CRS serves as “America’s Peacemaker” by facilitating understanding and improving communication in communities facing conflict, and developing communities’ ability to independently prevent and resolve future conflicts.

What We Do ▼

**Facilitation**
Convening parties in dialogue to identify issues and develop solutions
Convene meetings between parties to open lines of communication, identify common concerns, and increase collaboration.

**Consultation**
Technical assistance, best practices, models, and evidence-based resources
Help educate and identify resources for communities by providing: technical assistance, best practices, advice, insight, and referrals that improve communities’ ability to address underlying issues.

**Training**
Knowledge and skills-based programs
Provide a wide variety of training programs that increase understanding and improve collaboration to resolve disputes and prevent future conflict.

**Mediation**
Structured process to reach agreement
Serve as neutral third-party mediators who facilitate problem solving discussions and the development of documented agreements between parties in conflict.

Peace is a journey of a thousand miles and it must be taken one step at a time. ▶️ LYNDON B. JOHNSON
We have no hope of solving our problems without harnessing the diversity, the energy, and the creativity of all our people.

ROGER WILKINS, FORMER CRS DIRECTOR
CIVIL RIGHTS LEADER

We Work With

- Civil rights groups
- Community groups
- Law enforcement
- Faith-based groups
- Federal, state, and local government
- Private and public organizations
- Race
- Color
- National origin
- Gender
- Gender identity
- Sexual orientation
- Religion
- Disability

to resolve community conflicts and tensions and prevent and respond to alleged hate crimes committed on the basis of:

Where We Work

CRS Headquarters
Washington, DC

CRS Regional Offices

New England
Boston, MA
Northeast
New York, NY
Mid-Atlantic
Philadelphia, PA
Southeast
Atlanta, GA
Midwest
Chicago, IL

Southwest
Dallas, TX
Central
Kansas City, MO
Rocky Mountain
Denver, CO
Western
Los Angeles, CA

CRS Field Offices

Miami, FL
Detroit, MI
Houston, TX
San Francisco, CA

Find us, connect with us

www.justice.gov/crs

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CRS was established by Title X of the Civil Rights Act of 1964. Its mandate was expanded in 2009 through the Matthew Shepard and James Byrd, Jr. Hate Crimes Prevention Act.