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13 14 15	Attorneys for Plaintiff United States of America	. , ,	
16	UNITED STATES DISTRICT COURT		
17	FOR THE DISTRICT OF NEVADA		
18 19	UNITED STATES OF AMERICA,	Case No. 2:16-cr- 262	
20	Plaintiff,	Sealed Indictment	
21	ν.	Conspiracy (18 U.S.C. § 1349) (Burke and Rossi)	
22	GLEN BURKE and MICHAEL ROSSI aka MIKE ROSS	Wire Fraud (18 U.S.C. § 1343) (Burke and	
23	Defendant.	Rossi)	
24		Mail Fraud (18 U.S.C. § 1341) (Burke and Rossi)	
25		Contempt (18 U.S.C. § 401(3)) (Burke)	
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Case 2:16-cr-00262-JAD-PAL *SEALED* Document 1 Filed 08/31/16 Page 3 of 12 The Grand Jury charges that at all relevant times: 1 COUNT ONE 2 (Conspiracy to Commit Wire and Mail Fraud) 3 1. From at least as early as October 2011 to in or about January 2013, in the District 4 of Nevada and elsewhere, Defendants 5 GLEN BURKE and MICHAEL ROSSI aka MIKE ROSS 6 did conspire with each other and with others known and unknown to the grand jury to commit 7 the crimes of mail fraud and wire fraud as those crimes are defined in 18 U.S.C. §§ 1341 and 8 1343, and did so by operating a false and fraudulent telemarketing scheme. 9 PURPOSE OF THE CONSPIRACY 10 2. The purpose of the conspiracy was for BURKE and ROSSI to enrich themselves 11 by deceiving consumers into paying hundreds, and in some cases thousands, of dollars for 12 inexpensive vitamins. BURKE and ROSSI hired telemarketers to make interstate phone calls in 13 which they falsely told consumers that they had been selected to receive a valuable prize, and 14 that they would receive the prize if they bought vitamins. In reality, these consumers only 15 received inexpensive vitamins and a cheap prize worth only a small fraction of what they paid. 16 THE MANNER AND MEANS OF THE CONSPIRACY 17 3. The manner and means by which the defendants carried and attempted to carry 18 out the scheme consist of the following acts, among other acts. 19 20 4. **BURKE** and **ROSSI** operated the telemarketing scheme through a Nevada company called American Health Associates, LLC ("AHA"). BURKE controlled AHA, a fact 21 that he concealed by using the names of certain other individuals on AHA's official corporate 22 records and bank accounts. BURKE supplied AHA with start-up money, office space, and its 23 fraudulent business model, which used the same modus operandi as BURKE'S past 24 telemarketing scheme. BURKE controlled AHA's illegal profits. 25 26 5. **ROSSI** became involved in the scheme in late 2011. By mid-2012, **ROSSI** managed the day-to-day operation of AHA's fraudulent telemarketing business, while reporting 27 to and receiving instructions from BURKE. BURKE and ROSSI hired AHA's employees, 28

including telemarketers who, at the direction of **BURKE** and **ROSSI**, made fraudulent telephone
 calls in interstate commerce.

The Fraudulent "Promotion"

6. Using lists of United States residents provided by **BURKE** and **ROSSI**, AHA 4 5 telemarketers called consumers and pretended to deliver exciting news. Reading from scripts approved by BURKE and ROSSI, AHA telemarketers told consumers that they had been 6 specially selected to receive one of five valuable prizes as part of a "promotion." For example, 7 many consumers were told that they had won a new Chevy Camaro, a new Boston Whaler boat, 8 9 a diamond-and-sapphire bracelet, \$3,000 cash, or a cruise that could be exchanged for \$2,300 if the consumer did not wish to travel. Reading from the scripts, telemarketers told consumers that 10 they were "guaranteed one of these five awards," which would be randomly selected for them by 11 a computer. To claim the prize, the consumer only had to pay \$299 to \$399 for vitamins. Once 12 consumers paid, however, AHA sent them nothing but inexpensive vitamins and the "diamond-13 and-sapphire bracelet" - a cheap piece of jewelry worth only a small fraction of what the 14 consumers had paid. 15

7. The scripts misled consumers, many of whom were elderly and vulnerable, into 16 17 believing that each of the five prizes had a value far exceeding the \$299-\$399 purchase price for the vitamins. In order to fool consumers into believing this, telemarketers following the scripts 18 provided by BURKE and ROSSI fraudulently told consumers that they had been chosen to 19 participate in a "promotion." The telemarketers falsely told consumers that AHA was giving 20 away the prizes in order to receive pictures of consumers posing with their prizes, so the 21 company could use the photos to promote the vitamins. In fact, the "promotion" was a lie, and 22 AHA did not actually need the customer photos or use them for any legitimate purpose. 23

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The "VIP Round"

8. Once consumers fell for the scheme and purchased vitamins, BURKE and
 ROSSI used a process called "loading" or "reloading" to target the same consumers with another
 round of false statements in order to take even more of their money. BURKE and ROSSI
 directed more experienced AHA telemarketers known as "reloaders" to call these purchasers

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back with the supposedly good news that they would be receiving the jewelry prize described in the first call. The reloader would then claim that there was even bigger news: the consumer had been specially selected to participate in a "VIP" round of the promotion and was guaranteed to receive an even better prize. A typical list of big-ticket items for the "VIP" round included a new Ford Mustang, a home theater, his and hers diamond watches, \$7,000 in cash, and a Caribbean cruise that could be exchanged for \$5,000 cash.

9. Once again, the consumer had to buy vitamins to claim the prize – but this time, the price was even higher, often more than \$1,000. Consumers who gave their money a second time received nothing but inexpensive vitamins and jewelry, typically a watch or set of watches – which were of poor quality and worth only a small fraction of what they had paid.

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The Third and Fourth Rounds

10. BURKE and ROSSI targeted consumers who were defrauded twice for a third 12 'promotion." Reloaders working for BURKE and ROSSI called these consumers with more 13 supposedly good news. They had typically won the watches in the "VIP" round, and AHA had 14 selected them for yet another, even better "promotion" with even bigger prizes. A typical prize 15 list for the third round consisted of a new Cadillac CTS, a new Kia Soul, four one-ounce gold 16 bars, a lithograph, or an Alaskan cruise that could be exchanged for \$5,000. Consumers in the 17 third round typically paid well over a thousand dollars for vitamins and received the lithograph, 18 which was worth only a small fraction of what they paid. Some of these consumers were 19 targeted for a fourth "promotion" that followed the same fraudulent pattern as the previous 20 rounds. 21

11. Consumers who participated in BURKE's and ROSSI's fraudulent promotions
suffered financial losses. After paying hundreds or thousands of dollars to claim prizes that were
supposedly much more valuable, these consumers received only vitamins and cheap prizes.
BURKE and ROSSI did not deliver to consumers any cars, boats, cruises, home theater systems,
gold bars, or large cash payments.

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MATERIALLY FALSE STATEMENTS AND OMISSIONS

12. To fraudulently induce consumers to pay hundreds and in some cases thousands of dollars for inexpensive vitamins, **BURKE** and **ROSSI**, through AHA, made materially false statements and concealed material facts, including, among other things, the following:

Materially False Statements

a. That consumers had been selected to participate in a promotion, when in fact the
promotions described by defendants' telemarketers did not exist;

b. That consumers had a chance of winning each of the prizes, when in fact they
would receive inexpensive pieces of jewelry or other merchandise worth only a small fraction of
what they would pay;

11 c. That consumers were certain to come out ahead financially after buying the 12 vitamins, when in fact they were certain to lose money;

d. That consumers had a one-in-five chance of winning a new car, when in fact this
was not the case;

e. That a computer would randomly select what prize a consumer would receive,
when in fact all participants in a particular "promotion" received the same prize;

f. That AHA could afford to give away valuable prizes because AHA would
increase sales by using photos of consumers posing with prizes in marketing campaigns, when in
fact the marketing campaigns described by AHA telemarketers did not exist;

g. That AHA was a legitimate company with many satisfied customers, when in fact
 AHA's business consisted of deceiving consumers into overpaying for vitamins;

h. That consumers were protected against losing money by their credit card
 companies' chargeback procedures, when in fact BURKE and ROSSI used delaying tactics to
 prevent customers from using chargebacks to get their money back.

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Omission/Concealment of Material Facts

That in 1996 the Federal Trade Commission obtained a court order prohibiting i. 2 BURKE from engaging in deceptive practices, based on his involvement in a business 3 opportunity scheme; 4

That in 1997 the Securities and Exchange Commission obtained a court order į. 5 against BURKE prohibiting him from misleading investors, based on his failure to disclose to 6 investors that at least five states had filed law enforcement proceedings against his publicly-7 traded telemarketing operation:

That in 1998 BURKE agreed to a court order barring him from engaging in k. 9 telemarketing or assisting others in telemarketing as a result of his involvement in another 10 telemarketing scheme; 11

That in 2003 ROSSI was convicted of the crime of conspiracy to commit theft by 1. 12 obtaining money under false pretenses. 13

All in violation of Title 18, United States Code, Section 1349.

COUNTS 2-17

(Wire Fraud)

The Grand Jury re-alleges and incorporates by reference the allegations in Count 13. 17 1 of this Indictment. 18

From at least as early as October 2011 to in or about January 2013, in the District 14. 19 of Nevada and elsewhere, Defendants GLEN BURKE and MICHAEL ROSSI aka MIKE 20 ROSS did devise and intend to devise and participate in a scheme and artifice to defraud and for 21 obtaining money and property by means of materially false and fraudulent pretenses, 22 representations, and promises. 23

To execute the above-described fraudulent scheme, on or about the below-15. 24 specified dates, within the District of Nevada, and elsewhere, BURKE and ROSSI, together 25 with others known and unknown to the Grand Jury, transmitted and caused the transmission of 26 the following items by means of wire communication in interstate commerce: 27

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- 3	COUNT	APPROXIMATE	DESCRIPTION OF WIRE
4		DATE	
5	2	November 9, 2011	Phone call between victim A.U. in Ohio and AHA employee J.B. in Nevada
6	3	December 21, 2011	Phone call between victim A.U. in Ohio and AHA employee M.T. in Nevada
7	4	• November 15, 2011	Phone call between victim D.L. in Arkansas and AHA employee J.B. in Nevada
8 9	5	December 28, 2011	Phone call between victim D.L. in Arkansas and AHA employee M.T. in Nevada
10	6	November 17, 2011	Phone call between victim S.S. in Montana and AHA employee "Dennis" in Nevada
11	7	January 23, 2012	Phone call between victim J.K. in Kansas and AHA employee C.M. in Nevada
12	8	February 21, 2012	Phone call between victim J.K. in Kansas and AHA employee P.D. in Nevada
13	9	March 2012	Phone call between victim B.P. in Missouri and AHA employee in Nevada
14	10	March 28, 2012	Phone call between victim M.C. in Florida and AHA employee S.S. in Nevada
15 16	11	May 15, 2012	Phone call between victim M.C. in Florida and AHA employee P.D. in Nevada
17	12	April 2, 2012	Phone call between victim S.C. in California and AHA employee "Andre" in Nevada
18	13	May 7, 2012	Phone call between victim S.C. in California and AHA employee D.B. in Nevada
19	. 14	July 16, 2012	Phone call between victim R.K. in Alaska and AHA employee 'Nancy' in Nevada
20	15	August 14, 2012	Phone call between victim R.K. in Alaska and AHA employee D.B. in Nevada
21	16	August 8, 2012	Phone call between victim C.G. in Missouri and AHA employee "Karen" in Nevada
22 23	17	September 5, 2012	Phone call between victim C.G. in Missouri and AHA employee D.B. in Nevada
24	All in violation of Title 18, United States Code, Section 1343.		
25	<u>COUNTS 18-22</u>		
26	(Mail Fraud)		
27	16. The Grand Jury re-alleges and incorporates by reference the allegations in Count		
28	1 of this Indictment	•	

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17. From at least as early as October 2011 to in or about January 2013, in the District
 of Nevada and elsewhere, Defendants GLEN BURKE and MICHAEL ROSSI aka MIKE
 ROSS did devise and intend to devise and participate in a scheme and artifice to defraud and for
 obtaining money and property by means of materially false and fraudulent pretenses,

5 representations, and promises.

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18. To execute the above-described fraudulent scheme, on or about the belowspecified dates, within the District of Nevada and elsewhere, **BURKE** and **ROSSI**, together with
others known and unknown to the Grand Jury, caused to be delivered, by the United States Postal
Service and by private and commercial interstate carrier, the following items:

10 <u>COUNT</u> **APPROXIMATE DESCRIPTION OF MAILING** 11 DATE 12 Envelope from AHA in Nevada to victim D.L. in 18 January 2012 13 Arkansas containing "Affidavit of Eligibility and Liability & Publicity Release Form" 14 Package from AHA in Nevada to victim D.L. in 19 January 2012 Arkansas containing bracelet 15 Envelope from AHA in Nevada to victim J.K. in 20 March 5, 2012 16 Kansas containing "Affidavit of Eligibility and Liability & Publicity Release Form" 17 Letter from AHA employee "Brian" in Nevada to April 2012 21 victim M.C. in Florida 18 Check from victim B.P. in Missouri to AHA in 22 April 2012 19 Nevada

All in violation of Title 18, United States Code, Section 1341.

COUNT 23

(Contempt)

19. The Grand Jury re-alleges and incorporates by reference the allegations in Counts
1-22 of this Indictment.

25 20. At all times relevant to this indictment, Defendant GLEN BURKE was subject to
26 an order entered by Judge Philip M. Pro of the United States District Court for the District of
27 Nevada on or about October 1, 1998 (the "1998 Court Order") in the case entitled Federal Trade
28 Commission v. Dayton Family Productions, Inc. BURKE had agreed to entry of the 1998 Court

Order to resolve a lawsuit brought by the Federal Trade Commission alleging that Burke
 participated in a telemarketing scheme that used misrepresentations to sell investments in a film
 company.

21. The 1998 Court Order banned BURKE from telemarketing. Section III of the
1998 Court Order, entitled "BAN ON TELEMARKETING," permanently bans BURKE from
"engaging in telemarketing" and "assisting others in telemarketing." The 1998 Court Order
defines "telemarketing," in relevant part, as "a plan, program, or campaign which is conducted to
induce the purchase of goods or services by use of one or more telephones and which involves
more than one interstate phone call."

From at least as early as October 2011 to in or about January 2013, in the District
 of Nevada and elsewhere, BURKE did knowingly and willfully disobey and resist a lawful
 order, decree, and command of this Court, namely, Section III of the 1998 Court Order, by
 engaging in telemarketing and assisting others in telemarketing.

All in violation of Title 18, United States Code, Section 401(3).

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COUNT 24

(Contempt)

17 23. The Grand Jury re-alleges and incorporates by reference the allegations in Counts
 18 1-23 of this Indictment.

Section II.B. of the 1998 Court Order contained a provision banning BURKE
 from "[m]isrepresenting, in any manner, directly or by implication, or failing to disclose any fact
 material to a consumer's decision to purchase any item, product, good, service, or investment."
 BURKE violated this provision by committing the acts described below.

23 25. In addition to his fraudulent telemarketing business, BURKE operated another
scheme from his offices in Nevada. BURKE caused deceptive mailers to be sent to consumers.
The mailers were designed to fool them into believing they had won thousands or millions of
dollars. The mailers used fictitious names and many looked like they came from law firms or
financial institutions. The mailers advised consumers to pay a small fee – usually \$20 to \$30 –
in order to claim their winnings. Once consumers paid, however, BURKE either failed to

deliver any money or sent consumers a check or money order for less than \$2 – far less than what the consumer paid as a processing fee to claim the "prize."

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26. As a result of this scheme, from at least as early as September 2011 to in or about January 2013, in the District of Nevada and elsewhere, **BURKE** did knowingly and willfully disobey and resist a lawful order, decree, and command of this Court, namely, Section II.B. of the 1998 Court Order, by causing mailers that misrepresented and failed to disclose material facts to be sent to consumers.

All in violation of Title 18, United States Code, Section 401(3).

FORFEITURE ALLEGATION

The Grand Jury re-alleges and incorporates by reference the allegations in Counts 1-24 of this Indictment for the purpose of alleging forfeiture pursuant to Title 18, United States Code, Section 982(a)(8).

Pursuant to Title 18, United States Code, Section 982(a)(8), upon conviction of a 13 violation of Title 18, United States Code, Sections 1341 or 1343, or a conspiracy to commit such 14 an offense, if such offense involves telemarketing as defined in Title 18, United States Code, 15 Section 1325, Defendants GLEN BURKE and MICHAEL ROSSI aka MIKE ROSS, shall 16 forfeit to the United States of America any real or personal property (A) used or intended to be 17 used to commit, to facilitate, or to promote the commission of such offense; and (B) constituting, 18 derived from, or traceable to the gross proceeds that the defendants obtained directly or 19 indirectly as a result of the offense(s). The property to be forfeited includes, but is not limited to, 20 an in personam criminal forfeiture money judgment. 21

If any of the property described above, as a result of any act or omission of the defendants:

- a. cannot be located upon the exercise of due diligence;
- b. has been transferred or sold to, or deposited with, a third party;
- c. has been placed beyond the jurisdiction of the court;
- d. has been substantially diminished in value; or
- e. has been commingled with other property which cannot be divided without difficulty,

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the United States of America shall be entitled to forfeiture of substitute property pursuant to Title
 21, United States Code, Section 853(p), as incorporated by Title 18, United States Code, Section
 982(b)(1) and Title 28, United States Code, Section 2461(c).

FOREPERSON OF THE GRAND JURY

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. 11	DANIEL G. BOGDEN United States Attorney
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13	TIMOTHY FINLEY
14	DANIEL ZYTNICK /
15	Trial Attorneys Consumer Protection Branch
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