

To: Jayanthi Subramanian [REDACTED] CT-Brighton Gardens of
Bellaire [REDACTED]
Cc: Susan Krall [REDACTED]
From: Joti Sandhu
Sent: Fri 5/27/2011 2:38:46 AM
Subject: FW: BG Bellaire Compliance Audit Report 05-11
[BG Bellaire Compliance Audit Report 05-11.xls](#)
[Compliance Audit Satisfaction Survey 01_14_10.xls](#)

Hi Jay- Wanted to forward this Compliance audit report from Sunrise. There are some areas of concerns eg; increased group% outside assessment window. We will need your clinical expertise and help to assist Amir in formulating an action plan. This is urgent so would greatly appreciate if you can connect with Amir tomorrow and put something together so we can forward this action plan to Sunrise corporate. I would also like a follow up onsite education session for the therapists and on going random audits to watch this trend. Please let me know. Thanks much!!

Joti

From: CT-Brighton Gardens of Bellaire
Sent: Thursday, May 26, 2011 3:07 PM
To: Joti Sandhu
Subject: FW: BG Bellaire Compliance Audit Report 05-11

Hi Joti,

Thanks.

Amir Tariq PD
Brighton Gardens-Bellaire
[REDACTED]

From: Kern, Sheryl [REDACTED]
Sent: Tuesday, May 24, 2011 2:53 PM
To: CT-Brighton Gardens of Bellaire
Subject: FW: BG Bellaire Compliance Audit Report 05-11

Amir here is our report from the audit last week. Sheryl

From: Aman, Debra
Sent: Sunday, May 22, 2011 7:15 PM
To: Bellaire.ED; Kern, Sheryl
Cc: Bellaire.DNS; Thompson, Lisa; Barnes, Caryl; #Best, Chris; Steider, Lynnette; Barron, Barbara; Cronin, Erin; Rindner, Karen
Subject: BG Bellaire Compliance Audit Report 05-11

Sheryl and Team,

I would like to thank everyone for their hospitality and humor during the recent Compliance Audit at BG of Bellaire. It is always good to see so many familiar faces! The team was cooperative and friendly and made my time in your community enjoyable. I appreciate everyone's support as they helped by getting files, records and forms.

Attached is the compliance audit report for BG of Bellaire. The team continues to experience challenges

in meeting Sunrise standards as well as compliance with requirements for participation in the Medicare program. This is still a new team and they will benefit from the experience of their current Interim ED.

** A concern was identified related to the high percentage of group therapy being provided outside of the MDS look back windows. This concern has been reported to Karen Rindner, the Chief Compliance Officer for Sunrise Senior Living and further action is anticipated.

As discussed during the exit conference, an Impact Plan is required for all sections with scores of 80% or less. Copies of this plan are to be sent to Dave Metcalf, Lynnette Steider, Erin Cronin, Karen Rindner and me by Tuesday June 7th. If you have any questions, please do not hesitate to call.

Your final audit scores are as follows:

ELIGIBILITY

100%

PHYSICIAN CERTIFICATION

93%

MDS (MINIMUM DATA SET)

76%

THERAPY

80%

IDT

75%

DENIAL NOTICES

74%

TRIPLE CHECK

85%

SRZ COMPLIANCE

89%

BUSINESS OFFICE

89%

HIPAA

97%

Total Medicare Part A (PPS) Score

85%

Non-PPS (Regulatory) Score

54%

Medicare Part B

55%

Sheryl, it was a pleasure to meet you. You will be a true benefit to this team as they move forward. Please take a few minutes to complete the attached compliance satisfaction survey and return to the email address listed on the survey. Your feedback is useful, important and appreciated.

Again, please call if you have any questions.

Debra Aman, RN, BSN, RAC-CT, CHC
Director Compliance Audits

[REDACTED]

(Central Time)

Imperfect action is better than perfect inaction ~ Harry Truman

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