>From: Glenn Lee <glee@cisco.com> (by way of psposato@netscape.com (Paul
>Sposato))
>Subject: complaint against microsoft corporation
>
>I have a complaint against microsoft for unfair business practices
>(I don't know if that is the proper legal terminology; please
>reclassify as necessary).
>
>Microsoft recently sent out an email regarding Netscape software.
>I believe that the information that they sent out creates Fear,
>Uncertainty, and Doubt about Netscape and Netscape's policies.
>I believe that this is anti-competitive, and a monopolistic strategy.
>
>Enclosed you will find the newsletter that microsoft sent out (I have
>enclosed the entire newsletter, but only the 3rd paragraph is pertinent
>to this complaint). The newsletter is freely available, and people can
>readily subscribe. The purpose of the newsletter is to find out how to
>use microsoft products better, not to bash other companies products.
>
>This is an excerpt from the 3rd paragraph:
>
>>Many people either have a Netscape 2.0 beta that is about
>>to expire, or they have downloaded a 90-day trial which
>>they are still obligated to pay for. Now might be a good
>>time for and your users to download Microsoft Internet
>>Explorer. You can avoid a potentially large liability
>>while getting a browser with great functionality.
>
>Also note the bottom of the newsletter for microsoft's corporate
>support of the newsletter:
>
>>The information contained in this document
>>represents the current view of Microsoft Corporation
>>on the issues discussed as of the date of publication.
>
>Please read the top of the newsletter, especially with regard to
>Netscape (3rd paragraph). I believe that Microsoft should not be
>telling people about another companies policies, since they are not the
>authority on that subject, and they are creating fear, uncertainty,
>and doubt.
>
>This is a formal complaint; please forward to the appropriate
>authorities and individuals. Also, please let me know if I can be of
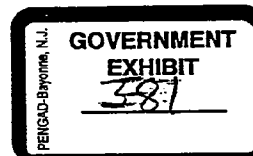
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>additional assistance.
>
>Sincerely,
>Glenn Lee
>
>Opinions are my own, and do not necessarily reflect opinions of my
>employer.
>
>
>
>—— Begin Included Message ——
>
>>From owner-winnews@microsoft.nwnet.com Mon Feb 26 21:51:25 1996
>Date: Mon, 26 Feb 1996 18:29:21 -0800
>From: WinNews@microsoft.com
>To: WinNews@microsoft.nwnet.com
>Subject: WinNews, Vol. 3, #6
>Sender: owner-winnews@microsoft.nwnet.com
>Content-Length: 16248
>
> *
>
>   Microsoft(R) WinNews Electronic Newsletter
>   Vol. 3, #6, February 26, 1996
>
> *
>
>With our Internet-focused Professional Developer's
>Conference (PDC) coming up in a couple of weeks, you should
>start to anticipate more great content designed for
>Microsoft Internet Explorer.
>
>Speaking of Microsoft Internet Explorer, please remember
>that you can download as many copies as you like for no
>charge. Please also realize that if you or anyone in your
>company downloads a competitive browser (such as
>Netscape's), then you owe them as much as $50 for each
>copy downloaded.
>
>Many people either have a Netscape 2.0 beta that is about
>to expire, or they have downloaded a 90-day trial which
>they are still obligated to pay for. Now might be a good
>time for and your users to download Microsoft Internet
>Explorer. You can avoid a potentially large liability
>while getting a browser with great functionality. And there
>are over 20 different language versions of Microsoft Internet
>Explorer available. Internet Explorer can be
>downloaded from the Microsoft home page - www.microsoft.com
>or the Windows home page www.microsoft.com/windows.
>
>And don't forget - Microsoft's Internet Information Server
>is also available for free download from the Microsoft
>Home Page at: http://www.microsoft.com
>
>For more details on Microsoft Internet Explorer, please
>visit our website. Please be sure to check out how to make
>pages look great for Internet Explorer on the Windows

>Home Page as well.
>
>This issue contains:
>
>A. SUBSCRIPTION INFORMATION
>
>B. NEWS & EVENTS
>
>B1. Internet Professional Developers Conference Filling Fast
>   Information on registering for the PDC.
>
>B2. Microsoft Windows 95 and Windows NT Workstation
> . Product Comparison - new white paper issued.
>
>B3. NEW PUBLICATION ON MICROSOFT INTERNET EXPLORER & MSN -
>   A new Cobb Group journal
 >
>C. WINDOWS 95 SUPPORT & INFORMATION
 >
> C1. WINDOWS 95 HINTS AND TIPS
>   Be sure to check out the scrolling Tip of the Day
>   on the Windows Home Page at:
>   http://www.microsoft.com/windows
>
> C2. TOP INTERNET EXPLORER 2.0 SITES
>   This list is also on the "What's Hot" area of the
>   Windows web page at:
>   http://www.microsoft.com/windows
>
> C3. NEWLY LOGOED "DESIGNED FOR WINDOWS 95" PRODUCTS
>   For the complete list, check out the 3rd party
>   product area on the Windows website at:
>   http://www.microsoft.com/windows/thirdparty.htm
>
> C4. ANSWERS TO FREQUENTLY ASKED QUESTIONS
>   You can access all types of Product Support
>   Information from the Microsoft Product Support
>   website at:
>   http://www.microsoft.com/support
>
> C5. MICROSOFT TV - Windows NT Server - Guidelines to
>   Security, Audit and Control
>   For all MSTV information check out:
>   http://www.microsoft.com/mstv/
>
>
>Jay Goldstein
>WinNews Editor
>
>
>wwwwwwwwwwwwwwwwwwwwwwwwwwwwwwwwwww
>   A. SUBSCRIPTION INFORMATION
>wwwwwwwwwwwwwwwwwwwwwwwwwwwwwwwwwww
>
>If you know someone who might be interested in WinNews,
>please instruct them to:
>

>1.   Send Internet e-mail to: ENEWS99@MICROSOFT.NWNET.COM
>2.   Send the message from the account that you wish
>   to subscribe (some people use more than one
>   e-mail account).
>3.   Subject line should be blank.
>4.   Body of message should ONLY have in the
>   text SUBSCRIBE WINNEWS
>
>If you wish to stop receiving WinNews,
>send mail to enews@microsoft.nwnet.com with a blank
>subject line and the body of the message should only
>save in the text UNSUBSCRIBE WINNEWS.
>
>WinNews is published twice a month, on the first and
>third Monday of each month. Special editions of WinNews
>may also be sent out occasionally.
>
>\\\
>   B. NEWS & EVENTS
>\\\
>B1. Internet Professional Developers Conference Filling Fast
>
>Redmond, Wash. - February 21 - One of the "hot" tickets in
>California is not to a Hollywood movie premiere, but to the
>Microsoft Professional Developers Conference (PDC) -
>Building Internet Applications.
>
>Phone lines reserved for conference preregistration are busy
>with developers for the Windows operating system and the
>Internet planning to attend one of the biggest Internet
>events of the year. The conference opens on March 12 and
>runs through March 14 at the Moscone Convention Center in
>San Francisco.
>
>Several thousand developers are expected to be on hand when
>Microsoft unveils technologies and tools for Internet
>development. During this three-day conference, attendees
>will have the opportunity to hear from Microsoft Chairman
>and CEO Bill Gates and participate in an interactive trade
>show that will demonstrate new Internet development tools,
>Internet Server API (ISAPI) extensions and OLE Controls
>firsthand. Developers will also be able to take part in
>technical breakout sessions and learn how to implement
>the technologies and tools for developing the next
>generation of 32-bit applications for the Internet.
>
>The cost of the conference is $1,045; the preconference
>tracks cost $299. To register, call (800) 545-8240, or
>(612)   550-6390 outside North America. Operators will be
>available from 6:30 a.m. to 5:30 p.m. Pacific Standard
>Time.
>
>To register via e-mail, send e-mail to:
>msevent@cci.cmgt.carlson.com. For continually updated
>online information about the conference, visit the showcase
>site on the World Wide Web Microsoft home page at
>http://www.microsoft.com/showcase/intpdc.

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>
> - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - -
>B2. Microsoft Windows 95 and Windows NT Workstation
>    Product Comparison
>
>This is a white paper that should help you think about some
>key issues between Windows 95 and Windows NT. The full
>text is at:
>http://www.microsoft.com/windows/product/comp_nt.htm
>
>The article addresses current and future decisions on
>operating systems and plans for rolling out these changes.
>It also provides some thoughts on how choosing the OS for
>mobile PC users, developers and technical workstation users
>and general business desktop users.
>
>Here is the executive summary from the white paper.
>
>Microsoft has two strategic corporate desktop operating
>systems, Windows 95 and Windows NT Workstation. More and
>more code will be shared on both platforms over time,
>however, there will continue to be two complementary desktop
>operating system products to meet the diverse needs of
>customers. Both products are strategic for organizations
>because they enable a new generation of applications based
>on the Win32(tm) API and OLE(tm), lower your support costs,
>and help users be more productive-across all desktops.
>Today's personal computers are being used for many different
>tasks ranging from simple word-processing to complex
>mathematical calculations and financial transactions. Given
>the added complexity of a huge installed base and tremendous
>customer investment in hardware and software, no single
>operating system can optimally satisfy these diverse
>requirements.
>
> - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - -
>B3. NEW INTERNET EXPLORER/MSN PUBLICATION
>
>The Cobb Group introduces their newest publication -
>Exploring The Net With Internet Explorer/MSN. This
>journal features the latest information on Microsoft's
>Web browser, Microsoft Internet Explorer, as well as the
>Microsoft Network (MSN).
>
>Each month, Exploring The Net offers tips, techniques and
>practical articles with step-by-step directions to help you
>get the most out of your Internet and MSN experience using
>Internet Explorer.
>
>Articles include topics such as:
> - Using add-ins and helper applications with Internet Explorer
> - Exploiting Internet Explorer's special features for Web
>   page development
> - How to manage your Favorites Folder
> - Networking across the Internet with Windows 95 and
>   Internet Explorer
> - Up-to-date news on Internet related products and services
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> - Where to find the information you need on MSN quickly
>   and minimize your connect time
>
>To receive a FREE issue of Exploring The Net, visit the
>special "Free Issue" Web page at:
>
>http://www.zdnet.com/~cobb/expinter/freeiss2.html
>
>
>^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^
>       C. WINDOWS 95 SUPPORT & INFORMATION
>^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^^
>
>C1. WINDOWS 95 HINTS AND TIPS
>
>The following are a few useful hints and tips that will
>result in a more productive work environment.  We hope
>these are tips you can pass on to the users you support.
>
>We have had some requests for some basic help tips, so
>here are a few:
>
>1. To move up a level in folders, simply select "Backspace"
>
>2. To select all files in a folder select "Ctrl+A".
>
>3. To view all of the files on your computer you can:
>     * Open "Windows Explorer" by going to the Start Button,
>       selecting "Programs" then "Windows Explorer" - or -
>     * Going into "My Computer", selecting your hard drive
>       then the "Windows" folder, then the "Explorer" file.
>
>-----------------------------------------------------
>C2. TOP INTERNET EXPLORER 2.0 SITES
>    Here are a list of some fun pages that look great
>    running under Internet Explorer 2.0.  Check out this
>    frequently updated list at:
>
>       http://www.microsoft.com/windows/show1.htm.
>
>1. The Children's Bookstore - http://www.iquest.net/cbooks
>A nice place for parents with small children to check out.
>
>2. Internet Shopping Network - http://www.internet.net
>Shop 'til you drop.
>
>3. Web Slingers - http://www.webslingers.mb.ca
>A cool site with comic book-style pictures and great
>inline video.
>
>4. Home Page of Jason Thomas -
>       http://www.mit.edu:8001/people/fate/home.html
>Well-designed, fun site and great inline video.
>
>5. The Money Page - http://rampages.onramp.net/~bspear/
>Financial resources and a Pink Floyd sample.
>
```

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>••
>C3. NEWLY LOGOED "DESIGNED FOR WINDOWS 95" PRODUCTS
>
>Here is a list of products that have recently received the
>"Designed for Windows 95" logo. For a complete list of
>all software and hardware logoed products, please check out
>the following address on the Windows website:
>
>   http://www.microsoft.com/windows/thirdparty.htm
>
>COMPANY NAME   PRODUCT
>
>MapInfo Corp.   MapInfo Desktop
>Business mapping software to analyze and visualize data
>geographically for business decisions.
>
>Maxis   Marty and the Trouble with Cheese
>Voice-activated storybook for children.
>
>Microsoft   Visual C++ Standard Edition
>Tool for learning C++, Windows, and MFC programming.
>
>Microsoft   Mastering Microsoft Visual C++
>Interactive CD-ROM-based learning tool that teaches
>developers how to create business solutions using the
>Microsoft Foundation Class (MFC) Library.
>
>Parsons Technology   Greetings for Windows
>Publishing program for creating personalized cards,
>posters, and banners.
>
>SAS Institute Inc.   JMP Sales & Marketing -
>   Statistical Discovery Software
>Graphical statistical tool featuring descriptive statistics,
>ANOVA, MANOVA, regression, QC charts, design of experiments,
>variability charts and contour profiling.
>
>Smith Micro Software   HotPage
>Service for Microsoft Exchange that sends Inbox messages
>to an alphanumeric pager. Also allows the user to send
>numeric/alphanumeric messages to numeric/alphanumeric pagers
>
>Systemsoft   IWANAMI Japanese Directory 5th Ed.
>Software to use electronically data-based dictionary on a
>personal computer.
>
>SystemSoft   The KENKYUSHA EJ and JE Dictionary
>Software to use electronically data-based dictionary on
>personal computer.
>
>The Learning Company   Super Solvers Outnumbered!
>Fast-action game that builds math and problem-solving skills
>
>••
>C4. ANSWERS TO FREQUENTLY ASKED QUESTIONS
>   For complete details on support from Microsoft, check
>   out Microsoft Support Online at:

> http://www.microsoft.com/support/
>
>Here's one you may find your users are experiencing:
>
>Question: When I drag an object to the Start menu I receive
> an "Unable to create a shortcut here" error
> message. Why?
>
>Answer: If the Start Menu folder is damaged or has been
>removed, you receive the following error message when you
>drag an object to the Start button on the taskbar:
>
>"Unable to create a shortcut here - Do you want the shortcut
>to be placed on the desktop?"
>
>If the Start Menu folder is missing, click the Start button
>and click Shut Down. Then click Restart The Computer.
>Windows 95 will create a new Start Menu folder and enable
>the Start menu.
>
>If shutting down and restarting your computer does not
>enable the Start menu, delete the Start Menu folder and
>then shut down and restart your computer again to re-create
>and enable the Start menu.
>
>
> •
>C5. MICROSOFT TV - Windows NT Server - Guidelines to
> Security, Audit and Control
>
>Tuesday, February 27th, MSTV will air:
>
>Windows NT Advanced Technical Workshop #5:
>Windows NT Server-Guidelines to Security, Audit and Control
>
>Based upon the book of the same name by MS Press, MSTV will
>take an in-depth look at the security and audit features of
>Windows NT Server, and discuss ways to insure the security
>of your corporate data in a client server environment.
>
>With today's networks holding more and more vital corporate
>data, security has become as important to smaller PC-based
>servers as it is in the Mainframe world. In heterogeneous
>computing environments, in which Windows NT Server, UNIXAE,
>and NovellAE NetWareAE are all present, it is imperative
>that all systems are managed in such a way as to eliminate
>security loopholes. We'll examine the security model of
>Windows NT Server, and discuss the options that are
>available to you.
>
>Program Length: 60 min.
>
>Satellite Information
>February 27th   12:00 PM Eastern (9:00 AM Pacific)
>Ku Analog:
>Galaxy 4, Transponder 12, (11.9300 Ghz). Polarity H.
>Ku DigiCipher:

>Galaxy 4, Polarity H, Channel 900 (or 526).
>C-Band:
>Galaxy 7, (3920 Mhz), Polarity H, Channel 11.
>
>IF YOU HAVE A DIGICIPHER:
>If you have satellite equipment, turn your digicipher satellite
>receiver to: Galaxy 4 (Ku), Channel 900 (or 526).
>9:00-10:00am Pacific Time
>
>For satellite questions call 1-800-597-3200 and choose
>option 1.
>
>Cable Information
>February 27, 29   9:00 & 11:00 PM Eastern
>Carrier: Mind Extension University/Jones Computer Network
>
>To order videotape copies call 1-800-369-5718 request the
>above titled tape.
>
>For more information on MSTV, visit the MSTV webpage at
>http://www.microsoft.com/mstv/
>
>
> . . . .
>
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>
>
>— End Included Message —

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