## UNITED STATES DISTRICT COURT SOUTHERN DISTRICT OF FLORIDA MIAMI DIVISION

CASE NO.: 1:18-CV-25270

UNITED	ST	ATES	OF	AMERICA.
UIIIIDD	$\mathcal{L}$		$\mathbf{v}$	

Plaintiff,

VS.

NICOLE PALACINO,

Defendant.	

# UNITED STATES OF AMERICA'S COMPLAINT FOR PERMANENT INJUNCTION

Plaintiff, the United States of America ("United States"), through its undersigned counsel, hereby sues Defendant Nicole Palacino ("Defendant") and alleges as follows:

#### INTRODUCTION

- 1. Starting as early as April 2018 and continuing to the present, Defendant has assisted and facilitated a predatory mail and wire fraud scheme that primarily victimizes senior citizens of the United States. Participants in the scheme contact potential victims, falsely claim that a relative of each victim has been involved in an emergency situation, and induce the victims to transmit money to Defendant purportedly to resolve the emergency.
- 2. The United States seeks to prevent continuing and substantial injury to victims of the fraudulent scheme by bringing this action for a permanent injunction and other equitable relief under 18 U.S.C. § 1345 to enjoin the ongoing commission of mail fraud and wire fraud in violation of 18 U.S.C. §§ 1341 and 1343.

## **JURISDICTION AND VENUE**

- 3. The Court has subject matter jurisdiction over this action under 18 U.S.C. § 1345 and 28 U.S.C. §§ 1331 and 1345.
  - 4. Venue is proper in this district under 28 U.S.C. § 1391(b)(3).

#### **PARTIES**

- 5. Plaintiff is the United States.
- 6. Defendant is a resident of Miami, Florida. Defendant engaged, and continues to engage, in the conduct described in this Complaint from within the Southern District of Florida.

#### **FRAUDULENT SCHEME**

- 7. Since at least as early as April 2018, Defendant has assisted and facilitated a fraud scheme by accepting victim payments and providing participants of the scheme with access to those payments.
- 8. Operators of the fraud scheme engage in a family emergency scam, sometimes known as a "grandparent scam." Callers associated with the fraud scheme contact victims, who typically are senior citizens, and falsely claim that a relative of each victim is involved in an urgent or emergency situation. Usually, the victim is told that the victim's grandchild or other relative has been arrested and that the victim needs to wire money to post bond or bail and to secure the release of the victim's relative. These claims are false and fraudulent, as the members of the scheme know, in that the victim's relative has not been arrested and there is no need for the victim to wire money to secure the release of his or her relative.
- 9. Since at least April 2018, victims have been harmed by the fraudulent scheme facilitated by Defendant. Defendant plays a critical role in the scheme by receiving victim payments into her bank account and providing individuals engaged in the scheme with access to the funds in her bank account.

#### DEFENDANT'S KNOWLEDGE OF FRAUD

10. Upon information and belief, the United States alleges that Defendant has knowledge that her conduct facilitates a mail and wire fraud scheme.

### **HARM TO CONSUMERS**

- 11. Victims in the United States suffer financial losses from the mail and wire fraud scheme facilitated by Defendant.
  - 12. The scheme disproportionately affects elderly victims.
- 13. Absent injunctive relief by this Court, Defendant's conduct will continue to cause injury to victims.

## COUNT I (18 U.S.C. § 1345 – Injunctive Relief)

- 14. The United States re-alleges and incorporates by reference Paragraphs 1 through 13 of this Complaint as though fully set forth herein.
- 15. By reason of the conduct described herein, Defendant violated, is violating, and is about to violate 18 U.S.C. §§ 1341 and 1343 by facilitating a scheme and artifice to defraud and to obtain money or property by means of false or fraudulent representations with the intent to defraud, and, in so doing, use the United States mails and interstate or foreign wire communications.
- 16. Because Defendant is committing and about to commit mail and wire fraud, the United States is entitled, under 18 U.S.C. § 1345, to seek a permanent injunction restraining all future fraudulent conduct and to any other action that this Court deems just and proper to prevent a continuing and substantial injury to victims.
- 17. As a result of the foregoing, the Court should enjoin Defendant's conduct under 18 U.S.C. § 1345.

#### PRAYER FOR RELIEF

WHEREFORE, Plaintiff, United States of America, requests of the Court the following relief:

- A. That the Court issue a permanent injunction, pursuant to 18 U.S.C. § 1345, ordering that Defendant is restrained from engaging, participating, or assisting in any family emergency scam or money transmitting business; and
- B. That the Court order such other and further relief as the Court shall deem just and proper.

DATED: December 17, 2018

GUSTAV W. EYLER
Acting Director
Consumer Protection Branch

JILL P. FURMAN
Deputy Director
Consumer Protection Branch

By: s/ Richard Goldberg

Richard Goldberg Senior Counsel for Complex Litigation

Consumer Protection Branch United States Department of Justice P.O. Box 386

Washington, DC 20044 Tel.: 202.307-2532

Fax: 202.514.8742

Email: richard.goldberg@usdoj.gov

Counsel for United States of America

Respectfully Submitted,

ARIANA FAJARDO ORSHAN UNITED STATES ATTORNEY

By: s/ James A. Weinkle

James A. Weinkle Assistant United States Attorney Florida Bar No. 0710891 United States Attorney's Office

**Southern District of Florida** 99 N.E. 4th Street, Suite 300

Miami, Florida 33132 Tel.: 305.961.9290 Fax: 305.530.7139

Email: James. Weinkle@usdoj.gov

Counsel for United States of America

## JS 44 (Rev. 0Ca) Secs 1 is 1.8 acomo 25 270-CMA Docume OTVIL CONSERVISION SINIFIC SD Docket 12/17/2018 Page 1 of 2

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.) NOTICE: Attorneys MUST Indicate All Re-filed Cases Below.

i. (a) PLAINTIFFS U	nited States of Americ	ea	DEFENDANI	Nicole Palacino	
,	CEPT IN U.S. PLAINTIFF CAS	SES)	NOTE:	THE TRACT OF LAND INVO	CASES, USE THE LOCATION OF
(c) Attorneys (Firm Name, A. Richard Goldberg, U.S. Branch, P.O. Box 386,	Department of Justice		Attorneys (If Known	n)	
(d) Check County Where Actio	n Arose: 🌠 MIAMI- DADE	☐ MONROE ☐ BROWARD ☐	PALM BEACH  MARTIN  ST.	LUCIE INDIAN RIVER OKEEO	CHOBEE  HIGHLANDS
II. BASIS OF JURISDI	CTION (Place an "X" in	One Box Only)	. CITIZENSHIP OF I	PRINCIPAL PARTIES	(Place an "X" in One Box for Plaintiff)
☑ 1 U.S. Government Plaintiff	3 Fede	ral Question Not a Party)		PTF DEF  1 1 Incorporated or 1 of Business In Ti	
2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenship of Parties in Item III)		Citizen of Another State	☐ 2 ☐ 2 Incorporated and	
NATURE OF CHIE			Foreign Country	3 Foreign Nation	□ 6 □ 6
IV. NATURE OF SUIT		(y) C	Click here for: Nature of Suit Cod FORFEITURE/PENALTY		OTHER STATUTES
110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excl. Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits	PERSONAL INJURY  □ 310 Airplane □ 315 Airplane Product Liability □ 320 Assault, Libel & Slander □ 330 Federal Employers' Liability □ 340 Marine □ 345 Marine Product Liability □ 350 Motor Vehicle □ 355 Motor Vehicle	PERSONAL INJURY  365 Personal Injury - Product Liability  367 Health Care/ Pharmaceutical Personal Injury Product Liability  368 Asbestos Personal Injury Product Liability  PERSONAL PROPERTY  370 Other Fraud  371 Truth in Lending	☐ 625 Drug Related Seizure of Property 21 USC 881 ☐ 690 Other  LABOR ☐ 710 Fair Labor Standards Act ☐ 720 Labor/Mgmt. Relations	□ 422 Appeal 28 USC 158 □ 423 Withdrawal 28 USC 157  PROPERTY RIGHTS □ 820 Copyrights □ 830 Patent □ 835 Patent − Abbreviated New Drug Application □ 840 Trademark SOCIAL SECURITY □ 861 HIA (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW (405(g))	□ 375 False Claims Act □ 376 Qui Tam (31 USC □ 3729 (a)) □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations □ 480 Consumer Credit □ 490 Cable/Sat TV ■ 850 Securities/Commodities/
190 Other Contract 195 Contract Product Liability 196 Franchise  REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land	Product Liability  360 Other Personal Injury  362 Personal Injury - Med. Malpractice  CIVIL RIGHTS  440 Other Civil Rights  441 Voting  442 Employment  443 Housing/	□ 380 Other Personal Property Damage □ 385 Property Damage Product Liability  PRISONER PETITIONS  Habeas Corpus: □ 463 Alien Detainee □ 510 Motions to Vacate Sentence Other:	740 Railway Labor Act 751 Family and Medical Leave Act 790 Other Labor Litigation 791 Empl. Ret. Inc. Security Act	B64 SSID Title XVI B65 RSI (405(g))  FEDERAL TAX SUITS B70 Taxes (U.S. Plaintiff or Defendant) B71 IRS—Third Party USC 7609	Exchange  890 Other Statutory Actions  891 Agricultural Acts  893 Environmental Matters  895 Freedom of Information  Act  896 Arbitration  899 Administrative Procedure
□ 245 Tort Product Liability □ 290 All Other Real Property	Accommodations  445 Amer. w/Disabilities - Employment  446 Amer. w/Disabilities - Other  448 Education  n "X" in One Box Only)	☐ 530 General ☐ 535 Death Penalty ☐ 540 Mandamus & Other ☐ 550 Civil Rights ☐ 555 Prison Condition	IMMIGRATION  ☐ 462 Naturalization Applicati ☐ 465 Other Immigration Actions	on	950 Constitutionality of State Statutes
1 Original 2 Remove from S Court	red 3 Re-filed 4 (See VI below)	or another (specify)	Transfer	District Judge from Magistrate Judgment	8 Multidistrict □9 Remanded from Litigation □ Appellate Court File
VI. RELATED/ RE-FILED CASE(S)	(See instructions): a)  JUDG		✓ NO b) Related	Cases □YES ✓ NO  DOCKET NUMBER	ER:
VII. CAUSE OF ACTION	Cite the U.S. Civil Sta	tute under which you are fi Anti-Fraud Injunction		nent of Cause (Do not cite jurisd	
VIII. REQUESTED IN COMPLAINT:	$\Box$ CHECK IF THIS UNDER F.R.C.P.	IS A CLASS ACTION 23	DEMAND \$		y if demanded in complaint:
December 16, 2018	TRUE & CORRECT TO 1		WLEDGE TTORNEY OF RECORD	JURY DEMAND:	☐ Yes <b>௴</b> No

JUDGE

AMOUNT

RECEIPT#

IFP

MAG JUDGE

JS 44 (Rev. 06/17) FLSD Revised 06/01/2017

#### INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

#### Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I. (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked. Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- **IV. Nature of Suit.** Nature of Suit. Place an "X" in the appropriate box. If there are multiple nature of suit codes associated with the case, pick the nature of suit code that is most applicable. Click here for: <u>Nature of Suit Code Descriptions</u>.
- V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Refiled (3) Attach copy of Order for Dismissal of Previous case. Also complete VI.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

Appeal to District Judge from Magistrate Judgment. (7) Check this box for an appeal from a magistrate judge's decision.

Remanded from Appellate Court. (8) Check this box if remanded from Appellate Court.

- VI. Related/Refiled Cases. This section of the JS 44 is used to reference related pending cases or re-filed cases. Insert the docket numbers and the corresponding judges name for such cases.
- VII. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity. Example: U.S. Civil Statute: 47 USC 553

Brief Description: Unauthorized reception of cable service

VIII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a preliminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

Date and Attorney Signature. Date and sign the civil cover sheet.