

National Data Exchange (N-DEx) Audit Overview for TAP Agencies



Department of Justice Office of the Chief Information Officer Office of Tribal Justice WEB: <u>WWW.JUSTICE.GOV/TRIBAL/TAP</u> EMAIL: TRIBALACCESS@USDOJ.GOV



- The N-DEx audit's purpose is to ensure:
 - Information is being queried in compliance with policies and procedures
 - Queries are conducted by authorized personnel
 - The information is used in compliance with policies and procedures
- Audit Requirement:
 - Continues as long as the agency has access
 - Occurs at least once in every three year audit cycle
- Tribe's Point-Of-Contact (POC), each criminal justice agency Terminal Agency Coordinator (TAC), N-DEx Agency Coordinator (NAC), and IT POC
 - are necessary to assist in the audit process
 - Individual users may be requested to participate as needed
- DOJ will walk agency through audit process by providing training and answer DOJ specific questions

What does the N-DEx Audit Cover?



N-DEx audit covers four areas:

- System Administration
- System Usage
- Training
- Logging

N-DEx Audit: System Administration

- Focus on agency <u>personnel who are responsible for</u> <u>administration of the systems</u> that access N-DEx
- Covered areas include:
 - N-DEx Agency Coordinator who ensures:
 - No unauthorized access
 - Necessary security documentation is signed by users
 - Users meet minimum screening requirements for access to CJI

N-DEx Audit: System Administration Questions



- Does agency have a designated N-DEx Agency Coordinator?
- Is N-DEx access restricted to agency personnel who are performing the duties of administration of criminal justice?
- Does agency employ contractors with access to N-DEx?
- Does agency ensure that minimum screening requirements are met for individuals accessing CJI, including contractors?



- Focus on agency's proper usage of N-DEx
- Covered area:
 - Purposes for which agency accesses N-DEx

N-DEx Audit: System Usage Questions



- Does agency ensure that N-DEx is used for authorized purposes only?
- Are users required to provide a search reason for every N-DEx transaction?
- Are there specific requirements/direction for what must be entered into the "reason" field for every N-DEx transaction?
- Is advance permission obtained from the record-owning agency prior to using N-DEx information?
- Does agency verify completeness, timeliness, accuracy and relevancy with the record-owning agency prior to using N-DEx information?

N-DEx Audit: Training



- Focus on agency <u>training of personnel who are responsible</u> for using the systems that access N-DEx
- Covered areas include:
 - N-DEx modules
 - Security awareness training and records



- Does agency encourage all N-DEx users to complete the computer-based training modules available through N-DEx?
- Does agency ensure that basic security awareness training is completed before access is granted and biennially thereafter for all personnel who have access to CJI?

N-DEx Audit: Logging and Logging Question



- Focus on agency's <u>authorization requests and concurrence</u> from the other agency to use information obtained through N-DEx
- Question
 - As a user agency, are advanced permission, verification, and data provision procedures logged or documented within the agency? If yes, provide how this is accomplished.

Typical N-DEx Audit Findings



- Improper use of Purpose Codes
- No search reason provided

N-DEx Best Practices

TAP ACCESS

- Searching in N-DEx
 - DO remember to use the proper purpose code
 - DO use a specific search reason and enter specific information (i.e. case number) to complete your investigative reason for the search
 - DO NOT search yourself, family, neighbors, or otherwise make unofficial searches of the system
- N-DEx System Information Usage
 - DO feel free to discuss information found in N-DEx informally among staff assigned to the same case, investigation, etc.; it should only be discussed with staff who have authorized access and on a need to know basis
 - DO NOT use (make part of an official file or act upon) the information found within N-DEx without the permission of the record owner
 - DO NOT use (make part of an official file or act upon) the information found within N-DEx without verifying the completeness, timeliness, accuracy, and relevancy with the record owner



- DOJ JCIS Training and Learning Center <u>https://nextest.just.jmd.usdoj.gov/cjin/index.php</u>
 - National Data Exchange (N-DEx)
 - N-DEx for Law Enforcement
 - N-DEx General User's Guide
 - N-DEx Policy & Operating Manual
 - N-DEx Training Modules

DOJ TAP - CJIS Audit Support



- TAP team support and engagement continues beyond today's training:
 - Contact your Tribe's assigned Business Relationship Manager and cc: <u>tribalaccess@usdoj.gov</u>
 - Please place your Tribe's Name in the subject line of the email
- TAP team will continue to host additional audit webinars
 - IT
 - NICS
 - NSOR
 - NCIC
 - NIS (civil fingerprint)





- Training and reference materials can be found in the JCIS Training and Learning Portal
 - https://nextest.just.jmd.usdoj.gov/cjin/index.php
- Contact your Tribe's assigned Business Relationship Manager (BRM) by email with questions
 - Cc: <u>tribalaccess@usdoj.gov</u>
 - Please include your Tribe's name in the subject line of the email
- Technical questions and inquiries should be sent to the Idemia Help Desk
 - For urgent requests, please call 800-734-6241
 - Routine requests can be sent by email to <u>CSCenter@idemia.com</u>
 - Cc: <u>tribalaccess@usdoj.gov</u>
 - Please include your Tribe's Name in the subject line of the email