# How to Access VDI Workstation from a Mac iOS Device with RSA Token

### **Prerequisites:**

- The Safari browser should be equal or greater than version 9. or
- $\checkmark$  The Firefox browser should be equal or greater than version 42.
- ✓ RSA Token Application must be installed and configured on Mobile Phone

#### Prerequisite Installation:

Open a Safari Browser on Mac device.

Browse to: <a href="https://www.justice.gov/taxvdi">https://www.justice.gov/taxvdi</a>

Scroll to the Mac OS Downloads portion of the webpage.

Download and Install "CitrixReceiver.dmg". Note: You do not need to configure Citrix Receiver.

#### Launching VDI

1. Open Safari and Browse to "<u>https://citrixweb.tax.usdoj.gov</u>".

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		Please enter your credentia	als	
	Email Ac	dress		
	JCON Pass	word		
	Pin and	Token		
		Log On		
	This system may contain U.S. Government infor modification of this computer system or of the United States Code Section 1090, and may sit Sections 7213, 7213A (the Taxpayer Browing f proper performance of Applicable security Hatur data being communicated, transmitted, proce data being communicated, transmitted, proce ANYONE USING T	mation, which is restricted to authorized user. ONL data contained herein or in transit to/from this system protection Act), and 7431. This system and equipment is or protections. Such monitoring may result in the seed or stored in this system by a user. If monitoring dence may be provided to user inforcement Press HIS SYSTEM EXPRESSLY CONSENTS TO SUCH MONI-	C Unauthorited access, use, misuse, or menositutes as violation of Title 18, snawn to Title 26, Unried States Code, et ale subject to monitoring to ensure acquitition, recording and analysis of all reveals possible evidence of criminal mede. TORING.	
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2. Login with the following information:

Email Address: <FirstName>.<MiddleInitial>.<LastName>@usdoj.gov Example: John.M.Doe@usdoj.gov JCON Password: TAX Division Network Password Pin & Token: See below for Login with RSA Token

#### Hard token

Type in five (5) Digit Pin number & eight (8) Digit Passcode

Please enter your credentials					
Email Address	John.M.Doe@usdoj.gov				
JCON Password					
Pin and Token					
	Los On				

Select "Log On".

## <u>Soft token</u>



Open RSA App from Mobile phone.

Enter RSA Token Pin Number.

	Enter PIN	?	atl Verizon 🜩	9-56 AM Enter PIN	?***
Token 2		>	Token 2	••	
		0.000			
1	2	3	1	2	3
1 4	2 480 5	3 DEF 6	1	2 ABC 5	3 01F 6 MNO
1 4 7 Pass	2 480 5 JRL 8	<u>З</u> вия мно 99	1 4 7 голь	2 ABC 5 5 5 5 8 700	3 017 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0

You will be presented with a RSA 8 Digit Passcode.



Enter that RSA 8 Digit Passcode:

Please enter your credentials					
Email Address	John.M.Doe@usdoj.gov				
JCON Password					
Pin and Token					
	Log On				

Select "Log On".

3. If this is your first login, you will be prompted to download and install the Citrix Endpoint Analysis (EPA) software.





- 4. Open downloaded file
- 5. Install Citrix Endpoint Analysis Plug-in.



6. After Installation completed, Select "Close".

0.0	👻 Install Citrix Endpoint Analysis Plug-in	-
<ul> <li>Introduction</li> <li>Destination Select</li> <li>Installation Type</li> <li>Installation</li> <li>Summary</li> </ul>	The installation was completed successfully.	
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7. Allow Citrix Endpoint Analysis (EPA) plug-in to check computer requirements.

< >	🗎 citrixweb.tax.usdoj.gov	Ċ	0 0 +
	Checking Your Device Before connecting to your organization's internal network, we need to computer meets certain requirements. Please download the software that handles this check. Checking if the plug-in is installed	to check that your	

8. At CitrixEndpointAnalysis pop-up, select "Allow".

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Checking Your Device Before connection to your organization's internal network Cot Do you want to allow this page to open "CitroxEndpointAnalysis"? Pie Ch. 20 secs	nds we need to sheck that your coal Allow	

9. Citrix Endpoint Analysis will begin.

0	CitrixEndpointAnalysis	0.0	CitrixEndpointAnalysis	
-	EPA		EPA	
	NetScaler Gateway		citrixweb.tax.usdoj.gov	
	Waiting for Connection Will quit after 20 seconds		Version check passed	
(Quit)	Clear EPA Preferences	Quit	Clear EPA Preferences	

10. Version Check Passes.

CitrixEndpointA	nalysis
citrixweb.tax.u	sdoj.gov
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11. After Citrix Endpoint Analysis allows user login, you will be presented with a EULA Pop Up.



- 12. Read Tax Division warning EULA and accept by selecting "Continue".
- 13. Available Desktop & Applications will load, Select available VDI to launch workstation.

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Details						
TAX VDI						