

Message

**From:** Joti Sandhu [/O=REHABCARE GROUP, INC./OU=CORPORATE/CN=RECIPIENTS/CN=JPSANDHU]  
**Sent:** 2/21/2011 2:08:49 PM  
**To:** CT-Atria Collier Park [/O=REHABCARE GROUP, INC./OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CT2997]; CT-Sherwood Health Care Nursing - Rehabilitation Center [/O=REHABCARE GROUP, INC./OU=CORPORATE/cn=RECIPIENTS/cn=CT1392]; CT-Brighton Gardens of Bellaire [/O=REHABCARE GROUP, INC./OU=Corporate/cn=Recipients/cn=CT2191]; CT-Calder Woods [/O=REHABCARE GROUP, INC./OU=Corporate/cn=Recipients/cn=CT1905]; CT-The Solana at Cinco Ranch [/O=REHABCARE GROUP, INC./OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CT2650]; CT-Windsong Village Convalescent Center [/O=REHABCARE GROUP, INC./OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CT2775]; CT-Bremond Nursing and Rehabilitation Center [/O=REHABCARE GROUP, INC./OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CT2809]; CT-Elmwood Nursing [/O=REHABCARE GROUP, INC./OU=CORPORATE/CN=RECIPIENTS/CN=CT640]; CT-Mission Nursing and Rehabilitation Center [/O=REHABCARE GROUP, INC./OU=Corporate/cn=Recipients/cn=CT2098]; CT-Kruse Memorial Lutheran Village [/O=REHABCARE GROUP, INC./OU=Corporate/cn=Recipients/cn=CT2336]; CT-Retama Manor South [/O=REHABCARE GROUP, INC./OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=CT2854]  
**Subject:** Things to remember...

Hi All,

Hope you all had a good weekend!! With our continuous focus on excellent service delivery and management of all KPI's... Here are some reminders:

Please remember that providing good clinical care and financial management of the Program is Key as a manager..

- Focus on Part B.. All patients who need services must be identified and service initiated.
- Managing Part A min delivery on a daily basis.. Variation of Part A mins in the assessment and non-assessment is not acceptable.
- Managing Part B min delivery.. Please educate your staff on 8-minute rule.
- Use of I-touch at Point of service is crucial.
- Every employee must Synch out the day they work..Not clocking out the same day of treatment is not acceptable unless issue with the use of i-touch was not resolved.
- Every PD must comply with expectations as requested.. meeting deadline for information requested. etc..

Look forward to an excellent week!

I am traveling almost the whole week but will be available if you need me.

Thanks and Have a great day!!

Joti