

Frequently Asked Questions:

1. How was I identified as a victim?

Through the investigation, FBI learned how payments were sent to individuals in the US. FBI identified where payments were being sent and as a result were able to identify you as a victim.

2. I don't recognize these defendants. What other names would they be known as? How else would I know them?

Individuals were part of a large tech fraud scheme, therefore individual names were not likely utilized and/or identified. The name of the tech fraud companies identified were as follows:

Azure Support
Cloudcomm Technologies
IDT Info Solutions
Tech Crew
AGA Tech Experts
Geek Tech Support
Alignteq
M&A Tech
Toler Tech
Tydan Tech
Deltron Support
Peler Technologies
Gradient Info Solutions

3. How did they get my information and/or money from me? When? See case summary. The scam was in operation 2014 through 2018.

4. Will I get my money back? If the defendants are ordered by the Court to pay restitution at the time of sentencing. Payments are made by the defendants to the Clerk of the Court. The Clerk of the Court will disperse money to victims. Certain factors may affect a defendant's ability to pay restitution. Those factors may include, length of incarceration, availability of funds and other financial circumstances.

5. How could this affect my credit? Your financial institution or bank may have informed you of the breach of your account information. The bank would have given you information about what action to take to protect your credit. The important thing is to keep a close watch on your bank account statements and credit card bills to see if there is a discrepancy in your records or if you notice something suspicious. You can use annualcreditreport.com to see if there has been any other use of your information. You can also get more information at IdentityTheft.gov.

6. Do I need to come to Court? You are welcome to attend court proceedings; however, unless you have received a subpoena, the Court does not require your attendance. If you plan on attending, you may want to verify the date and time by using the VNS Call Center or website. If you are a victim of

the charged offense(s) and wish to speak at sentencing, please call our office well in advance of the scheduled hearing date.

Because of the Court's schedule, hearing dates could change on very short notice. If you plan on attending, you may want to call the VNS Call Center or check the website to confirm the date and time. Please note, there is a 24-hour delay in information transfer to the website.

7. **How will I get updates about the case?** Through the Victim Notification System (VNS) we will continue to provide you with updated scheduling and event information if they occur. You may obtain current information about this case on the VNS website at <https://www.notify.usdoj.gov> or from the VNS Call Center at 1-866-DOJ-4YOU (1-866-365-4968) (TDD/TTY: 1-866-228-4619) (International: 1-502-213-2767). In addition, you may use the Call Center or Internet to update your contact information and/or change your decision about participation in the notification program. You may also find updates on the DOJ large cases website <https://www.justice.gov/largecases>. Select US v. Khemani, et al

8. **Do I need to hire my own attorney?** We will make our best efforts to ensure that you are provided the rights described in the Crime Victims' Rights Act. You may seek the advice of an attorney with respect to those rights. The role of the United States Attorney's Office is to prosecute cases fairly and justly. The interests of the United States may occasionally diverge from your interests as a victim.

We cannot provide legal advice, however you are free to seek the advice of an attorney if you so choose.

9. **I do not have my VIN and PIN numbers can you give them to me?** Each VNS notification will restate your VIN & PIN. If you do not have this correspondence, please contact the US Attorney's Office or the investigative agent assigned to the case.

10. **How can I tell the judge how this impacted me?** You can complete a Victim Impact Statement prior to sentencing. If you are contacted, please make every effort to provide accurate and detailed information. If you wish to speak at sentencing, please call our office well in advance of the scheduled hearing date.