

TIPS TO AVOID COMMON SENIOR SCAMS

- ➡ If you don't recognize the phone number, don't answer.
- ➡ Don't share personal or account information, especially with unexpected or unknown callers. Remember scammers can "spoof" caller IDs to look like real companies. If you weren't expecting the call, hang up. If you choose to call the business back, look up a known number.
- ➡ If you receive an unexpected call from someone claiming to be from your bank, Medicare, Social Security, IRS, etc., hang up. Never reply to unsolicited emails about your bank account, credit card, benefits or taxes. If you're concerned, look up a phone number and call.
- ➡ If you receive a text alert about fraud on your bank or credit card, do not click the link. Instead, call the number listed on your bank statement or the back of your credit card.
- ➡ Never provide anyone with authorization or verification codes you receive by email or text. They are asking for these codes to retrieve the password to your account. Hang up immediately.
- ➡ Don't remember entering a lottery? It's likely a scam. And remember, no legitimate prize or lottery will ever ask you to pay to receive your winnings.
- ➡ Never click on pop-up ads or offers received by text or email.
- ➡ If someone asks for payment in the form of gift cards, prepaid cards, money orders, cryptocurrency, or want you to wire money, it's a scam.
- ➡ Urgency is always a red flag. Never be pressured into making a hasty decision. If you are unsure if something is real or a scam, talk it through with a trusted friend or family member.
- ➡ Remember, it's not rude to say, "NO."
- ➡ If it's too good to be true, it's likely a scam.



National Elder Fraud Hotline
1-833-372-8311