Pro Network Victim Questionnaire

Please email completed questionnaire to ProNetworkVictims@hsi.dhs.gov

Name:	
Address:	
DOB:	
Phone Number:	
Email:	
Preferred Contact Method:	

If you made purchases from any of the Pro Network Entities listed at the end of this questionnaire, please provide the information requested below for each of your purchases.

Approximate Date of Purchase from a Pro Network Entity:

Product(s) Purchased:

Product Name	Product ID	Quantity	Price Paid
E.g., Switch	E.g., WS-2960S- 48FPD-L		

Which Pro Network Entity did you purchase from (e.g., TeamTech Global, EasyNetwork, etc.)?
Which sales channel did you purchase from (e.g., Amazon, eBay, website, etc.)?
Serial numbers of product(s) purchased:
Were any of the products counterfeit? If so, please provide details.
Were any of the products substandard, low-quality, missing parts, and/or have additional components or pirated software? If so, please provide details.
Did any of the products malfunction, break, and/or not work properly? If so, please provide details.
Were any the products not described fully and accurately to you by the Pro Network Entity before you purchased them? If so, please provide details.
Did you suffer any harm, injury, and/or damages as a result of purchasing any of these products? If so, please provide details.

Did you contact Cisco regarding these products, and if so, what response did you receive?

Did you communicate with any of the Pro Network Entities regarding these products after your purchase? If so, please provide copies of any written communications or documents sent to or received from the Pro Network Entities.

Where are these products now?

Please provide any other information you believe would be helpful.

Pro Network Entities

Business Entities

Pro Network Companies	Approximate Month and Year of Formation	State of Formation
Pro Network LLC	August 2013	New Jersey
Netech Solutions LLC	November 2016	Florida
Target Network	January 2017	Florida
Solutions LLC	-	
Easy Network LLC	April 2017	New Jersey
ACE NETUS LLC (a/k/a	April 2017	New Jersey
Ace Network)	_	-
My Network Dealer LLC	April 2017	New Jersey
1701 Doral LLC	May 2017	New Jersey
Maytech Trading LLC	August 2017	Florida
NFD Trading LLC	September 2017	Florida
Kenet Solutions LLC	September 2017	Florida
Team Tech Global LLC	January 2018	New Jersey
Tenek Trading LLC	January 2018	Florida
The Network Gears LLC	February 2018	Florida
All Networking Solutions	April 2018	Florida
LLC (a/k/a All Network)		
San Network LLC	October 2018	Florida
Pro Network US Inc.	January 2019	Florida
Jms Tek LLC	August 2019	Florida
Renewed Equipment LLC	August 2021	Florida
Pro Ship US LLC	August 2021	Florida

Pro Network Amazon Storefronts

Pro Network Amazon Storefront	Approximate Date of Earliest Known Activity
Albus Trade Hub	January 2014
EasyNetworkUS	March 2014
Get Better Trade	July 2015
Mercadeal	February 2017
Netech Solutions	February 2018
Netkco LLC	September 2014
NFD Trading LLC	January 2018
Palm Network Solutions	June 2017
Renewed Equip	August 2017
Servtaur	August 2019

Smart Network	July 2017
SOS Tech Trade	August 2017
Target-Solutions	September 2020
TeamTech Global	March 2016
TradeOrigin US	August 2015

Pro Network eBay Storefronts

Pro Network eBay Storefront	Approximate Date of Earliest
	Known Activity
connectwus	March 2014
futuretechneeds	July 2017
getbettertrade	July 2017
getontrade	April 2016
maytechtradingllc	October 2017
netechsolutions	April 2017
netkco	September 2014
nfdtrading	February 2018
smartnetworkusa	January 2014
tenektradingllc	May 2018