Instructions for using the Approved Provider List

Once you have selected your state, you may have questions about using the list of approved providers. These instructions explain how to interpret the list.

Example 1

In the list of credit counseling agencies that are approved to provide services in California, agency “$$00_Sample Credit Counseling Services”¹ (see screen shot below).

- The Main Address is listed first – this is the physical location of the agency's main office, and isn't related to where the agency is approved to provide credit counseling services. “$$00_Sample Credit Counseling Services’s” main address is in Arizona.
- The Delivery Method shows how/where the agency provides their credit counseling instruction. “$$00_Sample Credit Counseling Services” provides credit counseling in California via the internet only. They don’t provide any credit counseling instruction at a physical location in California, but are approved to provide services by internet.

Example 2

Another example is “$$00_Example Financial Management Education”².

- “$$00_Example Financial Management Education” provides in-person credit counseling at a physical location in California (outlined in blue), as well as via the internet, and over the phone.
- “$$00_Example Financial Management Education’s” main office is in Virginia.

¹ Invented solely for this example, not a real agency.
² Also invented solely for this example, not a real agency.