

Advancing Dignity and Well-Being









DIRECTOR CONFIDENTIALITY INSTITUTE | DANU CENTER FOR STRATEGIC ADVOCACY

ALICIA "LISH" AIKEN, JD

Alicia "Lish" Aiken, JD, has dedicated 30 years to working within the public and non-profit sectors to further social justice for people living in poverty and surviving violence. Lish is the Director of Confidentiality Institute, a national policy and technical assistance project that supports helping professionals to protect privacy for crime victims. Lish is also the Faculty Fellow for Practicing Law Institute's (PLI) Interactive Learning Center where she designs innovative programs for legal professionals and hosts the podcast Pursuing Justice: The Pro Bono Files which tell stories about the work of non-profit and pro bono attorneys nationwide. Lish attended the University of Michigan, where she received a Law degree and a Bachelor of Arts. In 2006-2007, she was awarded the Chicago Foundation for Women Founder's Award. In 2018, she received the American Bar Association's Sharon L. Corbitt Award for Exemplary Legal Service to Victims of Domestic Violence, Sexual Assault and Stalking. Her programs with PLI regularly win national awards for excellence in Continuing Legal Education.









PROFESSOR FACTOR-INWENTASH FACULTY OF SOCIAL WORK | UNIVERSITY OF TORONTO

DAVID BURNES, PhD

Dr. Burnes is a Professor at University of Toronto, Factor-Inwentash Faculty of Social Work. He holds a Canada Research Chair on Older Adult Mistreatment Prevention. He completed a PhD at Columbia University School of Social Work, concentrating in gerontology. Dr. Burnes' research focuses on elder mistreatment (EM), including development of basic science (risk factors, prevalence, severity) and the design, evaluation, and measurement of interventions to prevent EM. He advises international organizations on EM, such as the World Health Organization and National Institutes of Health, as well as federal and provincial/state governments. Dr. Burnes also works with non-profit organizations, such as adult protective services programs, on the development and implementation of EM prevention and support programs. Dr. Burnes and colleagues developed "RISE", a community-based EM prevention and response intervention, currently in planning or implementation across North America.









ASSOCIATE PROFESSOR | UTHEALTH, HOUSTON

CO-DIRECTOR | TEXAS ELDER ABUSE AND MISTREATMENT INSTITUTE

JASON BURNETT, PhD

Jason Burnett, PhD, is an Associate Professor with the McGovern Medical School at UTHealth, Houston, and Director of the Texas Elder Abuse and Mistreatment Collaboratory and the Forensic Assessment Center Network which provides remote capacity assessment services to Adult Protective Services clients across Texas.









APS PROGRAM ANALYST WYOMING DEPARTMENT OF FAMILY SERVICES

JANE CARLSON

Jane Carlson is the Adult Protective Services (APS) Program Analyst for the Department of Family Services (DFS) in Wyoming. She earned a bachelor's degree in Social Work at the University of Wyoming in 1995 and began working for DFS in 1999. During this journey, she began to appreciate the importance of APS and the vital role that Social Workers contribute to this vulnerable population. Her duties now include grant management, APS training and consultation, as well as policy writing. She has been involved in changes to APS Rules and Statutes and serves on various committees.









SPECIAL PROJECTS MANAGER MINNESOTA ELDER JUSTICE CENTER

SHELLY CARLSON, MPA

Shelly Carlson, MPA, is the Special Projects Manager for the Minnesota Elder Justice Center (MEJC), where she leads elder abuse trainings for law enforcement, prosecutors, and adult protection services. With over 30 years of domestic violence, sexual assault, and crime victim advocacy experience through work in non-profit agencies and prosecutor's offices, she has focused the last 15 years on elder justice issues. In her role at the MEJC, she also provides guidance on forming and managing elder abuse Multidisciplinary Teams (MDTs) and Coordinated Community Response (CCRs) teams. Ms. Carlson has trained nationally with organizations like the National Clearinghouse on Abuse in Later Life and internationally in Serbia, Latvia, Lithuania, Guam, and Moldova. She holds a Master's in Public Administration and a Bachelor's in Legal Assistance from Minnesota State University – Moorhead, where she has also taught as adjunct faculty.









CEO PURSUIT OF DISCOVERY TRAINING AND CONSULTATION

CHRIS DUBBLE, MSW

Chris Dubble, MSW, is a learning and development specialist and social worker. He currently operates a learning and development company, Pursuit of Discovery. Through Pursuit of Discovery, Chris supports professionals primarily in health and human services and brings a model of appreciation, caring, motivation, and empowerment to all aspects of his work. Before starting his company, Chris was the Director of Education for the National Adult Protective Services Association. As part of this role, he launched and directed the National APS Training Center, which educates APS professionals throughout the United States. Before this, Chris was the Assistant Director for Training at Temple University Harrisburg. At Temple, he was the Institute on Protective Services Director. During his over 30-year career in social work, Chris has also been in direct practice and management at the Penn State University Hershey Medical Center and served as a faculty member at Temple University's Master of Social Work Program.









ASSOCIATE PROFESSOR EMERITUS SCHOOL OF SOCIAL WORK | WAYNE STATE UNIVERSITY

JOY SWANSON ERNST, PhD, LLMSW

Joy Swanson Ernst, PhD, LLMSW, is Associate Professor Emeritus at the Wayne State University School of Social Work. Her research draws on Adult Protective Services (APS) data and collaborations, examining critical issues such as caregiver neglect, self-neglect, APS workers' experiences with abuse in end-of-life care, and the effectiveness of social work/nurse teams in APS interventions. Her recent work explores innovative approaches, including technology-based interventions for self-neglect prevention and community-focused strategies to support older adults affected by urban environmental challenges.









PROJECT MANAGER APS CENTER OF EXCELLENCE WITH WISE & HEALTHY AGING

FABIOLA FLORES, MS

Fabiola Flores, MS, is the Project Manager for the APS Center of Excellence with WISE & Healthy Aging. In this role she coordinates various activities for the Center of Excellence including elder abuse multidisciplinary team case coordination, meeting and training facilitation, and liaising with partner agencies. Fabiola has over 10 years' experience working with aging communities and individuals with disabilities. Prior to her work coordinating the Center of Excellence, she served as a Long-Term Care Ombudsman where she advocated for residents of care facilities in Los Angeles County. Prior to joining WISE & Healthy Aging in 2020, she coordinated client services at Harbor Regional Center. She holds a Master of Science in Counseling, with a focus in Rehabilitation Counseling.









DIRECTOR, E-MDT INITIATIVES LIFESPAN OF GREATER ROCHESTER

ALLISON GRANATA

Allison Granata is the Director of E-MDT Initiatives at Lifespan of Greater Rochester. Allison was the original Finger Lakes Enhanced-MDT (E-MDT) Coordinator and successfully established and coordinated seven teams in the region. She currently oversees the expansion of the E-MDT program across New York State while coordinating three E-MDTs and providing consultations to professionals investigating cases of elder abuse.









DIRECTOR ELDER JUSTICE CENTER OF ALABAMA

ROBYN JAMES

Robyn James is the Director of the Elder Justice Center of Alabama, under one of 13 local Area Agencies on Aging in Alabama. The center mobilizes communities to prevent and properly respond to adult mistreatment across the state, so older adults can remain safe in their community. Ms. James spearheaded and served several years as the State Liaison for the Statewide Interagency Council for the Prevention of Elder Abuse. Ms. James has spent over 30 years as a public servant, providing advocacy and education to aging adults, professionals, first responders, and family caregivers on elder abuse and its prevention.









EXECUTIVE DIRECTOR ELDER ABUSE INSTITUTE OF MAINE

PATRICIA KIMBALL, MS, MS

Patricia Kimball is the Executive Director of the Elder Abuse Institute of Maine (EAIME). She co-led the development and implementation of Martha's Cottage, Maine's first transitional housing for older victims of abuse, and the RISE Model, an intervention supporting individuals involved with Adult Protective Services. As the founding Director of the Restorative Justice Institute of Maine, Patty advanced restorative approaches to addressing harm and strengthening communities. She has also contributed to policy and research, including a Robert Wood Johnson research fellowship on mandatory reporting of elder abuse. In 2023, she received the Maine Council on Aging Trailblazer Award, and in 2024, she was honored with the Georgia Anetzberger Award at the Judith D. Tamkin Symposium on Elder Abuse for her leadership in elder justice. She holds an undergraduate degree in English and graduate degrees in Human Services Administration and Community Economic Development. Patty advocates for policies that increase protective factors and reduce risks for older individuals.









NATIONAL ELDER JUSTICE COORDINATOR | DEPUTY DIRECTOR CIVIL FRAUD SECTION | US DEPARTMENT OF JUSTICE

ANDY MAO, JD

Andy Mao is the Department of Justice's National Elder Justice Coordinator, as well as a Deputy Director in the Civil Fraud Section of the Commercial Litigation Branch. As the Department's National Elder Justice Coordinator, Mr. Mao leads the Elder Justice Initiative and helps to support and coordinate the Department's law enforcement and programmatic efforts to combat elder abuse, neglect, and financial exploitation. In his work in the Fraud Section, Mr. Mao focuses primarily on health care fraud matters and has litigated matters in the hospital, pharmaceutical, and nursing home contexts. He joined the Department in 2000 after completing his federal clerkship in the District of New Jersey. Mr. Mao is a graduate of Cornell University and the University of Virginia School of Law.









DIRECTOR OF RESEARCH AND EVALUATION REGENERATIONS AGING SERVICES

JULIA MARTINEZ, PhD

Julia Martinez, PhD, has been researching elder abuse interventions for the past 15 years, focusing on multidisciplinary approaches and person-centered care. She earned her PhD from the University of Southern California in 2019 and has since been consulting for elder justice non-profits providing evaluation services and guidance on embedding evaluative processes within organizations. In 2007, Julia joined the elder justice community as a multidisciplinary team (MDT) coordinator. She now provides technical assistance and training to MDT and coalition coordinators on using data collection and evaluation to inform strategic visioning and programmatic evolution. One of Julia's greatest joys is hearing stories about innovative practices and perspectives from elder justice colleagues.









VICE-PRESIDENT OF ELDER ABUSE PREVENTION AT WISE & HEALTHY AGING

MILES MCNEELEY, LCSW

Miles McNeeley, LCSW, is the Vice-President of Elder Abuse Prevention at WISE & Healthy Aging. He leads the Los Angeles County APS Center of Excellence, a training center and elder abuse multidisciplinary team. He also oversees the Holistic Elder Abuse Response Team, a program providing wraparound victim services for elder and dependent adults experiencing abuse. Miles is active in various aging and elder abuse prevention workgroups and coalitions including the Geriatric Social Work Education Consortium, Los Angeles Stop Scams Workgroup, and Later Life Intimate Partner Violence Learning Collaborative (LLIPV). He is Licensed Clinical Social Worker and trained in EMDR, an evidence-based therapy modality used for treating symptoms associated with post-traumatic stress.









PROFESSOR OF FAMILY MEDICINE AND GERIATRICS

KECK SCHOOL OF MEDICINE | UNIVERSITY OF SOUTHERN CALIFORNIA

LAURA MOSQUEDA, MD, FAAFP, AGSF

Laura Mosqueda, MD, is a Professor of Family Medicine and Geriatrics at the Keck School of Medicine of the University of Southern California. She is a widely respected authority on the care of older adults, with a particular focus on detection and prevention of elder abuse. Her perspective is informed by her experiences as a clinician, researcher, educator, and community member.









PROFESSOR OF CLINICAL FAMILY MEDICINE, DEPARTMENT OF FAMILY MEDICINE KECK SCHOOL OF MEDICINE | UNIVERSITY OF SOUTHERN CALIFORNIA

BONNIE OLSEN, PhD

Bonnie Olsen, Ph.D., is a professor of clinical family medicine and a clinical geropsychologist at the Keck School of Medicine at the University of Southern California. Dr. Olsen is the Principal Investigator on several federally and foundation funded grants focusing on elder abuse as it affects persons living with dementia. She is engaged in facilitating guardianship reform in the court, and interprofessional geriatric clinical education. She lectures on elder justice topics nationally and is a passionate advocate for older adults.









DIRECTOR ADULT PROTECTION NETWORK | UNC SCHOOL OF GOVERNMENT

KRISTY PRESTON

Kristy Preston is the Director of the North Carolina Adult Protection Network at the UNC – Chapel Hill School of Government, a statewide initiative dedicated to supporting professionals in the field of aging and adult services. She leads efforts to assist communities in building and sustaining adult protection multidisciplinary teams to enhance the work to protect vulnerable adults across the state. Before joining the School of Government in 2022, Kristy spent 29 years working in social services in North Carolina, serving as a Food and Nutrition Services caseworker, social worker in adult and child protective services, social work program manager, and social services director. She is deeply committed to public service and the role it plays in strengthening communities and improving lives.









DEPUTY-IN-CHARGE ELDER AND DEPENDENT ADULT ABUSE UNIT LOS ANGELES COUNTY DISTRICT ATTORNEY'S OFFICE

RENEE ROSE, JD

Renee graduated from UC Santa Barbara with a Bachelor of Arts in Law & Society and a Juris Doctorate from Southwestern University School of Law in Los Angeles. In 1991, she joined the Riverside County District Attorney's Office and lived in the Coachella Valley. In 1994, she joined the Los Angeles County District Attorney's Office where she has spent a majority of her prosecutorial career in Specialized Units such as the Hardcore Gang Unit, the Major Narcotics Division and the Arson and Explosives Unit. In April 2017, she was promoted to Deputy-in-Charge of the Elder and Dependent Adult Abuse Unit where she supervises 5 senior Deputy District Attorneys who handle cases of physical abuse, emotional abuse, physical neglect and financial abuse of victims 65 years and older as well as victims that are developmentally disabled throughout all of Los Angeles County.









MDT TECHNICAL ADVISOR ELDER JUSTICE INITIATIVE | US DEPARTMENT OF JUSTICE

TALITHA GUINN-SHAVER

Talitha Guinn-Shaver is the Executive Director of Regenerations Aging Services and serves as the Elder Abuse Multidisciplinary Team (MDT) Technical Advisor for the Elder Justice Initiative at the US Department of Justice. She has worked in the field of elder justice for over 18 years and has provided technical assistance to hundreds of teams across the country. Her experience with MDTs includes her prior role as the Director of the San Francisco Elder Abuse Forensic Center. She has also participated in other MDT models such as serving on the San Francisco Elder Death Review Team, The San Francisco Family Violence Council, and The San Francisco Hoarding and Cluttering Taskforce. Supporting existing elder abuse case review MDTs, and facilitating the expansion of the model, is the primary objective of the MDT TAC.









SENIOR DEPUTY PROSECUTING ATTORNEY ELDER ABUSE UNIT | KING COUNTY PROSECUTING ATTORNEY'S OFFICE

PAGE ULREY

Page Ulrey is a Senior Deputy Prosecuting Attorney for the King County Prosecutor's Office. She graduated from Amherst College and Northeastern University School of Law. She began her career at the King County Prosecutor's Office in 1998, and in 2001 was appointed to the newly-created position of elder abuse prosecutor in the Criminal Division. Page prosecutes cases of elder and vulnerable adult neglect, financial exploitation, sexual assault, physical assault, and homicide, and chairs her office's Elder Abuse, Neglect, and Exploitation Unit. She conducts training and curriculum development on elder abuse prosecution and investigation around the country. She has testified before the U.S. Senate Special Committee on Aging and has spoken at White House conferences on Elder Justice.









ACTING HUMAN SERVICES ADMINISTRATOR II APS PROGRAM AND PLANNING DIVISION | LOS ANGELES COUNTY

FRANCISCO JAVIER WONG, JR., MPA

Francisco Wong began his public service career in 2004 with the Los Angeles County Department of Public Social Services. In late 2018, Francisco transferred to the APS Program and Planning Division at the LA County Aging and Disabilities Department, where he focuses on implementing policies and business procedures. In 2010, Francisco earned a Master of Public Administration from California State University, Northridge. Francisco believes that "Once you are a social worker, you are always a social worker" and strives to help others address their needs and overcome obstacles.









APS POLICY DEVELOPER OHIO DEPARTMENT OF JOB AND FAMILY SERVICES

ROBIN YOUNG

With a 20-year career working for the State of Ohio, Robin Young has written policy for the Ohio Department of Job and Family Services for the last 13 years; 10 of these years exclusive to Adult Protective Services (APS). In her capacity as an APS Policy Developer, Robin also serves as the lead APS policy coordinator, lead APS I-Team (MDT) coordinator, APS web page content creator, and serves on the APS Quality Assurance and Public Awareness committees. Robin earned a Bachelor of Arts in Criminal Justice from THE Ohio State University and her Master of Science in Justice Administration from Tiffin University.







