

May Loop

**NEW YORK**

**NEW YORK UNE**

	<b>Prod</b>	<b>Num</b>	<b>Denum</b>
UNE % Flow Through	18.32	383	2090
UNE % Flow Through Simple	20.69	383	1851
UNE % Flow Through Complex	0.00	0	239
UNE Completion Notification - Average Response Time	0.00	62	2737
UNE Completion Notification - % On Time	100.00	2737	2737
UNE Submission per Order Ratio	1.23	2274	1849

**UNE POTS SERVICES:**

***Mechanized Orders:***

Average Order Confirmation Response Time	1.53	43342	383
% Order Confirmation within 2 Hrs	98.43	377	383
Average Reject Response Time	0.00	27	74
% Reject within 2 Hrs	100.00	74	74

***Electronically Received Non-Mechanized Orders < 10 Lines***

Average Order Confirmation Response Time	36.05	3081277	1423
% Orders Confirmed within 24 Hrs	58.46	832	1423
Average Reject Response Time	44.42	649001	242
% Reject within 24 Hrs	43.80	106	242

***Electronically Received Non-Mechanized Orders ≥ 10 Lines***

Average Order Confirmation Response Time	36.53	99564	45
% Orders Confirmed within 72 Hrs	77.77	35	45
Average Reject Response Time	26.14	20456	13
% Reject within 72 Hrs	84.61	11	13

**UNE SPECIAL SERVICES:**

***Electronically Received Non-Mechanized Orders < 10 Lines***

Average Order Confirmation Response Time	34.24	107330	52
% Orders Confirmed within 48 Hrs	78.84	41	52
Average Reject Response Time	0.00	0	0
% Reject within 48 Hrs	0.00	0	0

***Electronically Received Non-Mechanized Orders ≥ 10 Lines***

Average Order Confirmation Response Time	46.30	8369	3
% Orders Confirmed within 72 Hrs	100.00	3	3
Average Reject Response Time	3.53	233	1
% Reject within 72 Hrs	100.00	1	1

**UNE POTS COMPLEX SERVICES**

***Electronically Received***

Average Order Confirmation Response Time	37.32	414376	184
% Orders Confirmed On Time	82.60	152	184
Average Reject Response Time	21.55	43379	33
% Reject on Time	90.90	30	33

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Milch of Bell Atlantic via electronic mail on  
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June Loop

**NEW YORK**

**NEW YORK UNE**

	<b>Prod</b>	<b>Num</b>	<b>Denum</b>
UNE % Flow Through	13.90	288	2071
UNE % Flow Through Simple	17.01	288	1693
UNE % Flow Through Complex	0.00	0	378
UNE Completion Notification - Average Response Time	0.00	68	3271
UNE Completion Notification - % On Time	100.00	3271	3271
UNE Submission per Order Ratio	1.24	2309	1864

**UNE POTS SERVICES:**

***Mechanized Orders:***

Average Order Confirmation Response Time	8.49	152381	288
% Order Confirmation within 2 Hrs	94.09	271	288
Average Reject Response Time	0.05	489	90
% Reject within 2 Hrs	98.88	89	90

***Electronically Received Non-Mechanized Orders < 10 Lines***

Average Order Confirmation Response Time	42.29	3482238	1366
% Orders Confirmed within 24 Hrs	51.09	698	1366
Average Reject Response Time	34.29	515245	249
% Reject within 24 Hrs	50.60	126	249

***Electronically Received Non-Mechanized Orders ≥ 10 Lines***

Average Order Confirmation Response Time	77.51	182188	39
% Orders Confirmed within 72 Hrs	84.61	33	39
Average Reject Response Time	37.19	17911	8
% Reject within 72 Hrs	87.50	7	8

**UNE SPECIAL SERVICES:**

***Electronically Received Non-Mechanized Orders < 10 Lines***

Average Order Confirmation Response Time	31.06	82100	44
% Orders Confirmed within 48 Hrs	77.27	34	44
Average Reject Response Time	22.00	2640	2
% Reject within 48 Hrs	100.00	2	2

***Electronically Received Non-Mechanized Orders ≥ 10 Lines***

Average Order Confirmation Response Time	62.41	3761	1
% Orders Confirmed within 72 Hrs	100.00	1	1
Average Reject Response Time	0.00	0	0
% Reject within 72 Hrs	0.00	0	0

**UNE POTS COMPLEX SERVICES**

***Electronically Received***

Average Order Confirmation Response Time	39.02	779953	333
% Orders Confirmed On Time	85.58	285	333
Average Reject Response Time	38.57	65425	28
% Reject on Time	85.71	24	28

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July Loop

**NEW YORK**

**NEW YORK UNE**

	<b>Prod</b>	<b>Num</b>	<b>Denum</b>
UNE % Flow Through	15.75	970	6156
UNE % Flow Through Simple	20.28	968	4773
UNE % Flow Through Complex	0.14	2	1383
UNE Completion Notification - Average Response Time	0.00	109	4954
UNE Completion Notification - % On Time	100.00	4954	4954
UNE Submission per Order Ratio	1.43	7740	5411

**UNE POTS SERVICES:**

***Mechanized Orders:***

Average Order Confirmation Response Time	1.53	109221	968
% Order Confirmation within 2 Hrs	95.66	926	968
Average Reject Response Time	0.10	3676	358
% Reject within 2 Hrs	97.76	350	358

***Electronically Received Non-Mechanized Orders < 10 Lines***

Average Order Confirmation Response Time	30.42	6687882	3630
% Orders Confirmed within 24 Hrs	58.70	2131	3630
Average Reject Response Time	30.44	1331584	722
% Reject within 24 Hrs	56.64	409	722

***Electronically Received Non-Mechanized Orders ≥ 10 Lines***

Average Order Confirmation Response Time	31.54	334963	175
% Orders Confirmed within 72 Hrs	84.57	148	175
Average Reject Response Time	34.37	118410	57
% Reject within 72 Hrs	84.21	48	57

**UNE SPECIAL SERVICES:**

***Mechanized Orders:***

Average Order Confirmation Response Time	95.32	11463	2
% Order Confirmation within 2 Hrs	0.00	0	2
Average Reject Response Time	0.00	0	0
% Reject within 2 Hrs	0.00	0	0

***Electronically Received Non-Mechanized Orders < 10 Lines***

Average Order Confirmation Response Time	36.38	615562	280
% Orders Confirmed within 48 Hrs	70.35	197	280
Average Reject Response Time	38.42	20898	9
% Reject within 48 Hrs	88.88	8	9

***Electronically Received Non-Mechanized Orders ≥ 10 Lines***

Average Order Confirmation Response Time	38.00	18239	8
% Orders Confirmed within 72 Hrs	87.50	7	8
Average Reject Response Time	0.00	0	0
% Reject within 72 Hrs	0.00	0	0

**UNE POTS COMPLEX SERVICES**

***Electronically Received***

Average Order Confirmation Response Time	31.23	2058016	1093
% Orders Confirmed On Time	85.36	933	1093
Average Reject Response Time	20.50	265041	212
% Reject on Time	91.50	194	212

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August Loop

**NEW YORK**

**NEW YORK UNE**

	<b>Prod</b>	<b>Num</b>	<b>Denum</b>
UNE % Flow Through	16.96	1583	9331
UNE % Flow Through Simple	19.78	1581	7990
UNE % Flow Through Complex	0.14	2	1341
UNE Completion Notification - Average Response Time	0.00	293	8234
UNE Completion Notification - % On Time	100.00	8234	8234
UNE Submission per Order Ratio	1.29	11259	8720

**UNE POTS SERVICES:**

***Mechanized Orders:***

Average Order Confirmation Response Time	0.29	45190	1581
% Order Confirmation within 2 Hrs	99.55	1574	1581
Average Reject Response Time	0.10	3828	400
% Reject within 2 Hrs	98.25	393	400

***Electronically Received Non-Mechanized Orders < 10 Lines***

Average Order Confirmation Response Time	23.03	8652383	6255
% Orders Confirmed within 24 Hrs	71.62	4480	6255
Average Reject Response Time	23.28	1225957	871
% Reject within 24 Hrs	67.50	588	871

***Electronically Received Non-Mechanized Orders ≥ 10 Lines***

Average Order Confirmation Response Time	36.37	338289	154
% Orders Confirmed within 72 Hrs	81.16	125	154
Average Reject Response Time	35.06	136890	65
% Reject within 72 Hrs	86.15	56	65

**UNE SPECIAL SERVICES:**

***Mechanized Orders:***

Average Order Confirmation Response Time	67.42	8124	2
% Order Confirmation within 2 Hrs	0.00	0	2
Average Reject Response Time	0.00	0	0
% Reject within 2 Hrs	0.00	0	0

***Electronically Received Non-Mechanized Orders < 10 Lines***

Average Order Confirmation Response Time	31.16	364027	194
% Orders Confirmed within 48 Hrs	77.31	150	194
Average Reject Response Time	26.07	9402	6
% Reject within 48 Hrs	83.33	5	6

***Electronically Received Non-Mechanized Orders ≥ 10 Lines***

Average Order Confirmation Response Time	31.16	9382	5
% Orders Confirmed within 72 Hrs	100.00	5	5
Average Reject Response Time	0.00	0	0
% Reject within 72 Hrs	0.00	0	0

**UNE POTS COMPLEX SERVICES**

***Electronically Received***

Average Order Confirmation Response Time	45.06	3084646	1140
% Orders Confirmed On Time	75.61	862	1140
Average Reject Response Time	27.22	599290	365
% Reject on Time	89.31	326	365

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NY Sep-99  
Loop Ordering Metrics

<b>NEW YORK</b>	<b>Prod</b>	<b>Num</b>	<b>Denum</b>
<b>UNE Loop</b>			
UNE % Flow Through Total	17.35	1587	9146
UNE % Flow Through Simple	19.75	1587	8035
UNE % Flow Through Complex	0.00	0	1111
UNE % Reject Total	18.90	1675	8859
UNE % Reject Simple	16.04	1285	8009
UNE % Reject Complex	45.88	390	850
UNE Completion Notification - Average Response Time	0.0000	291	8410
UNE Completion Notification - % On Time	100.00	8410	8410
UNE Submission per Order Ratio	1.24	10945	8859
<b>UNE POTS SERVICES:</b>			
<b><i>Mechanized Orders:</i></b>			
Average Order Confirmation Response Time	1.05	100425	1587
% Order Confirmation within 2 Hrs	99.30	1576	1587
Average Reject Response Time	0.21	6488	508
% Reject within 2 Hrs	97.63	496	508
<b><i>Electronically Received Non-Mechanized Orders &lt; 10 Lines</i></b>			
Average Order Confirmation Response Time	16.37	6226855	6336
% Orders Confirmed within 24 Hrs	87.56	5548	6336
Average Reject Response Time	17.70	760631	716
% Reject within 24 Hrs	75.27	539	716
<b><i>Electronically Received Non-Mechanized Orders ≥ 10 Lines</i></b>			
Average Order Confirmation Response Time	32.01	215159	112
% Orders Confirmed within 72 Hrs	89.28	100	112
Average Reject Response Time	38.77	141914	61
% Reject within 72 Hrs	91.80	56	61
<b>UNE SPECIAL SERVICES:</b>			
<b><i>Electronically Received Non-Mechanized Orders &lt; 10 Lines</i></b>			
Average Order Confirmation Response Time	33.21	191347	96
% Orders Confirmed within 48 Hrs	77.08	74	96
Average Reject Response Time	35.56	34147	16
% Reject within 48 Hrs	75.00	12	16
<b><i>Electronically Received Non-Mechanized Orders ≥ 10 Lines</i></b>			
Average Order Confirmation Response Time	24.74	13364	9
% Orders Confirmed within 72 Hrs	100.00	9	9
Average Reject Response Time	0.00	0	0
% Reject within 72 Hrs	0.00	0	0
<b>UNE POTS COMPLEX SERVICES</b>			
<b><i>Electronically Received &lt; 10 Lines</i></b>			
Average Order Confirmation Response Time	60.06	3625758	1006
% Orders Confirmed On Time within 72 Hrs	62.52	629	1006
Average Reject Response Time	30.38	681944	374
% Reject on Time within 72 Hrs	89.03	333	374

Produced to Department of Justice by Randal  
Milch of Bell Atlantic via electronic mail on  
October 25, 1999