



U.S. Department of Homeland Security

Fiscal Year 2025 Freedom of Information Act Report
to the Attorney General of the United States and the
Director of the Office of Government Information Services

MARCH 2026



Homeland
Security

Executive Summary

In Fiscal Year (FY) 2025, the U.S. Department of Homeland Security (DHS) set a new record for Freedom of Information Act (FOIA) activity. DHS received more than one million FOIA requests and processed nearly one million requests, including many from prior fiscal years, reflecting ongoing efforts to address the existing backlog. This achievement reflects the hard work of the DHS FOIA staff and their use of technology to support openness and access to information.

Collaboration and good customer service are core values of the FOIA program and enable DHS to continually increase the number of requests processed each year. For example, U.S. Immigration and Customs Enforcement and U.S. Citizenship and Immigration Services continued to execute an agreement that streamlines the user experience for individuals seeking personal immigration-related files by eliminating the need to refer these requests. Additionally, the DHS Office of Privacy continued to support the DHS FOIA program by creating new opportunities for FOIA professionals across the enterprise to receive substantive FOIA training.

The DHS Office of Privacy continues to invest, develop, implement, and deploy new technological advances in FOIA processing. It expects to launch additional automation tools this coming year to further improve efficiency and reduce administrative redundancies.

In FY 2025, DHS maintained its FOIA backlog at 16 percent of total requests received, despite a 19 percent increase in incoming requests. The year ended with a backlog of just over 168,000 requests.

The DHS Chief Privacy Officer and Chief FOIA Officer is dedicated to ensuring that the Department's FOIA program enhances transparency and accountability. The DHS Office of Privacy will continue to oversee and assist FOIA processing centers across DHS to strengthen operations, technology and increase compliance with the FOIA.

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I. Basic Information Regarding Report

1. Questions regarding this report may be directed to:

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2. This report can be downloaded from the DHS FOIA website at <http://www.dhs.gov/foia-annual-reports>.

3. Requests for this report in paper form may also be directed to the DHS Office of Privacy, as listed above.

II. Making a FOIA Request¹

1. Contact Information for DHS FOIA Offices can be found on the DHS website at <http://www.dhs.gov/foia-contact-information>.

2. Brief description of why requests may not be granted:

In response to a FOIA request, DHS may respond that the requested records are exempt, in whole or in part, or that the requested record does not exist or cannot be located. For example, the Department frequently receives requests for law enforcement records, which are of specific interest to subjects of investigation, victims of crime, and the public. Depending on who is requesting the information (i.e., a first or third-party requester) the Department may invoke FOIA exemptions 6 and 7(C) (to prevent an unwarranted invasion of personal privacy) and/or exemption 7(E) (to protect against the disclosure of law enforcement techniques, procedures, and guidelines).

III. Acronyms, Definitions, and Exemptions

1. Agency-specific acronyms or other terms.

- a. CBP U.S. Customs and Border Protection
- b. CISA Cybersecurity and Infrastructure Security Agency
- c. CISOMB Office of the Citizenship and Immigration Services Ombudsman
- d. CRCL Office for Civil Rights and Civil Liberties

¹ The DHS Office of Privacy processes and reports on FOIA requests for the Privacy Office, the Office of the Secretary (including the Military Advisor's Office), and the following Components: Office of the Citizenship and Immigration Services Ombudsman (CISOMB), Cybersecurity and Infrastructure Security Agency (CISA), Countering Weapons of Mass Destruction Office (CWMD), Office of the Executive Secretary (ESEC), Management Directorate (MGMT), Office of Biometric Identity Management (OBIM), Office of General Counsel (OGC), Office of Health Security (OHS), Office of Legislative Affairs (OLA), Office of Public Affairs (OPA), Office of Partnership Engagement (OPE), Office of Situational Awareness (OSA), and Office of Strategy, Policy, and Plans (PLCY).

e.	CWMD	Countering Weapons of Mass Destruction Office
f.	DHS	Department of Homeland Security
g.	ESEC	Office of the Executive Secretary
h.	FEMA	Federal Emergency Management Agency
i.	FLETC	Federal Law Enforcement Training Centers
j.	FPS	Federal Protective Service
k.	I&A	Office of Intelligence and Analysis
l.	ICE	U.S. Immigration and Customs Enforcement
m.	MGMT	Management Directorate
n.	MIL	Military Advisors Office
o.	NCSC	National Cyber Security Center
p.	OBIM	Office of Biometric Identity Management
q.	OCF	Office of Community Partnerships
r.	OGC	Office of the General Counsel
s.	OHS	Office of Health Security
t.	OIDO	Office of the Immigration Detention Ombudsman
u.	OIG	Office of Inspector General
v.	OLA	Office of Legislative Affairs
w.	OPA	Office of Public Affairs
x.	OPE	Office of Partnership and Engagement
y.	OSA	Office of Homeland Security Situational Awareness
z.	PLCY	Office of Strategy, Policy, and Plans
aa.	PRIV	DHS Office of Privacy
bb.	S&T	Science & Technology Directorate
cc.	TSA	Transportation Security Administration
dd.	USCG	United States Coast Guard
ee.	USCIS	U.S. Citizenship and Immigration Services
ff.	USSS	United States Secret Service

2. Definition of terms, as used in this report.

- a. **Administrative Appeal** – A request to a federal agency that asks it to review at a higher administrative level a FOIA determination made by the agency at the initial request level. Under section 704 of the Administrative Procedures Act, the Department’s response to an administrative appeal is considered a final agency action that is then appealable to a federal district court.
- b. **Backlog** – The number of requests or administrative appeals pending at an agency at the end of the fiscal year that are beyond the statutory time for a response.
- c. **Component** – For agencies that process requests on a decentralized basis, a “component” is an entity, also sometimes referred to as an Office, Division, Bureau, Center, or Directorate, within the agency that processes FOIA requests. FOIA now requires that agencies include data for both the agency overall and for each principal component of the agency in the annual FOIA report.

- d. **Consultation** – The procedure whereby the agency responding to a FOIA request first forwards a record to another agency for review because that other agency has an interest in the document. Once the agency, in receipt of the consultation, finishes its review of the record, it provides its views on the record to the agency that forwarded it. That agency, in turn, will then respond to the FOIA requester.
- e. **Exemption 3 Statute** – A federal statute other than FOIA that exempts information from disclosure and which the agency relies on to withhold information under subsection (b)(3) of the FOIA.²
- f. **FOIA Request** – A FOIA request is generally a request to a federal agency for access to records concerning another person (in other words, a “third-party” request), an organization, or a particular topic of interest. Moreover, because requesters covered by the Privacy Act who seek records concerning themselves (in other words, “first-party” requesters) are afforded the benefit of the access provisions of both FOIA and the Privacy Act, the term “FOIA request” also includes any such “first-party” requests when an agency determines that it must search beyond its Privacy Act “systems of records” or when the agency applies a Privacy Act exemption and therefore looks to FOIA to afford the greatest possible access. DHS applies this same interpretation of the term “FOIA request” to “first-party” requests from persons not covered by the Privacy Act, e.g., non-U.S. citizens. Thus, all requests that require DHS to use FOIA to respond to the requester are included in this report.

Additionally, a FOIA request includes records referred to DHS for processing and direct response to the requester. It does not, however, include records for which the agency has received a consultation from another agency. (Consultations are reported separately in Section XII of this Report.)

- g. **Full Grant** – An agency decision to disclose all records in full in response to a FOIA request.
- h. **Full Denial** – An agency decision not to release any records in response to a FOIA request because the records are exempt in their entirety under one or more of the FOIA exemptions or because of a procedural reason, such as when no records could be located.
- i. **Multi-Track Processing** – A system in which simple requests requiring relatively minimal review are placed in one processing track and more voluminous and complex requests are placed in one or more other tracks. Requests granted for expedited processing are placed in another track. Requests in each track are processed on a first in/first out basis.

² Pursuant to 5 U.S.C. § 552(b)(3) as amended by sec. 564 of Public Law 111-83, a statute enacted after October 28, 2009 can qualify as an Exemption 3 law only if it cites specifically to 5 U.S.C. § 552(b)(3). The Department of Justice lists all available Exemption 3 statutes on an annual basis here: <https://www.justice.gov/oip/foia-resources#s4>.

- i. **Expedited Processing** – An agency will process a FOIA request on an expedited basis when a requester satisfies the requirements for expedited processing as set forth in the statute and in agency regulations.
 - ii. **Simple Request** – A FOIA request that an agency using multi-track processing places in its fastest (non-expedited) track based on the volume and/or simplicity of records requested.
 - iii. **Complex Request** – A FOIA request that an agency using multi-track processing places in a slower track based on the high volume and/or complexity of the records requested.
- j. **Partial Grant/Partial Denial** – An agency decision to disclose portions of the responsive records and to withhold other portions that are exempt under the FOIA, or to otherwise deny a portion of the request for a procedural reason.
 - k. **Pending Request or Pending Administrative Appeal** – A pending request is one where the agency has not yet provided a response to the requester. An administrative appeal pending is one where the agency has not taken final action in all respects.
 - l. **Perfected Request** – A request for records that reasonably describes such records and is made in accordance with published rules stating the time, place, fees (if any), and procedures to be followed.
 - m. **Processed Request or Processed Administrative Appeal** – A processed request is one where the agency has provided a complete response to the requester’s initial request. A processed administrative appeal is one where the agency has advised the requester of its final decision on the requester’s appeal as to the handling of the initial request.
 - n. **Range in Number of Days** – The lowest and highest number of days required to process requests or administrative appeals.
 - o. **Time Limits** – The time in the statute for an agency to respond to a FOIA request (ordinarily 20 working days from receipt of a perfected FOIA request).³

³ Absent “unusual circumstances,” the FOIA provides that agencies should make a determination with respect to an appeal within twenty working-days of its receipt by the agency. 5 U.S.C. § 552(a)(6)(A)(ii).

3. Concise descriptions of FOIA exemptions:

- a. **Exemption 1:** classified national defense and foreign relations information.
- b. **Exemption 2:** internal agency rules and practices (personnel).
- c. **Exemption 3:** information that is prohibited from disclosure by another federal law.
- d. **Exemption 4:** trade secrets and other confidential or financial information obtained from a person.
- e. **Exemption 5:** inter-agency or intra-agency communications that are protected by legal privileges, such as the deliberative process privilege, attorney work product privilege, and attorney client privilege.
- f. **Exemption 6:** information that, if released, would be a clearly unwarranted invasion of personal privacy.
- g. **Exemption 7:** law enforcement records where the disclosure would A) interfere with enforcement proceedings, B) deprive a person of a fair trial or impartial adjudication, C) constitute an unwarranted invasion of personal privacy, D) identify a confidential source, E) disclose law enforcement techniques and procedures or guidelines for law enforcement investigations or prosecutions, or F) endanger the life or physical safety of any individual.
- h. **Exemption 8:** information relating to the supervision of financial institutions.
- i. **Exemption 9:** geological/geophysical information concerning wells.

IV. Exemption 3 Statutes

Statute	Type of Information Withheld	Case Citation	Number of Times Relied upon per Component		Total Number of Times Relied upon by DHS
6 U.S.C. § 673(a)(1) (formerly at 6 U.S.C. § 133(a)(1))	Protection of voluntarily shared critical infrastructure information	N/A	CISA FEMA	1 1	2
8 U.S.C. § 1202(f)	Certain records pertaining to the issuance or refusal of visas to enter the United States	Jimenez v. DHS, 119 F.4th 892, 909 (11th Cir. 2024); Medina-Hincapie v. Dep't of State, 700 F.2d 737, 741-42 (D.C. Cir. 1983); De Laurentiis v. Haig, 686 F.2d 192, 194 (3d Cir. 1982); Assadi v. Dep't of State, No. 12-1111, 2014 WL 4704840, at *6-7 (S.D.N.Y. Sept. 19, 2014); Badalamenti v. U.S. Dep't of State, 899 F. Supp. 542, 547 (D. Kan. 1995).	USCIS PRIV	40,164 8,727	48,891
8 U.S.C. § 1367(a)(2) (Immigration and Nationality Act)	Information that relates to an alien who is the beneficiary of certain applications for relief under the Immigration and Nationality Act	N/A	USCIS	66	66
16 U.S.C. § 470hh	Information pertaining to the nature and location of certain archaeological resources	Hornbostel v. U.S. Dep't of the Interior, 305 F. Supp. 2d 21, 30 (D.D.C. 2003), summary affirmance granted, No.03-5257, 2004 WL 1900562 (D.C. Cir. Aug. 25, 2004); Starkey v. U.S. Dep't of the Interior, 238 F. Supp. 2d 1188, 1192-94 (S.D. Cal. 2002).	CBP	3	3
18 U.S. Code § 2510, et seq.	Wiretap requests and the contents of any wire, oral, or electronic communication obtained through wiretaps	Payne v. DOJ, No. 96-30840, 1997 WL 450139, at *3 (5th Cir. July 11, 1997); Lam Lek Chong v. DEA, 929 F.2d 729, 732-33 (D.C. Cir. 1991).	USSS	2	2

Statute	Type of Information Withheld	Case Citation	Number of Times Relied upon per Component		Total Number of Times Relied upon by DHS
18 U.S.C. § 3509(d)	Certain records containing identifying information pertaining to children involved in criminal proceedings	Corley v. DOJ, 998 F.3d 981, 982-85 (D.C. Cir. 2021).	ICE	4	4
26 U.S.C. §§ 6103, 6105	Certain tax return information, to include Taxpayer Identification Numbers of third parties, and certain tax convention information	Nosal v. IRS, 523 F. Supp. 3d 72, 79 (D.D.C. 2021); Church of Scientology v. IRS, 484 U.S. 9, 15 (1987) (26 U.S.C. § 6103); Elec. Priv. Info. Ctr. v. IRS, 910 F.3d 1232 (D.C. Cir. 2018); Leonard v. U.S. Dep’t of Treasury, 590 F. App’x. 141, 143-44 (3d Cir. 2014) (per curiam); Pac. Fisheries, Inc. v. IRS, 395 F. App’x. 438, 440 (9th Cir. 2010) (unpublished disposition) (26 U.S.C. §§ 6103, 6105).	CBP USCIS	1 10	11
28 U.S.C. § 652(d)	“[C]onfidential dispute resolution communications”	Yelder v. DOD, 577 F. Supp. 2d 342, 346-47 (D.D.C. 2008).	ICE	1	1
31 U.S.C. § 5319	Reports pertaining to monetary instruments transactions filed under subchapter II of chapter 53 of title 31 and records of those reports	Turner v. Dep’t of Treasury, No. 15-00007, 2017 WL 1106030 at *7 (E.D. Cal. Mar. 23, 2017); Yunes v. DOJ, 263 F. Supp. 3d 82, 87 (D.D.C. 2017); Council on Am.-Islamic Rels., Cal. v. FBI, 749 F. Supp. 2d 1104, 1117 (S.D. Cal. 2010); Berger v. IRS, 487 F. Supp. 2d 482, 496-97 (D.N.J. 2007), aff’d on other grounds, 288 F. App’x 829 (3d Cir. 2008).	USCIS USSS	8 1	9
41 U.S.C. § 4702 (formerly at 41 U.S.C. § 253b(m)(1))	Contractor proposals that are in the possession or control of an executive agency and that have not been set forth or incorporated by reference into contracts	Sinkfield v. HUD, No. 10-885, 2012 U.S. Dist. LEXIS 35233, at *13-15 (S.D. Ohio Mar. 15, 2012); Margolin v. NASA, No. 09-CV-00421, 2011 WL 1303221, at *6 (D. Nev. Mar. 31, 2011); Hornbostel v. U.S. Dep’t of the Interior, 305 F. Supp. 2d 21, 30 (D.D.C. 2003), summary affirmance granted, No. 03-5257, 2004 WL 1900562 (D.C. Cir. Aug. 25, 2004).	CISA FEMA ICE PRIV USCG USCIS USSS	3 3 1 3 1 5 3	19

Statute	Type of Information Withheld	Case Citation	Number of Times Relied upon per Component		Total Number of Times Relied upon by DHS
49 U.S.C. § 114 (r) (formerly at 49 U.S.C. § 114 (s))	Information obtained or developed in carrying out security under the authority of the Aviation and Transportation Security Act or under chapter 449 of this title	Longas-Palacio v. USCIS, No. 21-2661, 2023 WL 2277128 (S.D. Tex. Feb. 28, 2023); Magassa v. TSA, No. 19-01953, 2022 WL 971207, at *5 (D.D.C. Mar. 31, 2022); Skurow v. DHS, 892 F. Supp. 2d 319, 329-30 (D.D.C. 2012); Gordon v. FBI, 390 F. Supp. 2d 897, 900 (N.D. Cal. 2004).	CBP FPS ICE PRIV TSA USCG USSS USCIS	54 1 4 13 20 2 69 20,476	20,639
50 U.S.C: 3024(i)	Intelligence sources and methods	CIA v. Sims, 471 U.S. 159, 167 (1985).	PRIV USCIS	68 1	69
Fed. R. Crim. P. 6(e), enacted by Act of July 30, 1977, Pub. L. No. 95-78, 91 Stat. 319	Certain Records pertaining to grand jury proceedings;	Sussman v. USMS, 494 F.3d 1106, 1113 (D.C. Cir. 2007); Fund for Constitutional Gov't v. Nat'l Archives & Records Serv., 656 F.2d 856, 867-68 (D.C. Cir. 1981); Durham v. U.S. Atty. Gen., No. 06-843, 2008 WL 620744, at *2 (E.D. Tex. Mar. 3, 2008); Cozen O'Connor v. U.S. Dep't of Treasury, 570 F. Supp. 2d 749, 776 (E.D. Pa. 2008).	ICE OIG USCIS USSS	3 1 22 1	27

V. FOIA Requests

A. Received, Processed, and Pending FOIA Requests

Processing Center	Number of Requests Pending as of Start of Fiscal Year	Number of Requests Received in Fiscal Year	Number of Requests Processed in Fiscal Year	Number of Requests Pending as of End of Fiscal Year
CBP	135,650	207,034	231,942	110,742
CISA	499	1,209	1,206	502
FEMA	731	1,934	1,683	982
FLETC	16	357	333	40
FPS	77	701	617	161
ICE	22,635	62,238	79,310	5,563
OIG	536	183	163	556
PRIV	18,092	147,664	98,399	67,357
TSA	2,285	3,393	2,306	3,372
USCG	3,755	3,007	2,567	4,195
USCIS	36,462	589,972	574,797	51,637
USSS	330	1,804	1,669	465
AGENCY OVERALL	221,068	1,019,496	994,992	245,572

B. (1) Disposition of FOIA Requests – All Processed Requests

Processing Center	No. of Full Grants	No. of Partial Grants/ Partial Denials	No. of Full Denials Based on Exemptions	Number of Full Denials Based on Reasons Other than Exemptions									Total
				No Records	All Records Referred	Request Withdrawn	Fee-Related Reason	Not Reasonably Described	Improper FOIA Request	Not Agency Record	Duplicate Request	Other	
CBP	3,591	10,569	174	167,493	856	3,226	100	104	40,322	4,445	1,023	39	231,942
CISA	19	119	5	286	185	22	0	278	240	28	22	2	1,206
FEMA	109	140	20	168	9	75	87	113	237	25	67	633	1,683
FLETC	4	69	4	57	38	12	0	93	32	0	10	14	333
FPS	2	123	8	114	58	6	0	102	119	5	31	49	617
ICE	611	18,743	241	31,668	0	612	34	363	7,404	177	278	19,179	79,310
OIG	8	66	7	40	4	17	0	1	8	1	5	6	163
PRIV	517	45,887	105	43,099	1,539	1,248	0	1,204	3,719	338	363	380	98,399
TSA	27	43	10	668	15	76	1	199	502	289	66	410	2,306
USCG	559	241	114	420	69	441	2	61	248	38	84	290	2,567
USCIS	17,922	320,697	13,984	156,040	4,407	757	0	0	26,273	10,070	24,647	0	574,797
USSS	45	806	63	339	16	16	0	26	278	20	10	50	1,669
AGENCY OVERALL	23,414	397,503	14,735	400,392	7,196	6,508	224	2,544	79,382	15,436	26,606	21,052	994,992

B. (2) Disposition of FOIA Requests – “Other” Reasons for “Full Denials Based on Reasons Other than Exemptions” from Section V, B (1) Chart

Processing Center	Description	No. of Times Used	Total
CBP	Records Referred Non-Responsive Request in Litigation Unable to Locate Requester	1 32 6	39
CISA	Unable to Locate Requester	2	2
FEMA	Aggregated Opened in Error Records Referred Non-Responsive Unable to Locate Requester	595 8 7 23	633
FLETC	Directed Requester to Another Entity Subject to FOIA Opened in Error Unable to Locate Requester	6 2 6	14
FPS	Unable to Locate Requester	49	49
ICE	Aggregated Directed Requester to Another Entity Subject to FOIA Opened in Error Records Referred Non-Responsive Request in Litigation Unable to Locate Requester	333 18,346 185 4 85 226	19,179
OIG	Aggregated Unable to Locate Requester	1 5	6
PRIV	Aggregated Record Referred Non-Responsive Request in Litigation Unable to Locate Requester	322 4 8 46	380
TSA	Records Referred Non-Responsive Unable to Locate Requester	12 398	410
USCIS	N/A	0	0

Processing Center	Description	No. of Times Used	Total
USCG	Opened in Error Unable to Locate Requester	10 280	290
USSS	Records Referred Non-Responsive Request in Litigation Unable to Locate Requester	44 4 2	50

B. (3) Disposition of FOIA Requests – Number of Times Exemptions Applied

Processing Center	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
CBP	2	337	57	163	383	10,520	66	8	10,478	3	9,219	29	0	0
CISA	0	0	3	14	32	116	1	0	13	0	11	0	0	0
FEMA	2	0	4	43	13	139	9	0	17	0	30	0	0	0
FLETC	0	3	0	3	17	73	0	0	73	0	2	2	0	0
FPS	0	2	1	4	5	126	0	0	115	0	93	1	0	0
ICE	1	45	12	44	93	18,832	138	6	18,825	4	18,650	3	0	0
OIG	0	0	1	0	8	66	5	0	64	5	25	0	0	0
PRIV	1	3	8,739	36	131	44,626	1	0	41,351	0	47,555	4	0	0
TSA	0	5	20	1	8	35	0	0	8	0	6	0	0	0
USCG	0	4	3	14	16	231	108	1	100	1	1	0	0	0
USCIS	0	82	60,752	269	64,894	307,962	18	0	267,658	4	281,729	86	0	0
USSS	1	0	76	19	168	788	73	9	787	76	548	4	0	0
AGENCY OVERALL	7	481	69,668	610	65,768	383,514	419	24	339,489	93	357,869	129	0	0

VI. Administrative Appeals of Initial Determinations of FOIA Requests

A. Received, Processed, and Pending Administrative Appeals

Processing Center	No. of Appeals Pending as of Start of Fiscal Year	No. of Appeals Received in Fiscal Year	No. of Appeals Processed in Fiscal Year	No. of Appeals Pending as of End of Fiscal Year
CBP	96	8,409	7,383	1,122
FEMA	6	31	34	3
FLETC	1	5	3	3
ICE	258	478	489	247
OIG	0	6	6	0
PRIV	1,088	1,333	1,488	933
TSA	18	91	73	36
USCG	64	59	28	95
USCIS	1,057	10,129	3,144	8,042
USSS	22	123	59	86

AGENCY OVERALL	2,610	20,664	12,707	10,567
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B. Disposition of Administrative Appeals – All Processed Appeals

Processing Center	Number Affirmed on Appeal	Number Partially Affirmed & Partially Reversed/Remanded on Appeal	Number Completely Reversed/Remanded on Appeal	Number of Appeals Closed for Other Reasons	Total
CBP	380	198	2,958	3,847	7,383
FEMA	10	3	11	10	34
FLETC	0	0	0	3	3
ICE	272	60	27	130	489
OIG	3	0	1	2	6
PRIV	720	5	215	548	1,488
TSA	2	0	1	70	73
USCG	1	8	9	10	28
USCIS	1,112	232	921	879	3,144
USSS	36	12	8	3	59
AGENCY OVERALL	2,536	518	4,151	5,502	12,707

C. (1) Reasons for Denial on Appeal – Number of Times Exemptions Applied

Processing Center	Ex. 1	Ex. 2	Ex. 3	Ex. 4	Ex. 5	Ex. 6	Ex. 7(A)	Ex. 7(B)	Ex. 7(C)	Ex. 7(D)	Ex. 7(E)	Ex. 7(F)	Ex. 8	Ex. 9
CBP	0	0	0	1	0	3	0	0	3	0	0	0	0	0
FEMA	0	0	0	1	0	1	0	0	0	0	0	0	0	0
FLETC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ICE	0	2	1	3	16	65	0	0	65	0	54	0	0	0
OIG	0	0	0	0	0	0	0	0	0	0	0	0	0	0
PRIV	0	0	8	0	0	38	0	0	38	0	43	0	0	0
TSA	0	0	1	0	0	1	0	0	0	0	0	0	0	0
USCG	0	0	0	0	3	5	0	0	5	0	0	0	0	0
USCIS	0	212	189	3	171	644	1	0	574	0	621	0	0	0
USSS	0	0	0	0	1	20	10	0	19	0	3	1	0	0
AGENCY OVERALL	0	214	199	8	191	777	11	0	704	0	721	1	0	0

C. (2) Reasons for Denial on Appeal – Reasons Other than Exemptions

Processing Center	No Records	Records Referred at Initial Request Level	Request With-drawn	Fee-Related Reason	Records not Reasonably Described	Improper Request for Other Reasons	Not Agency Record	Duplicate Request or Appeal	Request in Litigation	Appeal Based Solely on Denial for Expedited Processing	Other *Explained in chart C. (3), below
CBP	5	1	8	8	2	1,482	4	264	3	11	2,062
FEMA	0	0	3	2	0	2	0	0	2	1	0
FLETC	0	0	0	0	1	2	0	0	0	0	0
ICE	27	0	3	19	1	7	0	10	6	18	41
OIG	1	0	0	0	0	1	1	0	0	0	0
PRIV	0	0	21	0	0	431	3	78	4	0	11
TSA	0	0	1	0	1	56	5	7	0	0	3
USCG	0	0	2	0	1	2	1	0	0	0	4
USCIS	0	0	35	0	94	269	463	18	0	0	0
USSS	10	0	1	0	0	1	0	0	0	0	1
AGENCY OVERALL	43	1	74	29	100	2,253	477	377	15	30	2,120

C. (3) Reasons for Denial on Appeal – “Other” Reasons from Section VI, C (2) Chart

Processing Center	Description	No. of Times Used	Total
CBP	Moot	83	2,062
	No Component Response to Adjudicate	824	
	Untimely	1,155	
ICE	Adequacy of the Search	11	39
	Moot	26	
	No Component Response to Adjudicate	2	
PRIV	Moot	10	11
	Untimely	1	
TSA	Adequacy of the Search	3	3
USCG	Moot	1	4
	Untimely	3	
USSS	Records Referred Non-Responsive	1	1
AGENCY OVERALL			2,120

C. (4) Response Times for Administrative Appeals

Processing Center	Median Number of Days	Average Number of Days	Lowest Number of Days	Highest Number of Days
CBP	1	4	1	257
FEMA	29	39	1	244
FLETC	5	10	1	24
ICE	19	38	1	542
OIG	17	16	5	23
PRIV	206	176	1	484
TSA	1	52	1	712
USCG	58	86	1	435
USCIS	43	52	1	211
USSS	124	149	31	384
AGENCY OVERALL	1	44	1	712

C. (5) Ten Oldest Pending Administrative Appeals

Processing Center	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2 nd	Oldest Appeal
CBP	Date of Receipt	4/24/2025	4/24/2025	4/16/2025	4/14/2025	4/10/2025	4/7/2025	12/13/2024	12/13/2024	11/18/2022	10/11/2022
	Number of Days Pending	109	109	115	117	119	122	199	199	716	754
FEMA	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	8/26/2025	8/6/2025	9/29/2022
	Number of Days Pending	0	0	0	0	0	0	0	30	38	750
FLETC	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9/2/2025	9/2/2025	8/30/2024
	Number of Days Pending	0	0	0	0	0	0	0	20	20	400
ICE	Date of Receipt	5/21/2020	3/2/2020	2/18/2020	1/29/2020	11/22/2019	11/22/2019	10/28/2019	8/2/2019	5/20/2019	7/5/2018
	Number of Days Pending	1,339	1,397	1,406	1,419	1,463	1,463	1,481	1,540	1,592	1,811
OIG	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	Number of Days Pending	0	0	0	0	0	0	0	0	0	0
PRIV	Date of Receipt	7/9/2024	7/9/2024	7/9/2024	7/8/2024	7/2/2024	6/27/2024	6/24/2024	6/6/2024	6/6/2024	5/6/2024
	Number of Days Pending	309	309	309	310	312	315	318	329	329	349
TSA	Date of Receipt	10/28/2024	10/25/2024	10/9/2024	10/1/2024	9/19/2024	6/11/2024	3/28/2024	6/1/2023	9/29/2022	4/27/2022
	Number of Days Pending	337	340	356	365	376	477	552	578	732	857
USCG	Date of Receipt	11/2/2022	10/31/2022	9/27/2022	9/7/2022	7/25/2022	7/5/2022	6/9/2022	5/24/2022	5/20/2022	4/21/2022
	Number of Days Pending	727	729	752	766	797	811	827	838	840	861

Processing Center	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Appeal
USCIS	Date of Receipt	2/4/2025	2/1/2025	1/27/2025	12/9/2024	10/23/2024	9/25/2024	9/25/2024	9/4/2024	8/23/2024	8/23/2024
	Number of Days Pending	166	168	172	202	233	252	252	267	274	274
USSS	Date of Receipt	5/7/2025	5/2/2025	5/2/2025	4/30/2025	3/27/2025	3/17/2025	3/11/2025	6/6/2024	6/6/2024	12/6/2023
	Number of Days Pending	100	103	103	105	159	169	175	373	373	455
AGENCY OVERALL	Date of Receipt	5/21/2020	3/2/2020	2/18/2020	1/29/2020	11/22/2019	11/22/2019	10/28/2019	8/2/2019	5/20/2019	7/5/2018
	Number of Days Pending	1,339	1,397	1,406	1,419	1,463	1,463	1,481	1,540	1,592	1,811

VII. FOIA Requests: Response Time for Processed and Pending Requests

A. Processed Requests – Response Time for All Processed Perfected Requests

Processing Center	Simple				Complex				Expedited			
	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
CBP	5	9	1	20	155	158	21	2,122	305	714	2	1,891
CISA	1	2	1	3	84	160	21	1,665	N/A	N/A	N/A	N/A
FEMA	5	6	1	20	70	246	21	1,985	82	322	34	1,214
FLETC	5	7	1	20	51	77	21	428	N/A	N/A	N/A	N/A
FPS	2	5	1	20	61	82	21	497	217	217	132	301
ICE	2	3	1	20	55	86	21	2,120	54	101	1	1,393
OIG	8	9	1	20	302	490	21	1805	346	369	95	691
PRIV	14	11	1	20	106	122	21	1,404	353	525	4	1,187
TSA	1	2	1	20	122	334	21	1,773	N/A	N/A	N/A	N/A
USCG	5	7	1	20	218	380	21	2,569	31	61	1	429
USCIS	27	23	1	1,458	27	24	1	1,693	14	238	5	1,538
USSS	5	7	1	20	65	119	21	1,467	559.5	587	148	1,079
AGENCY OVERALL	16	18	1	1,458	33	75	1	2,569	58	131	1	1,891

B. Processed Requests – Response Time for Perfected Requests in Which Information Was Granted

Processing Center	Simple				Complex				Expedited			
	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
CBP	7	9	1	20	197	216	21	197	199	232	2	1,891
CISA	1	2	1	3	172	218	22	689	N/A	N/A	N/A	N/A
FEMA	12	12	2	20	81	251	21	1,985	102	372	34	1,214

Processing Center	Simple				Complex				Expedited			
	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days	Median No. of Days	Average No. of Days	Lowest No. of Days	Highest No. of Days
FLETC	11	11	1	18	49	64	22	295	N/A	N/A	N/A	N/A
FPS	10	10	1	20	61	86	21	497	301	301	301	301
ICE	9	9	1	20	89	111	21	1,584	57	91	1	1,393
OIG	8	7	1	17	327	450	21	1,805	393	393	95	691
PRIV	17	14	1	20	102	125	21	1,404	353	347	323	366
TSA	1	1	1	1	123	724	21	1,773	N/A	N/A	N/A	N/A
USCG	10	10	1	20	190	259	21	2,569	33	39	10	85
USCIS	29	32	1	1,458	29	34	1	1,693	14	160	5	1,538
USSS	8	9	1	20	74	132	21	1,245	560	587	148	1,079
AGENCY OVERALL	29	31	1	1,458	31	60	1	2,569	59	119	1	1,891

C. Processed Requests – Response Time in Day Increments

(1) Simple Requests

Processing Center	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	Total
CBP	27,183	0	0	0	0	0	0	0	0	0	0	0	0	27,183
CISA	3	0	0	0	0	0	0	0	0	0	0	0	0	3
FEMA	850	0	0	0	0	0	0	0	0	0	0	0	0	850
FLETC	100	0	0	0	0	0	0	0	0	0	0	0	0	100
FPS	227	0	0	0	0	0	0	0	0	0	0	0	0	227
ICE	22,563	0	0	0	0	0	0	0	0	0	0	0	0	22,563
OIG	15	0	0	0	0	0	0	0	0	0	0	0	0	15
PRIV	1,786	0	0	0	0	0	0	0	0	0	0	0	0	1,786
TSA	871	0	0	0	0	0	0	0	0	0	0	0	0	871
USCG	376	0	0	0	0	0	0	0	0	0	0	0	0	376
USCIS	45,442	68,940	7,883	2,021	20	11	13	21	49	45	169	55	96	124,765
USSS	271	0	0	0	0	0	0	0	0	0	0	0	0	271
AGENCY OVERALL	99,687	68,940	7,883	2,021	20	11	13	21	49	45	169	55	96	179,010

(2) Complex Requests

Processing Center	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	Total
CBP	0	16,202	10,507	14,074	10,498	9,827	12,196	10,460	12,839	16,730	40,747	8,123	2,038	164,241
CISA	0	55	68	53	25	30	13	5	11	22	35	21	27	365
FEMA	0	104	74	41	34	20	13	9	12	4	15	4	71	401
FLETC	0	20	13	7	4	4	1	2	0	0	1	0	2	54
FPS	0	38	18	16	14	11	0	4	2	5	4	2	1	115
ICE	0	19,196	7,986	4,884	5,308	2,363	1,611	2,369	2,001	590	877	368	1,023	48,576
OIG	0	14	10	3	4	2	6	0	3	4	14	8	52	120
PRIV	1,861	11,464	27,312	6,138	4,021	15,361	7,235	11,421	3,309	81	129	85	275	88,692
TSA	0	34	94	70	52	75	47	100	18	8	76	31	140	745
USCG	0	169	111	79	47	26	51	49	59	114	290	101	475	1,571
USCIS	138,178	205,473	30,327	9,541	2,916	96	34	26	34	20	146	243	362	387,396
USSS	0	150	73	77	64	43	29	17	11	8	51	22	31	576
AGENCY OVERALL	140,039	252,919	76,593	34,983	22,987	27,858	21,236	24,462	18,299	17,586	42,385	9,008	4,497	692,852

(3) Requests Granted Expedited Processing

Processing Center	1-20 Days	21-40 Days	41-60 Days	61-80 Days	81-100 Days	101-120 Days	121-140 Days	141-160 Days	161-180 Days	181-200 Days	201-300 Days	301-400 Days	401+ Days	Total
CBP	1	0	0	0	0	0	0	0	0	2	0	0	2	5
CISA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
FEMA	0	2	4	0	1	1	0	1	1	0	0	0	3	13
FLETC	0	0	0	0	0	0	0	0	0	0	0	0	0	0
FPS	0	0	0	0	0	0	1	0	0	0	0	1	0	2
ICE	83	60	48	16	30	35	10	23	22	15	15	3	10	370
OIG	0	0	0	0	1	0	0	0	0	0	0	2	1	4
PRIV	1	0	0	0	0	0	0	0	0	0	1	3	2	7
TSA	0	0	0	0	0	0	0	0	0	0	0	0	0	0
USCG	10	7	3	2	1	1	1	0	0	0	0	1	1	27
USCIS	8	1	0	0	1	0	0	0	0	0	0	0	2	12
USSS	0	0	0	0	0	0	0	1	0	0	0	0	3	4
AGENCY OVERALL	103	70	55	18	34	37	12	25	23	17	16	10	24	444

D. Pending Requests – All Pending Perfected Requests

Processing Center	Simple			Complex			Expedited		
	Number Pending	Median No. of Days	Average No. of Days	Number Pending	Median No. of Days	Average No. of Days	Number Pending	Median No. of Days	Average No. of Days
CBP	12,591	11	11	96,627	162	186	1	384	384
CISA	0	N/A	N/A	449	269	304	3	169	686
FEMA	76	9	9	862	232	356	40	181	393
FLETC	16	17	12	16	68	97	0	N/A	N/A
FPS	2	8	8	139	87	117	0	N/A	N/A
ICE	115	5	6	5,367	38	152	58	120	206
OIG	6	11	10	533	621	649	12	572	558
PRIV	0	N/A	N/A	49,989	72	81	34	370	587
TSA	0	N/A	N/A	3,199	259	300	3	113	92
USCG	191	9	9	3,690	385	481	55	102	222
USCIS	7,903	14	21	43,703	20	28	1	485	485
USSS	90	5	7	336	53	78	3	27	19
AGENCY OVERALL	20,990	12	15	204,910	82	135	210	172	328

E. Pending Requests – Ten Oldest Pending Perfected Requests

Processing Center	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
CBP	Date of Receipt	3/27/2019	3/27/2019	3/8/2019	2/20/2019	2/11/2019	2/8/2019	3/26/2019	12/12/2018	11/27/2018	10/1/2018
	Number of Days Pending	1,628	1,628	1,643	1,645	1,655	1,661	1,682	1,695	1,711	1,765
CISA	Date of Receipt	11/2/2021	10/1/2021	7/9/2021	7/9/2021	7/9/2021	6/3/2021	8/14/2018	7/24/2018	5/9/2018	4/16/2018
	Number of Days Pending	957	977	1,057	1,057	1,057	1,081	1,783	1,798	1,850	1,867
FEMA	Date of Receipt	11/20/2018	10/25/2018	10/23/2018	10/16/2018	10/1/2018	6/28/2018	6/20/2018	5/18/2018	1/8/2018	11/1/2017
	Number of Days Pending	1,716	1,733	1,735	1,752	1,762	1,815	1,821	1,843	1,934	1,978
FLETC	Date of Receipt	7/24/2025	7/24/2025	5/13/2025	5/2/2025	5/1/2025	4/22/2025	3/21/2025	1/23/2025	12/24/2024	3/23/2024
	Number of Days Pending	46	46	90	97	98	104	11	173	192	380
FPS	Date of Receipt	5/20/2024	5/1/2024	4/24/2024	4/8/2024	3/26/2024	3/26/2024	3/26/2024	3/25/2024	2/27/2024	2/20/2024
	Number of Days Pending	341	354	359	371	380	380	380	381	400	405
ICE	Date of Receipt	12/17/2019	10/11/2019	9/25/2019	9/5/2019	8/2/2019	7/18/2019	7/2/2019	2/12/2019	11/14/2018	10/11/2018
	Number of Days Pending	1447	1491	503	1517	1540	1551	1562	1660	1720	1743
OIG	Date of Receipt	1/1/2021	12/4/2020	12/2/2020	11/12/2020	8/19/2020	7/29/2020	6/22/2020	5/11/2020	4/17/2020	1/28/2020
	Number of Days Pending	1,186	1,204	1,206	1,219	1,277	1,292	1,314	1,347	1,363	1,400
PRIV	Date of Receipt	1/1/2021	12/4/2020	12/2/2020	11/12/2020	8/19/2020	7/29/2020	6/22/2020	5/11/2020	4/17/2020	1/28/2020
	Number of Days Pending	1,186	1,204	1,206	1,219	1,277	1,292	1,314	1,347	1,363	1,420
TSA	Date of Receipt	2/27/2020	2/12/2020	2/12/2020	1/29/2020	12/27/2019	11/6/2019	8/23/2019	7/9/2019	4/2/2019	3/25/2019

Processing Center	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
CBP	Date of Receipt	3/27/2019	3/27/2019	3/8/2019	2/20/2019	2/11/2019	2/8/2019	3/26/2019	12/12/2018	11/27/2018	10/1/2018
	Number of Days Pending	1,628	1,628	1,643	1,645	1,655	1,661	1,682	1,695	1,711	1,765
	Number of Days Pending	1,399	1,409	1,409	1,419	1,473	1,474	1,525	1,557	1,602	1,632
USCG	Date of Receipt	2/13/2018	1/30/2018	1/22/2018	1/16/2018	1/11/2018	1/3/2018	10/28/2017	10/19/2017	3/27/2017	3/20/2017
	Number of Days Pending	1,910	1,920	1,926	1,930	1,932	1,938	1,982	1,988	2,132	2,137
USCIS	Date of Receipt	3/2/2021	3/2/2021	3/1/2021	2/24/2021	2/16/2021	2/12/2021	12/9/2020	12/9/2020	11/17/2020	11/3/2020
	Number of Days Pending	1,146	1,146	1,147	1,150	1,156	1,157	1,756	1,756	1,778	1,792
USSS	Date of Receipt	8/2/2024	7/25/2024	7/22/2024	7/22/2024	7/15/2024	5/23/2024	2/13/2024	12/4/2023	7/31/2023	9/4/2022
	Number of Days Pending	290	296	299	299	304	338	409	456	543	767
AGENCY OVERALL	Date of Receipt	1/22/2018	1/16/2018	1/11/2018	1/8/2018	1/3/2018	11/1/2017	10/28/2017	10/19/2017	3/27/2017	3/20/2017
	Number of Days Pending	1,926	1,930	1,932	1,934	1,938	1,978	1,982	1,988	2,132	2,137

VIII. Requests for Expedited Processing and Requests for Fee Waivers

A. Requests for Expedited Processing

Processing Center	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate	Number Adjudicated within 10 Calendar Days
CBP	2	2,287	2	4	2,029
CISA	3	7	5	6	9
FEMA	42	44	7	29	51
FLETC	0	34	1	4	32
FPS	0	80	1	4	72
ICE	436	1,675	4	7	1,896
OIG	0	0	N/A	N/A	0
PRIV	12	32	2	4	31
TSA	3	257	1	3	247
USCG	65	40	17	29	29
USCIS	11	48,131	1	2	48,000
USSS	4	4	1	1	8
AGENCY OVERALL	578	52,591	1	2	52,404

B. Requests for Fee Waiver

Processing Center	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
CBP	222	1,179	4	44
CISA	296	0	3	5
FEMA	123	26	3	4
FLETC	91	5	1	2

Processing Center	Number Granted	Number Denied	Median Number of Days to Adjudicate	Average Number of Days to Adjudicate
FPS	113	8	1	5
ICE	436	1,677	4	8
OIG	0	0	N/A	N/A
PRIV	1,682	0	2	4
TSA	413	214	1	6
USCG	0	0	N/A	N/A
USCIS	50	108	1	2
USSS	0	0	N/A	N/A
AGENCY OVERALL	3,426	3,217	3	13

IX. FOIA Personnel and Costs

Processing Center	Personnel			Costs		
	Number of “Full Time FOIA Employees”	Number of “Equivalent Full-Time FOIA Employees”	Total Number of “Full-Time FOIA Staff” (Col. 1 + Col. 2)	Processing Costs (\$)	Litigation - Related Costs (\$)	Total Costs (\$)
CBP	68	0	68	\$14,282,196.46	\$118,155.60	\$14,400,352.06
CISA	2	0	2	\$234,213.00	\$0.00	\$234,213.00
FEMA	13	0	13	\$1,816,577.00	\$102,865.00	\$1,919,442.00
FLETC	2	0	2	\$315,566.68	\$0.00	\$315,566.68
FPS	1	1	2	\$228,151.00	\$0.00	\$228,151.00
ICE	52	9.5	61.50	\$14,385,396.69	\$353,441.36	\$14,738,838.05
OIG	6	0	6	\$908,077.00	\$10,000.00	\$918,077.00
PRIV	66	3.5	69.5	\$11,773,368.07	\$279,359.00	\$12,052,727.07
TSA	7	0	7	\$1,475,056.40	\$198,500.00	\$1,673,556.40
USCG	51	0	51	\$4,245,830.45	\$0.00	\$4,245,830.45
USCIS	264	0	264	\$42,796,985.35	\$262,132.00	\$43,059,117.35
USSS	16	0	16	\$2,457,073.00	\$7,302.50	\$2,464,375.50
AGENCY OVERALL	548	14	562	\$94,918,491.10	\$1,331,755.46	\$96,250,246.56

X. Fees Collected for Processing Requests

Processing Center	Total Amount of Fees Collected	Percentage of Total Costs
CBP	\$0.00	0
CISA	\$0.00	0
CRCL	\$0.00	0
FEMA	\$0.00	0
FLETC	\$0.00	0
FPS	\$0.00	0
I&A	\$0.00	0
ICE	\$0.00	0

Processing Center	Total Amount of Fees Collected	Percentage of Total Costs
OIG	\$0.00	0
PRIV	\$0.00	0
TSA	\$0.00	0
USCG	\$0.00	0
USCIS	\$0.00	0
USSS	\$0.00	0
AGENCY OVERALL	\$0.00	0

XI. FOIA Regulations – The Department of Homeland Security FOIA Implementing Regulations are codified at 6 C.F.R. Part 5, dated December 22, 2016, available at <https://www.govinfo.gov/content/pkg/FR-2016-11-22/pdf/2016-28095.pdf>. This final rule established procedures for the public to obtain information from DHS under the Freedom of Information Act and the Privacy Act.

A. Number of Times Subsection I Used⁴

Processing Center	Number of Times Subsection I Used
CBP	0
CISA	0
FEMA	0
FLETC	0
FPS	0
ICE	7
OIG	0
PRIV	0
TSA	0
USCG	0
USCIS	0
USSS	0
AGENCY OVERALL	7

⁴ 5 U.S.C. § 552(c) provides special protection for three categories of particularly sensitive law enforcement records. For these three specifically defined categories of records, federal law enforcement agencies “may treat the records as not subject to the requirements of [the FOIA].”

B. Number of Subsection (a)(2) Postings⁵

Processing Center	Number of (a)(2) Records Posted by the FOIA Office	Number of (a)(2) Records Posted by Program Offices
CBP	126	0
CISA	32	0
FEMA	410	0
FLETC	0	0
FPS	1	0
ICE	437	0
OIG	0	0
PRIV	715	0
TSA	155	0
USCG	150	0
USCIS	357	0
USSS	0	0
AGENCY OVERALL	2,383	0

XII. Backlogs, Consultations, and Comparisons

A. Backlogs of FOIA Requests and Administrative Appeals

Processing Center	Number of Backlogged Requests as of the End of Fiscal Year	Number of Backlogged Appeals as of End of Fiscal Year
CBP	96,303	23
CISA	440	0
FEMA	871	3
FLETC	14	1
FPS	93	0
ICE	2,844	210
OIG	534	0
PRIV	48,433	738
TSA	3,082	25
USCG	3,632	89
USCIS	11,985	5,829
USSS	274	79
AGENCY OVERALL	168,505	6,997

⁵ 5 U.S.C. § 552(a)(2) requires agencies to post specific categories of records, including released records that have been requested three times.

B. Consultations on FOIA Requests – Received, Processed, and Pending Consultations

Processing Center	Number of Consultations Received from Other Agencies that Were Pending at Your Agency as of Start of the Fiscal Year	Number of Consultations Received from Other Agencies During the Fiscal Year	Number of Consultations Received from Other Agencies that Were Processed by Your Agency During the Fiscal Year	Number of Consultations Received from Other Agencies that were Pending at Your Agency as of the End of the Fiscal Year
CBP	126	1761	256	46
CISA	2	7	3	6
FEMA	14	74	87	1
FLETC	0	9	8	1
FPS	0	5	0	5
ICE	91	223	193	121
OIG	2	30	31	1
PRIV	128	137	244	21
TSA	5	12	14	3
USCG	75	25	47	53
USCIS	10	75	59	26
USSS	3	88	85	6
AGENCY OVERALL	456	861	1,027	290

C. Consultations on FOIA Requests – Ten Oldest Consultations Received from Other Agencies and Pending

Processing Center	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4th	3rd	2nd	Oldest Request
CBP	Date of Receipt	9/10/2024	8/21/2024	8/14/2024	7/11/2024	7/1/2024	6/4/2024	5/7/2024	4/30/2024	3/29/2024	12/11/2023
	Number of Days Pending	385	405	412	446	456	483	511	518	550	659
CISA	Date of Receipt	N/A	N/A	N/A	N/A	5/16/2025	5/12/2025	2/20/2025	10/7/2024	7/8/2024	6/4/2024
	Number of Days Pending	0	0	0	0	93	97	154	245	309	330
FEMA	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	9/24/2025
	Number of Days Pending	0	0	0	0	0	0	0	0	0	4
FLETC	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	8/20/2025
	Number of Days Pending	0	0	0	0	0	0	0	0	0	28
FPS	Date of Receipt	N/A	N/A	N/A	N/A	N/A	9/23/2025	9/16/2025	7/25/2025	4/30/2025	3/17/2025
	Number of Days Pending	0	0	0	0	0	5	10	46	105	137
ICE	Date of Receipt	3/7/2025	7/25/2024	4/12/2024	11/23/2018	8/6/2018	8/6/2018	7/25/2018	5/10/2018	5/17/2017	5/15/2017
	Number of Days Pending	143	296	367	1,714	1,789	1,789	1,797	1,849	2,095	2,097
OIG	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4/10/2024
	Number of Days Pending	0	0	0	0	0	0	0	0	0	369
PRIV	Date of Receipt	8/28/2025	4/22/2025	4/11/2025	3/31/2025	3/12/2025	3/11/2025	3/7/2025	8/2/2024	7/8/2024	6/24/2024
	Number of Days Pending	52	108	115	123	140	141	144	290	309	318
TSA	Date of Receipt	N/A	N/A	N/A	N/A	N/A	N/A	N/A	7/22/2025	7/8/2025	6/24/2025

Processing Center	Sub-Row Heading	10th	9th	8th	7th	6th	5th	4 th	3 rd	2nd	Oldest Request
	Number of Days Pending	0	0	0	0	0	0	0	46	59	68
USCG	Date of Receipt	1/6/2023	8/31/2022	7/6/2022	5/17/2021	10/1/2020	9/11/2020	3/26/2019	1/28/2019	8/4/2016	2/11/2015
	Number of Days Pending	684	770	810	1,093	1,247	1,261	1,631	1,671	2,291	2,684
USCIS	Date of Receipt	3/2/2021	3/2/2021	3/1/2021	2/24/2021	2/16/2021	2/12/2021	12/9/2020	12/9/2020	11/17/2020	11/3/2020
	Number of Days Pending	1,673	1,673	1,674	1,679	1,687	1,691	1,756	1,756	1,778	1,792
USSS	Date of Receipt	N/A	N/A	N/A	N/A	9/12/2025	9/3/2025	8/22/2025	8/22/2025	8/20/2025	1/21/2025
	Number of Days Pending	0	0	0	0	12	19	61	61	72	175
AGENCY OVERALL	Date of Receipt	1/28/2019	11/23/2018	8/6/2018	8/6/2018	7/25/2018	5/10/2018	5/17/2017	5/15/2017	8/4/2016	2/11/2015
	Number of Days Pending	1,671	1,714	1,789	1,789	1,797	1,849	2,095	2,097	2,291	2,684

D. (1) Comparison of Numbers of Requests from Previous and Current Annual Report – Requests Received, Processed, and Backlogged

Processing Center	Number of Requests Received		Number of Requests Processed	
	Received During Fiscal Year from Last Year's Annual Report	Received During Fiscal Year from Current Annual Report	Processed During Fiscal Year from Last Year's Annual Report	Processed During Fiscal Year from Current Annual Report
CBP	178,517	207,034	148,760	231,942
CISA	963	1,209	814	1,206
FEMA	1,686	1,934	1,721	1,683
FLETC	255	357	267	333
FPS	545	701	556	617
ICE	59,300	62,238	69,270	79,310
OIG	170	183	54	163
PRIV	106,117	147,664	117,384	98,399
TSA	2,639	3,393	1,305	2,306
USCG	2,904	3,007	1,904	2,567
USCIS	555,838	589,972	551,640	574,797
USSS	1,475	1,804	1,264	1,669
AGENCY OVERALL	910,409	1,019,496	894,939	994,992

D. (2) Comparison of Backlogged Requests from Previous and Current Annual Report

Processing Center	Number of Backlogged Requests as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Requests as of End of the Fiscal Year from Current Annual Report
CBP	110,271	96,303
CISA	394	440
FEMA	535	871
FLETC	11	14
FPS	42	93
ICE	17,638	2,844
OIG	505	534
PRIV	4,074	48,433
TSA	1,608	3,082
USCG	3,597	3,632
USCIS	2,096	11,985
USSS	214	274
AGENCY OVERALL	140,985	168,505

D. (3) Comparison of Numbers of Administrative Appeals from Previous and Current Annual Report – Appeals Received, Processed, and Backlogged

Processing Center	Number of Appeals Received		Number of Appeals Processed	
	Received During Fiscal Year from Last Year's Annual Report	Received During Fiscal Year from Current Annual Report	Processed During Fiscal Year from Last Year's Annual Report	Processed During Fiscal Year from Current Annual Report
CBP	3,729	8,409	3,733	7,383
CISA	0	0	0	0
FEMA	34	31	31	34
FLETC	3	5	2	3
FPS	0	0	0	0
ICE	250	478	263	489
OIG	4	6	4	6
PRIV	1,193	1,333	710	1,488
TSA	84	91	87	73
USCG	48	59	22	28
USCIS	5,146	10,129	4,216	3,144
USSS	66	123	54	59
AGENCY OVERALL	10,557	20,664	9,122	12,707

D. (4) Comparison of Backlogged Administrative Appeals from Previous and Current Annual Report

Processing Center	Number of Backlogged Appeals as of End of the Fiscal Year from Previous Annual Report	Number of Backlogged Appeals as of End of the Fiscal Year from Current Annual Report
CBP	11	23
CISA	0	0
FEMA	4	3
FLETC	0	1
FPS	0	0
ICE	236	210
OIG	0	0
PRIV	822	738
TSA	11	25
USCG	57	89
USCIS	346	5,829
USSS	9	79
AGENCY OVERALL	1,496	6,997

APPENDIX A: Composition of the U.S. Department of Homeland Security

The U.S. Department of Homeland Security (DHS) has six overarching homeland security missions: to counter terrorism and enhance security, secure and manage our borders while facilitating trade and travel, enforce and administer our immigration laws, safeguard and secure cyberspace, build resilience to disasters, and to combat crimes of exploitation and protect victims. DHS carries out these missions in coordination with federal, state, local, international, tribal, and private sector partners.

Offices:

The Office for Civil Rights and Civil Liberties provides policy advice to Department leadership on civil rights and civil liberties issues, investigates and resolves complaints, and provides leadership to Equal Employment Opportunity Programs.

The Office of the Citizenship and Immigration Services Ombudsman improves the quality of citizenship and immigration services delivered to the public by providing individual case assistance, as well as making recommendations to improve the administration of immigration benefits by U.S. Citizenship and Immigration Services.

The Office of the Executive Secretary provides all manner of direct support to the Secretary and Deputy Secretary, as well as related support to leadership and management across the Department.

The Office of the General Counsel integrates over 2,500 attorneys from throughout the Department into an effective, client-oriented, full-service legal team. The Office of the General Counsel comprises a headquarters office with subsidiary divisions and the legal offices for nine Department components.

The Office of the Immigration Detention Ombudsman examines immigration detention to promote safe and humane conditions. The Office assists individuals with complaints about the potential violation of immigration detention standards or misconduct by DHS or contract personnel. The Office provides independent oversight of immigration detention facilities—including conducting announced and unannounced inspections and reviewing contract terms for immigration detention facilities and services—and tracks trends and systemic issues across facilities.

The Joint Requirements Council validates capability gaps, associated with operational requirements and proposed solution approaches to mitigate those gaps through the Joint Requirements Integration and Management System, leveraging opportunities for commonality to enhance operational effectiveness directly and better inform the DHS's main investment pillars.

The Office of Legislative Affairs serves as the primary liaison to Members of Congress and their staffs, the White House, and the Executive Branch, and to other federal agencies and governmental entities that have roles in assuring national security.

The Military Advisor provides counsel and support to the Secretary and Deputy Secretary in affairs relating to policy, procedures, preparedness activities, and operations between DHS and the Department of Defense.

The Office of Partnership and Engagement is the headquarters-level organization that through a unified approach to external engagement provides the Secretary with current unfettered information on the impact of the Department's policies, regulations, processes, and actions on state, local, tribal, territorial governments, elected officials, law enforcement, the private sector, faith-based and mission driven organizations, academia, and communities.

The DHS Office of Privacy sets privacy and FOIA policy for the Department. It also works to preserve and enhance privacy protections for all individuals and to promote transparency in the Department's operations.

The Office of Public Affairs coordinates the public affairs activities of all the Department's components and offices and serves as the federal government's lead public information office during a national emergency or disaster.

The Office of Strategy, Policy, & Plans serves as a central resource to the Secretary and other Department leaders for strategic planning and analysis, and facilitation of decision-making on the full breadth of issues that may arise across the dynamic homeland security enterprise.

Center for Prevention Programs and Partnerships combats terrorism and targeted violence, consistent with privacy protections, civil rights and civil liberties, and other applicable laws.

Operational and Support Components:

U. S. Customs and Border Protection is responsible for securing and facilitating trade and travel while enforcing hundreds of U.S. laws and regulations, including those encompassing customs, immigration, border security, and agricultural protection.

The Cybersecurity and Infrastructure Security Agency leads the national effort to defend critical infrastructure against the threats of today, while working with partners across all levels of government and in the private sector to secure against the evolving risks of tomorrow.

Countering Weapons of Mass Destruction Office leads the coordination of federal efforts for developing strategy and policy to plan for, detect, and protect against the use of unauthorized chemical, biological, radiological, or nuclear materials, devices, or agents in the United States and to protect against attacks using those materials, devices, or agents against the people, territory, or interests of the United States.

The Federal Emergency Management Agency supports state, local, tribal, and territorial partners to ensure we work together to help people before, during, and after disasters.

The Federal Law Enforcement Training Centers provides career-long training to law enforcement professionals to help them fulfill their responsibilities safely and proficiently.

The Office of Intelligence and Analysis equips the Homeland Security Enterprise with the timely intelligence and information it needs to keep the homeland safe, secure, and resilient.

U. S. Immigration and Customs Enforcement promotes homeland security and public safety through the criminal and civil enforcement of federal laws governing border control, customs, trade, and immigration.

The Management Directorate is responsible for budget, appropriations, expenditure of funds, accounting and finance; procurement; human resources and personnel; information technology systems; facilities, property, equipment, and other material resources; providing biometric identification services; and identification and tracking of performance measurements relating to the responsibilities of the Department.

- **Federal Protective Service** is an operational component within the DHS Management Directorate that provides law enforcement and security services to approximately 9,000 federal facilities nationwide.

The Office of Homeland Security Situational Awareness provides situational awareness, a common operating picture, and decision support for the homeland security enterprise on threats, incidents, hazards, and events impacting the homeland.

The Office of Health Security is the principal medical, workforce health and safety, and public health authority for DHS.

The Transportation Security Administration protects the nation's transportation systems to ensure freedom of movement for people and commerce.

The United States Coast Guard is one of the six armed forces of the United States and the only military organization within the Department of Homeland Security. The Coast Guard protects the maritime economy and the environment, defends our maritime borders, and saves those in peril.

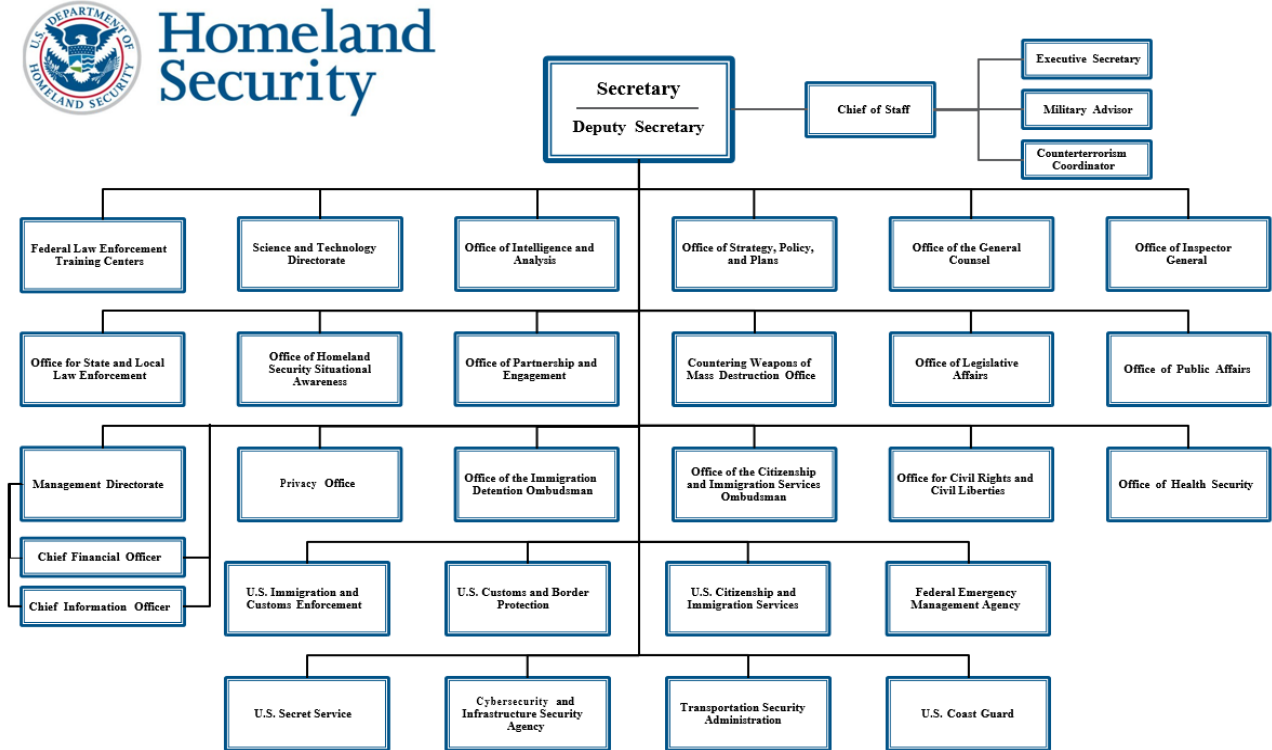
U.S. Citizenship and Immigration Services upholds America's promise as a nation of welcome and possibility with fairness, integrity, and respect for all we serve.

The Science & Technology Directorate is the primary research and development arm of the Department. It develops technology and capabilities for federal state and local officials to protect the homeland.

The United States Secret Service safeguards the nation's financial infrastructure and payment systems to preserve the integrity of the economy, and protects national leaders, visiting heads of state and government, designated sites, and National Special Security Events.

APPENDIX B:

U.S. Department of Homeland Security Organizational Chart



APPENDIX C:

Names, Addresses, and Contact Information for DHS FOIA Officers

U.S. Department of Homeland Security Chief FOIA Officer

Roman Jankowski
Chief Privacy Officer and Chief FOIA Officer
Office of Privacy, Mail Stop 0655
Department of Homeland Security
2707 Martin Luther King Jr. Ave. SE
Washington, DC 20528-0655

Department of Homeland Security Component FOIA Officers

DHS Privacy Office

Catrina Pavlik-Keenan
Deputy Chief FOIA Officer
Ph: 202-343-1743 or 866-431-0486
Office of Privacy, Mail Stop 0655
Department of Homeland Security
2707 Martin Luther King Jr. Ave. SE
Washington, DC 20528-0655

U.S. Customs and Border Protection

Rebekah Bacon
Ph: 202-445-3827
Freedom of Information Act Office
1300 Pennsylvania Ave NW, M/S 1077
Washington, DC 20229-1077

Cybersecurity and Infrastructure Security Agency

Catrina Pavlik-Keenan
Deputy Chief FOIA Officer
Ph: 202-343-1743 or 866-431-0486
Office of Privacy, Mail Stop 0655
Department of Homeland Security
2707 Martin Luther King Jr. Ave. SE
Washington, DC 20528-0655

Federal Emergency Management Agency

Daniel Olsen
Ph: 202-646-3323
Information Management Division
500 C Street, SW
Mail Stop 3172
Washington, DC 20472-3172

Federal Law Enforcement Training Centers

Alicia Mikuta
Ph: 912-261-4512
Building No.681, Suite 187B
1131 Chapel Crossing Road
Glynco, GA 31524

U.S. Immigration and Customs Enforcement

Fernando Pineiro
Ph: 866-633-1182
500 12th Street, SW, Mail Stop 5009
Washington, DC 20536-5009

Office of Inspector General

Darcia Rufus
Ph: 202-254-4001
Department of Homeland Security
245 Murray Lane, SW, Mail Stop 0305
Washington, DC 20528

Federal Protective Service

Catrina Pavlik-Keenan
Ph: 202-794-2210
Office of Privacy, Mail Stop 0655
Department of Homeland Security
2707 Martin Luther King Jr. Ave. SE
Washington, DC 20528-0655

Transportation Security Administration

Kerry Callahan (Acting)
Ph: 1-866-FOIA-TSA
6595 Springfield Center Dr.
Springfield, VA 20598-6020

U.S. Coast Guard

Bradley White
Ph: 571-610-7556
Commandant (CG-6P), Stop 7710
2703 Martin Luther King Jr Ave. SE
Washington, DC 20593-7710

U.S. Citizenship and Immigration Services

Jarrold Panter
Ph: 1-800-375-5283
National Records Center, FOIA/PA Office
P. O. Box 648010
Lee's Summit, MO 64064-8010

United States Secret Service

Kevin Tyrrell
Ph: 202-406-6370
245 Murray Lane, SW, Building T-5
Washington, DC 20223