



DHS Portal

Listen to a Digital Audio Recording

Authorized Asylum Officers for Select CFR Cases Only

1. From the DHS Portal homepage, click the **View eROP, Upload Supporting Documents and File Appeals** screen. Enter the A-Number into the field. Click the **Search** button.
2. If a Digital Audio Recording (DAR) is available, you will see the **Audio** icon. If you do not see the **Audio** icon, a DAR is not available.

Alien eROPs

Select	Actions	A-Number	Alien Name	Initiation Date	IJ Decision Date	eROP ID	eROP Type	Case Type	Base City	Case Status
<input type="radio"/>		999-999-999	DAR PLAYER, TEST DATA	08/27/2025	N/A	000000000106	Bond	CFR	ATL	Pending
<input checked="" type="radio"/>		999-999-999	DAR PLAYER, TEST DATA	05/01/2025	07/01/2025	000000000026	Merit	CFR	ATL	Completed

Digital Audio Recording/Recordings (DAR)

Case Type	Hearing Date/Time	Play DAR
CFR	05/12/2025 08:00 - 09:00	
CFR	05/01/2025 06:30 - 07:00	

eROP Documents

Document Filters

☒ View All ☐ Filed at the court ☐ Filed at the BIA

3. Click the **Select** radio button to open the list of DAR recordings.
4. Click the **Play DAR** button for the desired hearing.
5. The DAR Player opens. Depending on the recording equipment used for the hearing, the Player will show six, four, or two channels.

Note:

- On a four-channel recording, any participants that join via phone or video conference will be on Channel Three along with the respondent/attorney.
- If the hearing was held in an Immigration Adjudication Center with the immigration judge joining via video conference, the judge will be on Channel One and all other participants will either be on Channel Three (four-channel recordings) or Channel Six (six-channel recordings).
- See **Channel Labels by Recording Type**, below, for further information about the various channels.



6. To listen to the recording:

- If the Case has more than one hearing, click the radio button for the hearing you wish to play.
- If the hearing has more than one recording, select the check box for the recording you wish to play.
- By default, all participants in the recording are audible, as designated by the checked box next to every channel. You can mute individual participants by clicking the checkbox next to one or more channels.
- Click the **Play** button to play the recording. To pause, click the button again.
- Click within the timeline slider to jump to a different point in the recording. Click, hold, and drag to either the left or right to move earlier or later in the timeline.
- Click the **Volume** button to adjust the volume.

Digital Audio Recording (DAR) Player

Instructions: Follow the steps below to play the recordings of the selected channels.
Note: Any adjustments to the recording or selected channels will result in the playback starting from the beginning.

Step 1: Select Hearing

☒ 05/12/2025

Step 2: Select Recording

☒ 10/23/2019 08:45:02 AM
☐ 11/14/2019 04:43:11 PM

Step 3: Select Channel(s) to Play

<input checked="" type="checkbox"/> 1 Immigration Judge	<input type="range"/>
<input checked="" type="checkbox"/> 2 DHS Attorney / Witness	<input type="range"/>
<input checked="" type="checkbox"/> 3 Respondent / Attorney	<input type="range"/>
<input checked="" type="checkbox"/> 4 Interpreter	<input type="range"/>
<input checked="" type="checkbox"/> 5 Phone	<input type="range"/>
<input checked="" type="checkbox"/> 6 Video Conference	<input type="range"/>

Step 4: Play Recording with selected Channel(s)

00:00:00 / 00:02:00

Note: While the DAR Player is open, you cannot use the rest of DHS Portal.

7. Click the **Close** button to close the DAR Player.

Channel Labels by Recording Type

Six-Channel

Step 2: Select Channel(s) to Play

<input checked="" type="checkbox"/> 1 Immigration Judge
<input checked="" type="checkbox"/> 2 DHS Attorney / Witness
<input checked="" type="checkbox"/> 3 Respondent / Attorney
<input checked="" type="checkbox"/> 4 Interpreter
<input checked="" type="checkbox"/> 5 Phone
<input checked="" type="checkbox"/> 6 Video Conference

Four-Channel

Step 2: Select Channel(s) to Play

<input checked="" type="checkbox"/> 1 Immigration Judge
<input checked="" type="checkbox"/> 2 DHS Attorney / Witness
<input checked="" type="checkbox"/> 3 Respondent / Attorney
<input checked="" type="checkbox"/> 4 Interpreter

Two-Channel

Step 2: Select Channel(s) to Play

<input checked="" type="checkbox"/> 1 Immigration Judge
<input checked="" type="checkbox"/> 2 All other participants