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FILED
     R. ALEXANDER ACOSTA
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                                                                 CLERK, U.S. DISTRICT COURT
     Assistant Attorney General
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                                                                     SEP - 2 2004
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     Civil Rights Division
     United States Department of Justice
     950 Pennsylvania Ave., N.W. - NWB4EFRESACERTIFY THAT THIS DOCUMENT WAS SERVED
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     Doungel for Plaintiff
                                          DATE: ...
     United States of America
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                      IN THE UNITED STATESUDISTERNICT COURT
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                    FOR THE CENTRAL DISTRICT OF CALIFORNIA
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                                WESTERN DIVE
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     UNITED STATES OF AMERICA,
                                         No. CV
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                      Plaintiff.
                                          THREE-JUDGE COURT
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                                          PROPOSED CONSENT DECREE, ORDER,
                      ν.
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                                          AND JUDGMENT
     VENTURA COUNTY, CALIFORNIA;
     PHIL SCHMIT, the COUNTY CLERK )
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     & RECORDER, in his official
     capacity; and the VENTURA
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     COUNTY BOARD OF SUPERVISORS,
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                      Defendants.
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           The United States of America filed this action pursuant to
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     Section 203 of the Voting Rights Act of 1965 ("Section 203"), as
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     amended, 42 U.S.C. § 1973aa-1a; 42 U.S.C. § 1973aa-2; and 28
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I HEREBY CERTIFY THAT THIS DOCUMENT WAS SERVED BY FIRST CLASS MAIL POSTAGE PREPAID, TO ALL COUNSEL (OR PARTIES) AT THEIR RESPECTIVE MOST RECENT ADDILESS OF

RECORD IN THIS ACTION ON THIS DATE.

DEPUTY CLERK

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U.S.C. § 2201, over violations of Section 203 of the Voting

Rights Act arising from Ventura County's election practices and

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procedures as they affect Spanish-speaking citizens of the County.

The Complaint's cause of action under Section 203 of the Voting Rights Act, 42 U.S.C. § 1973aa-la, must be heard and determined by a court of three judges pursuant to 42 U.S.C. § 1973aa-2 and 28 U.S.C. § 2284.

Ventura County has been subject to the requirements of Section 203 of the Voting Rights Act, 42 U.S.C. § 1973aa-la, for the Spanish language since 1992. See 57 Fed. Reg. 43,213 (Sept. 18, 1992). In the most recent determination of coverage in 2002, the County's coverage was based on a determination by the Director of the Census that more than 10,000 of the voting-age citizens in the County are members of a single language minority group (Spanish heritage or Hispanic) and are limited-Enclish proficient, and the illiteracy rate of these persons as a group is higher than the national illiteracy rate. See 67 Fed. Reg. 48,871 (July 26, 2002). Since 1992, the Department has sent Ventura County and other jurisdictions covered under Section 203 information regarding Section 203's requirements.

The Complaint states that Defendants have failed to comply with the requirements of Section 203 for Spanish-speaking citizens residing in Ventura County, California, by failing to provide an adequate number of bilingual poll workers trained to assist Spanish-speaking voters on election day, and by failing to translate written election materials and information into Spanish, including the official ballot, information posted on the County Elections Division's website, and other materials.

To avoid protracted and costly litigation, the parties have

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27 28 agreed that this lawsuit should be resolved through the terms of this Consent Decree (hereinafter, the "Decree"). Accordingly, the United States and Defendants hereby consent to the entry of this Decree, as indicated by the signatures of counsel at the end of this document. The parties waive a hearing and entry of findings of fact and conclusions of law on all issues involved in this matter.

Defendants are committed to comply fully with all cf the requirements of Section 203 in future elections and stipulate that each provision of this Consent Decree is appropriate and necessary.

Accordingly, it is hereby ORDERED, ADJUDGED, AND DECREED that:

Defendants, their agents, employees, contractors, successors, and all other persons representing the interests of the Defendants are hereby PERMANENTLY ENJOINED from failing to provide in Spanish any "registration or voting notices, forms, instructions, assistance or other materials or information relating to the electoral process, including ballots" that they provide in English, as required by Section 203 of the Voting Rights Act, as amended. 42 U.S.C. § 1973aa-la(c). The terms of this Decree apply to all federal, state, and local elections administered by the County, including County-run elections for city, school district, and other political subdivisions of the County. Whenever Defendants enter into an election services contract with any other entity, political subdivision, or political party to conduct an election on behalf of that entity, Defendants shall require such other entity to agree to abide by

the terms of this Decree as if such entity were a party to this Decree with the United States, and consistent with the responsibility of each such entity to comply fully with Section 203.

Translation of Election-Related Materials

- 2. All information that is disseminated by Ventura County in English about "registration or voting notices, forms, instructions, assistance, or other materials or information relating to the electoral process, including ballots," 42 U.S.C. § 1973aa-la(c), shall also be provided in the Spanish language. Defendants shall ensure that both English and Spanish language election information, materials, and announcements provided by Ventura County are made equally available.
- 3. Defendants shall employ trained and/or certified translators who are familiar with Spanish-language electrical terminology to produce all written translations, clearly and accurately. The County shall develop and maintain a glossary of Spanish election terminology in consultation with bilingual members of local Hispanic community.
- 4. Defendants shall adopt a checklist identifying each Spanish-language and bilingual material that the County makes available to the public at each precinct. The checklist shall include with respect to each item an attestation that the poll workers at the precinct posted or made available to voters these Spanish-language or bilingual materials, or a detailed written explanation of why individual items had not been posted or were not available. The inspectors for each precinct must complete and sign this document before the inspector receives payment for

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work in the election, subject to applicable state and federal law. Defendants shall maintain a record of each such failure to complete and sign the checklist.

Dissemination of Spanish-Language Information

- 5. Defendants shall ensure that Spanish-language election information, materials, and announcements are provided to the same extent as they are provided in English. Spanish-language information shall be distributed in newspapers, radio, and/or other media that exclusively or regularly publish or broadcast information in Spanish. These announcements reed not be identical in all respect to English-language announcements, but shall be in the form, frequency, and media best calculated to achieve notice and understanding equal to that provided to the English-speaking population and to provide substant:ally the same information.
- 6. Subject to Paragraph 7 below, the official ballot and absentee ballots shall be translated bilingually into both English and Spanish. The new voting system that shall be adopted by the County for all elections after November 2004 shall offer a bilingual ballot. Any electronic voting machines adopted by the County shall offer Spanish-speaking voters the readily apparent option of a Spanish ballot, and any audio version of the ballot on such machines shall be available in English and Spanish.
- 7. For the 2004 general election, the parties have determined that, because of time constraints and unique limitations of the County's software, which the County will be replacing, bilingual ballots cannot be produced and provided

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without unacceptable risk of disruption of the election.

Accordingly, consistent with the Attorney General's minority language guidelines, the County shall do the following:

- officials ballots in Spanish. The number of Spanish-language official ballots shall equal at least 200 percent of the number of requests by voters for Spanish-language materials in that precinct, provided that no precinct shall have fewer than 10 official ballots in Spanish. The County shall assure that such Spanish-language official ballots are made visible and available on an equal basis with English-language ballots. The parties may by written agreement adjust the 200-percent requirement in light of confirmed information that the actual language need in a particular precinct is lesser or greater than this standard;
- B. At each precinct, the County shall affix to the inside of each voting booth sample ballot booklets, in English and in Spanish, next to each other and at eye level. The County shall henceforth post in each voting booth instructions in Spanish on casting a ballot, using the identical size and layout as the English instructions, to replace the County's previous practice of posting pre-printed instructions in English only in the voting booth.
- C. The County shall publicize such procedures according to a program devised in consultation with the Advisory Group, discussed below. Such program shall include, among other things, use of minority language media.
- 8. Sample ballots and other written materials mailed to voters' homes shall be provided in Spanish to voters who have

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requested or may request materials be mailed to them in 3panish. In addition, the County shall conduct an effective media campaign to inform Spanish-speaking voters of the ability to request Spanish-language materials be mailed to them at nome. To that end, the County shall do the following:

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Spanish-language radio announcements at least every third day through November 1, 2004 on each Spanish-language radio station broadcasting in Ventura County regarding the opportunity to obtain Spanish versions of the sample ballot and instructions on how to sign up for such materials, including a phone number that is free of charge to voters and identifying locations where voters can obtain postage-prepaid return cards to mail in their request. These and other steps are necessary to correct existing deficiencies in the County's current list of persons who receive Spanish-language materials, which significantly undercounts the number of Spanish-speaking voters who are limited English proficient. The County may adjust this publicity schedule after consultation with the Advisory Group, discussed below, and by written agreement with the Department of Justice.

- B. The County shall have Spanish-speaking staff available during business hours to answer inquiries by Spanish-speaking voters regarding this and other topics:

 C. By August 24, 2004, the County shall
- affirmatively contact by telephone and in writing the president, chair, or equivalent of all identifiable Hispanic organizations in the County and organizations that serve Spanish-speaking

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citizens, to inform these groups and solicit their assistance in William full days Higher I was contacting Spanish-speaking voters. By August 24, 2004, the County shall also extensively distribute postage prepaid cards through Hispanic community groups and organizations serving Spanish-speaking citizens, to provide Spanish-speaking individuals with instructions on how to obtain Spanish-language materials at home.

- D. By August 31, 2004, the County shall also mail these cards to all voters who were born in a Spanish-speaking country and have thus far not requested Spanish-language materials.
- E. The County shall mail a Spanish-language sample ballot to any one who requests one, even if the voter had already received an English-language version.
- F. Nothing in this Decree prevents the County from adopting a bilingual sample ballot booklet in English and in Spanish to be mailed to all voters in the County.

Information Required Under the Help America Vote Act

9. All information required to be posted in polling sites by Section 302 of the Help America Vote Act of 2002 (hereinafter, "HAVA"), 42 U.S.C. § 15482, et seq., shall be posted at all polling sites and shall be in English and Spanish. This information includes, but is not limited to, written information given to the voter casting a provisional ballot on how they may ascertain if their provisional ballot was counted, and if not, the reason the ballot was not counted, see 42 U.S.C. § 15482(a)(5)(A), and the six categories of information required to be posted under 42 U.S.C. § 15482(b). For example,

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Defendants must post a sample version of the ballot that will be used for that election, in English and Spanish, in each polling location. See 42 U.S.C. § 15482(b)(2)(A). Defendants shall provide a free access system for informing voters about whether their provisional ballot has been counted, and if it has been rejected, the reason for the rejection. The information on this system shall be available to each provisional voter in both English and Spanish. See 42 U.S.C. § 15482(a)(5)(B).

Spanish-Language Assistance

- 10. Spanish-language assistance shall be available at all locations where election-related transactions are conducted. Trained bilingual (Spanish/English) election personnel shall be available to answer voting-related questions by telephone without cost and during normal business hours and while the polls are open on election days.
- officials able to understand, speak, read, and write Spanish fluently to provide assistance to Spanish-speaking voters at the polls on election days. The County shall survey its employees to identify personnel who speak Spanish fluently and, to the extent such employees can be made available to provide assistance, allow and encourage such employees to serve at the polls on election day. As part of its obligation to ensure that entities on whose behalf the County conducts elections are fully compliant with Section 203 in their elections, the County shall request that each entity for which it conducts elections perform similar surveys of its employees; the County shall request that each school district or other educational entity with which the

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County contracts implements a program that allows and encourages selected bilingual students (as allowed by state law and as part of an educational program devised by such district) to serve as poll officials on election day for all County elections, including election days that fall on school days, with such students receiving academic credit appropriate to their service as well as all pay and benefits of poll officials; and the County shall request from such entities and maintain copies of all election-related materials and information created cr disseminated by such entities for each election. The Ccunty shall advise counsel for the United States of any entity that does not participate fully. The County shall also invite eligible members of the Advisory Group, discussed below, to serve as poll officials and to encourage other bilingual voters to do so.

12. Any consolidated precinct in which there are 1.00-249 registered voters with Spanish surnames shall be staffed by at least one bilingual election official. Any consolidated precinct in which there are 250-499 registered voters with Spanish surnames shall be staffed by at least two bilingual election officials. Any consolidated precinct in which there are 500 or more registered voters with Spanish surnames shall be staffed by at least three bilingual election officials. The parties may by written agreement adjust this requirement in light of confirmed information that the actual language need in a particular precinct is lesser or greater than this standard. Defendants shall employ bilingual personnel, trained in Spanishlanguage election terminology, who shall be on call and

available to travel to a consolidated precinct not staffed by a bilingual poll worker to provide any necessary assistance to any Spanish-speaking voter. Defendants shall ensure that the language needs of Spanish-speaking voters are met in precincts that have less than 100 Spanish-surnamed voters and that have voters who have requested Spanish-language materials or where there is other reliable information of a need for Spanish-language assistance.

13. Signs in both English and Spanish shall be posted prominently at polling places stating that Spanish-language assistance is available. At sites without bilingual staff, signs in both English and Spanish shall be posted that explain how voters can obtain Spanish-language assistance.

Election official training

14. Prior to each election, in addition to any required state or County training, the County shall train all poll officials and other election personnel present at the polls regarding the following: The provisions of Section 203 of the Voting Rights Act, including the legal obligation and means to make Spanish-language assistance and materials available to voters; the requirement that poll officials be respectful and courteous to all voters regardless of race, ethnicity, color, or language abilities and to avoid inappropriate comments; the requirements of Section 302 of HAVA, 42 U.S.C. § 15482, as they apply to elections for Federal office; and the requirements of Section 208 of the Voting Rights Act of 1965, 42 U.S.C. § 1973aa-6, regarding the rights of voters to the assistor of their choice. In addition to the general training for poll

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officials, the County shall train all bilingual poll officials on Spanish-language election terminology, voting instructions, and other election-related issues. The County shall maintain a record of which poll officials attend training sessions, including the time, location, and training personnel involved.

Response to Complaints About Poll Workers

15. Defendants, upon receipt of complaints by voters, whether oral or written, shall investigate expeditiously any allegations of poll worker hostility toward Spanish-speaking and/or Hispanic voters in any election. The results of the investigation(s) conducted by the Defendants shall be reported to the United States. Where there is credible evidence that poll workers have engaged in inappropriate treatment of Spanishspeaking and/or Hispanic voters, Defendants shall remove the poll workers.

Program Coordinator

The County shall employ an individual to coordinate the County's bilingual election Program ("the Coordinator") for all elections within the County. The County shall provide that individual with transportation and other support sufficient to meet the goals of the Program. The Coordinator shall be able to understand, speak, write, and read fluently both Spanish and English. The Coordinator's responsibilities shall include coordination of translation of ballots and other election information; development of a Spanish election glossary to ensure uniform use of election terminology in Spanish; development and oversight of Spanish publicity programs, including selection of appropriate Spanish-language media for

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notices and announcements; recruitment and assessment of Spanish-language proficiency of bilingual poll officials and interpreters; and managing other aspects of the Program.

Advisory Group

The Coordinator shall establish and chair an Advisory Group to assist and inform the bilingual Program. Coordinator shall invite participation from all interested individuals and organizations that work with or serve the Spanish-speaking community in Ventura County, to determine how to effectively provide election materials, information, and assistance to Spanish-speaking voters, and to fill any gaps in public awareness about the County's bilingual election program due to past failures to provide accessible election-related information to Spanish-speaking voters. The Advisory Group shall meet at least once a month in 2004, and as the group determines in 2005-2007. The Coordinator shall provide notice of all planned meetings to each member, including the time, location, and agenda for the meeting, at least 14 days in advance, although members of the Advisory Group may agree to waive or shorten this time period as necessary. Within five days following each meeting, the Coordinator shall provide a written summary to all members and to the Assistant Registrar of Voters of the discussion and any decisions reached at the meeting. If the Assistant Registrar of Voters decides not to implement an Advisory Group suggestion or a consensus cannot be reached respecting such suggestion, he or she shall provide to the group through the Coordinator and maintain on file a written statement of the reasons for rejecting such suggestion.

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18. The County shall transmit to all interested members of the Advisory Group copies, in English and Spanish, of all election information, announcements, and notices that are provided to the electorate and general public and request that they share with their members.

Federal Examiners and Observers

- 19. To monitor compliance with and ensure effectiveness of this Decree, and to protect the Fourteenth Amendment rights of the citizens of Ventura County, the appointment of a federal examiner is authorized for Ventura County pursuant to Section 3(a) of the Voting Rights Act, 42 U.S.C. § 1973a(a), through August 1, 2007.
- 20. Defendants shall recognize the authority of federal observers to observe all aspects of voting conducted in the polls on election day, including the authority to view County personnel providing assistance to voters during voting, except where the voter objects.

Evaluation of plan

21. The parties recognize that regular and ongoing reassessment may be necessary to provide the most effective and efficient Spanish-language Program. Defendants shall evaluate the bilingual Program after each election (e.g., following 2004 elections) to determine which aspects of the bilingual Program are functioning well; whether any aspects need improvement; and how to affect needed improvements. The Program may be adjusted at any time upon joint written agreement of the parties.

Retention of Documents and Reporting Requirements

22. During the duration of this Decree, the County shall

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make and maintain as public documents written records of all actions taken pursuant to this Decree.

During the duration of this Decree, at least ten (10) days before each County-administered election held in the County, Defendants shall provide to counsel for the United States, (a) the name, address, and precinct designation of each consolidated precinct; (b) the name and title of each poll official appointed and assigned to serve at each consolidated precinct; (c) a designation of whether each poll official is bilingual in English and Spanish; (d) copies of any signs or other written information provided at polling places; and (e) an electronic copy of the voter registration list to be used in such elections. Within thirty (30) days after each election, Defendants shall provide to counsel for the United States any updated report regarding changes in items (a) - (d) above that occurred at the election, and provide information about all complaints the County received at the election regarding language or assistance issues.

Other Provisions

24. This Decree is final and binding between the parties and their successors in office regarding the claims raised in this action. This Decree shall remain in effect through August 1, 2007, and the United States may within 90 days of that date move to extend the Decree for good cause shown, in the event of a violation of any provision contained herein by the County.

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The Court shall retain jurisdiction of this case to enter further relief or such other orders as may be necessary for the effectuation of the terms of this agreement and to ensure compliance with Section 203 of the Voting Rights Act. 26. Each party shall bear its own costs and fees. Agreed to this 3^{RO} day of August, 2004. AGREED AND CONSENTED TO: For Defendants: For Plaintiff: UNITED STATES OF AMERICA PHILIP J. SCHMIT
County Clerk and Recorder
County of Ventura R. ALEXANDER ACOSTA Assistant Attorney General Civil Rights Division Hall of Administration 800 South Victoria Avenue Ventura, California 93009 GEORGE S. CARDONA Acting United States Attorney MICHELE C. MARCHAND Asst. United States Attorney GOSEPH D. RICH, Section Chief JOHN TANNER, Special Litigation Counsel JOHN "BERT" RUSS, Trial Attorney Voting Section U.S. Department of Justice Civil Rights Division 950 Pennsylvania Ave., N.W. - NWB-7254

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Washington, D.C. 20530

JUDGMENT AND ORDER

This three-judge Court, having been properly empaneled under 28 U.S.C. § 2284 and 42 U.S.C. § 1973aa-2 to consider the United States' claim under Section 203 of the Voting Rights Act of 1965, as amended, 42 U.S.C. § 1973aa-la, and having determined that it has jurisdiction over this claim, has considered the terms of the Consent Decree, hereby enters the relief set forth above and incorporates those terms herein.

ENTERED and ORDERED this 21 day of september, 2004.

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