

UNITED STATES POSTAL INSPECTION SERVICE

CHICAGO DIVISION

Questionnaire - For former clients of First Choice Tech Support a/k/a Client Care Experts

If you have been contacted by any company purporting to represent First Choice Tech Support or Client Care Experts since June 2016, please complete this questionnaire and mail to:

• U.S. Postal Inspection Service Attn: Adam Latham 9 Executive Dr. Fairview Heights, IL 62208-1344

| Your name: | |
|-----------------|--|
| Address: | |
| Phone number: | |
| E-mail address: | |

1. Please list the company name, phone number(s), mailing address(es), and/or e-mail address(es) associated with the calls you received.

- a. Company name_____
- b. Phone number(s)_____
- c. Mailing address(es)_____
- d. E-mail address(es)_____

2. What date(s) were you contacted?

- 3. Did you pay any money? Yes [] No []
 - a. If so, how much did you pay? \$_____ On what date? _____
 - b. If you requested a refund, how much were you able to get back? \$
 - c. If you paid, how did you pay: Credit Card [] Check [] MoneyGram [] or Western Union [], tracking # if known_____ Other (explain) []
 - d. If you sent a physical payment, was it by:

U.S. Postal Service [] FedEx[] UPS[] Other (explain) []_____ Tracking number (if known) _____

Address to which you sent payment:

| 4. | If you paid money, please discuss what the payment was for. | |
|----|--|--|
| 5. | Who did you speak with, if you recall? | |
| 6. | 5. Please use the below space (and additional pages if necessary) to explain in as much detail as you recall what the sales person told you during the call. Please also discuss the nature of any follow-up calls you made to the company. | |
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- 7. What was your age at the time of the transaction? _____
- 8. Do you have any audio recordings of the sales call(s)? Yes [] No []
- 9. Do you have any documents relating to the call(s) that you could provide? Yes [] No []
 - o If so, please send copies with your questionnaire.

Thank you for your assistance.