

Message

From: Johnson, Shelley Renee [/O=PROD ISHEALTH MESSAGING/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=JOHNSOSR]
Sent: 5/30/2012 6:40:55 PM
To: Shanley, Meg [/O=PROD ISHEALTH MESSAGING/OU=Prod administration/cn=recipients/cn=shanleym]
CC: Mercer, Lorrie [/O=PROD ISHEALTH MESSAGING/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=Mercel00]; Brady, Sheila (Corp) [/O=PROD ISHEALTH MESSAGING/OU=Prod administration/cn=recipients/cn=bradys01]; Williams, Brian A [/O=PROD ISHEALTH MESSAGING/OU=Prod administration/cn=recipients/cn=willib07]
Subject: Re: Agenda?

Perhaps the way to approach this is deciding what docs they could look at and determine there's a potential problem warranting further review..DIFs (patterns of rounding/recurring minutes, 15 min evals), licensure/verification, spot check a few charts for 10th visit

Our higher risk items and giving them the knowledge and tools

Shelley Johnson
Director, Agency Compliance
Kindred Healthcare



On May 30, 2012, at 1:29 PM, "Shanley, Meg" [REDACTED] wrote:

Yes but I think it was good that she saw first hand how tough this is going to be to get to the level of detail that we get to. Kinda helped her see that the training is going to have to be more general or an overview..

From: Johnson, Shelley Renee
Sent: Wednesday, May 30, 2012 1:14 PM
To: Shanley, Meg; Mercer, Lorrie; Brady, Sheila (Corp); Williams, Brian A
Subject: RE: Agenda?

There is a reason our departments are separate

From: Shanley, Meg
Sent: Wednesday, May 30, 2012 12:08 PM
To: Mercer, Lorrie; Brady, Sheila (Corp); Williams, Brian A
Cc: Johnson, Shelley Renee
Subject: RE: Agenda?

I think setting a proposed agenda and then presenting to Denise is a great idea. Something kinda interesting to share....Denise was with me yesterday in Ft Wayne (IN) for part of my audit there. She caught on very quickly that while she could ID poor doc, she wasn't able to go into the depth that I was on reasons why, what to look for, etc. The take away for her I think was that all we're going to be able to really do with risk mgrs is to give them a very basic road map on how to tell if a piece of doc will fly or not. I think it was very helpful for her to see that you just cannot teach skilled therapy understanding in a day. So having said that, this agenda and a half day time frame may be the most appropriate thing we can give everyone...without them feeling totally overwhelmed and afraid.

From: Mercer, Lorrie
Sent: Tuesday, May 29, 2012 6:31 AM
To: Shanley, Meg; Brady, Sheila (Corp); Williams, Brian A
Cc: Johnson, Shelley Renee
Subject: Agenda?

I thought we could do our own agenda and present to Denise.

Some thoughts....perhaps we can do Rehab in ½ day? Start at noon?

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It takes less time to do a thing right, than it does to explain why you did it wrong.
~Henry Wadsworth Longfellow