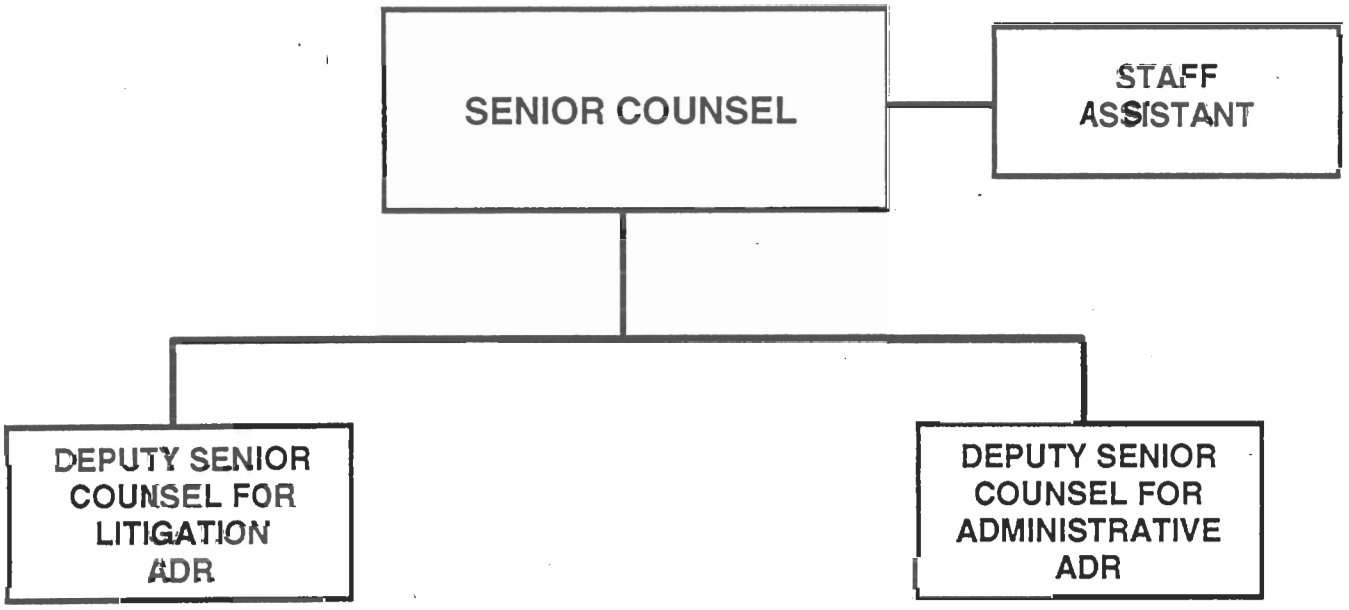
OFFICE OF DISPUTE RESOLUTION



Approved by: Janet Reno Date: 1/26/98

JANET RENO
Attorney General