



Anti-Terrorism Advisory Council
U.S. Attorney's Office
Eastern District of Wisconsin

Suspicious Behavior Indicators

Businesses can become unwitting participants in illicit or terrorist activities. Be aware of unusual or suspicious purchases or usage of your products and services. Have you witnessed suspicious purchasing behavior?

Key questions:

Have any customers attempted to purchase unusual or large quantities of peroxide products, acetone or strong acid products (Muriatic Acid, drain cleaner, etc.)?

Have any customers displayed nervous or evasive behavior when purchasing or attempting to purchase peroxide products or unusual quantities of acetone or acids?

Did the customer give evasive responses when questioned?

Did the customer lack the knowledge of the product's proper use?

Did the customer refuse to purchase a substitute product?

Did the customer insist on in-store pick up rather than delivery to a specific address?

Did the customer insist on cash payments?

Did the customer have any burns or unusual discolorations on his/her hands or arms?

Did the customer emit any unusual odor or chemical smell?

UNCLASSIFIED

Is the customer a regular customer, is this the first time he/she has visited your store?

To report suspicious activity, please contact the Wisconsin Statewide Information Center at 1-608-242-5393, the Southeastern Wisconsin Threat Analysis Center at 414-935-7767 or the Federal Bureau of Investigation at 414-276-4684. .

Questions/Comments/Suggestions should be addressed to:

Anti-Terrorism Advisory Council/United States Attorney's Office

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