

NATIONAL ELDER ABUSE VICTIM SERVICES NEEDS ASSESSMENT

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GAPS IN SERVICES

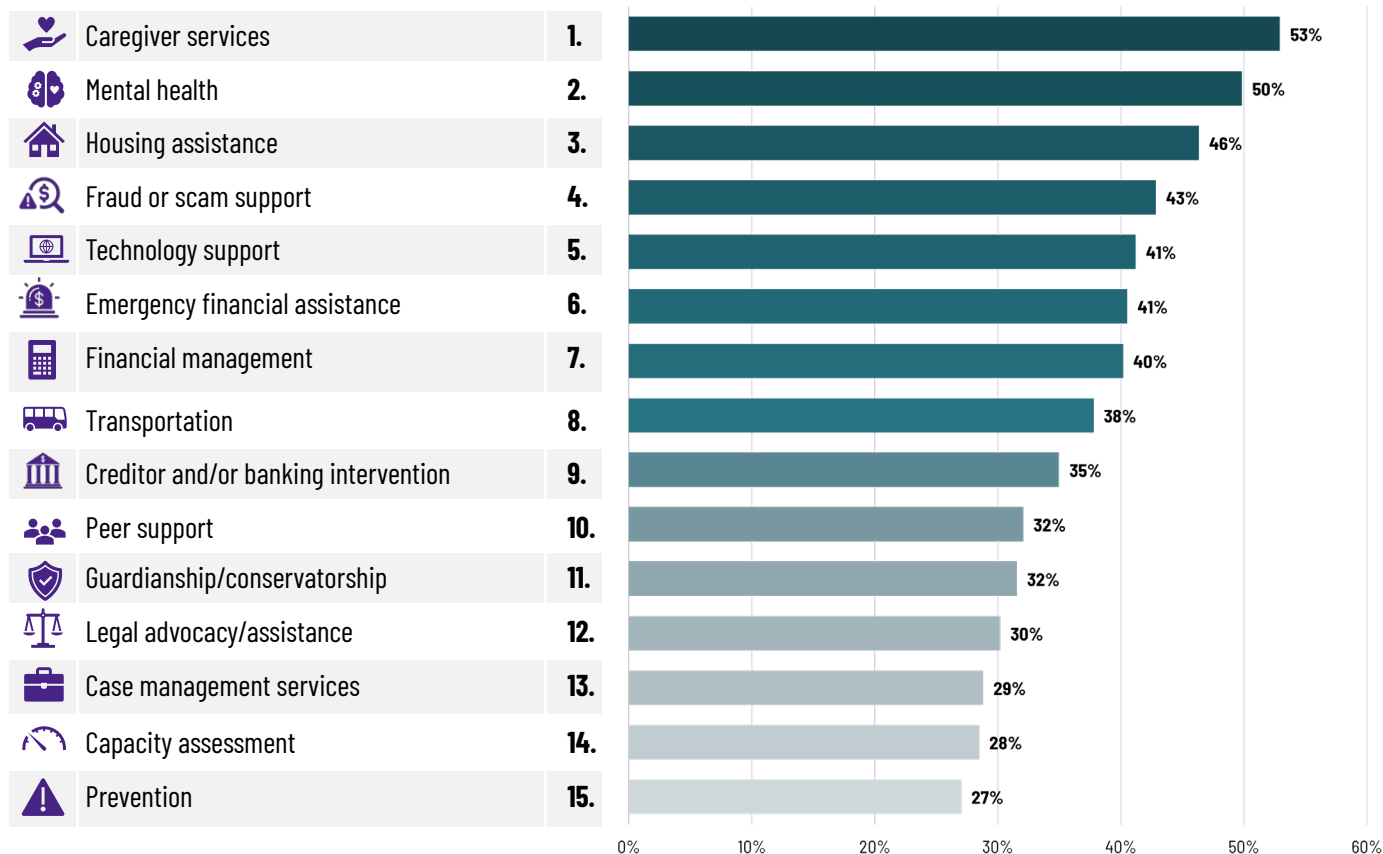
STUDY APPROACH

The National Elder Abuse Victim Services Needs Assessment used a mixed methods approach to understand the needs of individuals who have experienced elder abuse and the professionals who support them. From January to November 2024, ICF collected data through two surveys (one of elder justice professionals and one of individuals who have experienced elder abuse) and focus groups with both populations. We explored types of services provided and accessed, gaps in services, barriers to providing and accessing services, and capacity-building needs of elder justice professionals. This factsheet shares insights on gaps in services.

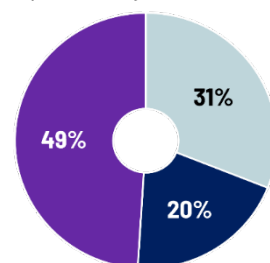
WHAT ARE THE BIGGEST GAPS IN SERVICES ACROSS THE UNITED STATES?

Elder justice professionals were asked to select all services they considered to be gaps in their service area.

MOST COMMON SERVICE-RELATED GAPS (n=1,170)

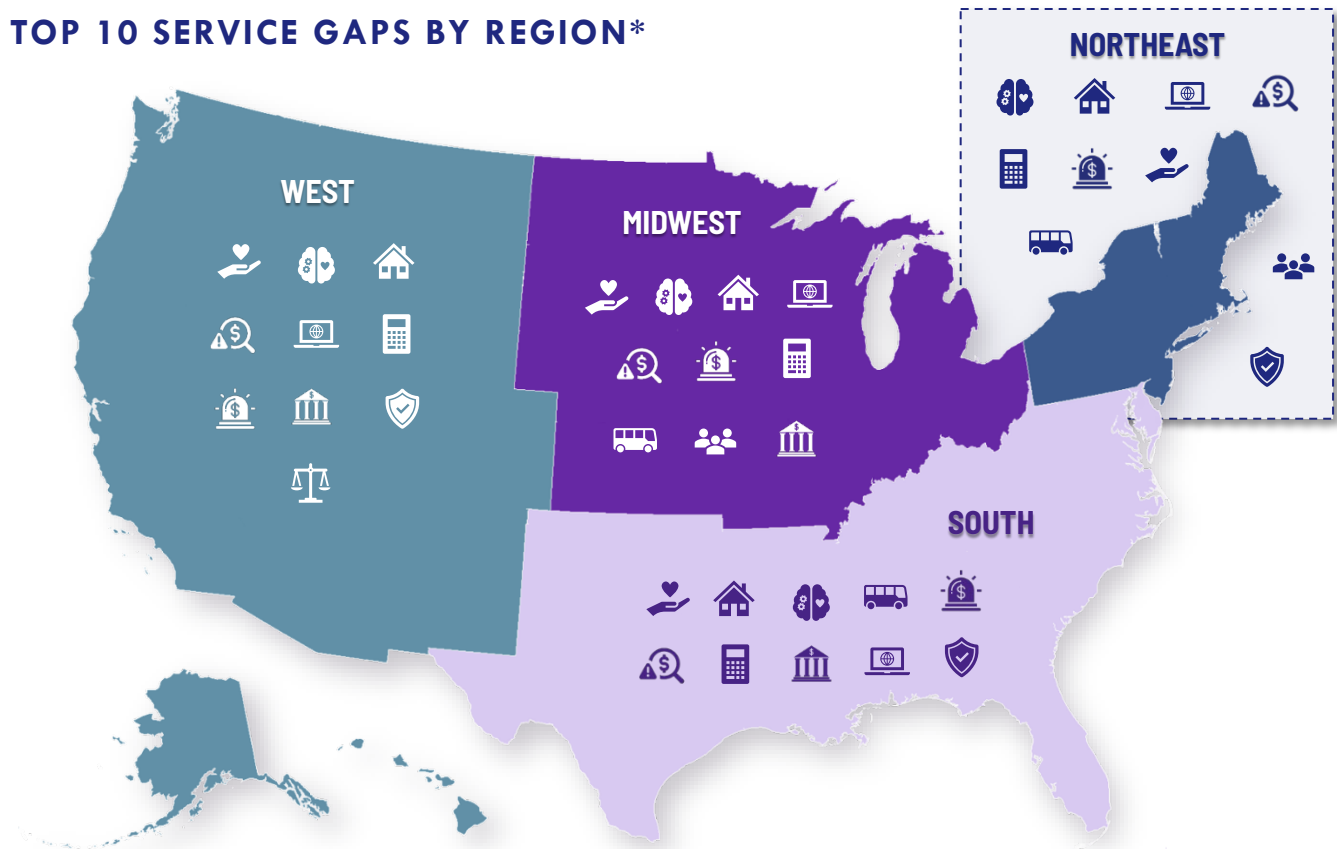


69% of individuals responding to the National Survey of Individuals Who Have Experienced Elder Abuse reported needing more help than they received (n = 106).



- 31% No, my needs were met
- 20% Yes, I needed a little more help
- 49% Yes, I needed a lot more help

TOP 10 SERVICE GAPS BY REGION*



*Icons are defined on the previous page and reflect the information in the chart below.

	NORTHEAST		MIDWEST		WEST		SOUTH	
1	Mental health	52%	Caregiver services	53%	Caregiver services	55%	Caregiver services	52%
2	Housing assistance	49%	Mental health	52%	Mental health	52%	Mental health	49%
3	Technology support	44%	Housing assistance	49%	Housing assistance	50%	Housing assistance	47%
4	Fraud or scam support	43%	Technology support	44%	Fraud or scam support	48%	Transportation	43%
5	Financial management	42%	Fraud or scam support	43%	Technology support	48%	Emergency financial assistance	41%
6	Emergency financial assistance	41%	Emergency financial assistance	42%	Financial management	47%	Fraud or scam support	41%
7	Caregiver services	37%	Financial management	42%	Emergency financial assistance	45%	Financial management	38%
8	Transportation	37%	Transportation	37%	Creditor and/or banking intervention	41%	Creditor and/or banking intervention	34%
9	Peer support	36%	Peer support	36%	Guardianship/conservatorship	39%	Technology support	34%
10	Guardianship/conservatorship	29%	Creditor and/or banking intervention	31%	Legal advocacy/assistance	37%	Guardianship/conservatorship	31%

U.S. TERRITORIES: We received responses from two territories. The top five gaps for these territories included caregiver services (67%), case management (50%), emergency financial assistance (50%), financial management (50%), and mental health (50%).