Event Marshals
Supporting Safety During Events

The U.S. Department of Justice (DOJ) Community Relations Service’s (CRS) in-person training course, Event Marshals: Supporting Safety During Events, is designed to familiarize event marshals with the key characteristics of their role and responsibilities in maintaining public safety during community events.

Communities sometimes experience tensions because of differences of race, color, national origin, gender, gender identity, sexual orientation, religion, and disability, and these conflicts may be reflected through public protests. When this happens, members of the community, who are trained as event marshals, are often in the best position to serve as points of contact for participants. The use of event marshals is an important factor in maintaining safety during public events. This training offers best practices to help event marshals carry out their responsibilities.

Program Overview

What is an event marshal?
Participants learn the characteristics of the role of event marshals, including what they do and what they do not do.

What is your role before, during, and after the event?
Participants focus on the event marshal’s key activities to support public safety during the pre-event, assembly, march, rally, and disbanding stages.

What are the details of the event?
Participants learn about the details of their event coupled with best practices, including defining roles and responsibilities, scheduling, and route planning.

How do you support public safety?
Participants learn potential issues that could affect public safety, as well as tips and protocols for communicating with participants and maintaining order during the event.

When conflicts arise in communities due to differences of race, color, national origin, gender, gender identity, sexual orientation, religion, and disability, public protests may occur, and CRS helps ensure community volunteers are trained in best practices for holding a safe event.
About CRS

Established by Title X of the Civil Rights Act of 1964, CRS’s services expanded through the Matthew Shepard and James Byrd, Jr., Hate Crimes Prevention Act of 2009. CRS, a component of the United States Department of Justice, serves as “America’s Peacemaker” for communities facing tension or conflict based on differences of race, color, natural origin, gender, gender identity, sexual orientation, religion, and disability. Through the services CRS provides, the agency enhances the ability of such community members to independently and collaboratively prevent and resolve future conflicts through increasing knowledge, understanding, and communication from within.

CRS Programs

CRS provides an array of programs to communities experiencing tension. As a companion course to this training, CRS also offers *Reducing Risk During Public Events: Contingency Planning*. These programs and others are tools for cultivating understanding, improving collaboration, and preventing future disagreements. CRS staff are professional mediators, facilitators, trainers, and consultants experienced in bringing community members together to help enhance their ability to resolve existing conflict and prevent future conflicts.

Where We Work

CRS Headquarters
Washington, DC

CRS Regional Offices

**New England**
Boston, MA

**Northeast**
New York, NY

**Mid-Atlantic**
Philadelphia, PA

**Southeast**
Atlanta, GA

**Midwest**
Chicago, IL

**Southwest**
Dallas, TX

**Central**
Kansas City, MO

**Western**
Los Angeles, CA

**Northwest**
Seattle, WA

**CRS Field Offices**

Miami, FL
Detroit, MI
Houston, TX
San Francisco, CA

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[facebook.com/DOJCRS/](https://www.facebook.com/DOJCRS/)
[@DOJ_CRS](https://twitter.com/DOJ_CRS)
[askcrs@usdoj.gov](mailto:askcrs@usdoj.gov)
[202.305.2935](tel:202.305.2935)

To contact any of our regional or field offices about training, please visit: