



Ad Platforms Pricing Review

July 8th, 2014

Confidential & Proprietary

Back ups:

- trix with all numbers
- PPT charts/figures

PTX0188

1:23-cv-00108

Agenda



Overall volume and price trends

Deep dive on each product

Current pricing priorities

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Key principles for pricing platforms products

Guiding principles...



Focus on the long-term overall value for Google



Ensure ease of execution and scalability



Price competitively and adequately to the value delivered to clients



Consider the effect of price in conveying value and quality to customers

... and implications

Take into account the monetization and strategic value of the adoption of the products / features, not only their direct revenues

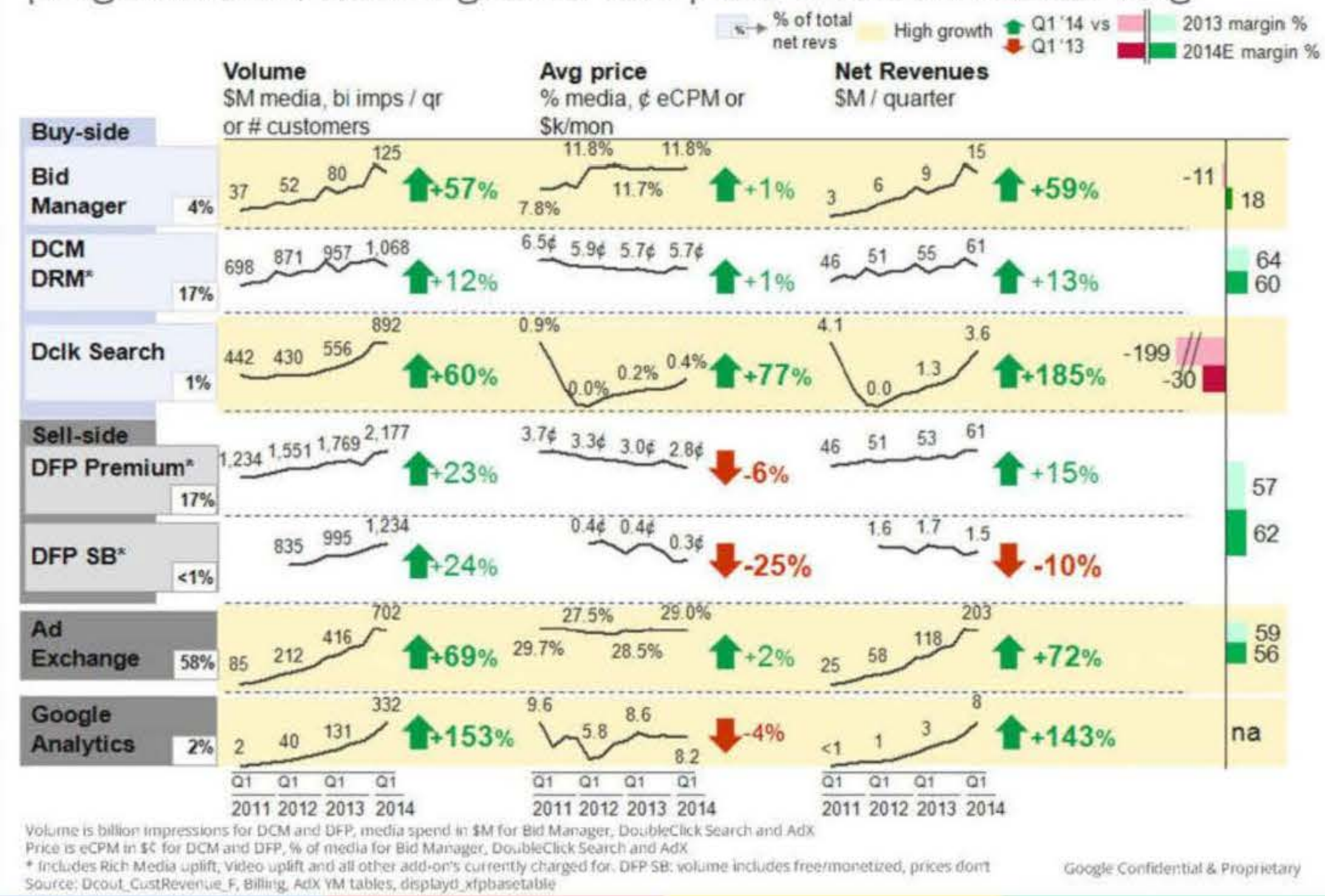
Factor in the value of simplicity in pricing - accelerates execution and reduces costs (less manual work, less engineering effort, fewer non-standard deals)

Price should in general not be an issue to close a deal – in each geography, it should be aligned with the value delivered to the client and the competitive environment

Below a certain price level, lower prices may lead to lower adoption / usage, not higher. In particular, “free” may hinder adoption / usage of some features

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Platforms overall: high growth and increasing prices in programmatic, slower growth and price erosion in ad serving



GA: total free users (not customers) in Q1 2014: 37M, including inactive users (significant portion)

Strong product sold at a premium for larger clients, competition is from Turn, AppNexus and recently video DSPs

BID MANAGER

Key change since Nov 2013
 High
 Low

Strengths/weaknesses of main players

Price (% media)		Value
High vol	Low vol	
doubleclick bid manager	11 12 15 18	+ KCT, algorithms, stack, infrastructure - No access to some local exchanges ³
TURN	<7 15	+ Openness to 3P add-ons, own DMP
adform	8 15 ⁴	+ Strong local presence in EMEA
MediaMath	6-7 15 ⁴	+ Friendly reporting
appnexus	<6 15	+ Flexible API
rocketfuel	6 15	- Opaque pricing / arbitrage

Key changes since Nov 2013:

- > SEEMEA share decreased from ~40%, driven largely by loss of AMNET video volume to Videology
- > Videology, TubeMogul (priced as CPM/CPV) gaining share for video portion of media budgets

¹ These estimates do not account for all available product substitutes (in-house tools, ad networks, etc)

² Without FBX, DBM was perceived as less valuable than Turn

³ In China: Baidu, Tencent, Sina. In Japan: currently integrating with MicroAd, PlatformID and PlatformOne

⁴ MediaMath rate includes some service (not full campaign management). AdForm rate for smaller spender: rough estimate

⁵ China: Yoyi, Ipinyou, MediaV. Japan: MicroAd, FreakOut, MarketOne

Source: Sales Teams' intuition, not based on actual metrics

% of DSP volume¹

Top competitors



- Video competitors are emerging, but not yet large enough to list as "top competitors"

Prices stabilizing with new volume at higher prices offsetting the decrease from renegotiation of global contracts



> Overall: price increasing slightly from new contracts (avg price on new vol since Q3 2013 - 12.4%)

> SEEMEA: Vivaki France (~40% vol) moved to global Vivaki contract (10.5% to 9%)

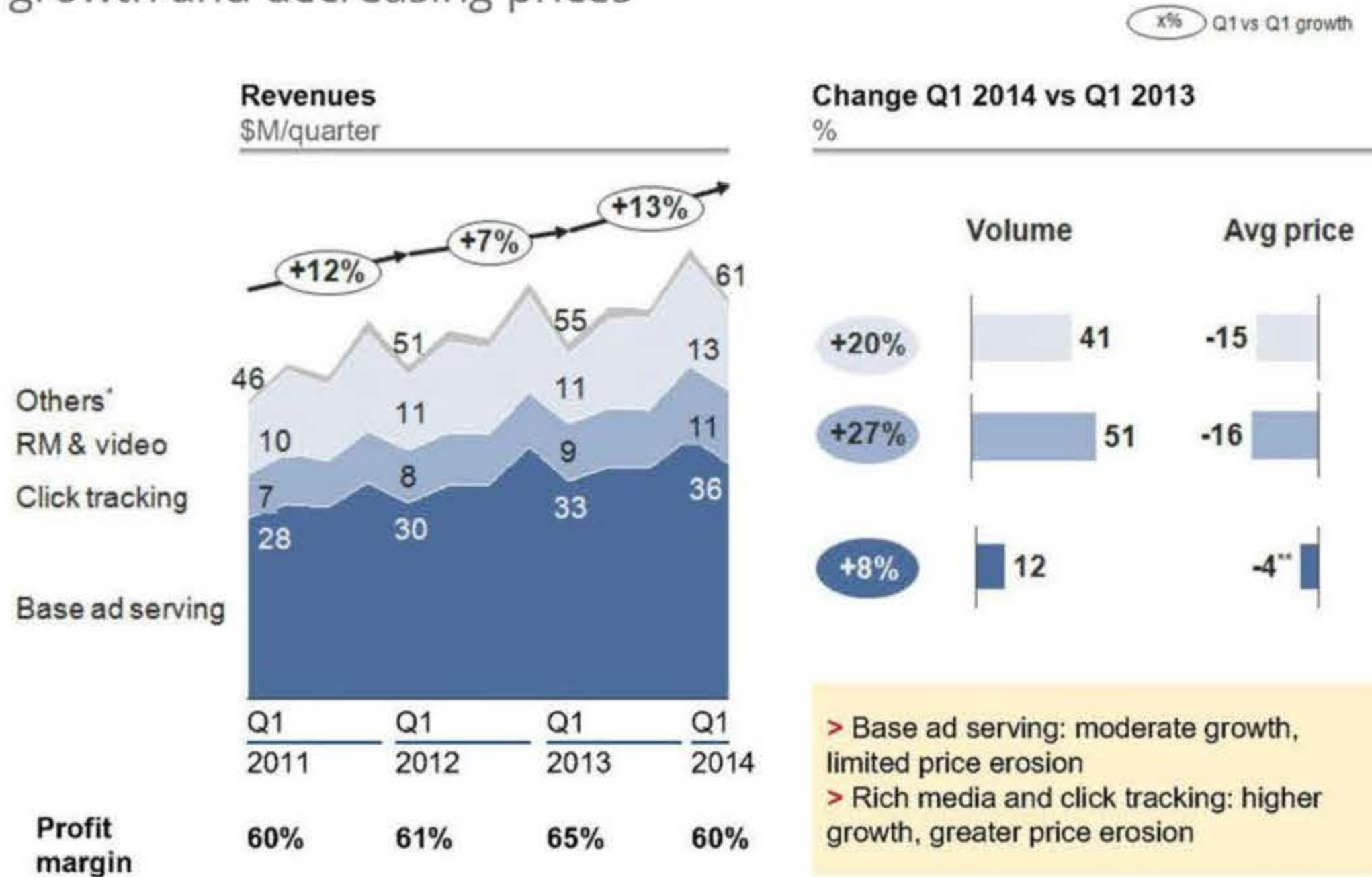
> Similar global contracts being negotiated for IPG, Aegis

NACE: Vivaki vol (at 9%) makes up ~25% vol, rest at 13.3%

SEEMEA: Vivaki vol (at avg 9%) makes up ~40% vol, rest at 12.4%

DCM: mature business with healthy margins, slower growth and decreasing prices

DCM, DRM



* Includes Optimization, Reports, Audience, Clicks & Text Links, Data Transfer, Mobile, Network Builder
 ** In Q1 2014 global average eCPM was 3.37 USD cents.
 Source: Dcout_CustRevenue_F

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DCM is a superior product, competitors focus on price, especially in SEEMEA and APAC

Key change since Nov. 2013

High
Low



Key changes since Nov 2013:

- > SEEMEA share decreased from ~40%, driven largely by loss of volume to Smart AdServer in France
- > APAC share increase driven by new business in AU/NZ (formerly ~50% share)

* These estimates do not account for all available product substitutes (in-house tools, ad networks, etc)

** Formerly MediaMind

*** -20% in AU/NZ, -50% in IN

Source: Sales Teams' intuition, not based on actual metrics

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Ad serving volume largely from Americas, other regions driving growth, with price erosion

Q1 '14 vs
Q1 '13

Discount (%) within guidance
Discount (%) outside guidance

Volume, B imps/quarter

Price, CPM USD ¢

Americas



— 0%



↑ +1%

NACE



↑ +31%



↓ -14%

SEEMEA

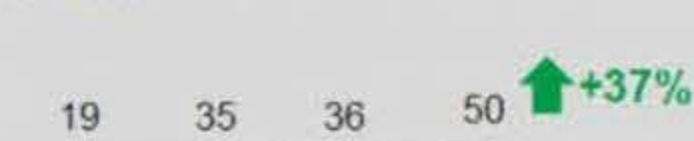


↑ +36%



↓ -15%

APAC



↑ +37%



↓ -19%

> Americas vol: growth offset by losses from ~10 of top 30 customers
- loss of a few advertisers from client agencies**
- reduced display spend from a few advertisers

> Other regions: higher vol growth and increasing price erosion

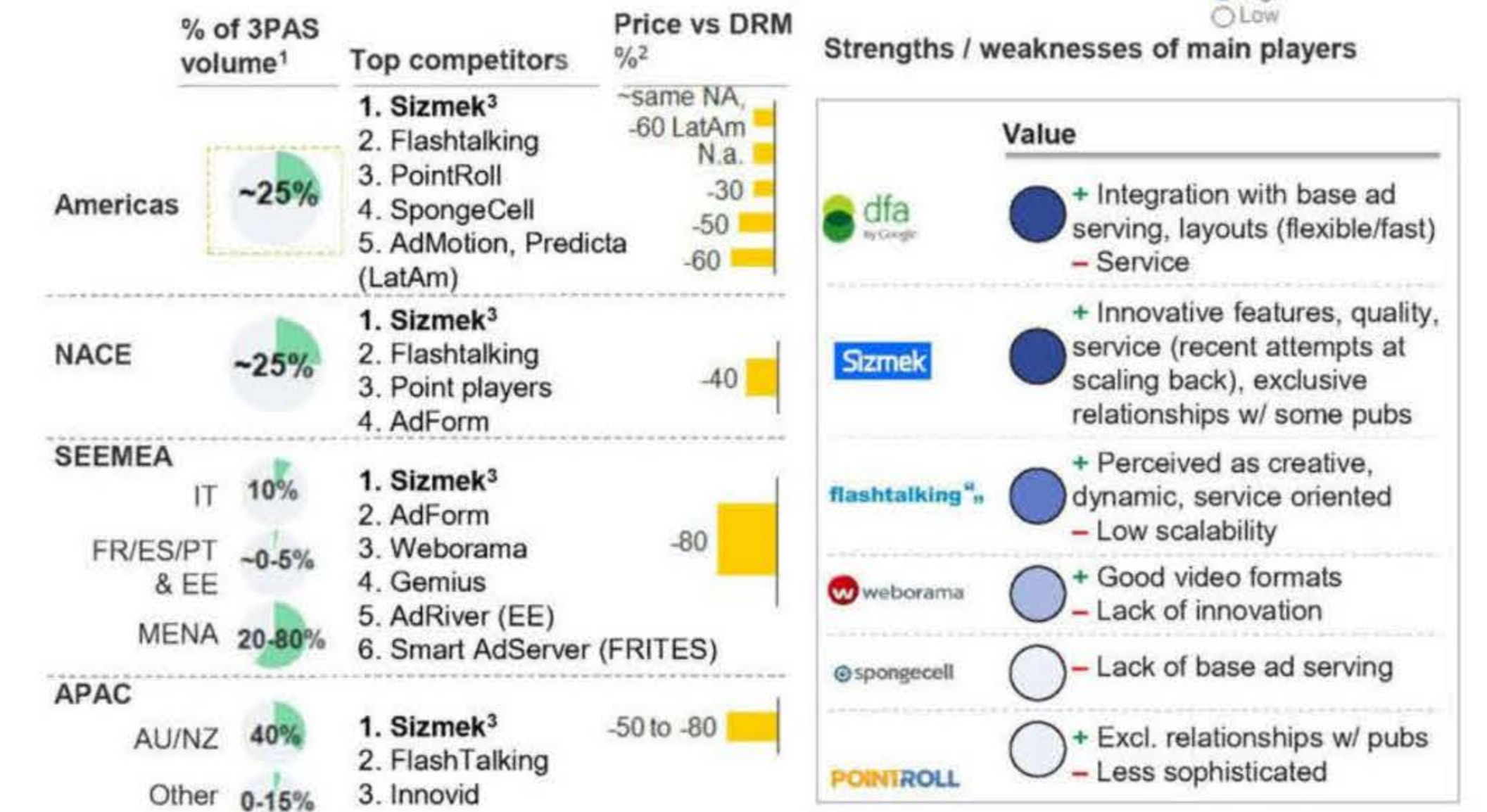
* Discounts appear higher than other regions for similar eCPMs; partly due to higher rate card CPMs
** United from Dentsu, 3 advertisers from Starcom

*** Verizon, Intuit

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DoubleClick Rich Media is more expensive and has less service than competitors

DRM



Key changes since Nov 2013:

- > Share decrease in Americas (from 30%) due to mix shift towards video & mobile, where point players are strong competitors (Celtra for mobile, Vindico for video)

¹ These estimates do not account for all available product substitutes (in-house tools, ad networks, etc)
² Mostly refers to In-Page and In-Banner Video. DRM rates for In-Stream are in general close to competition
 Source: Sales Teams' intuition, not based on actual metrics

³ Formerly MediaMind

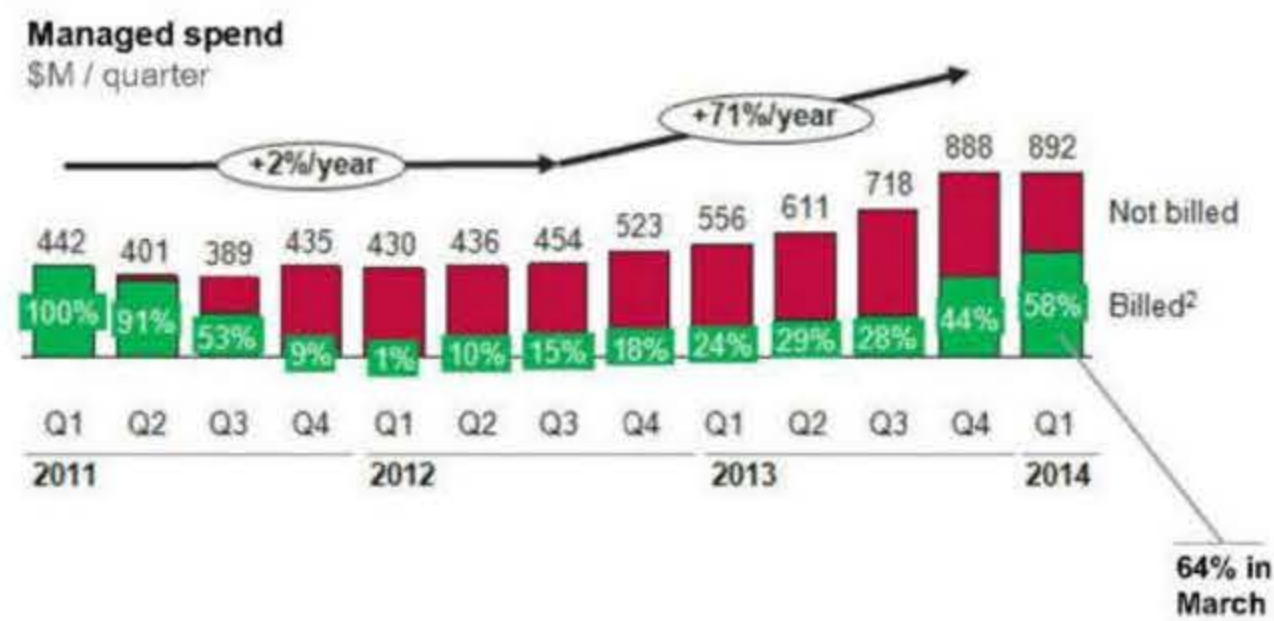
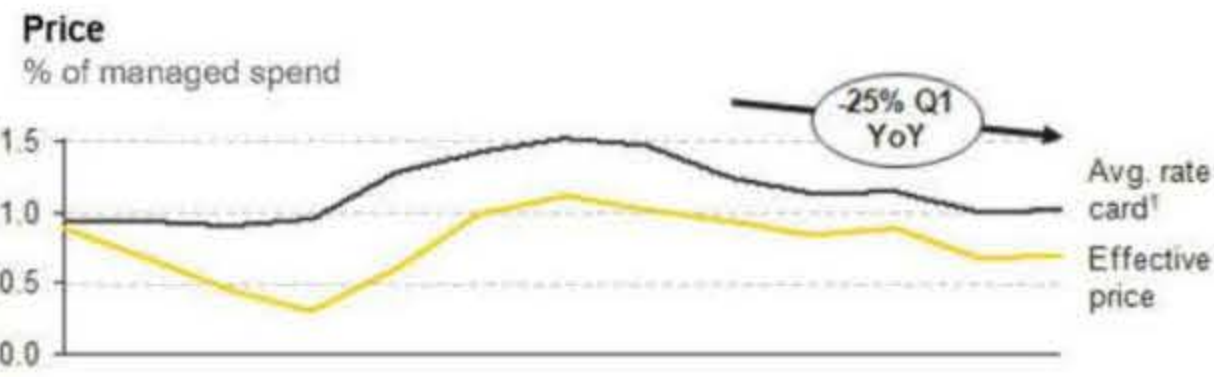
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- Mobile/video competitors are emerging, but not yet large enough to list as "top competitors"
- Awaiting response from Nadia on driver for share loss in IT from 40% to 10%

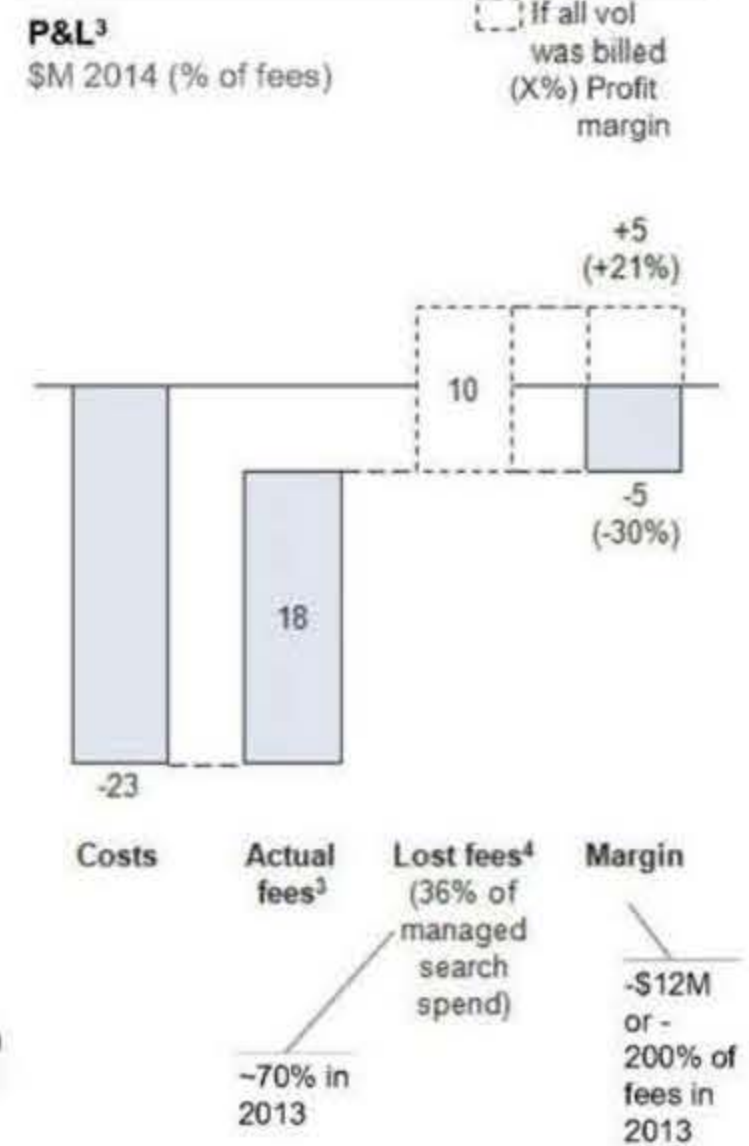
DS3 experiencing strong volume growth and slight price erosion. Billing improving quickly

SEARCH

In the last quarters, average effective price is slightly declining, as deals with top agencies are being signed



Increased % of billed volume & business growth drive improved financials



¹ Based on current rate card (% of spend) for every quarter
² Estimates until Q2 of 2012
³ Based on expected spend of \$4.0B
⁴ Share of billed vol as of March 2014
 Source: Dcout_CustRevenue_F, Buy-Side P&L, DS3 Billing Master File

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DS3: dip in price is from the big 6 agencies, who were using the product but not paying during the negotiations of their contracts (which came into effect late 2012/early 2013)

In general, DS3 continues to be priced at a discount vs. main competitors

Strength
Parity
Weakness



* These estimates do not account for all available product substitutes

** With the exception of a Marin price point 60% below DS3 (Marin at 1% vs. DS3 at 2.5%)

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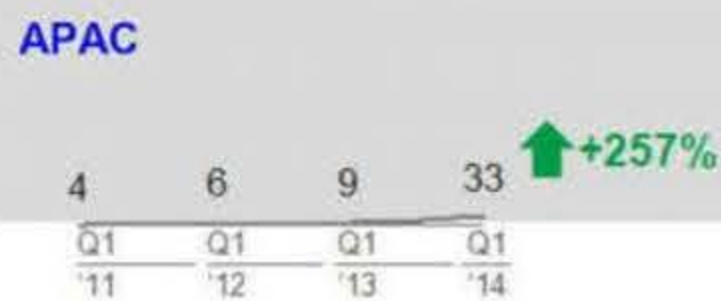
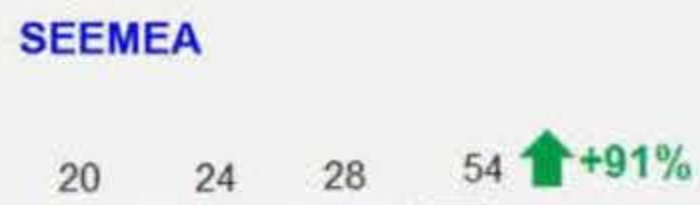
Volume and growth largely from Americas, APAC growing fast from a low base

SEARCH

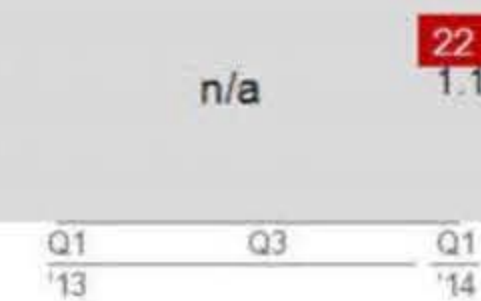
Q1 '14 vs
Q1 '13

Discount (%)* within guidance
Discount (%)* outside guidance

Media spend, \$M/quarter



Price, % media



> Two thirds of volume from Americas

> Decrease in prices due to acquisition of Big 6 agencies

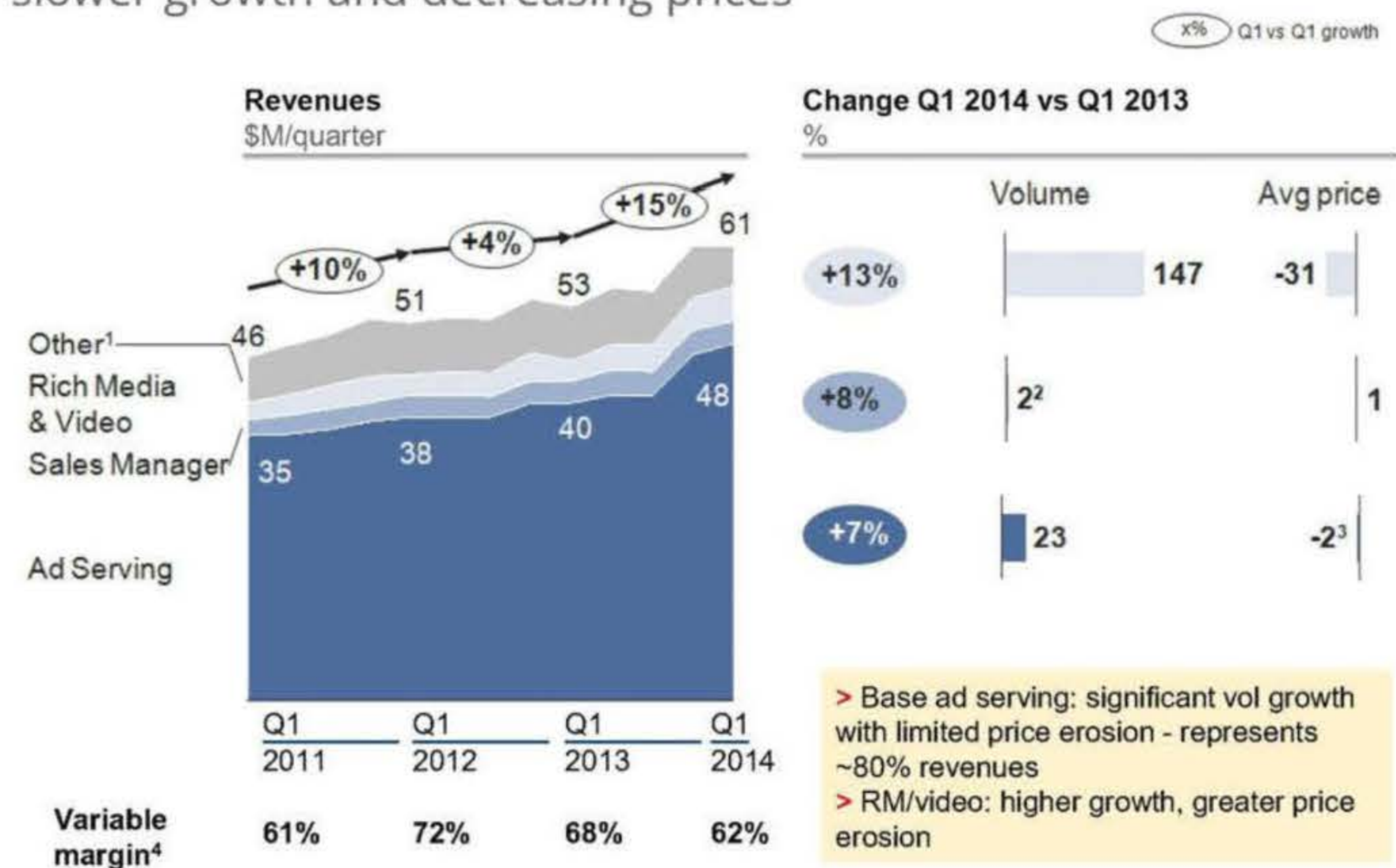
> Similar price levels across regions (highest in APAC), with largest discounts in EMEA

* Discounts calculated relative to new rate card (including 0.7% tier)
Source: Dcout_CustRevenue_F

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DFP Premium: mature business with healthy margins, slower growth and decreasing prices

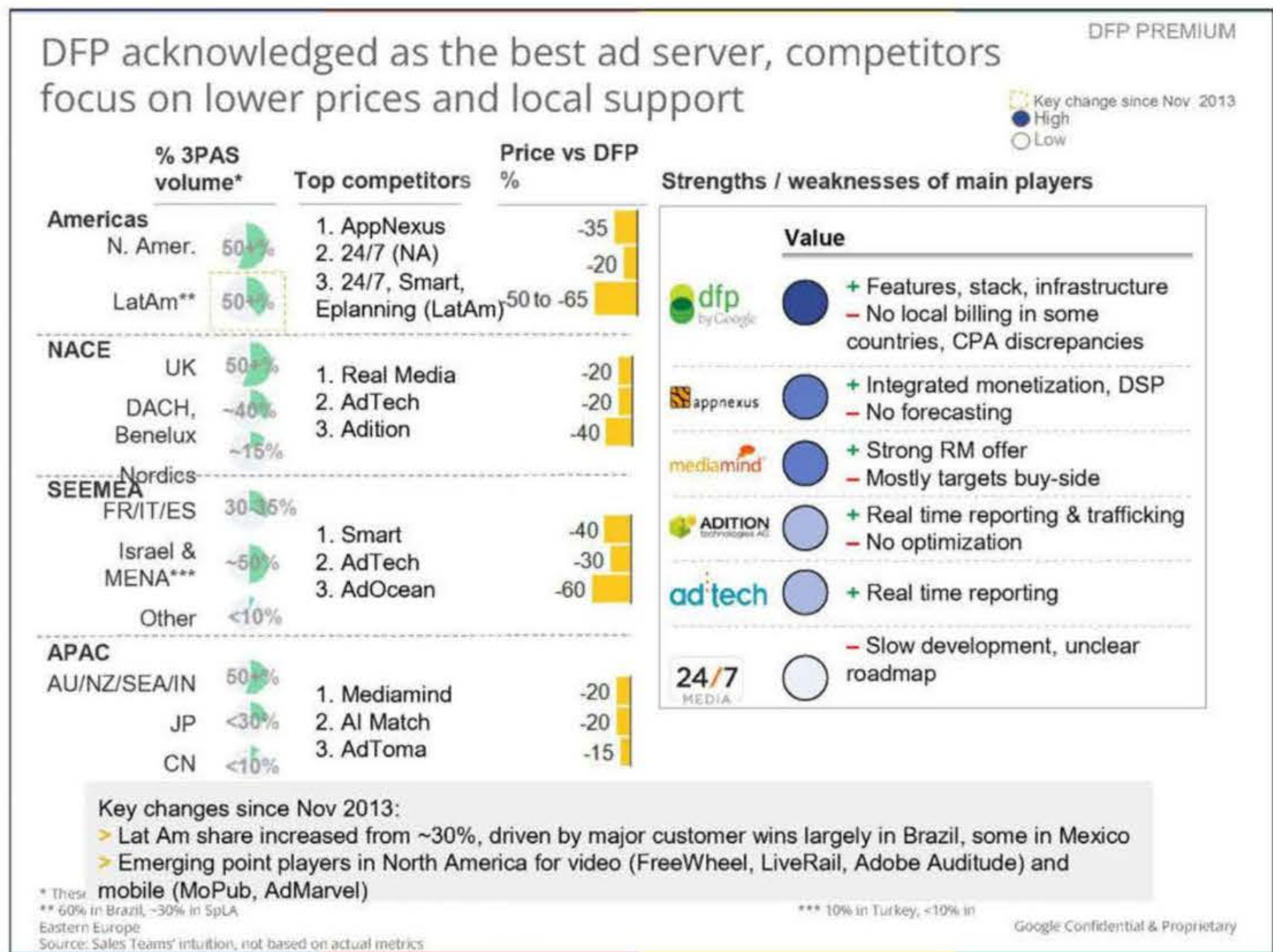
DFP PREMIUM



¹ Includes Optimization, Reports, Audience, Clicks & Text Links, Data Transfer, Mobile, Network Builder
² For Sales Manager, volume is number of clients and avg. price is monthly spend per client
³ In Q1 2014 global average eCPM was 2.19 USD cents
⁴ Based on costs reported by Hyperion - margin calculations do not include Eng Op Ex, G&A and Marketing
 Source: Docut, CustRevenue.F

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- Margins from previous review: 2011 - 62%, 2012 - 63%, 2013 - 58%. Difference is due to different sales cost estimates, which are based on diff versions of sales surveys



- Mobile/video competitors are emerging, but not yet large enough to list as "top competitors"

Prices decreasing globally, Americas accounts for majority of volume and growth

Q1 '14 vs
Q1 '13

Discount (%)** within guidance
Discount (%)** outside guidance

Volume, B imps/quarter

Price*, CPM USD ¢



NACE



SEEMEA



APAC



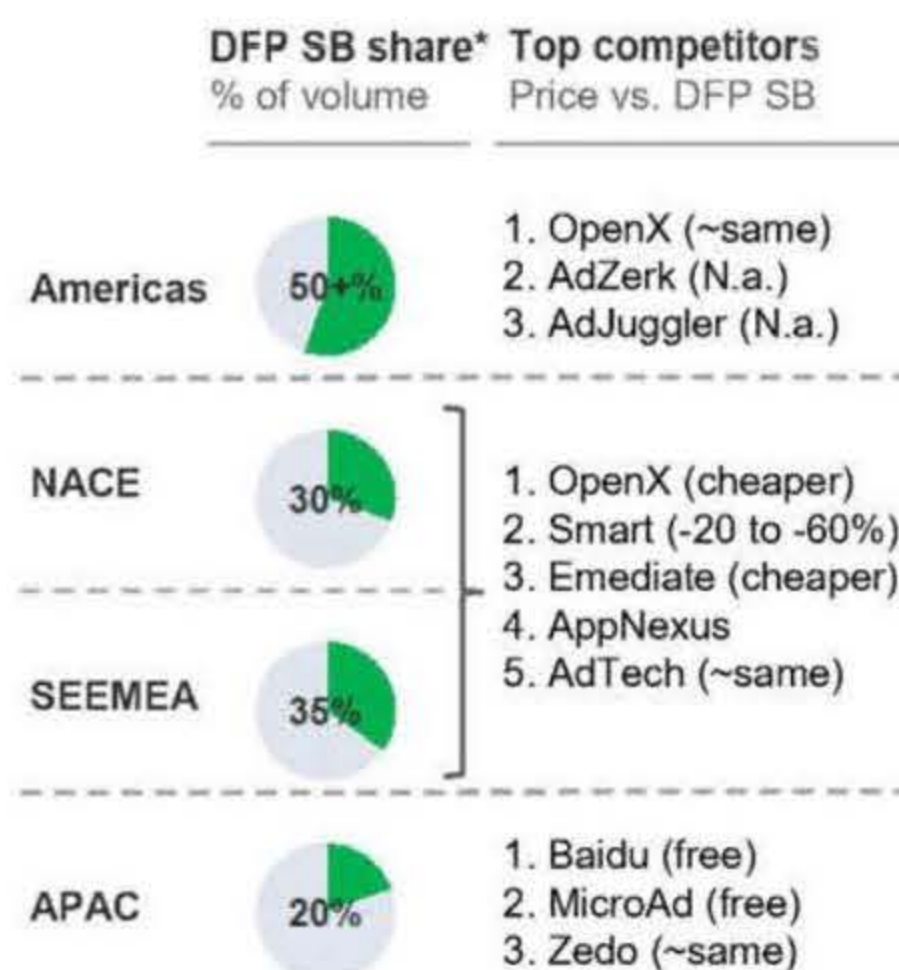
> Overall: continued price erosion across regions

> Americas: increased vol from organic growth of existing large customers (increased ads by eBay, Disney; movement of in-house ad serving by CBS)

* Effective price includes minimum charges
** Determined based on current rate card (effective as of July 2013)
Source: Dcout_CustRevenue_F

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DFP SB is acknowledged as the best. Competitors focus on lower price, higher free vol or local features/service



Strengths / weaknesses of main players**	
	Value
	<ul style="list-style-type: none"> + Features (e.g., dynamic allocation), reliability, stack - No AM (exc. LPS), no local support
	<ul style="list-style-type: none"> + Link to exchange and SSP - Security (hacked in 2013)
	N.a.
	+ Service & support in local language
	+ Real time reporting
	+ Great tech support.
	+ Rich Media support
	<ul style="list-style-type: none"> + Monetization in China, RM support - Features

* Estimates based on the penetration of DFP SB on Tier 1 OPG partners, assuming that OPG partners cover 100%, 80%, 80% and 40% of the total display volume respectively in the four regions

** DFP Premium competitors (e.g. AppNexus) also compete for DFP SB target publishers

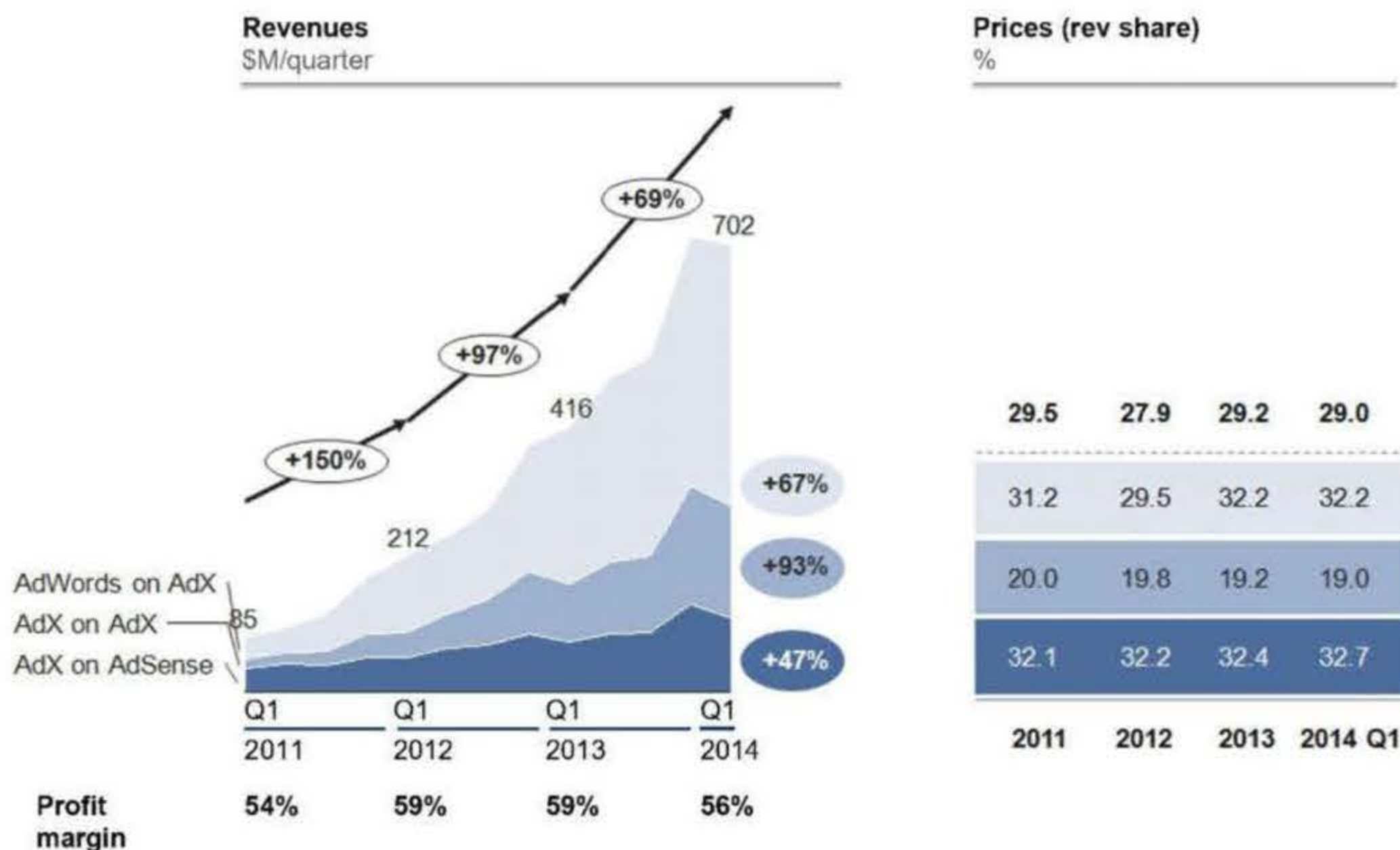
Source: Sales Teams' intuition, not based on actual metrics

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AdX: fastest growing DoubleClick product, starting to face price pressure on open auction revenue share

ADX

x% Q1 vs Q1 growth



Source: AdX Yield Management Tables, GDSS tables

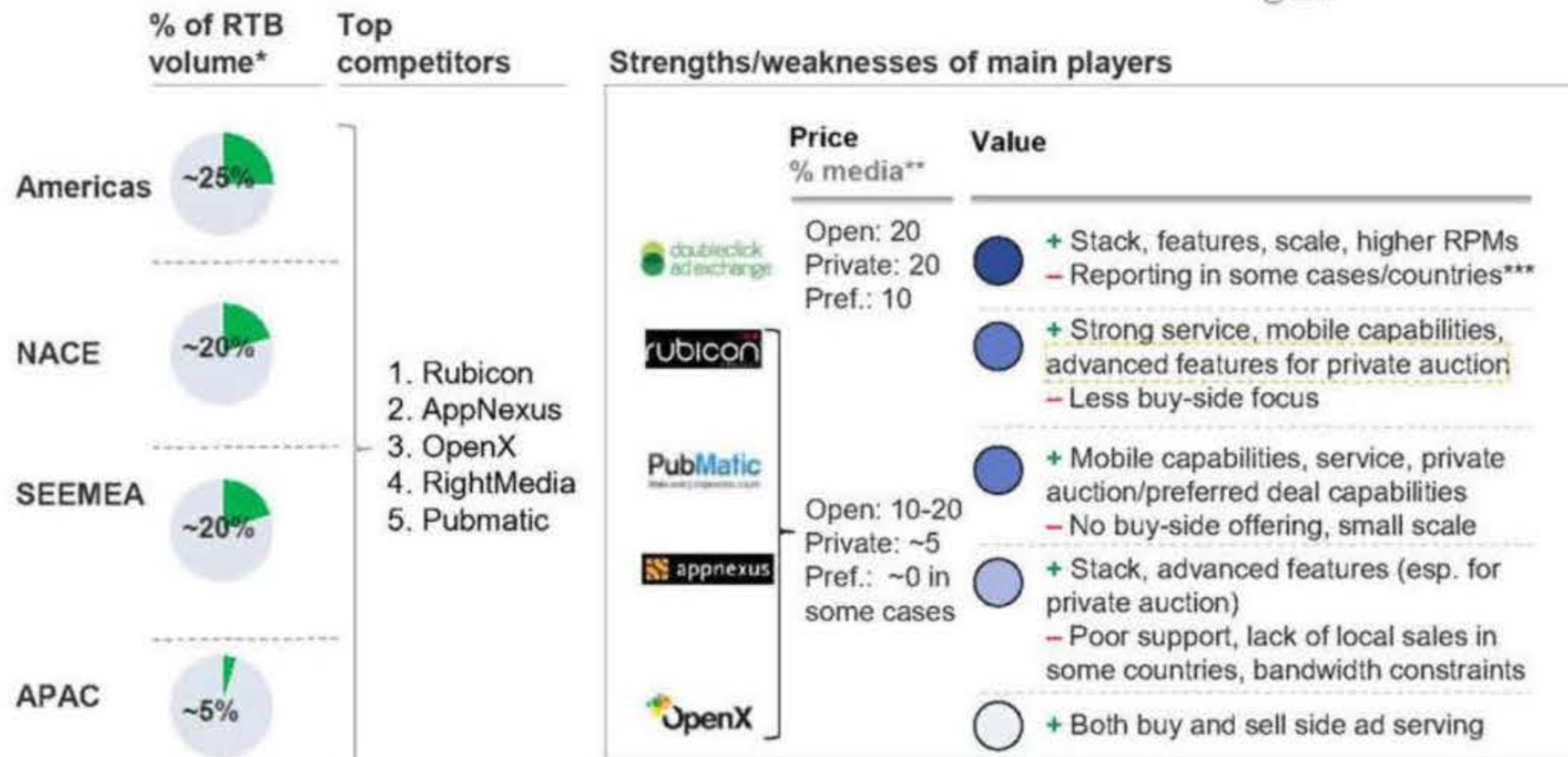
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- AW on AdX rev share deviation from standard driven largely by pCTR prediction accuracy (not Bernanke, confirmed w/ Nirmal)
- AdX on AdX rev share deviation from standard driven by discounts (~75%) and impact of pref deals (~25%). 1 new pub was given an open auction discount (Answers.com) since the previous analysis
- AdX on AdSense rev share increase (vs 32% standard) driven by lower share of spend on AFC (increasing % mix from video and mobile ads, which have higher rev share)

AdX faces strong competition, particularly for private auction, but still maintains a premium

ADX

Key change since Nov 2013
 ● High
 ○ Low



Key changes since Nov 2013:

> Emerging competition for non-traditional deal and inventory types (Rubicon for private auction, MoPub for mobile)

* These estimates do not account for all available product substitutes (in-house tools, ad networks, etc)
 ** Some competitors charge fees on the buy-side
 *** Open auction: large share of AdWords buys reported to pub as "Other impressions" (especially outside of Americas); Preferred deals: reported lack of clarity in the "Tunnel" from offered impressions to bought impressions
 Source: Sales Teams' intuition, not based on actual metrics, IDC/PubMatic report

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- Mobile competitors are emerging, but not yet large enough to list as "top competitors"

Reducing AdX rev share likely value destroying except in <30% of current volume

ADX



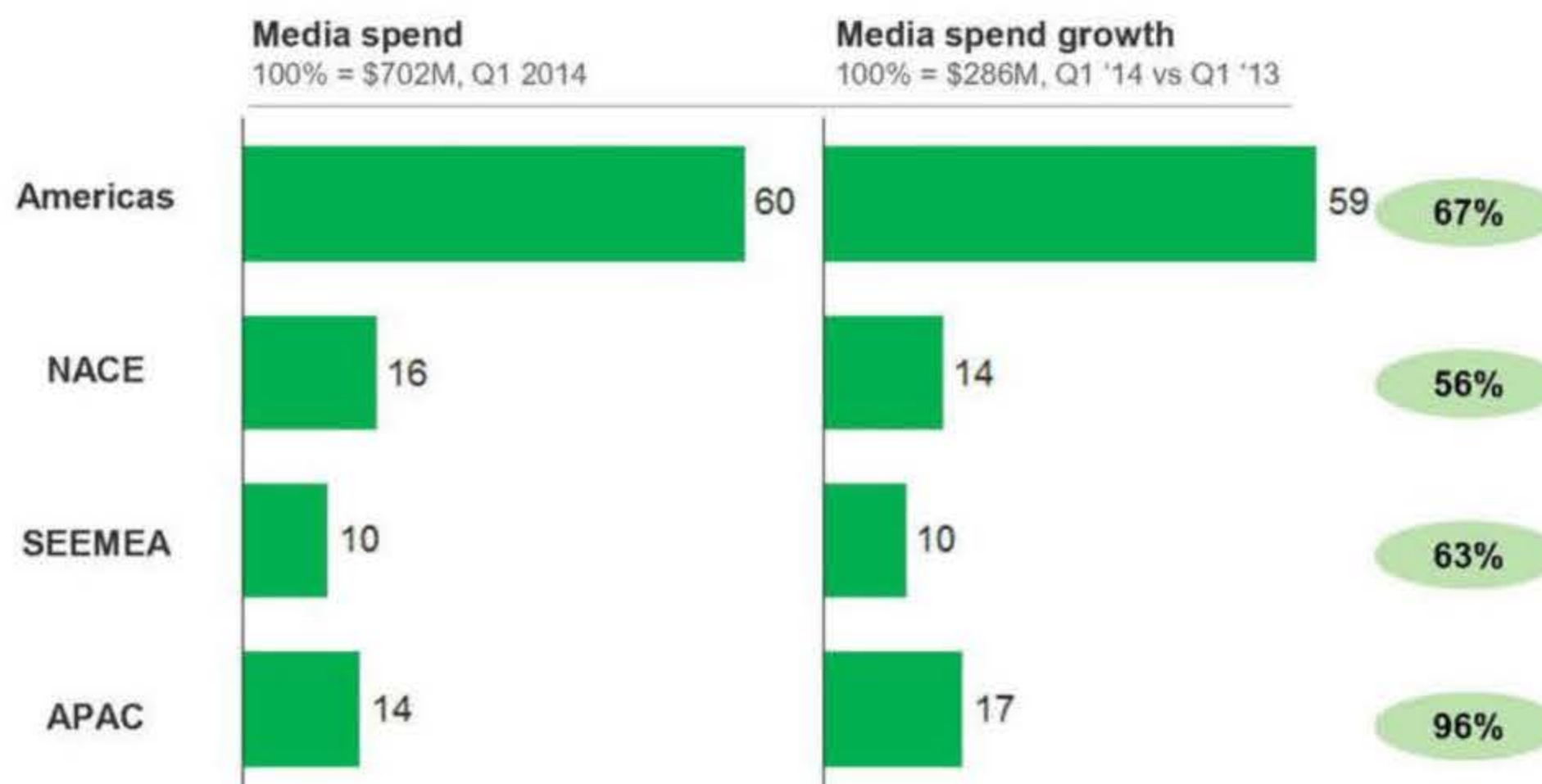
Type of pub	Expected elasticity*	Rationale	
LPS pubs with < 20% vol on AdX 27	2 - 3	> Based on experience with pubs currently at discounted rates	Value creating, promotes a step increase in SoW of programmatic
LPS pubs with 20-40% vol on AdX 14	~1	> Limited potential increase in vol given higher share already on AdX**	
LPS pubs with > 40% vol on AdX 16	< 1	> Unlikely to have enough programmatic inventory in addition to the one already on AdX to compensate for the price decrease**	Value destroying, current SoW of programmatic already very high
OPG pubs 43	~0	> Unlikely to have any programmatic inventory in addition to the one already on AdX	
Total blended	<1		

* For a 25% reduction in price vs today (from current 20% to 15% rev share)
 ** Programmatic on avg <50% of total inventory of the publisher
 *** Excluding 8 pubs with discounted rates

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Most volume and growth from the Americas while other regions are growing as fast

% Q1 2014 vs Q1 2013 volume growth



Source: AdX Yield Management Tables, GDSS tables

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GAP: price is key for the avg client - a flat price increase is counterproductive (despite GAP being a strong product)

Top 15 features	Importance	GAP	Adobe	Remaining features	Importance	GAP	Adobe
Conversion tracking	94	65	49	Unsamped data reports	54	57	78
Integration with ad server	85	75	62	Custom metrics	54	69	48
Price level	80	80	37	X-channel attribution	52	88	51
Visualization UI	74	80	54	Monthly hit vol limit	51	63	68
Customizable dashboards	68	58	42	Custom vars definition	51	88	75
Multiple site reporting	65	66	57	X-device reports	51	72	57
Customer journey analysis	65	66	52	Mobile app tracking	49	69	48
Data collection + reports	62	77	54	Rule based modeling	49	51	35
Adv. Admin. controls	60	41	83	X-channel reports	45	74	55
24/7 phone support	58	71	75	E-commerce tracking	45	41	62
Data freshness	58	45	80	Content analytics	43	60	48
Price structure	58	80	52	Data driven attribution	42	86	37
Std var definitions	57	100	100	Implementation support	40	51	46
Account mngt	57	78	75	AB & Multivar. testing	22	52	49
Training	57	63	55				

- GAP outperforms competition on most features and is improving on the remaining ones
- However, price weighs heavily on the avg purchase decision, making a flat price increase for everyone not an attractive option, as it would likely hurt adoption

Importance = % respondents who rate the feature very / extremely important in the purchase decision (5 point scale)
 GAP / Adobe = % respondents who rate the product very good / excellent on each feature (5 point scale)
 Based on a survey to current and potential GAP clients - detail [here](#)

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However, price and product features sensitivity vary widely with client's size, suggesting a segmented approach

Size of segment
% of LCS 300

Small clients < 500M hits/mo				Medium clients 500M – 1B hits/mo				Large clients > 1B hits/mo			
27%				47%				26%			
Top 15 features	Imp.	G	A	Top 15 features	Imp.	G	A	Top 15 features	Imp.	G	A
Conversion tracking	95	67	55	Integ. w/ ad server	93	67	59	Monthly hit vol limit > 1B	100	59	60
Price level	89	55	44	Conversion tracking	93	70	52	Integ. w/ ad server	95	60	65
Visualization UI	78	78	50	Price level	89	73	55	Multiple site reports	95	60	65
Price structure	67	50	44	Visualization UI	78	63	67	Conversion tracking	95	55	60
Multiple site reports	67	72	67	Account mgmt	76	55	65	X-channel attribution	95	60	65
Integ. w/ ad server	61	63	63	Cust journey analysis	67	70	63	Custom vars	90	75	70
Custom dashboards	61	72	50	X-device reports	63	74	59	Unsampled data reports	90	65	75
Training	61	72	67	Custom dashboards	63	74	63	Adv admin controls	85	60	60
Std vars	58	70	60	Data collection+reports	63	65	59	Data freshness	85	65	60
Cust. journey analysis	56	67	58	Price structure	63	65	52	Custom dashboards	80	65	70
Data collection+reports	50	69	67	Adv admin controls	63	70	78	Mobile app tracking	80	65	75
Custom metrics	44	75	50	24/7 dedicated support	59	67	74	24/7 dedicated support	80	60	65
Content analytics	44	60	44	Training	58	65	70	Visualization UI	75	60	65
Rule based modeling	44	55	44	X-channel reports	56	61	63	Data driven attribution	75	60	65
Data freshness	44	55	67	Std vars	52	60	60	E-commerce tracking	75	60	65

- Price is a key factor
- Product and service requirements are simpler and met by GAP

- Price is important
- Stricter product & service requirements, mostly met by GAP

- Price NOT among top factors
- Strict product & service requirements, not entirely met by GAP

Importance = % respondents who rate the feature very / extremely important in the purchase decision (5 point scale)
GAP / Adobe = % respondents who rate the product very good / excellent on each feature (5 point scale)
Based on a survey to current and potential GAP clients - detail [here](#)

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Proposed rate card is tiered based on the needs and price sensitivity of different segments

Available only through resellers

Volume Hits/month	Fees \$th/year \$/month		Minimum commitment \$th/year	Product features*	Sales & Service
< 100M	90	7,500	90	<ul style="list-style-type: none"> Data refresh < 4h Unsampled reports < 4h Custom variables - 30 	<ul style="list-style-type: none"> Resellers only
100M – 200M	105	8,750	150	<ul style="list-style-type: none"> Data refresh < 1h Unsampled reports < 4h Adv. admin controls Custom variables - 100 Big Query integration 	<ul style="list-style-type: none"> Google AMs + Resellers 24/7 Technical Assistance Implementation: 1st site free. Additional \$25K/site
200M – 300M	120	10,000	300	<ul style="list-style-type: none"> Data refresh < 15m Unsampled reports < 1h Adv. admin controls Custom variables - 200+ Big Query integration 	<ul style="list-style-type: none"> Google AMs 24/7 Technical Assistance Implementation: 1st site free. Additional \$25K/site Consulting svcs: \$25K/mo/consultant
300M – 400M	135	11,250			
400M – 500M	150	12,500			
500M – 600M	180	15,000			
600M – 700M	210	17,500			
700M – 800M	240	20,000			
800M – 900M	270	22,500			
900M – 1.0B	300	25,000			
For each 500M		+\$2,500			

> Higher min commitment (300 vs 150 vs 90M /hits/mo) incentivized through better product features / sales & service, not lower unit price

> Flexibility for sales teams to use discounts if/when appropriate to further incent other / higher min commitments

Note: Same discount criteria and escalation process as for buy-side platforms. 20% discount allowed at Sales Director level, higher discounts need GBX approval

* Data driven attribution, DFA/DFP integration and SLAs available in all paid versions (not available on Free)

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Pricing priorities

	Topic	Description
BUY-SIDE	DDM Stack	> Integrated pricing for select use cases of multiple DDM products
	Open Studio	> Strategy for RM ads on DDM - open platform to 3P ad creation tools?
	DoubleClick Audience Center	> Pricing strategy for DMP to launch in Q3
	Adometry	> Pricing strategy to integrate attribution solution with DoubleClick suite
SELL-SIDE	Project Jordan	> Pricing for reservation buys on DBM-AdX-DFP
	GRP	> Pricing for vCE (comScore) and OCR (Nielsen) metrics for video and display
	AdX open auction	> Evaluate lowering AdX rev share and compensating with higher & dynamic AdW fee
	AdMob	> Evaluate lowering rev share to same level as AdSense (from 40 to 32%)
	mDialog	> Pricing strategy for company acquired in Q2 2014, to serve as DFP add on

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Pricing priorities

	Topic	Description	
BUY-SIDE	DDM Stack	> Integrated pricing for select use cases of multiple DDM products	remove?
	Open Studio	> Strategy for RM ads on DDM - open platform to 3P ad creation tools?	
	Project Jordan	> Pricing for reservation buys on DBM-AdX-DFP	
	GRP	> Pricing for vCE (comScore) and OCR (Nielsen) metrics for video and display	
SELL-SIDE	AdX open auction	> Evaluate lowering AdX rev share and compensating with higher & dynamic AdW fee	remove?
	AdMob	> Evaluate lowering rev share to same level as AdSense (from 40 to 32%)	
	mDialog	> Pricing strategy for company acquired in Q2 2014, to serve as DFP add on	
ANALYTICS	DoubleClick Audience Center	> Pricing strategy for DMP to launch in Q3	
	Adometry	> Pricing strategy for company acquired in Q2 2014, to integrate attribute solution with DoubleClick suite	

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	Topic	Hypotheses / recommendations
BUY-SIDE	DoubleClick Audience Center: pricing strategy for DMP to launch in Q3	> License fee pricing model (flat rate tiered by vol out)
	DDM Stack: integrated pricing for select use cases of multiple DDM products	> No rate card change, updated discount guidance to allow waiving of ad serving fees in certain cases
	Open Studio: strategy for RM ads on DDM - open platform to 3P ad creation tools?	> Double down on internal resources and open Studio to select 3P RM players
	Project Jordan: pricing for reservation buys on DBM-AdX-DFP	> 6-9% media fee on DBM, 3-5% rev share on DFP
	GRP: pricing for vCE (comScore) and OCR (Nielsen) metrics for video and display	> vCE: free (except on DCM), OCR: pass through
SELL-SIDE	Platforms Pricing Review: overview of Google performance and competitive landscape	> Currently gathering data for a comprehensive pricing overview for the Display Steering Committee on Jun 17
	AdX open auction: lower AdX rev share and compensate with higher & dynamic AdW fee?	> No change to current rev share, except when negotiated by pubs with vol >\$1M/month and low current SoW
	AdMob: lower rev share to same level as AdSense (from 40 to 32%)?	> AdMob has a relatively low share today; competitors price lower for key pubs

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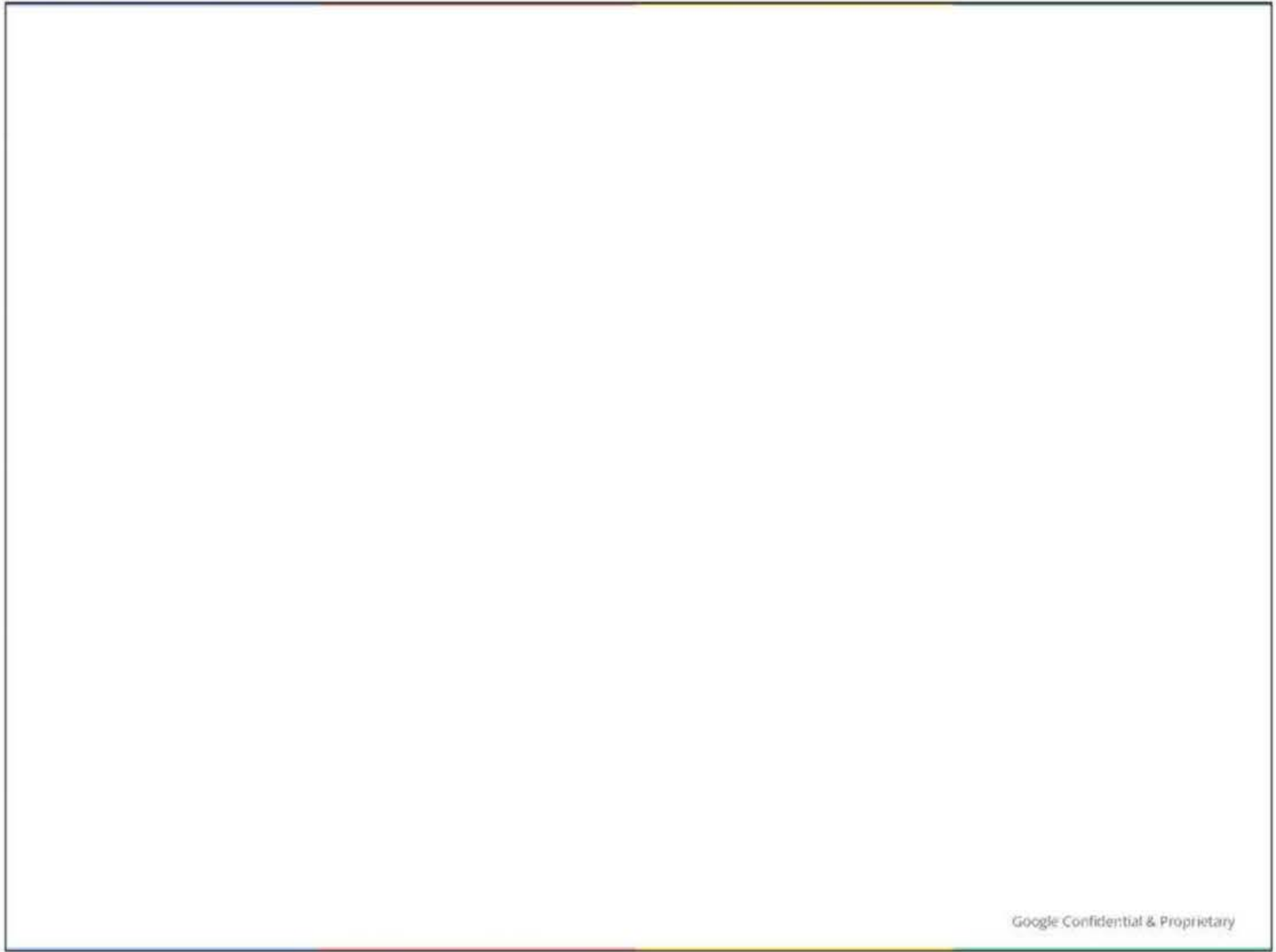


Overview of recent pricing efforts

Product / topic	Description	Current status
> Platforms pricing review	> Annual comprehensive pricing review of buy and sell side platforms for the Display Steering	> Presented Q4 2013
> DBM Pricing Strategy	> Self vs full-service rates, Premium rates, lower rates for very high volume	> Launched Apr '14
> Enhanced formats / filesize	> RM In page in DCM (no studio, self service), no filesize fees	> Launched Q1 2014
> DCLK Search	> Stricter pricing guidance, same rate card	> Launched Q1 2014
> Analytics Premium	> Segmented pricing to increase overall avg price	> Approved in concept, process for final approval underway
> Audience Center	> Determined rate card (flat rate, tiered by vol of data exported out of Google)	> Approved in concept, rate card to be finalized based on pilot
> Jordan	> Determine pricing for reservation buys using DBM - AdX - DFP	> Buyside pricing agreed upon, to request approval in Q2 2014
> DDM Stack Pricing	> Determine integrated pricing for DDM products in specific use cases	> Agreed on no major price changes*
> GRP Pricing	> Determine pricing for GRP metrics from Comscore/Nielsen on platforms products	> Price ranges agreed upon, to finalize price points** in Q2 2014
> YouTube on DBM/AdW	> Determine pricing change (if any) to enable migration of YT spend from AdW to DBM	> Evaluating option of offering YT through Project Jordan
> Open Studio	> Assess the attractiveness of opening Studio to other ad authoring tools	> Evaluating the long-term strategic implications and risks

* 2 minor adjustments identified, to be implemented in Q2 2014
** Final price point to be determined based on comp intel

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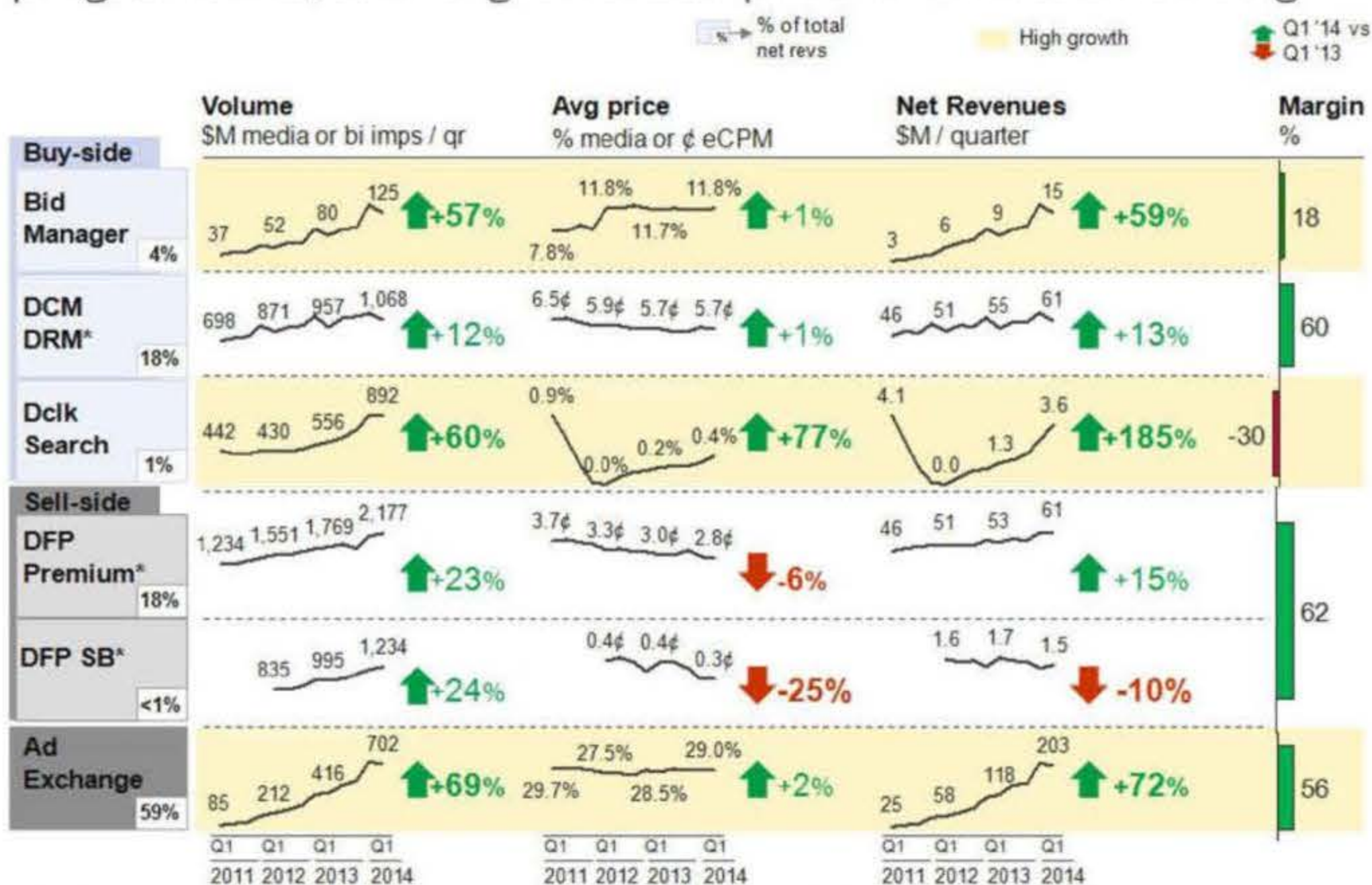


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Back ups

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Platforms overall: high growth and increasing prices in programmatic, slower growth and price erosion in ad serving



Volume is billion impressions for DCM and DFP, media spend in \$M for Bid Manager, DoubleClick Search and AdX

Price is eCPM in ¢ for DCM and DFP, % of media for Bid Manager, DoubleClick Search and AdX

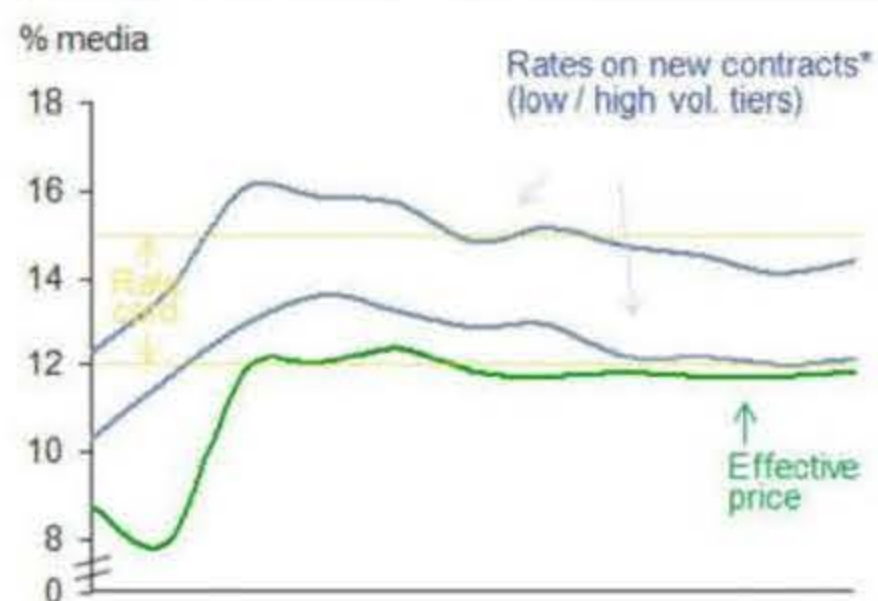
* Includes Rich Media uplift; Video uplift and all other add-on's currently charged for. DFP SB: volume includes free/monetized, prices don't

Source: Dcout, CustRevenue_F, Billing, AdX YM tables, displayd_xfpbasetable

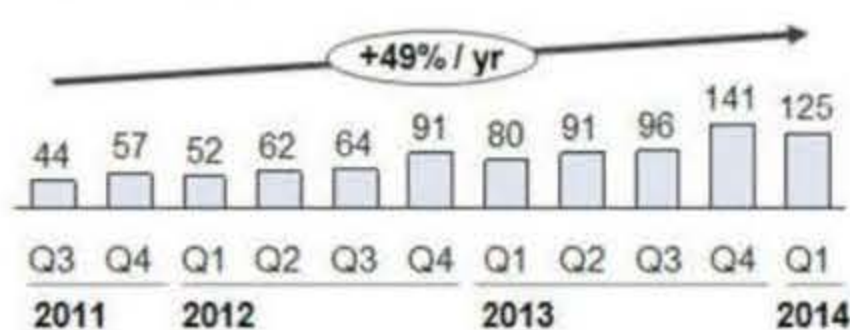
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DBM: prices for DBM Standard stabilizing, margin increased by growth and new rate card

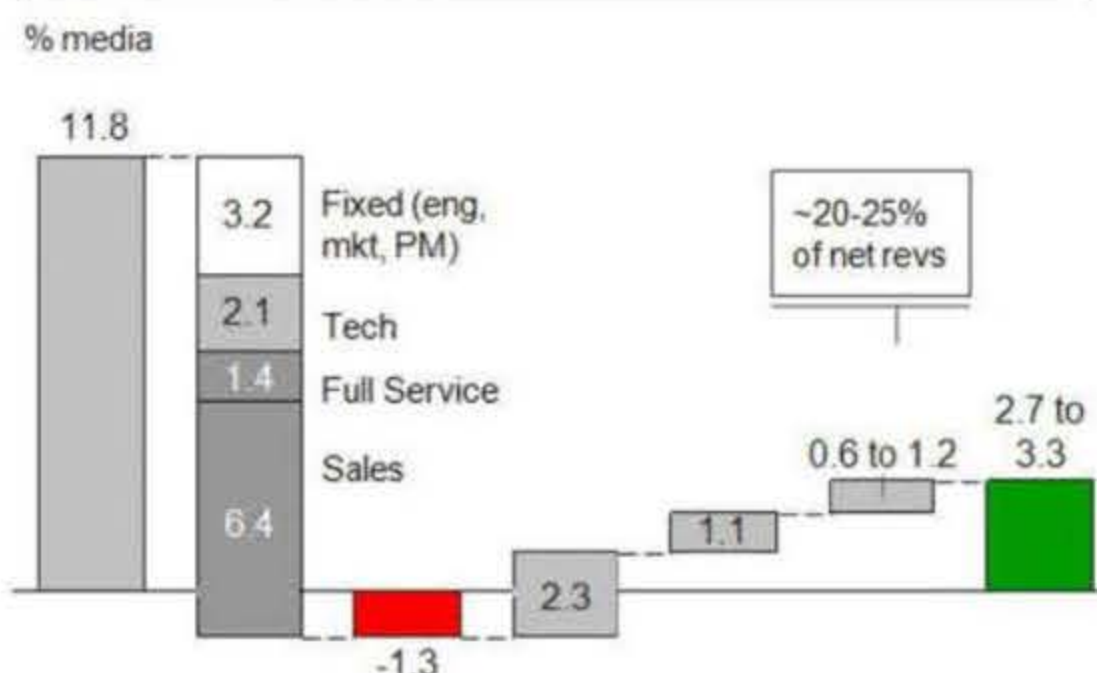
Rates increased since the Q2 2011 rate card introduction, are now stabilizing



Media spend (\$M / quarter)



Growth and new rates (charge for new features & service) will allow healthy margin



Fees Costs Margin H1 2013 Vol growth 73%/yr** Completed stack migration New rates (features & service) Margin 2014E w/new rates

New rate card launched Q2 2014: charge 6-12pp higher for service & 3pp for premium features package (ICM, GRP, search lift...), lower price for high volume

Note: Current DBM rate card implemented in Q2 2011. Detail of new rate card to be launched Q1 2014 here

* BMSA (Bid Manager Service Agreement) contracts only. Does not include IOs, AAAs, Beta Agreements

Growth in 2012 was 41%, in 2013 49%, growth includes sales efficiency improvement, already realized in 2H 2013 *** Includes lower rates and charge for Premium and Full Service. Min (0.6 impact) assumes 20% adoption of Premium version at EoY and all clients in self serve. Max (1.2 range) assumes 40% adoption of Premium version and all clients currently in Full Service paying full service by EoY.

Source: DBM Billing, Salesforce, Buy-Side P&L

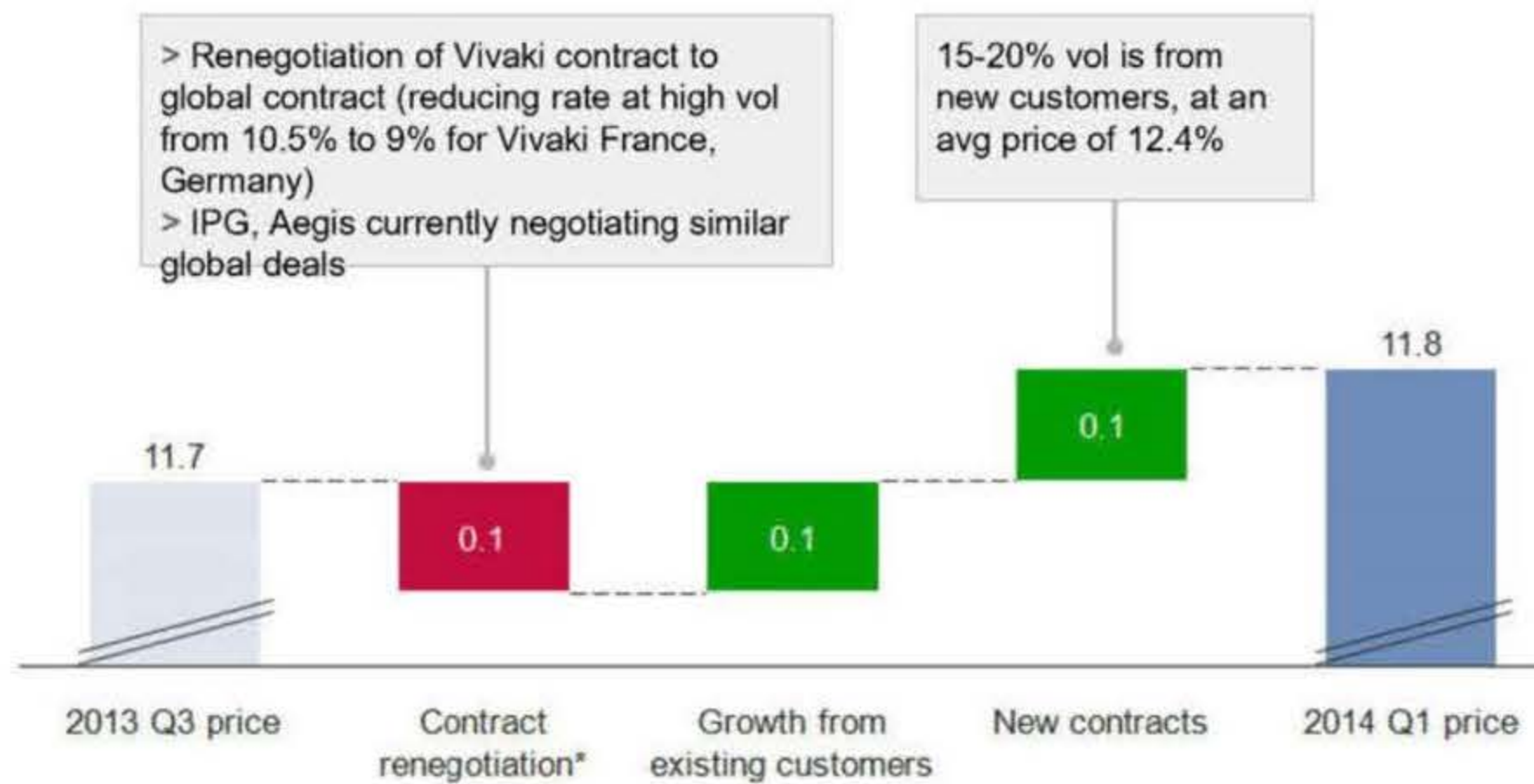
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- early 2012 price slightly above trending levels due to high vol from a client at legacy 23% rate (Camelot Communications), renegotiated in Q3 2013

Effective fee increased slightly from the impact of new volume at higher prices

BID MANAGER

% media



* -13 contract renegotiations in Q3 2013 - Q1 2014; of which effective price stayed roughly constant for all except Vivaki

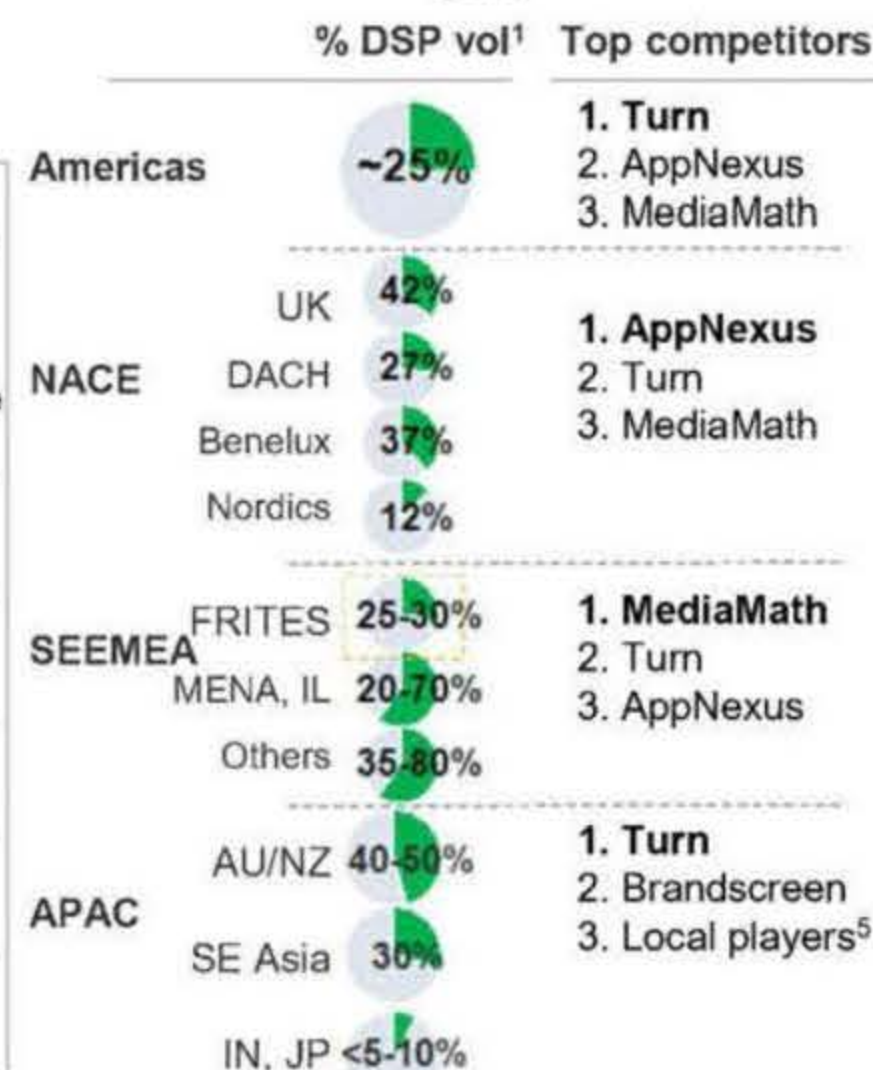
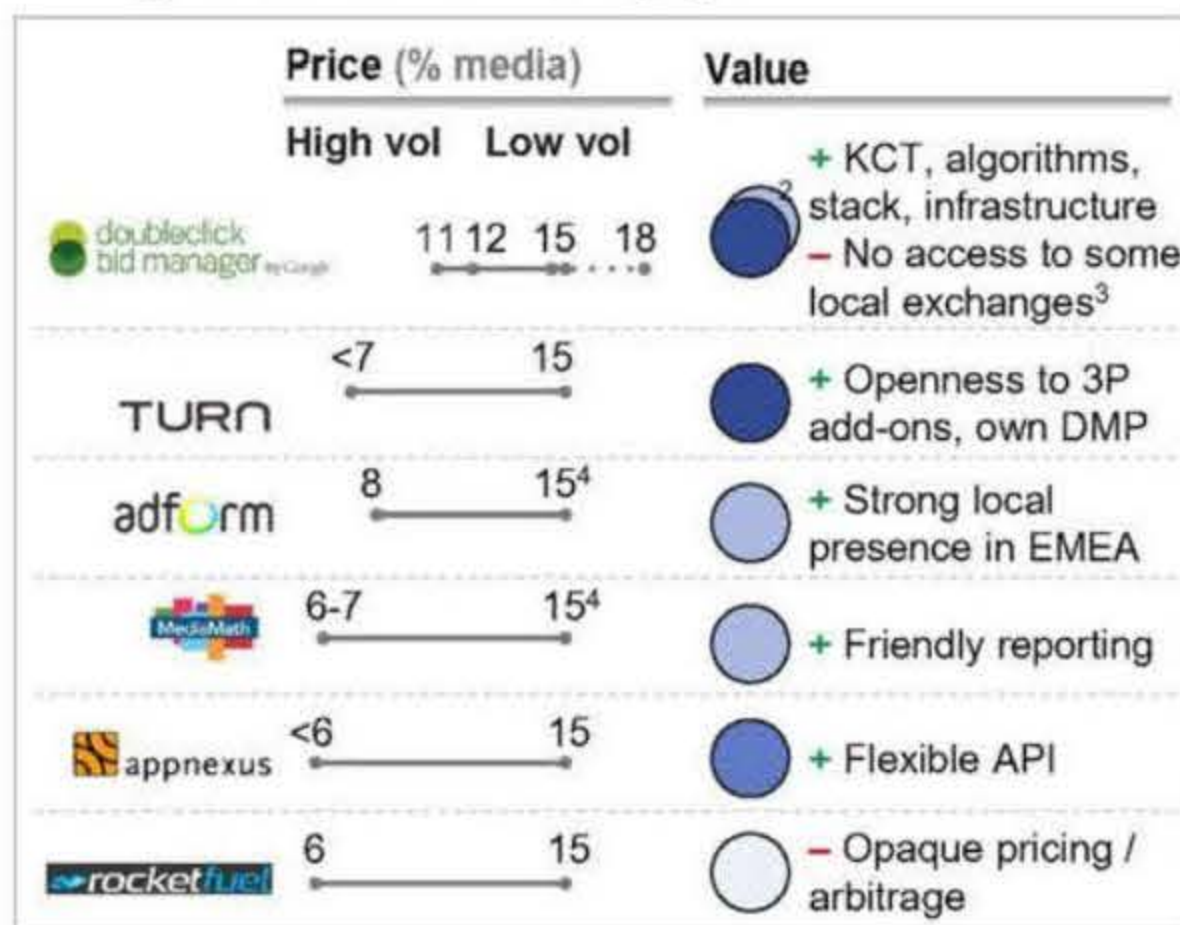
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Strong product sold at a premium for larger clients, competition is from Turn, AppNexus and recently video DSPs

BID MANAGER

● High ○ Low □ Key change since Nov 2013

Strengths/weaknesses of main players



Key changes since Nov 2013:

- > SEEMEA share decreased from ~40%, driven largely by loss of AMNET video volume to Videology
- > Videology, TubeMogul (priced as CPM/CPV) gaining share for video portion of media budgets

¹ These estimates do not account for all available product substitutes (in-house tools, ad networks, etc)

² Without FBX, DBM was perceived as less valuable than Turn

³ In China: Baidu, Tencent, Sina. In Japan: currently integrating with MicroAd, PlatformID and PlatformOne

⁴ MediaMath rate includes some service (not full campaign management). AdForm rate for smaller spender: rough estimate

⁵ China: Yoyi, Ipinyou, MediaV. Japan: MicroAd, FreakOut, MarketOne

Source: Sales Teams' intuition, not based on actual metrics

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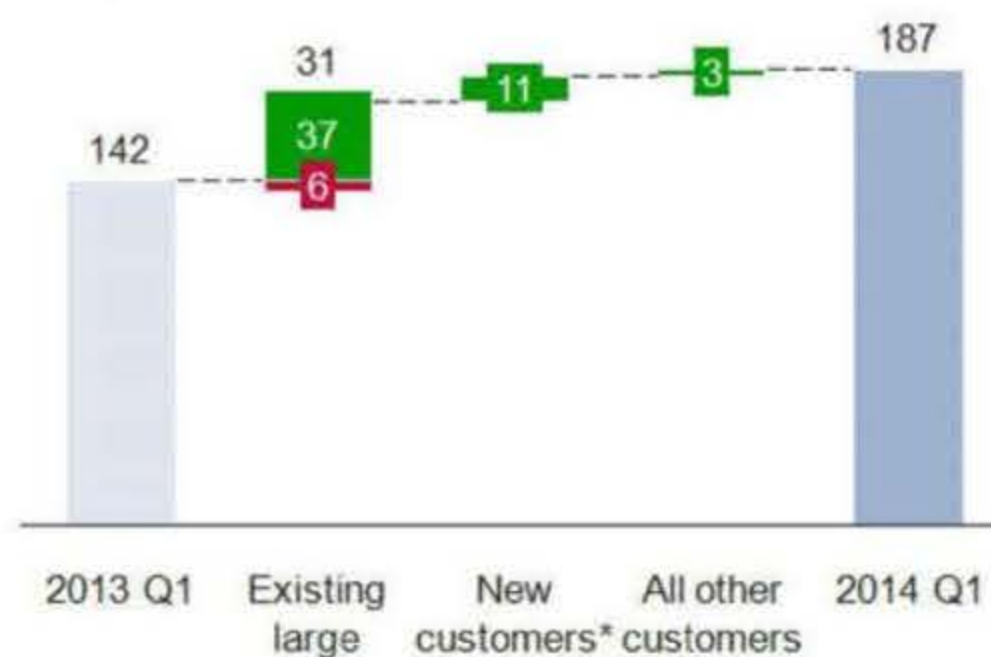
- Video competitors are emerging, but not yet large enough to list as "top competitors"

NACE: while impressions volume are declining overall, Q1 2014 saw unusually high growth

Volume from large existing customers and new customers increased significantly in Q1 2014...

Ad serving volume

B imps



> Growth from 7 major agencies**
> Decline from 3 major agencies and 1 marketer***

...however longer term trends indicate declining volume

Vol growth

% YoY

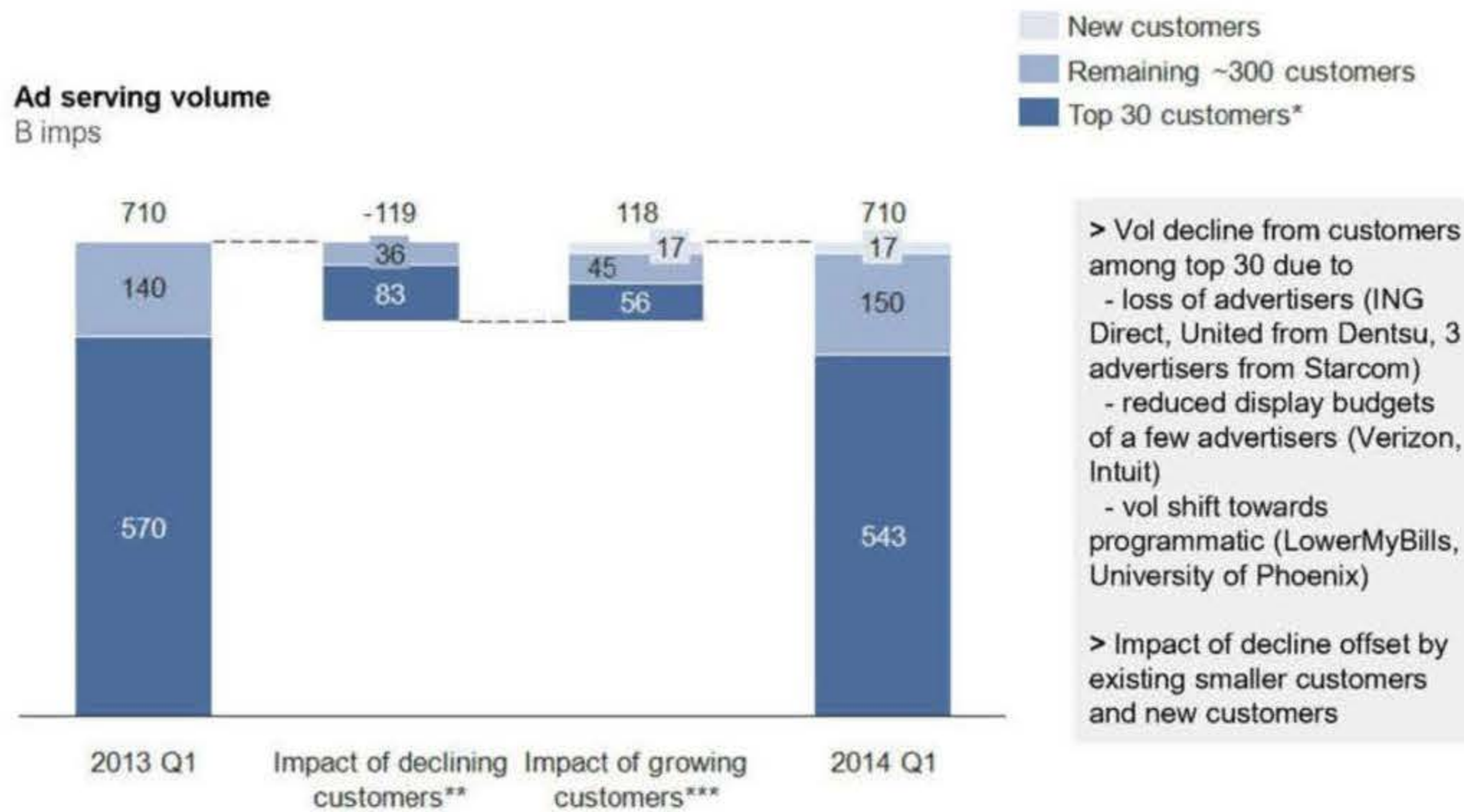
2013	Q1	+4	> Overall volume decline from shift towards click tracking, programmatic, other media (video / mobile) > Q1 2014 growth from unusually high agency spend (which doesn't appear to carry over to Q2)
	Q2	-2	
	Q3	-8	
	Q4	-5	
2014	Q1	+31	

* Largely from 4 major new customers: TalkTalk, bwin, KLM, Goldback Interactive
 ** Refers to WPP, Aegis, IPG, Omnicom, Publicis, Profero, DQ&A
 *** Refers to Rocket, Havas, Xenion (agencies) and Sporting Index Limited (marketer)

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Americas: declining volume from 13 of top 30 customers offset by new volume and existing customer growth

DCM



* Represented ~80% ad serving volume in 2013 Q1
 ** Includes 13 of top 30 customers
 *** Includes 17 of top 30 customers

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vol decline from 13 of top 30 customers offset growth. Declines were due to loss of a few key advertisers (ING Direct, 3 advertisers on Starcom) and reduced display spend from a few advertisers (Intuit shifted towards text links, Verizon reduced display budget by 50%). 5-10% declines from loss of vol to 3P DSPs or RM (LowerMyBills, University of Pheonix)

DCM is a superior product, competitors focus on price, especially in SEEMEA and APAC

DCM

Key change since Nov 2013
 ● High
 ○ Low



Key changes since Nov 2013:

- > SEEMEA share decreased from ~40%, driven largely by loss of volume to Smart AdServer in France
- > APAC share increase driven by new business in AU/NZ (formerly ~50% share)

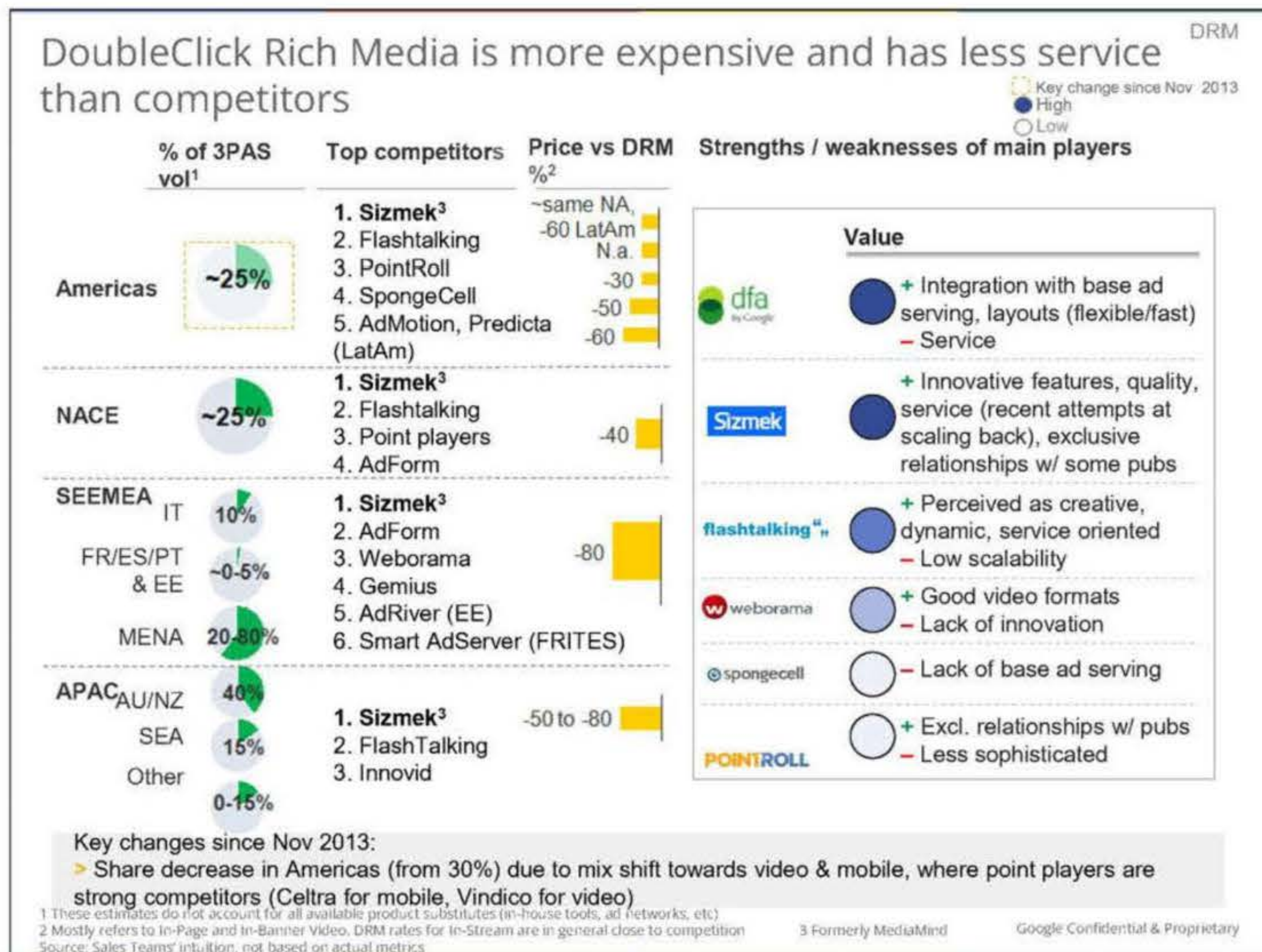
* These estimates do not account for all available product substitutes (in-house tools, ad networks, etc)

** Formerly MediaMind

*** -20% in AU/NZ, -50% in IN

Source: Sales Teams' intuition, not based on actual metrics

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- Mobile/video competitors are emerging, but not yet large enough to list as "top competitors"
- Awaiting response from Nadia on driver for share loss in IT from 40% to 10%



Google Analytics Premium Pricing Strategy

Proposal for discussion

November 22, 2013



Key principles for pricing Google Analytics Premium

Key principles for platforms pricing...

... and implications for GAP



Focus on the long-term overall value from the adoption of the products / features

Optimize the rate card for both adoption (value of owning the analytics layer) and direct revenues



Ensure ease of execution and scalability

Ensure a simple fee structure to avoid time consuming negotiations that add little value vs the value of fast adoption



Price competitively and adequately to the value delivered to the client

Ensure the rate card is well adapted to the competitive environment and value for the different types of clients



Consider the signaling effects of price in conveying value and quality to clients

Charge for the use cases that clients expect to pay - too low pricing (or "free") may actually lead to lower adoption

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Google Analytics Premium: how to increase price without hindering growth in adoption?

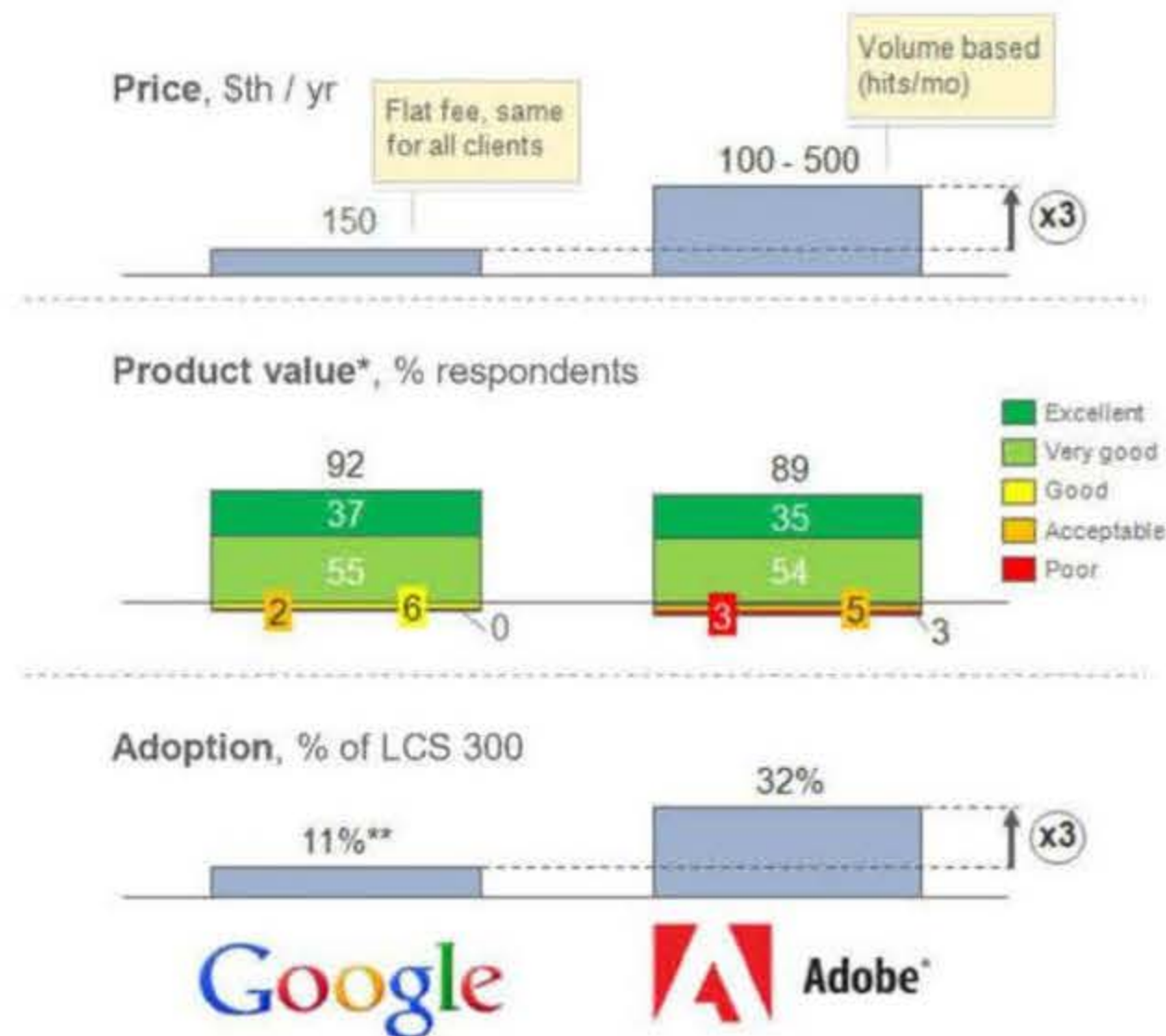
✓ **Cheaper than competitors**

and

✓ **Perceived favorably**

but

! **Needs to grow adoption significantly**



* Disregarding price. Based on a survey to current and potential GAP clients - detail [here](#)

** Premium (paid) version only. In addition, 22% have a free version of GA

Note: GA Premium flat fee applies up to 1 billion hits / month

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Client survey to assess perceptions on price and product features for Google and competitors

Aspects assessed

- Current analytics products, annual spend
- Features that drive purchase decision
- Feature level performance rating of GAP vs competitors
- Price perception of GAP and competitors

Sample

- Surveyed 90 GAP clients and 30 non-clients in Sep-Oct 2013
- 65 respondents (55% response rate)
 - 25 only use GAP
 - 26 use GAP as primary & Adobe as secondary
 - 9 use Adobe as primary & GAP as secondary
 - 5 use Adobe only

Survey details [here](#)

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Price is key for the avg client - a flat price increase is counterproductive (despite GAP being a strong product)

% respondents

Top 15 features	Importance	GAP	Adobe	Remaining features	Importance	GAP	Adobe
Conversion tracking	94	65	49	Unsampled data reports	54	57	78
Integration with ad server	85	75	62	Custom metrics	54	69	48
Price level	80	80	33	X-channel attribution	52	88	51
Visualization UI	74	80	54	Monthly hit vol limit	51	63	68
Customizable dashboards	68	58	42	Custom vars definition	51	80	75
Multiple site reporting	65	66	57	X-device reports	51	72	57
Customer journey analysis	65	66	52	Mobile app tracking	49	69	48
Data collection + reports	62	77	54	Rule based modeling	49	51	35
Adv. Admin. controls	60	80	83	X-channel reports	45	74	55
24/7 phone support	58	71	75	E-commerce tracking	45	31	62
Data freshness	58	45	80	Content analytics	43	60	48
Price structure	58	80	52	Data driven attribution	42	86	37
Std var definitions	57	100	100	Implementation support	40	51	46
Account mngt	57	78	75	AB & Multivar. testing	22	52	49
Training	57	63	55				

- GAP outperforms competition on most features and is improving on the remaining ones
- However, price weighs heavily on the avg purchase decision, making a flat price increase for everyone not an attractive option, as it would likely hurt adoption

Importance = % respondents who rate the feature very / extremely important in the purchase decision (5 point scale)

GAP / Adobe = % respondents who rate the product very good / excellent on each feature (5 point scale)

Based on a survey to current and potential GAP clients - detail [here](#)

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However, price and product features sensitivity vary widely with client's size, suggesting a segmented approach

Size of segment
% of LCS 300

Small clients < 500M hits/mo				Medium clients 500M – 1B hits/mo				Large clients > 1B hits/mo			
27%				47%				26%			
Top 15 features				Top 15 features				Top 15 features			
	Imp.	G	A		Imp	G	A		Imp	G	A
Conversion tracking	94	67	55	Integ. w/ ad server	93	67	59	Monthly hit vol limit > 1B	100	50	80
Price level	89	34	55	Conversion tracking	93	70	52	Integ. w/ ad server	95	80	65
Visualization UI	78	78	50	Price level	89	78	55	Multiple site reports	95	60	45
Price structure	67	69	44	Visualization UI	70	81	67	Conversion tracking	95	55	40
Multiple site reports	67	72	67	Account mgmt	70	98	85	X-channel attribution	90	98	65
Integ. w/ ad server	61	83	61	Cust. journey analysis	67	70	63	Custom vars	90	75	70
Custom dashboards	61	72	50	X-device reports	63	74	59	Unsampled data reports	90	35	75
Training	61	72	67	Custom dashboards	63	74	63	Adv admin controls	85	30	90
Std vars	56	100	100	Data collection+reports	63	85	59	Data freshness	85	25	90
Cust. journey analysis	56	67	56	Price structure	63	85	52	Custom dashboards	80	25	1
Data collection+reports	50	89	67	Adv admin controls	63	75	78	Mobile app tracking	80	65	75
Custom metrics	44	78	50	24/7 dedicated support	59	67	74	24/7 dedicated support	80	80	95
Content analytics	44	50	44	Training	59	85	70	Visualization UI	75	80	40
Rule based modeling	44	44	55	X-channel reports	56	81	63	Data driven attribution	70	90	35
Data freshness	44	56	67	Std vars	52	100	100	E-commerce tracking	70	30	65

- Price is a key factor
- Product and service requirements are simpler and met by GAP

- Price is important
- Stricter product & service requirements, mostly met by GAP

- Price NOT among top factors
- Strict product & service requirements, not entirely met by GAP

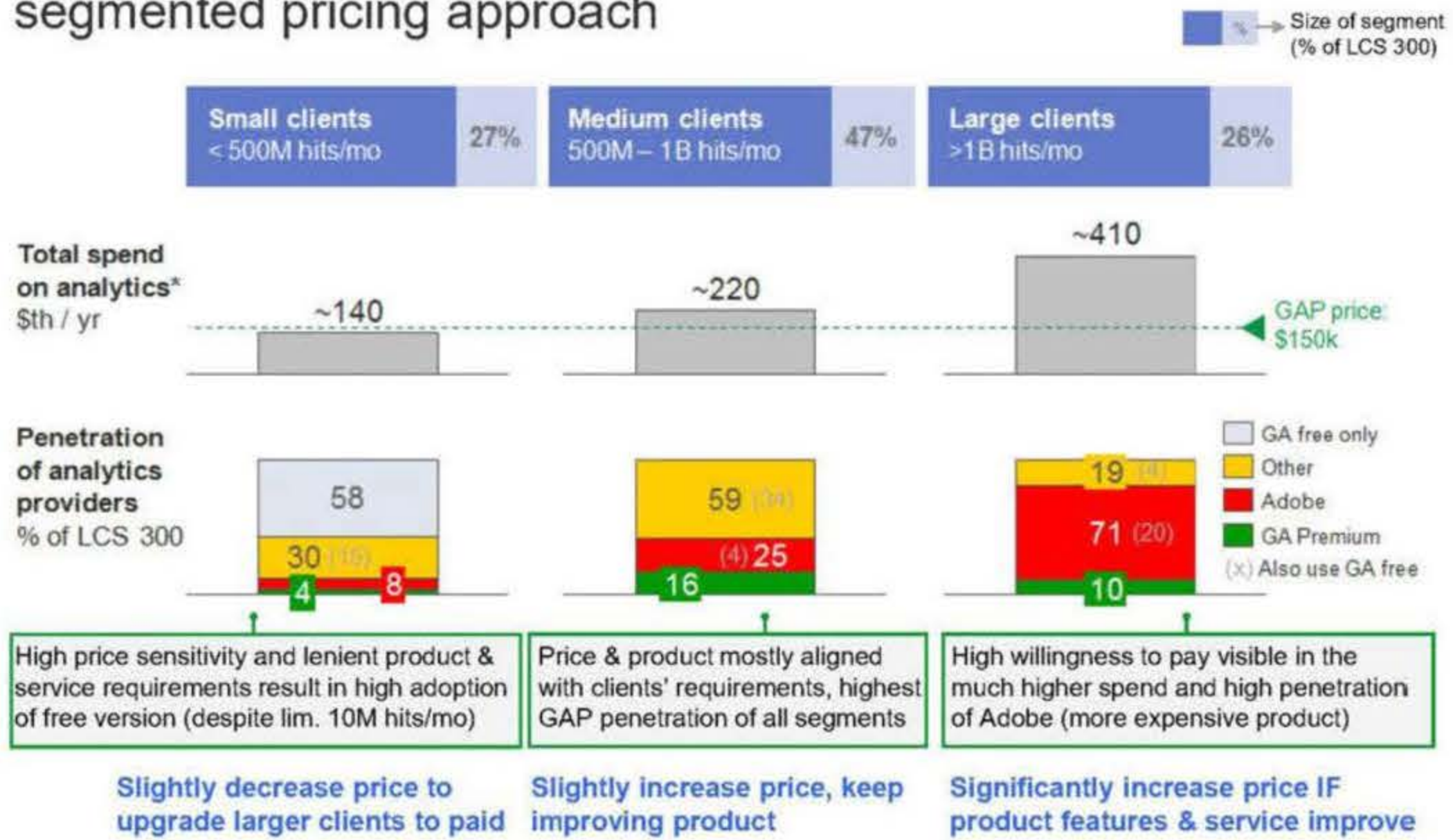
Importance = % respondents who rate the feature very / extremely important in the purchase decision (5 point scale)

GAP / Adobe = % respondents who rate the product very good / excellent on each feature (5 point scale)

Based on a survey to current and potential GAP clients - detail [here](#)

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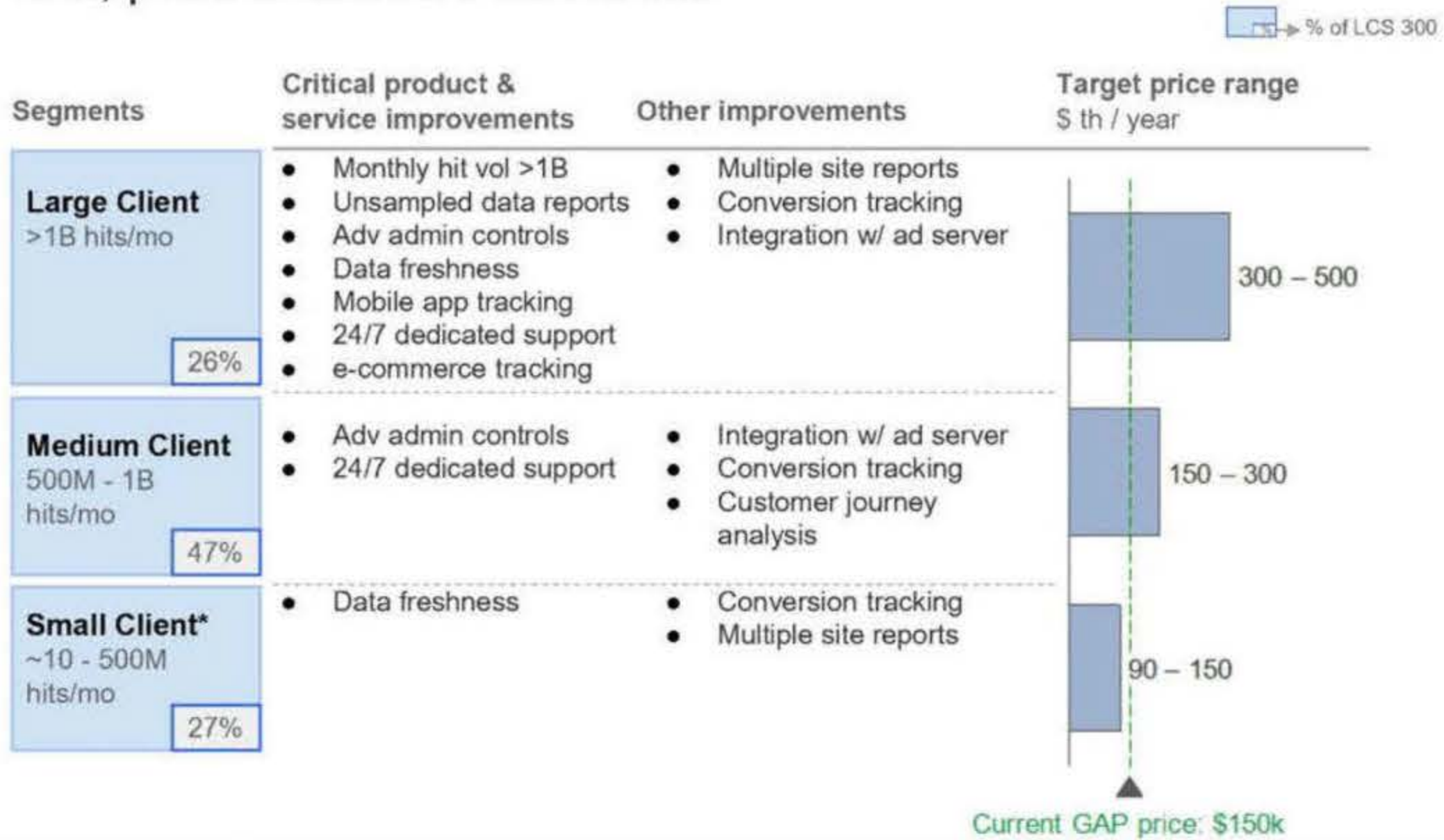
Clients' current behavior further suggests the need for a segmented pricing approach



* Estimate, based on self reported spend for clients on paid versions (data collected through a survey - detail [here](#))
Detail of the estimate of the size of the segments and penetration of the different providers [here](#)

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In summary, provided the needs of the larger segments are met, price should be increased



* Very small clients (<10M hits/month) are well served by GA free

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Services, if/when offered, should be priced to cover our costs and not lower than competitors

	Implementation support	Ongoing Technical Assistance	Consulting services
Current GAP offer	<ul style="list-style-type: none">Only offered to direct clientsOnly offered for 1 site per client	<ul style="list-style-type: none">Included in 150K price	<ul style="list-style-type: none">Not offered
Cost Driver	<ul style="list-style-type: none"># of sitesComplexity of sites	<ul style="list-style-type: none"># of tickets# of authorized users	<ul style="list-style-type: none"># of hours
Cost¹	<ul style="list-style-type: none">\$9k- 12k per site	<ul style="list-style-type: none">\$4k - 6k/client/year	<ul style="list-style-type: none">\$10-15k/month/consultant
Competitor offers	<ul style="list-style-type: none">First site implementation freeAdditional sites charged at \$25k - 35k per site	<ul style="list-style-type: none">Most competitors include this service in analytics fee	<ul style="list-style-type: none">Charged as add-on serviceBilled as monthly retainer of \$25-30k per consultant
Proposed services pricing	First site free for direct clients. Additional sites priced in line with competition (\$25k/site)	Given low cost and competitor pricing, continue to include this service in analytics price	If we offer this service, price as monthly retainer in line with competition (\$25k/mo/consultant)

1- Estimates based on existing G-Tech headcount costs. Details [here](#)

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Proposed pricing: volume based rate card with differentiation in product and services

		GA Premium			GA Free
		Large Clients >1B hits/mo	Medium Clients 500M-1B hits/mo	Small Clients 10M-500M hits/mo	Non-paying Clients <10M hits/mo
Volume based pricing...	Flat Fee (\$K/yr)	\$300K	\$150K	\$90K	Free
	Vol cap (Hits/mo)	1B	500M	100M	10M
	Fee > Cap (\$K/yr) ¹	\$30K per 500M	\$30K per 100M upto 1B	\$15K per 100M upto 500M	*
... with differentiation in product features	Data freshness	<15 mins	< 1h	< 4h	24h+
	Unsampled reports	< 1h	< 4h	< 4h	✗
	Adv Admin controls	✓	✓	✗	✗
	Custom variables	200+	100	30	20
	Data driven attribution	✓	✓	✓	✗
	DFA/DFP Integration	✓	✓	✓	✗
	Big Query Integration ²	✓	✓	✗	✗
... and in sales & services	Sales channel	Google AMs	Google AM + Resellers	Reseller only	Online
	Implementation	1st site free. Additional sites \$25K	1st site free. Additional sites \$25K	✗	✗
	24/7 Tech Support	✓	✓	✗	✗
	Account Mgr	✓	✓	✗	✗
	Consulting Svcs	\$25K/mo**	✗	✗	✗

1- E.g., a client with \$90k flat fee that goes above 100M hits/mo will be charged \$15k for each 100M hits up to 500M hits, then \$30K per 100M hits up to 1B and then \$30K per 500M hits above 1B

2- Feature not tested in customer survey. * No data processed above cap. ** Monthly retainer fee per consultant

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Proposed rate card

Available only through resellers

Volume Hits/month	Fees		Minimum commitment \$/th/year	Product features*	Sales & Service
	\$th/year	\$/month			
< 100M	90	7,500	90	<ul style="list-style-type: none">Data refresh < 4hUnsampled reports < 4hCustom variables - 30	<ul style="list-style-type: none">Resellers only
100M – 200M	105	8,750	150	<ul style="list-style-type: none">Data refresh < 1hUnsampled reports < 4hAdv. admin controlsCustom variables - 100Big Query integration	<ul style="list-style-type: none">Google AMs + Resellers24/7 Technical AssistanceImplementation: 1st site free. Additional \$25K/site
200M – 300M	120	10,000			
300M – 400M	135	11,250			
400M – 500M	150	12,500			
500M – 600M	180	15,000	300	<ul style="list-style-type: none">Data refresh < 15mUnsampled reports < 1hAdv. admin controlsCustom variables - 200+Big Query integration	<ul style="list-style-type: none">Google AMs24/7 Technical AssistanceImplementation: 1st site free. Additional \$25K/siteConsulting svcs: \$25K/mo/consultant
600M – 700M	210	17,500			
700M – 800M	240	20,000			
800M – 900M	270	22,500			
900M – 1.0B	300	25,000	300		
For each 500M		+\$2,500			

> Higher min commitment (300 vs 150 vs 90M /hits/mo) incentivized through better product features / sales & service, not lower unit price

> Flexibility for sales teams to use discounts if/when appropriate to further incent other / higher min commitments

Note: Same discount criteria and escalation process as for buy-side platforms: 20% discount allowed at Sales Director level, higher discounts need SBX approval

* Data driven attribution, DFA/DFP integration and SLAs available in all paid versions (not available on Free)

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The proposed pricing results in a target margin of ~70% in 2014, in line with the margin of other platforms products

Assumptions

- Fixed costs (Eng, Product, Marketing HC) and variable costs/client (Sales & Support HC + Tech costs) sourced from Sales Finance 2014 P&L
- Assumes 100% penetration of LCS 300 with expected distribution
 - 80 small clients
 - 140 medium clients
 - 80 large clients
- Avg. revenue per client per year
 - Small clients: \$120k, 50:50 reseller share
 - Medium clients: \$225k
 - Large clients: \$400k
- 20% of med and large clients use paid implementation service for 1-2 sites²

Financials¹ (2014 run rate)

\$ M / yr

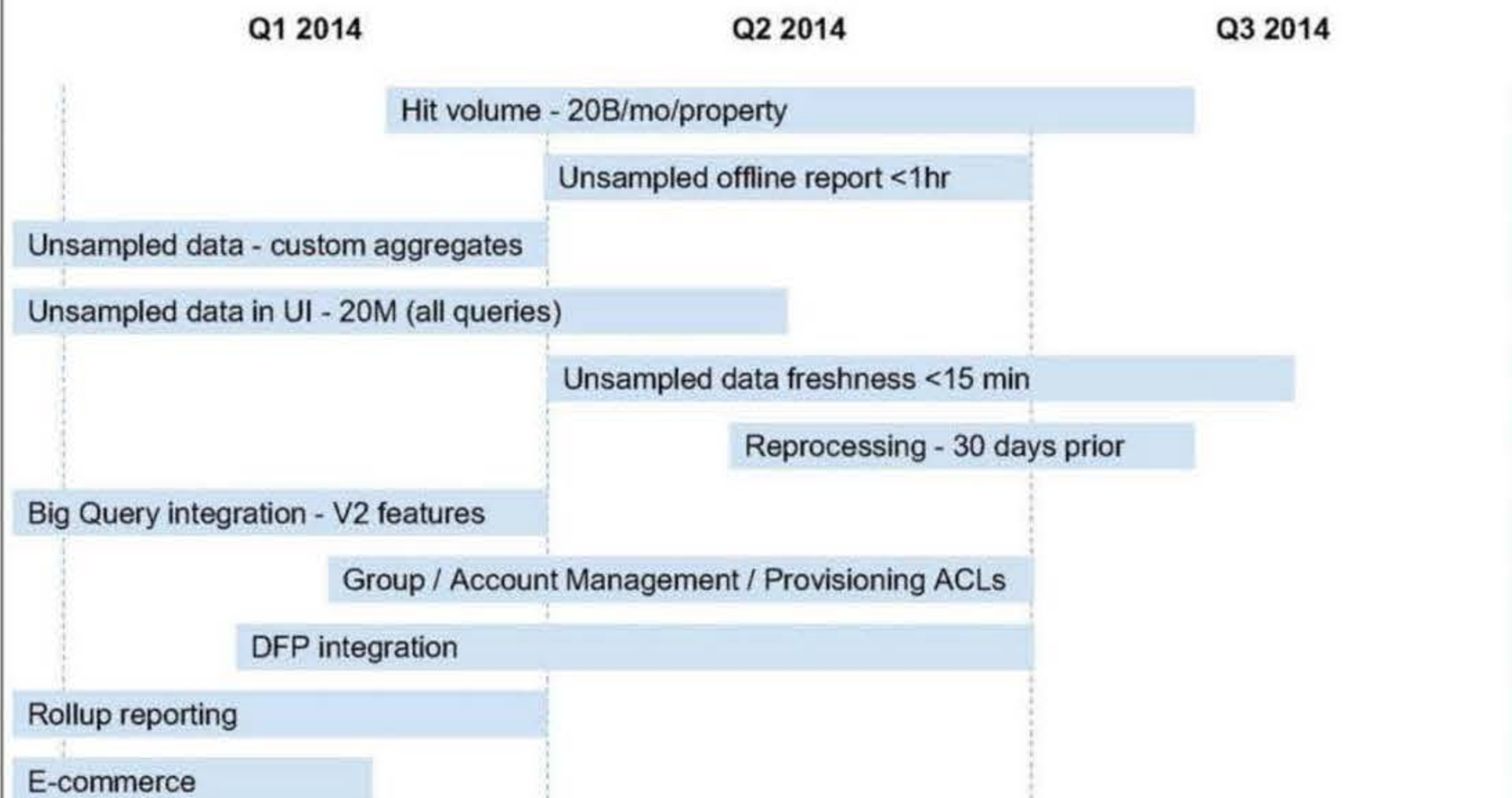
Revenues	71
Small clients	5
Medium clients	34
Large clients	32
Costs	20
Sales & support	18
Small clients	0
Medium clients	7
Large clients	11
Fixed costs¹	2
Profit	51
Profit Margin	70%

DFA: ~70%
DFP: ~60%

1- Includes paid implementation services, but not paid consulting services
2- Based on G-Tech estimates



Preliminary product roadmap



Source: Google Analytics Premium Product Team

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Next steps

Pricing Strategy

- Regionalize pricing proposal for **markets outside North America**
- Define the pricing strategy for the remaining **Analytics Suite** products
- Define how Analytics pricing should be integrated in the **DDM stack pricing**

Product & Sales Strategy

- Agree on a **product roadmap** that addresses the key development areas identified in the survey
- Define the **re-seller strategy** to complement our direct sales & service channel




AdX Pricing

Impact of a decrease in the rev share

March 2014

Should AdX rev share be decreased? If so, how?

 Focus of this document

Context

> Price pressure from competitors
- AdX @ 20% rev share while direct competitors @ 10-20%
- 8 large AdX pubs (~13% of AdX vol.) at negotiated rates (down to 15%), 6 of which were negotiated in 2013

> Rev share decrease likely to increase AdX volume, GDN fee* could be increased dynamically to offset the AdX price reduction

> Question is whether and in what conditions this pricing change would be value creating

Potential pricing changes

Decrease AdX rev share from current 20%

+

Increase GDN fee keeping the blended AdX+GDN constant @ 32%**

Impact to assess

> Increase in AdX volume due to the decrease in AdX rev share (price elasticity of demand)

+

> Decrease in the GDN win rate due to the increase in the GDN fee

* Currently at 14%, to be increased to 15%

** Applies only to the AdX volume at the reduced rev share and such that the blended rev share (AdX + GDN) remains unchanged vs today

Reducing AdX rev share likely value destroying except in <30% of current volume

Type of pub	Expected elasticity*	Rationale	
LPS pubs with < 20% vol on AdX 27	2 - 3	> Based on experience with pubs currently at discounted rates**	Value creating, promotes a step increase in SoW of programmatic
LPS pubs with 20-40% vol on AdX 14	~1	> Limited potential increase in vol given higher share already on AdX***	
LPS pubs with > 40% vol on AdX 16	< 1	> Unlikely to have enough programmatic inventory in addition to the one already on AdX to compensate for the price decrease***	Value destroying, current SoW of programmatic already very high
OPG pubs 43	~0	> Unlikely to have any programmatic inventory in addition to the one already on AdX	
Total blended	<1		

 % AdX gross rev****

* For a 25% reduction in price vs today (from current 20% to 15% rev share)

**** Excluding 8 pubs with discounted rates

** Detailed next

*** Programmatic on avg <50% of total inventory of the publisher

For pubs with <20% volume on AdX, evidence so far suggests a rev share decrease is value creating ($\epsilon=2-3$)


Publishers @ discounted rates	% vol on AdX (before negotiation)		Price change		Impact, calculated ²		Impact, estimated by sales ³	
	of total ¹	of program- matic ⁴	Negotiated rate based on gross rev, \$/mo	Change in blended rate	Gross rev % change	Elasticity	Gross rev % change	Elasticity
ESPN	1%	~40%	<\$0.5M: 20% \$0.5-0.8M: 18% \$0.8-1M: 16% > \$1M: 15%	-8%	+68%	9	+137%	18
The Weather Channel	11%	~70%	<\$2M: 20% \$2-4M: 17.5% > \$2M: 15%	-25%	+46%	2	+100%	4
Gumtree	17%	~70%	15%	-25%	+30%	1	+43%	2
CBS	17%	~80%	<\$0.5M: 20% \$0.5-0.75M: 17.5% > \$0.75M: 15%	-21%	+105%	5	+14%	1
Total blended				-24%	+51%	2	+80%	3

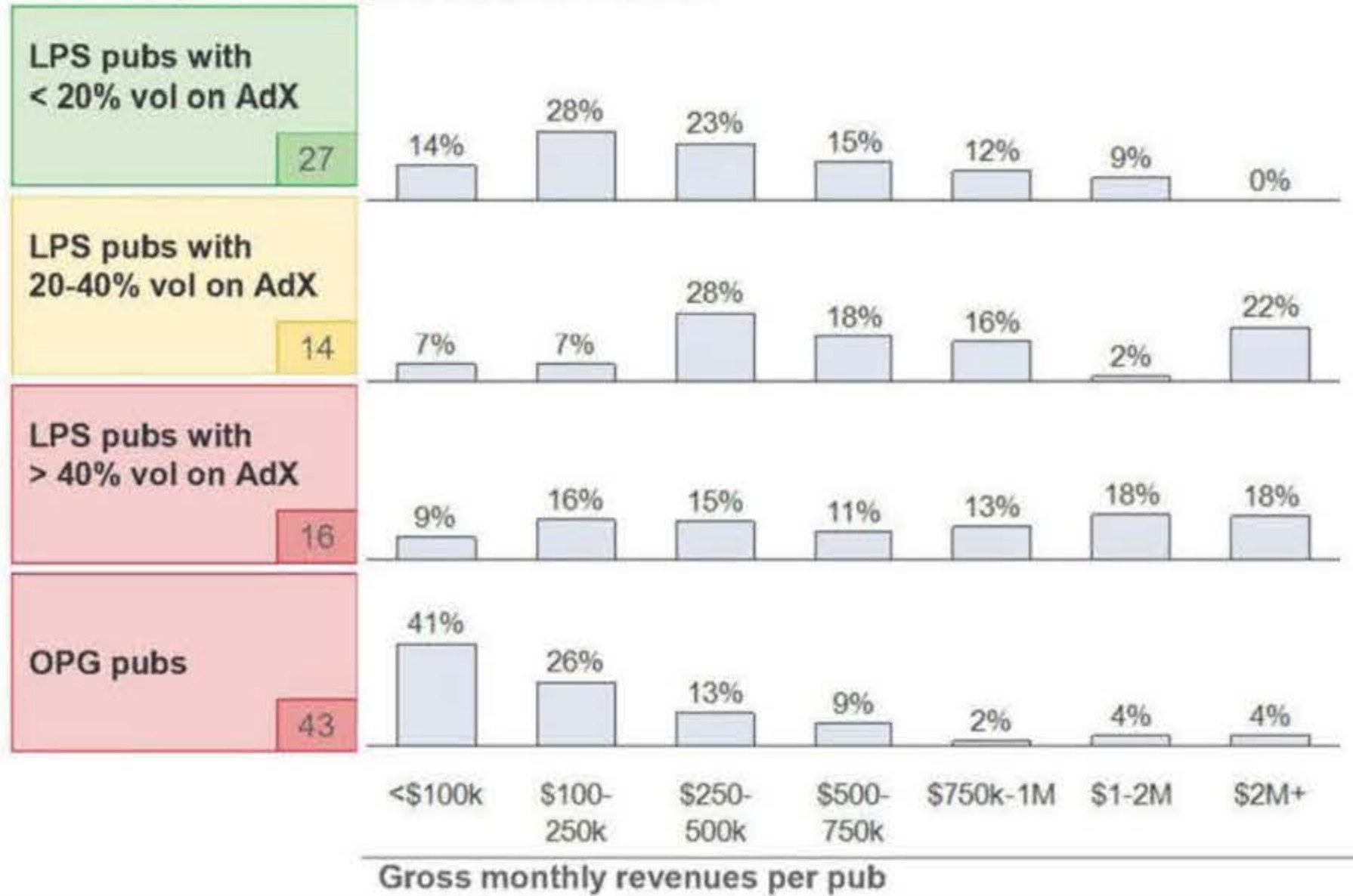
1 For a given publisher, total inventory volume is assumed to be indicated by impression volume on DFP for that publisher
2 Refers to calculated avg monthly gross revenue increase relative to overall growth rates from undiscounted LPS pubs
3 Refers to sales team estimate of avg monthly gross revenue increase relative to expected revenue without discounts
4 Sales team estimate

Volume tiering alone is not sufficient to ensure the price decrease applies only to the target segment

Current volume distribution

% of total gross monthly revenue, Jan-Oct 2013

 % AdX
gross rev



Monthly volume per pub only helps differentiate LPS from OPG pubs

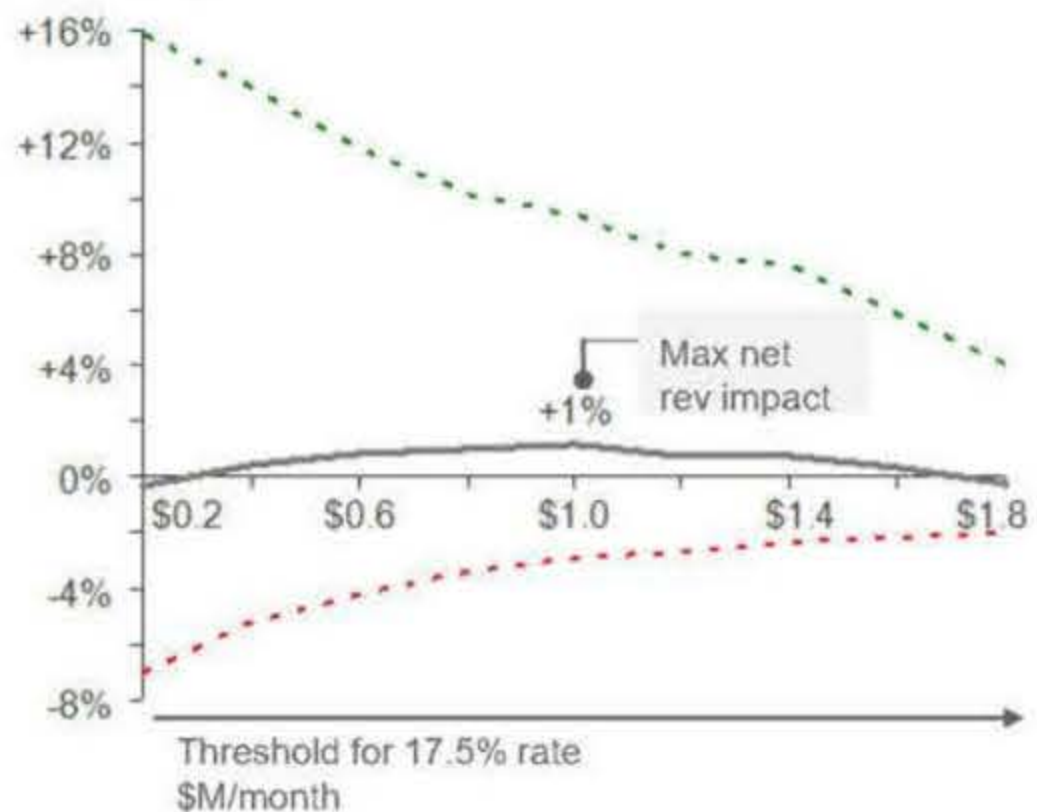
If the rev share is decreased, it should be done reactively and the lower rates should apply only for vol > \$1M/month

Assumptions

- > Tiered rate card with
 - 15% rate at very high volume (> \$2M/ month), competitive with Rubicon/ Pubmatic
 - 20% for low vol (same as today)
 - 17.5% in between
- > Elasticity for each segment as calculated previously:
 - 2.5 for LPS pubs with <20% vol on AdX
 - 1 for LPS pubs with 20-40% vol on AdX
 - 0 for all other pubs

Change in net revenues for Google vs today

Net rev change



> Net revs remain approx constant, volume increases by ~5%

> A tiered rate card should be offered only reactively on a case-by-case basis, unless we start facing significant pricing pressure on pub acquisitions

	\$0.2	\$0.6	\$1.0	\$1.4	\$1.8
Gross rev (% change)	+10%	+7%	+5%	+4%	+2%
Price (p.p change)	-1.8	-1.1	-0.7	-0.6	-0.5

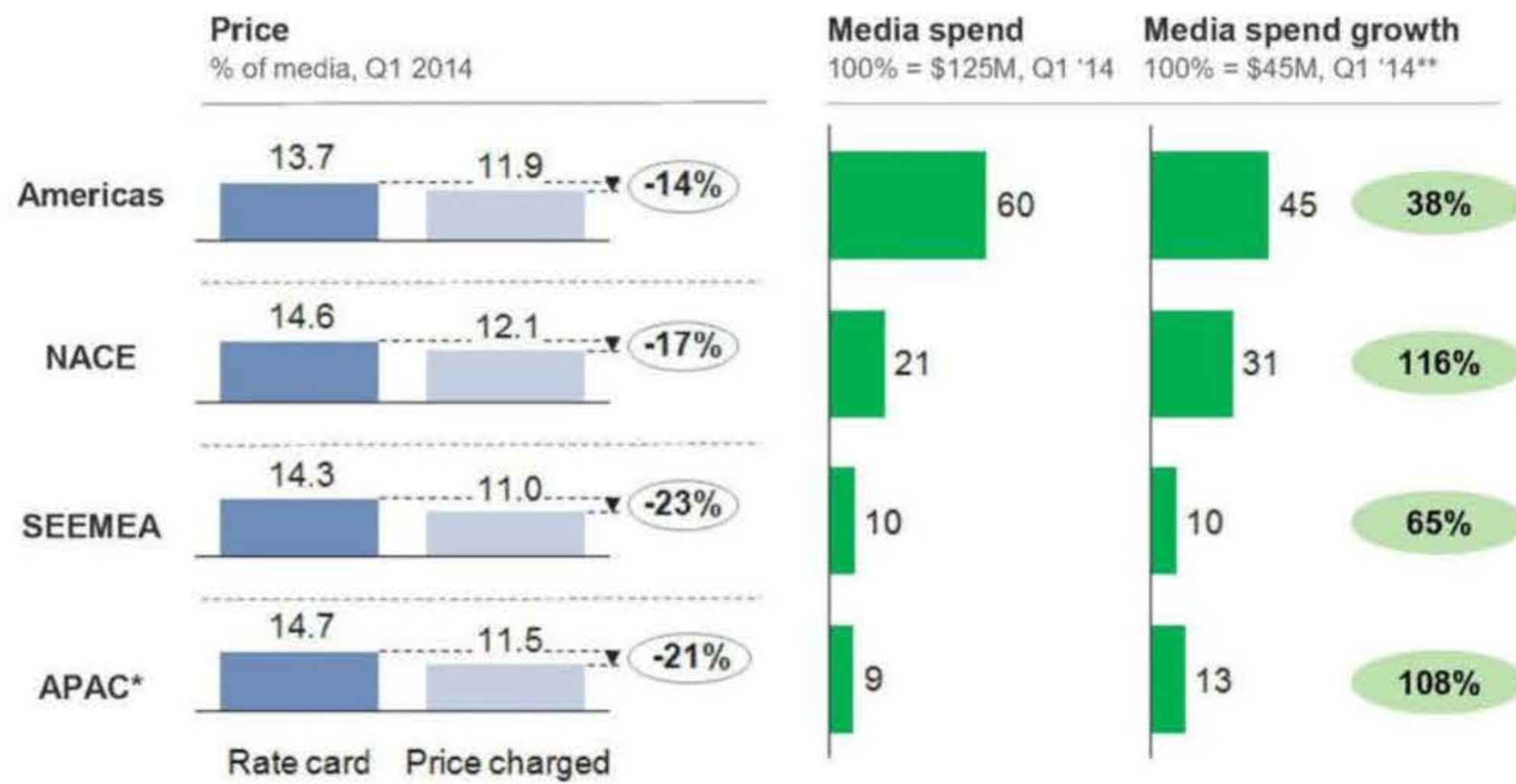
OUT

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Similar prices across regions, ~60% of volume and ~45% of growth from Americas

BID MANAGER

% Q1 2014 vs Q1 2013 media spend growth



* APAC rate card is currently at par with other regions. Average rate card fee would be 12.2% with previous rate card (1p.p. lower fees and lower volume thresholds)
 ** Growth calculated as Q1 2014 vs Q1 2013
 Source: DBM Billing, go/invitereport

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Americas represents ~70% of ad serving volume, growth coming from other regions

DCM

% Q1 2014 vs Q1 2013 volume growth



* Growth calculated as Q1 2014 vs Q1 2013
 ** Higher than other regions due to a different rate card (rather than different mix of client sizes)
 Source: Dcmout_CustRevenue_F

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- Flat vol in Americas: vol decline from 13 of top 30 customers offset growth. Declines were due to loss of a few key advertisers (ING Direct, United from Dentsu, 3 advertisers on Starcom) and reduced display spend from a few advertisers (Intuit shifted towards text links, Verizon reduced display budget by 50%). 5-10% declines from loss of vol to 3P DSPs or RM (LowerMyBills, University of Pheonix)

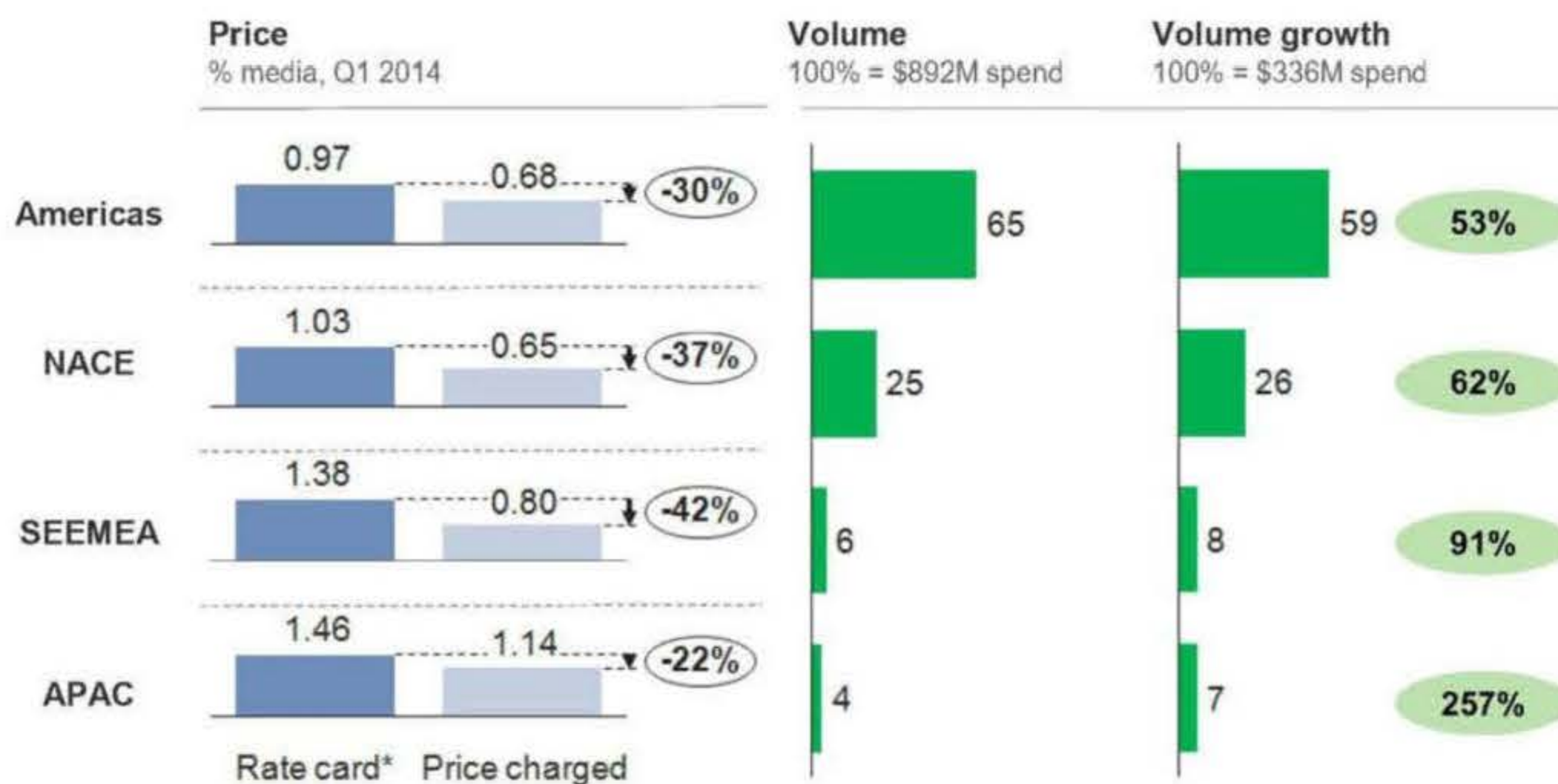
other fees:

Click tracking rev growth: 90% from Americas (some large customers which were spending very little/zero on it have recently been increasing spend)

RM growth: mostly from In-Page (accounts for ~30% RM revenues, grew at ~60%), and increasingly from video (currently accounts for ~12%, growing fast at 230%)

Americas are 65% of managed search spend and are still driving growth. Fast growth in APAC, from a low base

% Q1 2014 vs Q1 2013
volume growth

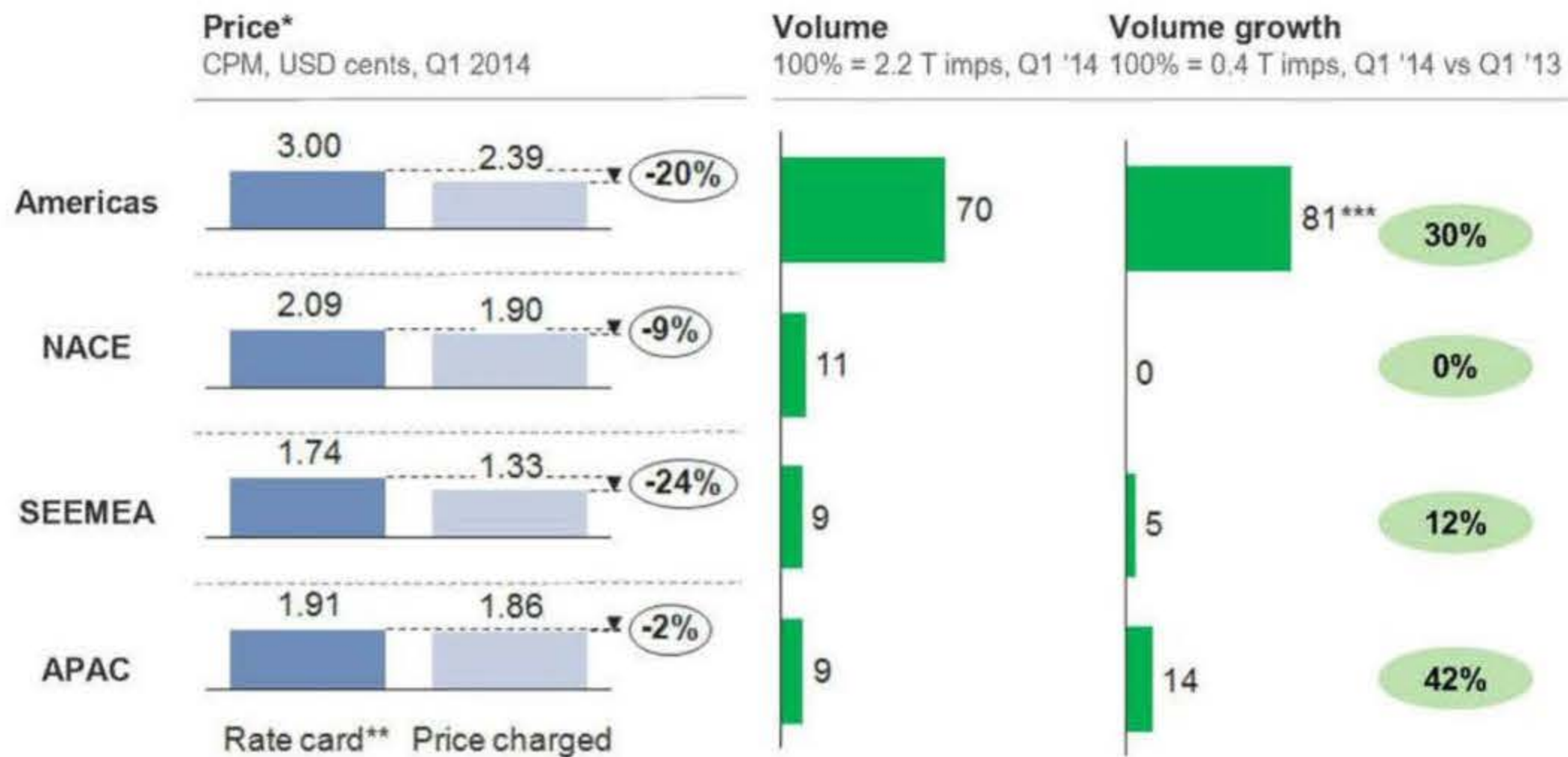


* New rate card (including 0.7% tier)
Source: Dcout_CustRevenue_F

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Americas contributed 70% to volume and ~80% to growth

% Q1 2014 vs Q1 2013
volume growth



Note: totals may not add up due to rounding

*Effective price includes minimum charges

** Determined based on current rate card (effective as of July 2013)

*** Largely from growth of major customers - organic growth (eg, eBay) and movement of in-house ad serving to DFP (eg, CBS), and 1 new pub (Answers.com)

Source: Dcout_CustRevenue_F

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> ~60% of Americas growth comes from growth in 5 large pubs (eBay, Disney, CBS, Gorilla Nation Media & Move.com) & 1 new pub (Answer.com)

> existing pub vol growth was from vol previously non-addressable by DFP - organic impression growth (eg, Disney's property Playdom increased ad refresh rates, eBay properties added more ad units in existing properties) and movement of in-house ad serving to DFP(eg, CBS)

Strong product sold at a premium for larger clients, competition is from Turn, AppNexus and recently video DSPs

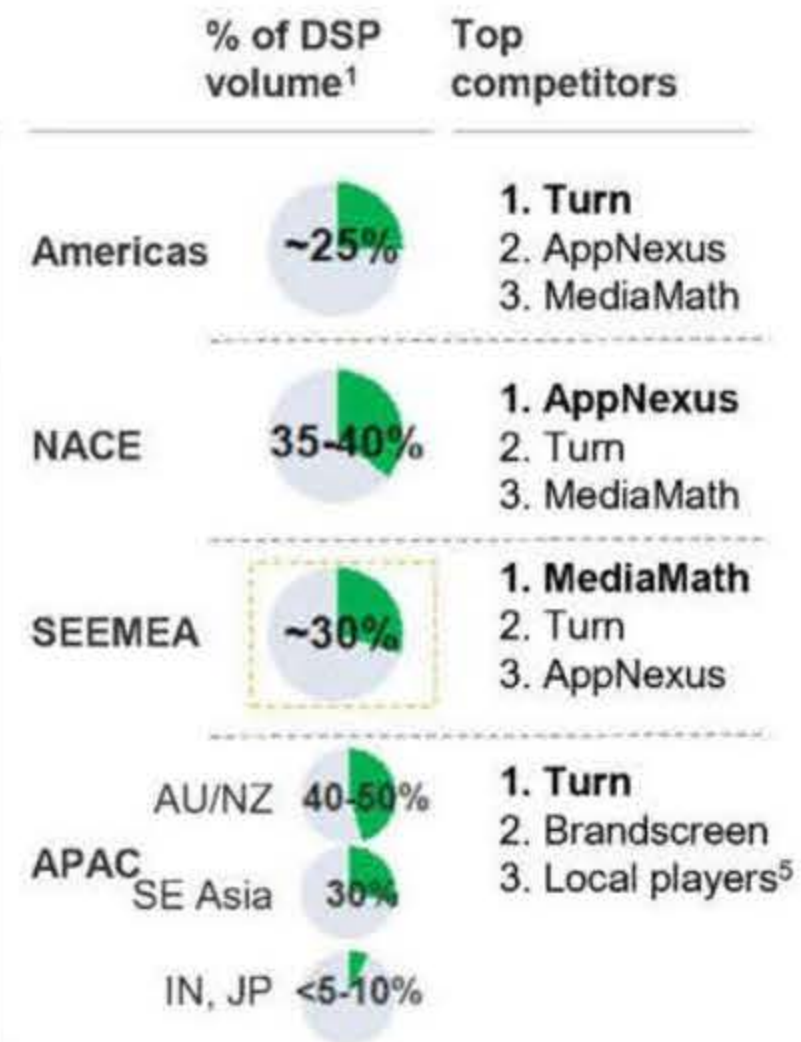
BID MANAGER

Key change since Nov 2013

High
Low

Strengths/weaknesses of main players

	Price (% media)		Value
	High vol	Low vol	
doubleclick bid manager	11 12 15		+ KCT, algorithms, stack, infrastructure - No access to some local exchanges ³
TURN	<7 15		+ Openness to 3P add-ons, own DMP
adform	8 15 ⁴		+ Strong local presence in EMEA
MediaMath	6-7 15 ⁴		+ Friendly reporting
appnexus	<6 15		+ Flexible API
rocketfuel	6 15		- Opaque pricing / arbitrage



Key changes since Nov 2013:

- > SEEMEA share decreased from ~40%, driven largely by loss of AMNET video volume to Videology
- > Videology, TubeMogul (priced as CPM/CPV) gaining share for video portion of media budgets

¹ These estimates do not account for all available product substitutes (in-house tools, ad networks, etc)

² Without FBX, DBM was perceived as less valuable than Turn

³ In China: Baidu, Tencent, Sina. In Japan: currently integrating with MicroAd, PlatformID and PlatformOne

⁴ MediaMath rate includes some service (not full campaign management). AdForm rate for smaller spender: rough estimate

⁵ China: Yoyi, Ipinyou, MediaV. Japan: MicroAd, FreakOut, MarketOne

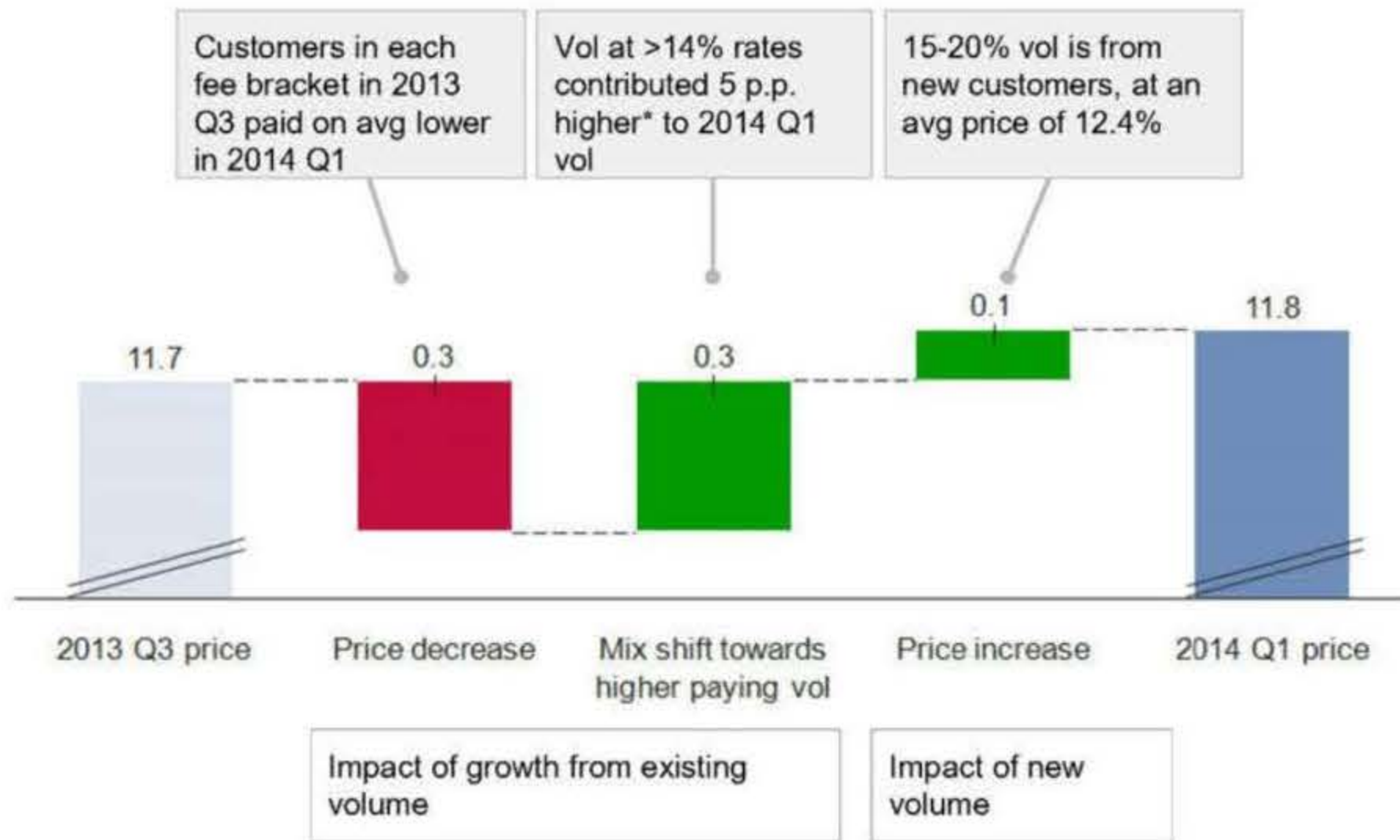
Source: Sales Teams' intuition, not based on actual metrics

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- Video competitors are emerging, but not yet large enough to list as "top competitors"

Effective fee increased slightly from the impact of new volume at higher prices

% media



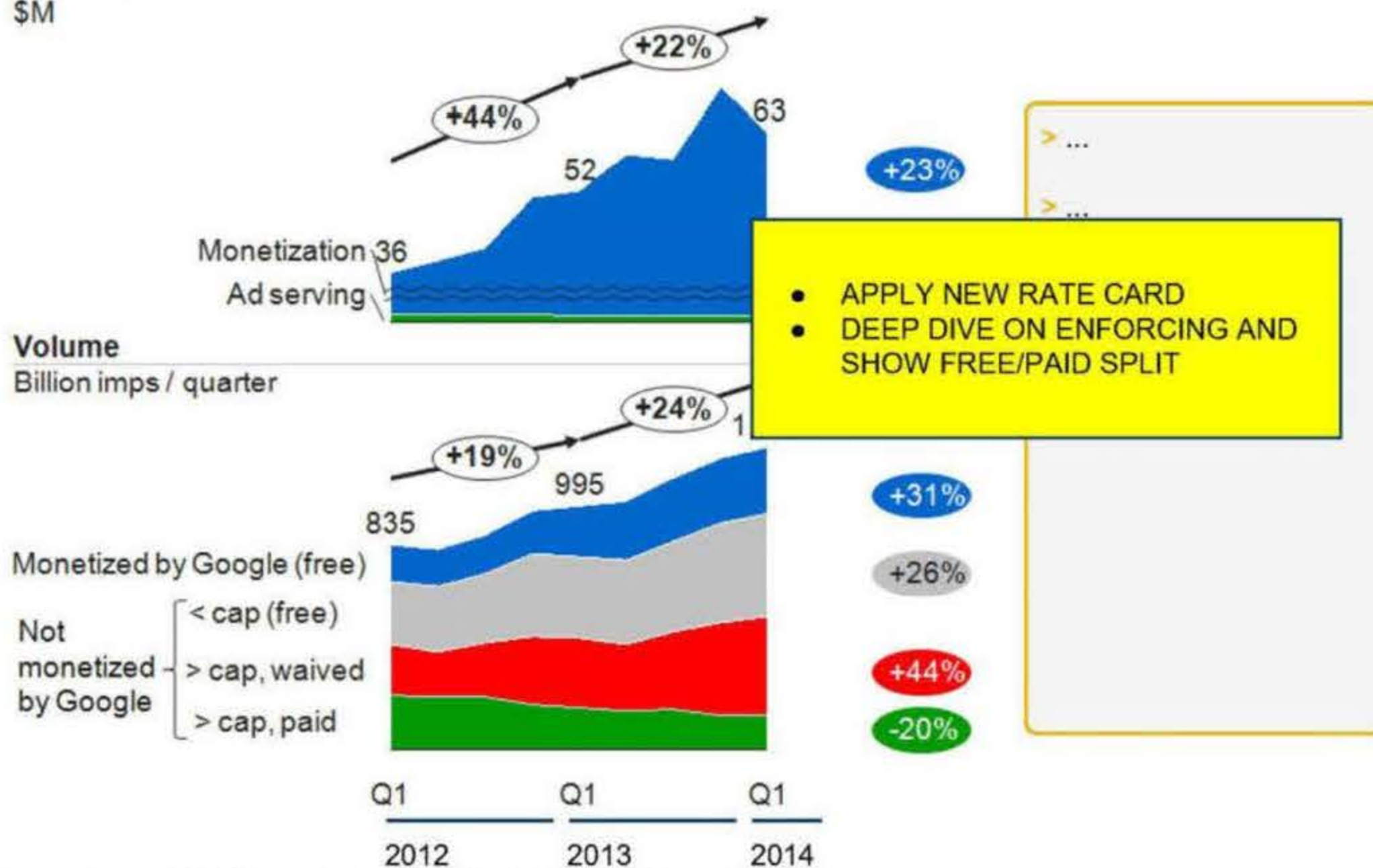
* 2013 Q3 vol distribution by price - <10%: 9%, 10-12%: 52%, 12-14%: 21%, >14%: 18%, vol distribution of same customers in 2014 Q1 - 9%, 46%, 22%, 23%

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DFP Small Business: value primarily from monetization,
growing ~50% yoy

Net revenues

\$M

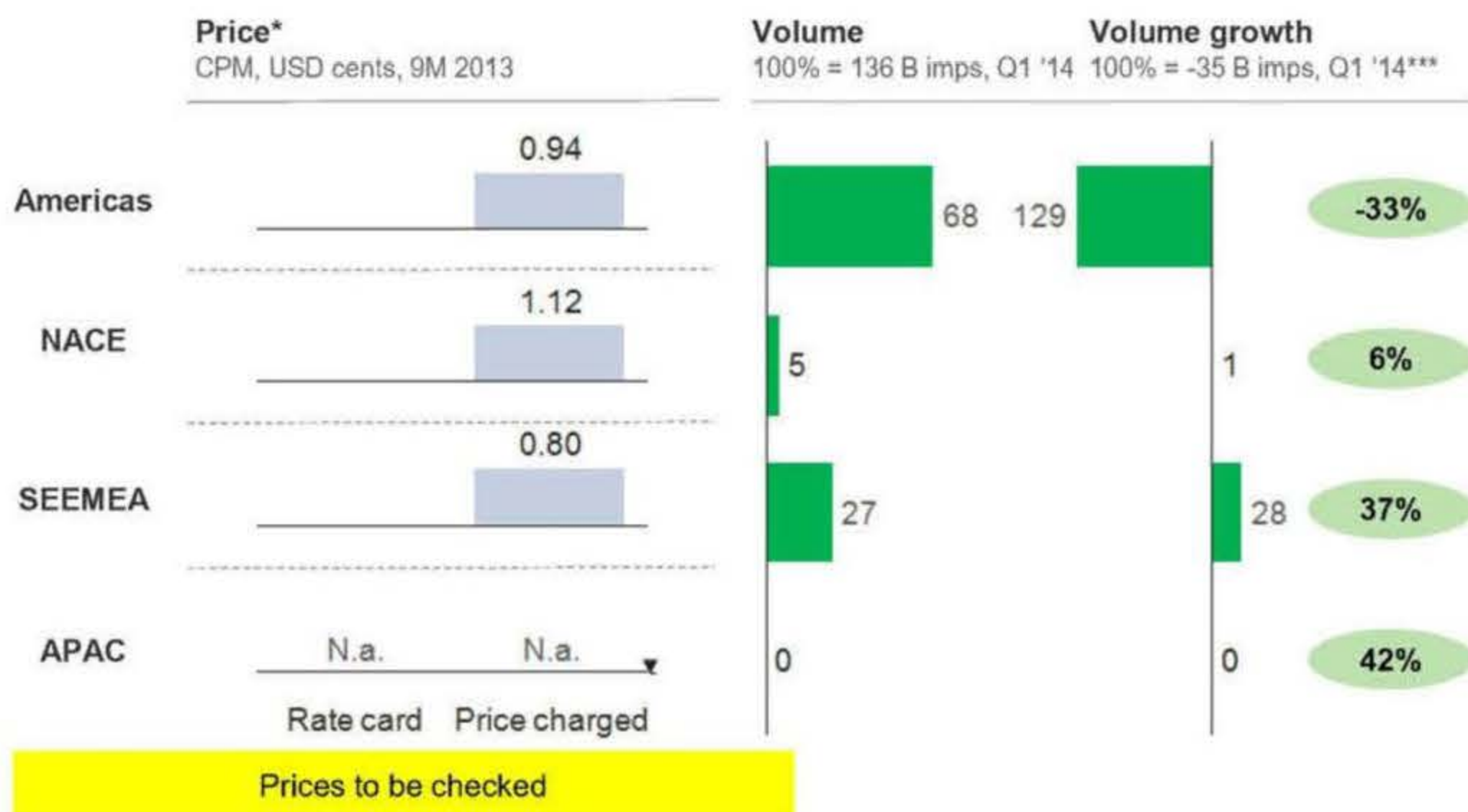


Note: current cap on DFP SB free impressions: 90M imps / month (excluding imps monetized by Google)
Source: Dcout_CustRevenue_F, displayd_xfpbasetable, AdX dashboard

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Regional breakdown for DFP Small Business

% Q1 2014 vs Q1 2013
volume growth



*Effective price includes minimum charges

** Determined based on current rate card (effective as of July 2013)

*** Growth calculated as Q1 2014 vs Q1 2013

Source: Dcout_CustRevenue_F

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Tools for slide making



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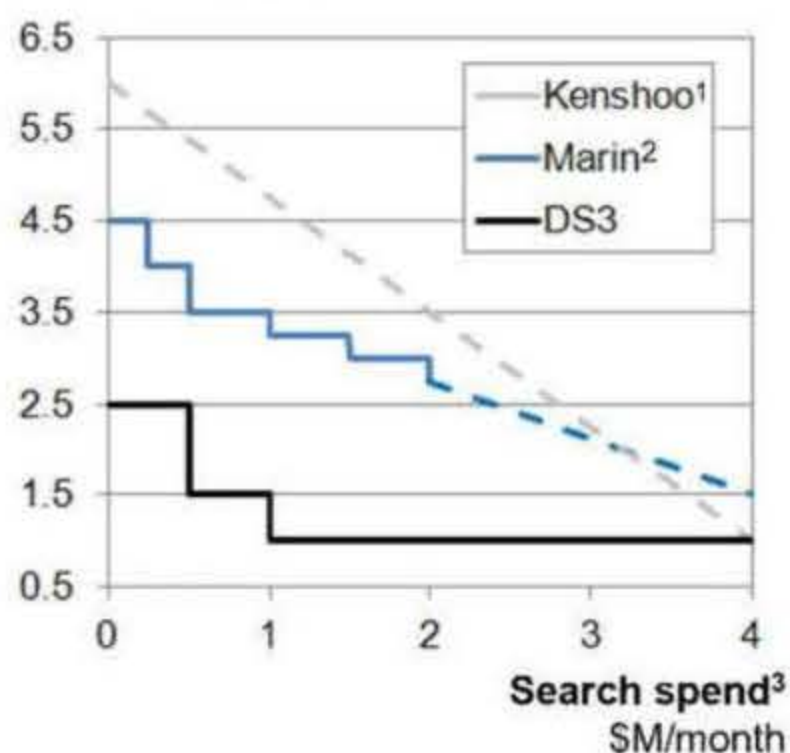
Unlike the other DoubleClick products, DS3 is currently priced at a discount vs. main competitors

Strength
Parity
Weakness

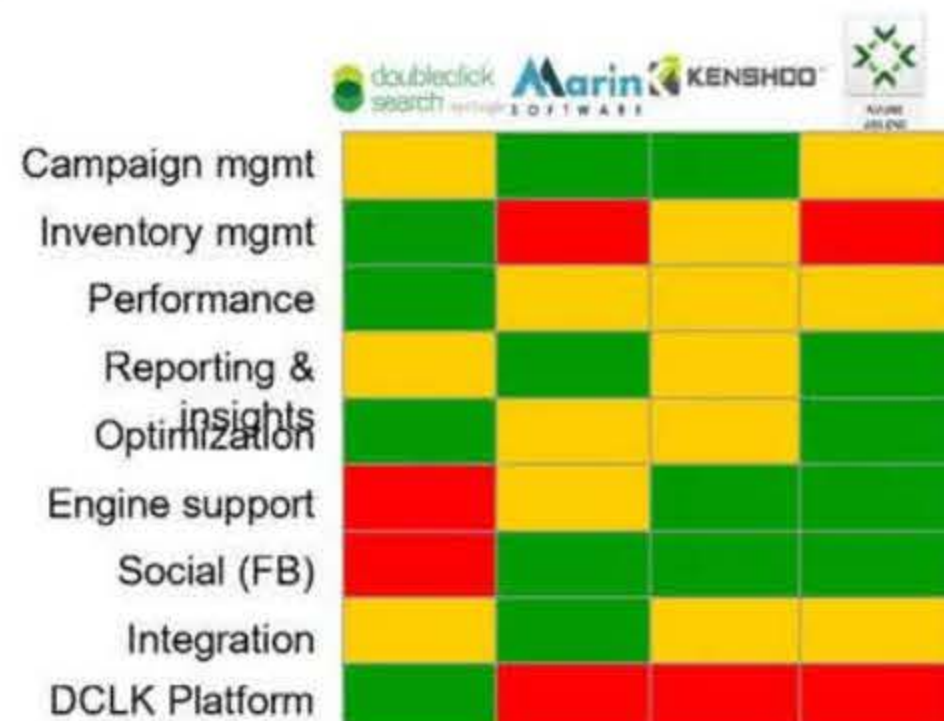
DoubleClick Search is on avg ~30% cheaper than competitors⁴...

Rate card

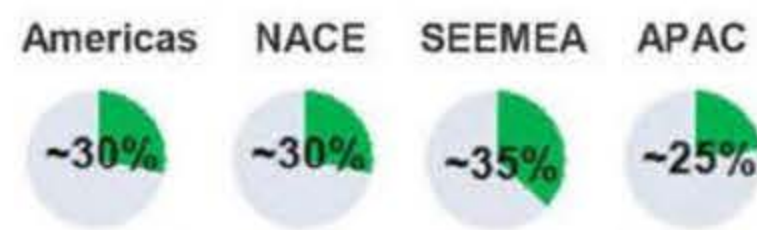
% of search spend



... but current product⁵ and market position don't allow for price parity with competitors



DS3 %
Managed
search vol



1 Rate card goes from 6% to <1%. Average paid rate across tiers is ~2%. Effective price for a customer spending ~\$500K-1M/month was 2%. Kershoo also charges extra for some options 2 Rates for Marin are not known above \$2M/month 3 Above \$4M/month rates are always negotiated 4 Tiers and competitors weighted by managed spend, excludes Adobe 5 Current status. Expected EoY 2014: all areas strength to DS3 except Social (weakness) Source: Sales Teams, Product Teams

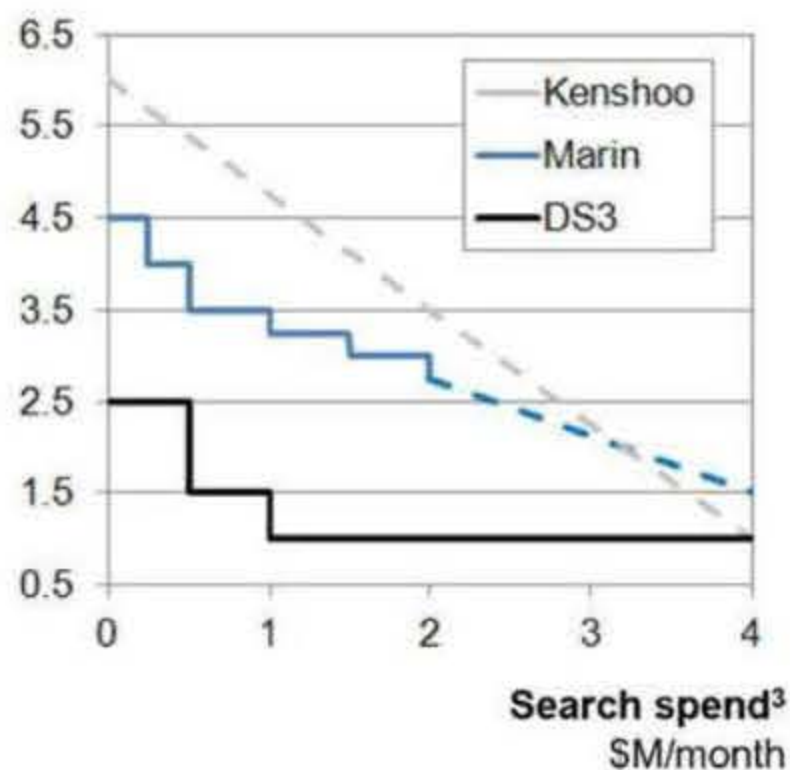
DS3: comparison to competitors

Strength
Parity
Weakness

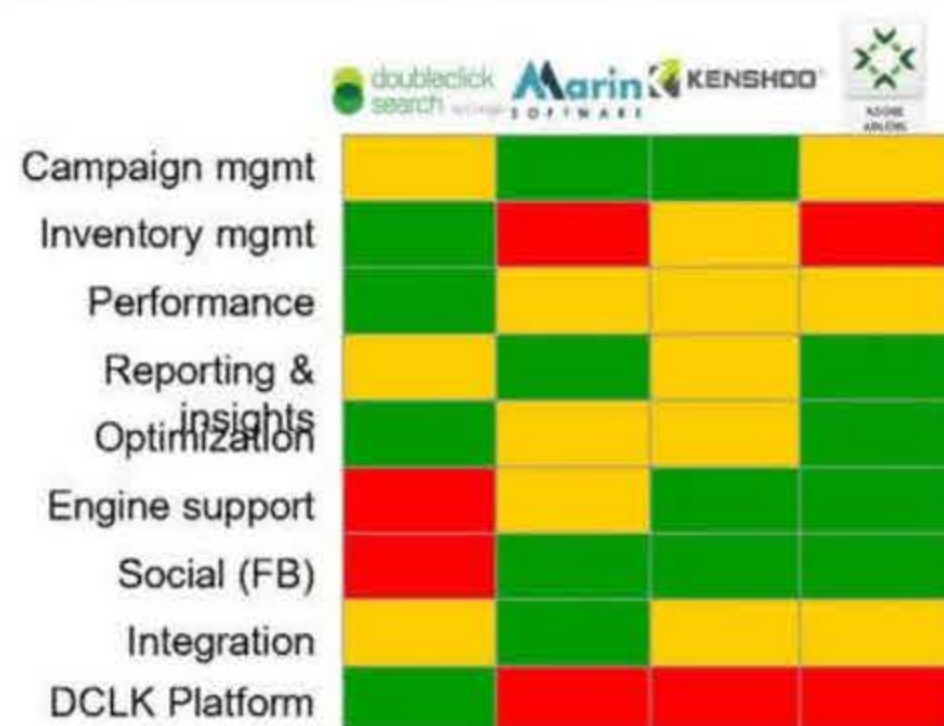
DoubleClick Search is on avg ~30% cheaper than competitors⁴...

Rate card

% of search spend



... but current product⁵ and market position don't allow for price parity with competitors



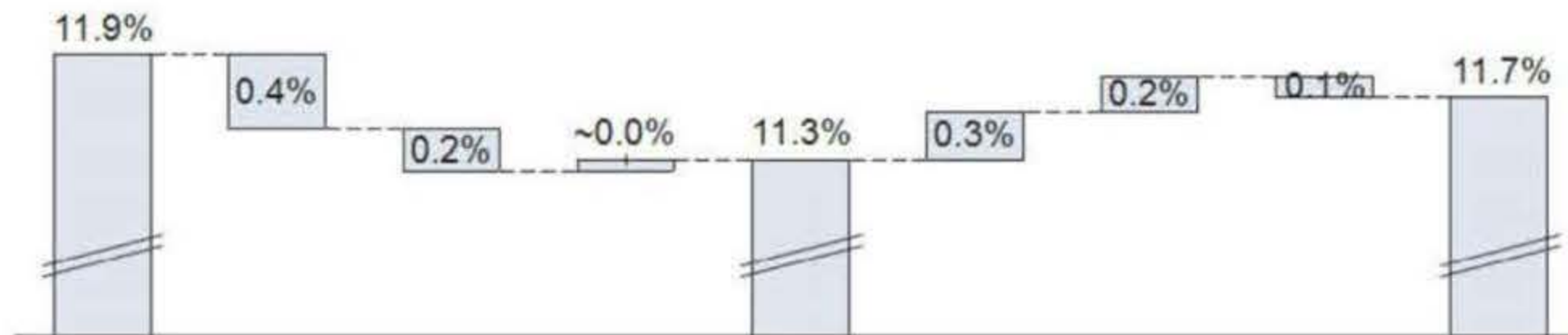
Managed search spend (est.)
\$B/yr, Q1 2013



1 Rate card goes from 6% to <1%. Average paid rate across tiers is ~2%. Effective price for a customer spending ~\$500K-1M/month was 2%. Kenschoo also charges extra for some options 2 Rates for Marin are not known above \$2M/month 3 Above \$4M/month rates are always negotiated 4 Tiers and competitors weighted by managed spend, excludes Adobe 5 Current status. Expected EoY 2014: all areas strength to parity except Social (weakness) Source: Sales Teams, Product Teams

Effects driving price dip in Q4 2013 for DBM

% of media fee



Q2 2013 Decreasing Low price, price increasing vol Other

Partner	Price Q2	Price Q4	Vol Q4 (\$M)
Camelot	19.0%	11.5%	1.9
Kellogg	15.5%	8.0%	2.4
Cadreon AU	9.0%	0.0%	1.2
Vivaki FR & AU/NZ	10.5%	9.0%	7.0
TalkTalk	15.0%	12.8%	0.8

Partner	Vol Q2	Vol Q4	Price Q4
Cadreon	0.1	1.3	0.0%
Vivaki UK	0.0	4.4	9.0%
Motorola	0.0	3.8	9.0%

WE ARE CHECKING THE CONTRACTS TO SEE IF THESE ARE TRUE

Q4 2013 High price, Low price, increased decreased volume volume Other

Partner	Vol Q2	Vol Q4	Price Q4
Motorola	3.8	0.9	9.0%
Kellogg	2.4	0.4	8.0%
Google Marketing	1.8	1.1	0.0%
Cadreon	1.3	0.8	0.0%
Poker Stars	0.7	0.3	4.0%
AOD Amex	1.2	0.3	9.0%

Partner	Vol Q2	Vol Q4	Price Q4
AMNET IT	0.3	1.4	12.0%
Walmart	0.0	0.8	0.0%
Adconion	0.1	1.5	15.0%
Bank of America	1.1	1.5	20.0%
Conversant	2.6	4.4	12.0%
Hill Holliday	0.1	0.6	15.0%

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Current rate cards

Buy side

DCM / DRM	Tiers (if any)		Prices		
			Advanced	Mature	Emerging
Standard ad serving	Imps/mo	CPM, USD €	4 - 21		4 - 9
	Advanced- none, Mature/Emerging - imps/mo	CPC, USD €	1		1 - 2
Basic ad serving		CPM, USD €			3
		CPC, USD €			0.5
Enhanced formats uplift		CPM, USD €	10	8	7
DRM uplift		CPM, USD €	14 - 125 (varies by format)	14 - 110 (varies by format)	
Data transfer	Imps/mo	\$/mo	1,750-4,000/file, 4,250-8,000/all 3 files		
Path to conversion		\$/mo			1,500*
Provider List Remktg		\$/mo			1,500
Trafficking services		\$/campaign			1,700

Discount allowance (with approval): 20% (manager), 40% (regional director, sales/finance), 40%+ (GBX)

Sell side

DFP	Tiers (if any)		Prices		
			Advanced	Mature	Emerging
Premium ad serving	Imps/mo	CPM, USD €	2 - 9	1 - 6	1 - 4
Small Business ad serving	Imps/mo	CPM, USD €	1 - 2 (for >90M imps/mo)		
	Video imps/mo	CPM, USD €	17 (for >800k video imps/mo)		
	Clicks/mo	CPC, USD €	1 (for >300k clicks/mo in Advanced, >500k clicks/mo in Emerging/Mature)		
Audience 1st/3rd party		CPM, USD €			10
DRM uplift		CPM, USD €	14 - 125 (varies by format)	14 - 110 (varies by format)	
Advanced Video uplift		CPM, USD €	65 / 35 (hosted / non-hosted)		
Basic Video uplift		CPM, USD €	45 / 15 (hosted / non-hosted)		
Data transfer	Imps/mo	\$/mo	800 - 4,500/file, discount for 2-5 file bundles		
Partner Mgmt	# Partners	\$/mo	5,000 - 9,000		
Payments		CPM uplift %	35 / 65% (on DFP vol / incremental vol)		

* Price applicable for >5 exposures, upto a maximum of 200

DBM	Prices (% media)		
	Basic self svc	Premium self svc	Premium managed svc
Tiers			
Media spend /mo	11-15	14-18	17-27

DS3	Prices (% media)	
	Core product	Tracking links**
Tiers		
Media spend /mo	11-15	14-18

GAP	Price (\$k / year)	
	Minimum	Usage fee (per addl 100-500M hits)
Basis for tiers		
Hits/mo	90-300	15-30

Discount allowance (with approval): 10% (manager), 20% (regional director, sales/finance), 20%+ (GBX)

DSM	Price (\$/seat)	
	Monthly service fee	Implementation fee
Tiers		
# Seats	100 - 680	10-50,000

Sales force.com implementation fee at \$12k in Advanced markets

AdX	Prices (% revshare)		
	Open / private auction	Preferred deal	Google / Client managed deal
Tiers			
	11-15	10	5 - 10

Discount allowance (with approval)

DFP / DFP SB / Audience: 10% (manager), 20% (director / PBS regional director), 20%+ (PBSX)
 DFP Video / DRM / DSM: 20% (manager), 40% (director / PBS regional director), 40%+ (PBSX)

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** Only available in

Current buy side rate cards

DCM / DRM

CPM USD cents CPC USD cents Monthly fee USD (unless otherwise specified)

	Adva- nced	Mat- ure	Emer- ging	Adva- nced	Mat- ure	Emer- ging				
Standard ad serving							Data transfer			
Volume (M imps/month)							Imps files	Clicks files	Adverts files	Adverts files
0 - 25	0.21					0.02	1,750	1,750	2,000	4,250
25 - 50	0.19		0.08			0.02				
50 - 100	0.15		0.07			0.02				
100 - 250	0.11		0.07			0.01				
250 - 500	0.08					0.01	2,000	2,000	2,000	5,000
500 - 750	0.07		0.06				3,000	2,000	2,000	6,000
750 - 1,000	0.06						4,000	2,500	2,500	8,000
1,000 - 1,500	0.05		0.04			0.01	0.0025 CPM uplift	3,000	3,000	0.003 CPM uplift
1,500 - 2,000	0.05									
> 2,000	0.04		0.04			0.01				
Basic ad serving										
			3.0			0.5				
Enhanced formats uplift							Path to conversion - monthly fee			
			0.10	0.06	0.07		< 5 exposures		Free	
							< 200 exposures		1,500	
Rich Media uplift							Provided List Ranking			
In-Banner Video	1.25			1.1			Dev / set up		Free	
Teaser Ad	0.3						Maintenance		1,500	
Advanced Formats*	0.75			0.4						
In-Page (non-Video)	0.14			0.14						
In-Stream (Video)	0.55			0.55						
Traffic services							1,700/campaign			

DBM

% of media

Media spend (\$k/month)	Basic self svc	Premium self svc	Premium managed svc
0 - 100			27%
100-500	15%	18%	24%
500-1,000	14%	17%	21%
1,000-2,500	13%	16%	19%
>2,500	11%	14%	17%

DS3

% media

Advanced	Mature	Emerging		
Media spend (\$k/month)			Core product	Tracking links
0 - 500	0 - 200		15%	18%
500 - 1,000	200 - 400			
1,000 - 4,000	400 - 4,000		14%	17%
>4,000	>4,000		13%	16%

GAP

Monthly fee USD

Volume (M hits/month)	Minimum	Incremental (per 100M hits/mo>min)	Incremental (per 500M hits/mo>min)
<100	7,500	n/a	n/a
100 - 400	7,500	1,250	n/a
400 - 1,000	12,500	2,500	n/a
> 1,000	25,000	n/a	2,500

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