



# Department of Justice

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## **POSTAL SUPERVISOR PLEADS GUILTY TO THEFT OF MAIL MATTER**

Jacksonville, Florida - United States Attorney Robert E. O'Neill announces that Suzanne Quarterman (48, McClellan, South Carolina) recently waived indictment and pleaded guilty to an information charging her with theft of mail matter. Quarterman faces a maximum penalty of five years in federal prison.

According to the plea agreement, Quarterman began her employment with the United States Postal Service (USPS) in 1998. In 2003, she began to work in the role of an Acting Supervisor at the USPS Jacksonville International Annex (Annex) located in Jacksonville, Florida. Part of the business operations of the Annex involved the processing of packages associated with shop at home businesses such as QVC and ShopNBC. Starting in mid-2004 and continuing through 2008 various shop at home businesses, whose packages were processed through the Annex, reported a high number of non-deliveries of merchandise orders to customers. Also, during this time frame USPS employees working at the Annex began to recover rifled packages from within the Annex. The rifled packages related to merchandise being mailed from shop at home businesses to customers. The primary merchandise stolen was women's jewelry. Between 2006 and 2008 approximately 300 rifled packages from 300 different individual customers were recovered from inside the

Annex.

In 2008 the United States Postal Service, Office of Inspector General determined that between 2005 and 2008 Quarterman pawned over four hundred and fifty items of jewelry. Follow up investigation by law enforcement determined that part of the pawning activity by Quarterman involved her utilizing the identity of another individual. It was also determined that the majority of the jewelry pawned by Quarterman was jewelry stolen out of the mail from the Annex. On December 9, 2008, law enforcement spoke to the Quarterman. During a consensual interview she stated in substance that she had been stealing jewelry from the mail at the Annex for the last two years. Quarterman would examine the contents, steal jewelry, put the jewelry inside her work gloves, and then place the work gloves in her personal bag. She took the stolen jewelry to pawnshops in Florida, Georgia, and South Carolina. She also explained that while working at the Annex she stole a driver's license from a table used to repair damaged mail. Quarterman stated she used the identity in order to conceal her criminal activities.

This case was investigated by the United States Postal Service, Office of Inspector General. It is being prosecuted by Assistant United States Attorney Kevin C. Frein.