OSC Webinar FAQs

1. How do I sign up for an OSC webinar?

Visit http://www.justice.gov/crt/about/osc/webinars.php to register for one of our upcoming worker or employer webinars.

2. Will I be notified that I signed up properly?

Yes. After you have completed the registration form you will receive a confirmation email containing log-in information. You will also receive a reminder email one week before and one day prior to the webinar with your log-in information.

3. What equipment will I need to participate?

You will need a telephone and a computer with Internet access. To find out if your computer has the proper software, go to the "System Test" link in the confirmation email.

This test will ensure that you are using:
      1) A compatible operating system
      2) Up-to-date browser
      3) Cookies are enabled
      4) JavaScript is enabled.

We are aware that some government employees may not be able to access these webinars due to firewall issues.

4. How does the webinar start?

To access the webinar, you must click on the link contained in the confirmation email. You also need to dial the telephone number provided for you in the same email and enter the pass code. When you are in the webinar platform, the majority of your computer screen will show the first slide of the OSC PowerPoint presentation; a small box in the left hand corner of your computer screen will show a view of the OSC presenter (if enabled), and the bottom of the screen will have a labeled area for you to type your questions for the OSC presenter.

5. What will happen during a webinar?

During the one-hour webinar you will learn about national origin discrimination, citizenship status discrimination, document abuse, and retaliation. You will also learn I-9 and E-Verify best practices and how to avoid immigration-related employment discrimination.

6. Will I be able to ask questions?

Yes. You can type and send a message for the presenter at any point with any questions you may have and they will be answered during or at the end of the presentation.

7. **What if I have technical problems during the webinar viewing?**

You may email the webinar host at support@instantpresenter.com for assistance.

8. **How can I obtain a copy of the presentation slides?**

Copies of the presentation slides can be found on OSC's website at www.justice.gov/crt/about/osc. The slides are located in the "Worker Information" and "Employer Information" links.

9. **Am I eligible to receive CLE credit?**

Although OSC's sessions are not CLE-accredited, some jurisdictions will honor a participant's attendance for CLE credit.