

If you still have questions

Several options are available to you if you still have questions or problems:

- 1) Please check the [CTAS Frequently Asked Questions or FAQs](#).
- 2) The Department will be holding several CTAS webinars to answer your application questions. Information about webinars or other DOJ sponsored trainings are listed on the [Technical Assistance Page](#)  
If you would like to receive information regarding those webinars or information on other DOJ grants and technical assistance opportunities, then send an e-mail to [TribalGrants@USDOJ.gov](mailto:TribalGrants@USDOJ.gov) with the subject Subscribe to Tribal Grants List.
- 3) If you experience technical difficulties with your on-line application or attachments at any point during this process e-mail [GMS.HelpDesk@usdoj.gov](mailto:GMS.HelpDesk@usdoj.gov) or call 888-549-9901 (option 3). The GMS Help Desk hours of operation are Monday - Friday from 6:00am to midnight Eastern Time (except U.S. Federal government holidays).
- 4) If you are unable to complete an application on-line, you can request a paper copy from the COPS Office Response Center at 1-800-421-6770 or by email at [tribalgrants@usdoj.gov](mailto:tribalgrants@usdoj.gov). The Response Center can also help answer general CTAS questions or refer you to the appropriation programmatic staff. The Response Center hours of operation are Monday - Friday from 9:00am to 5:00pm Eastern Time (except U.S. Federal government holidays). The Response Center will remain open on the solicitation closing date until 9:00 pm Eastern Time.
- 5) If you have please specific program questions here is a list of [program area contacts](#).