

From: Redmayne, Charlie

Sent: Thursday, January 21, 2010 4:12 PM To: Murray, Brian (HarperCollins US)

Subject: Re:

Oh dear

If we get some movement we can still screw them but from a position of greater strength and suffer less. Let's keep pushing - we can at least go to the wire.

From: Murray, Brian (HarperCollins US)

To: Redmayne, Charlie

Sent: Thu Jan 21 21:01:12 2010

Subject: RE:

Just spoke to Rupert who is still pissed at Amazon. He called to complain about their press release about 70% royalty offer to authors. He wants to screw Amazon!

From: Redmayne, Charlie

Sent: Thursday, January 21, 2010 3:49 PM **To:** Murray, Brian (HarperCollins US)

Subject: Re:

Brian,

I'll support whtever decision is taken but I can't believe it is right to sign under these terms. Your email to me last night summed it up perfectly. We are being asked to deliver the maket to apple, to alienate our 2nd biggest customer, 2 million consumers and to do so for 4 dollars less + the pain we get from Amazon.

I'd love to do the deal - but not as it presently stands.

I believe we should negotiate on the points we have raised.

Am in meeting with Keith and Kevin with Leslie.

Best C

From: Murray, Brian (HarperCollins US)

To: Redmayne, Charlie

Sent: Thu Jan 21 20:33:19 2010

Subject: RE:

Eddy said he has two publishers on board. Chase is inclined to do a deal to get Apple in.

Chase points out if there are three of us, then Amazon can't hit all of us very hard.

From: Redmayne, Charlie

Sent: Thursday, January 21, 2010 3:30 PM **To:** Murray, Brian (HarperCollins US)

Subject: Re:

Well you've pulled the pin :) - but I think this is spot on.

From: Murray, Brian (HarperCollins US)

To: Redmayne, Charlie; Hulse, Leslie; Zaffiris, Robert; Allessi, Ana Maria

Sent: Thu Jan 21 20:10:04 2010

Subject: FW:

From: Murray, Brian (HarperCollins US) **Sent:** Thursday, January 21, 2010 3:07 PM

To: Eddy Cue Subject:

Eddy,

We very much appreciate and want to support your efforts to bring ebooks to consumers on your platform. Having said that, the terms of your current proposal have widespread implications for our business, authors and trading partners, particularly as it relates to hardcover releases. If we followed your proposal we have potential for backlash from consumer, authors and current retailers. I really don't feel that I have the time I need to work through the issues on your timeline.

However, in the interest of getting a deal on your short timeline, we have two separate proposals that we can do now:

- 1) For all titles greater than three months old:
- -- 30% commission
- -- No MFN to catalog, usage rules or timing
- -- And we'll work with you further on how to include new frontlist. I can't make promises when I haven't had time to work out the implications of your deal.

OR

- 2) For the entire catalog:
- -- 10% commission on new Hardcovers
- -- No MFN to catalog, usage rules or timing
- $\mbox{--}$ Shorten the time period during which we need to match the lowest customer price in the marketplace to two months

The 10% commission solves many of the issues I have to work out.

For both, we want to be sure that there's flexibility in the pricing grid to price according to market conditions -- a surprise hit that we keep in hardcover for a long time, for example. As written it appears quite rigid. Leslie will discuss with Kevin.