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## Vermont Victim Services Resource Directory



"Advocacy with Heart"

#### **DISTRIBUTED BY:**

United States Department of Justice

United States Attorney's Office

District of Vermont

United States Courthouse and Federal Building

11 Elmwood Avenue

Burlington, Vermont 05401

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\*Revised Edition



# Vermont Victim Services Resource Directory 2015



#### **U.S. Department of Justice**

United States Attorney District of Vermont

United States Courthouse and Federal Building Post Office Box 570 Burlington, Vermont, 05401-0570

(802) 951-6725 Fax: (802) 951-6540

February 20, 2015

Welcome to the 2015 edition of the Vermont Victims Resource Directory!

This edition is dedicated to our former U.S. Attorney Tristram J. Coffin, who was a tireless advocate for victim issues and generously provided, not only the support and tools, but his time and attention, to enhance victims' services throughout the State of Vermont.

We have worked diligently to update this edition and ask that if you see a needed correction to contact me at: <a href="mailto:aimee.stearns@usdoj.gov">aimee.stearns@usdoj.gov</a>. A very special thanks to Julissa Carpio for her painstaking work on the updates and always with a smile!

Many thanks to all the advocates in Vermont for all the necessary and hard work that you do every day.

Sincerely,

AIMEE B STEARNS

Victim/Witness Coordinator

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Vermont 2-1-1 is a statewide, confidential information and referral service for streamlined access to community resources.



2-1-1 is the number to call to receive person-to-person assistance to help you find answers to your questions.

Our call specialists are highly trained to listen and assess a caller's situation. Using the 2-1-1 database, combined with their knowledge of community resources, call specialists will work with you to find help.

Dialing 2-1-1 is a local call from anywhere in Vermont. The service is available 24 hours a day, 7 days a week. You can dial 1-866-652-4636 toll free in Vermont.

This program was launched in 2005 through the joint effort of United Ways of Vermont, the Vermont Agency of Human Services and many other stakeholders from around the state. Vermont is the second New England state to join the national 2-1-1 Program, which reaches the U.S. population across all 50 states.

Cathy Nellis

Operations Manager and Trainer

Vermont 2-1-1, a program of United Way

P.O. Box 111

Essex Junction, VT 05453

Office: (802) 861-0146 Ext. 206

Fax: (802) 861-2544

#### LIVE UNITED

## **TOLL-FREE RESOURCES &** INFORMATION LINES

#### ADOPTION & FOSTER CARE

Organization- Friends in Adoption

Phone Number- 800-98ADOPT

(For pregnant women) Website- www.friendsinadoption.org

Organization- Lund Family Center

Address- 76 Glen Rd. P.O. Box 4009, Burlington, VT 05406 **Phone Number-** 864-7467; 800-639-1741; 900-253-0191 (TDD/TTY)

Website- www.lundvt.org

Organization- Vermont Foster Parents

**Phone Number-** 800-746-7000

#### AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

Organization- AIDS/HIV Hotline (Vermont)

**Hotline-** 800-882-2437; 800-319-3141 (TTY)

Organization- Vermont Center for Crime Victims Services

*Hotline-* 800-750-1213 (Vermont only)

Website- www.ccvs.state.vt.us

Organization- AIDS Info

Website- www.aidsinfo.nih.gov/contact-us

Organization- Comprehensive Care Clinic

**Phone Number-** 800-763-2460

Services Provided- Comprehensive care for people living with HIV/AIDS

Organization- National AIDS Hotline (Vermont)

**Hotline-** 800-342-AIDS

Organization- National Sexually Transmitted Disease Hotline

*Hotline-* 800-227-8922

Organization- Vermont CARES **Phone Number-** 800-649-2437

Population Served- Vermonters with HIV in Grand Isle, Lamoille, Orleans, Essex,

Caledonia, Addison, Rutland and Washington Counties

Website- www.vtcares.org

Organization- Vermont Department of Health STD Program

**Hotline-** 800-244-7639

(VT hotline; M - F, 8 a.m. - 4:30 p.m.)

#### **ALCOHOL & SUBSTANCE ABUSE**

Organization- Champlain Drug and Alcohol Services

**Phone Number-** 800-420-9064 (24 hr. helpline)

Centerpoint - 802-488-7711

Organization- Health Care & Rehabilitation Services of Southeastern Vermont

**Phone Number-** 800-622-4235

Organization- Narconon Hotline- 800-876-6378

Organization- Narcotics Anonymous

Hotline- 802-862-4516 (Burlington, VT) 24 Hour Helpline

Organization- National Alcohol & Drug Abuse

Hotline- 800-252-6465

Organization- National Clearing House Alcohol & Drug Abuse

*Hotline-* 800-729-6686

Organization- Brattleboro Retreat Adult Alcohol Abuse Program

**Phone Number-** 800-RETREAT (738-7328)

Organization- Vermont Alcohol & Abuse Programs (ADAP)

**Phone Number-** 802-651-1500

*Email-* AHS.VDHADAO@state.vt.us

#### **BLIND & VISUALLY IMPAIRED**

Organization- Division for the Blind and Visually Impaired (DBVI)

Phone Number- 800-708-7681 (Barre/Montpelier/Washington counties)

800-708-7703 (Burlington/Chittenden counties) 888-405-5005 (Waterbury/Central office) 800-708-7712 (Rutland/Rutland counties) 800-356-1526 (Springfield/Windsor counties)

Organization- Vermont Association for the Blind and Visually Impaired

**Phone Number-** 800-639-5861

#### CHILD ABUSE

Organization- Child Abuse Hotline

**Phone Number-** 800-649-5285

Organization- Child Protection and Custody

**Phone Number-** 800-527-3233

Organization- Childhelp USA/National Child Abuse Hotline

**Phone Number-** 800-422-4453

Organization- Department for Children and Families: Child Welfare

and Youth Justice (DCF) (formerly SRS)

*Phone Number-* 800-649-5285 24 hour emergency helpline

Organization- National Clearinghouse for Child Abuse/Neglect

**Phone Number-** 800-394-3366

Organization- National Clearinghouse for Missing and Exploited Children

**Phone Number-** 800-843-5678

Organization- Prevent Child Abuse Vermont
Phone Number- 800-CHILDREN (800-244-5373)

Website- www.pcavt.org

Organization- Stop It Now

Phone Number- 800-888-PREVENT

(Monday-Friday, 1 p.m.- 5 p.m.)

#### **CHILD CARE & YOUTH SERVICES**

Organization- Childcare Project Phone Number- 800-323-5446

Services Provided- Listing of registered childcare providers

Organization- Children with Special Health Needs

*Hotline-* 800-640-4232

Organization- FERP (Family Emergency Response Program)

*Phone Number-* 800-287-3107 (Youth Services)

Services Provided- Help for Windham County youth and families in tough situations,

housing assistance for youths up to 21 years old

Organization- Headrest Teenline Hotline

Hotline- 800-639-6095

Services Provided- Crisis hotline for teens and adults

Organization- Head Start (Central Vermont) Community Action

**Phone Number-** 800-639-1053

Organization- National Runaway Switchboard

*Hot Line-* 800-RUN-AWAY or 800-786-2929 (24-hour)

Organization- National Youth Crisis Hotline

*Hot Line-* 800-448-4663 (24-hour)

Organization- Runaway Hotline & Shelter

**Phone Number-** 800-231-6946

Services Provided- FOR TEENS ONLY

Organization- Teen Hotline (Lebanon, NH)

**Phone Number-** 800-639-6095

Organization- Vermont Child Care Consumer Concern Line

**Phone Number-** 800-540-7942

Organization- Children Development Clinic

**Phone Number-** 800-660-4427

#### CHILDREN & FAMILIES

Organization- Children with Special Health Needs

**Phone Number-** 800-640-4232

Organization- Department for Children & Families - Economic Div.

(formerly PATH)

**Phone Number-** 800-287-0589

Organization- Dr. Dynasaur (Green Mountain Care)

**Phone Number-** 800-250-8427

Organization- Vermont Children's Aid Society

**Phone Number-** 800-479-0015

Organization- Family Infant Toddler Program (Rutland)

**Phone Number-** 800-974-2034

Organization- Safe Havens for Babies in VT.

(Vermont Department of Health)

**Phone Number-** 800-649-4357

Organization- Lund Family Center

**Phone Number-** 800-639-1741, 802-864-7467

800-253-0191 (TDD/TTY)

Services Provided- Support services for pregnant young women

*Organization-* Family Networks *Phone Number-* 800-800-4005

**Services Provided-** Family with a child with special needs or disabilities

Organization- Parent's Assistance Line Phone Number- 800-PARENTS (727-3687)

Organization- Circles of Parents Support Group/Stress Line

Phone Number- 800-CHILDREN (244-5373)

Services Provided- Parents support group and stress line

Organization- Family Focus - Children's Crisis Line

Phone Number- 800-366-2244 (Rutland County)

Organization- The Family Center Northwestern Counseling Service

**Phone Number-** 800-524-6574

Website- www.ncssinc.org

Organization- Vermont Department for Children and Families-

Child Welfare and Youth Justice (formerly SRS)

**Phone Number-** 800-649-2642

Organization- Vermont Federation for Families

Phone Number- 876-7021

Website- www.vffcmh.org

#### COMMUNITY SERVICE CENTERS

Organization- Central Vermont Community Action Council

**Phone Number-** 800-717-2762 **Website-** www.cvac.org

Organization- Chittenden Community Action

**Phone Number-** 800-287-7971

Organization- Hardwick Community Action

**Phone Number-** 800-300-7392

Organization- Vermont Parent Child Centers - The Family Place

**Phone Number-** 800-639-4065

Organization- Southeastern Vermont Community Action (SEVCA)

**Phone Number-** 800-464-9951

Organization- Dartmouth Hitchcock Mental Health Hotline

*Hotline-* 800-556-6249 (24-hour)

Organization- Healthcare and Rehabilitation Services

**Phone Number-** 800-622-4235 (emergency)

Services Provided- Assistance to people with developmental disabilities, mental health

or substance abuse issues in Bellows Falls area

Organization- National Alliance for the Mentally Ill (NAMI-VT)

*Hot Line-* 800-639-6480 (24-hour) *Website-* namivt.org/contact

Organization- Vermont Association for Mental Health/Suicide Prevention

Resource Center

**Phone Number-** 800-639-4052

Website- www.sprc.org

Organization- Disability Rights

**Phone Number-** 800-834-7890 or 802-229-1355

Services Provided- Advocacy and legal services for people with disabilities

Organization- Clara Martin Center

Hotline- 800-639-6360, 802-728-4466

Website- claramartin.org

#### **COUNSELING & MENTAL HEALTH**

Organization- National Mental Health Resources

Hotline- 800-789-2647

Organization- National Foundation for Depressive Illnesses

**Phone Number-** 800-239-1295

Organization- Brattleboro Retreat

**Phone Number-** 800-RETREAT (738-7328), 802-257-7785

Organization- Vermont Association for Mental Health

**Phone Number-** 800-639-4052

Organization- Vermont Federation of Families for Children's Mental Health

**Phone Number-** 800-639-6071

Organization- Vermont Psychiatric Survivors

**Phone Number-** 800-564-2106

**Services Provided-** Support; case management; conflict resolution; advocacy

#### COURTS •

Organization- Vermont Family Court Mediation Program

*Hotline-* 800-828-3278

Organization- Vermont Family Courts

*Hotline-* 800-540-9990 (24-hour Emergency Relief from Abuse Orders)

#### **DEAF & HARD OF HEARING**

Organization- Deaf Independence Program - VT Relay Services

**Phone Number-** 800-253-0195 (voice) **Services Provided-** Assistance accessing services

Organization- Deaf Vermonters Advocacy Services

**Phone Number-** 800-303-3827 (TTY)

Population Served- For victims and survivors of domestic and sexual abuse

Email- kdarling@dvas.org

Organization- Vermont Interpreter Referral Service (VIRS)

**Phone Number-** 800-639-1519 (Voice/TTY)

**Population Served-** Locates sign language interpreters (fee based)

#### **DISABILITY SERVICES**

Organization- Center on Disability and Community Inclusion

**Phone Number-** 888-317-2006

Services Provided- Assistance with the court/legal process for people with disabilities

that interfere with their ability to communicate effectively.

*Email-* vtddc@state.vt.us

Organization- Disability Law Project: A Program of Vermont Legal Aid

**Phone Number-** 800-889-2047

**Population Served-** All Counties in Vermont.

Organization- Vermont Legal Aid

Phone Number- 1-800-639-1522 Voice/TTY Statewide

Services Provided- Citizens with disabilities working together for dignity, independence,

and civil rights.

Organization- Vermont Legal Aid

**Phone Number-** 800-747-5022 (Northern VT)

800-769-9164 (Southern VT)

Services Provided- Helping adults with disabilities get assistance under the

Rehabilitation Act

Organization- Department of Disabilities, Aging and Independent Living

(DAIL)

Address- Osgood Building, 103 South Main Street, Waterbury, VT 05671

**Phone Numbers-** 888-405-5005; 241-2210 (Central office)

Website- www.dad.state.vt.us/dbvi/

Services Provided- Operates offices statewide to assist blind and visually impaired of all

ages, regardless of income; offers a wide range of services and vocational rehabilitation to help Vermonters achieve or maintain fullest economic independence, self-reliance and social integration.

Organization- Vermont Family Network

**Phone Number-** 1-800-800-4005

Population Served- Families with a child with special needs or disabilities

Organization- Disability Rights Vermont

**Phone Number-** 800-834-7890

DOMESTIC & SEXUAL VIOLENCE 24 HOUR STATEWIDE HOTLINES

Organization- Domestic Violence Emergency Hotline - 24 hour

**Phone Number-** 800-228-7395

Organization- Sexual Assault Emergency Hotline - 24 hour

**Phone Number-** 800-489-7273

**DOMESTIC & SEXUAL VIOLENCE** 

Organization- Circle (Washington County)

**Phone Number-** 877-543-9498

Organization- Deaf Victims Advocacy Services

**Phone Number-** 800-303-3827

Population Served- For victims and survivors of domestic and sexual abuse

Organization- Domestic Violence Hotline (National)

**Phone Number-** 800-799-7233

Organization- Project Against Violent Encounters (PAVE)

**Phone Number-** 800-442-2111

Organization- RAINN (National rape, abuse, incest)

**Phone Number-** 800-656-HOPE (4673)

Organization- Resource Center on Domestic Violence,

Child Protection Services, Custody

**Phone Number-** 800-527-3233

Organization- Safe at Home

**Phone Number-** 800-439-8683 (VT only)

Website- www.safelinevt.org

Organization- Safeline (Orange and parts of Windsor counties)

**Phone Number-** 800-639-7233, 802-685-7900

Website- www.safelinevt.org

Organization- Sexual Assault Crisis Team (SACT)

Address- 4 Cottage Street, Barre VT 05641

Hotline- 479-5577
Phone Number- 476-1388
Fax Number- 476-1381

Organization- Women's Freedom Center

**Phone Number-** 800-228-7395 (Windham County); 800-773-0689 (rest of state)

254-6954

Organization- Women Helping Battered Women Hotline

*Phone Number-* 658-1996 (not toll free)

Organization- H.O.P.E. Works

Hotline- 863-1236 (Chittenden County) (not toll free)

Organization- WomenSafe

Phone Number- 800-388-4205 (24-hour; Addison County and Rochester)

Organization- Voices Against Violence

Hotline- 524-6575 (not toll free)
Phone Number- 800-238-7395 (Domestic Violence)

800-489-7273 (Sexual Violence)

Services Provided- Support for survivors of domestic and

sexual violence in Grand Isle and Franklin counties

#### **EATING DISORDERS**

Organization- National Association of Anorexia and Associated Disorders

**Phone Number-** 847-831-3438

#### **ELDER SERVICES**

Organization- Vermont Center for Independent Living

**Phone Number-** 800-639-1522

Organization- Vermont Adult Protective Services

**Phone Number-** 800-564-1612

**Services Provided**- APS serves anyone over 18 years of age or older who is a vulnerable

adult, and may have been abused, neglected or exploited.

Organization- Senior Helpline (Area Agencies on Aging)

**Phone Number-** 800-642-5119

#### EMPLOYMENT & TRAINING

Organization- Vermont Department of Employment and Training

**Phone Number-** 800-423-6181

Services Provided- Statewide resource centers for job placement, training and career

counseling.

Organization- Vermont Works for Women

**Phone Number-** 800-639-1472

Services Provided- Moving women into employment success through training

programs and professional development.

#### **FOOD ASSISTANCE**

Organization- Department for Children & Families (DCF)

**Economic Services Division** 

**Phone Number-** 800-479-6151

Organization- Food & Fuel Hotline

**Phone Number-** 800-642-5119

Organization- Meals on Wheels Phone Number- 800-642-5119

#### **FUEL ASSISTANCE**

Organization- Food & Fuel Hotline

**Phone Number-** 800-642-5119

Organization- Fuel Assistance (Washington County only)

**Phone Number-** 1-800-639-1053

Organization- Home Heating Fuel Assistance - Economic Benefits

*Hotline-* 800-479-6151

Organization- Northeast Kingdom Community Action

**Phone Number-** 800-639-4065

#### **GENDER IDENTITY**

Organization- Outright Vermont

Hotline- 865-9677 Website- outrightvt.org

Organization- Pride Center of Vermont

**Phone Number-** 860-7812

#### HATE CRIMES AND CIVIL RIGHTS VIOLATIONS

Organization- Attorney General's Office-Civil Rights Unit

**Phone Number-** 888-745-9195

Organization- Human Rights Commission

**Phone Number-** 800-416-2010

Organization- Pride Center of Vermont

**Phone Number-** 802-860-7812

#### **HEALTH SERVICES**

Organization- Northern New England Poison Center

**Phone Number-** 800-222-1222 (24-hour)

Organization- Vermont Health Connect

**Phone Number-** 855-899-9600

#### HOUSING

Organization- CVOEO Mobile Home Project

**Phone Number-** 802-862-2771

Organization- Vermont State Housing Authority

**Phone Number-** 802-828-3295

#### **IDENTITY THEFT**

Organization- Transunion Phone Number- 877-322-8228

1 130110 1 141111001 077 322 022

Organization- Equifax

**Phone Number-** 800-525-6285

*Organization-* Experian *Phone Number-* 888-397-3742

#### **LEGAL ASSISTANCE**

Organization- Attorney General's Office - Civil Rights Unit

**Phone Number-** 888-745-9195

Organization- Attorney General's Office - Consumer Assistance Program

**Phone Number-** 800-649-2424

Organization- Governor's Action Line

**Phone Number-** 800-649-6825

Organization- Have Justice Will Travel

**Phone Number-** 877-496-8100

**Services Provided-** Provides legal assistance to women who are victims of crimes.

Organization- Vermont Bar Association

**Phone Number-** 802-223-2020

Organization- Office of Child Support (Agency of Human Services)

**Phone Number-** 800-786-3214

Organization- Vermont Legal Law Line

**Phone Number-** 800-889-2047

Organization- Vermont Legal Aid

**Services Provided-** A free, non-profit law firm with offices statewide that assists low

income, elderly, and disabled individuals throughout Vermont with legal, non-criminal problems. Vermont Legal Aid also houses the Disability Law Project, which assist those with disabilities whose

legal problems arise from this disabilities.

**Phone Number-** 800-747-5002 (State-wide)

Organization- Vermont Volunteer Lawyers Project

**Phone Number-** 800-639-8857, 802-863-7157

#### **REFUGEE & MINORITY RESOURCES**

Organization- Vermont Legal Aid Phone Number- 1-800-889-2047

Services Provided- Assistance to non-immigration issues

#### **RESTITUTION PROGRAMS**

Organization- State of Vermont Restitution Unit Phone Number- 800-584-3485 (Vermont only)

#### **SHELTERS**

*Organization-* H.O.P.E. Works *Phone Number-* 800-489-7273

Organization- Women Helping Battered Women (Burlington)

Hotline- 1-800-ABUSE95

Note: Other shelters for domestic violence victims can be found in county listings.

#### SUICIDE

Organization- The Hope Line

*Hotline-* 1-800-394-4673 or 1-800-273-8255

#### **TRANSPORTATION**

*Organization-* Safe Haven for Babies *Phone Number-* 800-649-HELP (4357)

Services Provided- Help with transportation to pre-natal care and finances; assistance

available through a Vermont Public Health Nurse.

#### **VICTIM ASSISTANCE & ADVOCACY**

Organization- Disabilities Rights Vermont

*Hotline-* 800-834-7890

Services Provided- A statewide agency dedicated to defending and advancing the rights

of people with disabilities and mental health issues. Advocacy, legal services and support for crime victims with disabilities by phone or

in person. Services are free and confidental.

Organization- Voices Against Violence

*Hotline-* 802-524-6575

Services Provided- Support for survivors of domestic and sexual violence in Grand Isle

and Franklin counties.

Organization- Adult Protective Services

**Phone Number-** 800-564-1612, 802-241-2345 (Local)

**Population Served-** Vulnerable adults over age 18 who are victims of abuse.

Organization- National Center for Victims of Crime

*Hotline-* 800-394-2255; 800-211-7996 (TTY/TDD), 202-467-8700

Services Provided- Advocacy and state law information regarding stalking

Organization- Safeline

(Orange County and the five northern tier towns in Windsor County)

**Phone Number-** 800-639-7233 (24-hour)

Services Provided- Advocacy and direct service to victims of family and/or sexual violence.

Organization- Vermont Center for Crime Victims Services

*Hotline-* 800-750-1213 (VT only); 800-845-4874 (TTY- VT only)

Services Provided- Administers Victim Compensation Program, the statewide court-based

Victim Assistance Program and coordinates training on victim issues.

Organization- Disability Rights Vermont

**Hotline-** 800-834-7890

Services Provided- Investigates physical and sexual abuse, among other issues, for

people with disabilities.

Organization- Women's Information Service

Address- 38 Bank Street, Lebanon NH 03766

*Hotline-* 603-488-5525 or toll free: 1-866-348-9473

**Phone Number-** 603-448-5922

Fax- 603-448-2799

*Email-* peggy.oneil@wiseoftheuppervalley.org

**Website-** www.wiseoftheuppervalley.org

Services Provided- Crisis and ongoing support for victims/survivors of domestic and

sexual violence and stalking in northerm Windsor County including 24-hour crisis line, police, hospital and legal advocacy and court accompaniment support groups, emergency safe housing,

and transitional housing.

Organization- Domestic Violence Hotline

**Phone Number-** 800-228-7395

#### WOMEN'S HEALTH & PREGNANCY

Organization- Care Net Pregnancy Center of the Upper Valley

**Phone Number-** 800-395-4357

**Population Served-** Upper Valley Communities

Organization- Depression After Delivery

**Phone Number-** 800-944-4773

Organization- Feminist Women's Health Center

**Phone Number-** 800-572-4223 **Website-** www.fwhc.org

Services Provided- Non-profit working to keep abortion safe and legal; educates

women about reproductive health; provides resources; helps women

with limited finances.

Organization- Office of the Health Care Advocates

*Hotline-* 800-917-7787

**Website-** www.vtlawhelp.org/health **Services Provided-** Healthcare consumer line

Organization- Safe Haven for Babies

**Phone Number-** 800-649-4357

Services Provided- Help with transportation to pre-natal care and finances; assistance

available through a Vermont Public Health Nurse.

Organization- Lund Family Center

**Phone Number-** 800-639-1741

800-253-0191 (TDD/TTY)

Organization- The Office on Women's Health

**Phone Number-** 800-994-WOMAN; 888-220-5446 (TDD)

Organization- Circle of Parents Support Group/Prevent Child Abuse Vermont

**Phone Number-** 1-800-CHILDREN (800-244-5373)

Services Provided- Self-help groups, parents stress phone line; Nurturing Program.

Organization- Planned Parenthood

Phone Number- 800-230-PLAN

Central number to find nearest office

Organization- Postpartum Support International

**Phone Number-** 800-944-4773

Organization- Safe Havens for Babies

**Phone Number-** 800-649-4357

Services Provided- Statewide assistance line for pregnant women, newborns and fathers

Organization- Pregnancy Risk Information Service

**Phone Number-** 800-531-9800

Services Provided- Free consultation about any substance that can harm an unborn child

Organization- Vermont Department of Health

**Phone Number-** 800-464-4343

#### **WOMEN'S SERVICES**

Organization- The Vermont Commission on Women

Address- 126 State Street, Montpelier, VT 05633

Phone Number- 800-881-1561, 802-828-2851 (Local)

## **NOTES**



## ADDISON COUNTY

#### ALCOHOL & SUBSTANCE ABUSE

Organization- Alcoholics Anonymous

Address- Middlebury, VT

**Phone Number-** 388-9284

Services Provided- Offers support groups and materials to recovering alcoholics.

Organization- Vermont Department of Health

Division of Alcohol & Drug Abuse Programs - District Office

**Contact-** Sarah Roy

Address- 156 South Village Green, Suite 102, Middlebury, VT 05753

**Phone Number-** 388-0127 **Fax Number-** 388.4610

Email- sarah.roy@state.vt.us

Services Provided- Substance Abuse Prevention Consultants. Offering information and

referral, training and consultation on substance abuse, prevention

best practices and community organizing.

#### **COMMUNITY SERVICES**

Organization- HOPE (Helping Overcome Poverty's Effects)

Address- P. O. Box 165, 282 Boardman Street, Middlebury VT; 05753

**Phone Number-** 388-3608 **Fax Number-** 388-0756

Services Provided- Supports low-income families through Addison County Emergency

Food Shelf, emergency rent and fuel assistance, low cost or free household items and clothing; provides tax preparation, emergency medical and dental assistance, Christmas food basket; eligibility dependent upon income; develops affordable housing and currently manages over 150 units; The Marion Munford Memorial Thrift

Shop sells clothing and household items.

#### **COUNSELING & MENTAL HEALTH**

Organization- Counseling Services of Addison County (CSAC)

Address- 89 Main Street, Middlebury, VT 05753

Phone Number- 388-6751; 388-7641 (24-hour emergency)

Services Provided- Outpatient mental health services; support groups that deal with

issues including relationships and self-esteem, substance abuse and

mood disorders.

#### **DISABILITY SERVICES**

Organization- Disability Rights Vermont

Address- 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Numbers-** 229-1355; 800-834-7890 (Toll Free)

Fax Number- 229-1359

Website- www.vtpa.org/BFJV.htm

Services Provided- A statewide agency dedicated to defending and advancing the

rights of people with disabilites and mental health issues. Advocacy, legal services, and support for crime victims with disabilites by

phone or in person. Services are free and confidential.

#### DOMESTIC & SEXUAL VIOLENCE

Organization- D.V. Solutions at Spectrum Youth & Family Services

Address- 700 Exchange St. Suite 103, Middlebury, VT 05753

P.O. Box 894, Middlebury, VT 05753

**Phone Number-** 373-1438 or 864-7423

Fax Number- 660-0576

*Email-* mdeas@spectrumvt.org *Website-* www.spectrumvt.org

Services Provided- Educational and cognitive-behavioral change program to support

men in ending their abusive and controlling behavior toward female partners. Programs are open to men referred as part of a criminal

conviction or who wish to participate voluntarily.

(or: see Chittenden Co. listing)

Organization- Sexual Assault Nurse Examiner Program

(SANE) Porter Medical Center

Address- 115 Porter Drive, Middlebury, VT 05753

Phone Number- 388-4701

Services Provided- Provides victims and survivors of sexual assault with comprehensive

sexual assault examinations by specially trained, registered nurses; offers information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his

or her family.

Organization- WomenSafe

Address- P.O. Box 67, Middlebury VT 05753

*Hotline-* (24-hour) 802-388-4205 or 800-388-4205

**Phone Number-** 388-9180 (office)

Language interpretation services available. Deaf callers please use telephone relay.

*Fax Number-* 388-3438

Email- info@womensafe.net

Services Provided- Offers confidential 24-hour hotline; information & referral;

emotional support; legal and court advocacy; housing advocacy; systems advocacy; hospital/medical advocacy; support groups; supervised visitation & monitored exchanged; underserved

communities outreach; community education & professional training.

Population Served- People who experience dating, domestic or sexual violence in Addison

County and Rochester.

#### FOOD/FUEL ASSISTANCE

Organization- H.O.P.E. (formerly Addison County Emergency food shelf)

Address- 282 Boardman Street, P. O. Box 165, Middlebury, VT 05753

**Phone Number-** 388-3608



#### **HEALTH & DENTAL CARE**

Organization- Addison County Home Health & Hospice

Address- Route 7 North, P. O. Box 754, Middlebury VT 05753

**Phone Number-** 800-639-1521, 800-253-0191 (TTY)

Services Provided- A non-profit organization dedicated to providing high quality,

comprehensive community health care to residents of Addison

County.

Organization- Community Health Services of Addison County

Open Door Clinic

Address- 812 Exchange Street, Suite #2, Middlebury, VT 05753

**Phone Number-** 388-0137

Email- Opendoorclinic1@myfairpoint.net

Website- opendoormidd.org

Services Provided- Providing health care for adults who are uninsured or underinsured

who meet financial guidelines. Services include:

Acute & Chronic Care, Physical Therapy, Women's Health exams, Chiropractic Care, Limited Prescription Assistance, Lab & blood work, X-Rays, Dietary Counseling, Anonymous HIV Testing, Smoking Cessation Counseling. Call to schedule appointments. Clinics are held every Tuesday evening and every other Thursday evening, by appointment only. A free clinic, donations are

appreciated.

#### HOUSING

Organization- Addison County Community Trust

Address- P. O. Box 311. Vergennes, VT

**Phone Number-** 877-2626 **Fax Number-** 877-2627

Services Provided- Provides affordable housing to people of low to moderate income;

manages seven mobile home parks.

Organization- Addison County Community Action Group (ACCAG)

See Community Services

#### LEGAL ASSISTANCE

See Vermont Legal Aid Section - Page 164

#### SHELTERS |

Organization- John Graham Shelter

Address- 69 Main Street, Vergennes, VT 05491

**Phone Number-** 877-2677

Website- elizabeth.shelter@gmail.com

Services Provided- Offers short-term emergency shelter to homeless individuals and

families; an ACCAG satellite office serving area low-income

residents with food shelf and emergency services.

#### **TRANSPORTATION**

Organization- Addison County Transit Resources (ACTR)

Address- 297 Creek Road, Middlebury, VT 05753

**Phone Number-** 388-2287

Services Provided- Along with offering transit services for all members of the public,

ACTR has many programs that focus on specialized populations including elders, persons with disabilities and low-income families and individuals; ACTR's services for elders and persons with

disabilities are free.

#### **VICTIM ASSISTANCE & ADVOCACY**

Organization- Addison County State's Attorney's Office

Contact- Debra James, Victim Advocate

Courtney Hudgens, Victim Advocate

Address- 7 Mahady Court, Suite 4, 2nd Floor, Middlebury, VT 05753

**Phone Number-** 388-7931, 388-4652 (Deb Direct)

*Fax Number-* 388-4653

**Email-** deb.james@state.vt.us courtney.hudgens@state.vt.us

Organization- Victims Services Program, Dept. of Corrections

Contact- Jessica Dorr

Danielle Levesque

Address- 103 South Main St, Waterbury, VT 05671-1001

*Phone Number-* 557-7383 (Jessica direct); 557-1365 (Danielle direct)

Services Provided- Provides assistance to crime victims with concerns related to offenders

who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing

for offender reentry.

*Email* - jessica.dorr@state.vt.us

danielle.levesque.state.vt.us

Organization- Victim Services Program, Dept. of Corrections

Address- 30 Merchants Row, Rutland, VT 05702

**Services Provided-** Provide assistance to crime victims with concerns related to offenders

who are under the Department's supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing

for offender reentry.



Organization- WomenSafe

Address- P.O. Box 67, Middlebury VT 05753

Hotline- (24-hour) 802-388-4205 or 800-388-4205

**Phone Number-** 388-9180 (office)

Language interpretation services available. Deaf callers please use telephone relay.

*Fax Number-* 388-3438

*Email-* info@womensafe.net

Services Provided- Confidential 24-hour hotline; information & referral; emotional

support; legal and court advocacy; housing advocacy; systems advocacy; hospital/medical advocacy; support groups; supervised visitation & monitored exchanged; underserved communities outreach; community education & professional training.

Population Served- People who experience dating, domestic or sexual violence in

Addison County and Rochester.

#### **VICTIM ASSISTANCE: CHILDREN & YOUTH**

Organization- Addison Children's Advocacy Center

Contact- Fred Saar, Executive Director

Lindsay Hescock, Case Manager

Address- 35 Court Street, Middlebury, VT 05753

**Phone Number-** 388-2025

Email- CaseMgr.ACAC@gmail.com

Website- www.acusi.org

Services Provided- ACAC provides support and services to victims during the

investigation of child abuse and sexual assault investigations

Organization- Addison County Parent Child Center

Address- P.O. Box 646, 126 Monroe Street, Middlebury, VT 05753

Phone Number- 388-3171

Website- www.addisoncountypcc.org

Organization- Addison County Unit for Special Investigations

Contact- Fred Saar, Executive Director

Lindsay Hescock, Case Manager

Address- 35 Court Street, Middlebury, VT 05753

Phone Number- 388-2025

Email- CaseMgr.ACAC@gmail.com

Website- www.acusi.org

Services Provided- Investigation of child abuse and sexual assault cases

Organization- DCF Family Services Local District Office

Address- 156 South Village Green, Suite 202, Middlebury, VT 05753

**Phone Number-** 388-4660

Services Provided- Support and services for children and families when child abuse

or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered

programs. Contact them to report child abuse or neglect.

## **NOTES**



## BENNINGTON COUNTY

#### AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

Organization- AIDS Project of Southern Vermont

Address- P. O. Box 426, Bennington, VT 05201

**Phone Number-** 447-8007

Services Provided- Serves those who lives are affected by AIDS/HIV; provides direct

services, including education to promote understanding of AIDS and prevent its spread; programs for women include: Imagine a Woman- a training program for women addressing AIDS prevention, domestic violence, substance abuse, self-esteem and women's health.

#### ALCOHOL & SUBSTANCE ABUSE

Organization- United Counseling Service of Bennington County

Address- 100 Ledge Hill Drive, Bennington, VT 05201

Phone Number- 442-5491
Website- www.ucsvt.org

Services Provided- Mental health and substance abuse services; substance abuse

treatment; outpatient counseling for all ages; sliding fee scale.

Offices also located in Manchester, VT.

Organization- Vermont Department of Health Division of Alcohol and Drug Abuse Programs - District Office

**Contact-** Judith Fellows

Address- 324 Main St, Suite 2, Bennington, VT 05201

**Phone Number-** 442-3929 **Fax Number-** 447-6910

Email- judith.fellows@state.vt.us

Services Provided- Substance Abuse Prevention Consultants. Offering information

and referral, training and consultation on substance abuse, prevention best practices and community organizing.

Organization- Turning Point Club

Address- 465 Main Street, Bennington, VT 05201

**Phone Number-** 442-9700

#### COMMUNITY SERVICE CENTERS

Organization- BROC - Community Action in Southwestern Vermont

Address- 332 Orchard Street, Bennington, VT 05201 Phone Number- Rutland: 775-0878; Bennington: 447-7515

Toll-free: 800-717-2762

Population Served- Bennington and Rutland area residents

Services Provided- Community action agency that is a comprehensive, multi-service

agency offering a broad scope of programs, services, and opportunities to help move people throughout Rutland and Bennington Counties from crisis and vulnerability toward

stabilization and, ultimately, self-sufficiency.

#### COUNSELING & MENTAL HEALTH

Organization- Sandra Birch, LICSW

Address- Manchester, VT Phone Number- 430-8470

Services Provided- I specialize in children, adolescents, trauma and families. I will also

soon be certified in EMDR.

Organization- Southshire Behavorial Health

Address- 160 Benmont Avenue, Suite 20, Bennington, VT 05201

**Phone Number-** 442-3520 **Fax Number-** 447-3392

Services Provided- Provides individual, couple, family and group therapy. Specialties

include anxiety, depressions, addition eating disorders, weight loss, grief, trauma, life change, transition, chronic illness and stress.

Organization- United Counseling Service of Bennington County, Inc.

Address- P. O. Box 588, Stephen C. Lundy Building,

5312 Main Street, Manchester, VT 05255

**Phone Number-** 442-5491

Hotlines- 442-5491 (Bennington)

362-3950 (Manchester)- 24-hour emergency

**Population Served-** Those with mental health issues

Services Provided- Provides counseling and mental health services; offers substance abuse

support groups for women.

#### DOMESTIC & SEXUAL VIOLENCE

Organization- Bennington County Domestic Violence Unit

Address- 200 Veterans Memorial Drive, Suite 10, Bennington, VT 05201

**Phone Number-** 442-8116 **Fax Number-** 447-2775

Services Provided- Provides assistance, advocacy and information to crime victims;

Victim Advocate guides victims through all aspects of the criminal justice process and acts as liaison with the State's Attorney and other criminal justice agencies; also provides community outreach to

educate and increase awareness of crime victims.

See Victim Assistance Program Advocates section for further services

Organization- PAVE

Address- P.O. Box 227, Bennington, VT 05201

**Hotline-** 442-2111 **Phone Number-** 442-2370 **Fax Number-** 422-6162

*Email-* pave@pavebennington.com *Website-* www.pavebennington.org

Services Provided- Provides discreet services to survivors of domestic and sexual violence

including emotional support; 24-hour hotline; family access and visitation; emergency and transitional housing; case management support group; court and social services advocacy; information and referrals; information on obtaining relief from abuse orders and orders against stalking and sexual assault; help with finding housing and financial assistance; school-base violence prevention; community education and outreach; transitional services; youth education.

BENNINGTON

Organization- Sexual Assault Nurse Examiner Program (SANE) -

Southwestern Vermont Medical Center

Address- 100 Hospital Drive East, Bennington, VT 05201

Contacts- Lori Pudvar, Christine Mroz, Jill Maynard Phone Number- 442-6361

Website- www.svhealthcare.org

Services Provided- Comprehensive sexual assault examinations by specially trained,

registered nurses for victims and survivors of sexual assault;

provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and

his or her family.

Organization- Bennington-Rutland Opportunity Council (BROC)

See Community Service Centers

#### **FOOD ASSISTANCE**

Organization- Bennington Meals on Wheels

**Phone Number-** 442-8012

Organization- BROC Phone Number- 447-7515

Organization- Harvest Food Kitchen

**Contact-** Dede Budz **Phone Number-** 447-4739

Address- 101 River Street, Bennington, VT 05201

Services Provided- Open 7 days a week.

Organization- Kitchen Cupboards

**Phone Number-** 379-0149

Organization- Manchester Food Cupboard

**Phone Number-** 362-0057

Organization- Manchester Interfaith

**Phone Number-** 362-1555

Organization- Sacred Heart St Francis

**Phone Number-** 442-1720

#### HOUSING

Organization- Bennington Coalition For the Homeless

Address- North Bennington, VT 05257

Contact- Chris Oldham
Phone Number- 442-2424

Organization- Bennington Housing Authority

Address- 10 Willow Road, Bennington, VT 05201-1730

**Phone Number-** 442-8000 **Fax Number-** 442-7301 Organization- Shires Housing

Address- P. O. Box 1247, 302 South Street, Bennington, VT 05201

**Phone Number-** 442-8139 **Fax Number-** 442-5125

*Email-* Priscilla@benningtonhousing.org

Services Provided- An affordable housing program to make home ownership more

widely attainable.

#### LEGAL ASSISTANCE

Organization- Have Justice Will Travel

Address- 9580 Route 113, Vershire, VT 05079

Contact- Johnie Mae Doyle

**Phone Number-** 865-7809

*Email-* info@havejusticewilltravel.org *Website-* www.havejusticewilltravel.org

Services Provided- Provides legal and supportive services for battered, low-income women

and their children; innovative, mobile, multi-service program that assists victims of domestic abuse through the legal process.

Organization- Vermont Legal Aid

See Vermont Legal Aid Section - Page 164

#### MEDICAL

Organization- Bennington Free Medical Clinic

**Phone Number-** 447-3700

#### TRANSPORTATION •

Organization- Green Mountain Express

Address- 215 Pleasant Street, Bennington, VT 05201

**Phone Number-** 447-0477

Website - www.greenmtncn.org

#### **VICTIM ASSISTANCE & ADVOCACY**

Organization- Bennington County State's Attorney's Office

Catie (Catherine) Burke (M-Z)

Tammy Loveland (A-L)

Address- 200 Veterans Memorial Drive, Suite 10, Bennington, VT 05201 Phone Number- 442-8116; 447-6905 (Catie direct); 447-6909 (Tammy direct)

*Fax Number-* 447-2775

Email- Catherine.Burke@state.vt.us

Tammy.Loveland@state.vt.us

Organization- Disability Rights Vermont

Address- 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 229-1355, Toll Free: 800-834-7890

Fax Number- 229-1359

Services Provided- A statewide agency dedicated to defending and advancing the rights

of people with disabilites and mental health issues. Advocacy, legal services, and support for crime victims with disabilites by phone or

in person. Services are free and confidential.

Organization- PAVE - Project Against Violent Encounters

See Domestic and Sexual Violence

#### VICTIM ASSISTANCE: CHILDREN AND YOUTH

Organization- Bennington Childcare Associates

**Phone Number-** 447-3778

Organization- Bennington County Child Advocacy Center

& Special Investigations Unit Joy Kitchell, Executive Director Jenna Caslin, Case Manager

**Phone Number-** 442-5107

*Email-* bccac.joykitchell@gmail.com

Website- vtbccac.com

Services Provided- A child-friendly environment designed to meet the needs of

children and/or adults who are alleged to have been abused. The programs provides support and protection for the child and the non-offending family members. CAC's network with many agencies with the goals of providing coordinated services.

Organization- Bennington County Special Victims Unit for

Victims of Sexual Assault

Contact- Tammy Loveland

Address- 200 Veterans Memorial Drive, Suite 14, Bennington, VT 05201

**Phone Number-** 442-8116 **Fax Number-** 447-2775

Email- tammy.loveland@state.vt.us

Organization- Care Net Phone Number- 442-2002

Organization- DCF Family Services Local District Office

Address- 200 Veterans Memorial Drive, Suite 14, Bennington, VT 05201

**Phone Number-** 442-8138

Services Provided- Support and services for children and families when child abuse or

neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered

programs. Contact them to report child abuse or neglect.

Organization- Sunrise Community Resource Center

**Phone Number-** 442-6934

## **NOTES**



## CALEDONIA COUNTY

#### AIDS/HIV & SEXUAL TRANSMITTED DISEASES

Organization- Vermont CARES

Address- 1091 Hospital Drive, Suite 1, St. Johnsbury, VT 05819

**Phone Number-** 748-9061; 800-649-2437

*Fax Number-* 864-7730

Email- Vermontcares@vtcares.org

Website- www.vtcares.org

Population Served- Vermonters with HIV in Grand Isle, Lamoille, Orleans, Essex,

Caledonia, Addison, Rutland and Washington counties

Services Provided- Offers community education, prevention and direct services to

improve quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each

person's unique needs.

#### ALCOHOL & SUBSTANCE ABUSE

Organization- Alcoholics Anonymous

Phone Number- Contact Northern Counties Health Care, Inc. at

748-9405 Ext. 1596

*Email-* kimc@nchcvt.org

Services Provided- Support and help for recovering alcoholics.

Organization- Northeast Kingdom Human Services (Formerly NEKMH)

Address- 181 Crawford Road, Derby, VT 05829

**Phone Numbers** 334-6744

Fax Number- 334-7455

Services Provided- Offers outpatient, intensive outpatient and adolescent service to the tri-county residents of Orleans, Essex and Caledonia; oversees Project

CRASH; provides outpatient substance abuse treatment; 24-hour emergency services and provides individual therapy; parental support and family consultation; assessment and treatment; offers

Equine Facilitated Psychotherapy; New Friends Programs.

Organization- Vermont Department of Health

Division of Alcohol & Drug Abuse Programs - District Office

Contact- Justin Barton-Caplin

Address- 107 Eastern Avenue, Suite 9, St. Johnsbury, VT 05819

**Phone Number-** 751-0175 **Fax Number-** 751-3229

Email- justin.barton-caplin@state.vt.us

Services Provided- Substance Abuse Prevention Consultants. Offering information and

referral, training and consultation on substance abuse, prevention best

practices and community organizing.

#### COMMUNITY SERVICE CENTERS

Organization- Northeast Kingdom Community Action (NEKCA)

Address- 115 Lincoln St, St. Johnsbury, VT 05819

**Phone Number-** 748-6040 **Fax Number-** 748-6042

Services Provided- Provides direct program activities, referrals, advocacy, and education in

a non-judgmental manner to the people of the communities in the Northeast Kingdom; Outreach Department assists low income residents get the help they need through referrals, advocacy and case management. Outreach offices in Newport, St. Johnsbury, Island Pond and Canaan provide assistance with emergency food, shelter and fuel.

Organization- The Community Restorative Justice Center, Inc.

Address- 108 Cherry St, St. Johnsbury, VT 05819

**Phone Number-** 748-2977 **Fax Number-** 748-3146

Email- office@communityrjc.org

Services Provided- Restorative Justice Panels, Offender reintegration services, Free Legal

Clinic, Mediation, Restorative Practice in Schools training, Elder Justice Project, Victim Circles, TimeBank, and Neighborhood Associations. All programs focus on repairing harms done and/or received, especially relationships. Members of the Community Justice

Network of VT.

#### **COUNSELING & MENTAL HEALTH**

Organization- Northeast Kingdom Human Services (formerly KEKMH)
See Alcohol & Substance Abuse

#### **DOMESTIC & SEXUAL VIOLENCE**

Organization- AWARE

Address- P. O. Box 307, Hardwick, VT 05843

Phone Number- 472-6463 (office) (hotline)

*Fax Number*- 472-3504

Email- aware@vtlink.net

Services Provided- Serves victims of domestic and sexual violence in the greater

Hardwick area and portions of Orleans and Washington Counties; crisis intervention; law enforcement liaison; court advocacy; safety planning; safe housing or shelter referral; housing assistance;

transportation; educational and prevention programs; support groups

for children, teens and adults.

Organization- DV Solutions at Spectrum Youth & Family Services

Address- 31 Elmwood Avenue, Burlington, VT 05401

**Phone Number-** 864-7423 or 518-0601

Fax Number- 660-0576

Email- chakansson@spectrumvt.org

Website- www.spectrumvt.org

Services Provided- Educational and cognitive-behavioral change program to support men in ending their abusive/controlling behavior toward female

men in ending their abusive/controlling behavior toward female partners. Programs are open to men referred as part of a criminal

conviction or who wish to participate voluntarily.

Organization- The Advocacy Program at Umbrella

Address- 1222 Main St, #301, St. Johnsbury, VT 05819

Hotline- 748-8645

**Phone Number-** 748-8645 (office)

*Fax Number-* 748-1405

**Email-** advocate@umbrellanek.org **Website-** www.umbrellanek.org

Services Provided- 24 hour crisis support services for victims of intimate partner

domestic violence, sexual violence and stalking and their children in Caledonia and southern Essex counties; focus is on safety, intervention, support and prevention through intimate partner

domestic violence and sexual violence support services.

#### FOOD ASSISTANCE

Organization- Food Pantry - Northeast Kingdom Community Action (NEKCA)

Address- 115 Lincoln Street, St. Johnsbury, VT 05819

**Phone Number-** 748-6040 **Fax Number-** 748-6042

Services Provided- For those in need of emergency food assistance, NEKCA's Food

Pantry is designed to provide short-term help for a crisis situation;

free bakery goods available for the taking most any time.

#### HOUSING

Organization- Rural Edge

Address- P. O. Box 405, 316 Main Street, Newport, VT 05855

**Phone Number-** 334-1541 **Fax Number-** 334-1273

Services Provided- Provides low-income housing in the Northeast Kingdom counties

of Caledonia, Essex and Orleans; programs assist Vermonters to stabilize their lives by creating safe, decent and permanently

affordable housing and community facilities.

### LEGAL ASSISTANCE

Organization- Vermont Legal Aid

Address- 1111 Main Street, Suite 1, St. Johnsbury, VT 05819

Phone Number- 800-769-6728

Phone Number- 800-/69-6/28

Services Provided- A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities whose legal problems arise from their disabilities.

#### VICTIM ASSISTANCE & ADVOCACY

Organization- Caledonia County State's Attorney's Office

Contact- Susan Carr, Victim Advocate

Vicki Thibault (half-time)

Address- 1153 Main Street, Suite 4, St. Johnsbury, VT 05819

**Phone Number-** 748-6657 (general); 751-0208 (Vicki direct);

751-0207 (Susan direct)

*Fax Number-* 748-66591

Email - Susan.Carr@state.vt.us

Victoria.Thibault@state.vt.us

Organization- Disability Rights Vermont

Address- 141 Main Street, Suite 7 Montpelier, VT 05602

**Phone Number-** Toll Free: 800-834-7890

Fax Number- 229-1359

Services Provided- A statewide agency dedicated to defending and advancing the rights

of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or

in person. Services are free and confidential.

Organization- AWARE

See Domestic & Sexual Violence

Organization- UMBRELLA

See Domestic & Sexual Violence

Organization- Victims Services Program, Dept. of Corrections

Contact- Anne Cosgrove, Victim Services Specialist

St. Johnsbury CCSC

Address- 67 Eastern Ave, Suite 8, St. Johnsbury, VT 05819

**Phone Number-** 751-0463

Services Provided- Provides assistance to crime victims with concerns related to

offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

#### VICTIM ASSISTANCE: CHILDREN AND YOUTH

Organization- DCF Family Services Local District Office

Address- 67 Eastern Avenue, Suite 4, St. Johnsbury, VT 05819-5603

**Phone Number-** 748-8374

Services Provided- Support and services for children and families when child abuse

or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered

programs. Contact them to report child abuse or neglect.

Organization- Caledonia Children's Advocacy Center and the Caledonia Special Investigations Unit

Contact- Zoe Gascon, Case Manager

**Phone Number-** 802-424-1227

*Email-* zgasconcacsiu@gmail.com *Website-* www.calendoniasiu.org

Services Provided- A child-friendly environment designed to meet the needs of

children and/or adults who have reported sexual or physical abuse. The Center provides support for the victim and the non-offending family members. The Center network with many agencies with the

goal of providing coordinated services.

Organization- Northeast Kingdom Youth Services - NEKYS

Address- 24 Bagley Street, St. Johnsbury, VT 05819

**Phone Number-** 802-748-8732 **Fax Number-** 802-748-2383

Website- www.nekys.org/main.html

## Guidance

## **NOTES**



## CHITTENDEN

## **CHITTENDEN**

#### AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

*Organization-* AIDS Hotline *Phone Number-* 800-882-2437

Services Provided- Confidential information on anonymous testing sites; prevention,

assessment and treatment information; referrals to other

community resources.

Organization- Pearl Street Youth Health Center

Address- 179 Pearl Street, Burlington, VT 05401

**Phone Number-** 652-1080 **Website-** www.chcb.org

Services Provided- No-cost medical clinic for youth up to age 26.

Organization- Spectrum Youth & Family Services

Address- 177 Pearl Street, Burlington, VT 05401

**Phone Number-** 864-7423

Website- www.spectrumvt.org

Services Provided- No-cost medical clinic for homeless and at-risk youth; provides

oral HIV testing.

Organization- SISTA United Alliance

Address- 12 North Street, Suite 6, Burlington, VT 05401

**Phone Number-** 660-4875

Services Provided- A community-based organization in the Old North End, offering

free and anonymous HIV testing and counseling. Hosts programs such as the SISTA Project, a CDC Behavioral Modification program that is culturally relevant for women of color, providing self-esteem building, assertiveness training, HIV/AIDS and STD

prevention, safer sex negotiation, and coping skills.

Organization- Vermont CARES

Address- P. O. Box 5248, Burlington, VT 05401

**Phone Number-** 863-2437; 800-649-2437

Fax Number- 864-7730

*Email-* Vermontcares@vtcares.org

Website- www.vtcares.org

Services Provided- Assists Vermonters with HIV in Grand Isle, Lamoille, Orleans,

Essex, Caledonia, Addison, Rutland and Washington counties; offers community education, prevention and direct services to improve quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each

person's unique needs.

#### **ALCOHOL & SUBSTANCE ABUSE**

Organization- Act One/Bridge

Address- 184 Pearl Street, Burlington, Vermont 05401

**Phone Number-** 488-6425 **Fax Number-** 488-6431

Services Provided- One to six day detoxification treatment for drugs and alcohol.

Organization- Alcoholics Anonymous

Address- P. O. Box 1212, Burlington, VT 05402

**Phone Number-** 658-4221 Website- www.aavt.org

Services Provided- Support groups for recovering alcoholics

Organization- Champlain Drug and Alcohol Services -

**Howard Center for Human Services** 

*Address*- 855 Pine Street, Burlington, VT 05401

Hotline- 488-6103; 488-6400 (Adult Crisis); 488-7777 (Children & Families)

**Phone Number-** 862-5243

Services Provided- Drug and alcohol therapy; education, prevention, intervention;

outpatient and intensive outpatient treatment; residential

support services.

Organization- Maple Leaf Farm

Address- 10 Maple Leaf Road, Underhill, VT 05489

**Phone Number-** 889-2911

Services Provided- Adult residential detoxification program.

Organization- Narcotics Anonymous

Address- P. O. Box 64714, Burlington, VT 05406

Hotline- 862-4516 **Phone Number-** 862-4516

**Services Provided-** Support groups for recovering addicts.

Organization- Spectrum Youth and Family Services

Address- 31 Elmwood Avenue, Burlington, VT 05401

**Phone Number-** 864-7423

Website- www.spectrumvt.org

Services Provided- Substance abuse assessment and treatment for youth; family counseling.

Organization- Vermont Department of Health Division of

Alcohol and Drug Abuse Programs - District Office

**Contact-** Ryan Mitofsky

**Address-** 108 Cherry Street, Burlington, VT 05401 **Phone Number-** 863-7561/888-253-8803

Fax Number- 863-7571

*Email-* ryan.mitofsky@state.vt.us

Services Provided- Substance Abuse Prevention Consultants. Offering information and

referral, training and consultation on substance abuse, prevention best

practices and community organizing.

#### COMMUNITY SERVICE CENTERS

Organization- Burlington Community Justice Center

Address- 179 South Winooski Avenue, Burlington, VT 05401

**Contact-** Karen Vastine

**Phone Number-** 865-7155

*E-mail-* kvastine@burlingtonvt.gov

CHITTENDEN

Organization- Chittenden Community Action (CVOEO)

Address- 191 North Street, Burlington, VT 05401

**Phone Number-** 863-6248; 800-287-7972

Website- www.cvoeo.org/ChittendenCommAct.htm

Services Provided- Provides a broad base of services and programs for low-income

families; emergency services include: fuel/utility assistance; housing assistance; transportation; pharmacy co-payments; Farm-to-Family coupons; assistance obtaining identification; furniture vouchers,; free plants, seeds and seedlings; other services include: advocacy; information and referral; forms assistance; food stamp outreach and eligibility screening; tax preparation; nutrition education activities

for children and adults; car loan application assistance.

Organization- Community Justice Center

Address- 82 South Winooski Ave. Burlington, VT 05401

**Phone Number-** 865-7185

Services Provided- Services range from simply listening to arranging a structured

conversation with the offender with the focus on reparation for harm done. Community forums can also be arranged for victim-related issues. *See Statewide Resources for more information.* 

Organization- Essex Community Justice Center

Address- 137 Iroquois Avenue, Suite 107, Essex Jct., VT 05452

**Phone Number-** 872-7690

*Email-* kate@essexcjc.org *Website-* www.essexcjc.org

Organization- South Burlington Community Justice Center

Address- 19 Gregory Drive, South Burlington VT 05403

Phone Number- 846-4215

Contact- Lisa Bedinger, CJC Coordinator

*Email-* lbedinger@sbpdvt.org

**Services Provided**- Services range from simply listening to arranging a structured

conversation with the offender, with the focus on reparation for harm done. Community forums can also be arrange for victim-related issues. *See Statewide Resources for more information*.

Organization- Spectrum Youth & Family Services

Address- 177 Pearl Street, Burlington, VT 05401

**Phone Number-** 864-7423

Website- www.spectrumvt.org

Services Provided- Drop-in Center offers a safe place for young people to eat a meal,

use the telephone, do laundry, get clothing, or take a shower.

Organization- Williston Community Justice Center

Address- 7928 Williston Road, Williston, VT 05495

**Phone Number-** 764-1151

*Email-* jgilbert@dps.state.vt.us

**Contact-** Stephan LaTulippe, Coordinator

Cristalee McSweeney, Reparative Coordinator

Organization- Winooski Justice Center (Division of Winooski Police Dept.)

Address- 27 West Allen Street, Winooski, VT 05404

**Phone Number-** 655-0221

Email- jgilbert@winooskipolice.com Website- www.winooskipolice.com/cjc

Services Provided- Services range from simply listening to arranging a structured

conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related

issues. See Statewide Resources for more information.

#### COUNSELING & MENTAL HEALTH

Organization- Howard Center for Human Services

Address- 300 Flynn Avenue, Burlington, VT 05401

**Phone Number-** 488-6100

*Hotline-* 488-6400 (24-hour hotline to crisis services)

Website- www.howardcenter.org

Services Provided- Provides mental health and human services for four northern VT

counties. Programs include Adult Behavioral Health Services; Baird Center for Children and Families; Howard Community Services; and First Call (child, adolescent and family services, 488-7777). Services include mental health needs, drug and methadone treatment, support

groups, and a wide range of child and family programs.

Organization- Pine Street Counseling

*Address*- 855 Pine Street, Burlington, VT

**Phone Number-** 488-6100

Services Provided- Counseling and case management for anyone with mental health,

substance abuse, shelter issues.

Organization- Spectrum Youth & Family Services

Address- 31 Elmwood Ave, Burlington, VT 05401

**Phone Number-** 864-7423

Services Provided- Provides individual, family, and group counseling for adolescents, teens,

and their families. Includes: treatment/counseling for substance use and mental health; relapse prevention and recovery; coordinated medical services; psychiatric evaluation; parent education; support and counseling for families and caregivers; coordinated educational/vocational services;

and help with accessing Medicaid and other services.

#### DISABILITY SERVICES

Organization- Disability Rights Vermont

Address- 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 800-834-7890 (Toll Free)

*Fax Number-* 229-1359

Website- www.vtpa.org/BFJV.htm

Services Provided- A statewide agency dedicated to defending and advancing the rights

of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or

in person. Services are free and confidential.

Organization- Vermont Legal Aid

See Vermont Legal Aid Section

## CHITTENDEN

#### **DOMESTIC & SEXUAL VIOLENCE**

Organization- DV Solutions at Spectrum Youth & Family Services

Address- 31 Elmwood Avenue, Burlington, VT 05401

**Phone Number-** 864-7423 x217 **Fax Number-** 660-0576

Email- cnilsen@spectrumvt.org
Website- www.spectrumvt.org

Services Provided- Educational and cognitive-behavioral change program to support men in ending their abusive/controlling behavior toward female

partners. Programs are open to men referred as part of a criminal

conviction or who wish to participate voluntarily.

Organization- Sexual Assault Nurse Examiner Program

(SANE) University of Vermont Medical Center Address- 111 Colchester Avenue, Burlington, VT 05402

Phone Number- 847-2434 (Emergency Department)

Website- www.fahc.org

Population Served- Victims and survivors of sexual assault

Services Provided- Comprehensive sexual assault examinations by specially trained,

registered nurses; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and

respect for the victim and his or her family.

Organization- SafeSpace - Pride Center of Vermont

*Address*- 255 S. Champlain Street, Ste. 12, Burlington, VT 05401.

**Phone Number-** 863-0003 or 866-869-7341 (toll free)

**Email-** safespace@pridecentervt.org

jenna@pridecentervt.org - Coordinator/Direct Services Advocate jean@pridecentervt.org - Coordinator/Direct Services Advocate

ite- www.pridecentervt.org

Services Provided- Peer counseling, legal advocacy, social services advocacy, hospital

advocacy for sexual assault survivors; support groups and other services for lesbian, gay, bisexual, transgender, queer and questioning survivors of physical, sexual, emotional, or hate violence and their loved one. Program also offers provider

training/education and outreach on behalf of LGBTQ survivors.

Organization- Spectrum Youth & Family Services

Address- 177 Pearl Street, Burlington, VT 05401

**Phone Number-** 864-7423

Website- www.spectrumvt.org

Services Provided- Programs for youth ages 14-24; Drop-In Center, Shelter,

Transitional Housing, Mental Health and Substance Abuse

Counseling, Case Management.

Organization- Vermont Center for Prevention & Treatment of Sexual Abuse

Address- 103 South Main Street, Waterbury, Vermont 05671

**Phone Number-** 769-6329

**Population Served-** Children, adolescents and adults; victims and offenders

Services Provided- Resource and referral service to prevent and treat sexual abuse of

children, adolescents and adults.

Organization- Women Helping Battered Women (WHBW)

*Address*- P. O. Box 1535, Burlington, VT 05402

Hotline- 658-1996 (24-hour hotline); TTY 802-540-2992; 1-800-ABUSE95

(domestic violence 24-hour emergency from anywhere in VT)

**Phone Number-** 658-3131 Fax Number- 658-3832

> *Email-* whbw@whbw.org Website- www.whbw.org

Services Provided- All of our service program are free, confidential and open to anyone

affected by domestic abuse in Chittenden County VT. Our programs: Support Group, Emergency Housing, Economic Justice, Transitional Housing, Legal Services and Clinic, Education and Outreach, Children and Youth, and the Chittenden County Safe at Work

Network. Please visit our website for details.

Organization- H.O.P.E. Works (formerly Women's Rape Crisis Center)

Address- P.O. Box 92, Burlington, VT 05402 *Hotline* 863-1236 (24-hour); 800-489-7273

**Phone Number-** 864-0555 Fax Number- 863-8449

> *Email-* advocate@sover.net Website- www.hopeworksvt.org

Services Provided- Free, confidential support for survivors or rape, child sexual abuse,

and other forms of sexual violence, information and referrals on 24hour hotline; options counseling; legal and medical advocacy; emergency safe housing; social services advocacy; and support groups. Advocacy Program: assist survivors in accessing other resources, services, and obtaining protection orders; accompaniment to hospital,

court, or police departments; Community Education Program: addresses issues surrounding rape, sexual abuse, sexual harassment, consent, and healthy relationships for all learning levels.

**EMPLOYMENT & TRAINING** 

Organization- Vermont Department of Employment and Training

**Phone Number-** 800-639-1472

Services Provided- Statewide resource centers for job placement, training and career

counseling.

Organization- Vermont Works for Women

Address- 32A Malletts Bay Ave., Winooski, VT 05404

**Phone Number-** 655-8900; Toll free (800) 639-1472

Fax Number- 655-8922

Website- vtworksforwomen.org

Services Provided- Vermont Works for Women helps women and girls recognize their potential and explore, pursue and excel in work that leads to economic independence. VWW offers employment support services and training programs for women including a Transitional Jobs program for women with limited or no work history, Fresh Food's culinary training program, Step Up programs for women interested in working in non-traditional fields, and a Mentoring program for women returning to the community after incarceration.

## CHITTENDEN

#### **FOOD ASSISTANCE**

Organization- Chittenden Emergency Food Shelf

Address- 228 North Winooski Avenue, Burlington, VT 05402

**Phone Number-** 658-7939

Website- www.cvoeo.org/ChittendenEmergencyFoodShelf.html

Services Provided- Provides hot meals M-F: 7 a.m.- 9:30 a.m., Sunday, 7 a.m. to

10 a.m.; distributes groceries: Monday, Tuesday, Thursday &

Friday, 9 a.m. to 4 p.m.; Wednesday, 9 a.m. to noon

Organization- Salvation Army

Address- 64 Main Street, Burlington, VT 05402

**Phone Number-** 864-6991

Services Provided- Distributes food Monday through Saturday, 5:30 p.m. to 6:30 p.m.

Organization- Spectrum Youth & Family Services

Address- 177 Pearl St, Burlington, VT 05401

**Phone Number-** 864-3641

Website- www.spectrumvt.org

Services Provided- Drop-in center provides meals Mon-Fri at 12:00 and 5:00 for

youth ages 14-24.

#### **GENDER IDENTITY**

Organization- Outright Vermont

Address- P.O. Box 5235, 187 St. Paul Street, Burlington, VT 05402

Phone Numbers- 865-9677

Website- www.outrightvt.org

**Services Provided**- Fosters sensitivity and understanding of the issues facing lesbian,

gay, bisexual, transgender and questioning youth; through education and outreach, challenges stereotypes and prejudice; seeks

an environment where young people can realize their potential, free from hate and fear; offers weekly support groups and one-on-one discussions; provides free HIV testing; sponsors substance-free

events.

*Organization-* The Trevor Project *Phone Numbers-* 866-488-7386

Website- www.thetrevorproject.org

Services Provided- National 24-hour suicide hotline and web chat resources for

LGBTQ youth.

Organization- SafeSpace- See Domestic and Sexual Violence

Organization - UVM Women's Center

See Victim Assistance & Advocacy on Page 44

## CHITTENDER

#### **HEALTH & DENTAL CARE**

Organization- Community Health Center of Burlington

Address- 617 Riverside Avenue, Burlington, VT 05401

**Phone Number-** 864-6309 **Fax Number-** 860-4325

Services Provided- A non-profit family practice clinic that provides health and human

services regardless of ability to pay; full range of services includes preventative health care; social work support; on-staff interpreters in

Vietnamese and Bosnian; *Prescription Assistance Program*; Dr. Dynasaur; accepts all insurances, including Medicaid;

see Safe Harbor under Shelters.

Organization- Community Health Improvement -

University of Vermont Medical Center

Address- 199 Main Street, Suite 9, Burlington, Vermont 05401

**Phone Number-** 847-2278

Services Provided- Offers community health programs, events and classes on issues

including: aging, parenting, substance abuse and general health; open

to women, men and children.

Organization- Dental Hygiene Clinic

Address- University of Vermont, Rowell Building, Burlington, VT 05405

**Phone Number-** 656-2585

Services Provided- Inexpensive teeth cleaning and x-rays for low-income families and

individuals.

Organization- Lund Family Center

Address- 76 Glen Rd, Burlington, VT 05401

**Phone Number-** 864-7467, 800-639-1741, 800-253-0191 (TDD/TTY)

Services Provided- Residential and outpatient support services for pregnant young

women. Adoption, counseling, drug treatment, school, childcare.

Organization- Planned Parenthood of Northern New England

Address- 128 Lakeside Avenue, Suite 301, Burlington, VT 5401

**Phone Number-** 1-800-287-8100 or 802-448-9700

*Fax Number-* 660-9435

Services Provided- Birth control, reproductive health. With offices in Burlington and

Williston.

Organization- Spectrum Youth & Family Services

Address- 177 Pearl Street, Burlington, VT 05401

**Phone Number-** 864-7423

Website- www.spectrumvt.org

Services Provided- No-cost medical clinic for homeless and at-risk youth.



## CHITTENDEN

#### HOUSING & TENANT RESOURCES

Organization- Burlington Community Land Trust

Address- P. O. Box 523, 179 South Winooski Avenue,

Burlington, VT 05402

**Phone Number-** 862-6244; 864-2526 (TTY)

*Fax Number-* 862-5054 *Website-* www.bclt.net

Services Provided- Provides a wide range of affordable Housing opportunities

including homeownership, rental apartments, and co-op housing.

Organization- Burlington Housing Authority

Address- 65 Main Street, Burlington, VT 05401

**Phone Number-** 864-0538 **Fax Number-** 658-1286

**Website-** www.burlingtonhousing.org

Services Provided- Provides affordable housing to individuals and families in the City

of Burlington and surrounding communities.

Organization- Cathedral Square Corporation

Address- 308 Pine Street, Burlington, VT 05401

**Phone Number-** 863-2224 **Fax Number-** 863-6661

Website- www.cathedralsquare.org

Services Provided- Nonprofit providing affordable housing to elders, low income

persons and persons with disabilities; serves Addison, Bennington, Caledonia, Chittenden, Franklin, Lamoille, Rutland, Washington,

Windham and Windsor counties.

Organization- Lake Champlain Housing Trust

Address- 88 King Street, Burlington, VT 05401

Phone Number- 863-5248
Fax Number- 864-0734
Website- www.lchdc.org

Services Provided- Nonprofit organization devoted to the development, restoration

and preservation of affordable rental housing and apartments

within Chittenden, Franklin and Grand Isle counties.

#### **LEGAL ASSISTANCE**

Organization- Vermont Legal Aid

Address- 294 North Winooski Avenue, Burlington, VT 05402 Phone Number- 800-889-2047 (Office); 800-747-5022 (toll free)

**Services Provided-** A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems statewide; also

maintains the Disability Law Project that assists those with disabilities whose legal problems arise from their disabilities.

CHITTENDE

Organization- Women Helping Battered Women - Legal Advocacy Program

Address- P. O. Box 1535, Burlington, VT 05402

*Hotline-* 1-800-ABUSE95 (domestic violence 24-hour emergency from

anywhere in VT); 658-1996 (hotline and TDD)

**Phone Number-** 658-3131 **Fax Number-** 658-3832

*Email-* whbw@whbw.org *Website-* www.whbw.org

Services Provided- Assists battered women and their children, and sexual assault

survivors in Chittenden County; *Legal Advocacy Program* provides support, assistance and information regarding legal needs such as obtaining protection orders, pressing charges and working with the

police and courts.

#### REFUGEE ASSISTANCE

Organization- Interpretation Services - University of Vermont Medical Center

**Contact-** Mary Gerdon

Address- 111 Colchester Avenue, Brown 4, Burlington, VT 05401

**Phone Number-** 847-3553/5826

Services Provided- Offers free professional interpretational and translation for all non-

English speaking patients.

Organization- University of Vermont Children's Hospital

Contact- Andrea Green, MD

Address- One S. Prospect Street, University Health Center Campus,

Burlington, VT 05401

**Phone Number-** 847-4696 **Fax Number-** 847-4612

Services Provided- This clinic serves school-age refugee children with primary pediatric

care, including screenings, immunizations and family referrals. Call

for appointment.

Organization- Vermont Refugee Resettlement Program - See page 131

#### SHELTERS

Organization- ANEW Place

Address- 89 North Street, Burlington, VT 05401

**Phone Number-** 862-9879 (7 p.m.- 12 p.m.)

Website- www.anewplacevt.org
Email- info@anewplacevt.org

**Services Provided-** Emergency shelter.



CHITTENDEN

Organization- Committee on Temporary Shelter (COTS)

Address- 95 North Avenue, Burlington, VT 05401

**Phone Number-** 864-7402; 800-545-3323 (TTY)

*Fax Number-* 864-2612

*Website*- www.cotsonline.org

Services Provided- COTS provides emergency shelter, services and housing for people

in Burlington who are without homes or who are marginally housed; COTS advocates for long-term solutions to end homelessness; offers ongoing assistance at the family shelter with childcare, designing activities and programs for children including tutoring and homework assistance; among its programs: Streetwork helps people access medical care, mental health counseling and substance abuse treatment; Family Services provides budgeting assistance and help with childcare, groceries, and other basic needs; also provides activities for children; The Rental Opportunity Center provides housing search assistance to homeless and low-income

persons.

Organization- Spectrum Youth & Family Services

Address- 177 Pearl St., Burlington, VT 05401
Phone Number- 864-7423

Website- www.spectrumvt.org

Services Provided- 8-bed youth shelter provides young men and women between the

ages of 16-22 with short term housing.

Organization- Women Helping Battered Women Hotline

See Domestic and Sexual Violence

### **VICTIM ASSISTANCE & ADVOCACY**

Organization- Burlington Police Department

**Contact-** Mary McAllister

Address- One North Avenue, Burlington, VT 05401

**Phone Number-** 658-2704 Ext. 2392

*Fax Number-* 865-7579

*Email-* mmcallister@bpdvt.org

**Services Provided**- Advocate assists victims and survivors of domestic violence;

provides support; information on restraining orders; referrals to

other agencies; assists in filing for victim compensation.

Organization- Chittenden County State's Attorney Office

Contact- Kathyria Ferrer (A-F)

Karen Burns(G-O) Nietra Panagoulis (P-Z)

Address- 32 Cherry St, Suite 305, Burlington, VT 05401

Phone Number- 863-2865 (general); 652-2069 (Kathyria direct);

652-0384 (Karen direct); 951-5155 (Nietra direct)

*Fax Number-* 657-4261 (VA); 863-7440 (General)

*Email-* Kathyria.Ferrer@state.vt.us

Karen.Burns@state.vt.us Nietra.Panagoulis@state.vt.us Organization- Compassionate Friends

Address- Charlotte, Vermont

**Phone Number-** 425-2711

*Services Provided-* Bereavement support group for parents.

Organization- Disability Rights Vermont

Address- 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 229-1355, Toll Free: 800-834-7890

Fax Number- 229-1359

Services Provided- A statewide agency dedicated to defending and advancing the rights

of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or

in person. Services are free and confidential.

Organization- Parallel Justice for Victims of Crime

Address- 179 South Winooski Avenue, Burlington, VT, 05401

Phone Number- 264-0764 (Rain Banbury, Burlington CJC)

540-2394 (Clark Sheldon, Burlington Police Dept.)

*Fax Number-* 865-7117

Email- rbanbury@burlingtonvt.gov; csheldon@bpdvt.org

Website- www.pjburlington.org

Services Provided- Provides assistance to people who have experienced a crime after

7/01/06 in the city of Burlington. It is not necessary to report to the police to receive our services. These include: Victim Fund/Resource Bank, which provides financial or in-kind

assistance after a crime; Community Resources and Referrals; and the Parallel Justice Commission, which provides an opportunity to share the impact of the crime with city and state officials and to

address barriers you may have faced.

Organization- SafeSpace

See Domestic & Sexual Violence

Organization- U.S. Attorney's Office

Contact- Aimee Stearns, Victim Witness Coordinator

Address- P. O. Box 570, Burlington, VT 05402

**Phone Number-** 951-6725; 652-1140 (TTY)

Fax- 951-6540

*Email-* aimee.stearns@usdoj.gov

Services Provided- Assists victims of federal crimes in Vermont through the criminal

justice process.

Organization- Vermont Center for the Deaf and Hard of Hearing

Address- Essex Junction, VT

**Phone Numbers-** 879-4787 (voice/TTY); 879-9329 (TTY)

Services Provided- Advocacy counseling for victims of crime.



CHITTENDEN

Organization- Victims Services Program, Dept. of Corrections

Contact- Jessica Dorr

Danielle Levesque

Address- 103 South Main St, Waterbury, VT 05671-1001

Phone Number- 557-7383 (Jessica direct); 557-1365 (Danielle direct)

Services Provided- Provides assistance to crime victims with concerns related to

offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board

hearings; and assistance in preparing for offender reentry.

Email - jessica.dorr@state.vt.us danielle.levesque.state.vt.us

Organization- Winooski Police Department

Contact- Jodie Bacon

Address- 27 West Allen St., Winooski, VT 05404

**Phone Number-** 655-0221 **Fax Number-** 655-6427

Email - jbacon@winooskipolice.com

Organization- Women's Center at the University of Vermont -

Victim Advocacy Program

Address- 34 South Williams Street, Burlington, VT 05401

**Phone Number-** 656-7892 **Fax Number-** 656-4556

Email - women@uvm.edu

Services Provided- Serves on and off-campus students, staff and faculty of UVM

and/or their friends and family who are victims of sexual violence, stalking, or gender violence. Provides emotional crisis support, academic/residential relief, support with judicial proceedings on campus, criminal justice proceedings within the city of Burlington,

and medical advocacy.

Organization- Women Helping Battered Women

*Hotline-* 800-228-7395 (toll free)

Services Provided- Support of survivors of domestic abuse in Chittenden County,

### VICTIM ASSISTANCE: CHILDREN AND YOUTH

Organization- DCF Family Services Local District Office

Address- White Cap Business Park, 426 Industrial Avenue,

Suite 130, Williston, VT 05495

**Phone Number-** 863-7370

Services Provided- Support and services for children and families when child abuse or

neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

Organization- Chittenden Unit for Special Investigations - CUSI

Advocate- Armina Medic

Address- 50 Cherry Street, Burlington, VT 05401

Phone Number- 652-6800 (CUSI); 652-6897 (Armina direct)

Website- www.cusi-vermont.org

Services Provided- Investigation, prosecution and advocacy services for sexual abuse.

Email - Armina.Medic@state.vt.us

## **NOTES**



## **ESSEX COUNTY**

#### ALCOHOL & SUBSTANCE ABUSE

Organization- Northeast Kingdom Human Services (Formerly NEKMH)

Address- 181 Crawford Road, Derby, VT 05829

**Phone Numbers-** 334-6744 **Fax Number-** 334-7455

Services Provided- Offers outpatient, intensive outpatient and adolescent service to

the tri-county residents of Orleans, Essex and Caledonia; oversees Project CRASH; provides outpatient substance abuse treatment; 24-hour emergency services and provides individual therapy; parental support and family consultation; assessment and treatment; offers Equine Facilitated Psychotherapy; New Friends

Programs.

Organization- Vermont Department of Health

Division of Alcohol & Drug Abuse Programs - District Office

Contact- Jennifer Woolard

Address- Emory Hebard Office Building, 100 Main Street, Suite 220,

Newport, VT 05855

**Phone Number-** 334-4391 **Fax Number-** 334-3904

Email- jennifer.woolard@state.vt.us

Services Provided- Substance Abuse Prevention Consultants. Offering information

and referral, training and consultation on substance abuse, prevention best practices and community organizing.

### **DOMESTIC & SEXUAL VIOLENCE**

Organization- DV Solutions at Spectrum Youth & Family Services

Address- 31 Elmwood Ave. Burlington, VT 05401

**Phone Number-** 864-7423; 518-0610

*Fax Number-* 660-8525

Email - chakansson@spectrumvt.org

Website- www.spectrumvt.org

Services Provided- Educational and cognitive-behavioral change program to support

men in ending their abusive and controlling behavior toward female partners. Programs are open to men referred as part of a criminal conviction or who wish to participate voluntarily.

(or: see Chittenden Co. listing)

Organization- Sexual Assault Nurse Examiner Program (SANE)

Northeastern Vermont Regional Hospital

Address- 1315 Hospital Drive, St. Johnsbury, VT 05819

Phone Number- 748-8141 Website- www.nvrh.org

Services Provided- Comprehensive sexual assault examinations by specially trained,

registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the

victim and his or her family.

Organization- The Advocacy Program at Umbrella

Address- 93 East Main St., Suite 1, Newport VT 05868

**Phone Number-** 334-1398 **Fax Number-** 334-0148

Email - advocate@umbrellanek.org
Website- www.umbrellanek.org

**Services Provided-** 24-hour crisis support services for victims of intimate partner

domestic violence, sexual violence and stalking and their children in Essex county; focus is on safety, intervention, support and prevention through intimate partner domestic violence/sexual violence support

services.

#### **FOOD ASSISTANCE**

Organization- Northeast Kingdom Community Action (NEKCA)

Address- 49 Mill Street, Island Pond, VT 05846 Address- 253 Gail Street, Canaan, VT 05903 Phone Number- 266-7134; 723-5276 (Island Pond Office)

Services Provided- Satellite offices that provide short-term help for food crisis situations.

#### **HOUSING**

Organization- Rural Edge

Address- P. O. Box 405, 316 Main Street, Newport, VT 05855

**Phone Number-** 334-1541 **Fax Number-** 334-1273

Services Provided- Provides low-income housing in the Northeast Kingdom counties of

Caledonia, Essex and Orleans; programs assist Vermonters to stabilize their lives by creating safe, decent and permanently affordable housing

and community facilities.

#### LEGAL ASSISTANCE

Organization- Vermont Legal Aid

See Vermont Legal Aid Section – Page 163

#### **VICTIM ASSISTANCE & ADVOCACY**

Organization- Disability Rights Vermont

Address- 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 802-229-1355, Toll Free: 800-834-7890

Fax Number- 802-229-1359

Services Provided- A statewide agency dedicated to defending and advancing the rights

of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or

in person. Services are free and confidential.

Organization- Essex County State's Attorney's Office

Contact- Becky Curtis, Victim Advocate
Address- P.O.Box 226, Orleans, VT 05860

**Phone Number-** 723-3010; 754-2884 (Becky direct)

Fax Number- 754-2881

Email- Becky.Curtis@state.vt.us

Organization- Step O.N.E.

See Domestic and Sexual Violence

Organization- Victim Services Program, Dept. of Corrections

Contact- Anne Cosgrove, Victim Services Specialist

St. Johnsbury CCSC

Address- 67 Eastern Ave, Suite 8, St. Johnsbury, VT 05819

**Phone Number-** 751-0463

Services Provided- Provides assistance to crime victims with concerns related to

offenders who are under the Department's supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

Guidance

## **NOTES**



## FRANKLIN

#### ALCOHOL & SUBSTANCE ABUSE

Organization- Howard Center

Address- 172 Fairfield Street, St. Albans, VT 05478

**Phone Number-** 488-6265

Services Provided- Outpatient substance abuse services in a professional, confidential

and goal-directed approach; assists those with alcohol and other

drug problems.

Organization- Vermont Department of Health Division of Alcohol and

Drug Abuse Programs - District Office

**Contact-** Mary Pickener

Address- 27 Federal Street, Suite 201, St. Albans, VT 05478

**Phone Number-** 524-7918 / 888-253-8801

*Fax Number-* 527-5405

*Email-* mary.pickener@state.vt.us

Services Provided- Substance Abuse Prevention Consultants. Offering information and

referral, training and consultation on substance abuse, prevention

best practices and community organizing.

#### **COMMUNITY SERVICE CENTERS**

Organization- Franklin Grand Isle Community Action

Address- 5 Lemnah Dr., St. Albans, VT 05478

**Phone Number-** 527-7392; 800-300-7392

*Fax-* 524-4388

Services Provided- Provides a variety of free services to help low-income residents of

the two counties including assistance with housing, fuel, food, landlord/tenant issues, food stamp applications, nutrition

education, budget information and taxes.

Organization- Franklin Grand Isle Community Partnership

Address- 12 North Main Street, Suite B, St. Albans, VT 05478

**Phone Number-** 527-9665

Services Provided- Coordinates a community based, family-focused system of

resources for residents of the two counties.

Organization- St. Albans Community Justice Center

Address- 100 North Main Street, St. Albans, VT 05478

**Phone Number-** 524-1520

Email- director@stacjc.org

Services Provided- Services range from simply listening to arranging a structured

conversation with the offender, with the focus on reparation for harm done. Community forums can be arranged for victim-related

issues.

See Statewide Resources for more information.

#### COUNSELING & MENTAL HEALTH

Organization- Northwestern Counseling & Support Services

Address- 107 Fisher Pond Road, St. Albans, VT 05478

**Phone Number-** 524-6554 / 800-834-7793 (Toll Free)

Fax Number- 527-7801 Website- hcssinc.org

Services Provided- Community behavioral health and development disabilities agency

serving residents of Franklin and Grand Isle counties; provides a

range of programs and services.

Organization- The Meeting Place

Address- P. O. Box 444, 258 Main Street, Enosburg Falls, VT 05450

**Phone Number-** 334-7604 **Website-** nekhc.org

Services Provided- Provides mental health counseling, consultation and education for

residents of Franklin and Grand Isle counties; sliding fee scale.

#### **DISABILITY SERVICES**

Organization- Disability Rights Vermont

Address- 141 Main Street, Suite 7, Montpelier, VT 05602

Phone Numbers- 800-834-7890 (toll free); 229-1355

Fax Number- 229-1359

Website- www.vtpa.org/BFJV.htm

Services Provided- A statewide agency dedicated to defending and advancing the rights

of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or

in person. Services are free and confidential.

### **DOMESTIC & SEXUAL VIOLENCE**

Organization- DV Solutions at Spectrum Youth & Family Services

Address- 184 Lake Street, St. Albans, VT

**Phone Number-** 864-7423 x217 **Fax Number-** 660-0576

*Email-* cnilsen@spectrumvt.org *Website-* www.spectrumvt.org

Services Provided- Educational and cognitive-behavioral change program to support

men in ending their abusive and controlling behavior toward female partners. Programs are open to men referred as part of a criminal

conviction or who wish to participate voluntarily.

(or: see Chittenden Co. listing).

Organization- Sexual Assault Nurse Examiner Program (SANE)

Northwestern Medical Center

Address- 133 Fairfield Street, St. Albans, VT 05478
Phone Number- 524-5911

Website- www.northwesternmedicalcenter.org

Population Served- Victims and survivors of sexual assault

Services ProvidedComprehensive sexual assault examinations by specially trained, registered nurses; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and

respect for the victim and his or her family.

Organization- Northwest Unit for Special Investigations (NUSI)

Address- 5 Lemnah Drive, St. Albans, VT 05478

Phone Number- 524-7961 (office)

*Fax Number-* 524-7986

*Email-* Kelly.Woodward@state.vt.us

Services Provided- A multi disciplinary task force that provides victim services and

conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses in Franklin and Grand Isle counties; consists of Victim Advocates, Therapists, Special Prosecutors and Special Investigators designated to work only

on these types of crimes. NUSI is a child Advocacy Center.

Organization- Voices Against Violence/Laurie's House

Address- P. O. Box 72, St. Albans, VT 05478

Hotline- 524-6575

**Phone Number-** 524-8538 (office)

*Fax Number-* 524-8539

Email- voices@cvoeo.org

Website- www.cvoeo.org/voicesagainstviolence.htm

Services Provided- On a case by case basis, transportation vouchers and passes can be

provided. Serves victims/survivors of domestic and sexual violence and their children in Franklin and Grand Isle counties; offers support, emergency safe shelter, social services, advocacy services, hospital advocacy for domestic and sexual assault survivors, support groups; engages in public awareness, social change and prevention

activities through a coordinated community effort.

#### **EMPLOYMENT & TRAINING**

Organization- Vermont Department of Employment & Training Career

Resource Center

Address- 20 Houghton Street, Room 101, St. Albans, VT 05478

**Phone Number-** 524-6585 **Fax Number-** 524-7933

Website- www.det.state.vt.us/~stalbans

Services Provided- Free employment and training services.

### **HEALTH & DENTAL CARE**

Organization- Enosburg Health Center

Address- 44 Center Street, Enosburg, VT 05450

**Phone Number-** 933-5831 **Fax Number-** 933-5836

Services Provided- Family health center

Organization- Franklin County Home Health

Address- 3 Home Health Circle, St. Albans, VT 05478

Phone Number- 527-7531 Fax Number- 527-7533 Email- www.fchha.org

Services Provided- Provides high quality health care programs and related support

services in a community setting, including First Steps Childbirth

Education and Healthy Babies, Kids & Families.

Organization- Richford Health Center

Address- 44 Main Street, Richford, VT 05476

**Phone Number-** 255-5500/5520 **Fax Number-** 255-5599/5529

Services Provided- Family healthcare and dental center.

#### HOUSING

Organization- Lake Champlain Housing

Address- 48 Lower Newton Street, Suite 2, St. Albans, VT 05478

Phone Number- 527-2361
Fax Number- 527-2373
Website- www.lchdc.org

Services Provided- Nonprofit organization devoted to the development, restoration and

preservation of affordable rental housing and apartments within

Chittenden, Franklin and Grand Isle counties.

#### LEGAL ASSISTANCE

Organization- Vermont Legal Aid

See Vermont Legal Aid Section - Page 163

#### SHELTERS =

Organization- Samaritan House, Inc.

Address- 20 Kingman Street, Suite 1, St. Albans, VT 05478

**Phone Number-** 527-0847

Website- samaritanhouseinc.com

Email- samaritanhouse@surfglobal.net

Services Provided- Emergency shelter to individuals temporarily homeless without other

options or resources.

Organization- Voices Against Violence/Laurie's House

*Hotline-* 524-6575

Services Provided- Emergency Safe Shelter for DV/SV Victims.

See Domestic & Sexual Violence

#### TRANSPORTATION =

Organization- AmCare Ambulance Service

Address- 256 South Main Street, St. Albans, VT 05478

**Phone Number-** 527-1244

Services Provided- Provides emergency and non-emergency ambulance transport to

residents of St. Albans Town, Fairfax and Georgia; long distance and

air transport service available.



## **FRANKLIN**

#### VICTIM ASSISTANCE & ADVOCACY

Organization- Franklin County State's Attorney's Office

Contact- Wendy Boyce, Victim Advocate

Address- 5 Lemnah Drive, St. Albans, VT 05478

Phone Number- 524-7920; 527-5482 (Wendy direct); 527-4035 (court)

Fax Number- 524-7964

Email- Wendy.Boyce@state.vt.us

Organization- Victims Services Program, Dept. of Corrections

Contact- Jessica Dorr

Danielle Levesque

Address- 103 South Main St, Waterbury, VT 05671-1001

Phone Number- 557-7383 (Jessica direct); 557-1365 (Danielle direct)

Services Provided- Provides assistance to crime victims with concerns related to

offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board

hearings; and assistance in preparing for offender reentry.

*Email* - jessica.dorr@state.vt.us danielle.levesque.state.vt.us

#### VICTIM ASSISTANCE: CHILDREN AND YOUTH

Organization- DCF Family Services Local District Office

Address- 20 Houghton Street, Suite 211, St. Albans, VT 05478-2247

**Phone Number-** 527-7741

Services Provided- Support and services for children and families when child abuse or

neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

Organization- Disability Rights Vermont

Address- 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 229-1355, Toll Free: 800-834-7890

*Fax Number-* 229-1359

Services Provided- A statewide agency dedicated to defending and advancing the rights

of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or

in person. Services are free and confidential.

Organization- Northwest Unit for Special Investigations (NUSI)

Contact- Kelly Woodward (General: A-K; SA & Kids)
Address- 5 Lemnah Drive, St. Albans, VT 05478
Phone Number- 524-7961 (office); 527-4006 (Kelly direct)

*Fax Number-* 524-7989

*Email*- Kelly.Woodward@state.vt.us

Services Provided- A multi disciplinary task force that provides victim services and

conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses in Franklin and Grand Isle counties; consists of Victim Advocates, Therapists, Special Prosecutors and Special Investigators designated

to work only on these types of crimes.

## **NOTES**



## **GRAND ISLE**

#### **ALCOHOL & SUBSTANCE ABUSE**

Organization- Howard Center

Address- 172 Fairfield Street, St. Albans, VT 05478

Phone Number- 524-7265

Website- howardcenter.org

Services Provided- Outpatient substance abuse treatment services for adolescents,

pregnant/postpartum women, DUI/DWI offenders; offers ASL or other assistance for hearing impaired, Bosnian, French, Hmong,

Serbo-Croatian, Spanish, Vietnamese; sliding fee scale.

#### COMMUNITY SERVICE CENTERS

Organization- Franklin Grand Isle Community Action

Address- 5 Lemnah Dr., St. Albans, VT 05478 Phone Number- 527-7392; 800-300-7392

Fax- 524-4388

Services Provided- Provides a variety of free services to help low-income residents of

the two counties including assistance with housing, fuel, food, landlord/tenant issues, food stamp applications, nutrition

education, budget information and taxes.

Organization- Franklin Grand Isle Community Partnership

Address- 12 North Main Street, Suite B, St. Albans, VT 05478

**Phone Number-** 527-9665

Services Provided- Coordinates a community based, family-focused system of

resources for residents of the two counties.

#### **COUNSELING & MENTAL HEALTH**

Organization- Alburg Health Center

Address- 8 Industrial Park Road, Alburg VT 05440

**Phone Number-** 796-4414 **Fax Number-** 796-4415

Services Provided- Family health services.

Organization- Northwestern Counseling & Support Services

Address- 107 Fisher Pond Road, St. Albans, VT 05478

Phone Number- 524-6554

**Phone Number-** 524-6554 **Fax Number-** 527-7801

Services Provided- Community behavioral health and development disabilities agency

serving residents of Franklin and Grand Isle counties; provides a

range of programs and services.

Organization- The Meeting Place

Address- P. O. Box 444, 258 Main Street, Enosburg Falls, VT 05450

**Phone Number-** 334-7604 **Website-** nekhc.org

Services Provided- Provides mental health counseling, consultation and education for

residents of Franklin and Grand Isle counties; sliding scale.

#### **DISABILITY SERVICES**

Organization- Disability Rights Vermont

Address- 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Numbers-** 229-1355 **Fax Number-** 229-1359

Website- www.vtpa.org/BFJV.htm

Services Provided- A statewide agency dedicated to defending and advancing the rights

of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or

in person. Services are free and confidential.

Organization- Champlain Islanders Developing Essential Resources (CIDER)

Address- 324 US Rt 2, South Hero, VT 05486

Phone Number- 372-6425
Fax Number- 372-6747
Website- cidervt.org
Email- cidervt@sover.net

Services Provided- Serves seniors and those with disabilities; provides transportation;

offers meal site and home delivered meals; newsletter.

#### **DOMESTIC & SEXUAL VIOLENCE**

Organization- Voices Against Violence/Laurie's House

Address- P. O. Box 72, St. Albans, VT 05478

*Hotline-* 524-6575

**Phone Number-** 524-8538 (office)

Fax Number- 524-8539

Email- voices@cvoeo.org

Website- www.voicesagainstviolence.org

Services Provided- Serves victims/survivors of domestic and sexual violence and their

children in Franklin and Grand Isle counties; offers support, emergency safe shelter, social services, advocacy services, hospital advocacy for domestic and sexual assault survivors, support groups; engages in public awareness, social change and prevention activities

through a coordinated community effort.

#### **HOUSING**

Organization- Lake Champlain Housing

Address- 48 Lower Newton Street, Suite 2, St. Albans, VT 05478

Phone Number- 527-2361
Fax Number- 527-2373
Website- www.lchdc.org

Services Provided- Nonprofit organization devoted to the development, restoration and

preservation of affordable rental housing and apartments within

Chittenden, Franklin and Grand Isle counties.

#### LEGAL ASSISTANCE

Organization- Vermont Legal Aid

See Vermont Legal Aid Section - Page 163

#### SHELTERS •

Organization- Voices Against Violence/Laurie's House

**Hotline-** 524-6575

Services Provided- Emergency Safe Shelter for DV/SV Victims

#### **VICTIM ASSISTANCE & ADVOCACY**

Organization- Disability Rights Vermont

(formerly Vermont Protection and Advocacy)

Address- 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 229-1355, Toll Free: 800-834-7890

*Fax Number-* 229-1359

Services Provided- A statewide agency dedicated to defending and advancing the rights

of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or

in person. Services are free and confidential.

Organization- Grand Isle County State's Attorney's Office

**Contact-** Samantha Allen (part-time)

Address- P.O. Box 204, North Hero, VT 05474

**Phone Numbers** 372-5422 (office); 372-3518 (direct) **Fax Number** 372-5704

Email- Samantha.Allen@state.vt.us

Organization- Voices Against Violence/Laurie's House

See Domestic and Sexual Violence

Organization- Victims Services Program, Dept. of Corrections

Contact- Jessica Dorr

Danielle Levesque

Address- 103 South Main St, Waterbury, VT 05671-1001

**Phone Number-** 557-7383 (Jessica direct); 557-1365 (Danielle direct)

Services Provided- Provides assistance to crime victims with concerns related to offenders

who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing

for offender reentry.

*Email* - jessica.dorr@state.vt.us

danielle.levesque.state.vt.us

#### VICTIM ASSISTANCE: CHILDREN AND YOUTH

Organization- Northwest Unit for Special Investigations (NUSI)

Address- 5 Lemah Dr., St. Albans, VT 05478

**Phone Number-** 524-7961 (office)

*Fax Number-* 524-7986

Email- Kelly.Woodward@state.vt.us

Services Provided- A multi disciplinary task force that provides victim services and

conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses in Franklin and Grand Isle counties; consists of Victim Advocates, Therapists, Special Prosecutors and Special Investigators designated

to work only on these types of crimes.

Organization- DCF Family Services Local District Office

Address- 20 Houghton Street, Suite 211, St. Albans, VT 05478-2247

**Phone Number-** 524-7920

Services Provided- Support and services for children and families when child abuse or

neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.



## **NOTES**

# Support

## Outreach

## LAMOILLE COUNTY

#### **ALCOHOL & SUBSTANCE ABUSE**

Organization- Copley Hospital Wellness Center

Address- 528 Washington Highway, Morrisville, VT 05661

**Phone Number-** 888-8320 / 888-8369

Fax Number- 888-8136

**Services Provided-** Offers outpatient and adolescent programs and Project CRASH;

provides screening, evaluation, counseling, therapy, and referral to other services for individuals or families with a problem stemming

from the use or abuse of alcohol or drugs.

Organization- Vermont Department of Health Division of

Alcohol & Drug Abuse Programs - District Office

**Contact-** Michelle Salvador

Address- 63 Professional Drive, Morrisville, VT 05661

**Phone Number-** 888-2581 / 888-8798

Fax Number- 888-2576

*Email-* Michelle.Salvador@state.vt.us

Services Provided- Substance Abuse Prevention Consultants. Offering information

and referral, training and consultation on substance abuse, prevention best practices and community organizing.

#### COMMUNITY SERVICE CENTERS

Organization- Capstone Community Action

(Formerly Community Action Office)

Address- 197 Harrel Street, Morrisville, VT 05661

**Phone Numbers-** 888-7993; 800-639-8710

*Fax Number*- 888-7531

Services Provided- Operates in 56 towns, primarily in Washington, Orange and

Lamoille counties; works to help people achieve economic sufficiency with dignity and to support individual and family development; offers crisis and emergency fuel; emergency shelter; transitional housing; emergency shelter for youth; Family Housing Partnership Program; rental assistance; case management; economic services; Family Community Support Services; tax assistance; Head Start services; Farm Worker program; micro-business development

program; tangible assets services; weatherization.

Organization- Agency of Human Services, Department for Children and

Families, Economic Services Division

Address- 63 Professional Drive, Suite 4, Morrisville, VT 05661

**Phone Number-** 888-4291

Services Provided- Provides healthcare services; food stamps.

Organization- Lamoille Family Center

Address- 480 Cady's Falls Road, Morrisville, VT 05661

**Phone Number-** 888-5229

**Services Provided-** A community resource center for families in Lamoille County

and Lamoille Valley.

Organization- Lamoille Community Justice Center

**Contact**- Becky Penberthy **Phone Number-** 802-888-0657 *Email Address-* bpenberthy@lrcvt.org

Website- www.lrcvt.org

#### DISABILITY/ELDER SERVICES

Organization- Disability Rights Vermont

Address- 141 Main Street, Suite 7, Montpelier, VT 05602

Phone Numbers- 229-1355 Fax Number- 229-1359

Website- www.vtpa.org/BFJV.htm

Services Provided- A statewide agency dedicated to defending and advancing the rights

of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or

in person. Services are free and confidential.

Organization- Central VT Council on Aging

Address- 109 Professional Drive, Morrisville, VT 05661

**Phone Numbers-** 80-642-5119

**Services Provided**- Support/advocacy for elders and people with disabilities.

#### DOMESTIC & SEXUAL VIOLENCE

Organization- Clarina Howard Nichols Center

Address- P. O. Box 517, Morrisville, VT 05661

Hotline- 888-5256 **Phone Number-** 888-2584 Fax Number- 888-2570

Email- chnc@clarina.org Website- www.clarina.org

Services Provided- Assists women and children escaping domestic and personal violence;

24 hour crisis hotline; safe emergency shelter; advocacy in legal, welfare, medical and housing issues; support groups for women; children's playgroups; daytime/evening children's programs; education and outreach to community on domestic and sexual violence issues.

Organization- Sexual Assault Nurse Examiner Program (SANE) Copley Hospital

Address- 528 Washington Highway, Morrisville, VT 05661

**Phone Number-** 888-4231

Services Provided- Comprehensive sexual assault examinations by specially trained,

registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her

family.

#### **EMPLOYMENT**

Organization- VT Department of Labor

Contact- Barbara Smith

Address- 197 Harrel St, Morrisville, VT 05661

**Phone Number-** 888-2543

Services Provided- Employment counseling, training, placement.

### FOOD AND FUEL ASSISTANCE

Organization- Cambridge Food Shelf/Clothing Bank

Address- 16 Church Street, Jeffersonville, VT 05464

**Phone Numbers-** 644-8911

Email- Info@CambridgeFoodShelf.org

Organization- Capstone Community Action - Bradley Food Shelf

**Phone Number-** 888-7531; 888-7993 / 800-639-8710

Organization- Hardwick Area Food Pantry

Address- 39 West Church Street, Hardwick, VT 05843

**Phone Number-** 472-5940

*Hours of Operation*- Monday: 12pm to 2pm

Thursday: 9am-11am / Saturday 9am-11am

Organization- Johnson Food Shelf

Address- 661 Railroad Street, Johnson, VT 05656

**Phone Number-** 635-9003

Hours of Operation- Tuesday: 9am - 12pm; Friday: 9am -12pm

Organization- Lamoille County Food Share, Inc.

Address- 197 Harrel Street, Morrisville, VT 05661

**Phone Number-** 888-6550

**Email-** lcfoodshare@gmail.com **Website-** www.lcfoodshare.org

### HOUSING & TENANT RESOURCES

Organization- Central Vermont Community Land Trust

Address- 105 N. Main Street, Suite 209, Barre, VT 05641

Phone Number- 476-4493
Fax Number- 479-0120
Website- www.cvclt.org

Services Provided- A nonprofit housing organization providing affordable housing,

property management, homebuyer education, lending, and community development services to residents in Lamoille, Orange

and Washington counties.

Organization- Lamoille Housing Partnership

Address- 49 Brigham Street, Morrisville, VT 05661

**Phone Number-** 888-5714 **Fax Number-** 888-5407

Email- info@lamoilehousing.org

**Services Provided-** Creates and maintains affordable housing in Lamoille County.

### LEGAL ASSISTANCE

Organization- Vermont Legal Aid

See Vermont Legal Aid Section - Page 163

### **SHELTERS**

Organization- Clarina Howard Nichols Center

*Hotline-* 888-5256

Services Provided- Emergency safe shelter for Domestic and Sexual Violence Victims.

### SURVIVOR SUPPORT SERVICES

Organization- Lamoille Home Health & Hospice

Address- 54 Farr Avenue, Morrisville, VT 05661

Phone Number- 888-4651 Website- www.Ihha.org

Services Provided- Bereavement support group.

### **TRANSPORTATION**

Organization- Rural Community Transportation

Address- 1161 Portland Street, St. Johnsbury, VT 05819

**Phone Number-** 748-8170 **Fax Number-** 748-5275

### VICTIM ASSISTANCE & ADVOCACY

Organization- Disability Rights Vermont

Phone Numbers- 800-834-7890 (toll free); 229-1355; See Disability Services

Organization- Lamoille County State's Attorney's Office

Contact- Siri Rooney, Victim Advocate

Colleen Twomey - DV/SV

Holly Jones

Address- P.O. Box 38, Hyde Park, VT 05655

**Phone Number-** 888-7945; 888-1302 (Siri); 888-0508 (Colleen)

Fax Number- 888-2547

Email- siri.rooney@state.vt.us

ctwomey@state.vt.us holly.jones@state.vt.us

### VICTIM ASSISTANCE: CHILDREN AND YOUTH

Organization- DCF Family Services Local District Office

Address- 63 Professional Drive, Suite 3

**Phone Number-** 888-4576

Services Provided- Support and services for children and families when child abuse or

neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered

programs. Contact them to report child abuse or neglect.

Organization- Lamoille County Special Investigation Unit

**Address-** 252 Main St., P.O. Box 38, Hyde Park, VT 05655 **Phone Number-** 888-7945

**Phone Number-** 888-7945 **Fax Number-** 888-2547

Email- info@lamoillesiu.org

### **NOTES**

# Support

## Outreach

### ORANGE COUNTY

### AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

Organization- The Community Health Center

Address- 2 Buck Road, Hanover, NH 03755

Phone Number- 603-650-4000

Services Provided- Anonymous and confidential HIV testing.

Organization- Dartmouth-Hitchcock Medical Center Address- Lebanon, NH

**Phone Number-** 603-650-6060

Services Provided- Anonymous and confidential HIV testing.

### ALCOHOL & SUBSTANCE ABUSE

Organization- Clara Martin Center

Address- 1483 Lower Plain Route 5, Bradford, VT 05033

**Phone Number-** 222-4477

Hotline- 800-639-6360

Services Provided- Offers community outpatient mental health and substance abuse

services; assists persons with co-occurring mental and substance abuse disorders, women, DUI/DWI offenders, criminal justice

clients; sliding fee scale.

### COMMUNITY SERVICE CENTERS

Organization- Capstone Community Action — Orange County East

Address- 22 Whistle Stop Way, Bradford, VT 05033

**Phone Numbers-** 800-846-9506; 222-5419

Services Provided- Operates in 56 towns, primarily in Washington, Orange and Lamoille counties; works to help people in Orange County East achieve economic sufficiency with dignity and to support individual and family development; offers crisis and emergency fuel; emergency shelter; transitional housing; emergency shelter for youth; Family Housing Partnership Program; rental assistance; case management; economic services; Family Community Support Services; tax assistance; Head Start services; Farm Worker program; micro-business development program; tangible assets services;

weatherization.

Organization- Capstone Community Action

Address- 12 Prince St. Suite A, Randolph, VT 05060

**Phone Numbers-** 222-4963; 1-800-846-9506

Services Provided- See above; serves residents of Orange County West.

Organization- Kids Place – Supervised Visitation Program

Contact- Mary Ellen Otis, Executive Director

Address- 361 Vermont Route 110 Chelsea, VT 05038 **Phone Number-** 685-2264 ext.21, Toll Free: (888) 685-2264

Email- info@orangecountypcc.org

**Services Provided**- The Kids Place supervised visitation program provides a safe, neutral, and comfortable place for children and non-residential

parents to visit and maintain family ties.

ORANGI

Organization- Next Step Peer Support Center

Address- 109 Bank Street, Lehanon, NH 03766

**Phone Number-** 603-448-0702

*Email-* info@steppeersupport.comcastbiz.net

Services Provided- Peer support center.

Organization- Orange County Parent Child Center

Address- 361 Vermont Route 110 Chelsea, VT 05038

**Phone Number-** 685-2264, Toll Free: (888) 685-2264

Services Provided- Our work throughout Orange County brings family support and

outreach programming into homes and communities, meeting families where it is convenient and comfortable for them. Our programs connect parents with practical strategies and skills that

address the full spectrum of family joys and challenges.

### **COUNSELING & MENTAL HEALTH**

Organization- Clara Martin Center

See Alcohol & Substance Abuse

Organization- Counseling Center of Lebanon

Address- 20 W Park Street, Suite 416, Lebanon, NH 03766

**Phone Number-** 603-448-1101 **Hotline-** 800-556-6249

**Population Served-** Outpatient mental health services and substance abuse treatment;

special programs for seniors; payment assistance.

Organization- Little Rivers Health

Contact- Deb Waltons, Director of Operations
Phone Number- 222-4637 x101 (Tues & Thurs)

757-2325 (Mon, Weds, Fri)

**Population Served-** Provides counseling and metal health at our three practices in Wells

River, Bradford and East Cornith. We offer outpatient mental health services, we accept most insurance and offer a sliding fee scale.

### **DOMESTIC & SEXUAL VIOLENCE**

Organization- Safeline, Inc.

Address- P.O. Box 368 Chelsea, VT 05038

**Phone Number-** 685-7900 **Fax-** 685-7902

Hotline- 1-800-639-7233

Email- safelineinfo@safelinevt.org

Website- www.safelinevt.org

Services Provided- A member program of the Vermont Network Against Domestic and

Sexual Violence that serves victims and survivors of domestic and sexual violence in Orange and northern Windsor Counties. Offers free and confidential services, including 24 hour hotline, crisis counseling, safety planning, legal advocacy, hospital advocacy, economic advocacy, food shelf, public education and outreach.

ORANGE

Organization- Sexual Assault Nurse Examiner Program (SANE) at Darthmouth Hitchcock Medical Center

**Contact-** Janet Carroll RN, CEN, SANE-A **Phone Number-** 603-650-7001 or 603-650-0475

Fax Number- 603-650-0660

**Email-** Janet.L.Carroll@hitchcock.org **Website-** www.Darthmouth-Hitchcock.org

Services Provided- Sexual and Domestic Violence Medical/Forensic Examinations: to include sexual assault, domestic (physical, verbal/emotional,

neglect, financial exploitation), Elder Abuse, and Human Trafficking. Referrals made to Advocacy/Crisis Center and

Counseling. Suspect forensic examinations.

**Population Served-** All ages.

Organization- Sexual Assault Nurse Examiner Program (SANE)

**Gifford Medical Center** 

Address- 44 South Main Street, Randolph, VT 05060

Phone Number- 847-2434 (Emergency Department)

Website- www.giffordmed.org

Services Provided- Comprehensive sexual assault examinations by specially trained,

registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and followup care while maintaining confidentiality and respect for the victim

and his or her family.

### **FOOD ASSISTANCE**

Organization- Randolph Area Food Shelf

Address- 12 Prince St., Unit #3 Randolph VT 05060

**Phone Number-** 431-0144

Services Provided- Mon, Wed, Fri 3-5 pm / Tues 1-5pm, Thu 5-7 pm.

### **FUEL ASSISTANCE**

Organization- Capstone Community Action

**Phone Numbers-** 1-800-846-9506; 728-9506 (Randolph) / 222-5419 (Bradford)

### **HEALTH & DENTAL CARE**

Organization- Chelsea Family Health Center

**Address-** 356 VT Rte. 110, Chelsea, VT 05038

**Phone Number-** 685-4400

Services Provided- Full-service care provider affiliated with Gifford Medical Center;

services include preventive care, health exams, women's health, family planning, newborn care, treatment of depression, assistance

with end-of-life issues and much more.

ORANGE

Organization- Good Neighbor Clinic

Address- 70 North Main Street, White River, VT

**Phone Number-** 295-1868

Email- ceil@hitchcock.org or karen.a.woodbury@hitchcock.org.

Services Provided- Basic primary medical care available to all those in the Upper Valley

in medical need but without the means to pay; wide range of services including referrals, colon cancer screening, mental health services, breast cancer screening, health education; dental and outreach

programs.

Organization- Health Connections at Gifford Medical Center

Address- 5 Maple Street, Randolph, VT 05060

**Phone Number-** 728-2323 **Fax Number-** 728-2335

Website- healthconnect@giffordmed.org

Services Provided- Complete health clinic services for uninsured or underinsured

Vermonters in need of health care.

Organization- Planned Parenthood of Northern New England

Address- 128 Lakeside Avenue, Suite 301, Burlington, VT 05401

**Phone Number-** 1-800-287-8188 or 448-9700

Fax Number- 660-9435
Website- www.ppnne.org

Services Provided- Assists women and families in need of family planning; offers annual

exams and pap tests; breast exams and mammography referrals; birth control information and supplies; testing and treatment for urinary and vaginal infections; pregnancy testing; *Teen Walk-in Clinic*; adult immunization for flu, hepatitis B and other vaccine preventable

diseases. With offices in Burlington and Williston.

### **HOUSING**

Organization- Central Vermont Community Land Trust

Address- 107 North Main Street, Room 16, Barre, VT 05641

Phone Number- 476-4493
Fax Number- 479-0120
Website- www.cvclt.org

Services Provided- A nonprofit housing organization providing affordable housing,

property management, homebuyer education, lending, and community development services to residents in Lamoille, Orange

and Washington counties.

### **LEGAL ASSISTANCE**

Organization- South Royalton Legal Clinic

Address- South Royalton, VT

**Phone Number-** 763-7718

Services ProvidedFree legal service provided by Vermont Law School for low-income Vermonters; provides counsel in areas such as family law, juvenile law and children's rights, Social Security, welfare and unemployment compensation, civil rights and civil liberties, landlord-tenant relations, consumer protection, bankruptcy, contracts, wills, immigration, and

federally subsidized health care and housing.

### ORANG

### **SHELTERS**

Organization- Safehaven

Address- 4 Highland Avenue, Randolph VT 05060

**Phone Number-** 728-5233

Services Provided- Serves homeless, labeled mentally ill, in the counties of

Washington, Orange, and upper Windsor; licensed Therapeutic

Community Residence.

### TRANSPORTATION

Organization- Big Yellow Taxi

Address- Bradford, VT

Phone Number- 281-8294; 777-8294 (cell)

Services Provided- Taxi service

Organization- CD Taxi

Address- Randolph, VT

**Phone Number-** 728-5806 (home); 749-3487 (pager)

Services Provided- Only \$1.00 per mile

Organization- Good News Garage

**Address-** Randolph, VT **Phone Number-** 864-6601

Services Provided- Sells second hand vehicles

Organization- Good Wheels

*Address-* Randolph, VT *Phone Number-* 439-6798

Services Provided- Sells second hand vehicles

Organization- JT Taxi

Address- Randolph, VT

**Phone Numbers-** 728-6209; 741-5309 (pager); 777-8294 (cell)

Services Provided- Taxi service for Bradford area residents

Organization- River Route

*Address-* Randolph, VT *Phone Number-* 800-427-3553

Services Provided- Bus service between Randolph and White River Junction

### VICTIM ASSISTANCE & ADVOCACY

Organization- Disability Rights Vermont

Address- 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 229-1355, Toll Free: 800-834-7890

Fax Number- 229-1359

Services Provided- A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal

services, and support for crime victims with disabilities by phone or

in person. Services are free and confidential.

ORANG

Organization- Orange County State's Attorney's Office

*Contact-* Ann Lepine, Victim Advocate *Address-* P.O. Box 116, Chelsea, VT 05038

**Phone Numbers-** 685-3036; 685-2187 (direct)

*Fax Number-* 685-3836

Email- Ann.Lepine@state.vt.us

Organization- Victim Services Program, Dept. of Corrections

**Phone Number-** 888-810-1847

Services Provided- Provides assistance to crime victims with concerns related to

offenders who are under the Department's supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

### VICTIM ASSISTANCE: CHILDREN AND YOUTH

Organization- Orange County Special Investigation Unit/CAC

Contact- Jocelyn Stohl

Address- 354 Main Street, Chelsea, VT 57465

**Phone Numbers-** 802-685-4712

Email- jstolh@orangecountysheriff.com Website- www.vtchildrensalliance.org

Services Provided- Support services for victims of sexual abuse and their families,

including counseling for victims and case management services for

families. Serves Orange/No. Windsor area.



### **NOTES**

# Support

## Outreach

### **ORLEANS**

### ALCOHOL & DRUG ABUSE

Organization- Northeast Kingdom Human Services (formerly NEKMH)

Address- 181 Crawford Road, Derby, VT 05829

Phone Number- 334-6744 Fax Number- 334-7455

Offers outpatient, intensive outpatient and adolescent services to the tri-county resident of Orleans, Essex and Calendonia; oversees Project CRASH; provides outpatient substance abuse treatment; 24-hour emergency services and provides individual therapy; parental support and family consultations; assessment and treatment; offers Equine Facilitated Psychotherapy; New Friends Program.

### **COMMUNITY SERVICE CENTERS**

Organization- Northeast Kingdom Community Action (NEKCA)

Address- 70 Main Street, P. O. Box 346, Newport, VT 05855

**Phone Number-** 334-7316; 800-639-4065

Fax- 334-5249 Website- www.nekca.org

Provided-

Services Provided- Assists those in need of emergency food assistance, shelter and

fuel; NEKCA's Food Pantries provide short-term help in times of

crisis; employment counseling; health insurance; crisis

management, career planning.

Organization- Orleans County Restorative Justice Center

Address- 55 Seymore Lane, 2nd Floor, 05855

Phone Number- 487-9327; 487-9328 (Tues-Thurs)

Website- www.kingdomjustice.org

Services Provided- Services range from simply listening to arranging a structured

conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-

related issues.

See Statewide Resources for more information.

### **COUNSELING & MENTAL HEALTH**

Organization- Newport Adolescent - Adult Programs, Inc.

Address- 637 Union Street, P. O. Box 785, Newport, VT 05855

**Phone Numbers-** 334-5085; 800-498-5085

Services Provided- Provides individual therapy; parental support and family

consultation; assessment and treatment; offers Equine Facilitated

Psychotherapy; New Friends Program.

Organization- Northeast Kingdom Human Services (Formerly NEKMH)

Address- 181 Crawford Road, Derby, VT 05829

Phone Numbers- 334-6744 *Fax Number-* 334-7455

Services Provided- Offers outpatient, intensive outpatient and adolescent service to the

tri-county residents of Orleans, Essex and Caledonia; oversees Project CRASH; provides outpatient substance abuse treatment; 24-hour emergency services and provides individual therapy; parental support and family consultation; assessment and treatment; offers Equine Facilitated Psychotherapy; New Friends Programs.

### DOMESTIC & SEXUAL VIOLENCE

Organization- AWARE

Address- P. O. Box 307, Hardwick, VT 05843

**Phone Number-** 472-6463 (office)

Fax Number- 472-3504

Email- aware@vtlink.net

Services Provided- Serves victims of domestic and sexual violence in the Hardwick area

and the towns of Craftsbury and Greensboro; crisis intervention; law enforcement liaison; court advocacy; safety planning; safe housing or shelter referral; housing assistance; transportation; educational and prevention programs; support groups for children, teens and adults.

Organization- DV Solutions at Spectrum Youth and Family Services

Address- 31 Elmwood Ave. Burlington, VT 05401

**Phone Number-** 864-7423; 518-0601

Fax Number- 660-0576

*Email-* chakansson@spectrum.org Website- www.spectrumvt.org

Services Provided- Educational and cognitive-behavioral change program to support

men in ending their abusive and controlling behavior toward female partners. Programs are open to men referred as part of a criminal

conviction or who wish to participate voluntarily.

(or: see Chittenden Co. listing)

Organization- Sexual Assault Nurse Examiner Program (SANE)

North Country Hospital

Address- 189 Prouty Drive, Newport, VT 05855

**Phone Number-** 334-7331 Website- www.nchsi.org

Services Provided- Comprehensive sexual assault examinations by specially trained,

registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and followup care while maintaining confidentiality and respect for the

victim and his or her family.

Organization- The Advocacy Program at Umbrella

Address- 93 East Main St, Suite 1, Newport, VT 05855

**Hotline-** 334-0148 **Phone Number-** 334-1398 **Fax Number-** 334-0148

Email- advocate@umbrellanek.org

Services Provided- 24-hour crisis support services for victims of intimate partner

domestic violence, sexual violence and stalking and their children in Orleans County; focus is on safety, intervention, support and prevention through intimate partner violence and sexual violence

support services.

### **HOUSING**

Organization- Rural Edge

Address- P. O. Box 405, 316 Main Street, Newport, VT 05855

**Phone Number-** 334-1541 **Fax Number-** 334-1273

Services Provided- Provides low-income housing in the Northeast Kingdom counties

of Caledonia, Essex and Orleans; programs assist Vermonters to stabilize their lives by creating safe, decent and permanently

affordable housing and community facilities.

### LEGAL ASSISTANCE

Organization- Disability Rights Vermont

Address- 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 229-1355, Toll Free: 800-834-7890

*Fax Number-* 229-1359

Services Provided- A statewide agency dedicated to defending and advancing the rights

of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or

in person. Services are free and confidential.

Organization- Orleans County State's Attorney's Office

Contact- Amanda Jensen

Vicki Thibault (half-time)

Address- 217 Main Street, Ste. 2, Newport, VT 05855

Phone Number- 334-2037 (Amanda direct); 334-4323 (Vicki direct)

*Fax Number-* 334-3319

Email- Amanda.Jensen@state.vt.us

Victoria.Thibault@state.vt.us

Organization- Vermont Legal Aid

See Vermont Legal Aid Section - Page 163

Organization- VT State Police - Derby Barracks

Contact- Amanda Jensen

Address- 35 Crawford Rd, P.O. Box 410, Derby, VT 05829

**Phone Number-** 877-661-1100, x2337; 334-8881

Email- jensena@dps@state.vt.us

### VICTIM ASSISTANCE: CHILDREN AND YOUTH

Organization- The Advocacy Program at Umbrella

Address- 93 East Main St, Suite 1, Newport, VT 05855

**Hotline-** 334-0148 **Phone Number-** 334-1398 **Fax Number-** 334-0148

*Email-* advocate@umbrellanek.org

Services Provided- 24-hour crisis support services for victims of intimate partner

domestic violence, sexual violence and stalking and their children in Orleans County; focus is on safety, intervention, support and prevention through intimate partner violence and sexual violence

support services.

Organization- DCF Family Services Local District Office

Address- 100 Main Street, Suite 230, Newport, VT 05855-4898

**Phone Number-** 334-6723

Services Provided- Support and services for children and families when child abuse or

neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered

programs. Contact them to report child abuse or neglect.

Organization- Northeast Kingdom Community Action - NEKCA

Address- 70 Main Street, P.O. Box 346, Newport, VT 05855

**Phone Number-** 334-7316 **Fax Number-** 334-5249

Website- http://nekcavt.org



### **NOTES**

# Support

## Outreach

### RUTLAND

### RUTLAND COUNTY

### AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

Organization- Vermont CARES

Address- P. O. Box 6033, Rutland, VT 05702

**Phone Numbers-** 775-5884; 800-649-2437

Fax Number- 864-7730

Email- Vermontcares@vtcares.org

Website- www.vtcares.org

Services Provided- Services Vermonters with HIV+ in Grand Isle, Lamoille, Orleans,

Essex, Caledonia, Addison, Rutland and Washington counties; offers community education, prevention and direct services to improve quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each

person's unique needs.

### ALCOHOL & SUBSTANCE ABUSE

Organization- Alcoholics Anonymous

*Address-* Rutland, VT *Phone Number-* 775-0402

Services Provided- Support groups for recovering alcoholics.

Organization- Alcoholics Anonymous, Al-anon & Al-a-teen

Address- White River Junction, VT

**Phone Number-** 295-7611

**Population Served-** Recovering alcoholics, friends and families of alcoholics.

**Services Provided-** Support groups for recovering alcoholics.

Organization- Evergreen Center & Quitting Time

Address- 135 Granger St., Rutland, VT 05701

**Phone Number-** 747-3588

Services Provided- Outpatient, intensive outpatient, Project CRASH.

Organization- Health Care & Rehabilitation Services of

Southeastern Vermont

Address- 49 North Main Street, White River, VT 05001

**Phone Numbers-** 800-622-4235; 295-3031

**Services Provided-** Outpatient services for all ages; Project CRASH.

Organization- Narcotic Anonymous

*Address-* Rutland, VT *Phone Number-* 773-5757

**Services Provided-** Support groups for recovering drug addicts

Organization- Rutland Area Prevention Coalition

Address- 78 South Main Street, Rutland, VT 05101

**Phone Number-** 775-4199

Website- www.rapvt.org

Organization- Serenity House

Address- 98 Church Street, Wallingford, VT 05773

**Phone Number-** 446-2640 Fax Number- 446-2636

Services Provided- Provides detoxification and intensive drug rehabilitation and

addiction treatment to Vermonters over 18 years of age with substance abuse issues; outpatient and residential; offers an intensive inpatient program and a residential program; one-to-one counseling; group therapy; educational groups; daily access to AA/NA meetings and family meetings; referral to outpatient counseling; aftercare planning; serves all adult Vermonters regardless of ability to pay.

Organization- Vermont Department of Health

Division of Alcohol & Drug Abuse Programs - District Office

**Contact-** Sarah Roy

Address- 300 Asa Bloomer State Office Building, Rutland, VT 05701

**Phone Number-** 786-5876 Fax Number- 786-5984

Email- sarah.roy@state.vt.us

Services Provided- Substance Abuse Prevention Consultants. Offering information and

referral, training and consultation on substance abuse, prevention best

practices and community organizing.

### COMMUNITY SERVICES

Organization- Bennington – Rutland Opportunity Council (BROC)

Address- 45 Union Street, Rutland, VT 05701 **Phone Number-** 775-0878; 800-717-BROC (2762)

Website- www.broc.org

Services Provided- Community action center that provides housing, food and other

necessities as needed for Bennington and Rutland area residents.

Organization- Child First Advocacy Center & Rutland Unit for

Special Investigation

See Victim Assistance: Children/Youth for more information.

Organization- Rutland Regional Medical Center-

**Community Network Department** Address- 160 Allen Street, Rutland, VT 05701

**Phone Number-** 775-7111

**Services Provided**- Provides community information center and support groups.

Organization- Rutland United Neighborhoods Community Justice Center

Address- 128 Merchants Row, Suite 401, Rutland VT 05701

**Phone Number-** 770-5364

Services Provided- Services range from simply listening to arranging a structured

conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related

issues. Reparative board, pre-post

See Statewide Resources for more information.

### RUTLAND

### COUNSELING & MENTAL HEALTH

Organization- Clara Martin Center

Address- 39 Fogg Farm Rd, Wilder, VT 05088

**Phone Number-** 295-1311

Services Provided- A community mental health agency; services include outpatient

care, walk-in clinic, respite care, school and home based services,

crisis intervention and support groups for women.

Organization- DV Solutions at Spectrum Youth & Family Services

Address- 31 Elmwood Avenue, Burlington, VT 05401

**Phone Number-** 864-7423 or 287-0148

Fax Number- 660-0576

*Email-* tprevost@spectrumvt.org *Website-* www.spectrumvt.org

Services Provided- Educational and cognitive-behavioral change program to support

men in ending their abusive/controlling behavior toward female partners. Programs are open to men referred as part of a criminal

conviction or who wish to participate voluntarily.

Organization- Rutland Mental Health Services

Address- 78 South Main Street, P. O. Box 222, Rutland, VT 05702

**Phone Numbers-** 775-8224; 775-1000 (24-hour emergency)

Services Provided- Addresses mental health care needs; offers recovery group and

support group for anxiety.

### **DOMESTIC & SEXUAL VIOLENCE**

Organization- Child First Advocacy Center &

**Rutland Unit for Special Investigations** 

See Victim Assistance: Children/Youth for more information.

Organization- Safer Society Program & Press

**Address-** P. O. 340, Brandon, VT 05733

**Phone Number-** 247-3132 **Fax Number-** 247-4233

Website- www.safersociety.org

Services Provided- Nonprofit agency for the prevention and treatment of sexual abuse.

Organization- Sexual Assault Nurse Examiner Program (SANE) Rutland

Regional Medical Center

Address- 160 Allen Street, Rutland, VT 05701

Phone Number- 747-3601 (Emergency Department)

Website- www.rrmc.org

Services Provided- Comprehensive sexual assault examinations by specially trained,

registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and followup care while maintaining confidentiality and respect for the victim

and his or her family.

Organization- Rutland County Women's Network and Shelter

Address- P.O. Box 313, Rutland, VT 05702

Hotline- 775-3232 **Phone Number-** 775-6788 Fax Number- 747-0470

Email- karisrcwbs@yahoo.com

Services Provided- 24-hour crisis hotline for battered women and sexual assault

survivors; assistance with relief from abuse orders; legal advocacy including referrals to attorneys and public assistance specialists; emergency safe housing; social services advocacy; hospital advocacy

for sexual assault survivors; support groups.

### FOOD ASSISTANCE

Organization- Brandon Emergency Food Shelf

Address- P. O. Box 97, Brandon, VT 05733

**Phone Number-** 247-6720

Organization- Castleton Food Shelf

Address- 504 Main Street, Castleton, VT 05733

**Phone Number-** 468-5072

Organization- Danby Food Shelf

Address- 130 Brook Road, Danby, VT 05733

**Phone Number-** 293-5163

Organization- Meals on Wheels

Address- 80 Belden Road, Rutland, VT 05701

**Phone Numbers-** 786-5991; 800-642-5119 Services Provided- Home delivered meals

Organization- Pawlett Food Shelf

Address- 38 Route 133, Pawlet, VT 05761 - Pawlet Community Church

**Phone Number-** 325-3022

Organization- Pittsford Food Shelf

Address- 4209 Route 7 Pitsford, VT 05763

**Phone Number-** 483-2967

Organization- Poultney Emergency Food Shelf

Address- 3 Beaman Street, Poultney, VT

**Phone Number-** 287-9558

Organization- Rutland Community Cupboard

Address- 191 Colombian Avenue, Rutland, VT 05701

**Phone Number-** 747-6119

Organization- Upper Valley Haven

Address- 713 Hartford Avenue, White River, VT 05001

Phone Number- 295-6500

Website- www.uppervalleyhaven.org

### RUTLAND

### **HEALTH & DENTAL SERVICES**

Organization- Good Neighbor Health Clinic and Red Logan Dental Clinic

Address- 70 North Main St, White River Junction, VT 05001

**Phone Number-** 295-1868

Population Served- Uninsured or underinsured Vermonters in need of health care

Services Provided- Complete health clinic services and dental care.

Organization- Park Street Healthshare

Address- 71 Grove Street, Rutland, VT 05701

**Phone Number-** 775-1360

Services Provided- Complete health clinic services for uninsured or underinsured

Vermonters.

Organization- Rutland Area Visiting Nurses

Address- P. O. Box 787, Rutland, VT 05701

**Phone Number-** 775-0568 **Fax Number-** 775-2304

Services Provided- Home visits for those in need of medical assistance.

### **HOUSING ASSISTANCE**

Organization- Housing Trust of Rutland County

Address- 13 Center Street, 2nd Floor, Rutland, VT 05701

**Phone Number-** 775-3139 **Fax Number-** 775-0434

**Email-** info@housingrutland.org **Website-** www.housingrutland.org **Services Provided-** Provides affordable housing

Organization- Rutland Housing Authority
Address- 5 Tremont St, Rutland, VT 05701

**Phone Number-** 775-2926

**Services Provided-** Provides affordable housing

Organization- Rutland Housing Coalition

Address- 72 Wales St, Rutland, VT 05701

**Phone Number-** 775-9286

Organization- Rutland West Neighborhood Housing

Address- P.O. Box 541, West Rutland, VT 05777

**Phone Number-** 438-2303

Organization- Twin Pines Housing Trust

Address- 240 South Main Street, Suite 4, White River Junction, VT 05001

**Phone Number-** 291-7000 **Fax Number-** 291-7273

Email- tphtadmin@valley.net

Services Provided- Nonprofit housing developer located in the Upper Connecticut

River Valley dedicated to perpetual affordable housing; offers a variety of housing options including rental apartments, single-family homes and mobile home parks for those with low and

moderate incomes.

### LEGAL ASSISTANCE

Organization- Vermont Legal Aid

**Address-** 57 North Main Steet, Rutland, VT 05819 **Phone Number-** 800-769-6728 (office); 800-889-2047 (toll free)

Services Provided- A non-profit law firm that assists low income, elderly, disabled

Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities

whose legal problems arise from their disabilities.

### **SHELTERS**

Organization- Rutland County Women's Network and Shelter

Address- P.O. Box 313, Rutland, VT 05702

**Hotline-** 775-3232 **Phone Number-** 775-6788 **Fax Number-** 747-0470

*Email-* karisrcwbs@yahoo.com

Services Provided- 24-hour crisis hotline for battered women and sexual assault

survivors; assistance with relief from abuse orders; legal advocacy including referrals to attorneys and public assistance specialists; emergency safe housing; social services advocacy; hospital advocacy

for sexual assault survivors; support groups.

Organization- Upper Valley Haven

Address- 713 Hartford Avenue, White River Junction, VT 05001

**Phone Number-** 295-6500

*Email-* thehaven@sover.net *Website-* www.uppervalleyhaven.org

Services Provided- Private, non-profit human services organization offering emergency

shelter for families, a food shelf, clothing room and educational programming to those struggling to meet their basic needs; all services are provided free of charge to those with a demonstrated need.

### **VICTIM ASSISTANCE & ADVOCACY**

Organization- Disability Rights Vermont

Address- 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 229-1355, Toll Free: 800-834-7890

Fax Number- 229-1359

Services Provided- A statewide agency dedicated to defending and advancing the rights

of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or

in person. Services are free and confidential.

Organization- Rutland County Women's Network and Shelter See Domestic and Sexual Violence Organization- Rutland County State's Attorney's Office

Contact- Naomi Roche (full-time) (A-O) Kesley McDonald (part-time) (P-Z)

Address- 400 Asa Bloomer State Building, Rutland, VT 05701

**Phone Number-** 786-2531; 786-8892 (Kelsey direct); 786-8897 (Naomi direct)

Fax Number- 786-5851

Email- Kelsey.McDonald@state.vt.us Naomi.roche@state.vt.us

Organization- Victims Services Program, Dept. of Corrections

Contact- Jessica Dorr

Danielle Levesque

Address103 South Main St, Waterbury, VT 05671-1001

Phone Number557-7383 (Jessica direct); 557-1365 (Danielle direct)

Provides assistance to crime victime with concerns relative

Services Provided- Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or

incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

Email - jessica.dorr@state.vt.us

danielle.levesque.state.vt.us

### VICTIM ASSISTANCE: CHILDREN AND YOUTH

Organization- Child First Advocacy Center & Rutland Unit

for Special Investigation

Address- 80 West Street, P.O. Box 6822, Rutland, VT 05702

**Phone Number-** 747-0200 **Fax Number-** 747-7060

Email- info@childfirstadvocacycenter.org

**Services Provided**- A multi-disciplinary team that provides victim services and conduct

criminal investigations in response to reports of sexual assault, child sexual abuse, and other child related offense consists of Victim Advocacy, Special investigators, dedicated prosecution, and Social

Services trained to work only on these types of crime.

Organization- DCF Family Services Local District Office

Address- 220 Asa Bloomer Bldg, 88 Merchants Row,

Rutland, VT 05701-3449

**Phone Number-** 786-5817

Services Provided- Support and services for children and families when child abuse or

neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered

programs. Contact them to report child abuse or neglect.

Organization- Rutland County Parent Child Center

Address- 61 Pleasant Street, Rutland, VT 05701-3449

Phone Number- 802-775-9711 Website- http://rcpcc.org

Organization- Vermont Achievement Center

Address- 88 Park Street, Rutland, VT 05701-4710

**Phone Number-** 802-775-2395 **Fax Number-** 802-773-9656 **Website-** http://www.vacvt.org

### **NOTES**



### WASHINGTON COUNTY

### ALCOHOL & SUBSTANCE ABUSE

Organization- Al-Anon & Al-Ateen

**Address-** Barre, VT 05602 **Phone Number-** 866-972-5266

**Services Provided**- Hope and help for families and friends of alcoholics.

Organization- Alcoholics Anonymous

*Address-* Montpelier, VT *Phone Number-* 229-5100

Services Provided- Serving Montpelier and Barre.

Organization- Alcoholic Crisis Program at

Central Vermont Substance Abuse Services

Address- 100 Hospitality Drive, Barre, Vermont 05641

**Phone Number-** 223-4156

Services Provided- Outpatient substance abuse treatment for adolescents,

pregnant/postpartum women, women, DUI/DWI offenders with substance abuse issues; sliding fee scale based on income and payment assistance; special language assistance: ASL, hearing impaired, Bosnian.

Organization- Maple Leaf Counseling

Address- 8 St. Paul St, Montpelier, VT 05602

**Phone Number-** 224-9016

Services Provided- Intensive outpatient substance abuse counseling.

Organization- Vermont Department of Health

Division of Alcohol & Drug Abuse Programs - District Office

**Contact-** Sarah Munro

Address- McFarland Office Bldg, Suite 250, 5 Perry Street, Barre, VT 05641

**Phone Number-** 479-4250 / 888-253-8786

Fax Number- 479-4230

Email- sarah.munro@state.vt.us

Services Provided- Substance Abuse Prevention Consultants. Offering information and

referral, training and consultation on substance abuse, prevention

best practices and community organizing.

### **COMMUNITY SERVICE CENTERS**

Organization- Brain Injury Association of VT (BIAVT)

Address- 92 South Main Street, P.O. Box 482, Waterbury, VT 05676

**Phone Numbers-** 877-856-1772 (Help Line)

Fax Number- 244-4005

Email- braininfo@biavt.org

Website- www.biavt.org

**Services Provided-** The Brain Injury Association of VT is a statewide, non-profit

organization. It was established in 1999 to assist individuals with brain injury and their support network. BIAVT staff a toll-free Help Line (877-856-1772) and coordinates brain injury support groups around the state. BIAVT provides navigation services throughout the NeuroResource Facilitation/Options Counseling Program, education on brain injury topics, advocacy in the

legislative arena and an annual conference.

Organization- Capstone (formerly Central Vermont Community Action Council)

Address- 20 Gable Place, Barre, VT 05641

**Phone Numbers-** 479-1053; 800-639-1053

Fax Number- 479-5353

**Website-** www.capstonevt.org

Services Provided- Operates in 56 towns, primarily in Washington, Orange and Lamoille

counties; works to help people in Orange County East achieve economic sufficiency with dignity and to support individual and family development; offers crisis and emergency fuel; transitional housing; Family Housing Partnership Program; rental assistance; case management; economic services; Family Community Support Services; tax assistance; micro-business development program; tangible assets services; weatherization.

Organization- Greater Barre Community Justice Center

Address- 20 Auditorium Hill, Civic Center, Barre, VT 05641

**Phone Number-** 476-0276

Email- Barrecjc@sover.net

Services Provided- Services range from simply listening to arranging a structured

conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim related issues. A car window/tire replacement program is offered to victims whose auto has been damaged by crime and fall within an eligible income level. *See Statewide Resources for more information.* 

Organization- Montpelier Community Justice Center

Address- 39 Main Street, Suite 6, Montpelier, VT 05602

**Phone Number-** 223-9606

Email- cjc@montplelier-vt.org

Services Provided- Services range from simply listening to arranging a structured

conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related

issues. See Statewide Resources for more information.

### **COUNSELING & MENTAL HEALTH**

Organization- National Alliance for the Mentally Ill (NAMI-VT)

Contact- Adam Davis

Address- 600 Blair Park Rd, Suite 301 Williston, VT 05495

*Hot Line-* 800-639-6480 (24-hour)

**Phone Number-** 876-7949

Email- info@namitv.org

Website- namitvt.org

**Population Served-** Mentally ill individuals and their families

**Services Provided-** A member-supported organization whose primary mission is to

provide advocacy, public education and support to those who suffer from serious mental illness and their families; concerned citizens and mental health professionals are encouraged to join, whether or not

they have an ill family member.

Organization- Washington County Mental Health

Address- 174 Hospital Loop, Berlin. P.O. Box 647, Montpelier, VT 05602

**Phone Number-** 229-0591

**Services Provided-** Outpatient counseling. Suicide Prevention Counseling.

## WASHINGTON

### DISABILITY SERVICES

Organization- Disability Rights Vermont (DRVT)

Address- 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 877-213-2661 (toll free); 229-1355;

*Fax Number-* 229-1359

*Email-* info@DisabilityRightsVT.org *Website-* www.DisabilityRightsVT.org

Services Provided- A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal

services, and support for crime victims with disabilities by phone or

in person. Services are free and confidential.

### **DOMESTIC & SEXUAL VIOLENCE**

Organization- AWARE

Address- P. O. Box 307, Hardwick, VT 05843

Phone Number- 472-6463 (office)

*Fax Number-* 472-3504

Email- aware@vtlink.net

Services Provided- Serves victims of domestic and sexual violence in the town of

Woodbury; crisis intervention; law enforcement liaison; court advocacy; safety planning; safe housing or shelter referral; housing assistance; transportation; educational and prevention programs;

support groups for children, teens and adults.

Organization- Circle

**Address-** P.O. Box 652, Barre, VT 05641 **Hotline** 877-543-9498 (toll free, 24 hour)

**Phone Number-** 476-6010 **Fax Number-** 476-9310

Website- www.CircleVT.com Email- bwss@sover.net

Services Provided- Shelter for battered women and their children, victims and

survivors of domestic abuse; 24-hour toll free hotline; legal and social advocacy; information, referrals; support groups; educational and prevention presentations to schools, community groups and

businesses; youth advocacy.

Organization- Prevent Child Abuse Vermont

See listing - Page 118

Organization- Sexual Assault Crisis Team (SACT)

Address- 4 Cottage Street, Barre VT 05641

Hotline- 479-5577
Phone Number- 476-1388
Fax Number- 476-1381
Email- sactwc@aol.com

Services Provided- Shelter for male and female victims of sexual violence and male

victims of domestic violence. Our shelter is inclusive of all non-

offending human beings and offers ADA shelter space.

Organization- Sexual Assault Nurse Examiner Program (SANE)

Central Vermont Medical Center

**Address-** P. O. Box 547, Barre, VT 05641

**Phone Number-** 371-4100

Services Provided- Comprehensive sexual assault examinations by specially trained, registered

nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

Organization- Washington County SA Domestic Violence Unit Team

Address- 255 North Main Street, Suite 9, Barre, VT 05641

Hotline- 877-543-9498 (domestic violence); 479-5577 (sexual assault)

**Phone Number-** 479-4220 (office/domestic violence)

476-1388 (office/sexual assault)

Fax Number- 479-4408 (domestic violence or sexual assault)

Services Provided- Provides timely, effective and victim-centered criminal justice

responses to crimes against women; victims/survivors receive assistance in understanding the criminal justice process and victims' rights; addresses safety concerns and provides assistance in applying for victim compensation and other financial and housing needs.

### **EMPLOYMENT & TRAINING**

Organization- Vermont Department of Employment and Training

**Phone Number-** 800-639-1472

Services Provided- Statewide resource centers for job placement, training and career

counseling.

### **FOOD ASSISTANCE**

Organization- Capstone Food Shelf

Address- 20 Gable Place, Barre, VT 05641

**Phone Number-** 479-1053

Services Provided- Monday, Weds & Fridays from 9-12pm and 1-3pm.

Organization- Barre Evangelical Free Church

Address- 17 S. Main Street, Barre, VT 05641

**Phone Number-** 476-5366

Organization- Hedding United Methodist Church

Address- 40 Washington St., Barre, VT 05641

**Phone Number-** 476-8156

Organization- Salvation Army — Food Shelf

Address- 25 Keith Avenue, Barre, VT 05641

**Phone Number-** 476-5301

### **FUEL ASSISTANCE**

Organization- Fuel Assistance at Capstone Community Action

**Phone Number-** 1-800-639-1053

### **HEALTH & DENTAL CARE**

Organization- People's Health and Wellness Clinic

Address- 553 N. Main St, Barre, VT 05641

**Phone Number-** 479-1229

Email- phwc@sover.net

Services Provided- Full free clinic health care services for the uninsured and

underinsured. Expert assistance is applying for health insurance through Vermont Health Connect. By appointment only - no walkins. Call 802-479-1229. Serving all of Washington County and

neighboring towns.

### **HOUSING**

Organization- Central Vermont Community Land Trust

Address- 105 North Main Street, Room 16, Barre, VT 05641

Phone Number- 476-4493
Fax Number- 479-0120
Website- www.cvclt.org

Services Provided- A nonprofit housing organization providing affordable housing,

property management, homebuyer education, lending, and

community development services to residents in Lamoille, Orange

and Washington counties.

### LEGAL ASSISTANCE

Organization- Vermont Legal Aid

Address- 7 Court Street, Montpelier, VT 05701

**Phone Number-** 800-789-4195 (office); 800-889-2047 (toll free)

Services Provided- A non-profit law firm that assists low income, elderly, disabled

Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities whose legal problems arise from their disabilities

### **SHELTERS**

Organization- Circle

Address- P.O. Box 652, Barre, VT 05641

Hotline 877-543-9498 (24 hour toll free)

Phone Number- 476-6010 (Service providers only)

Fax Number- 479-9310

Email- bwss@sover.net

Services Provided- Shelter for battered women and their children, victims and

survivors of domestic abuse; 24-hour toll free hotline; legal and social advocacy; information, referrals; support groups; educational and prevention presentations to schools, community groups and

businesses; youth advocacy.

Organization- Good Samaritan Haven

Address- 105 North Seminary Street, Barre, VT 05641
Services Provided- Homeless shelter for the elderly and disabled

Organization- Sexual Assault Crisis Team (SACT)
Address- 4 Cottage Street, Barre VT 05641

Hotline- 479-5577
Phone Number- 476-1388
Fax Number- 476-1381

Email- sactwc@aol.com

Services Provided- Shelter for male and female victims of sexual violence and male victims

of domestic violence. Our shelter is inclusive of all non-offending

human beings and offers ADA shelter space.

### **VICTIM ASSISTANCE & ADVOCACY**

Organization- Disability Rights Vermont

Address- 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 802-229-1355, Toll Free: 800-834-7890

Fax Number- 802-229-1359

Services Provided- A statewide agency dedicated to defending and advancing the rights of

people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in

person. Services are free and confidential.

Organization- Circle

See Domestic and Sexual Violence

Organization- Sexual Assault Crisis Team (SACT)

See Domestic and Sexual Violence

Organization- Washington County State's Attorney's Office

Contact- Holly Leach

Kathleen Daub-Stearns

Address- 255 North Main Street Barre, VT 05701

**Phone Number-** 479-4220; 479-1688 (Holly direct); 479-4222 (Kathleen direct)

Fax Number- 479-4408

Email- Holly.Leach@state.vt.us

Kathleen.Daub@state.vt.us

Stearns@state.vt.us

### VICTIM ASSISTANCE: CHILDREN AND YOUTH

Organization- OUR House of Central Vermont, Inc. CAC/SIU

Address- 38 Summer Street, Barre, VT 05641

**Phone Number-** 476-8825 **Fax Number-** 479-0370

**Website-** www.ourhouse-vt.org **Email-** ourhousebarre@gmail.com

Services ProvidedO.U.R. House, which stands for One Unified Response, is a nonprofit Children's Advocacy Center and Special Investigations Unit that Provides a safe setting for child victims and adult survivors of sexual abuse and assault, as well as their non-offending family members. O.U.R. House coordinates with trained police officers and investigators from the Department for Children and Families to determine if sexual abuse has occurred. In addition to hosting forensic

interviews, O.U.R. House offers on-sight therapy sessions,

educational programs, and referral services.

Organization- DCF Family Services Local District Office

Address- 255 North Main Street, Suite 7, Barre, VT 05641-4189

**Phone Number-** 479-4260

Services Provided- Support and services for children and families when child abuse or

neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered

programs. Contact them to report child abuse or neglect.

Organization- Washington County Youth Services Bureau

Address- P.O. Box 627, 38 Elm Street, Montpelier, VT 05601

**Phone Number-** 229-9151 **Fax Number-** 229-2508

Website- http://www.wcysb.org

### **NOTES**



### WINDHAM COUNTY

### AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

Organization- AIDS Project of Southern Vermont

Address- 15 Grove Street, Brattleboro, VT 05302

**Phone Number-** 254-8263 **Fax Number-** 254-3613

Services ProvidedProvides direct services, including education to promote understanding of AIDS and prevent its spread; programs for women include: Imagine a Woman – a training program for

women include: Imagine a Woman – a training program for women addressing AIDS prevention, domestic violence, substance

abuse, self-esteem and women's health.

### ALCOHOL & SUBSTANCE ABUSE

Organization- Healthcare and Rehabilitation Services of

Southeastern Vermont

**Phone Numbers-** 254-6028; 800-622-4235 (emergency)

Services Provided- Nonprofit community mental health center serving residents of

Windham and Windsor counties; assists and advocates for individuals, families, and children who are living with mental illness, developmental disabilities and substance use disorders.

Organization- Phoenix House Brattleboro Center - Rise Center

**Phone Number-** 844-343-8812

*Email-* jhenzel@phoenixhouse.org

**Services Provided-** RISE is a transitional residential program for self-motivated adults

in early recovery; provides an alcohol/drug free environment, individual and group therapy and referrals for job training and other therapeutic/social services; for adults 21 and over coming out of residential treatment for alcohol/drug abuse; graduated fee scale

available.

Organization- Brattleboro Retreat

Address- PO Box 803, Anna Marsh Lane, Brattleboro, VT 05301

**Phone Numbers-** 257-7785; 253-3770 (TTY); 1-800-RETREAT

Fax Number- 258-3791

Services Provided- Nonprofit, regional, specialty psychiatric hospital and addictions

treatment center, providing a full range of diagnostic, therapeutic and rehabilitation services for individuals of all ages and their families; state hospital for children; the Adult Inpatient program is a short-term, specialized 24-hour care program for adults 18 and older with severe emotional, behavioral, and/or addictions disorders; average length of stay is seven to 10 days; child and adolescent services.

Organization- Starting Now Program at Brattleboro Retreat Phone Numbers- 258-3700

Services ProvidedAn outpatient addictions treatment program dedicated to helping individuals whose lives are adversely affected by alcohol or drug use

reach recovery

Organization- Vermont Department of Health,

Division of Alcohol and Drug Abuse - District Office

Contact- Robin Rieske

Address- 275 Main Steet, Suite 3, Brattleboro, VT 05301

**Phone Number-** 257-2885 / 888-254-8805

Fax Number- 257-2850

Email- Robin.Rieske@state.vt.us

Services Provided- Substance Abuse Prevention Consultants. Offering information and

referral, training and consultation on substance abuse, prevention best

practices and community organizing.

### **COMMUNITY SERVICE CENTERS**

Organization- Southeastern Vermont Community Action

Address- 91 Buck Drive, Westminster, VT

**Phone Number-** 722-4575; 800-464-9951

Website- www.sevca.org

Services Provided- Serving southeastern Vermont; fuel and utility assistance;

weatherization; micro-business development; Head Start; thrift store;

referrals; budgeting assistance.

Organization- Brattleboro Community Justice Center

Contact- Larry Hames, Director

Address- 230 Main Street, Suite 302, Brattleboro, VT 05301

**Phone Number-** 257-8611

Services Provided- Services range from simply listening to arranging a structured

conversation with the offender, with the focus on reparation for harm

done. Community forums can also be arranged for victim-related issues. *See Statewide Resources for more information.* 

### COUNSELING & MENTAL HEALTH

Organization- Healthcare and Rehabilitation Services of Southeastern Vermont

Address- 1 Hospital Center, Bellows Falls, VT

**Phone Numbers-** 463-3947; 800-622-4235 (emergency)

See Alcohol & Substance Abuse

Organization- Healthcare and Rehabilitation Services of Southeastern Vermont

Address- 52 Fairview Street, Brattleboro, VT 05301

**Phone Numbers-** 254-6028; 800-622-4235 (emergency)

See Alcohol & Substance Abuse

Organization- Brattleboro Retreat

See Alcohol & Substance Abuse



### **DOMESTIC & SEXUAL VIOLENCE**

Organization- Sexual Assault Nurse Examiner Program (SANE)

**Grace Cottage Hospital** 

Address- Route 35, Townsend, VT 05353

**Phone Number-** 365-7357

Website- www.gracecottage.org

Services Provided- Comprehensive sexual assault examinations by specially trained,

registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and followup care while maintaining confidentiality and respect for the victim

and his or her family.

Organization- Sexual Assault Nurse Examiner Program (SANE)

**Brattleboro Memorial Hospital** 

Address- 17 Belmont Drive, Brattleboro, VT 05301

**Phone Number-** 257-0341

Website- www.bmhvt.org

Organization- Women's Freedom Center

Address- P.O. Box 933, Brattleboro, VT 05302

**Hotline** 254-6954 or 1-800-773-0689

**Phone Numbers-** 257-7364 **Fax Number-** 257-1683

> **Website-** www.womensfreedomcenter.com **Email-** advocates@womensfreedomcenter.net

**Services Provided**- Support and shelter for women and their children who are victims

of domestic or sexual assault in Windham County. We offer emotional support; advocacy; safety planning; emergency assistance; legal and welfare advocacy; individual and group support; hospital advocacy & support; referrals; community

education.

### **FOOD ASSISTANCE**

Organization- Brattleboro Area Drop-In Center

Address- 60 South Main Street, Brattleboro, VT

**Phone Number-** 257-5415 **Population Served-** Brattleboro

Services Provided- Food Shelf, free clothing and furniture, outreach programs to assist

with obtaining vouchers; a welcoming place to enjoy coffee or a meal.

Organization- Deerfield Valley Food Pantry

Address- 7 Church Street, Wilmington, VT 05363

**Phone Number-** 464-0148

Services Provided- Food Shelf, free clothing and furniture to Bellows Falls area

residents; outreach programs to assist with obtaining vouchers; a welcoming place to enjoy coffee or a meal; 3rd Saturday of each

month, 10 a.m.- noon.

Organization- Our Place Drop-In Center

Address- 4 Island Street, Bellows Falls, VT

**Phone Number-** 464-2217 **Population Served-** Bellows Falls

Services Provided- Food Shelf, free clothing and furniture, outreach programs to assist with

obtaining vouchers; a welcoming place to enjoy coffee or a meal.

### **FUEL ASSISTANCE**

Organization- Southeastern Vermont Community Action

Address- 220 Holiday Drive, White River Junction, VT 05001

**Phone Number-** 295-5215

Services Provided- Fuel and utility assistance; weatherization; micro-business

development; Head Start; thrift store; referrals; budgeting assistance.

### HEALTH CARE & DENTAL

Organization- Brattleboro Walk-In Clinic

Address- 17 Belmont Avenue, Brattleboro, VT

**Phone Number-** 257-8484

Services Provided- Free medical care services for residents of southeastern Vermont;

Tuesdays, 5:30 p.m.-7 p.m.; Wednesday, 9 p.m.-10 p.m.

Organization- Health Care and Rehabilitation Service (HCRS)

Address- 390 River Street, Springfield, VT 05156

**Phone Number-** 802-886-4550 **Fax Number-** 802-886-4580

Email- springfieldoffice@hcrs.org

Services Provided- Mental Health, substance abuse, and developmental services Population Served- All of Windsor and Windham counties, all age groups.

Organization- Putney Walk-in Free Clinic

Address- 79 Main Street, Putney, VT

**Phone Number-** 387-2120

Email- putfams@sover.net

Services Provided- Complete health clinic services for uninsured or underinsured.

### HOUSING RESOURCES

Organization- Brattleboro Affordable Housing

Address- P. O. Box 1284, Brattleboro, VT 05302

**Phone Numbers-** 246-2224

Website- www.baahvt.org

Services Provided- Affordable housing assistance

Organization- Brattleboro Area Community Landtrust

Address- 192 Canal Street, Brattleboro, VT

Phone Number- 254-4604

Services Provided- Assistance in housing for low-income families; acquires and holds

land and housing in trust in order to provide permanent access to decent and affordable housing for low and moderate income residents

of Windham County.

Organization- Brattleboro Housing Authority

Address- 224 Melrose Street, Brattleboro, VT 05301

**Phone Number-** 254-6071

Services Provided- Affordable housing assistance

### LEGAL ASSISTANCE

Organization- Vermont Legal Aid
See Legal Aid in Statewide Section - Page 163

### **SHELTERS**

Organization- Morningside Shelter

Contact- Joshua Davis, Director

Address- 81 Royal Road, P.O. Box 370, Brattleboro, VT 05302

**Phone Number-** 257-0066

Email- davis@morningside.org

Services Provided- Temporary housing for men, women and children.

Organization- Women's Freedom Center

See Domestic and Sexual Violence

### **VICTIM ASSISTANCE & ADVOCACY**

Organization- Disability Rights Vermont

*Address-* 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 229-1355, Toll Free: 800-834-7890

*Fax Number-* 229-1359

Services Provided- A statewide agency dedicated to defending and advancing the rights

of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or

in person. Services are free and confidential.

Organization- Windham County Safe Place Child Advocacy Center (SUSI)

Address- 114 Main St., Suite 1, 2nd Floor, Brattleboro, VT 05301

**Phone Number-** 579-1358 **Fax Number-** 579-1692

Website- www.safeplacecac.net

**Services Provided-** Investigate reports of crimes against children, offers aftercare

supports to families of children who may have been victims of or

witness to violence.

Organization- Windham County State's Attorneys' Office

Contact- Carol Scott; Patricia Lingard; Kati Sell-Knapp

Address- P.O. Box 785, Brattleboro, VT 05301

**Phone Number-** 257-2860; 257-2505 (Carol direct); 257-2504 (Patrina direct);

257-2507 (Kati direct)

Fax Number- 257-2864

Email- Carol.Scott@state.vt.us

Patricia.Lingard@state.vt.us Kati.Sell-Knapp@state.vt.us Organization- Women's Information Service

Address- 38 Bank Street, Lebanon NH 03766

*Hotline-* 603-488-5525 or toll free: 1-866-348-9473

**Phone Number-** 603-448-5922

Fax- 603-448-2799

*Email-* peggy.oneil@wiseoftheuppervalley.org *Website-* www.wiseoftheuppervalley.org

Services Provided- Crisis and ongoing support for victims/survivors of domestic and

sexual violence and stalking in northerm Windsor County including 24-hour crisis line, police, hospital and legal advocacy and court accompaniment support groups, emergency safe housing, and

transitional housing.

Organization- Women's Freedom Center

See Domestic and Sexual Violence

### VICTIM ASSISTANCE: CHILDREN AND YOUTH

Organization- DCF Family Services Local District Office

*Address*- 232 Main Street, 2nd Floor, Brattleboro, VT 05301-2879

**Phone Number-** 257-2820

Services Provided- Support and services for children and families when child abuse or

neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered

programs. Contact them to report child abuse or neglect.

Organization- Windham County Safe Place CAC/SUSI Contact- Alyssa Todd, Executive Director

Address- 114 Main Street, Suite 1, 2nd Floor, Brattleboro, VT 05301

**Phone Number-** 802-579-1358

Email- director.safeplace@gmail.com

Organization- Youth Services, Inc. of Windham County

Contact- Julie Davenson, Board Member

Address- 32 Walnut Street, Brattleboro, VT 05301

**Phone Number-** 257-0361 Fax Number- 257-2171

Website- http://youthservicesinc.org



### **NOTES**

# Support

## Outreach

### WINDSOR

### WINDSOR COUNTY

### **ALCOHOL & SUBSTANCE ABUSE**

Organization- Al-Anon & Al-Ateen

Address- White River Junction, VT 05001

Phone Number- 295-7611

Services Provided- Hope and help for families and friends of alcoholics

Organization- Clara Martin Center

Address- P. O. Box 816, Wilder VT 05088

**Phone Number-** 728-4466 **Hotline-** 800-639-6360

Services Provided- Offers community outpatient mental health and substance abuse

services for persons with co-occurring mental and substance abuse disorders; women; DUI/DWI offenders; criminal justice clients;

sliding fee scale.

Organization- Health Care & Rehabilitation Services of

Southeastern Vermont

Address- 118 Park Street, Springfield, VT 05156

**Phone Number-** 885-5781

Services Provided- Nonprofit community mental health center serving residents of

Windham and Windsor counties; assists and advocates for individuals, families, and children who are living with mental illness, developmental disabilities and substance use disorders.

Organization- Quitting Time

Address- 39 Fogg Farm Road, White River Junction, VT 05001

**Phone Number-** 295-1311 **Fax Number-** 295-1312

Services Provided- Offers intensive outpatient counseling to couples, individuals,

families experiencing alcohol and drug dependence problems that do not require inpatient medical stabilization; structured group program includes: assessment, physical examination, group therapy, education; clients attend 20 sessions in four weeks; provides three

month aftercare program.

Organization- Vermont Department of Health Division of

Alcohol and Drug Abuse Programs - District Office

Contact- Claudia Marieb

Address- 226 Holiday Drive, Suite 22, White River Junction, VT 05001

**Phone Number-** 295-8835 / 888-253-8799

*Fax Number-* 295-8832

Email- claudia.marieb@state.vt.us

Services Provided- Substance Abuse Prevention Consultants. Offering information

and referral, training and consultation on substance abuse, prevention best practices and community organizing.

### **COMMUNITY SERVICE CENTERS**

Organization- Community Justice Center

Address- 56 Main Street, Suite 208, Springfield, VT 05156

**Phone Number-** 885-8707

Email- springfieldrjc@vermontel.net

Services Provided- Services range from simply listening to arranging a structured

conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related

issues. See Statewide Resources for more information.

Organization- Hartford Community Restorative Justice Center

Address- 58 Main Street, Suite 102, White River Junction, VT 05001

**Phone Number-** 291-7173

Email- mmclafferty@hartfordjusticecenter.org

ljacobs@@hartfordjusticecenter.org

Services Provided- Programs focusing on offenders accountability and repairing harm to

victims and the community.

### **COUNSELING & MENTAL HEALTH**

Organization- Clara Martin Center

See Alcohol & Substance Abuse

Organization- Clinical Associates in Psychology & Psychiatry

Address- Main Street, Norwich, VT 05055

**Phone Number-** 649-0100

Organization- Dartmouth Hitchcock Psychiatric Associates

Address- 1 Medical Center Drive, Lebanon, NH 03766

**Phone Number-** 603-650-5848

### **DOMESTIC & SEXUAL VIOLENCE**

Organization- Sexual Assault Nurse Examiner Program (SANE)

Dartmouth Hitchcock Medical Center

Contact- Janet Carroll RN, CEN, SANE-A

**Phone Number-** 603-650-7001 or 603-650-0475

Fax Number- 603-650-0660

**Email-** Janet.L.Carroll@hitchcock.org **Website-** www.Dartmouth-Hitchcock.org

Services Provided- Sexual and Domestic Violence Medical/Forensic Examinations: to

include sexual assault, domestic (physical, verbal/emotional, neglect, financial exploitation), Elder Abuse, and Human Trafficking. Referrals made to Advocacy/Crisis Center and Counseling. Suspect

forensic examinations.

Population Served- All ages.

**MINDSOR** 

Organization- Safeline, Inc.

Address- P.O. Box 368 Chelsea, VT 05038

**Phone Number-** 685-7900 **Fax-** 685-7902

**Hotline-** 1-800-639-7233

Email- safelineinfo@safelinevt.org

Website- www.safelinevt.org

Services Provided- A member program of the Vermont Network Against Domestic

and Sexual Violence that serves victims and survivors of domestic and sexual violence in Orange and northern Windsor Counties. Offers free and confidential services, including 24 hour hotline, crisis counseling, safety planning, legal advocacy, hospital advocacy, economic advocacy, food shelf, public education and outreach.

Organization- Sexual Assault Nurse Examiner Program (SANE)

Mt. Ascutney Hospital & Health Center Address- 289 Country Road, Windsor, VT 05089

**Phone Number-** 674-6711

Website- www.mtascutneyhospital.org

Services Provided- Comprehensive sexual assault examinations by specially trained,

registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and followup care while maintaining confidentiality and respect for the victim

and his or her family.

Organization- Sexual Assault Nurse Examiner Program (SANE)

Springfield Hospital

Address- 25 Ridgefield Road, Springfield, VT 05156

**Phone Number-** 885-2151

Website- www.springfieldhospital.org

Services Provided- See above.

Organization- Women's Freedom Center

Website- http://womensfreedomcenter.net

Organization- Women's Information Service

Address- 38 Bank Street, Lebanon NH 03766

*Hotline-* 603-488-5525 or toll free: 1-866-348-9473

**Phone Number-** 603-448-5922

Fax- 603-448-2799

*Email-* peggy.oneil@wiseoftheuppervalley.org

**Website-** www.wiseoftheuppervalley.org

Services Provided- Crisis and ongoing support for victims/survivors of domestic and

sexual violence and stalking in northerm Windsor County including 24-hour crisis line, police, hospital and legal advocacy and court accompaniment support groups, emergency safe

housing, and transitional housing.

### FOOD ASSISTANCE

Organization- Bethel Food Shelf

Address- Bethel, VT **Phone Number-** 234-6359

Population Served- Towns Served: Bethel, East Bethel, Gaysville, Stockbridge, Pittsfield

and Barnard.

Organization- Federated Church Food Shelf

Phone Number- 767-300 (Jack Harvey); 767-4326 (Nancy Mather)

Services Provided- Open the third Saturday of each month 9 – 10 a.m.; food available to

anyone in need in the community at anytime during the month.

Organization- Hancock - Granville Community Food Shelf

Address- Hancock Town Hall, Hancock, VT **Phone Number-** 767-3960 (Emma Patterson)

Services Provided- Open the last Saturday each month from 10:00 - 11:00 a.m. food

available to anyone in need in the community throughout the month.

### **HEALTH SERVICES**

Organization- Gifford Family Health Center

Address- Route 107, Bethel, VT 05032 **Phone Number-** 728-7000 (Main Office)

Services Provided- Full-service care provider affiliated with Gifford Medical Center;

services include preventive care, health exams, women's health, family planning, newborn care, treatment of depression, assistance with end-

of-life issues and much more.

Organization- South Royalton Health Center

Address- 79 Green Vly, South Royalton, VT 05068

**Phone Number-** 763-7575

Services Provided- Wide range of health care services for low income families.

Organization- Valley Health Connection

Address- 268 River Street, Springfield, VT 05156

Phone Number- 885-3324

Services Provided- Health clinic services for uninsured or underinsured.

Organization- Windsor Community Clinic

Address- Mt. Ascutney Hospital and Health Center, 289 County Road,

Windsor VT 05089

**Phone Number-** 674-7213

Services Provided- Health clinic services for uninsured or underinsured.

### HOUSING

Organization- Rockingham Area Community Land Trust

Address- 24 Park Street, Springfield, Vermont 05156

**Phone Number-** 885-3220 Fax Number- 885-5811

*Email-* raclt@vermontel.net

Services Provided- Provides safe, healthy and affordable housing for low and moderate

income residents.

### WINDSOR

### **LEGAL ASSISTANCE**

Organization- South Royalton Legal Clinic

Address- P. O. Box 117, South Royalton, VT 05068

**Phone Number-** 831-1500 **Fax Number-** 831-1115

Services Provided- Provides help for persons otherwise unable to afford counsel in

areas such as family law, juvenile law and children's rights, Social Security, welfare and unemployment compensation, civil rights and civil liberties, landlord-tenant relations, consumer

protection, bankruptcy, contracts, wills, and federally subsidized health care, immigration law; project of the Vermont Law

School.

Organization- Vermont Legal Aid

Address- 56 Main Street, Suite 301, Springfield, VT 05156

**Phone Number-** 863-5620; 800-889-2047

Services Provided- A non-profit law firm that assists low income, elderly, disabled

Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities whose legal problems arise from their disabilities

### **SHELTERS**

Organization- The Upper Valley Haven

Website- http://uppervalleyhaven.org

Organization- Women's Information Service (WISE) See Domestic & Sexual Violence

### **VICTIM ASSISTANCE & ADVOCACY**

Organization- Disability Rights Vermont

Address- 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 229-1355, Toll Free: 800-834-7890

*Fax Number-* 229-1359

Services Provided- A statewide agency dedicated to defending and advancing the

rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and

confidential.

Organization- Windsor County State's Attorney's Office

Contact- Daron Raleigh (A-L) Meghan L. Place (M-Z)

Address- P. O. Box 488, White River, Jct., VT 05001

**Phone Number-** 295-8870; 295-4170 (Daron direct); 295-4171 (Meghan direct)

Fax Number- 295-8878

Email- Daron.Raleigh@state.vt.us

Meghan.Place@state.vt.us

Organization- Safeline

See Domestic & Sexual Violence

### VICTIM ASSISTANCE: CHILDREN AND YOUTH

Organization- The CAC at the Springfield Area Parent Child Center

Contact- Nancy Theriault, CAC Coordinator

Address- 2 Main Street, North Springfield, VT 05150

**Phone Number-** 886-5242

*Email-* nancyt@vermontel.net

Services Provided- Support and services for children and families when child abuse or

neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered

programs. Contact them to report child abuse or neglect.

Organization- DCF Family Services Local District Office

Address- 100 Mineral Street, Suite 101, Springfield, VT 05156-3166

**Phone Number-** 885-8900

Services Provided- Support and services for children and families when child abuse or

neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered

programs. Contact them to report child abuse or neglect.

Organization- DCF Family Services Local District Office

Address- 226 Holiday Drive, Suite 32, White River Junction, VT 05001-2024

**Phone Number-** 295-8840

Services Provided- Support and services for children and families when child abuse or

neglect are concerns, offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered

programs. Contact them to report child abuse or neglect.

Organization- The Family Place

Address- 319 US Route 5 South, Norwich, VT 05055

**Phone Numbers-** 649-3268; 800-639-0039

Website- www.the-family-place.org

Services Provided- Support services for victims of sexual abuse and their families,

including counseling for victims and case management services for

families. Serves Orange/No.Windsor area.

Organization- Windsor County Youth Services

Address- 6 Mill Street, Ludlow, VT 05149

Phone Numbers- 228-6884

Website- http://wcysvt.org



# Support

## Outreach

### STATEWIDE RESOURCES

### ADOPTION & FOSTER CARE

Organization- Casey Family Services

Address- 60 South Main Street, Waterbury, VT 05676

**Phone Numbers-** 800-244-1408; 244-1400

Services Provided-Partners with families to provide foster homes for school-age children; family counseling; advocacy and support to adoptive

families; referrals; linking families with services; facilitating interaction among family members; offices in White River Junction.

Organization- Lund Family Center

Address- 76 Glen Road, Burlington, VT 05406

**Phone Numbers-** 864-7467 (office); 800-639-1741; 800-253-0191 (TDD/TTY)

Fax Number- 864-1619

*Email-* lund@lundvt.org *Website-* lundvt.org

Services Provided- Offers broad range of services statewide including confidential

adoption services to pregnant and parenting teens, women and families; teen pregnancy prevention education programs for schools and youth groups; residential program for pregnant women; resource and referral information; in Chittenden County: offers affordable childcare for birth to three year olds; playgroups, preschools and before and after school programs in rural

communities; free parenting education workshops; Boot Camp for new dads; Reach Up offers life skills; home visiting programs;

sliding fee scale.

Organization- Vermont Foster Parents

Phone Numbers- 800-746-7000; 479-4260 (Barre); 442-8138 (Bennington);

257-2888 (Brattleboro); 863-7370 (Burlington); 295-8840 (Hartford); 388-4660 (Middlebury); 888-4576 (Morrisville); 334-6723 (Newport); 786-5817 (Rutland); 527-7741 (St. Albans); 748-8374 (St. Johnsbury); 885-8900 (Springfield)

**Services Provided-** Adoption services

### AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

Organization- The Infectious Disease Unit (The Comprehensive Care Clinic)

at University of Vermont Medical Center

Address- Medical Center Campus, East Pavilion, Level 5

111 Colchester Ave., Burlington, VT 05401

**Phone Number-** 847-4594

Services Provided- Offers anonymous and confidential HIV testing. Provides

treatment for sexually transmitted infections. Provides full-service medical care for persons diagnosed with HIV infection. Counseling and follow-up for sexual assault victims being treated to prevent

HIV transmission.

Organization- Vermont CARES

Address- P. O. Box 5248, Burlington, VT 05401

**Phone Numbers-** 863-2437; 800-649-2437

*Fax Number-* 864-7730

Email- Vermontcares@vtcares.org

Website- www.vtcares.org

Population Served- Vermonters with HIV

Services Provided- Offers community education; prevention; direct services to improve

quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each person's unique needs. Residential program; counseling; peer outleash, advocacy,

women's program.

**Phone Number-** Colchester 655-8328; Montpelier 229-4560; Rutland 775-5884;

St. Johnsbury 749-9061

Organization- Vermont Department of Health

**Address-** 108 Cherry Street, Burlington VT 05401 **Hotlines-** 800-244 7639 (M- F, 8 a.m.- 4:30 p.m.)

800-882-2437 (VT) 800-227-8922 (National STD hotline)

**Phone Numbers-** 863-7245, 800-319-3141 (TTY)

*Fax Number-* 863-7314

**Population Served-** Vermonters sexually at risk

Services Provided- Provides information on sexually transmitted diseases, transmission

and risk factors; testing; information on confidential and anonymous HIV testing sites.

ALCOHOL & SUBSTANCE ABUSE

Organization- Alcoholics Anonymous

Address- P. O. Box 1212, Burlington, VT 05402

**Phone Number-** 864-1212 (hotline) **Website-** www.aavt.org

Services Provided- Support groups for recovering alcoholics.

Organization- Day One at University of Vermont Medical Center

Address- 3rd Floor, 1 South Prospect Street, Burlington. VT 05401

**Phone Number-** 847-3333

Services Provided- Offers outpatient treatment for substance use and co-occurring

disorders. Provides screening, assessment, treatment and referral for addictions, utilizing master-level clinicians and an addiction psychiatrist, an Intensive Outpatient Program (IOP), group and individual counseling, psychiatric services and psychopharmacology.

Organization- Maple Leaf Farm

Address- 10 Maple Leaf Road, Underhill, VT 05489

**Phone Number-** 899-2911

Services Provided- Residential detoxification program for adults.

Organization- The Tobacco Cessation Program at

University of Vermont Medical Center

Address- 199 Main Street, Suite 150 Burlington VT 05401

**Phone Number-** 847-2278

Email- Quittobaccoclass@vtmednet.org

Services Provided- Individual, confidential services provided by a trained tobacco

treatment specialist, free nicotine replacement (gum, patch,

lozenge) to assist in the quitting process.

Organization- Vermont Department of Health -

Division of Alcohol and Drug Abuse Programs

Address- P. O. Box 70, Burlington, VT 05401
Phone Number- 651-1573
Fax Number- 651-1550

Email- AHS.VDHADAPC@state.vt.us

Services Provided- Provides information and referral for substance abuse issues to help

Vermonters prevent and eliminate the problems caused by alcohol and other drug use; offers community and school-based substance abuse programs; maintains 10 regional offices throughout the state; plans, supports and evaluates a comprehensive system in partnership with other public and private organizations to provide education, prevention, intervention, treatment, recovery and research services.

### **BLIND & VISUALLY IMPAIRED**

Organization- Department of Disabilities, Aging and Independent Living

(DAIL)

Address- 103 South Main Street, Waterbury, VT 05671

**Phone Numbers-** 888-405-5005

Website- www.dad.state.vt.us/dbvi/

Services Provided- Operates offices statewide to assist blind and visually impaired of all

ages, regardless of income; offers a wide range of services and vocational rehabilitation to help Vermonters achieve or maintain fullest economic independence, self-reliance and social integration.

Organization- Vermont Association for the Blind and Visually Impaired

Contact- Steven P. Pouliot, Executive Director

Address- 60 Kimball Avenue, South Burlington, VT 05403

**Phone Number-** 863-1358 or 800-639-5861

*Fax Number-* 863-1481

*Email-* general@vabvi.org *Website-* www.vabvi.org

Services Provided- The Vermont Association for the Blind and Visually Impaired

(VABVI), a non-profit organization founded in 1926, is the only private agency to offer Daily Living Skills Training, Orientation and Mobility, Educational Support, Peer Assisted Learning and Support Groups, Training in Adaptive Technology, Recreation and Leisure Activities and Volunteer Services to visually impaired Vermonters. Each year we served hundreds of children from birth to age 22 and adults age 55 and over. Our mission is to enable

Vermonters with vision problems, whether blindness or impairments, to achieve and maintain independence.

Population Served- Entire state of Vermont with offices in South Burlington,

Montpelier, Rutland and Brattleboro.

### **CHILD ABUSE**

Organization- Prevent Child Abuse Vermont

Address- P.O. Box 829, Montpelier, VT 05601

Phone Number- 1-800-CHILDREN; 802-229-5724

Fax Number- 223-5567
Website- www.pcavt.org

Services Provided- Provides parent's helpline; weekly self-help support groups; programs

and training on parenting and providing safe environments for children and teens; programs include Shaken Baby Syndrome Prevention Trainings, Sexual Abuse Free Environment for Teens (SAFE-T), understanding and Responding to the Sexual Behavioral of Children and Care for Kids; free resource directory updated annually;

Vermont Parents' Home Companion.

Organization- Vermont Center for Prevention & Treatment of Sexual Abuse

Address- 103 South Main Street, Waterbury, Vermont 05671

**Phone Number-** 769-6329

Population Served- Children, adolescents and adults

Services Provided- Resource and referral service to prevent and treat sexual abuse of

children, adolescents and adults.

Organization- Vermont Children's Alliance

Address- P.O. Box 254, Richmond, VT 05477

**Phone Number-** 735-7984

**Email-** jenn@vtchildrensalliance.org **Website-** www.vtchildrensalliance.org

Services Provided- The Vermont Children's Alliance is a non-profit network of children's

advocacy centers, all of which are committed to working together to improve the way Vermont supports and responds to victims of child abuse and child sexual abuse. Our Alliance Programs can be found throughout Vermont and currently serve abused children and their

families in almost every county.

Organization- Vermont Department for Children and Families-

Child Welfare and Youth Justice

Address- 103 South Main Street, Waterbury, VT 05671

Phone Numbers- 800-649-8285 (After hours Emergency Services Program)

241-2131

Website - www.dcf.state.vt.us

Population Served- Children

Services Provided- Child Welfare and Youth Justice Division is responsible for child

protection, juvenile justice and residential licensing; investigates reports of child abuse; provides treatment or out-of-home care for

abused, neglected or delinquent youth.

### CHILDREN & FAMILIES

Organization- American Red Cross, Northern Vermont Chapter

Address- 29 Mansfield Avenue, Burlington, VT 05401

**Phone Number-** 660-9130 **Fax Number-** 660-9136

Website- www.nvtredcross.org

Services Provided- Provides a wide range of community services to families including

survivor support for disaster victims; HIV support; offers courses in first aid, CPR, babysitting; swimming and life guarding for

adults and youth.

Organization- Lund Family Center

Address- 76 Glen Road, Burlington, VT 05406

**Phone Numbers-** 864-7467; 800-639-1741; 800-253-0191 (TDD/TTY)

*Fax Number-* 864-1619

*Email-* lund@lundvt.org *Website-* lundvt.org

Services Provided- Offers broad range of services statewide for pregnant and parenting

teens including confidential adoption services, teen pregnancy prevention education programs for schools and youth groups;

resource and referral information.

Organization- Family Network

Address- 600 Blair Park Road, Suite 240, Williston, VT 05495

**Phone Number-** 800-800-4005 **Fax Number-** 876-6291

*Email-* info@vermontfamilynetwork.org *Website-* VermontFamilyNetwork.org

Services Provided- Helps families with children with special needs find support from

other parents, healthcare professionals, and the communities in

which they live.

Organization- Vermont Agency of Human Services - Office of Child Support

Address- 103 South Main Street, Waterbury, VT 05671

**Phone Numbers**- 800-786-3214; 800-253-0191

Services Provided- Helps Vermonters establish and enforce child support court orders;

locates missing parents; ensures the steady flow of economic

support to Vermont children.

Organization- Vermont Department for Children and Families-

Child Development Division

**Address**- 103 South Main Street, Waterbury, VT 05671 **Phone Numbers**- 241-3110; 800-649-2642; 800-287-0589

Website - www.dfc.vermont.gov/cdd

Services Provided- Advocates for children, licenses childcare homes and facilities;

provides fee scale subsidy for childcare, protective services and family support childcare; oversees a statewide system that promotes

and supports safe, accessible, quality child care for Vermont

families.

Organization- Vermont Department for Children and Families-Address- 103 South Main Street, Waterbury, VT 05671

**Economic Services Division (formerly PATH)** 

**Phone Numbers**- 800-479-6151

Website- www.dcf.vermont.gov/esd

Services Provided- Promote the social, emotional, physical and economic well being and

the safety of Vermont's children and families through the provision of protective, developmental, therapeutic, probation, economic, and other support services for children and families in partnership with schools, businesses, community leaders, service providers, families, and youths statewide. Oversees the Food Stamp program, Welfare-to-

Work (Reach Up), Home Heating Assistance, General and

Emergency Assistance, The Essential Person Program (AABD), and

Health Care Eligibility (Medicaid).

Organization- Vermont Department for Children and Families-

Family Services (formerly SRS)

Address- 103 South Main Street, Waterbury, VT 05676 Phone Numbers- 241-2131

Website- www.dcf.vermont.gov/fds

Services Provided- Administers Juvenile Justice (Woodside, Juvenile Justice Services),

Child Welfare Services (Permanency Planning, Residential Licensing,

Quality Assurance, Policy and Planning, ICPC/ICJ), a Resources Unit (Foster Care, Residential Services,

Transitional Services, Adoption, and Contracted Services), and

the Child Safety Unit (ESP, SIU).

Organization- Vermont Department of Health -

Division for Children with Special Needs

Address- 108 Cherry Street, Burlington, VT 05482 **Phone Number-** 800-660-4427 (Voice/TTY); 863-7338

**Website-** www.healthyvermonters.info

**Population Served-** Families and children

Services Provided- Provides evaluation and diagnostic services; offers limited financial

assistance to children with chronic or disabling conditions or with

developmental problems.

Organization- Vermont Family Network

See "Disability Services"

Organization- VT Federation of Families for Children Mental Health

See "Counseling of Mental Health"

Organization- Prevent Child Abuse Vermont See "Child Abuse"

### **COUNSELING & MENTAL HEALTH**

Organization- Day One at University of Vermont Medical Center

Address- 3rd Floor, 1 South Prospect Street, Burlington. VT 05401

**Phone Number-** 847-3333

**Services Provided**- Offers outpatient treatment for substance use and co-occurring

disorders. Provides screening, assessment, treatment and referral for addictions, utilizing master-level clinicians and an addiction psychiatrist, an Intensive Outpatient Program (IOP), group and individual counseling, psychiatric services and psychopharmacology.

Organization- Medical Psychology Services

at the University of Vermont Medical Center

**Phone Number-** 847-3634

Services Provided- Counseling and psychotherapy, with a particular focus on

supporting children, adolescents, adults, and families addressing

major medical problems.

Organization- National Alliance for the Mentally Ill (NAMI-VT)

Address- 132 South Main Street, Waterbury, VT 05676

*Hot Line-* 800-639-6480 (24-hour)

**Phone Number-** 244-1396 **Fax-** 244-1405

Population Served- Mentally ill individuals and their families

Services Provided- A member-supported organization whose primary mission is to

provide advocacy, public education and support to those who suffer from serious mental illness and their families; concerned citizens and mental health professionals are encouraged to join, whether or

not they have an ill family member.

Organization- Seneca Center at University of Vermont Medical Center

**Address-** 6th Floor, UHC Campus, 1 South Prospect Street,

Burlington, VT 05401

Phone Numbers- 847-3333

Services Provided- Combined cognitive behavioral therapy and medication

management for Mood Disorders and Anxiety Disorders. An intensive Outpatient Program for people who need higher level of services, and a Partial Hospital Program for people who would

otherwise require hospital care.

Organization- Vermont Association for Mental Health

Address- P.O. Box 165, 100 State Street, Suite 352, Montpelier VT 05602

**Phone Numbers-** 222-6263; 800-639-4052

Fax Number- 225-6468

**Services Provided-** Promotes mental health and substance abuse issues.

Organization- The Vermont Center for Children, Youth and Families

at the University of Vermont Medical Center

**Phone Number-** 847-4563

Fax Number- 847-7998

Website- http://www.fletcherallen.org/Psychiatry/services.html
Services Provided- Comprehensive evaluation and treatment of children and

adolescents through the Vermont Family Based Approach to

improving health and mental health.

Organization- Vermont Federation of Families for Children's Mental Health

Address- P. O. Box 1571, Williston, VT 05495

**Phone Number-** 800-639-6071; 876-7021

*Fax Number*- 828-2159 Website- vffcmg.org

Services Provided- Parent run organization focused on the needs of children and youth

with emotional, behavioral or mental disorders and their families.

### DEAF & HARD OF HEARING

Organization- Deaf Vermonters Advocacy Services

Address- P. O. Box 61, South Barre, VT 05670

**Phone Number-** 661-4091 Videophone/Voice

Fax Number- 479-9446

Email- kdarling@dvas.org Website- www.dvas.org

Services Provided- Provides advocacy for deaf and hard of hearing victims of abuse, as

well as information and referral for area agencies; advocates for legal, medical or whatever issues are necessary; provides trainings to Domestic Violence agencies, court personnel, EMTs and police on

how to communicate with deaf people.

Organization- Vermont Center for the Deaf and Hard of Hearing

Address- 147 Knight Lane, Suite 101, Williston, VT 05495

**Phone Numbers-** 879-4787 (V/TTY); 879-9329 (TTY only)

Fax Number- 879-4831 Website- vcdhh.org

Services Provided- Provides accessible advocacy and counseling services statewide;

provides education and outreach programs; support for

students/educational teams in public schools.

Organization- Vermont Interpreter Referral Service (VIRS)

Address- 130 Austine Drive, Suite 110, Brattleboro, VT 05301 **Phone Number-** 254-3920 (V/TTY); 800-639-1519 (VT only; V/TTY)

Fax Number- 258-9564 Email- virs@sover.net Website- www.virs.org

Fees Charged- Fee for sign language services

**Services Provided**- Provides statewide interpreters and CART (Computer Assisted real Time Captioning) referral services; secures sign language interpreters for all Vermonters (hearing and deaf); provides a list of interpreters

for emergency situations; fee for sign language services.

### **DISABILITY SERVICES**

Organization- Agency of Human Services - Department of Disabilities,

Aging and Independent Living

Address- 103 South Main Street, Waterbury, VT 05671

**Phone Number-** 241-2401; 241-2400 (TTY) Website- www.dail.vermont.gov

**Services Provided-** Offers programs to assist older persons, children and adults with

disabilities to live as independently as possible.

Organization- Disability Rights Vermont

Address- 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 229-1355, Toll Free: 800-834-7890

*Fax Number-* 229-1359

Services Provided- A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal

services, and support for crime victims with disabilities by phone or

in person. Services are free and confidential.

Organization- Vermont Center for Independent Living

Address- 11 East State Street, Montpelier, VT 05602

**Phone Numbers-** 800-639-1522; 229-0501; 800-229-0501 (Voice and TTY) **Fax Number-** 229-0503

Email- info@vcil.org
Website- www.vcil.org

Services Provided- Provides advocacy counseling for Vermont residents with

disabilities, including one-on-one support; counsels on how to problem solve and enhance the ability to advocate; provides Meals

on Wheels, the Home Access Program and other services.

### **DOMESTIC & SEXUAL VIOLENCE**

Organization- Family Network

Address- 600 Blair Park Road, Suite 240, Williston, VT 05495

**Phone Numbers-** 800-800-4005 **Fax Number-** 876-6291

Email- info@vermontfamilynetwork.org
Website- VermontFamilyNetwork.org

Services Provided- Helps families with children with special needs find support from

other parents, healthcare professionals and the communities in

which they live.

Organization- Safe at Home Program

**Address-** P.O. Box 1568, Montpelier, VT 05601-1568

**Phone Number-** 828-0586; 800-439-8683 (VT only)

Email- safeathome@sec.state.vt.us

Website- http://sec.state.vt.us/otherprg/safeathome/safeathome.html
Services Provided- The Safe at Home Program is part of an overall safety plan for

victims of domestic violence, sexual assault and stalking (and their children). Participants includes those who live in a location unknown to the abuser. The program provides participants with a substitute mailing address to be used as their legal residence, work and/or school address. First-class mail is sent to a substitute post office box, where it is then foward, at no cost, by the Safe at Home program to the participant's confidential location. The program provides a substitute address so abusers cannot locate victims through the public record system (i.e., voter registration, motor vehicle records, marriage or birth records.) The program also permits participants to vote in their districts as "blind ballot" absentee voters. You may apply to the program by contacting a domestic violence/sexual assault program in your community. Please call Safe at Home or check our website for a listing of advocates in the program.

Organization- Spectrum Youth & Family Services

Address- 177 Pearl Street, Burlington, VT 05401

**Phone Number-** 864-7423

Website- www.spectrumvt.org

Services Provided- Programs for youth ages 14-24; Drop-In Center, Shelter, Transitional

Housing, Mental Health and Substance Abuse Counseling, Case

Management.

Organization- Vermont Center for Prevention & Treatment of Sexual Abuse

Contact- Kris Goldstein, Program Chief

Address- 103 South Main Street, Waterbury, VT 05671

**Phone Number-** 802-651-1663 (main line)

Fax Number- 802-951-5086

*Email-* kris.goldstein@state.vt.us

Services Provided- Resource and referral service to prevent and treat sexual abuse of

children, adolescents and adults.

Organization- Vermont National Guard, Sexual Assault Prevention

and Response Office

Address- 789 National Guard Road, Colchester VT 05446

**Phone Number-** 338-3149 **Fax Number-** 338-3445

Website- http://www.vtguard.com/resources/organization/saprp.html

Services Provided- Confidential and Non-Confidential support services to members of

the Vermont National Guard and their dependants. Services include reporting options within the Vermont National Guard, Victim advocacy services, assistance throughout the medical process - to include line of duty determinations, and referrals to chaplains, medical providers, law enforcement, behavioral health resources, and

specific military sexual assault resources.

Organization- Vermont Network Against Domestic and Sexual Violence

Address- P. O. Box 405, Montpelier, VT 05601

**Phone Number-** 223-1302 **Fax Number-** 223-6943

Email- vtnetwork@vtnetwork.org

Website- www.vtnetwork.org
Services Provided- A network of 16 rape crisis and battered women's organizations

statewide whose mission is to end the abuse of women and children; provides victims and survivors of domestic violence and sexual assault with services and referrals including court and legal advocacy; hospital, housing and social service advocacy; shelter; emotional support and counseling; sponsors support groups; conducts

community education programs; coordinates public policy, statewide

trainings, consultation.

See Statewide Resources for list of local programs

### **ELDER ABUSE**

Organization- Vermont Adult Protective Services

Address- 103 S. Main Street, Ladd Hall, Waterbury, VT 05671

**Phone Number-** 800-564-1612; 871-3317

*Fax Number-* 871-3318

*Website-* www.dlp.vermont.gov/protection

Services Provided- Investigates allegations of domestic, sexual or institutional abuse of

people with disabilities over the age of 60 years old.

### **EMPLOYEE ASSISTANCE**

Organization- Department of Labor - Employment & Training

Address- 5 Green Mountain Drive, Montpelier, VT 05602

Phone Numbers- 828-4301; 800-423-6181 Website- www.labor.vermont.gov

Services Provided- Job Placement and Training.

### **GENDER IDENTITY**

Organization- Equality Vermont

Address- P.O. Box 1125, Montpelier, VT 05602

**Phone Number**- 888-825-4989 (toll free) **Services Provided**- Education and referral for lesbian, gay, bisexual, transgender and

questioning youth

Organization- Outright Vermont

Address- P.O. Box 5235, 241 N. Winooski Avenue, Burlington, VT 05402

**Phone Numbers-** 865-9677; 800-GLB-CHAT

Website- outrightvt.org

Services Provided- Fosters sensitivity and understanding of the issues facing lesbian, gay,

bisexual, transgender and questioning youth; challenges stereotypes and prejudice through education and outreach; seeks an environment where young people can realize their potential, free from hate and fear; offers weekly support groups and one-on-one discussions; provides free HIV testing; sponsors substance-free events.

### HATE CRIMES & CIVIL RIGHTS VIOLATIONS

Organization- American Civil Liberties Union (ACLU)

Address- 137 Elm Street, Montpelier, VT 05602

**Phone Number-** 223-6304

*Email-* info@acluvt.org *Website-* www.acluvt.org

Services Provided- The ACLU protects and enhances the civil liberties of all

Vermonters. Services are free.

Organization- Office of the Attorney General - Civil Rights Unit

Address- 109 State Street, Montpelier, VT 05609

Phone Number- 888-745-9195 (toll free); 828-3657

Fax- 828-2154

Website- www.atg.state.vt.us

Services Provided- Assists victims of hate crimes with injunctions and those with

employment discrimination complaints; offers hate crime training.

Organization- CVOEO Fair Housing Project
Address- 294 North Winooski Avenue, Burlington, VT 05401

**Phone Numbers-** 800-287-7971; 660-3456

Fax Number- 651-4179

Email- fhp@cvoeo.org Website- vtfairhousing.org

Services Provided- A non-profit community action agency working to eradicate housing

discrimination in Vermont through education, outreach and

enforcement of fair housing laws; assists victims of discrimination and hate crimes, investigates complaints, and works with attorneys to pursue litigation when necessary; provides information on housing-

based hate crimes.

Organization- Human Rights Commission

**Address-** 14-16 Baldwin Street, Montpelier, VT 05633 **Phone Number-** 800-416-2010; 877-294-9200 (TTY)

Fax Number- 828-2481

Email- human.rights@state.vt.us Website- www.hrc.vermont.gov

Population Served- Vermonters whose civil rights have been violated

Services Provided- Investigates discrimination claims in areas of housing, state government

and public accommodations; helps parties resolve disputes; takes legal action in the courts when necessary; conducts workshops on civil

rights issues; provides information and referral services.

### **HEALTH & DENTAL CARE**

Organization- Blue Cross Blue Shield of Vermont

Address- P.O. Box 186, Montpelier, VT 05601

**Phone Number-** 800-255-4550 Website- www.bcbsvt.com

**Services Provided-** Offers wide range of programs to support families and children

including, Eat Smart Vermont, Bear Hugs, Domestic Violence Program, heroin addition support and Youth Improvement Initiatives.

Organization- The Frymoyer Community Health Resource Center

at University of Vermont Medical Center

Address- Ambulatory Care Center, Main Pavilion, Level 3

111 Colchester Avenue, Burlington VT 05401

Phone Number- 847-8821

**Services Provided-** Offers access to the most current health information, including

support groups, free access to online medical journals, databases and books. Email access available for patients and family members; staff

will answer questions and help locate health information.

Organization- The Health Assistance Program at

**University of Vermont Medical Center** 

Address- 199 Main Street, Suite 150, Burlington VT 05401

**Phone Number-** 847-6984

Website- www.vermonthealthcare.gov

Services Provided- Provides assistance with obtaining ongoing healthcare at reduced cost

or free, access to affordable medications, medical equipment and supplies. Referrals to community resources and state programs. Staff

provides case management regarding health concerns.

Organization- University of Vermont Medical Center -

Extension Bridge to Health

Address- 278 South Main Street, Suite 2, St. Albans, VT 05478

 Phone Number 802-524-6501 x447

 Fax Number 802-524-6062

 Email nwolcott@uvm.edu

Website- www.uvm.edu/extension/agriculture/faccp

**Services Provided-** Provides health care access information, care coordination,

interpretation and education.

**Population Served-** Latino migrant farm workers and their children.

### HOUSING, TENANT AND TRANSPORTATION RESOURCES

Organization- Cathedral Square Corporation

Address- 308 Pine Street, Burlington, VT 05401

**Phone Number-** 863-2224 **Fax Number-** 863-6661

Website- www.cathedralsquare.org

Services Provided- Nonprofit providing affordable housing to elders, low income persons and persons with disabilities; serves Addison, Bennington,

Caledonia, Chittenden, Franklin, Lamoille, Rutland, Washington,

Windham and Windsor counties.

Organization- Good News Garage

Address- 331 N. Winooski Avenue, Burlington, VT 05401

**Phone Number-** 864-3667, 877-GIVE-AUTO

Fax Number- 864-6033

Website- www.goodnewsgarage.org

Services Provided- Jump Start, a vehicle purchase program for low-income

Vermonters, offers cars for about half of their retail value (averaging about \$3,000 per car). This program has a contract with Vermont Reach Up Program; participants in Reach Up should contact their case managers for information. The Ready to Go statewide ride service program is also for low-income Vermonters, providing non-emergency medical transportation to Reach Up and Vocational

Rehabilitation participants, and to Medicaid recipients in

Chittenden and Franklin Counties.

Organization- Housing Vermont

Address- 123 St. Paul Street, Burlington, VT 05401

Phone Number- 863-8424 Fax Number- 660-9034 Website- hvt.org

Services Provided- Nonprofit syndication and development company creating

permanently affordable rental housing for Vermonters through partnerships with local organizations, public agencies and the

private sector.

Organization- Vermont State Housing Authority (VSHA)

Address- 1 Prospect Street, Montpelier, Vermont 05602

**Phone Number-** 828-3295; 800-798-3318 (TDD)

Fax Number- 828-3248
Website- www.vsha.org

Services Provided- Provides affordable housing to families in need; pursues opportunities

to make housing more accessible and affordable for Vermonters.

Organization- Vermont Tenant's Association

*Hotline-* 864-0099

(24-hour message service; calls returned 9 a.m.- 4 p.m.)

Services Provided- Provides information about tenant's rights under the Vermont Landord Tenant laws the publication "Renting in Vermont" ca

Landlord-Tenant law; the publication, "Renting in Vermont", can be ordered by calling above number; does not provide legal

representation.

### **HUMAN TRAFFICKING SERVICES**

Organization- B.E.S.T. (Building Empowerment by Stopping Traffficking)

Contact- Linda Sullivan

**Phone Number-** Victims Hotline: 855-BEST811 (855-237-8811)

Judge Direct Referral Line: 855-811-LAWS (855-811-5297)

Website- www.beststoptrafficking.org

*Email-* linda.sullivan@beststoptrafficking.org

Services Provided- Provides Trained Pro Bono Attorneys and Trained Pro Bono

Certified Life Coaches for Victims of Human Trafficking Globally. Provides B.E.S.T. Matrix to identify Victims of Human Trafficking and provides Expert Testimony in the area of Human Trafficking and to assist with the determination of proper placement for

identified Victims of Human Trafficking

Organization- Give Way to Freedom

Contact- Edith Klimoski, Director

Courtney Schaad, President

Address- P.O. Box 8408, Essex Jct, VT 05452

**Phone Number-** 316-1003

Website- www.givewaytofreedom.org Email- edith@givewaytofreedom.org

Services Provided- Advocacy, Care, and Empowerment for Trafficked Persons. Give Way to Freedom, Inc. is a private foundation that promotes

awareness of Human Trafficking and support hands on projects that provide care and empowerment for people who have been trafficked.

Organization- The Rapid Response Support System (RRSS)

Address - P.O. Box 8408, Essex Junction, VT 05451

Phone Number- 211

Services Provided- Ensures emergency support including shelter, transportation, food and other basic needs to victims and potential victims of human

trafficking at the earliest possible point after having been identified by a First Responder (such as law enforcement or emergency medical providers). Response Facilitators for the RRSS are trained in trauma-informed support, and equipped with comprehensive resources to assist individuals in understanding their rights and options, providing them their basic needs, and connecting them to

longer term support services should they wish to do so.

Organization- Refugee Resettlement

See Page 131

Organization- South Royalton Legal Clinic

See Page 111

Organization- Spectrum

See Page 33

Organization- U.S. Attorney's Office

See Page 171

Organization- VT Center for Crime Victim Service

See Page 132

Organization- VT Network Against Domestic Violence & Sexual Assault

See Page 164

Organization- Vermont Worker's Center

Address- 294 N. Winooski Avenue, Burlington, VT 05401

Phone Number- 861-4892

Website- www.workerscenter.org

### LAW ENFORCEMENT

See "Vermont Police Agencies"

### LEGAL ASSISTANCE

Organization- American Civil Liberties Union See Hate Crimes

Organization- Attorney General's Office

Address- 109 State Street, Montpelier, VT 05609

**Phone Number-** 828-3171 **Fax Number-** 828-2164

Organization- Consumer Assistance Program

Address- 104 Morrill Hall, University of Vermont, Burlington, VT 05405

**Phone Number-** 800-649-2424 **Fax Number-** 802-304-1014

**Website-** www.uvm.edu/consumer **Population Served-** Victims of consumer fraud

Services Provided- Complaint-handling branch of Vermont Attorney General's

Consumer Protection Division that enforces the Consumer Fraud Act; mediates complaints relating to allegedly unfair and deceptive practices related to goods or services purchased, from car repair to

mail order.

Organization- Have Justice Will Travel

Address- 9580 Vermont Route 113, Chelsea, VT 05038

**Phone Numbers-** 800-649-2424; 877-496-8100

Fax Number- 685-4663

Email- hjwt@together.net

Website- www.havejusticewilltravel.org

Services Provided- Legal and supportive services for battered, low-income women and

their children; innovative, mobile, multi-service program that assists

victims of domestic abuse through the legal process.

Organization- Human Rights Commission

See Hate Crimes & Civil Rights Violations

Organization- South Royalton Legal Clinic

Address- P.O. Box 117, Chelsea Street, South Royalton, VT 05068

**Phone Number-** 831-1500 **Fax Number-** 881-1115

**Services Provided**- Provides legal assistance to victims of trafficking in Vermont.

Organization- U.S. Attorney's Office - Victim Witness Program

Contact- Victim Witness Coordinator, Aimee Stearns Address- P. O. Box 570, Burlington, VT 05402

**Phone Numbers-** 951-6725; 652-1140 (TTY)

Fax- 951-6540

Email- aimee.stearns@usdoj.gov

Services Provided- Assists victims of federal crimes statewide through the criminal justice

process.

Organization- Vermont Legal Aid

See Vermont Legal Aid - Page 163

### **REFUGEE & MINORITY RESOURCES**

Organization- Association of Africans Living in Vermont

Address- 20 Allen St. 3rd Floor, Burlington, VT 05462

**Phone Number-** 985-3106 **Fax Number-** 881-0521

Website- www.aalv-vt.org

Services Provided- AALV helps new Americans from all parts of the world gain

independence in their new communities through a range of free integrations services, including bridging case management, workforce development, behavioral health awareness, and interpreter service programming. With support from out multicultural, multilingual staff, our clients are able to smoothly transition to living to working

in vermont.

Organization- South Royalton Legal Clinic/Vermont Immigration Assistance

Address- P.O. Box 117, South Royalton, VT 05068

**Phone Number-** (802) 831-1500

Services Provided- Protects the rights of immigrants in domestic violence, human rights,

and general civil rights in critical immigration procedures. VIA provides free legal services for low-income immigrants and refugees.

Organization- University of Vermont Extension – Bridges to Health

Address- 278 South Main Street, Suite 2, St. Albans, VT 05478

Phone Number- 524-6501 x447

Fax Number- 524-6062

*Email-* nwolcott@uvm.edu

Website- www.uvm.edu/extension/agriculture/faccp

Services Provided- Provides health care access information, care coordination,

interpretation and education.

**Population Served-** Latino migrant farm workers and their children.

Organization- Vermont Refugee Resettlement Program

A Field Office of US Committee on Refugees and Immigrants (USCRI)

Address- 462 Hegemann Ave, Suite #101, Colchester, VT 05446

**Phone Number-** 655-1963 **Fax Number-** 655-4020

Website- www.refugees.org and www.vrrp.org

Population Served- Aids documented refugees, immigrants, asylees resettling in

Vermont.

Services Provided- Case management; financial assistance; support and settlement

services; immigration and family reunification; interpreter and translation services; employment services; English language training and ESL classes for adults and children; volunteer programs;

citizenship programs; social adjustment and mental health services;

community education.

Organization- Migrant Justice

Address- 294 N. Winooski Avenue, Ste 130, Burlington, VT 05401

**Phone Number-** 479-7547 **Fax Number-** 479-7548

Organization- Vermont Worker's Center Worker Justice Support Line

**Phone Number-** 802-658-6770

*Email-* info@migrantjustice.net *Website-* www.migrantjustice.net

Services Provided- Spanish speakers available. Workplace problem-solving for farm

workers and others.

### SUICIDE AWARENESS/RESOURCE OFFERING/SUPPORT GROUPS FOR SUICIDE SURVIVORS

Organization- Vermont Chapter of the Association for Suicide Prevention

**Phone Numbers-** 802-479-9450; 802-223-4111

Website- www.afspvermont.org

Services Provided- Offers two support groups per month (Burlington and Montpelier)

Library of suicide prevention resources.

### **VICTIM ASSISTANCE & ADVOCACY**

Organization- Deaf Victims Advocacy Services See Deaf & Hard of Hearing Organization- Human Rights Commission

Address- 135 State Street, Drawer 33, Montpelier, VT 05633

**Phone Number-** 828-2480 **Fax Number-** 828-2481

Services Provided- Investigates civil rights discrimination claims in areas of housing, state

government and public accommodations; helps parties resolve disputes; takes legal action in the courts when necessary; conducts workshops on

civil rights issues; provides information and referral services.

Organization- Safe at Home

See Domestic & Sexual Violence

Organization- Vermont Center for Crime Victim Services

Address- 58 South Main Street, Suite 1, Waterbury, VT 05676

**Phone Numbers-** 241-1250; 241-1258 (TTY)

1-800-750-1213 (VT only); 1-800-845-4874 (TTY)

*Fax Number-* 241-1253

Website- www.ccvs.state.vt.us

Services Provided- Supports victims of crime; coordinates victim advocacy; Victim

Compensation Program provides limited financial assistance to victims of violent crime who have experienced financial loss as a direct result of the crime and have no other means of reimbursement, such as insurance; Victim Assistance Program provides assistance, advocacy and information to crime victims; Victim Advocates guide victims through all aspects of the criminal justice process and acts as liaison with the State's Attorney and other criminal justice agencies; also provides community outreach to

educate and increase awareness of crime victims.

See State's Attorney Victim Advocacy section for further services

Organization- The Vermont Children's Alliance, State Chapter

**Contact-** Jennifer Poehlmann, Executive Director **Address-** P.O. Box 254, Richmond, VT 05477

**Phone Number-** 735-7984

Email- jenn@vtchildrensalliance.org

Contact- Patti Randall, Assistance Director

**Phone Number-** 379-8846

**Email-** patti@vtchildrensalliance.org

Organization- Disability Rights Vermont

(formerly Vermont Protection and Advocacy)

Address- 141 Main Street, Suite 7, Montpelier, VT 05602

**Phone Number-** 229-2603 (TTY); 800-834-7890

Fax Number- 229-1359

Services Provided- Private statewide agency dedicated to advancing the rights of people with mental health and disabilities issued investigates complaints of

with mental health and disabilities issues; investigates complaints of abuse and neglect, including physical and sexual assault, restraint and

seclusion, forced treatment, and harassment.

### **WOMEN'S HEALTH & PREGNANCY**

Organization- Healthcare Ombudsman

Address- 264 Winooski Avenue, P. O. Box 264, Burlington, VT 05402

**Phone Numbers-** 800-917-7787

Website- www.women.state.vt.us

Services Provided- Healthcare consumer concern line for pregnant women

Organization- Lund Family Center

See Domestic & Sexual Violence

Organization- Free Legal Clinic at The CRJC

Address- 108 Cherry St, St. Johnsbury, VT 05819

**Phone Number-** 748-2977

Services Provided- 1st Monday of the month. Serving the Northeast Kingdom.

6-8pm. Call for an appointment.

Organization- Planned Parenthood of Northern New England

Address- 128 Lakeside Avenue, Suite 301, Burlington, VT 05401

**Phone Number-** 1-800-287-8188 or 448-9700

Fax Number- 660-9435 Website- www.ppnne.org

Services Provided- Assists women and families in need of family planning; offers annual

exams and pap tests; breast exams and mammography referrals; birth control information and supplies; testing and treatment for urinary and vaginal infections; pregnancy testing; *Teen Walk-in Clinic*; adult immunization for flu, hepatitis B and other vaccine preventable diseases. With offices in Burlington and Williston.

### **WOMEN'S SERVICES**

Organization- Vermont Department of Health

Address- 108 Cherry Street, Burlington, VT 05482

**Phone Number-** 800-464-4343

Website- www.HealthyVermonters.info

Services Provided- Provides a wide range of programs to promote healthy lifestyles and

healthy families including Healthy Babies, Kids and Families, Dr. Dynasaur, Ladies First, Healthy Homes, Breast and Cervical Screening Program; immunization; lead screening; Medicaid outreach; alcohol, tobacco education; AIDS and communicable diseases education; programs for children with special needs.

Organization- Vermont Victim Advocacy Project

**Contact-** David Frey, Esq.

Address- Post Office Box 313, Woodbury, VT, 05681-0313

**Phone Number-** 225-8357

*Email-* help@vtvictimlaw.org *Website-* www.vtvictimlaw.org

Services Provided- The Vermont Victim Advocacy Project provides victims with legal

guidance and representation during the criminal case and education about Vermont's criminal justice system. Services are currently

limited to victims in Orange and Washington Counties.

Organization- Visiting Nurse Association

**Address-** 1110 Prim Road, Colchester, VT 05446 **Phone Number-** 658-1900; (Toll Free) 800-427-1908

Website- www.vncares.org

Services Provided- Provides prenatal and postpartum evaluation and support for

expecting and new mothers; home visits; parenting education;

family room; parent groups; play groups.

Organization- Vermont Commission on Women

Address- 126 State Street, Montpelier, VT 05633

**Phone Number-** 828-2851; 800-881-1561

Fax Number- 476-1381

Website- www.women.vermont.gov

Services Provided- Provides women and their families with information and resources

on issues relating to women and their families; works to find longterm solutions to these issues by increasing education, economic, social and health-related opportunities; offers an online resource

directory.

### YOUTH

Organization- SafeArt

Address- PO Box 251, Chelsea, VT

**Phone Number-** 802-685-3138 **Fax Number-** 802-685-3138

Website- tpenfield@safeart.org

Services Provided- Engages the transformative power of the arts in the prevention and healing of abuse and other trauma, including crimes. SafeArt offers

group and individual sessions, unique performances, creative workshops, and leader training, all designed to educate, inspire, and heal people and their communities. Drama, dance, music, poetry

and visual arts. No artistic experience necessary.

Organization- The Vermont Coalition of Runaway

and Homeless Youth Programs (VCRHYP)

Address- 38 Elm Street, P.O. Box 627, Montpelier, VT 05601

**Phone Number-** 802-229-9151 **Fax Number-** 802-229-2508

Website- www.vcrhyp.org
Services Provided- VCRHYP is a statewide Coalition of 14 member agencies

throughout Vermont that create a safety net for runaway, homeless, and other youth in distress. VCRHYP programs provide runaway and family stabilization services for youth up to age 18, providing youth with 24-hour access to safe, temporary shelter, basic life

youth with 24-hour access to safe, temporary shelter, basic life needs and counseling, family medication and other support services to help stabilize and reunify families. In addition, VCRHYP programs also provide Transitional Living Program services for youth ages 16-22, offering longer tern housing supports and access to safe, stable housing options, employment and education supports, and life skills education to help youth achieve self-

sufficiency.

# Support

## Education

## ALCOHOL & DRUG ABUSE PROGRAMS VERMONT DEPARTMENT OF HEALTH

Substance Abuse Prevention Consultants Community & School Based Substance Abuse Prevention

#### **BARRE**

Sarah Munro
Alcohol & Drug Abuse Programs
McFarland Office Building
5 Perry Street, Suite 250
Barre, VT 05641-4272
(802) 479-4250; (802) 479-4230 Fax
e-mail: Sarah.Munro@state.yt.us

#### **BENNINGTON**

Judith Fellows
Alcohol & Drug Abuse Programs
324 Main Street, Suite 2
Bennington, VT 05201
(802) 442-3929; (802) 447-6910 Fax
e-mail: judith.fellows@state.vt.us

#### **BRATTLEBORO**

Robin Rieske
Alcohol & Drug Abuse Programs
232 Main Street
No. Brattleboro, VT 05304
(802) 257-2885; (802) 257-2850 Fax
e-mail: Robin.Rieske@state.vt.us

#### BURLINGTON

Ryan Mitofsky Alcohol & Drug Abuse Programs 108 Cherry Street Burlington, VT 05401 (802) 863-7561; (802) 863-7571 Fax e-mail: Ryan.Mitofsky@state.vt.us

#### **MORRISVILLE**

Michelle Salvador Alcohol & Drug Abuse Programs 63 Professional Drive Morrisville, VT 05661 (802) 888-2581; (802) 888-2576 Fax e-mail:Michelle.Salvador@state.vt.us

#### **NEWPORT**

Jennifer Woolard
Emory Hebard State Office Building,
100 Main Street, Suite 220,
Newport, VT 05855
802-334-4391
e-mail: jennifer.woolard@state.vt.us

#### RUTLAND/MIDDLEBURY

Sarah Roy Alcohol & Drug Abuse Programs 300 Asa Bloomer State Office Building Rutland, VT 05701 (802) 786-5876; (802) 786-5180 Fax e-mail: Sarah.Roy@state.vt.us

#### ST. ALBANS

Mary Pickener Alcohol & Drug Abuse Programs 20 Houghton Street, Room 312 St. Albans, VT 05478 (802) 524-7918; (802) 527-5405 Fax e-mail: Mary.Pickener@state.vt.us

#### ST. JOHNSBURY

Justin Barton-Caplin
Alcohol & Drug Abuse Programs
10 Eastern Avenue, Suite 9
St. Johnsbury, VT 05819
(802) 748-5550; (802) 751-3229 Fax
e-mail: Justin.Barton-Caplin@state.vt.us

## WHITE RIVER JUNCTION SPRINGFIELD

Claudia Marieb
Vermont Department of Health
226 Holiday Drive, Suite 22
White River Jct., VT 05001-2024
(802) 295-8835; (802) 295-8832 Fax
e-mail: Claudia.Marieb@state.vt.us

## AREA AGENCIES ON AGING

Vermont's five Area Agencies on Aging are private, non-profit organizations that provide free information, assistance and support for adults age 60 and older (and their family caregivers). Services include senior meals, case management, health insurance counseling, transportation, caregiver support and respite, legal services, assistance with public benefits and other programs that promote the health, safety and wellbeing of older adults. Agency staff work closely with APS investigators, and respond to allegations of self-neglect involving individuals over the age of sixty. Contact them through the Senior HelpLine, 1-800-642-5119, or at the local numbers listed below.

#### **Central Vermont Council on Aging**

30 Washington Street Barre, Vermont 05641 (802)-479-0531 800-642-5119 Email: cvcoa@cvcoa.org

#### Champlain Valley Agency on Aging

76 Pearl Street, Suite 201 Essex Junction, Vermont 05452 1-802-865-0360 Email: info@cvaa.org

#### Council on Aging for Southeastern Vermont

56 Main Street Springfield, Vermont 05156 (802)-885-2655 Email: information@coasevt.org

#### Northeastern Vermont Agency on Aging

481 Summer Street, Suite 101 St. Johnsbury, Vermont 05819 (802)-748-5182 Email: info@nevaaa.org

#### Southwestern Vermont Council on Aging

Professional Building 1085 U.S. Route 4 Rutland, Vermont 05701-9039 (802)-786-5991 Email: seniorhelpline@svcoa.org

## ATTORNEY GENERAL'S OFFICE

## A Legal Resource for Crime Victims and Survivors

109 State Street Montpelier, VT 05609-1001 (802) 828-5512 Office (802) 828-2154 Fax (802) 828-3665 TTY ago.vermont.gov

#### The Criminal Division

The Criminal Division focuses resources on the following areas: homicide, drug trafficking, violent crimes & fraudulent crimes against vulnerable populations, public corruption, crimes involving computers and major environmental crimes. The division also reviews all instances in which a police officer uses deadly force.

#### Victim Services

The *Victim Advocate* provides assistance and information to crime victims, including information on the status of the court case, notification of hearings, preparation of victims for depositions and trial, establishing restitution amounts, assistance in filling impact statements, and applications for compensation.

#### The Medicaid Fraud & Residential Abuse Unit

This unit focuses its resources on patient abuse, which primarily includes the abuse, neglect and exploitation of the elderly and disabled adults and Medicaid provider fraud. The Unit has jurisdiction when the crime occurs in any Medicaid funded facility, including nursing homes or hospitals, or in any Medicaid-funded program or setting, such as in home health care or community care home settings.

## **COMMUNITY ACTION AGENCIES**

#### Bennington-Rutland Opportunity Council, Inc. (BROC)

Rutland, VT 05701 (802) 775-0878; (800) 717-2762 www.broc.org

#### Community Action Council, Inc. (CVCAC)

195 US Rte 302- Berlin Barre, VT 05641 (802) 479-1053; (800) 639-1053 (800) 846-9506 / 728-9506 (Randolph) (800) 639-8710 / 888-7993 (Morrisville) 222-5115 (Bradford) www.cvcac.org

#### Champlain Valley Office of Economic Opportunity, Inc. (CVOEO)

191 North Street/PO Box 1603 Burlington, VT 05402 (802) 862-2771; (800) 287-7971 www.cvoeo.org

#### North East Kingdom Community Action, Inc. (NEKCA)

70 Main Street/PÓ Box 346 Newport, VT 05855 (802) 334-7316; (800) 639-4065 748-6040 (St. Johnsbury) 266-7134 (Canaan) www.nekca.org

#### Southeastern Vermont Community Action, Inc. (SEVCA)

91 Buck Drive
Westminster, VT 05158-9618
(802) 722-4575; (800) 464-9951
254-2795 (Brattleboro)
885-6153 / 885-1019 (Springfield)
295-5215 (Hartford)
www.sevca.org

#### For more information please contact:

#### VT Agency of Human Services

Office of Economic Opportunity 103 South Main Street Waterbury, VT 05671 (802) 241-2454

## COMMUNITY RESTORATIVE JUSTICE CENTERS

The Community Justice Network of Vermont is made up of Community Justice Centers and Community Justice Programs statewide. Its mission is to broaden and strengthen Vermont's restorative practices through leadership, advocacy, education, and partnerships. Community Justice Centers (CJCs) and Community Justice Programs (CJPs) are community based and improve community health and public safety by helping people whose lives are disrupted by conflict or crime. They recognize the potential for citizens to live in harmony with their neighbors and to contribute to the civility and well-being of the community. In addition, CJCs/CJPs play a key role in successful offender re-entry to communities, including; intensive support services related to employment, housing, mentoring, social life and restoring the harm caused by their crime. The network is a 501(c) 3 non-profit and focuses on education, outreach, data collection, standards and best practice, communication/information sharing, training, networking and pursues grant funding opportunities on behalf of its members.

In Vermont, restorative justice panels are held by Community Justice Centers and Court Diversion programs for both adults and youth, and by Balance and Restorative Justice Programs (BARJ) for youth adjudicated in Family Court. There are 20 Community Justice Centers, 14 county-based Diversion programs, and 12 BARJ providers. Law enforcement, state's attorneys (prosecutors), courts and the Department of Corrections may refer people to one of these programs at different points in the criminal justice process - before a person is charged, after the person is charged but not convicted, after the person is convicted, or after the person is released from prison.

Regardless of what level of involvement in the criminal justice system, the Community Justice Centers/Programs, the Court Diversion Programs, and BARJ providers strive to operate based on the following principles.

#### 1. CRIME IS A VIOLATION OF PEOPLE AND RELATIONSHIPS.

- While crime is a violation of law—an act against the state—the primary concern is the physical, emotional, and social impact crime
  has on people and relationships.
- Crime harms and affects people—victims, family members, community members, offenders and others—damages relationships, and disrupts peace in the community.

#### 2. VIOLATIONS CREATE OBLIGATIONS.

- Each situation is complex and creates obligations to repair harm and to put things as right as possible, as defined by all parties.
- Offenders have a responsibility for their actions—to gain insight into how their actions have affected others, to make amends, and
  to learn ways to avoid future re-offense.
- The community has a responsibility to its members, including supporting victims' needs and offenders' responsibility to make amends for the harm they've caused.

## 3. RESTORATIVE JUSTICE ENGAGES VICTIMS, OFFENDERS, AND COMMUNITY MEMBERS—ALL THOSE AFFECTED BY THE CRIME—IN AN EFFORT TO PUT THINGS RIGHT.

- All parties—those affected, those whose actions affected them, and the community—are "provided meaningful opportunities to participate, shape the process, and make decisions.
- Those involved are in the best position to know what it means to put things right for them in their particular situation.
- Victims determine their level of participation in any restorative process.
- Victims have the opportunity to talk about the crime from their perspective, identify how their needs may be best met to make things as right as possible for them, and plan for a safe environment.
- Putting things right includes follow-through and satisfaction with the outcome.

#### **ADDISON**

Miche Chamberlain (802) 388-3888 miche@courtdiversion.com

#### BARRE

Greater Barre Community Justice Center 20 Auditorium Hill, Barre, VT 05641 Lori Baker, Director (802) 476-0276 lbaker@gbcjc.org www.gbcjc.org

#### BENNINGTON

Leitha Cipriano (802) 447-1595 Leitha@bcrj.org

#### **BRATTLEBORO**

Brattleboro Community Justice Center 230 Main Street, Suite 302 Brattleboro, VT 05301 Larry Hames, Director (802) 251-8142 director@brattleborocjc.org http://www.brattleborocjc.org

#### BURLINGTON

Burlington Community Justice Center 179 S. Winooski Avenue, Suite 200 Burlington, VT 05401 Karen Vastine, Director (802) 865-7155 kvastine@ci.burlington.vt.us

#### **ESSEX**

Essex Community Justice Center 137 Iroquois Avenue, Suite 107 Essex Junction, VT 05452 Kate Brayton (802) 872-7690 kate@essexcjc.org www.essexcjc.or

#### HARDWICK

Hardwick-Greensboro Restorative Justice P.O. Box 523, Memorial Building Hardwick, VT 05843 Carol Plante, Director (802) 644-1960 carol@ten-towns.com

#### HARTFORD

Hartford Community Justice Center Town of Hartford Offices 58 Main Street White River Jct., VT 05001 Director – vacant Contact Martha McLafferty (802) 291-7173 mmclafferty@hartford-vt.org

#### MONTPELIER

Montpelier Community Justice Center P.O. Box 153; 39 Main Street, Suite 6 Montpelier, VT 05601 Yvonne Byrd, Director (802) 223-9606 ybyrd@montpelier-vt.org www.montpelier-vt.org/justice\_center

#### NEWPORT

Barbara Morrow 55 Seymour Lane, Newport, VT 05855 (802) 487-9327 tomorgen@charter.net www.kingdomjustice.org

#### RANDOLPH

Kym Anderson (802) 272-5686 kymandersonvt@gmail.com

#### RUTLAND

Rutland's United Neighborhoods Community Justice Center 128 Merchants Row, Suite 401 Rutland, VT 05701 Lynne Walsh, Director (802) 770-5364 runcjclw@comcast.net www.runcjc.org

#### SOUTH BURLINGTON

Lisa Bedinger (802) 846-4215 lbedinger@sbpdvt.org

#### **SPRINGFIELD**

Springfield Restorative Justice Center 56 Main Street, Suite 208 Springfield, VT 05156 Wendi Lashua Germain, Director (802) 885-8707 Springfieldrjc@vermontel.net www.springfieldrjc.org

#### ST. ALBANS

St. Albans Community Justice Center 26 Catherine Street St. Albans, VT 05478 (802) 524-7006 m.wennberg@stalbansvt.com

#### ST. JOHNSBURY

St. Johnsbury Community Justice Center 108 Cherry Street St. Johnsbury, VT 05819 Susan Cherry (802) 748-2977 scherry@communityrjc.org www.stjcic.org

#### WILLISTON

7928 Williston Road Williston, VT 05495 Stephan LaTulippe (802) 878-6611 Stephan.Iatulippe@state.vt.us

#### WINOOSKI

Winooski Community Justice Center 27 West Allen Street Winooski, VT 05404 Janelle Gilbert-Fuller, Director (802) 655-0221 jgilbert@dps.state.vt.us

#### STATEWIDE: COMMUNITY JUSTICE NETWORK OF VERMONT (CINVT)

Virginia Renfrew (802) 999-8156 Renfrew@sover.net www.cjnvt.org

#### **COMMUNITY RESTORATIVE JUSTICE PROGRAMS**

In communities where the population and referral possibilities are less in number, Community Restorative Justice Programs offer similar restorative resources to a Justice Center, but on a smaller scale.

#### **BELLOWS FALLS**

Bellows Falls Community
Restorative Justice Program
170 Rockingham Street
Bellows Falls, VT 05101
Claudia Schlieman, Coordinator
(802) 886-4567, ext 2133
cschliem@hcrs.org
www.bfcrjp.com

#### LAMOILLE

221 Main Street, P.O. Box 148 Hyde Park, VT 05655 Becky Penberthy (802) 888-0657 (802) 888-5400 bpenberthy@lrcvt.org info@lrcvt.org

#### RANDOLPH

Randolph Restorative Justice Program P.O. Drawer B, 7 Summer Street Randolph, VT 05060 (802) 728-5433 rrjp@municipaloffice.randolph.vt.us

#### **COURT DIVERSION PROGRAMS**



Responding to the needs of crime victims is part of Court Diversion's mission. Court Diversion is a restorative alternative to the court process for individuals charged with a crime in Criminal Division or a delinquency in Family Division. If completed successfully, there is no criminal conviction.

The State's Attorney refers eligible offenders (called 'Diversion participants') to Court Diversion. Diversion participants do not go through the standard court process. Diversion participants must:

- Accept responsibility for their actions.
- · Be willing to take steps to repair harm caused.
- · Agree to share relevant case information with the victim.

Victims are informed if their case is referred to Diversion. Diversion gives victims choices around the information they can receive and the degree to which they want to be involved. Victims can receive information on meeting dates with the Diversion participant, status of the case and relevant requirements, and whether the Diversion participant completed the program successfully or was returned to court. Diversion programs want to hear from victims. If victims would like to share how the crime impacted them, they can speak to a case manager, send in a Victim Impact Statement or actively participate in the process to discuss what a Diversion participant must do in order to complete the program. It is important that Diversion Programs have current contact information for each victim. For more information, please visit: http://vtcourtdiversion.org/information-for-victims/

Court Diversion also operates the Youth Substance Abuse Safety Program (underage possession of alcohol or marijuana civil violations) and the Civil DLS Diversion Program. These programs are run by non-profit agencies that receive funding from Vermont's Attorney General to provide the services. All of the programs are members of the Vermont Association of Court Diversion Programs (VACDP). For more information, please visit www.vtcourtdiversion.org

#### County Programs:

Addison County Court Diversion & Restorative Justice Projects	802-388-3888
Bennington County Court Diversion Bennington County Center for Restorative Justice	802-447-1595
Caledonia & Essex County Court Diversion Northeast Kingdom Youth Services	802-748-8732
Chittenden County Court Diversion	802-864-1585
Franklin, Grand Isle Court Diversion and Community Justice Program	
Lamoille County Court Diversion Restorative Justice Programs	
Orange County Court Diversion	802-685-3172
Orleans County Court Diversion Northeast Kingdom Community Action	802-334-8224
Rutland County Court Diversion & Restorative Justice Center	802-775-2479
Washington County Court Diversion	802-479-1900
Windham County, Valley Court Diversion Program	
Valley Court Diversion Programs (Windsor County)	

Vermont Association of Court Diversion Programs,

## **CRIMINAL DIVISIONS**

(800) 540-9990: Statewide 24-hour toll-free number to reach Family Court in your county to obtain a Relief from Abuse Order

Website: http://www.vermontjudiciary.org

District Court is responsible for hearing nearly all criminal cases, some civil cases, civil suspension, fish and wildlife violations, appeals of traffic tickets and municipal ordinance violation decisions.

Family Court is responsible for the divorce actions, other domestic actions (primarily parentage) and post judgment actions filed each year. Most of the post-judgment actions involve attempts by parents to modify or enforce child support, visitation or custody orders.

The Family Court is also responsible for motions to establish, modify or enforce child support; juvenile delinquency cases; cases involving the abuse and neglect of children; cases in which the state seeks to terminate parental rights; and petitions for relief from domestic abuse and other family matters, including how the state should care for persons with mental illness and developmental disabilities.

#### ADDISON

District Court 7 Mahady Court Middlebury, VT 05753 388-4605

Family Court 7 Mahady Court Middlebury, VT 05753 388-4605

#### BENNINGTON

District Court

200 Veterans Memorial Drive, Suite 13 Bennington, VT 05201 447-2727

Family Court 200 Veterans Memorial Drive, Suite 4 Bennington, VT 05201 447-2729

#### **CALEDONIA**

District Court 1126 Main Street, Suite 1 St. Johnsbury, VT 05819 748-6600

Family Court 1126 Main Street, Suite 1 St. Johnsbury, VT 05819 748-6600

#### CHITTENDEN

District Court
32 Cherry St., Suite 300
Burlington, VT 05401
651-1800

Family Court
32 Cherry St., Suite 200
Burlington, VT 05401
651-1800
651-1809: Relief from Abuse Orders

#### **ESSEX**

District Court 75 Courthouse Drive Guildhall, VT 05905 676-3910

Family Court P.O. Box 75 Guildhall, VT 05905 676-3910

#### FRANKLIN

District Court 36 Lake St. St. Albans, VT 05478 524-7997

Family Court 36 Lake St. St. Albans, VT 05478 524-7997

## GRAND ISLE District Court

Grand Isle Court House P.O. Box 7 North Hero, VT 05474 372-8350

Family Court P.O. Box 7 North Hero, VT 05474 372-8350

#### LAMOILLE

District Court P.O. Box 570 Hyde Park, VT 05655 888-3887

Family Court P.O. Box 570 Hyde Park, VT 05655 888-3887

#### ORANGE

District Court 5 Court St. Chelsea, VT 05038 685-4610

Family Court 5 Court St. Chelsea, VT 05038 685-4610

#### **ORLEANS**

District Court 217 Main St. Newport, VT 05855 334-3325

Family Court 247 Main St. Newport, VT 05855 334-3305

#### RUTLAND

District Court 9 Merchants Row Rutland, VT 05701 786-5880

Family Court 9 Merchants Road Rutland 05701 786-5856

#### WASHINGTON

District Court
255 N. Main St., Suite 1
Barre, VT 05641
479-4252

Family Court 255 N. Main St., Suite 3 Barre, VT 05641 479-4205

#### WINDHAM

District Court 30 Putney Road Brattleboro, VT 05301 257-2800

Family Court 30 Putney Road, Suite 1 Brattleboro, VT 05301 257-2830

#### WINDSOR

District Court 82 Railroad Row White River Junction, VT 05001 295-8865

Family Court 82 Railroad Row White River Junction, VT 05001 295-8865

### DOMESTIC VIOLENCE UNIT

State of Vermont, Department for Children and Families (DCF) http://dcf.vermont.gov/fsd/DV\_unit

#### State Office Complex, Waterbury (802) 769-6314 Ellie.Breitmaier@state.vt.us

The Domestic Violence Unit of the VT Department for Children and Families (DCF) offers consultation and advocacy to families and service providers when there are concerns about domestic violence and child maltreatment within the same family. They assist in identifying domestic violence within child abuse cases, assess the safety of child and adult victims, and intervene to increase the safety and support of those victims. They accept referrals from local community programs, other advocates, counselors, and service users. Cases do not have to involve DCF to be referred to the DV Unit.

## FREE HEALTH CLINICS

#### Bennington Free Clinic

601 Main Street, Bennington, VT 05201 Phone: (802) 447-3700 Email: bennfreeclinic@gmail.com Hours: Thursdays, 6 - 9 PM

#### Gifford Medical Center

5 Maple Street, Randolph, VT 05060 Phone: (802) 728-2323 Fax: (802) 728-2335 Email: healthconnect@giffordmed.org

#### Good Neighbor Health Clinic

747 Harftord Ave. in White River Junction Monday, Wednesday, and Friday evenings, with first appointments at 5:30 p.m. Call (802) 295-1868 to make an appointment Email: cell@hitchcock.org

#### Mt Ascutney Hospital and Health Center -Windsor Community Health Clinic

289 Country Road, Windsor, VT 05089 Phone: (802) 674-7213 Hours: Monday to Friday, 10 am - 2 pm

#### Park Street HEALTHSHARE

88 Park Street in Rutland, VT
(the VAC Building)
Park Street HEALTHSHARE does not
offer emergency services, but has one clinic
session a week, usually Tuesday nights.
Clinic visits are by appointment; donations are accepted.
For an appointment, call (802) 775-1360.

#### People's Health and Wellness Clinic

553 N. Main St. in Barre, VT
Clinic Open Monday and Thursday evenings
5:30 to 8:30 p.m.
The Office is open Monday through Thursday from
9:00 a.m. to 3:00 p.m.
Call (802) 479-1229 for an appointment.
Email: phwc@sover.net

#### Putney Family Healthcare-Putney Walk-In Clinic 79 Main St. Putney VT 05346

Phone: (802) 387-2120 Email: putfams@sover.net Hours: Thursdays from 6:30 to 8:00 pm (This clinic operates on a walk-in basis only)

#### The Open Door Clinic

#### Middlebury

100 Porter Drive, Middlebury, VT 05753 Hours: Tuesday and/or Thursday evenings, 6:00 pm to 9:00 pm

#### Vergennes

10 North Street, Little City Family Practice, Vergennes, VT 05491 Hours: Every other Thursday evening, 6:00 pm to 9:00 pm

> Phone: (802) 388-0137 www.opendorrmidd.org

#### Rutland Free Clinic -Medical & Dential Clinics

145 State St. Rutland, VT 05701
Phone: (802) 775-1360
Email: pskhealthshare@yahoo.com
Appointment required.
Rutland Free Clinic does not offer emergency services.

#### University of Vermont Medical Center Community Health Improvement

128 Lakeside Avenue, Suite 106, Burlington, VT (Appointments Preferred) (802) 847-6984 Email: HealthAssistanceProgram@vtmednet.org Hours: 8:00 am - 4:30 pm Monday to Friday

#### Valley Health Connections

268 River Street, Springfield, VT 05156 Phone: (802) 855-1616 Hours: 9 am - 4 pm, Monday - Friday

## VERMONT HOSPITALS

#### **Brattleboro Memorial Hospital**

17 Belmont Avenue Brattleboro, VT 05301 (802) 257-0341 http://www.bmhvt.org

#### **Brattleboro Retreat**

1 Anna Marsh Lane Brattleboro, VT 05301 (802) 257-7785 http://www.brattlebororetreat.org

#### Central Vermont Medical Center\*

PO Box 547 Barre, VT 05641 (802) 371-4100 http://www.cvmc.org

Copley Hospital \*

528 Washington Highway Morrisville, VT 05661 (802) 888-8888 http://www.copleyhealthsystems.org

#### University of Vermont Medical Center

111 Colchester Avenue Burlington, VT 05401 (802) 847-0000

#### Gifford Medical Center\*

44 South Main Street, P. O. Box 2000 Randolph, VT 05060 (802) 728-7000 http://www.giffordmed.org

#### Grace Cottage Hospital\*

185 Grafton Road Townshend, VT 05353-0216 (802) 365-7357 http://www.gracecottage.org

#### Mt. Ascutney Hospital and Health Center

289 County Road Windsor VT 05089 (802) 674-6711 http://www.mtascutneyhospital.org

#### North Country Hospital\*

189 Prouty Drive Newport, VT 05855 (802) 334-7331 http://www.nchsi.org

#### Northeastern VT Regional Hospital\*

1315 Hospital Drive, P. O. Box 905 St. Johnsbury, VT 05819 (802) 748-8141 http://www.nvrh.org/

#### Northwestern Medical Center\*

133 Fairfield Street, P. O. Box 1370 St. Albans, VT 05478 (802) 524-591, (800) 696-0321 http://www.northwesternmedicalcenter.org

#### Porter Medical Center\*

115 Porter Drive Middlebury, VT 05753 (802) 388-4701 http://www.portermedical.org/

#### Rutland Regional Medical Center\*

160 Allen Street Rutland, VT 05701 (802) 775-7111 http://www.rrmc.org

#### Southwestern VT Medical Center\*

100 Hospital Drive East Bennington, VT 05201 442-6361, (800) 543-1621 http://www.putnamhealth.org

#### Springfield Hospital\*

25 Ridgewood Rd., PO Box 2003 Springfield VT 05156 (802) 885-2151 http://www.springfieldhospital.org

#### VA Medical and Regional Office Center

215 North Main Street White River Jct., VT 05001 (802) 295-9363, (866) 687-8387 Toll free http://www.visn1.med.va.gov/wrj

#### \*Sexual Assault Nurse Examiner Program (SANE) – Advocacy for Victims of Sexual Assault

The Sexual Assault Nurse Examiner program provides specially trained nurse examiners to care for and assist the victims of sexual assault through the examination process. A focus of SANE is to increase community awareness and education regarding sexual assault issues.

## **VERMONT HOUSING AUTHORITIES**

## To assist Vermonters in need of safe, clean, affordable housing.

#### **Vermont State Housing Authority**

1 Prospect Street Montpelier, VT 05602-3556 Phone: (802) 828-3295 Fax: (802) 828-3248 Web site: www.vsha.org

#### **Barre Housing Authority**

30 Washington St, #1 Barre, VT 05641-4529 Phone: (802) 476-3185 Fax: (802) 476-3113 Email: barreha@sover.net

#### **Bennington Housing Authority**

10 Willow Road Bennington, VT 05201 Phone: (802) 442-8000 Fax: (802) 442-7301

#### **Brattleboro Housing Authority**

224 Melrose St. Brattleboro, VT 05301 Phone: (802) 254-6071 Fax: (802) 254-5590 Email: bha@sover.net

#### **Burlington Housing Authority**

65 Main St.
Burlington, VT 05401
Phone: (802) 864-0538 x 210
Fax: (802) 658-1286
Web site: www.burlingtonhousing.org

## Hartford Housing Authority

Municipal Building 171 Bridge Street White River Junction, VT 05001 Phone: (802) 828-3295

#### Montpelier Housing Authority

155 Main Street Montpelier, VT 05602 Phone: (802) 229-9232

#### **Rutland Housing Authority**

5 Tremont Street Rutland, VT 05701 Phone: (802) 775-2926 x 13 Fax: (802) 747-6180 Email: rhavt@sover.net

#### St. Albans City Housing Authority

48 Lower Newton Road St. Albans, VT 05478 Phone: (802) 527-1490 Fax: (802) 527-2961 Web site: www.lchdc.org

#### Springfield Housing Authority

80 Main Street Springfield, VT 05156 Phone: (802) 885-4905 Fax: (802) 885-5857

#### Winooski Housing Authority 83 Barlow Street

Winooski, VT 05404 Phone: (802) 655-2360 Fax: (802) 655-5540

## VERMONT VICTIM ASSISTANCE PROGRAM

Victim advocates provide information on the status of court cases, notify victims of hearings, prepare victims to testify, and assist victims with applications for Victims Compensation. They also assist victims with completing Victim Impact Statements, requesting restitution and requesting notification of their offender's release. In addition, advocates provide short-term counseling and emotional support to victims, accompany them to court, and help to ensure that they are not revictimized by the criminal justice process.

#### Addison County State's Attorney's Office

7 Mahady Court, Suite 4, 2nd Floor Middlebury, VT 05753 802-338-7931 802-338-4653 (FAX)

## Bennington County State's Attorney's Office

150 Veteran's Memorial Dr. Bennington, VT 05201 802-442-8116 802-447-2775 (FAX)

## Caledonia County State's Attorney's Office

1153 Main St., Suite 4 St. Johnsbury, VT 05819 802-748-6657 802-748-6659 (FAX)

## Chittenden County State's Attorney Office

32 Cherry St., Suite 305 Burlington, VT 05401 802-863-2865 802-657-4261 (FAX)

#### Essex County State's Attorney's Office

PO Box 226 Orleans, VT 05860 802-723-3010 802-754-9490 (FAX)

## Franklin County State's Attorney's Office

5 Lemnah Dr. St. Albans, VT 05478 802-524-7920 802-524-7964 (FAX)

#### Grand Isle County State's Attorney's Office

PO Box 204 North Hero, VT 05474 802-372-5422 802-372-5704 (FAX)

## Lamoille County State's Attorney's Office

PO Box 38 Hyde Park, VT 05655 802-888-7945 802-888-2547 (FAX)

#### Orange County State's Attorney's Office PO Box 116

Chelsea, VT 05038 802-685-3036 802-685-3836 (FAX)

#### Orleans County State's Attorney's Office

217 Main St., Suite 2 Newport, VT 05855 802-334-2037 802-334-3319 (FAX)

## Rutland County State's Attorney's Office

400 Asa Bloomer State Building Rutland, VT 05701 802-786-2531 802-786-5851 (FAX)

#### Washington County State's Attorney's Office

255 North Main St. Barre, VT 05641 802-479-4220 802-479-4408 (FAX)

#### Windham County State's Attorneys' Office

PO Box 785 Brattleboro, VT 05301 802-257-2860 802-257-2864 (FAX)

#### Windsor County State's Attorney's Office PO Box 488

White River Jct., VT 05001 802-295-8870 802-295-8878 (FAX)

#### Attorney General's Office

109 State Street Montpelier, VT 05609 (802) 828-5523

U.S. Attorney's Victim Assistance Program

The U.S. Victim Witness Program assists victims of federal crimes in Vermont through the criminal justice process.

P.O. Box 570, Burlington, VT 05402 (802) 951-6725

## INTERPRETATION SERVICES

**Please note:** There is a fee for securing interpreters and for interpretation and translation services. Interpreters charge by the hour and for travel/mileage for on-site interpretation. Translation of documents can be done electronically.

## Vermont Interpreter Referral Service

(for persons who are deaf and hard of hearing) 1-800-639-1519

There is a fee for securing ASL (American Sign Language) interpreters.

Interpreters charge by the hour and for travel/mileage.

Some have expertise in legal interpretation.

## **Vermont Interpreting and Translation Services**

802-654-1706

Foreign language interpretation and translation

## Association of Africans Living in Vermont, Inc. (AALV)

802-985-3106

Interpreting and translation services for African languages, plus French, Bosnian and others.

## Association of Africans Living in Vermont and AALVInterpret

20 Allen St. #3 Burlington, VT 05401 Phone: (802) 985-3106

AALVInterpret email: aalvinterpret@yahoo.com

www.aalv-vt.org

Provides language-appropriate referrals and case management, among other services, for those who have a link to the African Continent. The case team can support those who have been victims of crime or need support with the legal system. The Association of Africans Living in Vermont also runs an interpreting service, AALVInterpret, which provides interpretation in African Languages, French, and others.

## **POLICE AGENCIES**

Dial 911 in an Emergency

#### Addison County Sheriff's Office

35 Court Street Middlebury, VT 05753 388-2981 388-2249 (fax)

#### **Bennington County Sheriff's Office**

P.O. Box 4207 Bennington, VT 05201 442-4900 442-7282 (fax)

#### Caledonia County Sheriff's Office

1126 Main St Suite 2 St. Johnsbury VT 05819 748-6666 748-1684 (fax)

#### Chittenden County Sheriff's Office

P.O. Box 1426 Burlington, VT 05402-1426 863-4341 863-7445 (fax)

#### **Essex County Sheriff's Office**

91 Courthouse Drive Guildhall, VT 05905 676-3500 676-3400 (fax)

#### Franklin County Sheriff's Office

P.O. Box 367 St. Albans, VT 05478-0367 524-2121 524-7947 (fax)

#### Grand Isle County Sheriff's Office

P.O. Box 168 North Hero, VT 05474 372-4482 372-5771 (fax)

#### Lamoille County Sheriff's Office

P.O. Box 96 Hyde Park, VT 05655-0096 888-3502 888-2562 (fax)

#### Orange County Sheriff's Office

11 VT RT 113 Chelsea, VT 05038 685-4875 685-3204 (fax)

#### **Orleans County Sheriff's Office**

255 Main Street Newport, VT 05855 334-3333 334-3307 (fax)

#### Rutland County Sheriff's Office

P.O. Box 303 Rutland, VT 05702 775-8002 775-1794 (fax)

#### Washington County Sheriff's Office

P.O. Box 678 Montpelier, VT 05601 223-4941 828-3611 (fax)

#### Windham County Sheriff's Office

P.O. Box 266 Newfane, VT 05345 365-2331 365-4945 (fax)

#### Windsor County Sheriff's Office

62 Pleasant Street Woodstock, VT 05091 457-2331 457-5215 (fax)

#### **Barre City Police Department**

15 4th Street Barre, VT 05641 476-6613 476-0249 (fax)

#### **Barre Town Police Department**

149 Websterville Road Municipal Building Websterville, VT 05678 479-0509 479-9332 (fax)

#### **Bellows Falls Police Department**

170 Rockingham St.
Bellows Falls, VT 05101-0063
463-1234
463-4574 (fax)

#### Bennington Police Department

P.O. Box 1563 Bennington, VT 05201-1563 442-1030 442-1067 (fax)

#### Berlin Police Department

108 Shed Road Berlin, VT 05602 223-4401 223-4402 (fax)

#### **Brandon Police Department**

1 West Seminary Street Brandon, VT 05733 247-5723 247-0221 (fax)

#### **Brattleboro Police Department**

230 Main Street Brattleboro, VT 05301 257-7950 257-2303 (fax)

#### **Brighton Police Department**

P. O. Box 189 Island Pond, VT 05846 334-8881

#### **Bristol Police Department**

P.O. Box 249 Bristol, VT 05443-0249 453-2533 453-5188 (fax)

#### Burlington Police Dept.

Mary McAllister One North Ave. Burlington, VT 05401 802-658-2704, ext. 2392 802-865-7579 (fax) mmcallister@bpdvt.org

#### Canaan Police Department

318 Christian Hill Road Canaan, VT 05903 802-266-9619 266-8253 (fax)

#### **Castleton Police Department**

573 Main Street Castleton, VT 05735 468-5012 468-5482 (fax)

#### **Chester Police Department**

P.O. Box 370 Chester, VT 05143-0370 875-2035 875-2036 (fax)

#### **Colchester Police Department**

P.O. Box 37 Colchester, VT 05446-0037 246-5555 264-5550 (fax)

#### **Dover Police Department**

P.O. Box 124 West Dover, VT 05356-0124 464-2020 464-8915 (fax)

#### **Essex Police Department**

145 Maple St Essex Junction, VT 05452 878-8331 878-1340 (fax)

#### Fair Haven Police Department

3 North Park Place Fair Haven, VT 05743 265-4531 265-8293 (fax)

#### Hardwick-Greensboro Police Dept.

P.O. Box 447 Hardwick, VT 05843 472-5475 472-6865 (fax)

#### **Hartford Police Department**

812 V. A. Cutoff Road White River Junction, VT 05001-3331 295-9353 295-6382 (fax)

#### **Hinesburg Police Department**

P.O. Box 1 Hinesburg, VT 05461 482-3397 482-3448 (fax)

#### **Ludlow Police Department**

P.O. Box 359 Ludlow, VT 05149 228-4411 228-5505 (fax)

#### Lyndonville Police Department

P.O. Box 167 Lyndonville, VT 05851 626-1271 626-1274 (fax)

#### Manchester Police Department

6041 Main Street Manchester, VT 05255-0909 362-2121 362-0203 (fax)

#### Middlebury Police Department

1 Lucius Shaw Lane Middlebury, VT 05753 388-3191 388-4363 (fax)

#### Milton Police Department

37 Bombardier Road Milton, VT 05468 893-6171 893-6032 (fax)

#### Montpelier Police Department

1 Pitkin Court Montpelier, VT 05602 223-3445 223-9518 (fax)

#### Morristown Police Department

P.O. Box 665 121 Lower Main Street Morrisville, VT 05661 888-4211 888-4044 (fax)

#### Mount Tabor Police Department

P. O. Box 245 Mt Tabor, VT 05739 293-5282 293-5287 (fax)

#### Newport Police Department

222 Main Street Newport, VT 05855 334-6733 334-2818 (fax)

#### North Troy Village PD

PO Box 514 North Troy, VT 05859 988-4700 988-2511 (fax)

#### Northfield Police Department

51 South Main Street Northfield, VT 05663 485-9181 485-4188 (fax)

#### Norwich Police Department

P.O. Box 311 Norwich VT 05055 649-1460 649-1775 (fax)

#### Randolph Police Department

6 Salisbury Street Randolph, VT 05060 728-3737 728-2512 (fax)

#### Richmond Police Department

P.O. Box 285 Richmond, VT 05477 434-2156 434-5570 (fax)

#### **Rutland City Police Department**

108 Wales Street Rutland, VT 05701 773-1820 770-5357 (fax) 747-9030 (fax)

#### St. Albans Police Department

30 Lower Welden Street St. Albans VT 05478 524-2166 527-7778 (fax)

#### St. Johnsbury Police Department

1187 Main Street, Suite 1 St. Johnsbury, VT 05819 748-2314 748-1268 (fax)

#### Shelburne Police Department

P.O. Box 58 Shelburne, VT 05482 985-8051 985-5114 (fax)

#### **Springfield Police Department**

201 Clinton St. Springfield, VT 05156 885-2113 885-2235 (fax)

#### South Burlington Police Department

19 Gregory Drive South Burlington, VT 05403 846-4111 846-4102 (fax)

#### **Stowe Police Department**

350 Main St. Stowe VT 05672-0907 253-7126 253-2584 (fax)

#### **Swanton Police Department**

350 S. Main St. Swanton, VT 05488 868-4100 868-3930 (fax)

#### **Thetford Police Department**

P.O. Box 126 Thetford Center, VT 05075 785-2200 785-4365 (fax)

#### **UVM Police Services**

284 East Avenue Burlington, VT 05405 656-3473 656-8077 (fax)

#### Vergennes Police Department

P.O. Box 35 Vergennes, VT 05491 877-1152 877-1155 (fax)

#### Vernon Police Department

P.O. Box 63 Vernon, VT 05354-0063 257-2638 258-2328 (fax)

#### Waterbury Police Department

P.O. Box 9 Waterbury, VT 05676 244-7339 244-1015 (fax)

#### Weathersfield Police Department

P.O. Box 550 Ascutney, VT 05030-0048 674-2185 674-1082 (fax)

#### Williston Police Department

7928 Williston Road Williston, VT 05495 878-6611 872-1124 (fax)

#### Wilmington Police Department

P.O. Box 217 Wilmington, VT 05363-0217 464-8593 464-8595 (fax)

#### Windsor Police Department

P.O. Box 47 Windsor, VT 05089 674-2183 674-5189 (fax)

#### Winhall Police Department

P.O. Box 139 Bondville, VT 05340-0139 297-2121 297-1195 (fax)

#### Winooski Police Dept.

Jodi Bacon 27 West Allen St. Winooski, VT 05404 802-655-0221 802-655-6427 (fax) jbacon@dps.state.vt.us

#### **Woodstock Police Department**

P.O. Box 212 Woodstock, VT 05091-0212 457-3327 457-4790 (fax)

## VERMONT STATE POLICE

103 South Main Street Waterbury, VT 05671-2101 244-7345

#### **Vermont State Police Headquarters**

103 South Main Street Waterbury, VT 05671-2101 244-8775

#### **Vermont State Police Headquarters**

103 South Main Street Waterbury, VT 05671-2101 244-8781

#### TROOP A

(St. Albans, Williston/Lamoille, Middlesex)

#### Vermont State Police - St. Albans

P.O. Box 809 St. Albans VT 05478 524-5993 527-1150 (fax)

#### Vermont State Police - Middlesex

1080 US RT 2 Middlesex, VT 05602 229-9191 229-2648 (fax)

#### Vermont State Police - Williston

565 St. George Road Williston VT 05495 878-7111 878-2742 (fax)

#### TROOP B

(Derby, Bradford, St. Johnsbury)

#### Vermont State Police - Bradford

VT Route 25, Box 900 Bradford VT 05033 222-4680 222-4028 (fax)

#### **Vermont State Police - Derby Barracks**

35 Crawford Rd, P.O. Box 410 Derby, VT 05829 877-661-1100, x 2337 334-8881 jensena@dps.state.vt.us

#### Vermont State Police Headquarters Vermont State Police - St. Johnsbury

US Route 5 St. Johnsbury VT 05819 748-3111 748-1585 (fax)

#### TROOP C

(New Haven, Shaftsbury, Rutland)

#### Vermont State Police - New Haven

P.O. Box 83 388-4919 453-7919 (fax)

#### Vermont State Police - Rutland

124 State Place Rutland VT 05701 773-9101 775-6968 (fax)

#### Vermont State Police - Shaftsbury

P.O. Box 215 Shaftsbury VT 05262 442-5421 442-3263 (fax)

#### TROOP D

(Brattleboro, Rockingham, Royalton)

#### Vermont State Police - Brattleboro

464 Marlboro Road Brattleboro VT 05301 254-2382 257-7951 (fax)

#### Vermont State Police - Rockingham

1987 Rockingham Road Chester VT 05143 875-2112 875-2176 (fax)

#### **Vermont State Police - Royalton**

2011 VT Route 107 Bethel, VT 05032 802-234-9933 802-234-6520 (fax)

## **VERMONT RESTITUTION UNIT**

State of Vermont Restitution Unit P. O. Box 10 Waterbury, VT 05676

The State of Vermont Restitution Unit was created by the state legislature to address the financial hardship caused to crime victims waiting for an offender to pay restitution. For any restitution ordered on or after July 1, 2004, the Restitution Unit pays victims their restitution as soon as it has been ordered by the court. The payments are made from the Restitution Fund. The Restitution Unit will then collect the outstanding amount from the offender and reimburse the Fund.

There is a cap on the maximum restitution payment from the Restitution Fund. However, if a judge orders an offender to pay restitution in excess of the capped amount, the Restitution Unit will attempt to collect the full amount and reimburse victims the full amount.

If you have questions about court-ordered offender restitution, or about the Restitution Unit, please call (800) 584-3485 or (802)241-4688

## SAFE AT HOME ADDRESS CONFIDENTIALITY PROGRAM

Vermont Secretary of State's Office Safe at Home Program P.O. Box 1568 Montpelier, VT 05601-1568 800-439-8683 (VT only) 802-828-0586 safeathome@sec.state.vt.us

http://www.sec.state.vt.us/otherprg/safeathome/safeathome.html

The Safe at Home Program is part of an overall safety plan for victims of domestic violence, sexual assault and stalking (and their children). Participants include those who live in a location unknown to the abuser, have recently moved or who intend to relocate in the near future to a safe place unknown to the abuser.

The program provides participants with a substitute mailing address to be used as their legal residence, work and/or school address. First-class mail is sent to a substitute post office box, where it is then forwarded, at no cost, by the Safe at Home program to the participant's confidential location.

The program provides a substitute address so abusers cannot locate victims through the public record system (i.e., voter registration, motor vehicle records, marriage or birth records). The program also permits participants to vote in their districts as "blind ballot" absentee voters.

You may apply to the program by contacting a domestic violence/sexual assault program in your community. Please call Safe at Home or check our website for a listing of advocates in the program.

### SEX OFFENDER REGISTRY

Sex Offender Registry Coordinator
Department of Public Safety
103 S. Main Street, Waterbury, VT 05671
(802) 244-8727
www.vcic.vermont.gov

The Vermont Department of Public Safety maintains the Sex Offender Registry. Generally, offenders who have been convicted of sexual offenses, as defined by law, on or after July 1, 1996 or released on or after that date, in Vermont or any other state, are required to register.

Email: Bonnie.Goode@state.vt.us

If you have been the victim of sexual violence and your offender has been convicted and sentenced for the crime, you have the right to be notified by the Vermont Sex Offender Registry in writing of the offender's current address. This notification is to be made promptly, both when the offender initially registers with the Vermont Sex Offender Registry and anytime the offender changes his/her address.

To be notified of the offender's location, you must complete a Victim Notification Form and return it to the Vermont Sex Offender Registry. To receive a notification form, contact the Sex Offender Registry Coordinator or visit the Department of Public Safety's website.

The Department of Public Safety plans to post information about certain classes of sex offenders on its website, including current photographs of offenders, the type of crime for which he/she was convicted, where he/she currently resides and the contact information for his/her supervising correctional officer. After registering with a user name and password, anyone 18 years of age or older will have access to this website. For more information, visit the Department of Public Safety website.

## INFORMATION FOR VICTIMS OF SEXUAL ASSAULT

You do not need to report the sexual assault to the police to receive these <u>free</u> services.

Call 1-800-489-7273 for immediate help.

Sexual assault is a serious crime. As a victim of this crime, you have rights, as well as access to people who can help you. An advocate from a rape crisis center is available to accompany you to the hospital or to a doctor, and to assist you with legal, police and social services.

Trained SANE (Sexual Assault Nurse Examiner) nurses are available at every hospital in Vermont. They provide medical care, perform a sexual assault exam, give you information, and gather medical evidence. *The exam should be performed within 72 hours (3 days) of the sexual assault.* Follow-up care is also available. *As of July 1, 2008 free counseling is available for sexual assault survivors.* 

If you are worried about HIV exposure through sexual assault, you need to be evaluated immediately by a medical professional, such as a SANE nurse. *The hospital emergency room is the best place to go.* 

In some instances, drugs can prevent HIV infection after you have been exposed to the virus. However, for the drugs to be effective, you must take them within 48 hours (2 days) after the sexual assault.

*Free* counseling, testing, treatment and support services for HIV infection prevention are available for sexual assault survivors.

Payment for these services is made by the Vermont Center for Crime Victim Services.

Vermont Center for Crime Victim Services
Victims Compensation Program
58 South Main Street, Suite 1
Waterbury, VT 05676-1599
(800) 750-1213 (Voice - VT only)

#### STATE AGENCIES

#### VT Attorney General's Office

109 State Street Montpelier, VT 05609-1001 828-3171 828-2154 (fax)

#### **VT Department of Corrections**

103 South Main Street Waterbury, VT 05671-1001 241-2263

#### VT Department of Fish & Wildlife

103 South Main St., Building 10 South Waterbury, VT 05671-0501 241-3700 241-3295 (fax)

#### VT Department of Liquor Control

Éducation, Licensing & Enforcement Division 13 Green Mountain Drive Montpelier, VT 05620-4501 828-2339 828-2803 (fax)

#### VT Department of Motor Vehicles

120 State Street Montpelier, VT 05603 828-2121 828-2170 (fax)

#### VT Department of Public Safety

103 South Main Street Waterbury, VT 05671-2101 244-8718 244-1106 (fax)

#### Capitol

Vermont Ŝtate House 115 State Street - Drawer 33 Montpelier, VT 05633-5501 828-2229 828-2135 (fax)

#### VT States Attorneys' & Sheriffs' Office

12 Baldwin Street Montpelier, VT 05633-6401 828-2891 828-2881 (fax)

#### VT Department of Health

108 Cherry Street P.O. Box 70 Burlington, VT, 05402 1-800-464-4343 865-7754 (fax)

#### VT Secretary of State's Office

128 Śtate Street. Redstone Building- Drawer 9 Montpelier, VT 05633-1101 828-2363 828-2396 (fax)

## VCA PROGRAM MEMBERS

#### Vermont's Child Advocacy Center and Special Investigation Units

#### ADDISON COUNTY

Addison County Unit for Special Investigations Fred Saar, Executive Director 35 Court Street Middlebury, VT 05753 (802) 388-2981 fasaar@myfairpoint.net

#### BENNINGTON COUNTY

Bennington County Child Advocacy Center & Special Investigations Unit

Joy Kitchell
Executive Director
P.O. Box 163
Bennington VT 05201
(802) 442-5107
bccac.iovkitchell@gmail.com

## CALEDONIA AND SOUTHERN ESSEX COUNTY

Caledonia County SIU
Fred Saar, Executive Director
36 Eastern Avenue, Suite 4 / P.O.Box 272
Saint Johnsbury, VT 05819
(802) 274-5724
fasaar@myfairpoint.net

#### **CHITTENDEN COUNTY**

The Child Advocacy Center at CUSE CUSI

Kristine Bickford, Executive Director 50 Cherry Street, Suite 102 Burlington, VT 05401 (802) 652-0391 kbickford@bpdvt.org

## FRANKLIN & GRAND ISLE COUNTIES

Northwest Unit for Special Investigations NUSI/CAC

> Robert White, Executive Director 5 Lemnah Drive St. Albans, VT 05478 (802) 524-7961 Robert.White@state.vt.us

#### ORANGE COUNTY

Orange County SIU
Jocelyn Stohl
299 Main Street / P.O. Box 254
Chelsea, VT 57465
(802) 685-4712
jstohl@orangecountysheriff.com

#### **ORLEANS COUNTY**

Child Advocacy Center The Orleans County Child Advocacy Center/ NE Kingdom SIU

P.O. Box 308, 55 Seymour Lane Newport, VT 05855 (802) 334-6002 / (802) 225-8357 director@orleanscac.org

#### RUTLAND COUNTY

Child First Advocacy Center/ Rutland Office for Special Investigations

Wendy Loomis, Executive Director 80 West Street P.O. Box 6822 Rutland, VT 05702 (802) 747-0200 info@childfirstadvocacycenter.org

#### **WASHINGTON COUNTY**

OUR House of Central Vermont, Inc.
CAC/SIU
Will Roberts
38 Summer Street
Barre, Vermont 05641
(802) 476-8825
willatourhouse@gmail.com

#### WINDHAM COUNTY

Windham County Safe Place CAC/ SUSI

Alyssa Todd, Executive Director 114 Main Street, Suite 1, 2nd Floor Brattleboro, VT 05301 (802) 579-1358 director. safeplace@gmail.com

#### WINDSOR COUNTY

The Child Advocacy Center at the Family Place/ Windsor County SIU Julie Gaudette, Director 319 US Route 5, South Norwich, VT 05055 (802) 295-3882 julieg@the-family-place.org

The Child Advocacy Center at the Springfield Area Parent Child Center Sherry Hatt, Executive Director 2 Main Street North Springfield, VT 05150 (802) 886-5242

## **VERMONT FEDERAL AGENCIES**

#### ATF-Burlington Field Office

RAC James Mostyn 30 Main Street Room 430 Burlington, VT 05401 802-865-4020

#### Federal Bureau of Investigation-Burlington Resident Agency

Danny Rachek 11 Elmwood Ave, 6th Floor Burlington, VT 05402 802-863-6316

#### Federal Public Defender

FPD Michael Desautels 126 College Street Room 410 Burlington, VT 05401 802-862-6990

## ICE-Burlington Office of Investigations

RAC Paula Corrigan 70 Kimball Avenue Room 321 South Burlington, VT 05403 802-660-5016

#### **Postal Inspection Service**

8 New England Drive Essex Junction, VT 05452-9997 877-696-5322

#### Secret Service-Vermont Domicile

Keith Saunders,
Resident Agent in Charge
95 St. Paul Street
Suite 410
Burlington, VT 05401
802-651-4091

#### **Social Security Adminstration**

58 Pearl Street Burlington, VT 05401 1-800-772-1213

## U.S. Citizenship and Immigration Services

Director Paul Novak; Deputy Director Sandra Bushey Vermont Service Center 75 Lower Weldon Street St. Albans, VT 05479 802-527-4700

#### U.S. District Court - Burlington

Clerk of Court Jeff Eaton P.O. Box 945 Elmwood Avenue, 5th Floor Burlington, VT 05402 802-951-6301 www.vtd.uscourts.gov

#### U.S. Attorney - Burlington

U.S. Attorney P.O. Box 570 Burlington, VT 05402 802-951-6725

#### U.S. Marshals Service-Burlington

U.S. Marshal David Demag 11 Elmwood Avenue Sixth Floor Burlington, VT 05401 802-951-6271

#### **U.S. Probation-Burlington**

Chief U.S. Probation
Officer Joseph McNamara
P.O. Box 432
11 Elmwood Avenue, 5th Floor
Burlington, VT 05402
802-652-3000
www.uscourts.gov/fedprob/officer/
probation.html

#### U.S. Probation-Brattleboro

P.O. Box 339
Brattleboro, VT 05302
802-652-3000
www.uscourts.gov/fedprob/officer/
probation.html

## **VERMONT JUDICIARY**

#### VERMONT SUPREME COURT

Hon. Paul L. Reiber, Chief Justice Hon. John A. Dooley, III Hon. Marilyn S. Skoglund Hon. Beth Robinson Hon. Harold E. Eaton, Jr.

Location: 111 State Street
Mailing Address: 109 State Street
Montpelier, VT 05609-0701
Phone: (802) 828-3278
Fax: (802) 828-3457

www.vermontjudiciary.org

Patricia Gabel State Court Administrator & Clerk Ed McSweeney Deputy Clerk Larry A. Abbott Reporter of Decisions Audrey Fargo Court Docket Clerk

Patricia Gabel's Office and Chief Justice Reiber's Chambers 109 State Street, Montpelier, VT 05609-0703 Phone: (802) 828-3278

Email: deb.laferriere@state.vt.us

Email: deb.laterriere@state.vt.us			
Board of Bar Examiners	Mandatory Continuing Legal Education Board	Professional Responsibility Board	Judicial Conduct Board
Program Administrator 111 State St., Ste 9B Montpelier, VT 05609-0701 (802) 828-3281 Fax: (802) 828-1695 jud-attylicensing@state.vt.us	Program Administrator 111 State St., Ste 9B Montpelier, VT 05609-0701 (802) 828-3281 Fax: (802) 828-1695 jud-attylicensing@state.vt.us	Deb Laferriere, Program Administrator 109 State Street Montpelier, VT 05609-0703 (802) 828-3204 deb.laferriere@state.vt.us	Steven Adler, Chair PO Box 189 St. Johnsbury, VT 05819-0189 (802) 748-8161 Fax: (802) 748-4001
40		Complaints should be sent to the address below:	
н		Disciplinary Counsel 32 Cherry St., Ste 213 Burlington, VT 05401 802-859-3000	€
		Beth DeBernardi, Esq., Disciplinary Counsel beth.debernardi@state.vt.us Kimberly Rubin, Esq. Deputy Disciplinary Counsel kimberly.rubin@state.vt.us	
		Lawyers with ethical questions should contact Bar Counsel:	
	*	Bar Counsel 32 Cherry St., Ste 213 Burlington, VT 05401 802-859-3000	
		Michael Kennedy, Esq. michael.kennedy@state.vt.us	
			is .

#### Administrative Judge's Office for Trial Courts Hon. Brian J. Grearson, Administrative Judge for Vermont Courts 109 State Street, Montpelier, VT 05609-0701 (802) 828-1983

#### **VERMONT SUPERIOR COURT JUDGES**

Contact Administrative Judge's Office for court in which Judge is sitting. 802-828-1983

Hon. Alison Arms Hon. Robert R. Bent Hon. Karen R. Carroll Hon. William D. Cohen Hon. Cortland Corsones Hon. Nancy Corsones

Hon. James R. Crucitti Hon. Thomas J. Devine Hon. Theresa S. DiMauro

Hon. Thomas S. Durkin (Environmental Division)

Hon. Robert P. Gerety, Jr.

Hon. Brian J. Grearson (Administrative Judge)

Hon. Kevin W. Griffin Hon. Katherine A. Hayes Hon. Samuel Hoar, Jr. Hon David A. Howard

Hon Robert A Mella

Hon. Michael Kupersmith Hon. Martin Maley Hon. M. Kathleen Manley

Hon. Robert A. Mello Hon. Dennis R. Pearson Hon. A. Gregory Rainville Hon. David T. Suntag

Hon. Mary Miles Teachout Hon. Timothy B. Tomasi Hon. Helen M. Toor

Hon. Howard E. Van Benthuysen

Hon. Thomas Walsh (Environmental Division)

Hon. Nancy J. Waples Hon. John P. Wesley Hon. Thomas A. Zonay

#### **MAGISTRATES**

Hon. Shelley Gartner Hon. Mary G. Harlow Hon. Christine Hoyt Hon. Barry Peterson Hon. Barb Zander

Therese Corsones Fen

#### **VERMONT SUPERIOR COURT**

COM (Court Operations Manager)
The "Unit" designation follows the county boundary
The Presiding Judges listed below may change in September 2015.

Visit www.vermontjudiciary.org for updates

Presiding Judge	ADDIOON ONL		Acting Clerk
Civil	Criminal	Family	Probate
Maureen Mulligan, COM 7 Mahady Court Middlebury, VT 05753 (802) 388-7741	Maureen Mulligan, COM 7 Mahady Court Middlebury, VT 05753 (802) 388-7741	Maureen Mulligan, COM 7 Mahady Court Middlebury, VT 05753 (802) 388-7741	Hon. Eleanor Smith, Probate Judge Maureen Mulligan, COM Joanna Rylands, Register 7 Mahady Court Middlebury, VT 05753 (802) 388-7741

Hon. David A. Howard Presiding Judge	BENNINGTON UNIT		Mary C. Frost Clerk
Civil	Criminal	Family	Probate
Nicole Conety, COM 207 South St Bennington, VT 05201 (802) 447-2700	Wendy Dickie, COM 200 Veterans Memorial Dr., Suite 4 Bennington, VT 05201 (802) 447-2727	Wendy Dickie, COM 200 Veterans Memorial Dr., Suite 4 Bennington, VT 05201 (802) 447-2727	Hon. D. Justine Scanlon Probate Judge Nicole Conety, COM Suzanne Bushee, Register Bennington Office & Mailing Address 207 South Street Bennington, VT 05201 (802) 447-2700 Manchester Office (by appointment only) Route 7A Manchester, VT
	Assistant Judges: Jam	es Colvin; Wesley Mook	

Hon. Robert R. Bent Presiding Judge	CALEDONIA UNIT		Kathleen Pearl Clerk
Civil	Criminal	Family	Probate
Margaret Villeneuve, COM 1126 Main St., Ste 1 St. Johnsbury, VT 05819 (802) 748-6600	Margaret Villeneuve, COM 1126 Main St., Ste 1 St. Johnsbury, VT 05819 (802) 748-6600	Margaret Villeneuve, COM 1126 Main St., Ste 1 St. Johnsbury, VT 05819 (802) 748-6600	Hon. Ernest Tobias Balivet, Probate Judge Margaret Villeneuve, COM Marilyn Newman, Register 1126 Main St., Ste 1 St. Johnsbury, VT 05819 (802) 748-6605

Hon. James Crucitti Presiding Judge	СНІТТЕ	NDEN UNIT	Christine Brock Clerk Probate
Civil	Criminal	Family	
Carmen Cote, COM PO Box 187 175 Main St Burlington, VT 05402 (802) 863-3467	Joanne Charbonneau, COM 32 Cherry St., Ste 300 Burlington, VT 05401 (802) 651-1950	Theresa Davidson, COM 32 Cherry St., Ste 200 Burlington, VT 05401 (802) 651-1709	Hon. Susan L. Fowler, Probate Judge Carmen Cote, COM Judith Joly, Register Debra Brunell, Registe PO Box 511 Burlington, VT 05402 (802) 651-1518

Hon. Robert R. Bent Presiding Judge	ESS	EX UNIT	Kathleen Pearl Clerk Probate
Civil	Criminal	Family	Probate
Margaret Villeneuve, COM PO Box 75 Guildhall, VT 05905 (802) 676-3910	Margaret Villeneuve, COM PO Box 75 Guildhall, VT 05905 (802) 676-3910	Margaret Villeneuve, COM PO Box 75 Guildhall, VT 05905 (802) 676-3910	Hon. Allen Hodgdon, Probate Court Margaret Villeneuve, COM Lisa Moore, Register PO Box 426 Island Pond, VT 05846 (802) 723-4770
	Assistant Judges: Ca	elvin Colby; Allen Hodgdon	

Hon. Howard Van Benthuysen Presiding Judge		<b>Gaye Paquette</b> Clerk
Criminal	Family	Probate
Barbara Hungerford, COM 36 Lake St St. Albans, VT 05478 (802) 524-7997	Barbara Hungerford, COM 36 Lake St St. Albans, VT 05478 (802) 524-7997	Hon. Lawrence Bruce, Probate Judge James Pelkey, Esq., COM Terri Deuso, Register 17 Church St St. Albans, VT 05478 (802) 524-7948
	<b>Barbara Hungerford</b> , COM 36 Lake St St. Albans, VT 05478	Barbara Hungerford, COM 36 Lake St St. Albans, VT 05478  Barbara Hungerford, COM 36 Lake St St. Albans, VT 05478

Hon. Howard Van Benthuysen Presiding Judge	GRAND	ISLE UNIT	<b>Gaye Paquette</b> Clerk
Civil	Criminal	Family	Probate
James Pelkey, Esq., COM PO Box 7 North Hero, VT 05474 (802) 372-8350	Barbara Hungerford, COM PO Box 7 North Hero, VT 05474 (802) 372-8350	Barbara Hungerford, COM PO Box 7 North Hero, VT 05474 (802) 372-8350	Hon. George (Ned) Spear, Probate Judge James Pelkey, Esq., COM Karen Gleich, Register PO Box 7 North Hero, VT 05474 (802) 372-8350

Hon. Dennis R. Pearson Presiding Judge	LAM	IOILLE UNIT	Kathleen Hobart Clerk
Civil	Criminal	Family	Probate
<b>Linda LaClair</b> , COM PO Box 570 Hyde Park, VT 05655 (802) 888-2207	Linda LaClair, COM PO Box 570 Hyde Park, VT 05655 (802) 888-3887	Linda LaClair, COM PO Box 570 Hyde Park, VT 05655 (802) 888-3887	Hon. James R. Dean Mahoney, Probate Judge Linda LaClair, COM Do- reen Blake, Register PO Box 570 Hyde Park, VT 05655 (802) 888-3306

	Family	Probate
o5038	Barbara Frizzell, COM 5 Court St Chelsea, VT 05038 (802) 685-4610	Hon. Bernard Lewis, Probate Judge Barbara Frizzell, COM Elaine Duke, Register 5 Court St Chelsea, VT 05038 (802) 685-4610
	udges: Joyc	udges: Joyce McKeeman; Victoria Weiss

Hon. Timothy B. Tomasi Presiding Judge	ORLEA	ANS UNIT	Tina de la Bruere Clerk
Civil	Criminal	Family	Probate
Penelope Carrier, COM 247 Main St Newport, VT 05855 802) 334-3305	Penelope Carrier, COM 217 Main St Newport, VT 05855 (802) 334-3325	Penelope Carrier, COM 247 Main St., Ste. 1 Newport, VT 05855 (802) 334-3305	Hon. John P. Monette, Probate Judge Penelope Carrier, COM Faye Moore, Register 247 Main St, Newport, VT 05855 (802) 334-3305

Hon. Thomas A. Zonay Presiding Judge	RUTLAND UNIT		Therese Corsones, Esq., Clerk therese.corsones@state. vt.us
Civil	Criminal	Family	Probate
<b>Sharon McNeil</b> , COM 83 Center St Rutland, VT 05701 (802) 775-4394	Laurie Canty, COM 9 Merchants Row Rutland, VT 05701 (802) 786-5880	Laurie Canty, COM 9 Merchants Row Rutland, VT 05701 (802) 786-5856	Hon. Kevin Candon, Probate Judge Sharon McNeil, COM Nanette Weir, Register Rutland Office & Mailing Address 83 Center St Rutland, VT 05701 (802) 775-0114

Hon. Mary Miles Teachout Presiding Judge	WASHINGTON UNIT		Tina delaBruere Acting Clerk
Civil	Criminal	Family	Probate
Donna Waters, Interim COM 65 State St Montpelier, VT 05602 (802) 828-2091	Paula Tremblay, COM 255 No. Main St. Barre, VT 05641 (802) 479-4205	Paula Tremblay, COM 255 No. Main St. Barre, VT 05641 (802) 479-4205	Hon. Jeffrey Kilgore, Probate Judge Donna Waters, Interim COM Janice Brown, Register 10 Elm St., Unit 2 Montpelier, VT 05602 (802) 828-3405
	Assistant Judges: N	firiam Conlon; Otto Kinzel	

Hon. John P. Wesley Presiding Judge	WINDHAM UNIT		Anne Damone Clerk
Civil	Criminal	Family	Probate
<b>Anne Damone</b> , Clerk PO Box 207 Newfane, VT 05345 (802) 365-7979	Richard Perra, COM 30 Putney Rd, 2nd Fl Brattleboro, VT 05301 (802) 257-2800	Richard Perra, COM 30 Putney Rd, 2nd Fl Brattleboro, VT 05301 (802) 257-2800	Hon. Robert M. Pu, Probate Judge Richard Perra, COM Brian Hesselbach, Register Brattleboro Office & Mailing Address 30 Putney Road Brattleboro, VT 05301 (802) 257-2800

Hon. Karen R. Carroll Presiding Judge	WINDSOR UNIT		Theresa Scott Clerk
Civil	Criminal	Family	Probate
Chasity Stoots- Fonberg, COM 12 The Green Woodstock, VT 05091 (802) 457-2121	Jane Amntel, COM 82 Railroad Row White River Jct, VT 05001 (802) 295-8865	Jane Ammel, COM 82 Railroad Row White River Jct, VT 05001 (802) 295-8865	Hon. Joanne M. Ertel, Probate Judge Chasity Stoots-Fonberg, COM Donna Pearsons, Register Woodstock Office & Mailing Address 12 The Green Woodstock, VT 05091 (802) 457-1503

Judges: Hon. Thomas S. Durkin Hon. Thomas Walsh	ENVIRONMENTAL DIVISION	Court Manager 32 Cherry St., Ste 303 Burlington, VT 05401 (802) 951-1740
Hearing Officers: Hon. Michael Pratt Hon. Howard Kalfus	VERMONT JUDICIAL BUREAU	Gabrielle Lapointe Clerk PO Box 607 White River Jct, VT 05001 (802) 295-8869 Fax: (802) 296-5539

## VERMONT LEGAL AID

1-800-747-5022 (Statewide)

#### **BURLINGTON**

264 Winooski Avenue P. O. Box 1367 Burlington, VT 05401 800-747-5022

#### **MONTPELIER**

7 Court Street, 2nd Floor Montpelier, VT 05601 800-789-4195 (domestic violence)

#### **RUTLAND**

57 North Main Street, Rutland, VT 05701 800-769-7459

## ST. JOHNSBURY

1111 Main Street, Suite 1 St. Johnsbury, VT 05819 800-769-6728

#### **SPRINGFIELD**

56 Main Street, Suite 301 Springfield, VT 05156 800-769-9164

## VERMONT NETWORK AGAINST DOMESTIC AND SEXUAL VIOLENCE

The Vermont Network Against Domestic and Sexual Violence is a coalition of 14 organizations working together to reduce or eliminate domestic and sexual violence in Vermont. The programs of the Vermont Network provide services and referrals to victims and survivors of domestic violence and sexual assault, including: court and legal advocacy; hospital, housing and social services advocacy; shelter; individual emotional support and counseling; support groups, including parenting support, groups for children and teens; community education

To connect to a local program, call the 24-hour statewide hotlines: Domestic Violence: 1-800-228-7395
Sexual Assault: 1-800-489-7273
Confidential to anonymous callers

The Vermont Network Against Domestic and Sexual Violence
P. O. Box 405
Montpelier, VT 05601
802-223-1302; 223-1115
802-223-6943 (fax)
vtNetwork@vtnetwork.org

#### **ADDISON**

#### Womensafe

P.O. Box 67, Middlebury, VT 05753 Hotline: 800-388-4205 802-388-4205; 802-388-9180 802-388-9181 (TTY) 802-388-3438(fax) info@womensafe.net www.womensafe.net

#### BENNINGTON

## Project Against Violent Encounters (PAVE)

Box 227, Bennington, VT 05201 802-442-2111, 802-442-2370 802-442-6162 (fax) pave@pavebennington.com

#### CALEDONIA (Hardwick area)

#### AWARE, Inc.

P. O. Box 307 Hardwick, VT 05843 802-472-6463; 472-3504 (fax) aware@vtlink.net

## CALEDONIA & SOUTHERN ESSEX

## ADVOCACY PROGRAM AT UMBRELLA

1222 Main St #301, St. Johnsbury, VT 05819 Hotline: 802-748-8645 802-748-1405 (fax) advocate@umbrellanek.org www.umbrellanek.org

#### **CHITTENDEN**

#### Women Helping Battered Women

P. O. Box 1535, Burlington, VT 05402 Hotline: 802-658-1996 802-658-3131; 802-658-3832 (fax) whbw@whbw.org www.whbw.org

#### **HOPE Works**

P. O. Box 92, Burlington, VT 05402 Hotline: 802-863-1236 802-864-0555; 802-863-8449 (fax) TTY: 846-2544 stoprape@sover.net www.stoprapevermont.org

#### FRANKLIN & GRAND ISLE

#### **Voices Against Violence**

P. O. Box 72, St. Albans, VT 05478 Hotline: 802-524-6575, 802-524-8538 802-524-8539 (fax) voices@cvoeo.org

#### LAMOILLE

#### Clarina Howard Nichols Center

Box 517, Morrisville, VT 05661 hotline: 802-888-5256, 802-888-2584 802-888-2570 (fax) chnc@pwshift.com

#### **ORANGE & WINDSOR (partial)**

#### Safeline

P.O. Box 368, Chelsea, VT 05038 hotline: 800-639-7233 802-685-7900 (office) 802-685-7902 (fax) safelineinfo@safelinevt.org www.orgsites.com/vt/safeline1

## ORLEANS & NORTHERN ESSEX

The Advocacy Program at Umbrella 95 East Main St., Newport, VT 05855 Hotline: 334-0148

#### **RUTLAND**

#### Rutland County Women's Network and Shelter

Box 313, Rutland, VT 05701 Hotline: 802-775-3232 775-6788 (office) 802-747-0470 (fax) karisrcwns@yahoo.com www.rcwn.org

#### WASHINGTON

#### Circle

P. O. Box 652, Barre, VT 05641 Hotline: 877-543-9498 802-476-6010 (office) 479-9310 (fax) bwss@sover.net

#### Sexual Assault Crisis Team

4 Cottage Street, Barre, VT 05641 Hotline: 802-479-5577 802-476-1388 (office) 802-476-1381 (fax) SACTWC@aol.com

#### **WINDHAM**

#### Women's Freedom Center

Box 933, Brattleboro, VT 05302 Hotline: 800-773-0689; 802-254-6954 802-257-7364; 802-257-1683 (fax)

#### WINDSOR (central)

#### Women's Information Services

38 Bank St., Lebanon, NH 03766 Hotline: 603-448-5525 or 1-866-348-9473 603-448-5922 (office) 603-448-2799 (fax) wise@wiseoftheuppervalley.org www.wiseoftheuppervalley.org

#### STATEWIDE HOTLINES

Domestic Violence: 800-228-7395 Sexual Assault: 800-489-7273

#### VERMONT PROBATION AND PAROLE OFFICERS

#### BARRE PROBATION AND PAROLE

255 North Main Street, Suite 6 Barre, Vermont 05641 Main # 479-4242

Community Corrections District Manager: Michael Sweeney (479-4244)

Community Corrections Program Supervisors: Michael Carlisle; Judy Brassard; Tanya Barber

#### BENNINGTON PROBATION AND PAROLE

200 Veterans Memorial Drive, Suite 12 Bennington, Vermont 05201 Main # 447-2777

Community Corrections District Manager: David Miner (447-6441)

Community Corrections Program Supervisors: Daniel Charron; David Jankowski

#### BRATTLEBORO PROBATION AND PAROLE

PO Box 8237 N. Brattleboro, Vermont 05304-8237 Main # 254-5911

Community Corrections District Manager: Rick Bates (254-6377)

Community Corrections Program Supervisors:
Phil Damone; Lesa Trowt

#### BURLINGTON PROBATION AND PAROLE

50 Cherry Street Burlington, Vermont 05401 Main # 863-7350

Community Corrections District Manager: Deborah Thibault (863-7454)

Community Corrections District Manager Assistant:
Paul Heath

Community Corrections Program Supervisors: Steve Bushey; Maria Godleski; Shaun McCuin

#### HARTFORD PROBATION AND PAROLE

224 Holiday Drive, Suite B White River Jct., Vermont 05001-2097 Main # 295-8810 (Fax #) 295-8816

Community Corrections District Manager: Bill Soule (295-8815)

Community Corrections Program Supervisors: David Fitts; Mark Devins

#### MORRISVILLE PROBATION AND PAROLE (Sub Office of Barre P&P)

197 Harrell Street Morrisville, Vermont 05661 Main # 888-2520

District Manager: Michael Sweeney (479-4242)

Community Corrections Program Supervisor: Tom Dunn

#### NEWPORT PROBATION AND PAROLE

217 Main Street Newport, Vermont 05855 Main # 334-3311

Community Corrections District Manager: Carl Davis (334-3362)

Community Corrections Program Supervisor: Lane Chester

#### RUTLAND PROBATION AND PAROLE

(Middlebury Office is an out-post at court house)

9 Merchants Row, PO Box 175
Rutland, Vermont 05701
Main # 786-5808

Community Corrections District Manager: Keith Tallon (786-5099)

Community Corrections Program Supervisors: Tim Solari; Chris Dinnan; Sue Ransom-Kelley

#### ST. ALBANS PROBATION AND PAROLE

20 Houghton Street # 104 St. Albans, Vermont 05478 Main # 524-6523

Community Corrections District Manager: Sherry Caforia (524-6357)

Community Corrections Program Supervisors: Tammy Kennison; Jim Gibson

#### ST. JOHNSBURY PROBATION AND PAROLE

67 Eastern Avenue, Suite 5 St. Johnsbury, Vermont 05819 Main # 748-6602 (Fax # 748-6614)

Community Corrections District Manager: Stu Gladding (751-3281)

Community Corrections Program Supervisors: Lynn Bushey; Jason Kennedy

#### SPRINGFIELD PROBATION AND PAROLE

100 Mineral Street, Suite 102 Springfield, Vermont 05156 Main # 885-3544

Community Corrections District Manager: Rae Hirst (885-8988)

Community Corrections Program Supervisors: Joe Sampsell

#### **VERMONT SUPERVISED VISITATION PROGRAMS**

Program- All About Kids

Address- P.O. Box 1092, St. Albans, VT 05478

**Phone Number-** 802-370-2851 **Fax Number-** 802-524-8539

E-mail- allboutkids@cvoeo.org

County Served/Town- Franklin and Grand Isle Counties. Located in St. Albans

**Program-** Family Time at PAVE

Address- P.O. Box 227, Bennington, VT 05201

Contact- Christine Williams, Director

**Phone Number-** 802-442-7007 **Fax Number-** 802-442-6162

*E-mail-* familytime05201@verizon.net

County Served/Town- Bennington Co: Bennington, Readsboro, Manchester.

Program- Family Tree Access Center
Address- 1 Scale Avenue, Suite 62
Contact- Laurie Casey, Director Rutland

Phone Number- 802-775-0068
Fax Number- 802-775-0054
E-mail- lcaseyftac@aol.com

County Served/Town- Rutland Co: Located in Rutland

Program- Kids Place

Address- 35 Ayers Brook Road, Randolph, VT 05060

Contact- Connie Button, Director Phone Number- 802-728-9506 x123 Fax Number- 802-728-4962

*E-mail-* buttoncm@comcast.net

County Served/Town- Orange Co: Randolph, Bradford, Chelsea

Program- Clarina Howard Nichols Center -Specialized Visitation Program

Contact- Brittany Chilson - Supervised Visitation Coordinator

**Phone Number-** 802-888-2584 **Fax Number-** 802-888-2570

Email- svcoord@clarina.org

County Served/Town- Lamoille County

Program- The Family Room - Umbrella

Address- 1222 Main Street, Suite 101, St. Johnsbury, VT 05819

**Phone Number-** 802-748-1992 **Fax Number-** 802-748-1405

Email- familyroom@umbrellavt.org

County Served/Town- Caledonia, Orleans, and Essex Counties

Program- The Supervised Visitation Program @ WomenSafe

Address- P.O. Box 67, Middlebury, VT 05753

Contact- Christina Grier, Coordinator

**Phone Number-** 802-388-6783 **Fax Number-** 802-388-3438

Email- cg@womensafe.net

County Served/Town- Addison County: Located in Middlebury

Program- Children's Hour

Address- 20 Gable Place, Barre, VT 05641

**Phone Number-** 800-846-9506 **Fax Number-** 479-5353

County Served/Town- Washington County: Located in Barre

Support

## VICTIM ADVOCATES, STATE'S ATTORNEY'S OFFICES

The Vermont Victim Assistance Program maintains 24 advocates in the Attorney General's and State's Attorneys' offices throughout Vermont's 14 counties. Victim advocates guide victims through the criminal justice process and serve as a liaison with the State's Attorneys and other criminal justice agencies. Many counties have "specialized" advocates who focus solely on cases of domestic violence, sexual assault, or child abuse.

Victim advocates provide information on the status of court cases, notify victims of hearings, prepare victims to testify, and assist victims with applications for Victims Compensation. They also assist victims with completing Victim Impact Statements, requesting restitution and requesting notification of their offender's release. In addition, advocates provide short-term counseling and emotional support to victims, accompany them to court, and help to ensure that they are not revictimized by the criminal justice process.

Advocates are involved in local task forces and provide outreach and training to other state and community agencies working with victims of crime. Through their hard work and dedication, the advocates of Vermont's Victim Assistance Program have created many positive changes impacting Vermont's crime victims.

If you have any questions, please call the Victim Assistance Program Coordinator at the Center for Crime Victim Services at 802-241-1426.

## VICTIM ADVOCATES, STATE'S ATTORNEY'S OFFICES

#### **Addison County**

Deb James Courtney Hudgens (part-time DV/SV Advocate) Mahady Courthouse 7 Mahady Dr., Ste. 4 Middlebury, VT 05753 802-388-7931

802-388-4652 (Deb direct) 802-388-4653 (FAX) Deb.James@state.vt.us Courtney.Hudgens@state.vt.us

Bennington County

Catie (Catherine) Burke (M-Z) Tammy Loveland (A-L) 200 Veteran's Memorial Dr., Ste 10 Bennington, VT 05201 802-442-8116

802-447-6905 (Catie direct) 802-447-6909 (Tammy direct) 802-447-2775 (main FAX) Catherine.Burke@state.vt.us Tammy.Loveland@state.vt.us

#### Caledonia County

Susan Carr Vicki Thibault (half-time) 1153 Main St., Suite 4 St. Johnsbury, VT 05819 802-748-6657 (general) 802-751-0208 (Vicki direct) 802-751-0207 (Susan direct) 802-748-6659 (FAX) Susan.Carr@state.vt.us Victoria.Thibault@state.vt.us

#### **Chittenden County**

Kathyria Ferrer (A-F) Karen Burns (G-O) Nietra Panagoulis (P-Z) 32 Cherry St., Suite 305 Burlington, VT 05401 802-863-2865 (general) 802-652-2069 (Kathyria direct) 802-652-0384 (Karen direct) 802-951-5155 (Nietra direct) 802-657-4261 (VA's FAX) 802-863-7440 (General Fax) Kathyria.Ferrer@state.vt.us

Karen.Burns@state.vt.us

Nietra.Panagoulis@state.vt.us

**Essex County** 

Becky Curtis (part-time) PO Box 226 Orleans, VT 05860 802-723-3010

802-754-2884 (Becky direct) 802-754-2881 (FAX) Becky.Curtis@state.vt.us

Franklin County

Wendy Boyce (DV, General: L-Z) 5 Lemnah Dr. St. Albans, VT 05478 802-524-7920 802-527-5482 (Wendy direct) **802-527-4035** (court) 802-524-7964 (FAX)

### Wendy.Boyce@state.vt.us Grand Isle

Samantha Allen (part-time) 59 Windridge Lane North Hero, VT 05474-9763 802-372-5422 802-372-3518 (direct) 802-372-5704 (FAX) Samantha.Allen@state.vt.us

#### Lamoille County

Siri Rooney Colleen Twomey – DV/SV Holly Jones PO Box 38 Hyde Park, VT 05655 802-888-7945 802-888-1302 (Siri) 802-888-0508 (Colleen) 802-888-2547 (FAX) Siri.Rooney@state.vt.us ctwomey@clarina.org

## Holly.Jones@state.vt.us Orange County

Ann Lepine PO Box 116 Chelsea, VT 05038 802-685-3036 802-685-2187 (direct) 802-685-3836 (FAX) Ann.lepine@state.vt.us

#### **Orleans County**

Amanda Jensen Vicki Thibault (half-time) 217 Main St. Newport, VT 05855 **802-334-2037** 

802-334-4324 (Amanda direct) 802-334-4323 (Vicki direct) 802-334-3319 (FAX) Amanda.Jensen@state.vt.us Victoria.Thibault@state.vt.us

#### **Rutland County**

Naomi Roche (full-time) (A-O) Kelsey McDonald (part-time) (P-Z) 400 Asa Bloomer State Bldg. Rutland, VT 05701 **802-786-2531** 

802-786-8892 (Kelsey direct) 802-786-8897 (Naomi direct) 802-786-5851 (FAX) Kelsey.McDonald@state.vt.us Naomi.Roche@state.vt.us

#### **Washington County**

Holly Leach, Victim Advocate Kathleen Daub-Stearns 255 North Main St., Suite 9 Barre, VT 05641 **802-479-4220** 

802-476-1688 (Holly direct) 802-479-4222 (Kathleen direct) 802-479-4408 (FAX)

Holly.Leach@state.vt.us Kathleen.Daub-Stearns@state.vt.us

#### Windham County

Carol Scott
Patrina Lingard
PO Box 785
Brattleboro, VT 05302
802-257-2860
802-257-2505 (Carol direct)
802-257-2504 (Patrina direct)
802-257-2864 (FAX)
Patrina.Lingard@state.vt.us

#### **Windsor County**

Carol.Scott@state.vt.us

Daron Raleigh (A-L)
Meghan Place (M-Z)
PO Box 488
White River Jct., VT 05001
802-295-8870
802-295-4170 (Daron direct)
802-295-4171 (Meghan direct)
802-295-8878 (FAX)

Daron.Raleigh@state.vt.us

Meghan.Place@state.vt.u

## U.S. ATTORNEY'S VICTIM ASSISTANCE PROGRAM

The U.S. Attorney's Victim Witness Program assists victims of federal crimes in Vermont through the criminal justice process.

#### U.S. Attorney's Office

Aimee Stearns, Victim Witness Coordinator P. O. Box 570, Burlington, VT 05402 951-6725; 652-1140 (TTY) 951-6540 (fax) Aimee.Stearns@usdoj.gov

## SPECIALIZED ADVOCATES

#### Bennington Cty DV/SA Unit

150 Veteran's Memorial Dr. Bennington, VT 05201 802-442-8116 802-447-2775 (FAX)

#### Chittenden Cty DV Unit

Nietra Panagoulis Steve Howard 32 Cherry St., Suite 305 Burlington, VT 05401 802-863-2865 802-863-7440 (fax) Nietra.Panagoulis@state.vt.us

#### **CUSI**

Armina Medic 50 Cherry St., Suite 102 Burlington, VT 05401 802-652-6800 (CUSI) 802-652-6897 (Armina direct) 802-652-4167 (FAX) Armina.Medic@state.vt.us

#### **NUSI**

Kelly Woodward 5 Lemnah Dr. St. Albans, VT 05478 802-524-7961 802-527-4006 (Kelly direct) 802-524-7989 (FAX) Kelly.Woodward@state.vt.us

#### Washington Cty DV Unit

Kathleen Daub-Stearns 255 North Main St. Barre, VT 05641 802-479-4220 802-479-4222 Kathleen.Daub-Stearns@state.vt.us

#### Windham Cty DV Unit

Kati Sell-Knapp PO Box 785 Brattleboro, VT 05302 802-257-2860 802-257-2864 (FAX)

## STATEWIDE ADVOCATES

#### Attorney General's Office

Amy Farr 109 State St. Montpelier, VT 05609 **802-828-3171** 

802-828-5523 (Amy direct) 802-828-2154 (FAX) afarr@atg.state.vt.us

#### U.S. Attorney's Office

Aimee Stearns PO Box 570 Burlington, VT 05402-0570 **802-951-6725** 802-651-8261 (Aimee direct) 802-951-6540 (FAX)

## Aimee.stearns@usdoj.gov Dept. of Corrections

Amy Holloway,
Victim Services Director
(post-flood, she's based in)
(Williston, VT)
802-951-5064 (Amy direct)
802-793-1148 (Amy's cell)
802-951-5066 (Ashley direct)
amy.holloway@state.vt.us
ashley.fisk@state.vt.us

## PARALLEL JUSTICE ADVOCATES

#### **Burlington CJC - PJ**

Rain Banbury 179 S. Winooski Ave., Ste. 2 Burlington, VT 05401-4594 **802-264-0764 (Rain direct)** 802-865-7117 (fax) rbanbury@ci.Burlington.vt.us

#### Burlington P.D. - PJ

Clark Sheldon 1 North Ave. Burlington, VT 05401 802-540-2394 (Clark direct) 802-865-7579 (fax) csheldon@BPDVT.org

#### St. Albans - PJ

Amanda Jacobs 26 Catherine St. St. Albans, VT 05478 802-524-7006 amandajacobscjc@gmail.com

## VICTIMS COMPENSATION PROGRAM

#### Vermont Center for Crime Victim Services Victims Compensation Program

58 South Main Street, Suite 1 Waterbury, VT 05676-1599 (800) 750-1213 (Voice- VT only) (802) 241-1250 (Voice) (802) 241-1258 (TTY) http://www.ccvs.state.vt.us

The Victims Compensation Program provides limited financial assistance to victims of violent crime who have experienced a financial loss as the direct result of the crime, as long as the loss is not reimbursable through other sources, such as insurance.

#### **Eligibility Requirements:**

- The crime has been reported to a law enforcement officer, who must conclude that a crime was committed.
- The victim has suffered physical injury or emotional harm as a direct result of a violent crime.
- The crime was committed in Vermont, or was committed against a Vermont resident in a state or country that does not have a Compensation Program.
- The crime was committed after July 1, 1987.
- The victim did not violate a criminal law of this state that caused or contributed to his or her injuries or death.
- Family members of a homicide victim also are eligible.

## Where appropriate, money is available to pay for the following expenses, as long as they have not been paid already by other sources:

- Medical and dental care
- Counseling for victims and family members
- Funeral expenses
- Lost wages due to time missed from work
- Other expenses such as prescriptions, eyeglasses and limited transportation costs
- If death occurs as a result of the crime, legal dependents may receive temporary living expenses
- Limited relocation assistance
- Property losses generally not covered

## VICTIM SERVICES PROGRAM VERMONT DEPARTMENT OF CORRECTIONS

#### **Vermont Department of Corrections**

103 South Main Street, Waterbury, VT 05671 www.doc.state.vt.us

Toll Free: 888-810-1847

docvictimservices@state.vt.us

Ashley Fisk, Victim Service Tech Ashley.Fisk@state.vt.us 802-951-5066

#### These services and programs include:

- Information and notification through the Vermont Automated Notification (VAN) Service
- Providing information about the offender and the Department of Corrections
- Assisting with safety planning
- Assisting the victim who wishes to participate in the offender release process and/or a parole hearing
- Reviewing requests for victims to visit an offender as well as requests for no contact
- Referrals to community resources.
- Homicide Survivor Group
- The Victim-Offender Dialogue Program
- The Victim Impact Panel Program
- Apology Letter Bank

#### Anne Cosgrove

751-0463
St. Johnsbury Probation
& Parole Office
67 Eastern Ave, Suite 8
St. Johnsbury, VT 05819
(Serves Caledonia and Essex)
Anne.Cosgrove@state.vt.us

## Jessica Dorr

557-7383 103 South Main St. Waterbury, VT 05671 Jessica.Dorr@state.vt.us For general referrals, including counties not listed, contact:

#### Ashley Fisk

802-951-5066 Victim Service Tech 103 South Main Street Waterbury, VT 05671 Ashley.Fisk@astate.vt.us

#### Danielle Levesque

557-1365 103 South Main St. Waterbury, VT 05671 Danielle.Levesque@state.vt.us

# Outreach

This Resource Directory was made possible by the gracious efforts of:
Aimee B. Stearns, U.S. Attorney's Office
Barbara Whitchurch,
Vermont Center for Crime Victim Services

We acknowledge that this Resource Directory is a work in progress and may have omissions and errors.

We hope you will contact us with corrections and updated information.

The next version will be posted to the web and will be continuously updated.

You can find it at:

www.ccvs.state.vt.us

aimee.stearns@usdoj.gov bwhitchurch@ccvs.state.vt.us



U.S. Department of Justice
United States Attorney's Office
District of Vermont
11 Elmwood Avenue
Burlington, Vermont 05401