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Introduction to the Elder Justice Website

January 26, 2017

Good afternoon everyone. Welcome to our webinar today, the Introduction to the Elder Justice Website.

Before we get started I just want to make sure everyone can see and hear us. There are instructions on the screen for those of you that may be having trouble with your audio. Make sure you're dialed in to the number. If you can hear us but can't see us, please email Danielle McLean. She is providing technical support for this webinar. Her email address is dmclean@ovcttac.org. That's dmclean@ovcttac.org.

I'll let everyone know this session today is being recorded and will be made available in our training website after the webinar today, so if you are unable to listen to all of it today, or if you want to forward it out to your college, we will send out the link.

If you have any questions, we encourage you to use the feedback box down on the lower right-hand-side of your screen, the chat feature, so that we can address as many questions as possible toward the end of the webinar.

We will move right along into our welcome and introductions. Our first presenter today is Dr. Susan Lynch, Senior Counsel for Elder Justice at the US Department of Justice. She has prosecuted long term care facilities who do not adequately care for the residents for almost two decade. She works in the Elder Justice Policies for the Department of Justice, Elder Justice Initiative and she has a Doctor in Public Health from Hopkins School of Public Health and a JD.

So Susan take it away.

Thank you very much and good afternoon everyone and welcome to the Elder Justice Initiative webinar focusing on the Elder justice website. As I was introduced, I am Susan Lynch and I am really pleased to be here with my colleague Dr. Sid Stall, a research consultant with the Elder Justice Initiative and a Director of NIH.

We have an hour together today and we are going to focus on the work of the initiative and importantly the work of the website, and we also really, really, would like your input on the website as we go through in terms of ways that we can improve.

So we'll start out today with the agenda. Our agenda focuses on three items:

First, the Department Of Justice, Elder Justice Initiative's work. Second and most importantly the work of the Elder Justice Website and then finally any audience question and suggestions that you may have.

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I'd like to start out by saying the content on the Elder Justice website is really driven by the four areas of missions of the Elder Justice initiatives and they are the following:

To promote justice for all older Americans, secondly to help older victims and their families, third to enhance state and local efforts through training and resources and finally to support research to improve Elder abuse policy and practice.

So the question is how the Department promotes elder justice for older Americans and first by investigating and prosecuting financial scams that target seniors and this happens department-wide, civil, criminal, consumer and all areas of the Justice Department. Secondly by pursuing nursing homes that provide substandard care to seniors in this is done in particular through the elder justice taskforces which we will highlight in a moment and finally by promoting federal state and local coordination to come back elder abuse. Secondly, how do we help older victims and their families? We provide direct assistance to older victims and connect older victims and their families to resources and finally disseminate resources to enhance the ability of service providers to respond to the needs of older victims.

Finally, how do we engage in training and resources? Here we provide training to professionals on all different aspects and field related to elder justice and Promote Greater Court, Nitic does coordination multidisciplinary teams and finally how to we support elder abuse research and this is certainly something that Dr. Stahl will talk about later. But we support research to support understanding and support focused research to improve professional practice to benefit older victims.

At this point we can turn the transition to the elder justice website where we will walk through the website and really show you the resources that are available starting at the top and moving over. >> I will give everyone a moment to get the website up. We will walk through that. So hopefully everybody can now see the elder justice website on the screen and we will start up at the top and we are going to go through first the elder justice initiative homepage and then we will proceed all the way through the left hand moving on to victims and families etc. I would like to start out by saying it's important to us in this area all the way through is that we get elder abuse reported and individuals can find help. The statistics show as you can see in the website and it has modules that sometimes one and only 24 cases of elder abuse actually got reported

Sorry. Just wanted to let you know that we can't see the website. Make sure you hit okay and it should come up. Let's go back -- let's go back to the webinar and you can get me back to the sharing screen.

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All right. >> What do you see on the screen at this time please? >> I am going to share the screen. And then we have it to desktop. Can everyone now see the website?

Yes.

Great. So I am glad everyone can see it. We will all start at the beginning. We will go through today on a tour and we will start with a homepage and go down to victims and families exploitation etc. We can see here on the persistent link the ability to be able to click on that link and find places to report abuse or find help. So as you can see, there are three different areas that I would like to focus on now. One is calling. Obviously if it's an emergency you will call 911. But for non-life-threatening emergencies is important to see that you can call the elder locator helpline with the victim connect helpline. The second area to report abuse is to APF and by reporting this you can see that APS is a link when clicking on that link. You will go from the website to APS and locate by your actual location there the specific area that you are able to find for the location of APS. Finally find help their you is a very important feature of this website and it's the ZIP Code, enter ZIP Code below. You can put in your ZIP Code and it will take you to all kinds of help near you and this is featured quite prominently in the victims and families and caregivers section. So moving on to other areas that I want to highlight for you on the homepage.

Secondly, if we go over to the Spanish link and I will click on that. You will see major portions of this website have been translated into Spanish. So the key areas that have been translated into Spanish are the victims

And families section on the left and you can see that first and then financial exploitation. So for people that can access information in Spanish it's obviously going to be critical and also clicking on the important reporting link as you can see here. This is also again translated into Spanish. That is also an important feature. I would say that by the end of this year it is our goal to have the entire website also translated into Spanish as well.

Moving back to other areas of the website that I wanted to focus on to get back to the English site. Safe exit is obviously an important button for us to focus on here for a moment. As you can imagine if somebody is being abused in their home, and they are looking for help or information, they want to be able to quickly exit off of this search for help and report abuse into something that would be less problematic for them in their homes. If they click on the right of the Spanish of safe exit you can see that brings you to actually the National Weather Service there service quickly and from there you can more protected and also find out what the weather is. So those are basically some areas that I wanted to focus on the homepage. Finally, I would just say, that one I talked at the beginning about the work of the elder justice initiative, each of those areas are promoting justice and helping elder victims and enhancing training and finally research are details are. Is very clear at the bottom of the page. You can

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certainly see all of those areas in which the Elder Justice Initiative is working to advance income that elder abuse and financial exploitation. At this point I will turn it over to Sid to work on victims' families and caregivers.

This is victims' families and caregivers. Click on that. The purpose of this is really to provide resources and information and services so if you are a client or someone you know once information about various abuse there are signs and symptoms and this would be -- this part would be most helpful. Again as she mentioned we are very much concerned about reporting elder abuse so at the top of this you can click on report elder abuse and you get the same page that you did before and we will just demonstrate one of these and on the bottom let's take a look of a county -- at a county in rural California. >> Let's see what comes up there. this is connected to a county to Mendocino County in California and let's take a look at what a person would do if they wanted to report elder abuse and they just click on the elder protective services, APS services, and search, and you will see the numbers for various APS offices in Mendocino County and nearby counties. Let's go back. Here we go. Let's take a look at the various types of elder abuse. Just for demonstration purposes let's take a look at physical abuse. And as you will see a., There are a number of stories or vignettes of physical abuse by along the grandson or long term care eight and there are a number of little stories you can read about as well as if this happened to you. This is happened to you part it's really a kind of indicator of physical abuse that may have happened to the individual. Has someone hit or kicked you are pushed were shoved you etc. Finally, warning signs about elder abuse. If someone sees sprains or laboratory findings see over under medication and is a potential warning signs. Again if you want to report elder abuse cut you get back exactly to the same page. We are certainly committed to helping individuals reporting elder abuse. Let's take one more. Let's take a look at neglect. Abandonment. Again, there are a series of stories about neglect or abandonment and there are indicators or at least examples of types of neglect and finally there are warning signs and types of neglect. At the bottom again, remember you can always report elder abuse and find help for reporting elder abuse with that page.

I will move on now to the financial exploitation portion of the website. Click on the left. You will see here, you will find it here again reporting financial exploitation and you will find three parts to this. The first part is the elder abuse resource roadmap for financial situations, and if you are interested in federal resources or reporting financial exploitation or getting more information on that, you can click on this button at the bottom of the resource roadmap and answer a few questions. Let's just go through a few examples. Let's say that you want to find out who caused -- you asked the question who caused the financial exploitation or the financial lost, and let's say it's someone you know or trust so I click on the first button. And let's say someone is using your ATM card and so that would be a form of theft or pressured out of money so let's click on that.

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And then you will see examples in the very first one is the ATM card. And you will see -- it will suggest places to report. If you click on report abuse you are leaving the website. But you will then get the

Map on how to and where to report financial exploitation. So let's go back. I will give you another example. This time called let's take a look at the problem with reporting -- someone in a bank, a bank official for example may have done something that you consider inappropriate or wrong, so let's take a look at the roadmap and again who is the person? Again it will be a part -- financial professional and it concerns your bank account and that comes up with examples of types of financial exploitations and this time, you would submit a complaint to the consumer financial protection Bureau and indeed down here the credit card or various types of financial exploitation that are appropriate to the consumer financial protection Bureau. We are committed at justice to working with other federal agencies and not duplicating their sorts of services. We have a link through the financial -- through the elder abuse resource roadmap of a number of federal agencies. Another feature of the website is the financial

Senior alert scam and this is a portion of the website that has a number of scams that we are currently aware of. Let's just take the tech support scams as just an example and again here is a statement about what the tech support scam is about. And the suggestion is that it be reported to the Federal Trade Commission and here's the Federal Trade Commission's website that deals with reporting this type of financial scam. We will go back to the website again. Finally, there is a portion here

Called get involved if you want additional information to help strengthen awareness in the community or empower older adults to fight financial fraud. There are a number of sources of information that are available. Let's take a look at one of them. Let's take a look at the senior Medicare patrol. Here is the senior Medicare patrol's website and it gives you examples of how to get involved in what you might do to report or to deal with this type of financial exploitation. I will turn it back over to the main site and turn it back over to Susan.

Thank you, Sid. As we go through the website it becomes clear that the department is committed to providing all types of elder abuse and financial exploitation but also this website and the initiative is serving varied audiences. So what I will do now is talk through the resources available for prosecutors and law enforcement and victim specialists, all of -- to have a tremendous role to play in combating this. Starting here on the prosecutor page, the real key focus is that investigation and prosecution of elder abuse resources should be available and that knowledge should never be a barrier to prosecuting or investigating elder abuse cases. So what you will see here there are four key sections. Actually there are five key sections we will focus on when talking about the project use inside of elder abuse and financial exploitation. Versus our training and resources video and so I will click on that and take a moment. Look at the wealth of information available on these videos and as you can see these videos cover the highlight and lifespan of investigating in one of these cases and

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just starting out with the investigation and the charging of a potential target and there are videos on that. In particular the real power of this video is that they are addressing issues from the perspective of experts who have been prosecuting these cases for many years and many of you listening today will recognize the name of [Indiscernible] Paul [Indiscernible] Deputy Dist. Atty. A San Diego and not be a [Indiscernible] and many of the others. They are giving you good information on all of these topics. The other really important issue is that if you look at these videos they are short and sweet. You will get the information and 8 to 10 minutes. These aren't you are videos. We will start with investigation and charging and who in the community is involved and how can I help. Obviously important to know what resources are out there? These are multidisciplinary prosecutions you can just can't bring one of these cases yourself. You need experts and a lot of other people in the field in this second section addresses that. The third is what information I should have to handle these cases. Again these cases involve not only physical abuse [Indiscernible] electronic evidence but also some medical act -- evidence of elder abuse and oftentimes reviewing medical records and looking at Falls and bruising and what we have been fortunate to do is with experts all over the country who are the key experts in these virtues and put together these videos and edit them. Obviously critical issues in

Elder abuse and financial exploitation cases involve cognitive capacity dementia and other types of issues that commonly and sadly come in these types of cases. There are all kinds of videos on these.

Defendants typically raise common defenses and what we have done here is also put together a series of videos and a types of defenses that you are likely to come across. Those will involve issues of capacity and other types of defenses you will typically see in these cases. As I mentioned working with experts a critical piece, a bunch of different stories and videos on how to work with experts and how to work with older victims. Again challenging cases and information brought to you by experts. Finally one favorite of mind is page [Indiscernible] rules and benefits of a [Indiscernible] and that goes to the issue of it's important to have your witnesses and victims be at ease when they are discussing these very personal issues and oftentimes that is helpful in this regard. Finally, we wanted to highlight an area of related videos which we intend to build out significantly in the course of this year, but it involves several webinars and what Dr. Stahl talked about earlier. Department is not only committed to working with federal state and local partners but also the other different members with the disciplinary -- multidisciplinary teams but also other federal partners. So if we moved to this section, you can see that we have done work with you as attorneys' offices on the issues of elder abuse financial expectation as well as the social service a common security and others. We are working closely with all of these people now.

I would like to -- in addition to the videos, information needs to be communicated as well in the area of [Indiscernible]. For those of us working on these cases relative samples are always

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important. We have worked tirelessly to put together a very vast database of federal and state samples on issues surrounding elder abuse and financial exploitation. Let's pretend for example that I am a prosecutor, a federal prosecutor, looking for information on corporate integrity agreement. I will click federal in my drop-down box as you can see and then I will look at the drop-down category for integrity agreements. For those of you who aren't familiar with these, they are in agreement a lot of times the corporation has to enter into when they

Settle a healthcare case with the United States that will physically monitor their activity going forward to make sure that they don't continue to do whatever it was the government [Indiscernible] in the first place. If I hit search, you will see that a whole bunch of agreements come up. The beauty of this is it tells you as you can see here, the Brown writing here, this will give you a link to the actual document. You can see the year of the document and the number of pages in a little bit of information about that particular document. I will click on it now and this gives you the actual text of this particular corporate integrity agreement. So I encourage you to look at that and particularly if you were in a federal prosecutor position. Let's say I am a state criminal prosecutor in Maryland. I go down to Maryland and let's say that I am interested in potentially indicting someone on an elder abuse count and I want to see some examples of indictments and information. Because I have never done one of these cases before. So I searched. I wait a moment and here we go. We have an indictment. This is from 2012 and six pages and I click on it. What comes up is a Baltimore Circuit Court and a criminal indictment involving abuse and neglect and you can certainly read that. Now, I will say that all of these documents are filed a publicly. This is not violating any type of confidentiality or anything like that. But it is a resource where you can find documents that you might need depending on which state you are prosecuting.

I will move on now to state elder abuse laws. Many of these links which are and Brown and civil the civil and criminal are mandatory reporting are very important like guardianship and power of attorney is an [Indiscernible] charges. Many of these are going to take you off of the Department of Justice website because these particular topics are maintained by the organizations that are charged with maintaining these. Let's move on to the Native American elder abuse link and go to the national indigenous elder justice initiative. As you can see here I am going off the Department of Justice website to the national indigenous initiative. You can see by state and by tribe within state a number of different rules. The Department of Justice is very supportive of all these organizations and certainly defers to these groups with a specialty in this area to keep these updated. So this is the state elder abuse laws section. I now want to move to an area that is very near and dear to my heart which is the elder justice taskforces. And I have had the privilege since their launch in March 2016 to work with and really lead this group of people. As you can see these task forces are in 10 different districts throughout this country. The districts are listed here. Starting with the Northern District of California and going all the way down and I will go down slowly for everyone here. The Western District of Washington. You can see in each of these cases if you were to click on the Western District of

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Washington, it would bring you to the US attorney's page of the Western District of Washington. The names that are listed under the districts are the contacts, the important context for these task forces within that jurisdiction. And so who are these task force -- forces? These are made up of all different multidisciplinary players that it takes to really bring and elder abuse or financial exploitation case against nursing facilities that aren't adequately caring for the residents. The charge of these task forces when they were launched in March that aren't adequately caring for the residents. The charge of these task forces when they were launched in March 2016 by principal deputy [Indiscernible] Atty. General. [Indiscernible] was basically to bring together teams of federal state of local prosecutors and others to resolve cases involving nursing facilities that have provided disciplinary care in their residence. However since that time many of these task forces have begun to look at states with elder abuse and neglect cases as well as financial exploitation cases. As you can see here they consist of a multidisciplinary team and federal and state prosecutors as well as members of adult protective services long-term [Indiscernible] and regional CMS etc.

Very robust group. If you do have issues that you think a task for should be aware of, and you want to reach out to the task force, I invite you to do so. Look at the particular state or I should say district and getting a hold of the appropriate person.

Finally we are continually updating the district spotlight goes to the various taskforces and what they had been doing and as you can see here the task forces are engaged in not only resolving cases but also training that goes on at the regional level as well as a community outreach. So again, these task forces resolve matters through community outreach and do training. That is our task force page which is being updated and built an expanded on a daily basis.

Finally, I would like to turn to another page that is also being expanded as we speak and about which we are very proud and that is our technical assistance Center. With this page shows you is the mission of this to provide some resources and individualized [Indiscernible] to facilitate the expansion of multidisciplinary team. As we set come anytime sky multiple times, it does take a village in these cases. What our technical advisor and her contract information is on the bottom of the page and that is [Indiscernible]. She is experienced in this area and is able to provide a number of insurance resources and opportunities for people out there and obviously as summarized

on the page and requesting information and materials providing consultations and also cite visits as approved an individual cases so please take a look at this information and consider reaching out to our advisor if you think this could help you out in your MDP.

I will switch gears now to law enforcement. Law enforcement obviously both federal state and local play a crucial role in combating elder abuse and financial exploitation. Law enforcement as well as sometimes EMS depending on the situation oftentimes refer responders to a case of

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elder abuse and financial exploitation the community. This particular page is geared toward our audience of law enforcement where we are showing a bunch of different types of resources for that audience. First is reporting obligations. It's obviously very important. And you can click here and see are you a mandatory reporter. You can look on a state-by-state basis and find out information regarding reporting. Elder abuse sample protocol and state statute. Again, here we have and we are obviously building this out, additional state protocol to follow that

Some from California and Illinois and Michigan. And then back to what we discussed earlier like elder abuse laws by states where you can go through and actually find relevant laws and your state.

Investigating elder abuse. Here are some great resources like how to investigate elder abuse including a second one here, investigating law enforcement's best practices for a positive outcome and that is put out for the national victims of crime and I urge you to go to that at your leisure. Again legal issues related to elder abuse, a pocket guide for law enforcement is really important document put out by [Indiscernible]. Moving on to general elder abuse training it can be here other aspects of training. Again important dissemination of this information, not only does the information itself but actually getting it to the hands of law enforcement and the way they want to receive it. Again the Georgia Bureau of investigation has the elder abuse rollcall video and I invite you to click on that and get more information there. We have talked about other important issues. Obviously capacity issues are important. You can read about that and see the first responder training programs here. This is for the Alzheimer's and dementia caregivers' center. Issues related to all the different types of elder abuse. So we have sexual physical and financial. Finally, there are other people at the table who are providing tremendous information on law enforcement such as the national Center on Elder abuse the national committees for the prevention of elder abuse and finally the ADA. It's a resource we have that is expensive for law enforcement.

Moving finally from eyepiece here to the victim specialist and again victim specialist, critical players in combating elder abuse and financial exploitation. They were closely with you as attorneys' offices in law enforcement and others to basically ensure victims' rights and to ensure they are treated with respect and worked with throughout the process of what will be oftentimes a challenging time in their lives. What you see here again reporting obligations, their rights and federal webinars and all types of information related to victims and victim specialist. What I want to focus on for a moment because we have gone through a lot of this is all this information and training for victim specialist. Often for victims of crime they all have training in this area and national [Indiscernible] and all the way down. You can find replication manuals and all types of training for victim specialist. You can learn more about elder abuse and financial exploitation at some of these other federal websites that you see here, all of these organizations that are part of the elder

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Counsel that handle these issues with the cooperation among the federal agencies. Finally the last area that I want to focus on briefly before turning it back to Sid for discussion is materials related to elder abuse presentations and so those of you that will be going out into your communities and doing presentations to raise awareness it's not just community. These materials are to get involved in get out and really spread the word because education is really going to be key here. Without further ado, let me turn it back over to Sid to discuss research.

This portion of the website really is a compendium of scientific general and government literature in the area of elder mistreatment and elder abuse and related areas as well. Turn your attention first of the two publications here and these will and then DOJ becomes more involved, increasingly involved in the scientific areas and around elder abuse this will expand. The first of these is the elder justice roadmap, which was solicited from I believe it was about 750 stakeholders contributed to the importance of the feasibility of certain areas of elder abuse including direct services policies education and training, as well as research. The other one up here is the consensus document, which drilled down into the research area of elder justice from the elder justice roadmap and sampled 26 of the most published people in the area of elder mistreatment, where there is suggestions and prioritizing of elder abuse. There are a number of facts as she mentioned already as well as citations for those facts.

Go back up here to research related literature, and let's take a look at the elder justice database. This is a compendium of over 6300 abstracts in articles and books and government documents all related to elder abuse, and it is regularly updated with approximately 40 or so publications that we find in the literature each month. I will give you a few examples of how to use this. Let's say that we are interested in some work by one of the leaders in the area Mark [Indiscernible]. We will just enter his name up here. We will search on it and see what he has done in the area of elder abuse. We will go down and see that there are 52 publications that he has published since the beginning of this bibliographic compendium. Let's see we want to say we want to find out what he has done in nursing homes. So we look at location of abuse and will put in institutional and let's see what that will get us. We see that of the 52 publications 13 of them are done in institutional settings. What has he done in institutional settings that has to do with laissez sexual abuse? Search and you will see there are three publications he has written and that particular area. Let's get rid of institutional settings and let's go to a community setting. We will see that one of his publications in 2002 was done on research and community settings on sexual abuse. Let me show you something else, a critical feature of the website. We will reset this. Let's say that we are interested in original research, someone who has done original research in the area of neglect type of abuse. Let's go to neglect

And abandonment. Let's see what original research in the area of neglect has been done that involve adult protective services so there is a column -- a series of categories here on

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professionals. We will click adult protective services and we will search and we find -- I'm sorry, what I wanted to do was go to the type of research, the approach and I wanted to put and interventions. Now I will search. We find that there are four pieces of research that have been done on interventions on neglect that involve adult protective services. The first one here is by and author [Indiscernible] and let's take a look at does let's get the abstract that they have done. So we will highlight the DOI that is the digital object identifier. I just learned that the other day myself. We will copy that DOI and we will go up here to a Google search. We will paste that DOI into the Google search. And here is the abstract for the article. I will do that one more time with one more example.

Let's say

-- Let's clear this and reset this. Let's say that now I am a prosecutor, so we will go to professionals, and I am interested in original research that has been done on the area of financial exploitation right here. Let's search on those categories. We find that there are 21 articles that have been done, relevance to prosecution on original research and financial exploitation and let's take the first of these by [Indiscernible] so I will copy the DOI and highlight it and copy it. I will put it into my Google search. There we go. There is the article. There is the abstract by [Indiscernible] and Navarro and colleague. It's very useful. Again that are currently approximately 6300 articles and books and abstracts in there. if you are interested in what each of those categories meantime you can go appear to the database and search the advanced categories, definitions for advanced categories and you will see that each of those are listed up here, location of abuse and the type of abuse and who we consider to be prosecutors etc. While this is a very useful resource, realized that DOJ doesn't of value the accuracy of these materials that appear in the database but we depend upon your review to do that for us. So I think this is a tool that I found extremely helpful going through information about what is being written various areas of mistreatment.

Thank you very much Sid. At this point the only other area that I would like to have everyone take a look at is the contact section. We go to that final page. In the event that you do have comments that we don't to and questions, you can write to us in the email here as you can see elder justice, the elder dot justice at you as DOJ got Governor and send us an email there

With the title webinar and then we can respond to questions. I wanted to make that clear for everybody. At this point, I will go back to the point where we should be able to get your questions and see them and respond to them.

Terrific. I will start at the top and see some of the questions. We have a question from, will start out with a question from Rachel that says food we talked to or email about adding resources to the page.

Congratulations on the [Indiscernible] program for those who don't know the department last year launched the [Indiscernible] program to have legal services throughout the country

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and we selected an amazing groups of people to do that and I want to congratulate them and that is an excellent suggestion. So if you could email us and as I suggested using that contact and send us the information and we will definitely look into adding that page or section on what the elder justice is doing. The thing about this website is it's a living and breathing mechanism I wouldn't say a document in -- and we will add to it as the need to man's. That is important. Similarly and has a question, could we contacted correct information provided on the link to reported abuse in Missouri? Thank you for that question. We are doing this webinar for a number of reasons the first is to get this information out to the believe these resources are tremendous. The second reason is for our product. We really want to make sure that we have the right information out here. We update it to do our best to the extent there is anything missing or incorrect or something you think we should add in your area, please again same answer, send it to that particular website and we will be happy to include it. For the number of questions are the same. Another question about who should be contacted if we want to add a resource. Same information. Jen has a different question she says is there any information on the website that educates and criminal consequences of the person who harmed the survivor. I would and there would be some conflict in contacting APS if someone there they care forward is wanted by the law. Is there any information? I am not understanding that. We certainly have information and documentation on various, and you can see if you look on the prosecution page on some of the consequences. In other words what would potential sentences be for individuals in different situations and there is some of that on the request for certain types of criminal sentences on the prosecutor side, but there isn't that type of specific information. And also I should add in terms of who to contact. We are not at the department of justice telling who to contact. If you have an emergency you would dial 911. But in the event that you are wondering who would you typically contact, that is a case where you would certainly take a look at some of the stories that are on and you can see some of the areas where contacts are. Other questions?

The age of an elderberries by everything under the sun. Some people are considered older at the age of 55 estimate 65. We had left the definition as loose as possible and allowed people to define that. I think it probably does very for legal purposes by state. Is that correct?

Yes. As you will see in various state laws and as we talk about if you go to the state law section of the website, you can look at the various state laws and they will define the age of the older adult at different points for statutory purposes. It might be different. Please continue to some the questions. There seems to be a discussion here that Kathy has about the [Indiscernible] therapy dogs for children but also older adults. I think in many of these cases we are breaking down barriers that it seems like certainly in the area of child abuse and there are certain advantages that we are all working toward getting infrastructure in the case are but certainly if you take a look at that video, you can see this really shows the benefit of keeping people in that regard.

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I see in the chat room people are sharing information about additional training and there is a link to the Ova see elder abuse, which is important as well. I should also mention in addition to the website here, if you go to the Department of Justice and their main website and look under office of victims of crimes in many other areas that have been referred to this website, you will see there are additional resources there as well and in most cases it may well be that there are other areas where you may be able to find information and certainly that is one of them.

Please feel free to type away questions. We have another few minutes here we would be happy to respond to any areas where you think you would like our answers to your questions. >> Anybody else have any other questions? Many people are typing so we will give them a second to actually pop up. Here we go. We have a question from Susan about resources on helping seniors set healthy boundaries. It is interesting. I suppose, I would have to say at this point in our development, we actually don't. If by boundaries you mean not allowing certain people into their homes and basic safety tips. We do like to link it to a lot of organizations like for example see SPD and the financial exploitation area as opposed to we talk about setting boundaries on if somebody calls you and ask you for your Social Security number you are not going to give it to them and send it to the IRS because they are not going to call you with that information so there are a lot of tips like that on the financial exploitation side of things. There are also links to see if others there's also all kinds of information on the financial exploitation side of healthy boundaries. Letting family members take advantage. I think to further respond if you go through you will see in our stories we have a series of stories that he went through as part of that and a lot of people don't like to think of this -- themselves as a victim. The story approach is so people can be like this happens to me and recognized that the truth of the matter is they are victims and they are being exploited in they do need to take another step. Another question from Kathy we have some a victims of financial abuse but nothing to help them get back on their feet with financial assistance. Right. We certainly hope to provide information and to connect people to the types of resources that they can get that type of help. It is in our website some of the questions and answers and there are links to this the consumer financial protection Bureau. If you go to those links and you follow them, you will find that there are just mountains of resources on the website on those types of things. There on local connections and all types of pamphlets and manuals where again they have provided that information to the community. So the question that Karen has. Suggestions on how to [Indiscernible] state policymakers for resources. It's sort of age-old question. If I knew the answer to that, I would be on the hill right now. I would be trying to advocate the same. So I think that that is definitely a challenge. One thing that you always think about in the context of advocacy in that regard and again our role is into [Indiscernible] lobby but you always have to think about in good advocacy for the people that you are trying to advocate to and what type of person are they. So they expect the legislator has a situation where they

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have sadly a family member [Indiscernible] this type of thing and it's always good to be able to talk on a human level and get more money is getting more money is always critical.

One of the major problems I think in elder mistreatment is the fact that there is really no advocacy group that pushes nationally and I think that her question is really just the tip of the iceberg about getting public awareness campaigns throughout the United States.

Absolutely. To get to the question do you provide [Indiscernible] training and how much does it cost. On the videos, we actually go into some training and I went through those on the prosecution side on-site, we are sitting here in a room in Washington DC not too far from the main Justice building. We don't provide much on-site here. But that type of training, we are getting a tremendous and -- amount in the field in interviewing and prosecution throughout and in fact I think many states have this through the department but not through us here at main Justice. In addition the taskforces are providing training as well. So it may be a matter of just looking up the training with those interested. Are there any other questions. We have probably two more minutes and I would like to answer any questions that remain.

I will reiterate I think there were some questions about the actual email address to send to. As you go to the website under contact us and you can look down about midway through the page you will see the email address for us at the elder justice initiative and if you click on that you can send us a question. I was just asked that you basically send it with webinar in the title so that we know that it's about the webinar and not about anything else. That would be very helpful. >> For those of you who haven't yet found it the email address is elder.justice.gov.

Please if you have information that you would like us to change, if you have anything else that you would like us to add, please send it along, we want these to be the most effective it can be for everyone. So thank you all for your time and we will be hosting other webinars so please join us for the next one and thank you again. >> [Event concluded]