
From: Carla DiGregorio-Wolfe [REDACTED]
Sent: Wednesday, July 25, 2012 2:48 PM
To: Kevin McDowell
Subject: FW: smart rugs issues please let mds know

Just for your records

From: CT-Wingate at Haverhill
Sent: Wednesday, July 25, 2012 10:44 AM
To: Carla DiGregorio-Wolfe
Subject: RE: smart rugs issues please let mds know

Carla,

I have looked at the minutes again and I see the problems. The therapists said that it was refusals. With [REDACTED] we have had problems in the past getting him to participate in therapy. PT was able to get there minutes with him yesterday because they went to his family meeting. As for [REDACTED] he is on PT and ST. It was discussed yesterday with MDS that we will be discharging him tomorrow due to his progress plateau and health decline. ST is going to be keeping him on for up to 10 visits as he is having an endoscopy to evaluate his dysfunction of UES. Also as to my getting together with MDS today, she is in Brighton today for training and in Sudbury tomorrow for training. Peter and I sat down this morning and he told me that if I needed to I can call Maureen Ameral to go over everything. So I will be giving her a call today. I have also asked all the therapists to let me know when they have missed minutes so I can try to compensate for that in the planner.

Nikki
Wingate at Haverhill

From: Carla DiGregorio-Wolfe
Sent: Wednesday, July 25, 2012 9:38 AM
To: CT-Wingate at Haverhill
Cc: Kevin McDowell
Subject: smart rugs issues please let mds know

Nikki,

I have sent several emails over the last couple days but apparently the staff are NOT letting you know when they are not making their minutes. We have some issues!

First, I set [REDACTED] 14 d ard for 8/10 please let MDS know
[REDACTED] had to move 14 d to 8/6

**** on 7/20 [REDACTED] had a COT and jumped to an ULTRA this is the second time I am sending this. it is neither recorded in smart as such since I never heard back if MDS has changed and ask them!

[REDACTED] 14d was yesterday and your staff missed a category by 14 minutes! It is now a MEDIUM vs a HIGH and I can not move it because it falls on a COT date. NOT GOOD

Not blaming you but whatever system Janet left in place is not working. Please get with your MDS person today and give me updates if I need to change anything in smart.

Carla

Carla DiGregorio-Wolfe, M.S., CCC/SLP
Area Director of Operations
Rehab Care Group

[REDACTED]

[REDACTED]

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