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United States of America states as follows:

- 1. Defendants Teferi, Berhane and Plover currently operate over 30 stand-alone tax preparation stores and tax preparation kiosks in and around Los Angeles, California.
- 2. Until 2011, defendants operated their tax preparation stores and kiosks under the name Instant Tax Service. Instant Tax Service is a brand and franchise business marketed throughout the United States by the franchisor ITS Financial, LLC ("ITS Financial"). ITS Financial is headquartered in Dayton, Ohio, and was founded by current owner and CEO Fesum Ogbazion in 2004. Instant Tax Service claims on its website to be the "4th largest tax preparation company" in America, one of "the fastest growing franchises," and the "number one new franchise" brand in the country as of 2009. Defendants' Instant Tax Service franchise was the largest Instant Tax Service franchise in California.
- 3. At defendants' tax preparation stores, defendants' employees have improperly reduced their customers' reported tax liabilities and prepared federal tax returns that claimed inflated refunds by reporting, among other things, unsubstantiated Schedule C income and expenses, false dependents, improper filing statuses, and unsupported education credits.

Jurisdiction and Venue

- 4. The Court has jurisdiction over this case pursuant to 28 U.S.C. §§ 1340 and 1345 and 26 U.S.C. (I.R.C.) § 7402(a).
- 5. Venue is proper pursuant to 28 U.S.C. §§ 1391(b), because defendants reside or conduct business within this judicial district, and because a substantial part of the events or omissions giving rise to this suit occurred and are taking place in this judicial district.

Authorization

6. This action has been requested by the Chief Counsel of the Internal Revenue Service, a delegate of the Secretary of the Treasury, and commenced at the direction of a delegate of the Attorney General, pursuant to I.R.C. §§ 7401, 7402, 7407 and 7408.

Nature of Action

- 7. The United States commences this action to enjoin defendants, and all those in active concern or participation with them, from directly or indirectly:
 - a. Engaging in conduct subject to penalty under I.R.C. § 6701, including aiding, instructing, assisting, encouraging, enabling, inciting, or advising (or supervising or managing others who aid, instruct, assist, encourage, enable, incite, or advise) with respect to the preparation or presentation of any portion of a tax return, claim, or other document, that defendants know or have reason to know will be used as to a material matter arising under federal tax law, and will result in the understatement of the liability for tax of another person;
 - b. Organizing, promoting, selling, advising, implementing, carrying out, assisting, supervising, or managing abusive plans or arrangements that violate the internal revenue laws;
 - c. Aiding, instructing, assisting, encouraging, enabling, inciting, or advising (or supervising or managing others who aid, instruct, assist, encourage, enable, incite, or advise) customers to understate their federal tax liabilities or assert unreasonable, frivolous, or reckless positions, or preparing or assisting in the preparation or filing of tax returns for others that defendants know (or have reason to know) will result in the understatement of any tax liability as subject to penalty under I.R.C. § 6694;
 - d. Improperly aiding, instructing, assisting, encouraging, enabling, inciting, or advising (or supervising or managing others who improperly aid, instruct, assist, encourage, enable, incite, or advise) customers to avoid the assessment or collection of their federal tax liabilities or to claim improper tax refunds;
 - e. Engaging in any activity subject to penalty under I.R.C. § 6695, including failing to (or supervising or managing others who fail to) exercise due diligence in determining customers' eligibility for the Earned Income Tax Credit;

- f. Organizing, promoting, providing, advising, or selling (or supervising or managing others who organize, promote, provide, advise or sell) business or tax services that facilitate or promote noncompliance with federal tax laws; and
- g. Engaging in other conduct that substantially interferes with the proper administration and enforcement of the internal revenue laws.

Facts

- 8. Defendant Teferi resides in Rancho Palos Verdes, California, has a 25% ownership interest in Plover, and is Plover's managing member. Teferi holds a Bachelor of Science in electrical engineering, a Masters in Computer Engineering, and a Masters of Business Administration from Southern Illinois University, Edwardsville, the University of Southern California, and Loyola Marymount University, respectively. In 2006, defendants Teferi and Berhane created Plover Financial Services, LLC and established an Instant Tax Service franchise in Compton, California. Teferi, Berhane and Plover subsequently expanded to Los Angeles and several surrounding cities.
- 9. Defendant Berhane is married to Teferi, resides in Rancho Palos Verdes, California, is listed as a member on Plover's articles of organization, and owns a 25% interest in Plover. Berhane acts as Plover's human resources representative.
- 10. Defendant Plover is an active domestic limited liability company organized in the State of California. Plover operates as a tax return preparation service that, as of 2011, had 17 locations in Los Angeles, California, 5 locations in Compton, California, 4 locations in Inglewood, California, 4 locations in Long Beach, California, and 1 location in Pomona, California.
- 11. Defendants' stores and kiosks prepared over 10,000 federal tax returns during the 2011 filing season.

- 12. Due to high turnover among employees, many preparers hired by defendants each tax season are new employees with little to no experience preparing tax returns prior to joining defendants' tax return preparation business.
- 13. Defendants claim to provide training to their tax return preparers through the "People's Income Tax" training course, which is administered by defendants' employees. In addition, defendants assert that they provide "lessons learned" training to returning tax preparers, which purportedly further trains returning preparers on EITC and Form Schedule C due diligence requirements.
- 14. Before tax returns are filed with the IRS, defendants have said that the managers at their locations review the tax returns prepared by other employees, along with each customer's hard-copy file, which, pursuant to IRS rules, must contain certain substantiation and due diligence documentation when claiming credits such as the EITC.
- 15. Despite defendants' purported training and manager review, defendants' employees have prepared tax returns that claim, for instance, unsubstantiated Schedule C income and expenses, false dependents, improper filing statuses, and unsupported education credits. Tax returns prepared at defendants' stores also have incorrectly or inaccurately reported income that is inconsistent with valid customer Forms W-2. In some cases, tax returns were filed with the IRS without Forms W-2—a violation of the internal revenue laws.
- 16. Defendants hired tax return preparers with little or no experience preparing tax returns and who were not required to attend tax return preparer training. Instead, these preparers were authorized by defendants to prepare tax returns for others despite having little or no training.
- 17. Most of defendants' customers are unsophisticated taxpayers with very low incomes. Many receive public assistance. Some of these customers have

- 18. Even when defendants prepared non-fraudulent tax returns for customers, defendants improperly charged those customers high tax preparation fees.
- 19. Defendants also provided loan products to low-income customers who were in need of money quickly. Defendants told customers that they could receive significant cash loans as advances on their expected refunds within 48 hours. However, many of those customers were either denied the loans outright or received amounts so small that they were subsumed by the accompanying loan fees.
- 20. Apart from being profitable in their own right, these loan products served as an inducement for people to have their tax returns prepared and filed by defendants.

A. Improper Tax Returns for 2010

21. The IRS selected a random sample of tax returns prepared by defendants' employees for the 2010 tax year and obtained interviews with over 100 customers associated with these tax returns. Based on an analysis of information appearing on the tax returns and information volunteered by defendants' customers during interviews, the IRS identified violations of the internal revenue laws associated with over half of these randomly selected customers. Specific violations include, among other things, unsubstantiated claims for the Earned Income Tax

Credit ("EITC"), false dependent claims, reporting inconsistent or improper filing statuses, and unsupported education credits claims.

- i) False Claims for the EITC
- 22. 2010 tax returns prepared by defendants' employees include tax returns that claim improper refunds based on the EITC. The EITC is a refundable tax credit intended to help low-income individuals and families. Unlike many tax credits, a refundable tax credit entitles qualifying taxpayers to receive refunds even if they have no tax liability and have made no withholding payments. Today the EITC is one of the largest anti-poverty tools in the United States, intended to act as a wage supplement and to increase workforce participation.
- 23. A proper claim for refund based on the EITC, as well as the amount of that refund, depend upon certain variables. These variables include, among other things, the taxpayer's marital status, filing status (e.g., married filing separately, married filing jointly), number of qualified dependents, and income caps. If a taxpayer otherwise qualifies for the EITC, the optimal amount—or "target" amount—of income needed to maximize the credit for a single filer with two dependants is approximately \$15,000. If a taxpayer has adjusted gross income under this target amount, by claiming additional income on the tax return's Schedule C, he or she may fraudulently qualify for a larger EITC refund.
- 24. Defendants' employees created forms Schedule C for their customers that claimed unsubstantiated businesses and reported thousands of dollars in unsupported business income, increasing their customers EITC refund. One example identified from the IRS's random sample of tax returns prepared for the 2010 tax season includes a customer (<u>Customer 1</u>) whose tax return was prepared at defendants' 740 W. Compton Boulevard, Compton location on or before February 2, 2011. Defendants' preparer claimed that Customer 1 earned \$15,165 in business income and incurred \$2,590 in business expenses while operating her

in home care business. However, Customer 1 never told the defendants' preparer that she had a business and informed the IRS that she had no idea how the defendants' preparer calculated such business income and expenses. In fact, Customer 1 remarked to the IRS that she did not know that a Schedule C had been included on her 2010 tax return.

ii) False Dependents

- 25. To claim unallowable EITC refunds, child tax credits and dependent exemptions, defendants' employees prepare tax returns that report false dependents. Among the qualifications for dependent status, a person must reside with the taxpayer for more than half the year and must be under the age of 19, or be under the age of 24 and a full-time student, or qualify as disabled.
- 26. Examples of false dependents claimed on the 2010 tax returns prepared at defendants' tax return preparation stores include <u>Customer 2</u>, a resident of Los Angeles who had her 2010 tax return (signed by the customer on or about January 30, 2011) prepared at defendants' 3991 S. Western Avenue location in Los Angeles. This customer told the preparer that she wanted to claim as dependents her two nieces who live in Mexico. According to this customer, defendants' preparer asked no follow-up questions to determine if Customer 2's nieces qualified as her dependents. The preparer simply falsely listed the customer's nieces on her return as dependents. As a result, Customer 2's refund was improperly inflated.

iii) Inconsistent or Improper Filing Statuses

27. Defendants' employees prepared tax returns with inconsistent or improper filing status to claim unallowable tax benefits, including tax benefits provided to unmarried individuals who qualify for head-of-household status. Among the random sample of tax returns selected by the IRS for 2010, government investigators found customers who asserted that their preparers knew they were

married, and therefore were ineligible for head-of-household status, but defendants' preparers claimed head-of-household status on the customers' tax returns notwithstanding the customers' ineligibility.

- 28. Examples of inconsistent or improper filing statuses from the 2010 tax season at defendants' stores include <u>Customer 3</u>, a married man who had his tax return prepared on or about January 15, 2011 at defendants' 6716 S. Vermont Avenue location in Los Angeles. During this customer's interview with the IRS, he explained that he told the preparer that he had been married throughout 2010. Nonetheless, the Instant Tax Service preparer incorrectly told Customer 3 that he could file as head-of-household because he was the only person in his household working. The preparer claimed a head-of-household filing status on Customer 3's tax return, thereby improperly inflating Customer 3's EITC refund.
 - iv) Improper Claims for Education Credits
- 29. Employees at defendants' tax return preparation locations prepared tax returns that claimed inflated refunds for educational expenses and unsupported education credits. For example, the random sample of 2010 tax returns selected by the IRS identified instances where defendants' employees prepared tax returns that falsely claimed American Opportunity Credits, a partially refundable credit for certain education expenses. Among the conditions for claiming the American Opportunity Credit (Form 8863), a taxpayer can claim only qualified expenses, and can seek the credit only if the student is the taxpayer, the taxpayer's spouse, or a dependent who is properly claimed on the tax return.
- 30. Improper claims for the American Opportunity Credit among defendants' customers for the 2010 tax year include <u>Customer 4</u>. On or before January 14, 2011, a preparer at defendants' store located at 611 E. Imperial Highway in Los Angeles prepared <u>Customer 4's 2010</u> tax return. The customer explained to the preparer that he had registered for college courses, but that he did

not incur any expenses because he received a fee waiver and did not attend classes. Nevertheless, defendants' preparer improperly claimed \$4,000 in education expenses on Customer 5's tax return.

- v) Other Violations Identified from IRS's Random Sample
- 31. Another aspect of defendants' improper tax return practices includes the failure of its employees to report additional sources of income that cannot increase a refund. For example, defendants' employees failed to report unemployment benefits, which are taxable but are not treated as "income" for purposes of calculating the EITC. In one instance, a resident of Hawthorne, California (Customer 5) had his 2010 tax return prepared at defendants' 726 W. Compton Boulevard location on or before January 31, 2011. Although Customer 5 told the preparer that he received over \$16,000 of unemployment compensation in 2010, defendants' preparer omitted this information from Customer 5's return.
 - B. Improper Tax Returns Prepared Prior to the 2010 Tax Season
- 32. IRS audits of individual customers of defendants, as well as other efforts by the IRS to monitor defendants' compliance with the internal revenue laws, demonstrate that preparation of improper tax returns at defendants' tax return preparation locations was not isolated to the 2010 tax season.
- 33. Audits of defendants' customer tax returns for tax years 2008 and 2009 indicate that tax returns for those years contain, among other violations, improper filing statuses, false dependent claims, and unsubstantiated business income and expenses.
 - a. <u>Customer 6</u>. For example, on or before April 3, 2009, at defendants' store located at 8608 S. Vermont Avenue, Los Angeles, a preparer improperly claimed head-of-household status and a false dependent for Customer 6 when he reported that the 34 year-old customer was head-of-household with a 24 year-old son, who purportedly qualified

as a dependent. The preparer asked no questions regarding the dependency of the customer's son, despite the fact that the purported son was only 10 years younger than the customer. Additionally, based on the customer's tax return and lack of documentation, the IRS determined that the preparer had claimed unsubstantiated business income and expenses.

- b. <u>Customer 7</u>. For the 2009 tax year, one of defendants' employees prepared a tax return for Customer 7 at the defendants' store located at 726 W. Compton Blvd in Compton, California, on or about January 26, 2010. The preparer claimed that Customer 7 had two dependents, but provided no documentation demonstrating that the dependents lived with the customer during the tax year or that the customer provided any support for his purported dependents. Based on the tax return and lack of documentation, the IRS determined that the customer's tax returns claimed false dependents.
- 34. The IRS assessed penalties against individual preparers employed by defendants, and asserted violations of the due diligence requirements for EITC claims. Among its findings, an IRS investigation identified instances where:
 - a. Customer files lacked documentation to support dependent claims;
 - b. Customer tax returns included unsubstantiated Schedule C business income; and
 - c. Customer files lacked documentation to substantiate business expenses appearing on tax returns.

C. False and Deceptive Loan Products and Unconscionable Fees

- 35. Defendants also provided loan products to their tax preparation customers. Most of defendant's customers are unsophisticated taxpayers, have very low incomes, are on public assistance, and are in need of fast money. Defendants told customers that they could receive significant cash loans as advances on their expected refunds within 48 hours. Most of defendants' customers, however, were either denied the loans outright or received minimal amounts that were subsumed by the accompanying tax preparation fees.
- 36. Defendants operated, controlled and funded their loan business. In 2010, Plover Financial Services, LLC, doing business as CMD Financial, was defendants' primary loan provider. CMD Financial operates out of Plover's headquarters and defendants' main store located at 11262 Crenshaw Boulevard in Inglewood, California.
- 37. Apart from being profitable in their own right, these loan products served as an inducement for people to have their tax returns prepared and filed by defendants so that they could charge customers high tax preparation fees.
- 38. Defendants attempted to conceal high fees from their customers by failing to disclose the total fees that defendants charged their customers.

D. Filing Returns Based on Paystub Information

- 39. Because a customer's Form W-2 reporting annual income is not available when defendants begin offering their loans in December and early January, defendants required their customers to provide their preparer with end-of-year paystubs, which the preparer used to prepare a federal tax return to determine if the customer might be eligible for a loan based on the an estimated federal tax refund.
- 40. Defendants' employees prepared and subsequently filed federal income tax returns using customers' end-of-year paystubs before a valid W-2

become available. Using paystubs to prepare and file tax returns is improper and violates IRS rules. Moreover, end-of-year paystubs frequently omit income and distributions that are shown on employer-issued W-2s. Thus, preparing and filing federal income tax returns based on information from end-of-year paystubs inevitably results in errors and omissions on federal tax returns, which necessarily interferes with the administration and enforcement of the internal revenue laws.

41. Defendants' customers have told the IRS that their tax returns were filed using information provided on paystubs.

Harm to the Public and Necessity of Injunction

- 42. Defendants' practices harm the public by causing their customers to incorrectly report their federal tax liabilities and underpay their taxes. Defendants also harm their customers by charging them high tax preparation fees to prepare tax returns, including for false or unsubstantiated tax returns that understate correct income tax liabilities. Defendants further harm their customers by subjecting them to possible civil and criminal sanctions resulting from the improperly prepared tax returns. Compounding defendants' harm, many of their customers are unsophisticated, low-income taxpayers, who have little or no ability to repay the inflated refunds (and accompanying penalties and interest).
- 43. Defendants' practices likewise harm the United States Treasury. Based on a statistically random sample of 2010 tax returns prepared by defendants, as well as analysis of information obtained from interviews of over 100 taxpayers, the IRS identified violations of the internal revenue laws associated with over half of these customers. The government estimates that defendants' misconduct resulted in a tax loss to the Treasury of approximately \$15.4 million for tax returns prepared in 2011 alone.

- 44. Defendants' actions further harm the United States and the public by requiring the IRS to devote scarce resources to detecting, assessing, and collecting lost tax revenues from defendants' customers. The IRS has spent hundreds of hours auditing tax returns prepared by defendants' preparers for tax years 2008, 2009 and 2010.
- 45. Defendants also harm their employees by knowingly exposing them to possible civil and criminal liability, as well as competitors, who refuse to engage in illegal conduct and lose business to defendants as a result of defendants' willingness to allow violations of the law.
- 46. Collectively, defendants harm the public at-large by undermining public confidence in the federal tax system and encouraging widespread violations of the internal revenue laws.
- 47. The harm to the government and the public will increase unless defendants are enjoined because—given the seriousness and pervasiveness of their conduct—without an injunction defendants are likely to continue preparing improper federal income tax returns for customers. Furthermore, prior IRS warnings and assessment of penalties against Defendants' preparers have failed to remedy the problems detailed above. An injunction will therefore serve the public interest.

Count I: Injunction Under I.R.C. § 7408 for Engaging in Conduct Subject to Penalty Under I.R.C. § 6701

- 48. The United States incorporates by reference the allegations in paragraphs 1 through 48.
- 49. Section 7408 of the Internal Revenue Code authorizes a district court to enjoin conduct subject to penalty under section 6701. Section 6701 imposes a

- 50. Defendants, through their actions detailed above, caused the presentation and preparation of false tax returns and other documents. By preparing tax returns that claim, *inter alia*, unsubstantiated Schedule C income and expenses to obtain improper EITC claims, false dependents, improper filing statuses, and unsupported education credits, as detailed above, defendants knowingly prepared false federal income tax returns for customers and knew the false returns would understate their customers' correct tax liabilities. This conduct, therefore, is subject to penalty under I.R.C. § 6701.
- 51. If the Court does not enjoin defendants, they are likely to continue to engage in conduct subject to penalty under I.R.C. § 6701. Injunctive relief is therefore appropriate under I.R.C. § 7408.

Count II: Injunction Under I.R.C. § 7407

- 52. The United States incorporates by reference the allegations in paragraphs 1 through 52.
- 53. I.R.C. § 7407 authorizes a district court to enjoin a person who is a tax return preparer from engaging in certain prohibited conduct or from further

acting as a tax return preparer. The prohibited conduct justifying an injunction includes, among other things, the following:

- a. Engaging in conduct subject to penalty under I.R.C. § 6694(a), which penalizes a tax return preparer who prepares a tax return or claim for refund that contains an unreasonable position and the tax return preparer knew (or reasonably should have known) of the unreasonable position;
- b. Engaging in conduct subject to penalty under I.R.C. § 6694(b), which among other conduct, penalizes a tax return preparer who recklessly or intentionally disregards IRS rules or regulations;
- c. Engaging in conduct subject to penalty under I.R.C. § 6695(c), which penalizes tax return preparers who fail to furnish their identifying numbers on tax returns that they prepare;
- d. Engaging in conduct subject to penalty under I.R.C. § 6695(g), which penalizes a tax return preparer who fails to comply with the statutory due diligence requirements for determining eligibility for the EITC;
- e. Guaranteeing a tax refund or allowance of a tax credit; or
- f. Engaging in any other fraudulent or deceptive conduct that substantially interferes with the proper administration of the internal revenue laws.
- 54. In order for a court to issue an injunction under I.R.C. § 6694, the court must find: (1) that the tax return preparer engaged in the prohibited conduct; and (2) that injunctive relief is appropriate to prevent the recurrence of such conduct.

- 55. If the court finds that a preparer has continually or repeatedly engaged in such conduct, the court may issue an injunction prohibiting that specific enumerated conduct or, if it determines that a conduct-specific injunction would not be sufficient to prevent that person's interference with the proper administration of the internal revenue laws, the court may enjoin the person from further acting as a federal tax return preparer.
 - 56. Defendants, as shown above, are tax return preparers and employ tax return preparers who have repeatedly and continually prepared or submitted tax returns or portions of tax returns that contained unreasonable positions and substantially understated the liability for tax on the return by, *inter alia*, claiming improper tax refunds. Defendants established a working environment that encouraged preparation of tax returns that asserted unreasonable and unrealistic positions. Accordingly, defendants knew (or reasonably should have known) of the unreasonable and unrealistic positions. This conduct is subject to penalty under I.R.C. § 6694.
 - 57. Defendants, as also detailed above, have continually and repeatedly engaged in conduct subject to penalty under I.R.C. § 6694(b) by intentionally or recklessly disregarding pertinent rules and regulations. This conduct is subject to penalty under I.R.C. § 6694.
 - 58. In addition, defendants continually and repeatedly engaged in other conduct that substantially interferes with the proper administration of the internal revenue laws. Examples of such misconduct include: (1) employing tax preparers who knowingly prepared or assisting in preparing ax returns containing false information; (2) employing tax preparers who encouraged and solicited customers to provide false information for the purpose of filing false tax refund claims; and (3) knowingly hiring employees with little to no tax background to prepare tax

- returns while providing inadequate training for these employees. All of this constitutes conduct that may and should be enjoined under I.R.C. § 7407(b).
- 59. Defendants repeatedly and continuously engaged in conduct subject to injunction under I.R.C. § 7407.
- 60. If defendants are not enjoined, they are likely to continue to cause the filing of false tax returns and engaging in improper conduct.
- 61. Defendants' continual and repeated conduct subject to an injunction under I.R.C. § 7407, detailed above, shows that a narrow injunction prohibiting only specific conduct would be insufficient to prevent their interference with the proper administration of the internal revenue laws. Thus, defendants should be permanently barred from acting as federal tax return preparers.

Count III: Injunction Under I.R.C. § 7402(a) as Necessary to Enforce the Internal Revenue Laws

- 62. The United States incorporates by reference the allegations in paragraphs 1 through 62.
- 63. Section 7402(a) of the Internal Revenue Code authorizes a court to issue orders of injunction as may be necessary or appropriate for the enforcement of the internal revenue laws, even if the United States has other remedies available for enforcing those laws.
- 64. Defendants' activities, described above, substantially interfere with the enforcement of the internal revenue laws by promoting the filing of inaccurate tax returns that improperly reduce their customers' federal income tax liabilities and/or result in improper tax refunds.
- 65. Unless enjoined, defendants are likely to continue to engage in this improper conduct. If defendants are not enjoined, the United States will suffer irreparable injury by failing to receive accurate tax payments from defendants'

customers and erroneously providing federal income tax refunds to customers who are not entitled to receive them.

- 66. Defendants, if not enjoined, are likely not only to continue to engage in conduct subject to penalty under I.R.C. §§ 6694, 6695 and 6701, but also to engage in other conduct that substantially interferes with the enforcement of the internal revenue laws. Such conduct includes: (1) failing to adequately train their preparers, knowing that such inadequate training will lead to the filing of inaccurate returns; and (2) knowingly filing tax returns with taxpayers' end-of-year paystubs. Moreover, the United States will suffer irreparable harm from the underpayment of tax liability, the exhaustion of limited resources to enforce the internal revenue laws, and the tax losses caused by defendants' actions.
- 67. The substantial harm caused to the United States and the public by defendants outweighs the harm to the defendants of being enjoined.
- 68. Permanently enjoining defendants is in the public interest because an injunction, backed by the Court's contempt powers, if needed, will stop their improper conduct and the harm they have already caused.

Relief Sought

WHEREFORE, plaintiff, the United States of America, respectfully prays the following:

- A. That the Court find that defendants engaged in conduct subject to penalty under I.R.C. § 6701 and that injunctive relief under I.R.C. § 7408 is appropriate to prevent recurrence of that conduct;
- B. That the Court find that defendants continually and repeatedly engaged in conduct subject to penalty under I.R.C. § 6694 and § 6695, and that injunctive relief under I.R.C. § 7407 is therefore necessary and appropriate to

prevent the recurrence of that conduct;

- C. That the Court, pursuant to I.R.C. § 7407, enter a permanent injunction prohibiting defendants from acting as federal tax return preparers, and expressly prohibiting defendants from owning, managing, supervising, working in, or otherwise being involved in any tax return preparation business in any way;
- D. That the Court find defendants engaged in conduct that substantially interferes with the administration and enforcement of the internal revenue laws and that injunctive relief is appropriate to prevent recurrence of that conduct under I.R.C. § 7402(a);
- E. That this Court, pursuant to I.R.C. §§ 7402, 7407 and 7408, enter a permanent injunction prohibiting defendants (individually and through any other name or entity), and their representatives, agents, servants, employees, attorneys, and those persons in active concert or participation with them, from directly or indirectly:
 - 1. Engaging in conduct subject to penalty under I.R.C. § 6701, including aiding, instructing, assisting, encouraging, enabling, inciting, or advising (or supervising or managing others who aid, instruct, assist, encourage, enable, incite, or advise) with respect to the preparation or presentation of any portion of a tax return, claim, or other document, that defendants know or have reason to know will be used as to a material matter arising under federal tax law, and will result in the understatement of the liability for tax of another person;
 - 2. Organizing, promoting, selling, advising, implementing, carrying out, assisting, supervising, or managing abusive plans or arrangements that violate the internal revenue laws;

- 3. Aiding, instructing, assisting, encouraging, enabling, inciting, or advising (or supervising or managing others who aid, instruct, assist, encourage, enable, incite, or advise) customers to understate their federal tax liabilities or assert unreasonable, frivolous, or reckless positions, or preparing or assisting in the preparation or filing of tax returns for others that defendants know (or have reason to know) will result in the understatement of any tax liability as subject to penalty under I.R.C. § 6694;
- 4. Improperly aiding, instructing, assisting, encouraging, enabling, inciting, or advising (or supervising or managing others who improperly aid, instruct, assist, encourage, enable, incite, or advise) customers to avoid the assessment or collection of their federal tax liabilities or to claim improper tax refunds;
- 5. Engaging in any activity subject to penalty under I.R.C. §
 6695, including failing to (or supervising or managing others
 who fail to) exercise due diligence in determining customers'
 eligibility for the Earned Income Tax Credit;
- 6. Organizing, promoting, providing, advising, or selling (or supervising or managing others who organize, promote, provide, advise or sell) business or tax services that facilitate or promote noncompliance with federal tax laws; and
- 7. Engaging in other conduct that substantially interferes with the proper administration and enforcement of the internal revenue laws.

- F. That the Court, pursuant to I.R.C. §§ 7402(a), 7407 and 7408 enter an injunction requiring defendants, within 30 days of the entry of an injunction against them, to contact by mail all: (1) employees or former employees; and (2) persons for whom they prepared a federal tax return since December 1, 2010, and inform them of the Court's findings and enclose a copy of the permanent injunction against defendants, and file a certification with the Court, under penalty of perjury, stating that they have complied with this provision;
- G. That the Court, pursuant to I.R.C. §§ 7402(a), 7407 and 7408, enter an injunction requiring defendants to produce to counsel for the United States, within 30 days of the entry of an injunction against them, a list that identifies by name, social security number, address, e-mail, telephone number, and tax period(s) all persons for whom defendants prepared federal tax returns or claimed a tax refund since December 1, 2009, and file a certification with the Court, under penalty of perjury, stating that they have complied with the provision;
- H. That the Court retain jurisdiction over the defendants and this action for the purpose of enforcing any permanent injunction entered against them;
- I. That the United States be entitled to conduct all discovery permitted under the Federal Rules of Civil Procedure for the purpose of monitoring defendants' compliance with the terms of the permanent injunction entered against them; and

1	J. That the Court grant the	United States such other and further relief,					
2	including costs, as the Court deems appropriate.						
3	Dated: January 30, 2013.						
4		Respectfully submitted,					
5							
6 7		KATHRYN KENEALLY Assistant Attorney General Tax Division, U.S. Department of Justice					
8		•					
9		ANDRÉ BIROTTE JR. United States Attorney SANDRA BROWN					
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15							
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17		(D.C. Bar. No. 461535)					
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UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

NOTICE OF ASSIGNMENT TO UNITED STATES MAGISTRATE JUDGE FOR DISCOVERY

This case has been assigned to District Judge Michael Fitzgerald and the assigned discovery Magistrate Judge is Charles Eick.

The case number on all documents filed with the Court should read as follows:

CV13- 1052 MWF (Ex)

Pursuant to General Order 05-07 of the United States District Court for the Central District of California, the Magistrate Judge has been designated to hear discovery related motions.

All discovery related motions should be noticed on the calendar of the Magistrate Judge

NOTICE TO COUNSEL

A copy of this notice must be served with the summons and complaint on all defendants (if a removal action is filed, a copy of this notice must be served on all plaintiffs).

Subsequent documents must be filed at the following location:

Western Division
312 N. Spring St., Rm. G-8
Los Angeles, CA 90012

Southern Division
411 West Fourth St., Rm. 1-053
Santa Ana, CA 92701-4516

Eastern Division 3470 Twelfth St., Rm. 134 Riverside, CA 92501

Failure to file at the proper location will result in your documents being returned to you.

Case 2:13-cv-01052-MWF-E Document 1 Filed 02/13/13 Page 25 of 27 Page ID #:57 Name & Address: Jose A. Olivera P.O. Box 7238 Washington, DC 20044 UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA United States of America, CASE NUMBER CV13-01052-mwf PLAINTIFF(S) ٧. HENOCK TEFERI, RUTH BERHANE, PLOVER FINANCIAL SERVICES, LLC **SUMMONS** (d/b/a INSTANT TAX SERVICE), DEFENDANT(S). TO: DEFENDANT(S): A lawsuit has been filed against you. Within 21 days after service of this summons on you (not counting the day you received it), you must serve on the plaintiff an answer to the attached \square complaint \square amended complaint □ counterclaim □ cross-claim or a motion under Rule 12 of the Federal Rules of Civil Procedure. The answer Jose A. Olivera , whose address is _. If you fail to do so, judgment by default will be entered against you for the relief demanded in the complaint. You also must file your answer or motion with the court. Clerk, U.S. District Court Dated: FEB 1 3 2013 (Seal of the Court) [Use 60 days if the defendant is the United States or a United States agency, or is an officer or employee of the United States. Allowed 60 days by Rule 12(a)(3)].

SUMMONS

CV-01A (10/11

Case 2:13-cv-01052-MWF-E Document 1 Filed 02/13/13 Page 26 of 27 Page ID #:58

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVERSHEET

(b) Attorneys (Finn Nams, Address and Tolephone Number, if you are representing younted; provide same.) Associations, Name Clickey, Sean Green; U.S. Department of Justice, 5554 in Street, NW, Wathington, DC 20001 (2013)354-755 IJ. BASIS OF JURISDICTION (Pince an X in one box only.) IV. L. S. Government Parintiff 13 Federal Question (U.S. Government Parintiff) 14 Prives by (Indicate Citizeneship of Parintiff and one federal defendant.) 15 Foreign Clicker of Another State 16 Original Texas X in one box only.) 17 Original Texas X in one box only.) 18 Original Texas X in one box only.) 19 Original Texas X in one box only.) 19 Original Texas X in one box only.) 20 U.S. Government Defendant 21 Original Texas X in one box only.) 22 U.S. Government Defendant 23 Original Texas X in one box only.) 24 Original Texas X in one box only.) 25 Original Texas X in one box only.) 26 Original Texas X in one box only.) 26 Original Texas X in one box only.) 27 Original Texas X in one box only.) 28 Original Texas X in one box only.) 29 Original Texas X in one box only.) 29 Original Texas X in one box only.) 20 Original Texas X in one box only.) 21 Original Texas X in one box only.) 22 Original Texas X in one box only.) 23 Original Texas X in one box only.) 24 Original Texas X in one box only.) 25 Original Texas X in one box only.) 26 Original Texas X in one box only.) 27 Original Texas X in one box only.) 28 Original Texas X in one box only.) 29 Original Texas X in one box only.) 20 Original Texas X in one box only.) 21 Original Texas X in one box only.) 22 Original Texas X in one box only.) 23 Original Texas X in one box only.) 24 Original Texas X in	I (a) PLAINTIFFS (Check box if you are repre United States of America	D	DEFENDANTS Henock Teferi, Ruth Berhane, Plover Financial Services, LLC (d/b/a Instant Tax Service)						
Citizen of Another State Citizen of Subject of a Foreign Country Citizen of Another State Citizen of State Court Citizen of Another State Citize	yourself, provide same.) Jose Olivera, Nathan Clukey, Sean Green; 555 4th Street, NW, Washington, DC 2000		Daniel Perez; Hochm 9150 Wilshire Blvd,		-	rez, P.C.			
Government Not à Party) Citizen of This State	II. BASIS OF JURISDICTION (Place an X in	III. CITIZENSH (Place an X is	. CITIZENSHIP OF PRINCIPAL PARTIES - For Diversity Cases Only (Place an X in one box for plaintiff and one for defendant.)						
Of Business in Another State Citizen or Subject of a Foreign Country 3 3 3 Foreign Nation 6 6 6			Citizen of This Sta	te		Incorporated or I			
IV. ORIGIN (Place an X in one box only.) 1 Original			Citizen of Another	State	□2 □2			[] 5	□ 5
Original 12 Removed from Appellate Court		C	Citizen or Subject	of a Foreign Country	□3 □3	Foreign Nation		□6	□6
Proceeding	IV. ORIGIN (Place an X in one box only.)								
VI. CAUSE OF ACTION (Cite the U.S. Civil Statute under which you are filing and write a brief statement of cause. Do not cite jurisdictional statutes unless diversity.) VI. CAUSE OF ACTION (Cite the U.S. Civil Statute under which you are filing and write a brief statement of cause. Do not cite jurisdictional statutes unless diversity.) VII. NATURE OF SUIT (Place an X in one box only.)	Proceeding State Court Appellate Court Reopened District Judge from								
VI. CAUSE OF ACTION (Cite the U.S. Civil Statute under which you are filing and write a brief statement of cause. Do not cite jurisdictional statutes unless diversity.) 26 U.S.C. 7402, 7407, & 7408: Suit to Permanently Enjoin Defendants from Preparing Federal Tax Returns for Others. VII. NATURE OF SUIT (Place an X in one box only.)			lo (Check 'Yes' o	nly if demanded in co	mplaint.)				,
26 U.S.C. 7407, & 7408: Suit to Permanently Enjoin Defendants from Preparing Federal Tax Returns for Others. VII. NATURE OF SUIT (Place an X in one box only.)									
VII. NATURE OF SUIT (Place an X in one box only.) OTHER STATUTES						cite jurisdictional sta	atutes unless dive	ersity.)	
OTHER STATUTES			its from Preparing	rederai tax Returns	or Others.				
CV13-01052	□ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce/ICC Rates/etc. □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations □ 480 Consumer Credit □ 490 Cable/Sat TV □ 810 Selective Service □ 850 Securities/Commodities/ Exchange □ 875 Customer Challenge 12 USC 3410 □ 890 Other Statutory Actions □ 891 Agricultural Act □ 892 Economic Stabilization Act □ 893 Environmental Matters □ 894 Energy Allocation Act □ 895 Freedom of Info. Act □ 905 Appeal of Fee Determination Under Equal Access to Justice □ 950 Constitutionality of □ 120 Marine □ 120 Medicar □ 151 Medicar □ 152 Recover Student Veteran: □ 153 Recover □ Veteran: □ 160 Stockho □ 195 Contract □ 196 Franchis □ 196 Franchis □ 210 Land Co □ 220 Foreclos □ 240 Torts to □ 240 Torts to □ 240 Torts to	Act	ONAL INJURY Airplane Airplane Product Liability Assault, Libel & Slander Fed. Employers' Liability Marine Product Liability Motor Vehicle Motor Vehicle Motor Vehicle Motor Vehicle Product Liability Other Personal Injury Med Malpractice Personal Injury Med Malpractice Personal Injury Asbestos Personal Injury Product Liability Asbestos Personal Injury Product Liability Aspectation Application Application Application Alabeas Corpus Alien Detainee Other Immigration	PERSONAL PROPERTY 370 Other Frauc 371 Truth in Lei 380 Other Perso Property De Product Lia BANKUPIO 422 Appeal 28 U 158 423 Withdrawal USC 157 WILLEGIE 441 Voting 442 Employmen 443 Housing/Ac mmodations 444 Welfare 445 American w Disabilities Employmen 446 American w Disabilities Other 440 Other Civil	nding mal	PETHONS Motions to Vacate Sentence Habeas Corpus General Death Penalty Mandamus/ Other Civil Rights Prison Condition ORFEIFURE/ PENALTY Agriculture Other Food & Drug Drug Related Seizure of Property 21 USC 881 Liquor Laws R.R. & Truck Airline Regs Occupational Safety /Health Other	□ 710 Fair Lab Act □ 720 Labor/M Relation □ 730 Labor/M Relation □ 730 Labor/M Reportin Disclost □ 740 Railway □ 790 Other La Litigatic □ 791 Empl. R Empl. R Excurity □ 820 Copyrig □ 830 Patent □ 840 Tradema □ 861 HIA (13 □ 862 Black La □ 863 DIWC/I □ 864 SSID Ti □ 865 RSI (400 □ 864 SSID Ti □ 865 RSI (400 □ 871 Taxes (100 □ 871 IRS-Thii	Jor Stan Igmt. Igmt. Igmt. Ig & Igmt. Ig & Ire Act Labor Act Act RIGH hts Ite XVI S(g) J.S. Plaidant) Ird Party Identy Indenty I	Act S S intiff
FOR OFFICE USE ONLY: Case Number:									

CV-71 (05/08)

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

VIII(a). IDENTICAL CASES: Ha If yes, list case number(s):	s this action been pr	reviously filed in this court ar	nd dismissed, remanded or closed? WNo 🗆 Yes				
VIII(b). RELATED CASES: Have If yes, list case number(s):	e any cases been pro	eviously filed in this court the	at are related to the present case? 🗹 No 🖂 Yes				
□ B. □ C.	Arise from the sam Call for determinati For other reasons w	e or closely related transactio ion of the same or substantial rould entail substantial duplic	ons, happenings, or events; or ly related or similar questions of law and fact; or cation of labor if heard by different judges; or , <u>and</u> one of the factors identified above in a, b or c also is present.				
IX. VENUE: (When completing the	following informat	ion, use an additional sheet in	f necessary.)				
			if other than California; or Foreign Country, in which EACH named plaintiff resides. this box is checked, go to item (b).				
County in this District:*			California County outside of this District; State, if other than California; or Foreign Country				
			f other than California; or Foreign Country, in which EACH named defendant resides. If this box is checked, go to item (c).				
County in this District:*			California County outside of this District; State, if other than California; or Foreign Country				
All defendants reside in Los Ang	geles County	·					
(c) List the County in this District; (Note: In land condemnation ca	<u>-</u>	· · · · · · · · · · · · · · · · · · ·	f other than California; or Foreign Country, in which EACH claim arose.				
County in this District:*			California County outside of this District; State, if other than California; or Foreign Country				
All claims arose in Los Angeles	County .						
* Los Angeles, Orange, San Bernar Note: In land condemnation cases, us			San Luis Obispo Counties				
X. SIGNATURE OF ATTORNEY (OR PRO PER):		Date February 4, 2013				
Notice to Counsel/Parties: The or other papers as required by lav	e CV-71 (JS-44) Ci	red by the Judicial Conference	mation contained herein neither replace nor supplement the filing and service of pleadings e of the United States in September 1974, is required pursuant to Local Rule 3-1 is not filed ing the civil docket sheet. (For more detailed instructions, see separate instructions sheet.)				
Key to Statistical codes relating to So	cial Security Cases;						
Nature of Suit Code	Abbreviation	Substantive Statement of	Cause of Action				
861	на	All claims for health insurance benefits (Medicare) under Title 18, Part A, of the Social Security Act, as amended. Also, include claims by hospitals, skilled nursing facilities, etc., for certification as providers of services under the program. (42 U.S.C. 1935FF(b))					
862	BL	All claims for "Black Lung" benefits under Title 4, Part B, of the Federal Coal Mine Health and Safety Act of 1969. (30 U.S.C. 923)					
863	DIWC	All claims filed by insured workers for disability insurance benefits under Title 2 of the Social Security Act, as amended; plus all claims filed for child's insurance benefits based on disability. (42 U.S.C. 405(g))					
863	DIWW	All claims filed for widows or widowers insurance benefits based on disability under Title 2 of the Social Security Act, as amended. (42 U.S.C. 405(g))					
864	SSID	All claims for supplemental security income payments based upon disability filed under Title 16 of the Social Security Act, as amended.					
865	RSI	All claims for retirement (old age) and survivors benefits under Title 2 of the Social Security Act, as amended. (42 U.S.C. (g))					

CV-71 (05/08) CIVIL COVER SHEET Page 2 of 2