



NATIONAL ELDER ABUSE
MULTIDISCIPLINARY TEAM SUMMIT

Advancing Dignity
and Well-Being

Office for Victims of Crime



DEPARTMENT OF JUSTICE

ElderJustice
INITIATIVE



STATUS UPDATES AND RECOMMENDATIONS FROM MDTs ACROSS THE COUNTRY

EXAMPLES COLLECTED FROM SUMMIT ATTENDEES



Alabama

**Elder Justice
Center of
Alabama**

- The Alabama Elder Justice Center was instrumental in forming four countywide Elder Justice Alliances
- Expanding local MDTs to reach more counties



Alaska

**Alaska
Adult Protective
Services**

- Collaborate with other states to help get started
- Utilize resources from NAPSA, APS TARC, and the Elder Justice Initiative



Alaska

**Alaska
Department of
Health
Senior and
Disabilities
Services**

- In early stages of building an MDT



Alaska

**Alaska
Office of the State
Long-Term Care
Ombudsman**

- Beginning stages of an MDT
- Looking forward to gaining additional knowledge on how each agency collaborates



Alaska

**Alaska
Department of
Law**

- Work with and learn from states that have successfully established MDTs



Alaska

**Kenaitze
Indian Tribe**

- Develop a strong collaboration between the Tribal Courts and Adult Protection Services



Arizona

**Arizona
Adult Protective
Services**

- Create a Care Coordination program using contracted vendors to address hoarding, biohazards, and pest remediation
- Develop an Advanced Investigation team



Arizona

**Arizona
Adult Protective
Services**

- Bring in teams from the beginning of the case
- Hold meetings with community stakeholders to discuss trends



Arkansas

**Arkansas
Coalition Against
Domestic Violence**

- Planning an MDT project for Little Rock's new Family Peace Center



Arkansas

**University of
Arkansas Partners**

- Establish strong relationships among agencies to facilitate collaboration and efficiency



California

California Elder Justice Coalition

- Connect local MDTs with experts in the field to find systems-level solutions



California

**University of
Southern
California**

- Implement clearly defined agency expectations and policy restrictions
- Hire dedicated staff for case management and tracking



California

**LEAP-
Los Angeles
Enhanced-MDT**

- Promote strong team engagement by ensuring active participation from all members
- Clearly define each agency's role and responsibilities for efficient collaboration
- Hold consistent meetings for timely support, and ad-hoc meetings for urgent cases
- Engage stakeholders like law enforcement and community groups through community outreach



California

WISE & Healthy Aging

- Provide funding for client services, including a full-time advocate and clinical experts
- Ensure access to field-based psychological and decision-making capacity assessments
- Include law enforcement for guidance on the criminal aspects of the case



California

**County of
Riverside**

- Have a virtual option
- Engage community partners
- Ensure complete buy-in at all levels



California

**County of
Alameda**

- Provide in-service presentations
- Highlight workflows



California

**Amador County
Department of
Social Services**

- Ensure consistency
- Provide meeting agendas
- Bring treats



California

**San Joaquin
County Human
Services Agency**

- Ensure community partners are participating
- Host quarterly MDT meeting



California

**Humboldt County
Adult Protective
Services**

- Ensure every voice has a chance to be heard
- Start on time, end on time



California

Amador County Social Services

- In recruiting MDT members, speak with the potential member in person about the purpose of the meeting and personally invite them to join the MDT
- Create next steps and check-ins to support the mission to create change



Colorado

**Denver City
Attorney's Office**

- Adopt the use of "e-consults" for urgent cases between meetings
- Provide short training sessions at each meeting



Colorado

**Pikes Peak
Elder Justice
Center**

- Draft clearly written MOUs
- Integrate case-specific expertise into the MDT (e.g., forensic accounting, geropsychology)
- Hold regularly scheduled meetings
- Establish buy-in from team members so cases are brought to the MDT and members help one another when cases are submitted



Colorado

**Colorado
Department of
Human Services**

- Instill among team members a strong and unified commitment and belief in the purpose of coming together to share knowledge, address issues, and advocate



Connecticut

**Connecticut
Department of
Aging and
Disability Services**

- Establish a model MDT that other regions can replicate
- Develop an Elder Justice Roadmap for victims of financial exploitation and abuse



Delaware

**Delaware
Department of
Justice/Consumer
Protection Unit**

- Conduct weekly searches via the FTC's Consumer Sentinel to identify victims
- Contact identified victims to provide guidance and direct them to the appropriate agencies for further assistance



Florida

Ninth Judicial Circuit Court

- Include presenters from both the community and the team
- Have presenters provide detailed information on available services, including duration and costs



Georgia

**Division of Aging
Services &
Georgia Bureau of
Investigation**

- Hire a state liaison to oversee all MDTs
- Develop a streamlined toolkit for launching MDTs in the state, providing helpful resources for effective MDT implementation



Georgia

**Fulton County
District Attorney's
Office**

- Foster open communication with other MDT Coordinators to learn about their effective practices
- Establish clear, tangible, and achievable goals within the MDT to ensure success and progress
- Network to recruit relevant agencies to serve on the MDT
- Implement easy access to state-developed forms, reports, and other documents to reduce workload



Georgia

Rockdale County PEARL Program

- Raise awareness through PSAs, social media, and training
- Establish a cohesive team of professionals, an advisory board, and an auxiliary volunteer team



Guam

**Guam State Office
on Aging -
Division of Senior
Citizens, DPHSS**

- Engage with other social and community providers to address very complex cases involving an isolated, vulnerable population with no family support to find resources such as public housing and personal care attendants



Guam

**Civil Law
Center/Elder
Justice Center**

- Promote strong agency collaboration
- Garner support from the executive, legislative, and judicial branches of government



Hawaii

**Maui Police
Department**

- Establish effective collaboration among partner agencies



Hawaii

**Executive Office
on Aging**

- Cultivate interest in and participation from key stakeholders, including the county prosecutor's office, AAA, and APS



Idaho

Ada County Victim Services Center

- Actively promote the investment of key stakeholders in participating in the MDT process
- Ensure key players recognize the importance of the MDT process



Idaho

**Ada County
Sheriff's Office**

- Recruit multiple stakeholders to participate in the MDT, including law enforcement, physicians, prosecutors, and APS



Idaho

**Ada County
Prosecutor's
Office**

- Have pre-determined, specific cases designated for law enforcement to present



Idaho

**Idaho
Department of
Finance**

- Establish a specialized Financial Crimes & Intelligence Unit, partnering with key stakeholders for investigations
- Form a Senior Fraud & Financial Exploitation Prevention Working Group to develop policies to combat financial crimes against older adults



Idaho

Nampa Family Justice Center

- Co-locate partners to enhance collaboration and working relationships
- Adapt mandated child abuse MDT forms, procedures, and policies
- Ensure the right partners are at the table
- Instill commitment from partner agencies to attend meetings by having agencies sign an MOU that holds everyone accountable for attending



Illinois

**City of Chicago
Department of
Family and
Support Services**

- Engage in targeted outreach to law enforcement
- Institute hybrid meetings for accessibility and engagement



Indiana

**Center for At-Risk
Elders, Inc.**

- Develop an effective mechanism to secure emergency guardianships for unbefriended, incapacitated adults in support of patients admitted to hospitals



Indiana

**Indiana
Adult Protective
Services**

- Moving towards requiring all APS regions to have an MDT unit



Iowa

Aging Resources of Central Iowa

- Promote strong communication and partnerships



Kansas

Office of the Attorney General

- Setting up MDTs in each of the 31 judicial districts through the Office of the Attorney General
- Meet at least quarterly, with a focus on increasing law enforcement investigation and criminal prosecution of elder abuse
- Use MDTs to identify opportunities to improve policies and procedures in the notification and response to elder abuse



Kentucky

**Boone County
Attorney's Office**

- Hold regular monthly meetings
- Maintain a secure, shared link for all members, enabling regular case updates before each meeting and providing quick access to historical information



Louisiana

**Governor's Office
of Elderly Affairs**

- Encourage each discipline to work in sync, sharing information and resources



Louisiana

**Louisiana
Department of
Justice, Attorney
General's Office,
Criminal Division,
Medicaid Fraud
Control Unit**

- Use MDTs as a source for finding information that may not have been released by the facility



Maine

**Kennebunk
Police/York
County Elder
Abuse Task Force**

- Hold regularly scheduled meetings
- Focus on quality of MDT members, not quantity



Maryland

**Montgomery
County
Elder Abuse MDT**

- Continuously build and strengthen relationships among MDT members, from front-line staff to leadership
- Hold regularly scheduled monthly case review meetings to ensure consistency



Maryland

**Somerset County
Department of
Social Services**

- Know your community partners, or at least know who to reach out to if needed



Maryland

**Maryland
Department of
Aging, Long-Term
Care Ombudsmen**

- Hold weekly meetings



Massachusetts

SeniorCare

- Develop a state-level MDT for the protection of persons with disabilities and older adults
- Looking to enhance and create more MDTs across the commonwealth



Michigan

**Macomb County
Office of Senior
Services**

- Strengthen relationships with departments within the county to enhance collaboration
- Develop a secure portal for referrals to streamline communication and case management



Michigan

**SafeSeniors/
AgeWell Services
of West Michigan**

- Draft a protocol to manage partner expectations
- Hold monthly meetings to review active cases
- Keep the MDT smaller and focused, utilizing larger collaborative partners for wraparound services



Michigan

**Oakland County
S.A.V.E. Task
Force (Serving
Adults who are
Vulnerable and/or
Elderly)**

- Early stage of MDT formation
- Recruit members with varied skills and experiences



Michigan

**Muskegon
Township Police
Department-
Muskegon County
S.A.V.E. Task
Force**

- Establish support and regular attendance from the necessary collaborative groups



Michigan

**Michigan
Advocacy
Program CVLAP-
Elder/Legal Aid of
Western Michigan**

- Hold monthly collaborative meetings
- Have a list of cases to discuss



Michigan

**Bloomfield
Township**

- Regularly share information and resources



Michigan

**Michigan
Adult Protective
Services**

- Collaborate with law enforcement, prosecutors, and APS
- Hold monthly meetings for case collaboration



Minnesota

Minnesota Elder Justice Center

- Hold regularly scheduled meetings
- Maintain frequent communication between meetings through reminders and updates
- Use structured agendas with designated time slots to keep discussions focused and productive
- Conduct a SWOT Analysis to obtain feedback from MDT members



Minnesota

**Hennepin County
Human Services
Department**

- Implement the option of virtual meetings to increase attendance
- Develop a privacy agreement to engender the trust of law enforcement



Mississippi

**Wiggins
Police Department**

- Have the team facilitator foster good relationships among all team members



Mississippi

**Southern
Mississippi
Planning and
Development
District**

- Alternate the meeting location



Mississippi

**Medicaid Fraud
Control Until**

- Researching the process and benefits of implementing MDTs



Missouri

**Missouri
Department of
Health and Senior
Services**

- Host a free, statewide one-day training for law enforcement, prosecutors, and other stakeholders



Montana

**Montana
Attorney General's
Office
Elder Justice Unit**

- Pass a state MDT statute to provide authority and legislative backing for MDTs, and to support consistency and sustainability of MDTs



Montana

**Office of the
Montana State
Auditor,
Commissioner of
Securities and
Insurance**

- Set a realistic initial response time for responding to reports of elder financial exploitation



Nebraska

**Nebraska
Department of
Health and Human
Services, APS,
and Buffalo
County Attorney**

- Hold quarterly meetings with APS, law enforcement, and county attorneys to discuss individuals in need of specific attention
- Discuss community resources, APS reports, criminal charges, and supportive services
- Promote team communication and availability for one another



Nebraska

**Nebraska
Department of
Health & Human
Services**

- Establish full buy-in and collaboration with local law enforcement and county attorneys



Nevada

**Nevada Attorney
General –
Medicaid Fraud
Control Unit**

- Establish good communication among stakeholders



Nevada

**Nevada
Adult Protective
Services**

- Pass a state MDT statute to aid in the formation of new MDTs and ensure uniformity among MDTs



New
Hampshire

**New Hampshire
Department of
Justice, Office of
Attorney General**

- Initially, host in-person meetings
- Eventually, offer a hybrid meeting option to increase flexibility and engagement



New Jersey

**New Jersey Office
of Attorney
General - Division
of Criminal Justice**

- Include professionals from multiple disciplines



New Mexico

**New Mexico
Aging and Long-
Term Services
Department/Adult
Protective
Services**

- Identify external partners serving similar clients
- Conduct monthly MDT meetings to enhance collaboration



New York

Action for Older Persons

- Offer hybrid meetings as a method of maintaining participant engagement



New York

Lifespan of Greater Rochester

- Appoint a dedicated E-MDT Coordinator to oversee operations and maintain consistency
- Truly listen to partners' needs and show how the MDT fulfills those needs
- Work together to reduce redundancies
- E-MDT model is in all 62 counties, facilitating the recovery of over \$4M



New York

**The Weinberg
Center for Elder
Justice**

- Hold structure meetings
- Ensure active facilitation



New York

**Weill Cornell
Medicine - Center
for Elder Abuse
Solutions**

- Use slides for case presentations



North Carolina

**Forsyth County
Department of
Social Services**

- Hold monthly in-person meetings with a virtual option to increase accessibility and participation



North Carolina

**Onslow County
Department of
Social Services**

- Hold monthly meetings with robust communication
- Engage in team-based case review for collaborative problem-solving



North Carolina

**Transylvania
County
Department of
Social Services**

- Currently developing an MDT
- Creating goals and mission and vision statements, and determining how to manage meetings



North Carolina

**North Carolina
Partnership to
Address Adult
Abuse; Health
Benefits ABCs**

- Implement a statewide, all volunteer, MDT like the North Carolina Partnership to Address Adult Abuse



North Carolina

**Centralina Area
Agency on Aging**

- Increase understanding of the roles of different disciplines on the MDT--what they can and cannot do
- Have an agency "contact" to reach out to, especially agencies that may not typically collaborate



North Carolina

**Summit Credit
Union**

- Use the perspectives, experience, and expertise of the varied MDT members to glean proactive, solution-focused best practices to assist vulnerable and older community members experiencing financial abuse



North Carolina

**Rockingham
County
Adult Protective
Services**

- Have each community representative that comes to the MDT meeting bring examples of the services they provide
- Ensure that everyone supports one another



North Carolina

Senior TLC - Gastonia

- Hold regular monthly meetings
- At each meeting, provide a brief recap about what was accomplished since the team last met



North Dakota

**North Dakota
Adult Protective
Services**

- Promote cross-disciplinary collaboration
- Educate partners on the role of APS within the MDT



North Dakota

Rape and Abuse Crisis Center

- Recruit agencies willing to participate
- Host monthly meetings to ensure cases are staffed quickly



Ohio

**Muskingum
County Adult and
Child Protective
Services**

- Serve lunch at meetings to boost attendance
- House the MDT in the Sheriff's Office for seamless cooperation
- Establish strong relationships with agency partners



Ohio

**Ohio
Department of Job
and Family
Services**

- Adopt a state statute to mandate MDTs
- Adopt a county-administered, state-supervised model
- Provide technical assistance to MDTs by the state



Ohio

**Licking County
Job and Family
Services – Adult
Protective
Services**

- Each month, have a different agency represented on the MDT provide an overview of their program and any changes the MDT should know about



Ohio

**Delaware County
Adult Protective
Services**

- Collaborate with community partners
- Continue to develop working relationships with new community partners



Ohio

Butler County Adult Protective Services

- Invite members to exchange ideas, share resources, and provide input rather than just listen to a speaker
- Host fatality review meetings with the coroner



Ohio

**Veteran
Healthcare
Administration**

- Solicit cases from respective agencies to present to the team on monthly basis



Oklahoma

**Oklahoma
Adult Protective
Services**

- Use dedicated detectives to work vulnerable adult abuse cases



Oregon

**Multnomah County
Adult Protective
Services**

- Promote consistent partner attendance among law enforcement, the district attorney, and guardianship
- Ensure the MDT protocol is signed by all members



Oregon

Polk County Sheriff's Office

- Ensure MDT meetings are professional and informative
- Ensure the team stays on task and follows the agenda



Oregon

**Center for Human
Development –
Adult Protective
Services**

- Ensure the district attorney and law enforcement consistently attend meetings



Oregon

**Walla Walla County
District Attorney's
Office**

- Get to know each other so it is easier to contact partner agencies quickly



Oregon

**Northwest Senior
and Disability
Services – Adult
Protective
Services**

- Collaborate in between meetings



Oregon

**Clatsop County
District Attorney's
Office**

- Hold the adult MDT meeting on the tail end of the child MDT meeting



Oregon

**Walla Walla Memorial
Hospital and
Medical Clinic**

- Involve many different agencies in collaboration, teamwork, and wraparound services



Pennsylvania

**Philadelphia
District Attorney's
Office**

- Foster professional and informal relationships among partners
- Hold regular, in-person meetings so members see each other regularly



Puerto Rico

**US Attorney's
Office for the
District of Puerto
Rico**

- Actively train prosecutors to develop a trauma-centered approach to handling victims to increase victim witness participation



Rhode Island

**Rhode Island
Office of the
Attorney General**

- Focus the MDT on the common goal of protecting older adults
- Hold monthly meetings with high participation and good communication
- Utilize external support provided by other states and the US DOJ
- Ensure members are engaged and passionate
- Provide a range of resources



Rhode Island

Rhode Island Legal Services

- Convene professionals from state agencies, police, non-profits, social service agencies, and private sector businesses (i.e., banks)
- Develop protocols to triage potential cases to pursue



South Carolina

South Carolina Legal Services

- Host free educational elder justice events for professionals and the general public



South Carolina

**South Carolina
Victim Assistance
Network**

- Collaborate with law enforcement, victim services, faith-based organizations, health, and state and local government agencies
- Engage the community with events like Fraud Bingo



South Dakota

**Sturgis Police
Department**

- Early stage of MDT formation



Tennessee

**Tennessee
4th Judicial
District Attorney
General's Office**

- Prior to each case review meeting, send a meeting docket to MDT members containing manageable categories and a summary of allegations for each case



Tennessee

**Tennessee Bureau
of Investigation,
Medicaid Fraud
Control Division**

- Where possible, include on the MDT the Medicaid Fraud Control Unit, local district attorneys, and APS



Tennessee

**Tennessee
Adult Protective
Services**

- Create a 24/7 elder abuse response (e.g., Coordinated Response to Elder Abuse)



Texas

**Harris County
Senior Justice
Assessment
Center**

- Institute an independent MDT, not housed within law enforcement, APS, or the district attorney's office
- Have all participating members sign an MOU



Texas

UTHealth Houston

- Hire a paid, designated MDT Coordinator
- Adopt defined goals, outcomes, and an information sharing strategy



Texas

Guardianship Services

- Looking to create MDTs across Texas



Texas

**Texas Office of
Attorney General -
Medicaid Fraud
Control Unit**

- Divide meetings into two parts: Open the first hour of the meeting to all attendees (where no case-sensitive information is discussed), and include an educational component; focus the second hour of the meeting on cases



Texas

**City of Houston,
Health Department**

- Seeking to understand more about the function and capabilities of MDTs



Texas

**Fraud Speaker
and Consultant**

- Pushing to start an Elder Justice Center



Utah

**Utah
Department of
Aging and Adult
Services/Adult
Protective
Services**

- Provide training for team members on various resources
- Encourage partner accountability
- Undertake an MDT trauma-informed language evaluation



Utah

**Utah
Department of
Aging and Adult
Protective
Services**

- Provide relevant trainings to educate members on available resources



Vermont

**Vermont
Financial Abuse
Team**

- Hold monthly virtual meetings
- Host an annual in-person conference to promote collaboration



Vermont

**Vermont
Office of the
Attorney General -
Medicaid Fraud &
Residential Abuse
Unit**

- Assign cases to the MDT from the start of the case



Vermont

**Office of the
Vermont Attorney
General**

- Collaborate with other agencies
- Assign each referral to an MDT, comprised of an attorney, an analyst, and an investigator, with support from a paralegal



Virginia

**Henrico County
Commonwealth's
Attorney's Office**

- In the process of establishing an MDT



Virginia

**Office of the
Attorney General**

- Implement a multi-jurisdictional MDT
- Make funding available to hire expert witnesses to enhance investigations and prosecution through the multi-jurisdictional MDT



Virginia

**National Elder
Fraud Hotline**

- Engage MDT members before, during, and after meetings to encourage participation and facilitate an understanding of what is expected from each organization



Virginia

**Peninsula
Elder Abuse
Forensic Center**

- Utilize experts, particularly the services of a forensic accountant, a civil attorney, and a counselor for cases involving financial exploitation



Virginia

**Washington
County
Adult Protective
Services**

- Build the MDT off exiting programs (e.g., Coordinated Community Response Team)



Virginia

Roanoke County Social Services

- In the process of developing an MDT



Virginia

**Juanita C Grant
Foundation**

- Host interactive workshops on elder abuse prevention



Washington

**Aging Care
Consultation
Services**

- Ensure the MDT has professionals who can do assessments of decision-making capacity



Washington

**Clark County
Prosecuting
Attorney's Office**

- House the MDT in the prosecutor's office, including detectives, prosecutors, and APS caseworkers
- Co-locate MDT members to foster communication, problem solving, and case preparation



Washington

**King County
Prosecutor's
Office**

- Encourage the prosecutor's office to take a leadership role on the MDT
- Ensure the regular participation of geriatricians on the MDT



Washington

**Department of
Social and Health
Services/Adult
Protective
Services**

- Establish a consistent date and time for meetings



Washington

**US Attorney's
Office-Northern
District of West
Virginia**

- Seeking information about starting an MDT



Wisconsin

**Wisconsin
Elder Justice
Coalition/UW
Green Bay**

- Create a Financial Abuse Specialist Team (FAST) Toolkit
- Provide technical support to counties starting an MDT, along with a mentoring program
- Establish clear communication
- Promote mutual respect



Wisconsin

**NCALL - National
Clearinghouse on
Abuse in Later Life**

- Engage in activities such as community mapping, cross-training, and developing interagency processes to improve communication



Wisconsin

Ho-Chunk Nation

- Work in the same building to make assisting each other easier



Wisconsin

**Wisconsin
Department of
Health Services**

- Update guidance and resources to support local MDTs
- Create specific toolkits for enhanced MDTs
- Hold consistent MDT meetings



Wisconsin

**Brown County
Adult Protective
Services**

- Connect with local resources
- Ensure members understand what each resource does in the community



Wisconsin

**St. Croix County
Adult Protective
Services**

- Tackle one case per MDT meeting
- Have an outside speaker or specific resource highlighted at each meeting



Wisconsin

**Rusk County
Department of
Health and Human
Services**

- Co-locate MDT members in the same building



Wisconsin

**Dane County
Adult Protective
Services**

- Invites guest speakers to attend meetings to increase attendance



Wisconsin

Shawano County Adult Protective Services

- Collect information from various departments about what resources are available
- Identify gaps in resources



Wisconsin

**Juneau County
Adult Protective
Services**

- Ensure the MDT is attended by a broad range of community agencies, including a bank and a credit union



Wisconsin

**Sheboygan
County Adult
Protective
Services**

- Have presentations at meetings



Wyoming

**Wyoming
Department of
Family Services**

- Look beyond conventional participants to broaden recruitment and to add new resources, new ideas, and assistance for vulnerable adults



Toronto,
Canada

**University of
Toronto**

- Integrate client-centered practices into MDTs