

Message

From: CT-Wingate at Needham [Rehabcare] [/O=PROD ISHEALTH MESSAGING/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CT-WINGATE AT NEEDHAM]
Sent: 11/28/2012 8:48:14 PM
To: Kibler, Lynette [/O=PROD ISHEALTH MESSAGING/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=KiblerI]
Subject: call w/ Rona

Lyn

Sorry I had to get off call earlier. Here is my input to our building based on call:

part B - we are picking up 4 part B today and 1 HMO B. I have asked nursing to also assist us with this and look at their residents for potential decline. We have our CQI mtg this coming Friday and will be looking at QI measures so I will be looking at this as well to see if there are residents with changes of status, late loss ADLs, loss of ROM, etc. I am re-educating therapists regarding 8 minute rule - we have 2 newer therapists that I think don't completely get it so reviewing it as it had not been a problem for quite some time.

PCR - we have given our contractor 2 week notice so her last day will be 12/11. (This should also help our contribution and overall \$s.) I am continuing, until that date, to give people days off when we are over. What will also help this issue (although my PCR 54%) will be terminating my tech and getting a new tech. As you know my tech is actually worse than the last one. I have had continued issues this week with filing, DIFs and taking on tasks such as entering new admissions/discharges into SMART and doing scheduler for me. I met with her on Monday regarding the issues and told her I would meet with her again on this coming Friday. I will meet on Friday and tell her it is not working and tell her ? she could stay a week but that we would need to terminate the position as of 12/7. This has been a MAJOR drain on my time for the past 2 months - moreso than when my other tech was here, and I can not continue to waste time shadowing, correcting and doing the work that they should be doing. I will then need to immediately look to hire someone. I may have a lead on a daughter of the Wingate staffing coordinator that might be interested. ST productivity should be improving as she had 4 referrals today. We have been outsourcing her to another building all week this week for part of the days.

RU %: we are continuing to rug all new residents into RU level upon admission. We alter this to a lower level during first week if patient really not clinically appropriate (we have had a lot of residents that are so medically compromised/hospice type level and have been difficult to get the higher levels) We are also getting a few readmits to hospital early in first week - we had 2 this week that went out (1post 2 days and 1 after day of admit).

Med A utilization: I am doing the planners in the AM and again at night and adjusting schedules as necessary. Will continue to make sure to educate therapists as well on this and sticking to planned minutes.

I think those were the major issues. Hopefully we will start to see a trend up from here.

Also - from what the administrator mentioned today the Harmony exit tomorrow is supposed to be around 2:30.

Jodi

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