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MCJ4250995

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*MasterCard  
International*



# Debit and Chip Products

Standard & Poor's

G. Henry Mundt III  
Executive Vice President  
Global Deposit Access  
September 25, 1998

GOVERNMENT  
DEPOSITION  
EXHIBIT  
1496



# Debit Products

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- Industry/Segment Outlook
- Statistics and Trends
- New Initiatives
- Risks/Opportunities
- View of the Future

# Debit: A Different Business Model from Credit

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## For Member Financial Institutions

- Credit is a stand-alone product
- Debit is an enhancement to bank's core product, the deposit account
- Reduces brick and mortar costs
- 100% online processing reduces risk of fraud
- Unlike credit, can be offered to entire account base

# Debit: A Different Business Model from Credit

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## For Consumers

- Provides anytime, anywhere access to their money (current account)
- Convenience, security

## For Merchants

- Encourages incremental sales
- Reduces costs of handling cash and checks
- Generally lower cost than credit

# Online Debit Does NOT Replace Credit

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## It Replaces Cash and Checks

- The Netherlands
  - Check use down from 350MM/year to 50MM/year over a seven-year period
- Canada
  - Debit usage increased from 9% to 22% over two-year period
  - Cash decreased from 58% to 50%
  - Checks decreased from 12% to 7%



## ATM: The Historical Catalyst

- First deployed in U.K. and U.S. in late 1960's
- Development of shared networks dramatically increased growth
- Paved the way for point-of-sale (POS) debit:
  - Consumer comfort with ATM convenience & technology
  - Demand for similar POS utility

## Explosive Global Growth of POS Debit

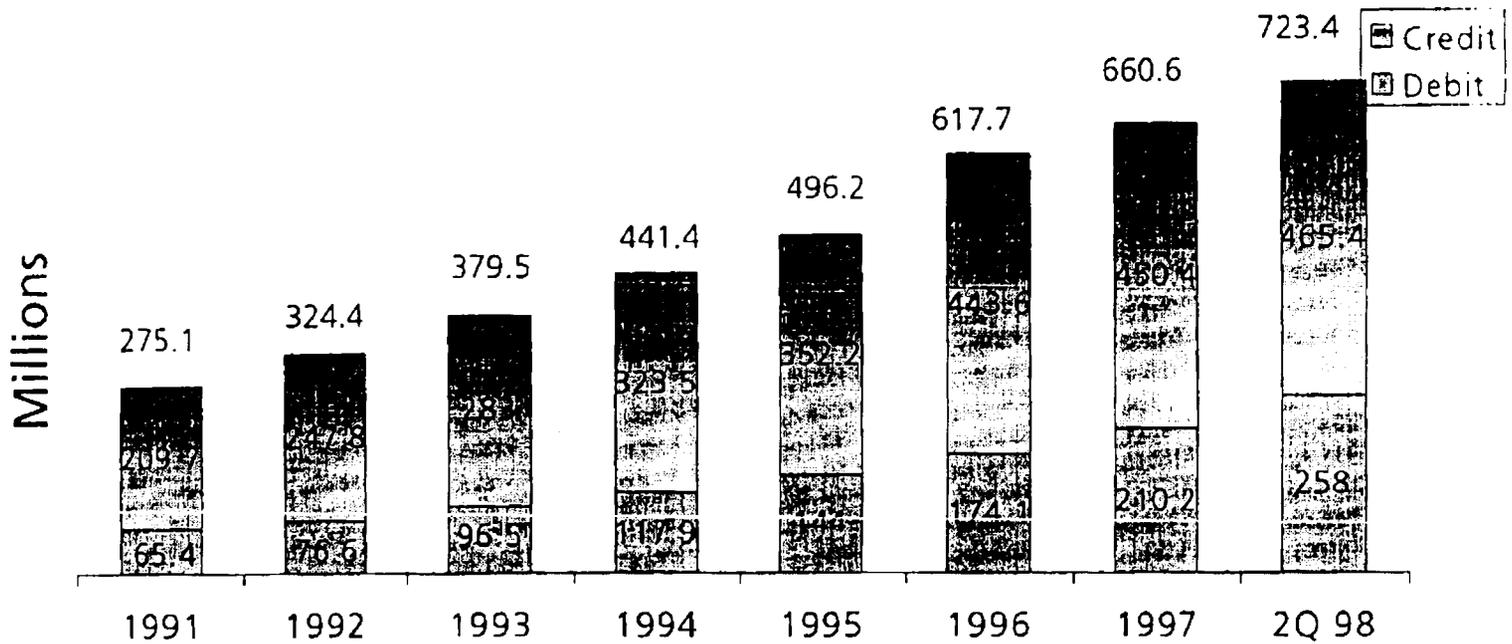
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- United Kingdom  
Number of debit transactions exceeded credit transactions in 1995
- United States  
Debit transactions are projected to surpass credit by 2002
- Canada  
From 3.3 million transactions in 1990 to over 1 billion in 1998  
Projected to reach 1.8 billion transactions by 2000



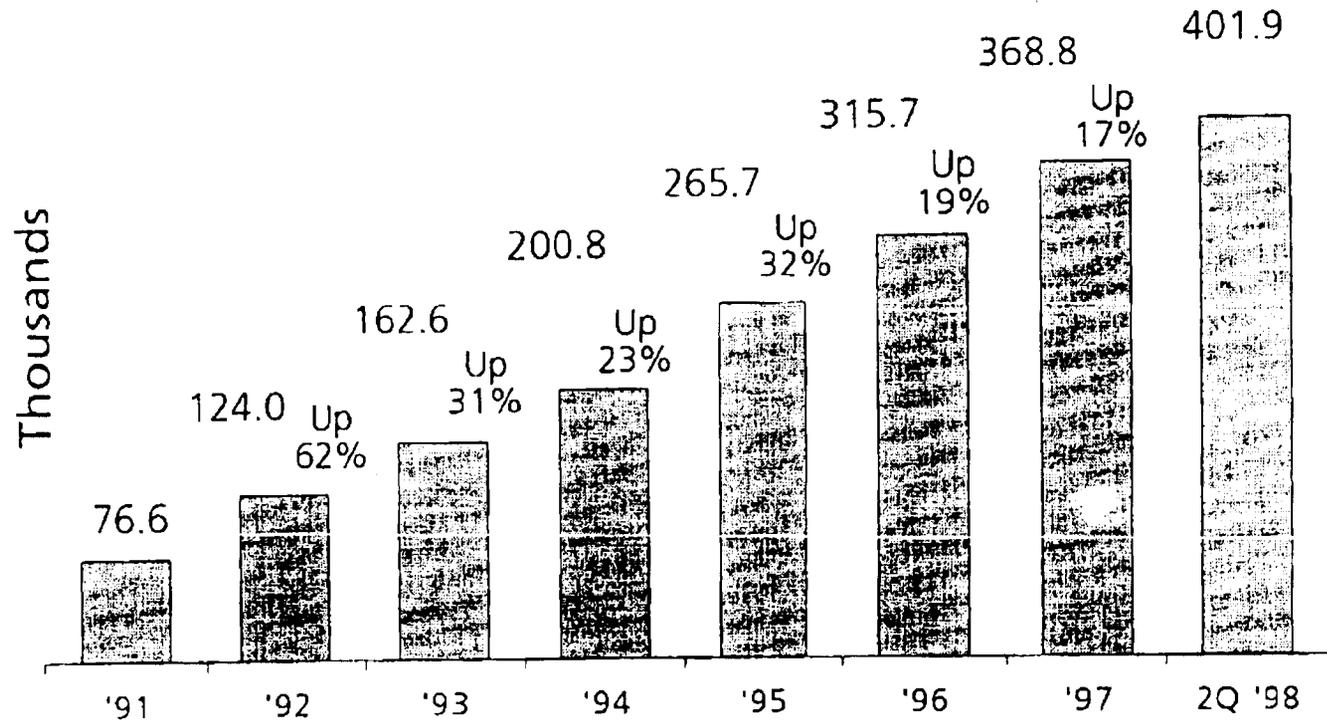
# Cards With Access to Network

## Over 723 Million Cards



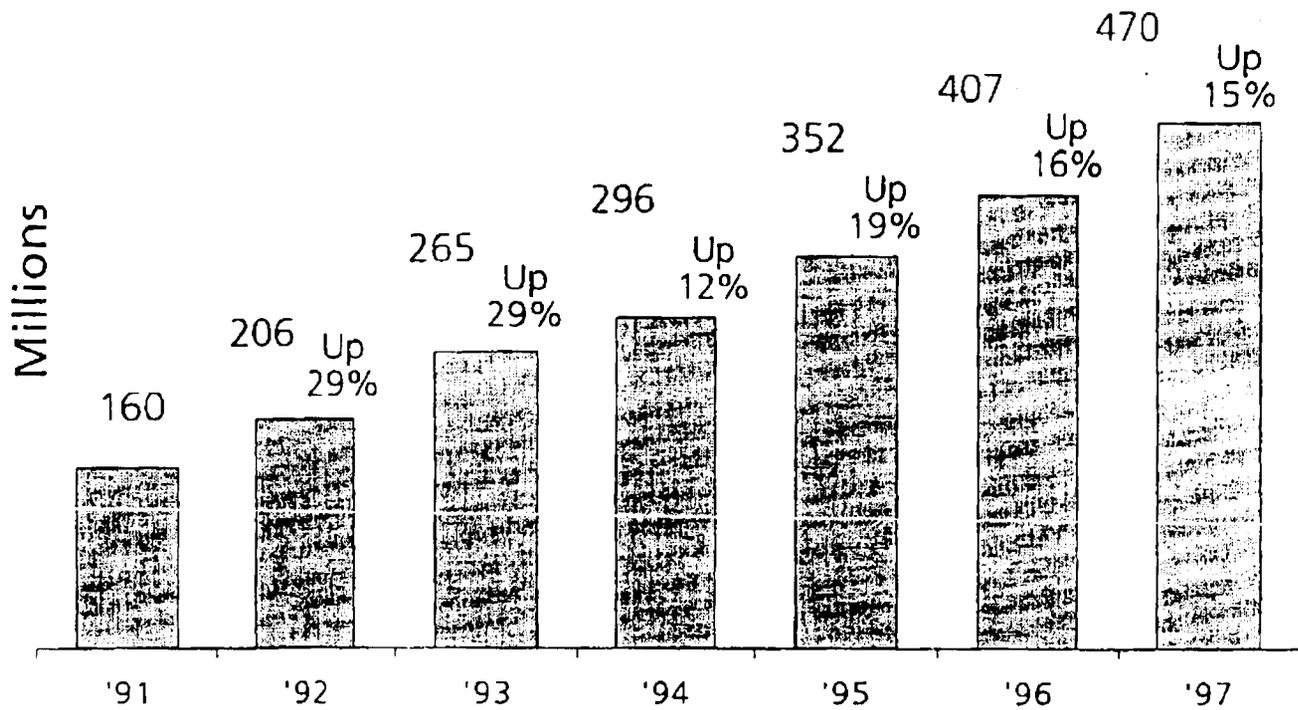
# MasterCard/Cirrus ATM Growth

401,895 ATMs



# ATM Transaction Growth

## Over 470 Million Transactions



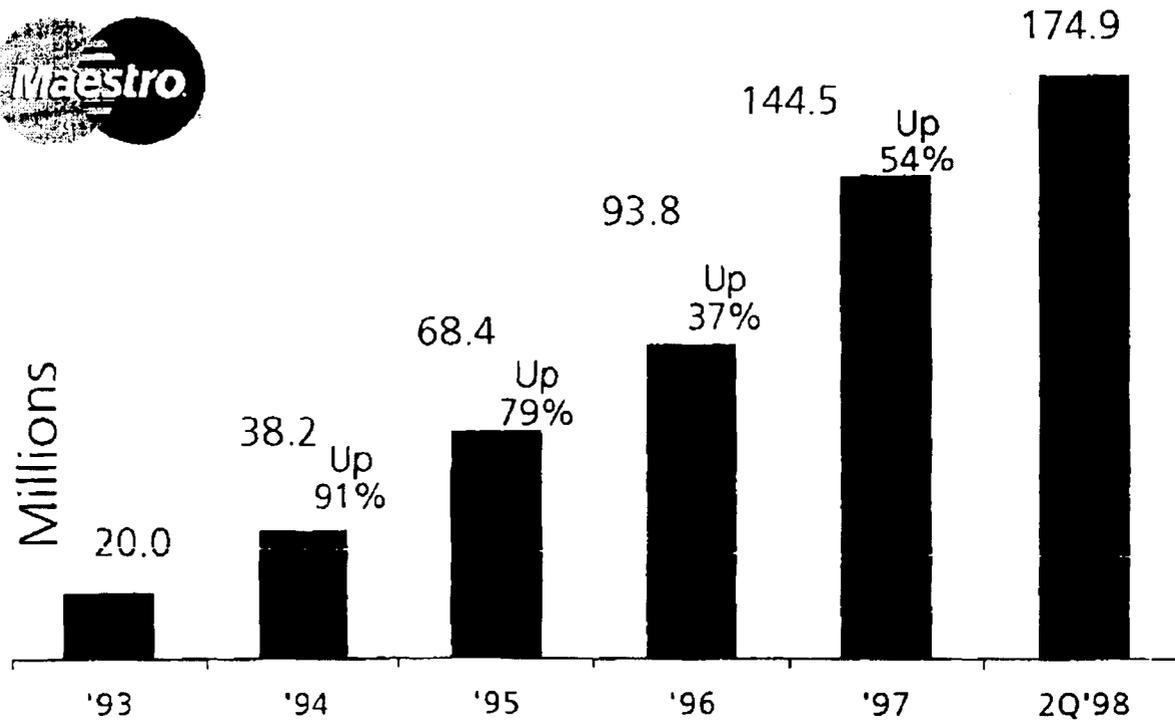
# 1992: Maestro International Founded

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# Maestro Card Growth

## Over 174 Million Cards



# Maestro Terminal Growth

Over 2.7 Million Terminals

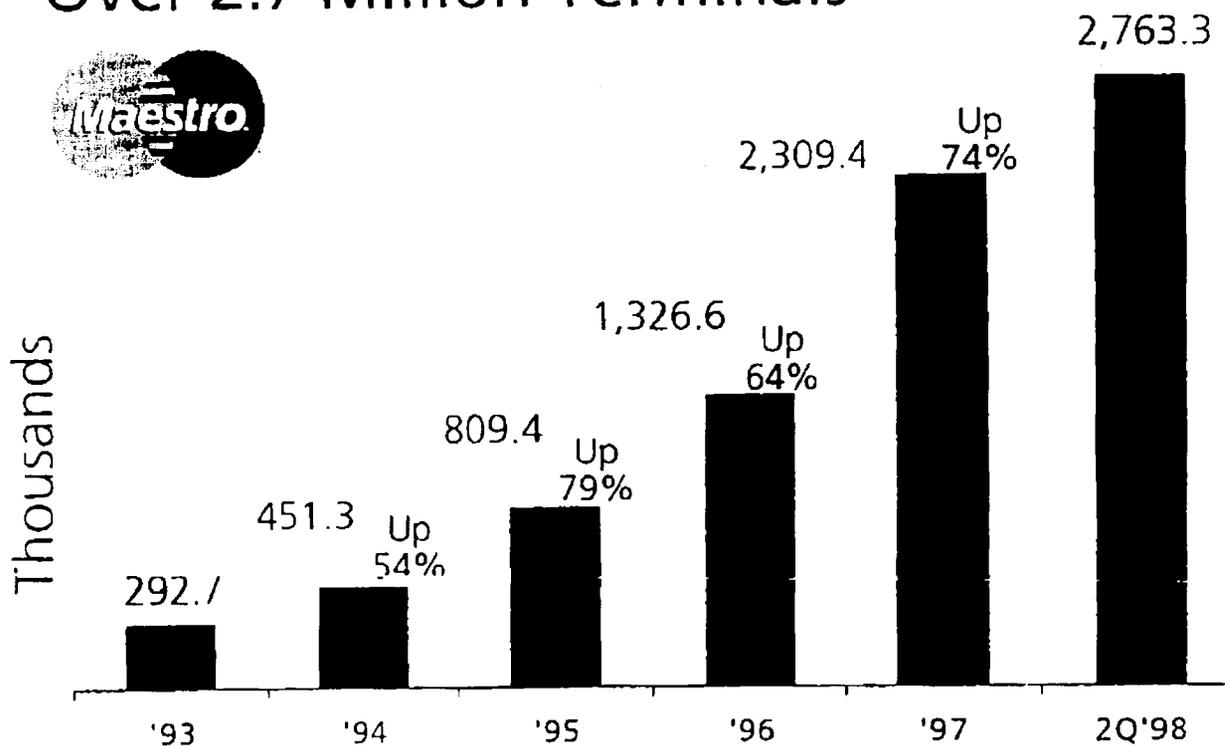
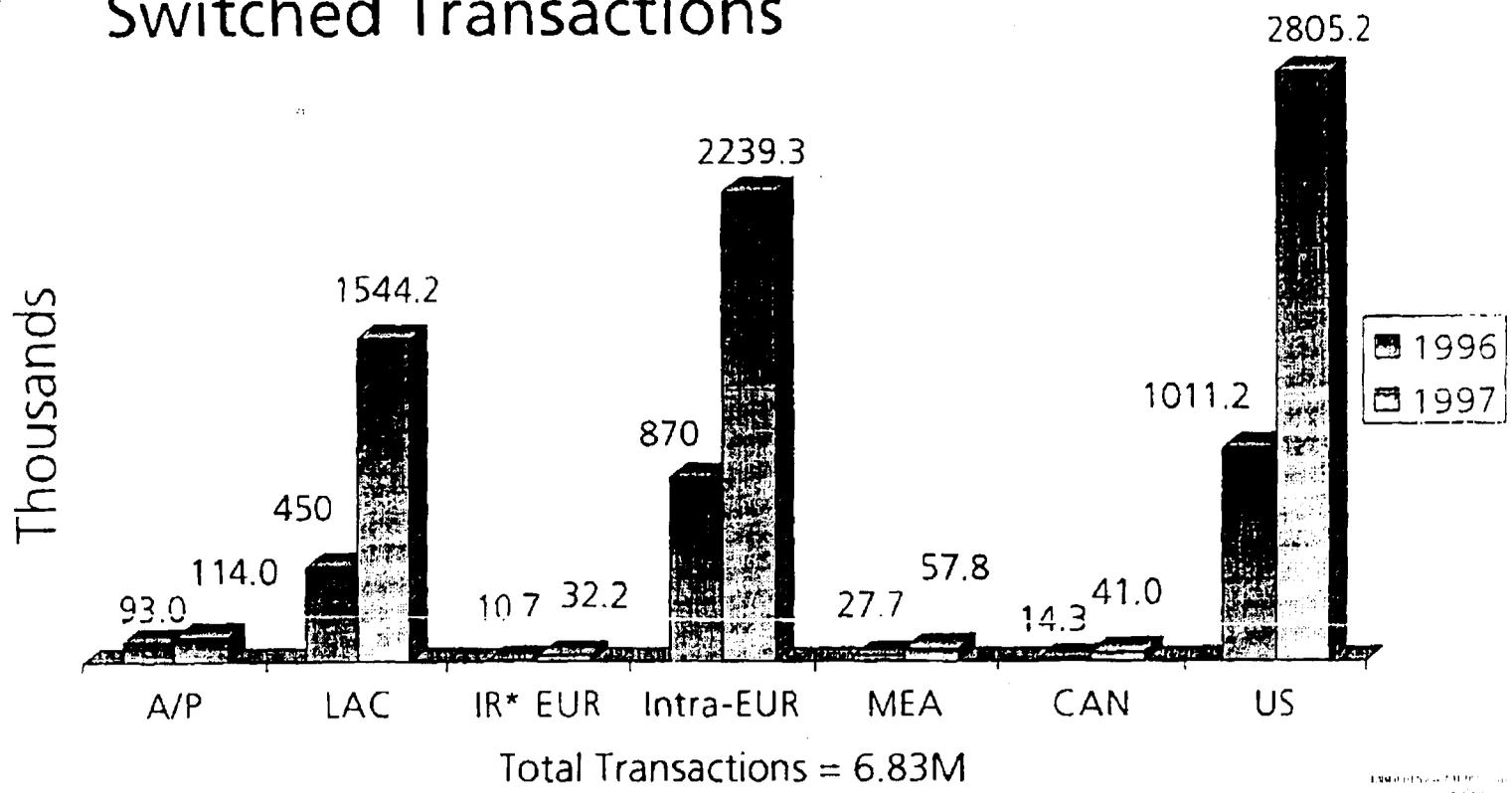


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# POS Transaction Growth

## Switched Transactions





# MasterCard Revenue Opportunities

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- Transaction processing fees
- Member, participation, and access fees
- Currency conversion fees
- Assessments

## New Initiatives

- Enhanced ATM services
- Maestro to the ATM
- Pre-paid debit card platform
- Chip platform





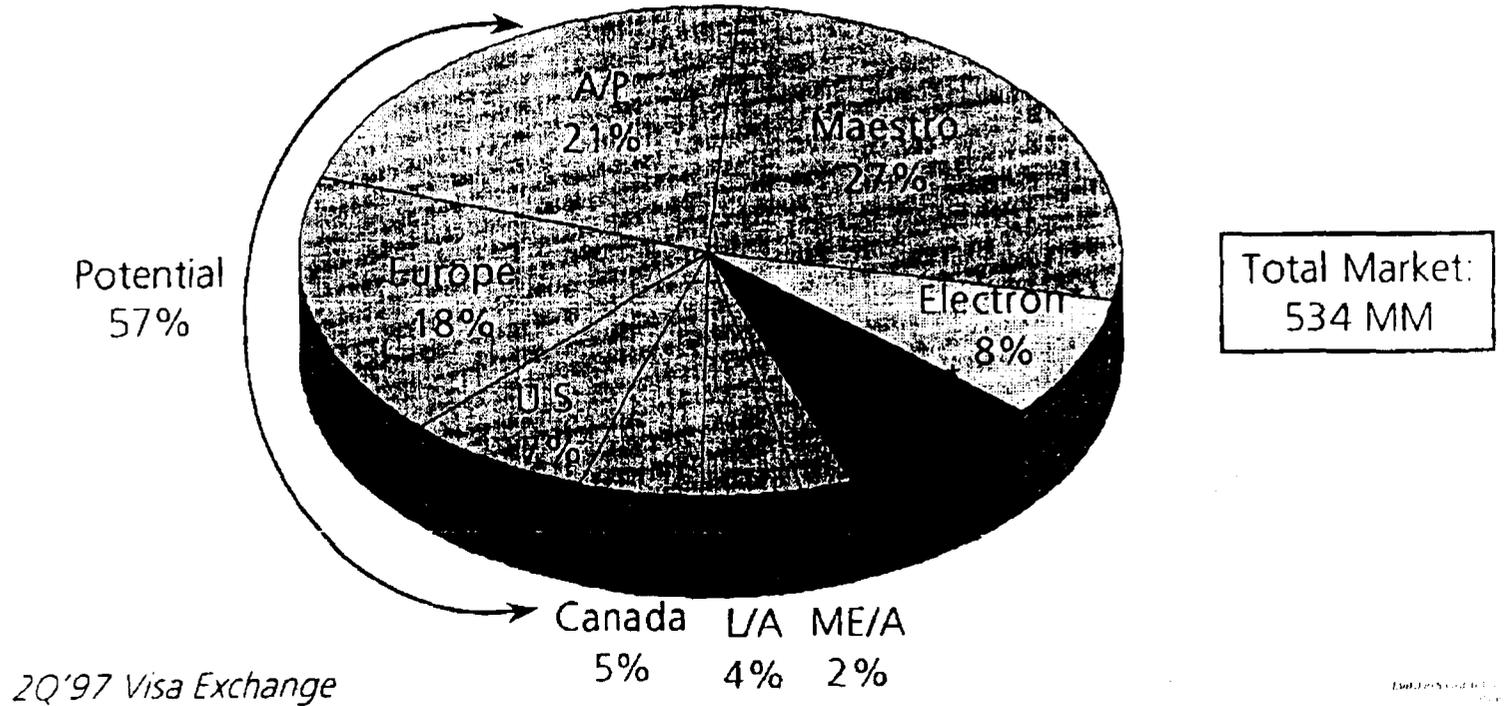
# Risks/Opportunities

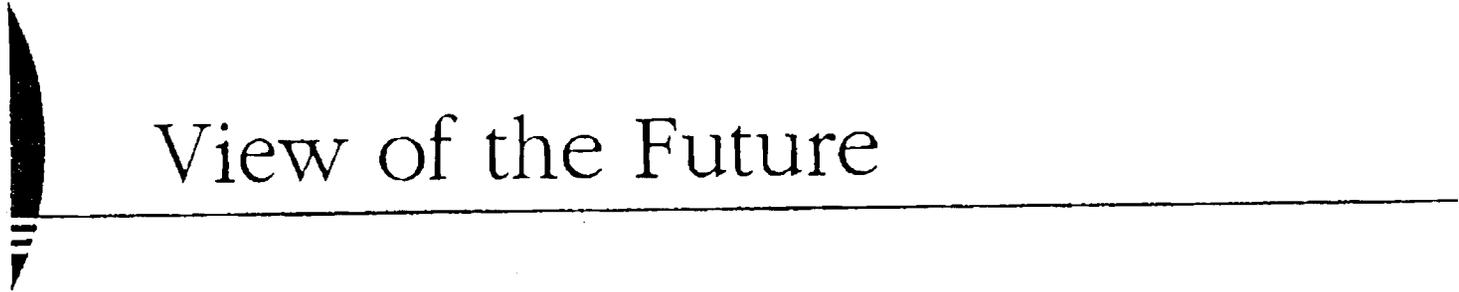
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- U.S. Market
- Visa Electron
- Extending Cirrus brand to private label and other general purpose cards
- Tremendous potential for Maestro

# Maestro Issuance Potential

60% of ATM Cards Do Not Have a Global Brand





## View of the Future

- Maestro will dominate global debit
  - 600 million cards project by 2002
  - With US\$50 million net revenue
- Debit card usage will continue to replace cash and checks in day-to-day expenditures
- Extension of Cirrus and pre-paid debit will capture additional share for our brands
- Debit will be a bridge to the chip platform



# Chip Products

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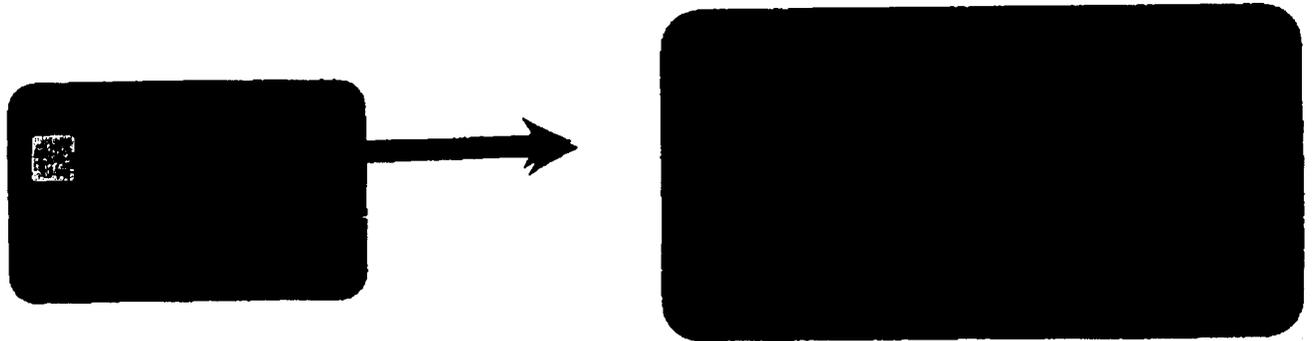
- Industry/Segment Outlook
- Statistics and Trends
- New Initiatives
- Risks/Opportunities
- View of the Future

# Chip and the Industry

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## What the Chip Does...

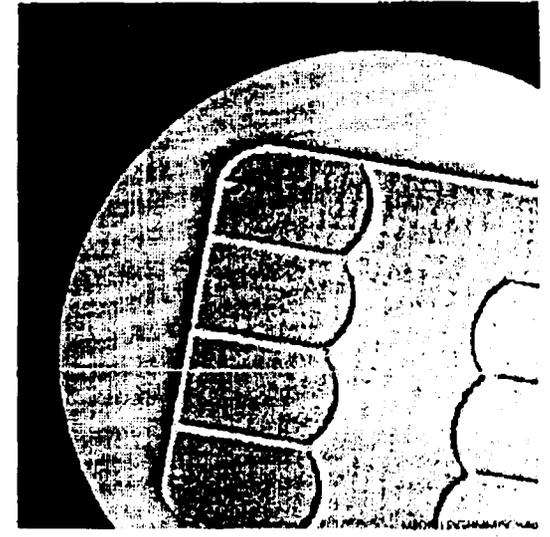
- Puts a "PC" on a card
- Enables transactions from card to card as the chip contains the software
- Contains 80 times more memory than magnetic stripe



# Benefits for MasterCard Member Banks

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- Ability to deliver personalized products/services
- Enables banks to capitalize on latest technology advances
- Enhanced revenue streams
- Reduced fraud
- Better credit risk management



# Industry/Segment Outlook

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## External Forces Impacting the Banking Industry

- New technologies are opening up new opportunities for reaching consumers in new ways
- Blurring of lines separating telecoms, computing, information technology and entertainment
- By providing information path into consumers' homes and businesses, these industries offer enormous new opportunities to banks

# Industry/Segment Overview

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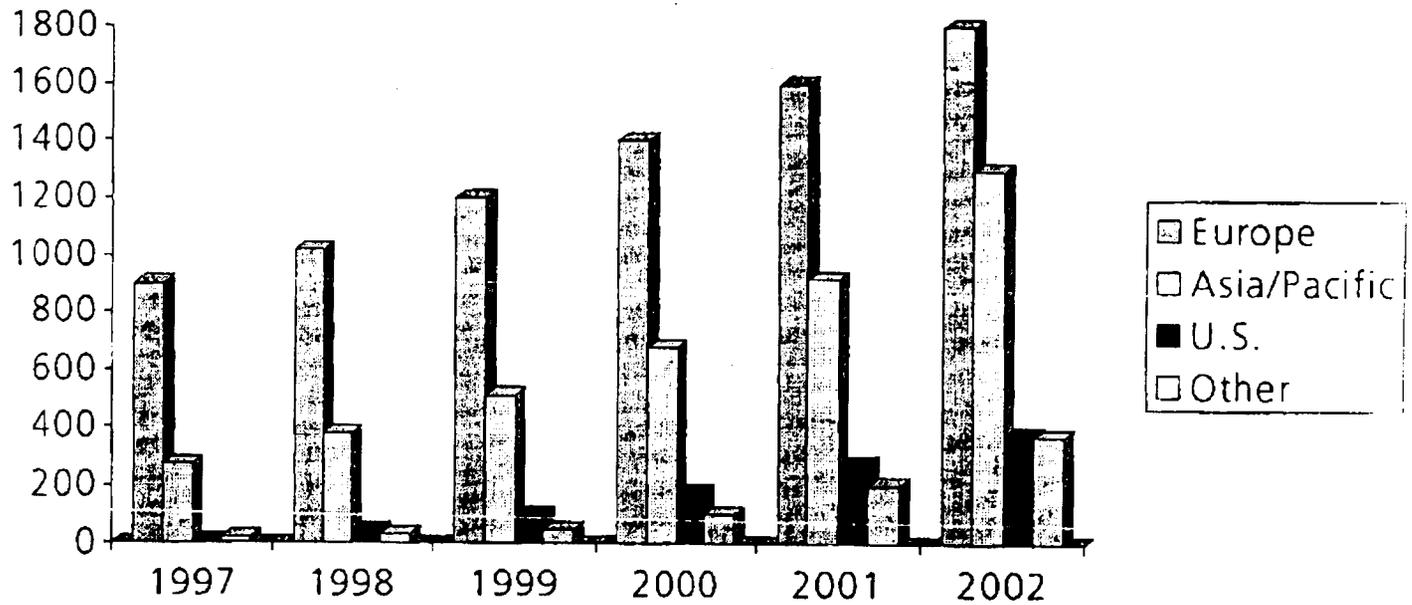
## Electronic Commerce

- Evolutionary extension of banks' traditional business
- Their best customers want digital services now
- An opportunity for MC to create a new transactional platform for our Members
- Electronic commerce will increase due to portability of digital certificates
- Internet-based smart card applications are a hook to widespread usage/acceptance



# Statistics and Trends

## Number of Smart Cards (in millions) 1997-2002



Source: Datamonitor

# The Complete Chip Solution™

## MasterCard's Chip Strategy

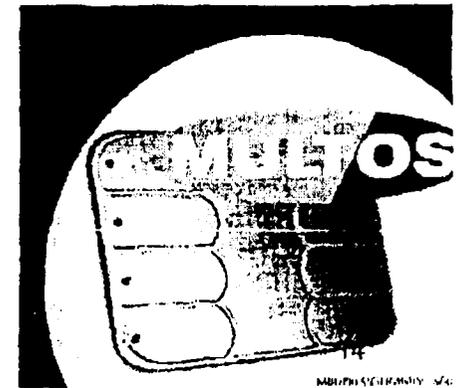
- Interoperability
- Business flexibility
- Technical flexibility
- Infrastructure and implementation
- Communication and training



# MULTOS

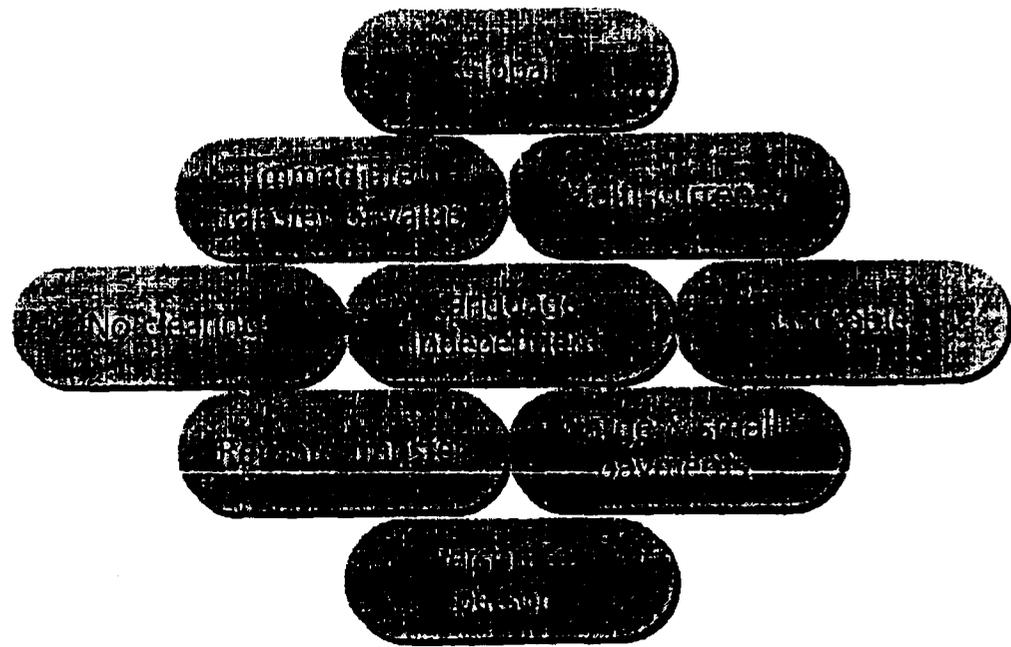
## Overview

- A high-security, multi-application operating system
- A non-proprietary, open industry standard
- Wider than payments industry
- The MULTOS specifications are driven by MAOSCO



# Mondex Electronic Cash

Only Known Purse Initiative Combining  
The Following Features:



## Introducing MCPA™

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- A single chip-based credit/debit application
- Can support MasterCard, Maestro and Cirrus transactions on a smart card
- Key to chip migration
- Available now





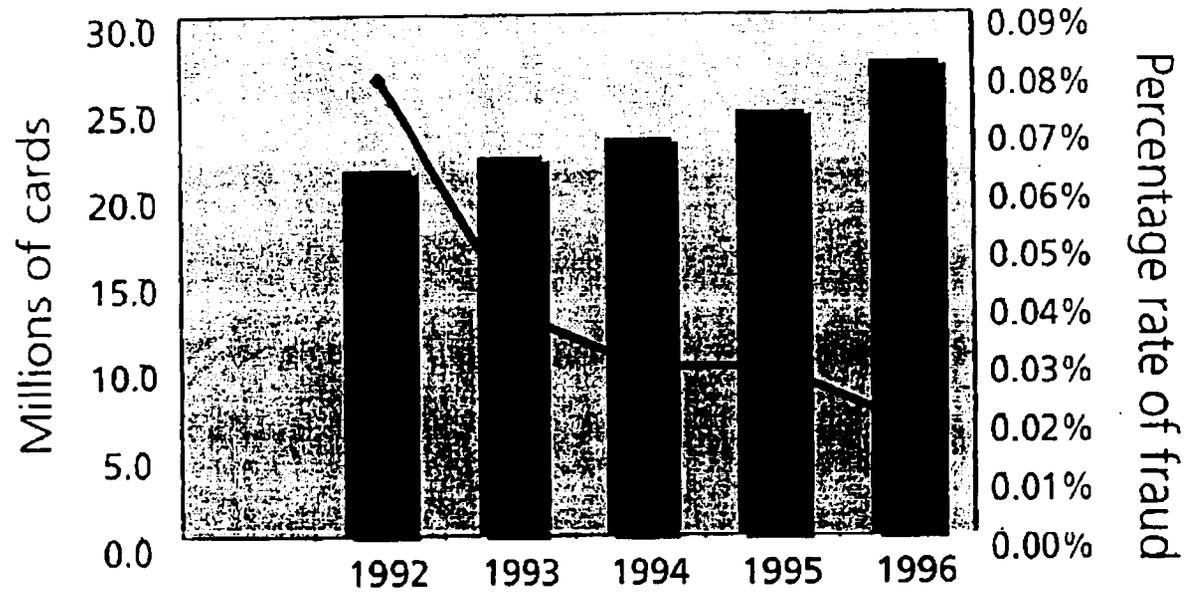
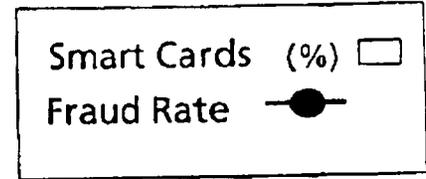
## Chip Enhances Credit

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- Adds value and profit to credit card portfolios
- Improves risk management
- Brings a new level of security
- Accommodates secure, cost-effective, off-line transactions
- Enables issuers to control authorization

# Statistics and Trends

## French Fraud Plummetts with Smart Cards



Source: Datamonitor, Groupement des Cartes Bancaires



## Chip Enhances Debit

- Chip opens up new debit acceptance possibilities
- Chip enables debit to be added to existing payment programs on a single card
- More opportunity to capture transactions currently conducted with checks and cash
- Chip's off-line capabilities will fuel growth of debit



## Creating the Infrastructure

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	Target Date	Completed
CA Operational	Q3 '97	√
MCPA™ Specifications	Q3 '97	√
Type Approval operational	Q4 '97	√
Op. Regs. Revised and published	Q4 '97	√
Banknet/MDS 98.1	Q1 '98	√
EMV specs updated and published	Q2 '98	√
MCPA™ Application	Q2 '98	√
EMV/SET integration commenced	Q3 '98	



## 1999 Initiatives

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- Continue to build the infrastructure
- Help banks see and seize the chip opportunity
- Strengthen existing products
- Implement chip solutions to today's business challenges



## Risks/Opportunities

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### What is Blocking the Move to Chip?

- New/emerging technology creates uncertainty
- The effort required for chip migration is substantial
  - Infrastructure transformation
- Financial services applications still in embryonic stage
- Uncertainty about the business case



# Risks/Opportunities

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## New Sources of Revenues

- Mondex franchise sales and future assessment income
- Distribution of MULTOS application load certificates
- Application license fees for MCPA



## View of the Future

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### Conclusion

- More cost-effective than magnetic stripe in long run
- Chip promises to deepen customer loyalty
- Enhanced card activation/usage rates
- Smart cards will widen banks' customer franchise



# The Banks' Opportunity

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- Capitalize on chip technology
- Enhance the customer franchise
- Build partnerships
- Occupy the market

The MasterCard Complete Chip Solution™  
provides the foundation for leadership in the  
financial services sector