

United States Attorney’s Office

## Southern District of Alabama

Restaurants ADA Compliance Review

*Survey Form*

*Title III of the Americans with Disabilities Act of 1990 ("ADA") provides, among other things, that “[n]o individual shall be discriminated against on the basis of disability in the full and equal enjoyment of the goods, services, facilities, privileges, advantages, or accommodations of any place of public accommodation.” 42 U.S.C. §12182(a). The term “public accommodation” includes "a restaurant, bar, or other establishment serving food or drink[.]" 42 U.S.C. § 12181(7)(B). The ADA authorizes the Department of Justice to investigate alleged violations of Title III and to initiate compliance reviews of covered entities. 42 U.S.C. § 12188(b)(1)(A)(i); 28 C.F.R. § 36.502(c). The United States Attorney's Office for the Southern District of Alabama is charged with enforcing the federal civil rights laws, including Title III of the ADA, in the Southern District of Alabama, which includes Baldwin, Choctaw, Clarke, Conecuh, Dallas, Escambia, Hale, Marengo, Mobile, Monroe, Perry, Washington, and Wilcox counties, as defined in 28 U.S.C. § 81(c).*

1. Restaurant Name and Address

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name of restaurant

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Restaurant street address

1. Owner and Operator Information

### The ADA prohibits discrimination by "any person who owns, leases (or leases to), or operates a place of public accommodation." 42 U.S.C. § 12182(a). "Both the landlord who owns the building that houses a place of public accommodation and the tenant who owns or operates the place of public accommodation are public accommodations subject to the requirements of this part." 28 C.F.R. § 36.201(b).Accordingly, the questions in this section are designed to elicit information about each entity that owns, leases, or operates the restaurant.

1) State the full name and address of the corporation, partnership, or other artificial entity that **owns** the building that houses the restaurant. If more than one corporation, partnership, or other artificial entity has an ownership interest in the restaurant, you may attach a separate sheet.

2) State the full name and address of the corporation, partnership, or other artificial entity that **leases** and/or **operates** the restaurant. If more than one corporation, partnership, or other artificial entity leases and/or operates the restaurant, you may attach a separate sheet.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Entity Name Entity Name

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Address (Line 1) Address (Line 1)

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Address (Line 2) Address (Line 2)

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City, State Zip City, State Zip

1. Corporate Parent Information

### The ADA provides that, when assessing whether barrier removal is “readily achievable,” the factors to consider include the “resources” of the facility, 42 U.S.C. § 12181(9)(b), which includes “the overall financial resources of any parent corporation or entity,” 28 C.F.R. § 36.104 (emphasis added). Accordingly, the questions in this section are designed to elicit information about any corporate parents of the entities identified above as owning, leasing, or operating the restaurant.

3) State the full name and address of any **corporate** **parent** of the entity identified in response to Question 1. If more than one entity is identified in response to Question 1, continue this answer on a separate sheet.

4) State the full name and address of any **corporate** **parent** of the entity identified in response to Question 2. If more than one entity is identified in response to Question 2, continue this answer on a separate sheet.

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Entity Name Entity Name

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City, State Zip City, State Zip

5) If any of the entities identified in your response to Questions 1 through 4 owns or operates **any other restaurant within the Southern District of Alabama**, identify any such other restaurant(s) below and state the corporate affiliation (e.g., “Also operated by ABC Corp”). If there are more than 5 such related restaurants, continue this answer on a separate sheet.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name of Restaurant Corporate Affiliation

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name of Restaurant Corporate Affiliation

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Name of Restaurant Corporate Affiliation

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Name of Restaurant Corporate Affiliation

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Name of Restaurant Corporate Affiliation

##### Legal Obligations

*The ADA establishes different standards depending on when the facility was constructed and whether the facility has been altered since January 26, 1992. 28 C.F.R. §§ 36.401, 36.402. Existing facilities are required to remove barriers to access for persons with disabilities where removal is “readily achievable.” 42 U.S.C. § 12182(b)(2) (A)(iv); 28 C.F.R. § 36.304. Facilities designed and constructed for first occupancy after January 26, 1993, must be accessible to persons with disabilities unless the entity can demonstrate that it is “structurally impractical.” 42 U.S.C. § 12183(a). Finally, alterations after January 26, 1992 must be made to ensure that, to the “maximum extent feasible,” the altered portions of the facility are accessible. 28 C.F.R. § 36.402(a)(1).*

*The original ADA design Standards were first published in 1991 and are set forth at 28 C.F.R. Part 36, Appendix A (the “1991 Standards”). The new ADA design Standards were first published in 2010 and are set forth at 28 C.F.R. Part 36, Subpart D (the “2010 Standards”). Both Standards are available at* [*www.ada.gov*](http://www.ada.gov)*. New construction and alterations commenced between September 15, 2010, and March 15, 2012, must comply with either the 1991 Standards or the 2010 Standards. All new construction and alterations commenced on or after March 15, 2012 must comply with the 2010 Standards.*

*Accordingly, the questions in this section are designed to elicit information necessary to determine the standard applicable to the restaurant's barrier removal obligations. Place an "X" in the appropriate box.*

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | YES | NO |
| **6** | Was the restaurant designed and constructed for first occupancy after January 26, 1993? *See* 28 C.F.R. § 36.401. |  |  |
| **7** | Is the restaurant located in a facility that was constructed after January 26, 1993? S*ee* 28 C.F.R. § 36.401. |  |  |
| **8** | Has the restaurant undergone any alteration after January 26, 1992? The term “alteration” includes, but is not limited to, remodeling, renovation, rehabilitation, historic restoration, changes or rearrangement in structural parts or elements, and changes or rearrangement in the plan configuration of walls and full height partitions. Normal maintenance, re-roofing, painting or wallpapering, asbestos removal, or changes to mechanical or electrical systems are not alterations unless they affect the usability of the building or facility. *See* 28 C.F.R. § 36.402(b). *If your answer to this question is “YES,” briefly describe those alterations on a separate sheet.* |  |  |
| **9** | On what date did the restaurant open to the public? |  |

##### Compliance with the Standards

*Under the ADA, new construction and alterations to existing facilities must comply with either the 1991 Standards or the 2010 Standards, but cannot mix and match provisions from different Standards. In addition, existing facilities are generally obligated to bring their facilities as close to compliance with the Standards as is readily achievable.*

*These questions are designed to elicit information about whether certain elements of the restaurant comply with the applicable Standard. For purposes of these questions, the term “accessible” means complying with the applicable Standard.*

##### *Reservations and Food Ordering Procedures*

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | YES | NO |
| **10** | Does the restaurant take reservations? If yes, answer questions 11 through 12. If no, please go to question 13. |  |  |
| **11** | Does the restaurant use any auxiliary aids and services to ensure that restaurant personnel can take reservations from persons who are deaf, hard of hearing, or who have speech impairments? *See* 28 C.F.R. § 36.303.*If your answer to this question is “YES,” describe these auxiliary aids and services on a separate sheet.* |  |  |
| **12** | Does the restaurant accept calls from relay services used by individuals who are deaf, hard of hearing, or speech-disabled? *See* 28 C.F.R. § 36.303.  |  |  |

***Parking and Drop-off Areas***

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | YES | NO |
| **13** | How many parking spaces are available at the restaurant?  |  |
| 1. How many accessible parking spaces are provided? *See* 1991 Standards § 4.1.2(5); 2010 Standards § 208.2.
 |  |
| 1. Is each accessible parking space 96 inches wide minimum with an adjacent 60-inch wide minimum demarcated access aisle? *See* 1991 Standards §§ 4.1.2(5), 4.6.3; 2010 Standards §§ 208.2, 502.2, 502.3.
 |  |  |
| 1. How many van accessible parking spaces are provided? *See* 1991 Standards § 4.1.2(5); 2010 Standards § 208.2.4.
 |  |
| 1. Is each van space 96 inches wide minimum with an adjacent 96-inch wide minimum demarcated access aisle OR 132 inches wide minimum with an adjacent 60-inch wide minimum demarcated access aisle? *See* 1991 Standards §§ 4.1.2(5), 4.6.3; 2010 Standards §§ 208.2.4, 502.2, 502.3.
 |  |  |
| 1. Is each accessible parking space and van space identified by a vertical sign, displaying the International Symbol of Accessibility, located so that it will not be obscured by a vehicle parked in the space? *See* 1991 Standards §§ 4.1.2(5), 4.6.4, 4.30.7; 2010 Standards §§ 216.5, 502.6, 703.7.2.1.
 |  |  |
| 1. Are van spaces identified by a sign containing the designation “van accessible”? *See* 1991 Standards §§ 4.1.2(5), 4.6.4; 2010 Standards §§ 216.5, 502.6.
 |  |  |
| *Please provide photos of the accessible parking spaces and van spaces.* |

***Route of Travel***

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | YES | NO |
| **14** | Is the route from the parking lot to the restaurant entrance accessible to persons with disabilities? *See* 1991 Standards §§ 4.1.2(1), 4.3; 2010 Standards § 206.2.1, Chapter 4. |  |  |
| **15** | Is the route from the street and sidewalk to the restaurant entrance accessible to persons with disabilities? *See* 1991 Standards §§ 4.1.2(1), 4.3; 2010 Standards § 206.2.1, Chapter 4. |  |  |
| **16** | If the answer to questions 14 or 15 is no, is there an alternate route of travel leading to the restaurant entrance from the parking lot, street and sidewalk that is accessible to persons with disabilities? *See* 1991 Standards §§ 4.1.2(1), 4.3; 2010 Standards § 206.2.1, Chapter 4. |  |  |
| **17** | Do curbs on the route have curb cuts at drives, parking and drop-offs? *See* 1991 Standards §§ 4.1.2(1), 4.3.8, 4.7; 2010 Standards §§ 206.2.1, 406. |  |  |
|  | *Please provide photos of the route of travel.* |

***Main Public Entrance***

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | YES | NO |

|  |  |  |  |
| --- | --- | --- | --- |
| **18** | If there are stairs at the main entrance, is a ramp, elevator or platform lift provided, or is there an alternate accessible entrance that is not a service or loading entrance? *See* 1991 Standards §§ 4.1.2(1), 4.1.3(8), 4.3, 4.14; 2010 Standards §§ 206.2.1, 206.4, Chapter 4. |  |  |
| **19** | Is the alternate accessible entrance designated with a sign displaying the International Symbol of Accessibility? *See* 1991 Standards §§ 4.1.2(7)(c), 4.30.7; 2010 Standards §§ 216.6, 703.7.2.1.  |  |  |
| **20** | Do all inaccessible entrances have signs indicating the location of the nearest accessible entrance? *See* 1991 Standards §§ 4.1.2(7)(c), 4.30; 2010 Standards §§ 216.6, 703.5. |  |  |
| **21** | Is the entrance door accessible? *See* 1991 Standards §§ 4.1.3(7)(a), 4.13; 2010 Standards §§ 206.4, 404. |  |  |
|  | *Please provide photos of the main entrance, alternate entrance and signage.* |

##### *Restaurant Layout*

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | YES | NO |
| **22** | Does the restaurant occupy more than one floor level? |  |  |
| **23** | If the answer is “Yes,” please indicate the number of levels, including any raised or sunken dining areas, and describe what facilities or services are on each level (e.g., entrance and bar on first level, dining on second level, restrooms in basement): |
| **24** | If the restaurant occupies more than one level, please indicate how patrons move from one level to the next (e.g., ramp, elevator, stairs), and whether each route is accessible. *See* 1991 Standards § 4.3; 2010 Standards § 206. |
| **25** | Does the restaurant contain more than one dining area? |  |  |
| **26** | If the restaurant contains more than one dining area, indicate the number and type of dining areas provided and describe the services and décor provided in each dining area (*e.g*., bar areas, dining areas with views, outdoor dining areas, private dining areas, dining areas where entertainment is provided). *See* 1991 Standards § 5.4; 2010 Standards §§ 206.2.5, 226. |

##### *Dining Areas*

|  |  |  |  |
| --- | --- | --- | --- |
|  |  |  |  |
| **27** | How many moveable tables, fixed tables and counters are provided in each dining area listed above?  |
| **28** | How many seating and standing locations for patrons are provided in each dining area listed above? |
|  | *Please provide photos of each dining area listed above.* |

***Dining Areas***

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | YES | NO |
| **29** | Moveable Tables1. How many moveable tables are provided?
 |  |
| 1. How many seating locations are provided at moveable tables?
 |  |
| 1. How many seating locations at moveable tables are accessible to people using wheelchairs? *See* Title III Regulations § 36.302(a); 1991 Standards §§ 4.32; 2010 Standards § 902.
 |  |
| 1. Are moveable tables with accessible seating locations dispersed throughout all dining areas? *See* Title III Regulations § 36.302(a); 1991 Standards § 5.1; 2010 Standards § 226.2.
 |  |  |
| 1. Is there an accessible route to accessible seating locations at moveable tables? *See* 1991 Standards § 5.3; 2010 Standards Chapter 4.
 |  |  |
| 1. Does a 30-inch wide minimum clear floor space extend 17 inches minimum under the table? *See* Title III Regulations § 36.302(a); 1991 Standards §§ 4.32.2, 4.2.4; 2010 Standards §§ 902.2, 305.
 |  |  |
| 1. Is the knee clearance (from the floor to the bottom of the table or support brackets) 27 inches high minimum? *See* Title III Regulations § 36.302(a); 1991 Standards § 4.32.3; 2010 Standards §§ 902.2, 306.
 |  |  |
| **30** | Fixed Tables1. How many fixed tables are provided?
 |  |
| 1. How many seating locations are provided at fixed tables?
 |  |
| 1. How many seating locations at fixed tables are accessible to people using wheelchairs? *See* 1991 Standards §§ 5.1, 4.1.3(18), 4.32; 2010 Standards §§ 226, 902.
 |  |
| 1. Are fixed tables with accessible seating locations dispersed throughout all dining areas? *See* 1991 Standards § 5.1; 2010 Standards § 226.2.
 |  |  |
| 1. Is there an accessible route to accessible seating locations at fixed tables? *See* 1991 Standards § 5.3; 2010 Standards § 206.2.4, Chapter 4.
 |  |  |
| 1. Does a 30-inch wide minimum clear floor space extend 17 inches minimum under the table? *See* 1991 Standards §§ 5.1, 4.1.3(18), 4.32.2, 4.2.4; 2010 Standards §§ 226, 902.2, 305.
 |  |  |
| 1. Is the knee clearance (from the floor to the bottom of the table or support brackets) 27 inches minimum high? *See* 1991 Standards § 4.32.3; 2010 Standards §§ 226, 902.2, 306.
 |  |  |
|  | *Please provide photos of each type of accessible table.* |

***Dining Areas***

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | *YES* | *NO* |
| **31** | Bar or Counter Areas where food or drink is served1. How many seating and standing locations are provided at the bar or counter where food or drink is served?
 |  |
| 1. How many seating locations at the bar or counter are accessible to people using wheelchairs? *See* 1991 Standards §§ 5.2, 4.32; 2010 Standards §§ 226, 902.
 |  |
| 1. At the accessible seating locations, is the top of the bar counter located between 28 and 34 inches above the floor surface? *See* 1991 Standards § 5.2, 4.32.4; 2010 Standards §§ 226, 902.3.
 |  |  |
| 1. If no accessible seating locations are provided at the bar counter, is service available at accessible tables within the bar area? *See* 1991 Standards §§ 5.2 and 4.32.
 |  |  |
| 1. Is there an accessible route to accessible bar seating locations? *See* 1991 Standards § 5.3; 2010 Standards § 206.2.4, Chapter 4.
 |  |  |
|  | *Please provide photos of bar counters and accessible tables.* |

***Miscellaneous***

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | YES | NO |
| **32** | Does the restaurant have any food services lines?1. If Yes, is an accessible route provided through the food service line (e.g., buffet or smorgasbord)? *See* 1991 Standards § 5.5, Fig. 53; 2010 Standards §§ 227.5, 904.4, 403.
 |  |  |
| 1. If Yes, is the service counter accessible? *See* 1991 Standards § 7.2(1); 2010 Standards §§ 227.5, 904.4.
 |  |  |
|  | *Please provide photos of food service lines and service counters.* |  |  |

***Restrooms***

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | YES | NO |
| **33** | How many restrooms does the restaurant have? |  |  |
| **34** | Is there an accessible route from each accessible seating location to the restrooms? *See* 1991 Standards §§ 4.1.3(1), 4.3; 2010 Standards § 206.2.4, Chapter 4. |  |  |
| **35** | Men’s Restroom1. Does the men’s restroom have an accessible door? *See* 1991 Standards §§ 4.1.3(7), 4.1.3(11), 4.22.2, 4.13; 2010 Standards §§ 206.5, 404.
 |  |  |
| 1. Is an unobstructed 60-inch diameter or t-shaped turning space provided within the men’s restroom to allow an individual in a wheelchair to make a 180 degree turn? *See* 1991 Standards §§ 4.1.3(11), 4.22.3, 4.2.3, Fig. 3; 2010 Standards §§ 213.2, 603.2.1, 304.3.
 |  |  |
| 1. If the men’s restroom contains toilet stalls, is at least one 60-inch wide standard accessible toilet stall provided? *See* 1991 Standards §§ 4.1.3(11), 4.22.4, 4.17.3, Fig. 30(a); 2010 Standards §§ 213.2, 213.3.1, 604.8.1.
 |  |  |
| 1. Are rear and side grab bars provided at the men’s accessible toilet? *See* 1991 Standards §§ 4.1.3(11), 4.22.4, 4.16.4, Fig. 29, 4.17.6, Figs. 30(c) & (d); 2010 Standards §§ 213.2, 213.3.2, 604.5.
 |  |  |
| 1. If the restaurant has a single user men’s toilet room, does it include the accessible features listed above at (a), (b) and (d)? *See* 1991 Standards §§ 4.1.3(11), 4.22; 2010 Standards §§ 213, 603.
 |  |  |
| **36** | Women’s Restroom1. Does the women’s restroom have an accessible door? *See* 1991 Standards §§ 4.1.3(7), 4.1.3(11), 4.22.2, 4.13; 2010 Standards §§ 206.5, 404.
 |  |  |
| 1. Is an unobstructed 60-inch diameter or t-shaped turning space provided within the women’s restroom to allow an individual in a wheelchair to make a 180 degree turn? *See* 1991 Standards §§ 4.1.3(11), 4.22.3, 4.2.3, Fig. 3; 2010 Standards §§ 213.2, 603.2.1, 304.3.
 |  |  |
| 1. If the women’s restroom contains toilet stalls, is at least one 60-inch wide standard accessible toilet stall provided? *See* 1991 Standards §§ 4.1.3(11), 4.22.4, 4.17.3, Fig. 30(a); 2010 Standards §§ 213.2, 213.3.1, 604.8.1.
 |  |  |
| 1. Are rear and side grab bars provided at the women’s accessible toilet? *See* 1991 Standards §§ 4.1.3(11), 4.22.4, 4.16.4, Fig. 29, 4.17.6, Figs. 30(c) & (d); 2010 Standards §§ 213.2, 213.3.2, 604.5.
 |  |  |
| 1. If the restaurant has a single user women’s toilet room, does it include the accessible features listed above at (a), (b) and (d)? *See* 1991 Standards §§ 4.1.3(11), 4.22; 2010 Standards §§ 213, 603.
 |  |  |
| **37** | If the multi-user restrooms are not accessible, does the restaurant have a single, unisex restroom that is accessible to people with mobility impairments, including people using a wheelchair? *See* 1991 Standards §§ 4.1.6(3)(e)(i), 4.22; 2010 Standards §§ 213, 603. |  |  |
|  | *Provide photos of all toilet rooms.* |

##### Policies, Practices, and Procedures

*The ADA generally obligates public accommodations to make reasonable modifications in their policies, practices, and procedures when the modifications are necessary to afford goods, services, facilities, privileges, advantages, or accommodations to individuals with disabilities. 28 C.F.R. § 36.302. Set forth below are a series of questions about the written policies of the restaurant. For Questions* ***38 through 47****, type or print an “X” in the appropriate box.*

***General Policies and Procedures***

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | YES | NO |
| **38** | Does the restaurant have any **written** policies, practices, or procedures concerning the provision of services to guests with disabilities? *If your answer to this question is “*YES*,” please attach a copy of the restaurant’s written policy to this form.* |  |  |
| **39** | Does the restaurant’s written policy specify that persons with disabilities, including persons with hearing impairments, may make reservations in the same way and on the same terms that other persons can make reservations? *See* 28 C.F.R. § 36.302. |  |  |
| **40** | Does the restaurant’s written policy specify that parking spaces may be reserved for individuals with disabilities or, in the alternative, does it offer valet parking? *See* 1991 Standards. § 4.1.2(e); 2010 Standards § 209.4; 28 C.F.R. § 36.305. |  |  |
| **41** | Does the restaurant’s written policy specify that its employees will receive basic training on how to accommodate persons with disabilities (e.g., overview of the restaurant’s accessibility features, dealing with service animals, etc.)? *See* 28 C.F.R. § 36.302(a). |  |  |
| **42** | Does the restaurant’s written policy specify that restaurant staff is to be trained to offer assistance, upon request, to persons with disabilities who may need assistance in using restaurant services? *See* 28 C.F.R. § 36.302(a). |  |  |
| **43** | Does the restaurant’s written policy specify that restaurant staff is to be made available to move tables, and provide and adjust accessible features of the facility when features require installation or adjustment to ensure accessibility? *See* 28 C.F.R. § 36.302(a).  |  |  |
| **44** | Does the restaurant’s written policy specify that restaurant menus, and all other printed materials provided for use by patrons, also be available in alternate formats so that blind persons and persons with low vision can read them? (Alternate formats include Braille, large print, and audio recordings). *See* 28 C.F.R. § 36.303(b); 36.303(b).  |  |  |

***Service Animals***

|  |  |  |  |
| --- | --- | --- | --- |
|  |  | YES | NO |
| **45** | Does the restaurant’s written policy specify that persons with disabilities may use service animals, without imposing any extra charges or conditions, in all public areas of the facility, including restrooms?  |  |  |
| **46** | Does the restaurant’s written policy specify that the restaurant’s employees shall receive training on the proper manner for determining whether an animal qualifies as a service animal? *See* 28 C.F.R. § 36.302(c)(6). |  |  |
| **47** | Does the restaurant’s written policy specify that in instances where the restaurant properly excludes a service animal, it will provide alternate methods for serving the individual with a disability (e.g., a carry-out option)?  |  |  |

##### Imminent Remedial Plans

### If the owner or operator of the restaurant intends to establish written policies or modify any of its existing policies **within the next three (3) months**, or plans to remove architectural barriers to access or otherwise bring elements of the restaurant into compliance with the Standards **within the next year**, please briefly describe those intentions or plans below. In your answer to this question, if you answered "No" to any of Questions **38 through 47**, state in the space provided whether the owner or operator of the restaurant intends to establish or modify its written policies **within the next three months** such that the owner or operator would be in a position to answer “Yes” to any or all of these questions.

##### plans/drawings

### If your restaurant had plans and/or drawings prepared by an architect or engineer, please provide a copy of them to us.

#####  Contact Information

### Provide the name, address, telephone number, and facsimile number of a person in your organization whom we may contact for purposes of this compliance review. If you are represented by an attorney in this matter, please provide the name, address, telephone number, and facsimile number of your attorney.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name

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Address (Line 1)

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Address (Line 2)

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

City, State Zip Phone Fax

##### Verification

The verification below should be signed by an authorized representative of one of the entities identified in response to Questions 1 and 2 above.

I verify that the foregoing information and the information provided on the attached schedules is true and correct to the best of my knowledge, information, and belief.

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_

Name (print) Signature Date

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Title / Corporate Affiliation

**Please return the completed form and any attachments to:**

**United States Attorney’s Office**

**Southern District of Alabama**

**Civil Rights Enforcement Unit, Civil Division**

**63 South Royal Street, Suite 600**

**Mobile, AL 36602**

**Facsimile: 251.441.5051**

**Telephone: 251.441.5845**