

Revised Edition

2023

Vermont Victim Services Resource Directory

U.S. Department of Justice United States Attorney's Office

U.S. Department of Justice
United States Attorney's Office

2023

Vermont Victim Services Resource Directory

Distributed by:

United States Department of Justice
United States Attorney's Office
District of Vermont
United States Courthouse and Federal Building
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Burlington, Vermont 05401
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September, 2023

The United States Attorney's Office is excited to relaunch the revised and updated Vermont Victim Services Resource Directory for 2023. This booklet is a useful guide for victims' services throughout Vermont and can be viewed in combination with the USAO's online interactive Victim Services Directory via computer, tablet, or smart phone at <https://vtvictimresources.com/>.

I am impressed by and grateful for the work of victim advocates across Vermont. I thank you for your ongoing dedication to reducing violence in Vermont while also making each victim feel heard and respected throughout the entirety of their interaction with the justice system. You are truly the unsung heroes of the system!

Sincerely,

NIKOLAS P. KEREST

United States Attorney



Dialing 2-1-1 helps direct, and sometimes connect, callers to services for everyday needs and in difficult times.

Our Information and Referral Specialists are ready to help you find the right resource.

2-1-1 is the easy-to-remember number that helps Vermonters cut through what can be a confusing and overwhelming maze of information and resources. 2-1-1 helps Vermonters with information and referrals to the services that best meet their needs.

By contacting Vermont 2-1-1 Community Resource Database at their fingertips.

You may also search our Community.

Simply Dial 2-1-1,
text your zip code to 898211
or search our database online by going to:

www.vermont211.org

Toll-Free Resources & Information Lines

Adoption & Foster Care

Organization	Friends in Adoption
Address	37 Castleton Meadows Lane, Castleton, VT 05735
Phone	800-98ADOPT (800-982-3678 for pregnant women)
Website	friendsinadoption.org
Organization	Lund Family Center
Address	76 Glen Rd., Burlington, VT 05406
Phone	802-864-7467; 800-639-1741; 900-253-0191 (TDD/TTY)
Email	info@lundvt.org
Website	lundvt.org
Organization	VT Department for Children & Families (DCF)
Phone	802-241-2131; 800-746-7000 (toll-free)
Website	dcf.vermont.gov

Aids/Hiv & Sexually Transmitted Diseases

Organization	AIDS/HIV Hotline (Vermont)
Hotline	800-882-2437; 800-319-3141 (TTY)
Organization	AIDS Info
Hotline	800-HIV-0440 (800-448-0440)
Website	hivinfo.nih.gov/contact-us
Organization	Comprehensive Care Clinic
Hotline	800-763-2460
Services Provided	Comprehensive care for people living with HIV/AIDS.
Organization	National Sexually Transmitted Disease Hotline
Hotline	800-227-8922
Organization	Planned Parenthood
Hotline	800-230-PLAN (800-230-7526)
Website	plannedparenthood.org
Organization	Vermont CARES
Phone	800-649-2437
Population Served	Vermonters with HIV in Grand Isle, Lamoille, Orleans, Essex, Caledonia, Addison, Rutland and Washington Counties.
Website	vtcares.org
Organization	Vermont Center for Crime Victims Services
Address	58 South Main st., Suite 3, Waterbury, VT 05676
Hotline	800-750-1213 (VT only)
Phone	802-241-1250
Website	ccvs.vermont.gov
Organization	Vermont Department of Health STD Program
Hotline	800-244-7639 (VT hotline; M - F, 8 pm - 4:30 pm)

Alcohol & Substance Abuse

Organization	Brattleboro Retreat Adult Alcohol Abuse Program
Phone	802-257-3737 (office)
Organization	Champlain Drug and Alcohol Services
Phone	802-488-7777 (Children & Families) 802-217-7019 (toll-free)
Organization	Health Care & Rehabilitation Services of Southeastern Vermont
Phone	802-886-4500
Organization	Narconon
Phone	877-805-9430 (toll-free)
Organization	Narcotics Anonymous - Champlain Valley Area
Hotline	802-862-4516 (Burlington, VT) 24-hour helpline 866-580-8718 (toll-free)
Organization	National Alcohol & Drug Abuse
Hotline	800-662-4357 (helpline)
Organization	National Clearing House Alcohol & Drug Abuse
Hotline	844-768-1033
Organization	Vermont Alcohol & Abuse Programs (Aids Drug Resistance Program)
Phone	802-651-1550
Website	healthvermont.gov/alcohol-drugs

Blind & Visually Impaired

Organization	Division for the Blind and Visually Impaired (DBVI)
Phone	888-405-5005 (main line) 800-708-7681 (Barre/Montpelier/Washington counties) 800-708-7703 (Burlington/Chittenden counties) 800-708-7712 (Rutland/Rutland counties) 800-356-1526 (Springfield/Windsor counties)
Website	dbvi.vermont.gov
Organization	Vermont Association for the Blind and Visually Impaired
Phone	800-639-5861
Website	vabui.org

Child Abuse

Organization	Department For Children & Families (DCF) Vermont's Child Protection Hotline
Phone	800-649-5285
Organization	Child Care Consumer Line (VT)
Phone	800-649-2642

Organization	Child Support Helpline
Phone	800-786-3214
Organization	National Clearinghouse for Child Abuse/Neglect
Phone	800-394-3366
Organization	National Clearinghouse for Missing and Exploited Children
Phone	800-843-5678
Organization	Prevent Child Abuse Vermont
Phone	800-CHILDREN (800-244-5373); 802-229-5724
Website	pcavt.org
Organization	Stop It Now
Phone	800-888-PREVENT (Monday- Friday, 1 pm- 5 pm)

Child Care & Youth Services

Organization	Children with Special Health Needs
Hotline	202-467-2737
Organization	Headrest Teenline Hotline
Hotline	800-639-6095 / 603-448-4400
Services Provided	Crisis hotline for teens and adults.
Organization	National Runaway Switchboard
Hotline	800-RUN-AWAY or 800-786-2929 (24-hour)
Organization	Youth Crisis Hotline
Hotline	800-448-4663 (24-hour) 800-442-HOPE (4673)
Organization	Runaway Hotline & Shelter
Hotline	800-231-6946
Services Provided	FOR TEENS ONLY
Organization	Teen Hotline (Lebanon, NH)
Hotline	800-639-6095

Children & Families

Organization	Circles of Parents Support Group/Stress Line
Phone	800-CHILDREN
Services Provided	Parents support group and stress line.
Organization	Department for Children & Families
Phone	800-649-5285 (24/7 child abuse & neglect hotline) 800-479-6151 (benefits service center) 800-786-3214 (child support helpline)
Website	dcf.vermont.gov
Organization	Dr. Dynasaur (Vermont Health Connect)
Phone	855-899-9600

Organization	Lund Family Center
Phone	800-639-1741, 802-864-7467 800-253-0191 (TDD/TTY)
Services Provided	Support services for pregnant young women.
Organization	Northwestern Counseling & Support Services
Phone	802-542-6554
Website	ncssinc.org
Organization	Safe Havens for Babies in VT.
Website	babysafehaven.vermont.gov
Organization	Vermont Family Network
Phone	800-800-4005
Services Provided	Family with a child with special needs or disabilities.
Organization	Vermont Federation for Families
Phone	802-876-7021
Website	vffcmh.org

Community

Organization	BROC Community Action
Phone	800-717-BROC (800-717-2762)
Website	broc.org
Organization	Capstone Community Action
Phone	802-479-1053 or 800-639-1053
Website	capstonevt.org
Organization	Champlain Valley Office of Economic Opportunity (CVOEO)
Phone	802-862-2771
Website	cvoeo.org
Organization	Southeastern Vermont Community Action (SEVCA)
Phone	800-464-9951
Organization	Suicide Prevention Resource Center
Phone	800-273-TALK (802-273-8255)
Website	sprc.org
Organization	Vermont Parent Child Centers – The Family Place
Hotline	988 (24-hour Emergency)
Phone	802-649-3268; 800-639-0039 (toll-free)
Website	familyplacevt.org

Counseling & Mental Health

Organization	National Alliance for the Mentally Ill (NAMI-VT)
Hotline	800-639-6480
Helpline	802-876-7949
Website	namivt.org/contact
Organization	Community Mental Health Centers (Dept. of Mental Health)
Phone	802-241-0090
Website	mentalhealth.vermont.gov
Organization	National Foundation for Depressive Illnesses
Phone	800-239-1295
Website	depression.org
Email	info@depression.org
Organization	Brattleboro Retreat
Phone	800-RETREAT; 802-258-3700
Organization	SAMHSHA
Hotline	800-662-HELP (National Helpline)
Organization	Vermont Association for Mental Health
Website	vamhar.org
Email	info@vamhar.org
Organization	Vermont Federation of Families for Children's Mental Health
Phone	800-639-6071; 802-876-7021
Website	vffcmh.org
Organization	Vermont Psychiatric Survivors
Phone	802-775-6834
Services Provided	Support; case management; conflict resolution; advocacy.

Courts

Organization	Vermont Family Courts
Hotline	800-540-9990 (24-hour Emergency Relief from Abuse Orders)
Phone	802-888-3887 (Lamoille only)

Deaf & Hard Of Hearing

Organization	Deaf Independence Program - VT Relay Services
Phone	802-229-0501 (voice)
Services Provided	Assistance accessing services.
Organization	Vermont Relay Service (VTRS)
Phone	860-899-1097 (video phone)
Website	vermontrelay.com/contact-us/
Email	michelle.sangster@spring.com
Organization	Deaf Vermonters Advocacy Services
Phone	800-228-7395 (domestic violence) (TTY); 800-489-7273 (sexual violence) (TTY); 802-461-4707
Population Served	For victims and survivors of domestic and sexual abuse

Disability Services

Organization	Disability Rights (DRVT)
Phone	800-834-7890 or 802-229-1355
Services Provided	Advocacy and legal services for people with disabilities.
Organization	Developmental Disabilities Council
Phone	888-317-2006
Services Provided	Citizens with disabilities working together for dignity, independence, and civil rights.
Email	vtddc@vermont.gov
Organization	Department of Disabilities, Aging and Independent Living (DAIL)
Address	HC2 South, 28 State Drive, Waterbury, VT 05671
Phone	802-241-2401
Website	dail.vermont.gov
Services Provided	Operates offices statewide to assist blind and visually impaired of all ages, regardless of income; offers a wide range of services and vocational rehabilitation to help Vermonters achieve or maintain fullest economic independence, self-reliance and social integration.
Organization	Disability Law Project: A Program of Vermont Legal Aid
Website	vtlegalaid.org/legal-projects/disability-law
Population Served	All Counties in Vermont.
Organization	Vermont Family Network
Phone	800-800-4005; 802-876-5315
Population Served	Families with a child with special needs or disabilities
Organization	Vermont Legal Aid
Phone	800-889-2047 (Statewide Helpline)
Services Provided	Helping adults with disabilities get assistance under the Rehabilitation Act. All counties in Vermont.

Domestic & Sexual Violence 24-hour Statewide Hotlines

Organization	Clarina Howard Nichols Center
Address	P. O. Box 517, Morrisville, VT 05661
Hotline	802-888-2584
Organization	Domestic Violence Emergency Hotline - 24-hour
Hotline	800-228-7395
Organization	Sexual Assault Emergency Hotline - 24-hour
Hotline	800-489-7273
Organization	New Story Center
Hotline	802-775-6788 (free and confidential)

Domestic & Sexual Violence

Organization Advocacy Program At Umbrella

Address 1216 Railroad Street, Suite C, St. Johnsbury, VT 05819

Hotline 802-748-1992

Fax 802-748-1405

Email info@umbrellanek.org

Website umbrellanek.org

Organization AWARE

Address P. O. Box 307, Hardwick, VT 05843

Hotline 800-228-7395 (toll-free)

Phone 802-472-6463 (office)

Fax 802-472-3504

Email aware@vtlink.net

Website awarevt.org

Services Provided Serves victims of domestic and sexual violence in the greater Hardwick area and portions of Orleans and Washington Counties; crisis intervention; law enforcement liaison; court advocacy; safety planning; safe housing or shelter referral; housing assistance; transportation; educational and prevention programs; support groups for children, teens and adults.

Organization Circle (Washington County)

Phone 877-543-9498

Organization Clarina Howard Nichols Center

Address P. O. Box 517, Morrisville, VT 05661

Hotline 802-888-5256

Phone 802-888-2584

Website clarina.org

Services Provided Clarina provides advocacy programs, emergency shelter, support and direct services to survivors of domestic and sexual violence as well as community outreach and education programs.

Organization Abused Deaf Women Advocacy Services

Phone 206-922-7088

Email adwas@adwas.org

Website adwas.org

Population Served For victims and survivors of domestic and sexual abuse

Organization Domestic Violence Hotline (National)

Hotline 800-799-7233, 800-787-3224 (TTY)

Organization H.O.P.E. Works

Hotline 802-863-1236 (Chittenden County - not toll-free); 800-489-7273

Organization Mosaic Vermont

Address 4 Cottage Street, Barre, VT 05641

Hotline 802-479-5577

Phone 802-476-1388 (office)

Fax 802-476-1381

Website mosaic-vt.org

Organization	New Story Center
Address	P.O. Box 313, Rutland, VT 05702
Hotline	802-775-3232
Phone	802-775-6788
Fax	802-747-0470
Services Provided	24-hour crisis hotline for battered women and sexual assault survivors; assistance with relief from abuse orders; legal advocacy including referrals to attorneys and public assistance specialists; emergency safe housing; social services advocacy; hospital advocacy for sexual assault survivors; support groups.
Organization	Project Against Violent Encounters (PAVE)
Phone	802-442-2111; 802-442-2370 (office)
Organization	RAINN (National rape, abuse, incest)
Phone	800-656-HOPE (800-656-4673)
Organization	Resource Center on Domestic Violence, Child Protection Services, Custody
Phone	800-527-3223
Organization	Safe at Home
Phone	800-439-8683 (VT only)
Website	sos.vermont.gov/secretary-of-state-services/safe-at-home/
Organization	Safeline (Orange and parts of Windsor counties)
Phone	800-639-7233, 802-685-7900 (office)
Website	safelinevt.org
Organization	SafeSpace - Pride Center of Vermont
Address	255 S. Champlain Street, Ste. 12, Burlington, VT 05401.
Phone	802-860-7812
Website	pridecentervt.org
Services Provided	Peer counseling, legal advocacy, social services advocacy, hospital advocacy for sexual assault survivors; support groups and other services for lesbian, gay, bisexual, transgender, queer and questioning survivors of physical, sexual, emotional, or hate violence and their loved one. Program also offers provider training/education and outreach on behalf of LGBTQ survivors.
Organization	Steps to End Domestic Violence
Phone	800-ABUSE95 (800-228-7395); 802-658-1996 (not toll-free)
Organization	WISE
Address	38 Bank Street, Lebanon NH 03766
Hotline	603-488-5525 or 866-348-9473 (toll-free)
Phone	603-448-5922
Organization	Women's Freedom Center
Phone	802-254-6954 (Windham County) 802-885-2050 (Southern Windsor County)

Organization	Voices Against Violence
Hotline	802-524-6575 (not toll-free)
Phone	800-799-7233 (domestic violence) 800-656-4673 (sexual violence)
Services Provided	Support for survivors of domestic and sexual violence in Grand Isle and Franklin counties.
Organization	Vermont Network Against Domestic and Sexual Violence
Phone	802-223-1302
Website	vtnetwork.org

Eating Disorders

Organization	National Eating Order Association
Phone	212-575-6200
Website	nationaleatingdisorders.org

Elder Services

Organization	Attorney General's Office - Consumer Assistance Program
Phone	800-649-2424 (toll-free for VT), 802-656-3183

Organization	Senior Helpline (Area Agencies on Aging)
Phone	800-642-5119

Organization	Vermont Adult Protective Services
Address	HC 2 South, 280 State Drive, Waterbury, VT 05671
Phone	800-564-1612; 802-871-3317
Website	dlp.vermont.gov/aps

Services Provided Investigates allegations of domestic, sexual or institutional abuse of people with disabilities over the age of 60 years old.

Organization	Vermont Center for Independent Living
Phone	800-639-1522

Employment & Training

Organization	Vermont Department of Labor
Phone	802-828-4000

Services Provided Statewide resource centers for job placement, training and career counseling.

Organization	Vermont Works for Women
Phone	802-655-8900, 800-639-1472 (toll-free)

Services Provided Moving women into employment success through training programs and professional development.

Food Assistance

Organization	Vermont 2-1-1
Phone	211
Website	vermont211.org
Organization	Vermont Department of Health
Phone	800-464-4343 802-863-7200
Website	healthvermont.gov
Organization	Agewell
Phone	800-642-5119
Organization	Vermont Foodbank
Hotline	800-585-2265
Website	vtfoodbank.org

Fuel Assistance

Organization	BROC Community Action
Hotline	800-717-2762 (8:00 am - 4:30 pm)
Phone	802-775-0878
Website	broc.org
Organization	Department for Children and Families (DCF) Economic Services Division: Fuel Assistance
Phone	800-479-6151
Website	dcf.vermont.gov/benefits

Gender Identity

Organization	Outright Vermont
Hotline	802-865-9677
Website	outrightvt.org
Organization	Pride Center of Vermont
Phone	802-860-7812

Hate Crimes and Civil Rights Violations

Organization	Attorney General's Office-Civil Rights Unit
Phone	888-745-9195
Organization	Human Rights Commission
Phone	800-416-2010
Organization	Pride Center of Vermont
Phone	802-860-7812

Health Services

Organization	Northern New England Poison Center
Phone	800-222-1222 (24-hour)
Website	nnepc.org
Email	adwas@adwas.org
Organization	Vermont Health Connect
Phone	855-899-9600
Website	info.healthconnect.vermont.gov

Housing

Organization	Vermont State Housing Authority
Phone	802-828-3295; 800-798-3118 (TDD)
Organization	Weatherization Assistance Program
Website	https://dcf.vermont.gov/benefits/weatherization

Identity Theft

Organization	Equifax
Phone	888-766-0008
Organization	Experian
Phone	888-397-3742
Organization	Transunion
Phone	877-322-8228

Legal Assistance

Organization	Attorney General's Office – Civil Rights Unit
Phone	802-514-3657
Organization	Attorney General's Office – Consumer Assistance Program
Phone	800-649-2424 (toll-free for VT), 802-656-3183
Organization	Governor's Action Line
Phone	800-649-6825
Organization	Have Justice Will Travel
Phone	802-447-8500
Services Provided	Provides legal assistance to women who are victims of crimes.
Organization	Vermont Bar Association
Phone	802-223-2020
Organization	Vermont Legal Aid
Services Provided	A free, non-profit law firm with offices statewide that assists low income, elderly, and disabled individuals throughout Vermont with legal, non-criminal problems. Vermont Legal Aid also houses the Disability Law Project, which assist those with disabilities whose legal problems arise from this disabilities.
Phone	800-889-2047 (State-wide); 802-748-8721

Organization	Vermont Legal Law Line
Phone	800-889-2047
Organization	Vermont Volunteer Lawyers Project
Phone	800-889-2047; 802-863-7153

Refugee & Minority Resources

Organization	Vermont Legal Aid
Phone	800-889-2047
Services Provided	Assistance to non-immigration issues.

Restitution Programs

Organization	State of Vermont Restitution Unit
Phone	800-584-3485 (VT only); 802-241-4688

Shelters

Organization	Clarina Howard Nichols Center
Hotline	802-888-5256
Organization	H.O.P.E. Works
Phone	802-863-1236
Organization	New Story Center
Hotline	802-775-6788
Organization	Steps to End Domestic Violence
Hotline	802-658-1996
	<i>Note: Other shelters for domestic violence victims can be found in county listings.</i>

Suicide

Organization	The Hope Line
Hotline	800-273-8255
Organization	Vermont Chapter of the Association for Suicide Prevention
Contact	Heather White, Area Director, Western MA and Vermont
Hotline	800-273-8255
Phone	413-387-3770
Email	hwhite@afsp.org
Website	afspvermont.org
Services Provided	Offers two support groups per month (Burlington and Montpelier) Library of suicide prevention resources.

Victim Assistance & Advocacy

Organization	Adult Protective Services
Phone	800-564-1612; 802-241-0345 (local)
Population Served	Vulnerable adults over age 18 who are victims of abuse.
Organization	Disabilities Rights Vermont
Hotline	800-229-1355
Services Provided	A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services and support for crime victims with disabilities by phone or in person. Services are free and confidential.
Organization	Domestic Violence Hotline
Hotline	800-228-7395
Organization	National Center for Victims of Crime
Hotline	202-467-8700, 855-4VICTIM (855-484-2846)
Services Provided	Advocacy and state law information regarding stalking.
Organization	Safeline
Phone	800-639-7233 (24-hour)
Services Provided	Advocacy and direct service to victims of family and/or sexual violence. (Orange County and the five northern tier towns in Windsor County)
Organization	Vermont Center for Crime Victims Services
Hotline	800-750-1213 (VT only); 800-845-4874 (TTY- VT only)
Services Provided	Administers Victim Compensation Program, the statewide court-based Victim Assistance Program and coordinates training on victim issues.
Organization	Voices Against Violence
Hotline	802-524-6575
Services Provided	Support for survivors of domestic and sexual violence in Grand Isle and Franklin counties.

Women’s Health & Pregnancy

Organization	Care Net Pregnancy Center of the Upper Valley
Phone	800-395-4357
Population Served	Upper Valley Communities
Organization	Circle of Parents Support Group/Prevent Child Abuse Vermont
Phone	800-CHILDREN (800-244-5373)
Services Provided	Self-help groups, parents stress phone line; Nurturing Program.
Organization	Depression After Delivery
Phone	800-944-4773
Organization	Lund Family Center
Phone	800-639-1741 802-864-7467

Organization	Office of the Health Care Advocates
Hotline	800-917-7787
Website	vtlawhelp.org/health
Services Provided	Healthcare consumer line.
Organization	The Office on Women's Health
Phone	800-994-9662
Organization	Planned Parenthood
Phone	800-230-PLAN (802-230-7526) Central number to find nearest office
Organization	Postpartum Support International
Phone	800-944-4773
Organization	Vermont Department of Health
Phone	800-464-4343

Women's Services

Organization	The Vermont Commission on Women
Address	126 State Street, Montpelier, VT 05633
Phone	800-881-1561, 802-828-2851 (local)

Addison County

Alcohol & Substance Abuse

Organization	Alcoholics Anonymous
Address	Middlebury, VT
Phone	802-388-9284
Website	aavt.org
Services Provided	Offers support groups and materials to recovering alcoholics.
Organization	Vermont Department of Health Division of Alcohol & Drug Abuse Programs - District Office
Contact	Sarah Roy
Address	156 South Village Green, Suite 102, Middlebury, VT 05753
Phone	802-388-4644, 888-253-8804 (toll-free)
Fax	802-388-4610
Email	AHS.VDHOLHMiddlebury@vermont.gov
Services Provided	Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

Community Services

Organization	HOPE (Helping Overcome Poverty's Effects)
Address	P. O. Box 165, 282 Boardman Street, Middlebury VT; 05753
Phone	802-388-3608
Fax	802-388-0756
Services Provided	Supports low-income families through Addison County Emergency Food Shelf, emergency rent and fuel assistance, low cost or free household items and clothing; provides tax preparation, emergency medical and dental assistance, Christmas food basket; eligibility dependent upon income; develops affordable housing and currently manages over 150 units; The Marion Munford Memorial Thrift Shop sells clothing and household items.

Counseling & Mental Health

Organization	Counseling Services of Addison County (CSAC)
Address	89 Main Street, Middlebury, VT 05753
Phone	802-388-6751; 802-388-7641 (24-hour emergency)
Services Provided	Outpatient mental health services; support groups that deal with issues including relationships and self-esteem, substance abuse and mood disorders.

Disability Services

Organization	Disability Rights Vermont
Address	141 Main Street, Suite 7, Montpelier, VT 05602
Phone	802-229-1355; 800-834-7890 (toll-free)
Fax	802-229-1359
Website	DisabilityRightsVT.org
Services Provided	A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

Domestic & Sexual Violence

Organization	Sexual Assault Nurse Examiner Program (SANE) Porter Medical Center
Address	115 Porter Drive, Middlebury, VT 05753
Phone	802-388-4701
Services Provided	Provides victims and survivors of sexual assault with comprehensive sexual assault examinations by specially trained, registered nurses; offers information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

Organization	WomenSafe
Address	P.O. Box 67, Middlebury VT 05753
Hotline	802-388-4205 (24-hour) or 800-388-4205 (toll-free) <i>Language interpretation services available.</i> <i>Deaf callers please use telephone relay.</i>
Phone	802-388-9180 (office)
Website	womensafe.net
Services Provided	Offers confidential 24-hour hotline; information & referral; emotional support; legal and court advocacy; housing advocacy; systems advocacy; hospital/medical advocacy; support groups; supervised visitation & monitored exchanged; underserved communities outreach; community education & professional training.
Population Served	People who experience dating, domestic or sexual violence in Addison County and Rochester.

Food/Fuel Assistance

Organization	H.O.P.E. (formerly Addison County Emergency Food Shelf)
Address	282 Boardman Street, P. O. Box 165, Middlebury, VT 05753
Phone	802-388-3608

Health & Dental Care

Organization	Addison County Home Health & Hospice
Address	Route 7 North, P. O. Box 754, Middlebury VT 05753
Phone	802-388-7259; 800-253-0191 (TTY)
Services Provided	A non-profit organization dedicated to providing high quality, comprehensive community health care to residents of Addison County.
Organization	Community Health Services of Addison County Open Door Clinic
Address	100 Porter Dr., Middlebury, VT 05753
Phone	802-388-0137
Email	odc@opendoormidd.org
Website	opendoormidd.org
Services Provided	Providing health care for adults who are uninsured or underinsured who meet financial guidelines. Services include: Acute & Chronic Care, Physical Therapy, Women's Health exams, Chiropractic Care, Limited Prescription Assistance, Lab & blood work, X-Rays, Dietary Counseling, Anonymous HIV Testing, Smoking Cessation Counseling. Call to schedule appointments. Clinics are held every Tuesday evening and every other Thursday evening, by appointment only. A free clinic, donations are appreciated.

Housing

Organization	Addison County Community Trust
Address	272 Main St. P.O. Box 311, Vergennes, VT 05491
Phone	802-877-2626
Fax	802-877-2627
Services Provided	Provides affordable housing to people of low to moderate income; manages seven mobile home parks.
Organization	H.O.P.E. (Helping Overcome Poverty's Effects) <i>See Community Services</i>

Legal Assistance

See Vermont Legal Aid Section – page 171

Shelters

Organization	John W. Graham Emergency Shelter
Address	69 Main Street, Vergennes, VT 05491
Phone	802-877-2677
Email	elizabeth@johngrahamshelter.org
Website	johngrahamshelter.org
Services Provided	Offers short-term emergency shelter to homeless individuals and families; an ACCAG satellite office serving area low-income residents with food shelf and emergency services.

Organization Turning Point Center of Addison County
Address 54 A1 Creek Rd, Middlebury, VT 05753
Phone 802-388-4249

Transportation

Organization TriValley Transit (Formerly Addison County Transit Resources)
Address 297 Creek Road, Middlebury, VT 05753
Phone 802-388-2287
Email info@trivalleytransit.org
Website trivalleytransit.org
Services Provided Along with offering transit services for all members of the public, TVT has many programs that focus on specialized populations including elders, persons with disabilities and low-income families and individuals; TVT’s services for elders and persons with disabilities are free.

Victim Assistance & Advocacy

Organization Addison County State's Attorney's Office
Contact Katie Dutton, Victim Advocate
Address 7 Mahady Dr., Suite 4, 2nd Floor, Middlebury, VT 05753
Phone 802-388-7931
Fax 802-388-4653

Organization Victims Services Program, Dept. of Corrections
Phone 888-810-1847
Website doc.vermont.gov/content/services-victims
Services Provided Provides assistance to crime victims with concerns related to offenders who are under the Department’s Supervision or incarcerated, such as information regarding the offender’s status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

Organization	WomenSafe
Address	P.O. Box 67, Middlebury VT 05753
Hotline	802-388-4205 (24-hour) or 800-388-4205 (toll-free) <i>Language interpretation services available.</i> <i>Deaf callers please use telephone relay.</i>
Fax	802-388-3438
Email	info@womensafe.net
Website	womensafe.net
Services Provided	Confidential 24-hour hotline; information & referral; emotional support; legal and court advocacy; housing advocacy; systems advocacy; hospital/medical advocacy; support groups; supervised visitation & monitored exchanged; underserved communities outreach; community education & professional training.
Population Served	People who experience dating, domestic or sexual violence in Addison County and Rochester.

Victim Assistance: Children & Youth

Organization	Addison Children's Advocacy Center
Address	1590 Route 7 Suite 4, South, Middlebury, VT 05753
Phone	802-989-7438
Fax	802-388-1590
Website	addisoncountypcc.org
Services Provided	ACAC provides support and services to victims during the investigation of child abuse and sexual assault investigations.

Organization	The Parent Child Center
Address	P.O. Box 646, 126 Monroe Street, Middlebury, VT 05753
Phone	802-388-3171
Website	addisoncountypcc.org

Organization	Addison County Unit for Special Investigations
Address	1590 Route 7 Suite 4, South, Middlebury, VT 05753
Phone	802-989-7438 802-388-4600 (Martha Bowdish, Victim Advocate, direct line)
Email	Martha.Bowdish@vermont.gov; addisonsiu@outlook.com
Services Provided	Investigation of child abuse and sexual assault cases.

Organization	DCF Family Services Local District Office
Address	156 South Village Green, Suite 202, Middlebury, VT 05753
Phone	802-388-4660
Fax	802-388-4665
Services Provided	Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

Organization	Kidsafe Collaborative
Address	45 Kilburn St., Burlington, VT 05401
Phone	802-863-9626
Organization	Parent's Stress Line, Prevent Child Abuse Vermont
Phone	800-CHILDREN

Aids/Hiv & Sexually Transmitted Diseases

Organization	AIDS Project of Southern Vermont
Address	P. O. Box 4264, 324 Main St., Bennington, VT 05201
Phone	802-447-8007
Email	info@apsvt.org
Services Provided	Serves those who lives are affected by AIDS/HIV; provides direct services, including education to promote understanding of AIDS and prevent its spread; programs for women include: Imagine a Woman- a training program for women addressing AIDS prevention, domestic violence, substance abuse, self-esteem and women's health.

Alcohol & Substance Abuse

Organization	Quit Line (Tobacco)
Phone	800-784-8669 (toll-free)
Website	802quits.org
Organization	Turning Point Center
Address	465 Main Street, Bennington, VT 05201
Phone	802-442-9700
Website	tpcbennington.org
Organization	United Counseling Service of Bennington County
Address	100 Ledge Hill Drive, Bennington, VT 05201
Phone	802-442-5491
Email	contactus.ucsvt.org
Website	ucsvt.org
Services Provided	Mental health and substance abuse services; substance abuse treatment; outpatient counseling for all ages; sliding fee scale. Offices also located in Manchester, VT.
Organization	Vermont Department of Health Division of Alcohol and Drug Abuse Programs - District Office
Contact	Judith Fellows / Cathy Vogel
Address	324 Main St, Suite 2, Bennington, VT 05201
Phone	802-442-3531
Fax	800-637-7347
Email	AHS.VDHOLHBennington@vermont.gov
Services Provided	Substance Abuse Prevention Consultants. Offering informationand referral, training and consultation on substance abuse, prevention best practices and community organizing.

Community Service Centers

Organization	BROC - Community Action
Address	332 Orchard Street, Unit 10, Bennington, VT 05201
Phone	800-447-7515
Population Served	Bennington area residents
Services Provided	Community Food Shelf, fuel & utility assistance, housing counseling, coordinated entry for housing, case management, employment assistance, forms assistance, free tax preparation program, referrals.
Organization	Sandra Birch, LICSW
Address	Elm Counseling, 12 Baker Farm Rd, Manchester, VT 05255
Phone	802-729-2801
Services Provided	I specialize in children, adolescents, trauma and families. I will also soon be certified in EMDR.
Organization	United Counseling Service of Bennington County, Inc.
Address	P. O. Box 588, Stephen C. Lundy Building, 5312 Main Street, Manchester, VT 05255
Hotlines	802-442-5491 (Bennington) 802-362-3950 (Manchester)
Population Served	Those with mental health issues
Services Provided	Provides counseling and mental health services; offers substance abuse support groups for women.

Counseling & Mental Health

Organization	Bennington County States Attorney
Address	200 Veterans Memorial Drive, Suite 10, Bennington, VT 05201
Phone	802-442-8116
Fax	802-447-2775
Services Provided	Provides assistance, advocacy and information to crime victims; Victim Advocate guides victims through all aspects of the criminal justice process and acts as liaison with the State's Attorney and other criminal justice agencies; also provides community outreach to educate and increase awareness of crime victims. <i>See Victim Assistance Program Advocates section for further services.</i>

Domestic & Sexual Violence

Organization	Bennington-Rutland Opportunity Council (BROC) <i>See Community Service Centers</i>
Organization	PAVE
Address	102 Dewey St., Bennington, VT 05201
Hotline	802-442-2111
Phone	802-442-2370
Fax	802-422-6162
Email	pave@pavebennington.com
Website	pavebennington.org/get-help/
Services Provided	Provides discreet services to survivors of domestic and sexual violence including emotional support; 24-hour hotline; family access and visitation; emergency and transitional housing; case management support group; court and social services advocacy; information and referrals; information on obtaining relief from abuse orders and orders against stalking and sexual assault; help with finding housing and financial assistance; school-based violence prevention; community education and outreach; transitional services; youth education.
Organization	Sexual Assault Nurse Examiner Program (SANE) - Southwestern Vermont Medical Center
Address	100 Hospital Drive East, Bennington, VT 05201
Phone	802-442-6361
Website	svhealthcare.org
Services Provided	Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

Food Assistance

Organization	Greater Bennington Community Services (GBCS) Kitchen Cupboard
Address	121 Depot St., Bennington, VT 05201
Phone	802-447-3700
Website	gbcsbennington.org/programs/kitchen-cupboard/
Organization	Bennington Meals on Wheels
Phone	802-442-8012
Organization	BROC
Phone	802-447-7515
Organization	Green Mountain Christian Center
Address	440 Main Street, Bennington, VT 05201
Phone	802-447-7224

Organization	Harvest Food Kitchen
Contact	Dede Budz
Address	101 River Street, Bennington, VT 05201
Phone	802-447-4739
Services Provided	Open 7 days a week.
Organization	Manchester Food Cupboard
Phone	802-362-0057
Organization	Manchester Interfaith
Phone	802-362-1555
Organization	Sacred Heart St Francis
Phone	802-442-3141
Organization	BROC Community Action
Address	332 Orchard Rd., Bennington, VT 05201
Phone	802-775-0878
Organization	Applegate Housing, Inc.
Address	87 Applegate Dr, Bennington, VT 05201
Phone	802-442-8818
Organization	Bennington County Coalition For the Homeless (Thatcher House)
Address	212 Pleasant St., Bennington, VT 05201
Contact	Chris Oldham: 802-442-2424
Phone	802-735-7205
Website	bcchvt.org
Organization	Bennington Housing Authority
Address	22 Willow Road, Bennington, VT 05201-1730
Phone	802-442-8000
Organization	PAVE (Project Against Violence Encounter)
Address	701 Main St., Bennington, VT 05201
Phone	802-442-2370
Organization	Shires Housing
Address	P. O. Box 1247, 302 South Street, Bennington, VT 05201
Phone	802-442-8139
Fax	802-442-5125
Email	hello@shireshousing.org
Services Provided	An affordable housing program to make home ownership more widely attainable.
Organization	Have Justice Will Travel
Address	9580 Route 113, Vershire, VT 05079
Phone	802-447-8500
Email	info@havejusticewilltravel.org
Website	havejusticewilltravel.org
Services Provided	Provides legal and supportive services for battered, low-income women and their children; innovative, mobile, multi-service program that assists victims of domestic abuse through the legal process.

Legal Assistance

Organization **Vermont Legal Aid**
See Vermont Legal Aid Section – page 171

Medical

Organization **GBIS – Bennington Free Medical Clinic**
 Address 121 Depot Street St., Bennington, VT 05201
 Phone 802-447-3700
 Email info@gbicsbennington.org

Transportation

Organization **Green Mountain Express**
 Address 215 Pleasant Street, Bennington, VT 05201
 Phone 802-447-0477
 Website greenmntncn.org

Organization **State Fuel Assistance**
 Hotline 800-479-6151

Victim Assistance & Advocacy

Organization **Disability Rights Vermont**
 Address 141 Main Street, Suite 7, Montpelier, VT 05602
 Phone 802-229-1355; 800-834-7890 (toll-free)
 Fax 802-229-1359
 Website DisabilityRightsVT.org
 Services Provided A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

Organization **PAVE – Project Against Violent Encounters**
See Domestic and Sexual Violence

Organization **Victims Services Program, Dept. of Corrections**
 Contact Lucinda Brewer
 Address 280 State Dr., NOB 2 South, Waterbury, VT 05671-2000
 Phone 802-798-2816
 Email lucinda.brewer@vermont.gov
 Services Provided Provides assistance to crime victims with concerns related to offenders who are under the Department’s Supervision or incarcerated, such as information regarding the offender’s status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

Victim Assistance: Children And Youth

Organization	Bennington Childcare Associates
Phone	802-447-3778
Organization	Bennington County Child Advocacy Center & Special Investigations Unit
	Jenna Caslin, Executive Director
Phone	800-649-5285
Website	bccac.org
Services Provided	A child-friendly environment designed to meet the needs of children and/or adults who are alleged to have been abused. The programs provides support and protection for the child and the non-offending family members. CAC's network with many agencies with the goals of providing coordinated services.
Organization	Bennington County Special Victims Unit for Victims of Sexual Assault
Contact	Tammy Loveland
Address	200 Veterans Memorial Drive, Suite 10, Bennington, VT 05201
Phone	802-442-8116
Fax	802-447-2775
Email	tammy.loveland@vermont.gov
Organization	DCF Family Services Local District Office
Address	200 Veterans Memorial Drive, Suite 14, Bennington, VT 05201
Phone	802-442-8138
Fax	802-447-2808
Services Provided	Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.
Organization	Sunrise Community Resource Center
Phone	802-442-6934

Caledonia County

Aids/Hiv & Sexual Transmitted Diseases

Organization	Vermont CARES
Address	1091 Hospital Drive, Suite 2, St. Johnsbury, VT 05819
Phone	802-748-9061; 800-649-2437 (toll-free)
Fax	802-748-1149
Email	info@vtcares.org
Website	vtcares.org
Population Served	Vermonters with HIV in Grand Isle, Lamoille, Orleans, Essex, Caledonia, Addison, Rutland and Washington counties
Services Provided	Offers community education, prevention and direct services to improve quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each person's unique needs.

Alcohol & Substance Abuse

Organization	Alcoholics Anonymous
Phone	802-802-2288
Services Provided	Support and help for recovering alcoholics.
Organization	Kingdom Recovery Center
Address	297 Summer St., St. Johnsbury, VT 05819
Phone	802-751-8520
Organization	Northeast Kingdom Human Services (Formerly NEKMH)
Address	2225 Portland St, St. Johnsbury, VT 05819
Phone	800-696-4979 (toll-free); 802-748-3181 (St. Johnsbury)
Fax	802-748-1682
Email	info@nkhs.net
Services Provided	Offers outpatient, intensive outpatient and adolescent service to the tri-county residents of Orleans, Essex and Caledonia; oversees Project CRASH; provides outpatient substance abuse treatment; 24-hour emergency services and provides individual therapy; parental support and family consultation; assessment and treatment; offers Equine Facilitated Psychotherapy; New Friends Programs.
Organization	Vermont Department of Health Division of Alcohol & Drug Abuse Programs - District Office
Address	107 Eastern Avenue, Suite 9, St. Johnsbury, VT 05819
Phone	802-748-5151; 800-951-2936 (toll-free)
Email	AHS.VDHOLHStJohnsbury@vermont.gov
Services Provided	Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

Community Service Centers

Organization	The Community Restorative Justice Center, Inc.
Address	576 Railroad St., Suite 2, St. Johnsbury, VT 05819
Phone	802-748-2977
Fax	802-748-3146
Email	office@communityrjc.org
Website	cjnv.org
Services Provided	Restorative Justice Panels, Offender reintegration services, Free Legal Clinic, Mediation, Restorative Practice in Schools training, Elder Justice Project, Victim Circles, TimeBank, and Neighborhood Associations. All programs focus on repairing harms done and/or received, especially relationships. Members of the Community Justice Network of VT.
Organization	Northeast Kingdom Community Action (NEKCA)
Address	115 Lincoln St, St. Johnsbury, VT 05819
Phone	800-639-4065 (toll-free); 802-334-7316
Fax	802-748-6042
Email	info@nekavt.org
Services Provided	Provides direct program activities, referrals, advocacy, and education in a non-judgmental manner to the people of the communities in the Northeast Kingdom; Outreach Department assists low income residents get the help they need through referrals, advocacy and case management. Outreach offices in Newport, St. Johnsbury, Island Pond and Canaan provide assistance with emergency food, shelter and fuel.
Organization	Northeast Kingdom Youth Services - NEKYS
Address	63 Eastern Ave., St. Johnsbury, VT 05819
Phone	802-748-8732
Fax	802-748-2383
Email	nekys@nekys.org
Website	nekys.org
Services Provided	NEKYS offers comprehensive programs that strengthen youth, families and individuals in Caledonia and Southern Essex Counties. We provide supportive counseling for youth and families, case management for at-risk and homeless youth, support for youth and families within their schools and family mediation. Other services include: restorative justice programs, driver's license reinstatement, risk assessment and 24/7 on-call coverage to help individuals and families through periods of crisis.

Counseling & Mental Health

Organization Northeast Kingdom Human Services (formerly NEKMH)
See Alcohol & Substance Abuse

Domestic & Sexual Violence

Organization The Advocacy Program at Umbrella
Address 1222 Main St, #301, St. Johnsbury, VT 05819
Phone 802-472-6463 (office)
802-748-1992 (main line & Kingdom Child Care Connection)
Fax 802-748-1405
Email advocate@umbrellanek.org
Website umbrellanek.org
Services Provided 24 hour crisis support services for victims of intimate partner domestic violence, sexual violence and stalking and their children in Caledonia and southern Essex counties; focus is on safety, intervention, support and prevention through intimate partner domestic violence and sexual violence support services.

Organization AWARE
Address P. O. Box 307, Hardwick, VT 05843
Hotline 800-228-7395 (toll-free)
Phone 802-472-6463 (office)
Fax 802-472-3504
Email aware@vtlink.net
Website awarevt.org
Services Provided Serves victims of domestic and sexual violence in the greater Hardwick area and portions of Orleans and Washington Counties; crisis intervention; law enforcement liaison; court advocacy; safety planning; safe housing or shelter referral; housing assistance; transportation; educational and prevention programs; support groups for children, teens and adults.

Food Assistance

Organization Food Pantry - Northeast Kingdom Community Action (NEKCA)
Address 115 Lincoln Street, St. Johnsbury, VT 05819
Phone 802-748-6040
Fax 802-748-6042
Services Provided For those in need of emergency food assistance, NEKCA's Food Pantry is designed to provide short-term help for a crisis situation; free bakery goods available for the taking most any time.

Housing

Organization	Rural Edge
Address	48 Elm St. (P.O. Box 259), Lyndonville, VT 05851
Phone	802-535-3555; 800-253-0191 (TTY)
Fax	877-689-3772
Website	ruraledge.org
Email	info@ruraledge.org
Services Provided	Provides low-income housing in the Northeast Kingdom counties of Caledonia, Essex and Orleans; programs assist Vermonters to stabilize their lives by creating safe, decent and permanently affordable housing and community facilities.

Legal Assistance

Organization	Vermont Legal Aid
Address	177 Western Ave, St. Johnsbury, VT 05819
Phone	802-748-8721; 800-889-2047 (toll-free)
Services Provided	A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities whose legal problems arise from their disabilities.

Transportation

Organization	Rural Community Transportation
Address	1677 Industrial Parkway, Lyndonville, Vermont 05851
Phone	802-748-8170
Website	riderct.org
Services Provided	A private nonprofit 501(c)(3) corporation that provides public transportation services throughout Caledonia, Orleans, Essex, and Lamoille Counties. .

Victim Assistance & Advocacy

Organization	AWARE
	<i>See Domestic & Sexual Violence</i>
Organization	Caledonia County State's Attorney's Office
Contact	Tina Colby, Victim Advocate Vicki Thibault (half-time)
Address	211 Eastern Ave, Suite 102, St. Johnsbury, VT 05819
Phone	802-748-6657 (general); 802-751-0208 (Vicki direct); 802-751-0207 (Tina direct)
Fax	802-748-6591
Email	Tina.Colby@vermont.gov Victoria.Thibault@vermont.gov

Organization **Disability Rights Vermont**
Address 141 Main Street, Suite 7 Montpelier, VT 05602
Phone 800-834-7890 (toll-free)
Fax 802-229-1359
Website DisabilityRightsVT.org
Services Provided A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

Organization **UMBRELLA**
See Domestic & Sexual Violence

Organization **Victims Services Program, Dept. of Corrections**
Contact Ashley Fisk, Victim Services Specialist
Address 280 State Dr., NOB 2 South, Waterbury, VT 05671-2000
Phone 802-751-0168 (office)
802-585-6663
Email ashley.fisk@vermont.gov
Services Provided Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

Victim Assistance: Children And Youth

Organization **DCF Family Services Local District Office**
Address 1016 US Route 5, Suite 02, St. Johnsbury, VT 05819-5603
Phone 802-748-8374
Services Provided Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

Organization **Caledonia Children's Advocacy Center and the Caledonia Special Investigations Unit**
Contact Sara Gerry, Case Manager
Phone 802-424-1227
Email sarah.gerry@partner.vermont.gov
Website caledoniasiu-cac.com
Services Provided A child-friendly environment designed to meet the needs of children and/or adults who have reported sexual or physical abuse. The Center provides support for the victim and the non-offending family members. The Center network with many agencies with the goal of providing coordinated services.

Chittenden

AIDS/HIV & Sexually Transmitted Diseases

Organization	Aids/HIV Hotline
Hotline	800-882-2437; 800-319-3141 (TTY)
Services Provided	Confidential information on anonymous testing sites; prevention, assessment and treatment information; referrals to other community resources.
Organization	Pearl Street Youth Health Center
Address	179 Pearl Street, Burlington, VT 05401
Phone	802-864-6309 (medical), 802-652-1050 (dental)
Website	chcb.org
Services Provided	No-cost medical clinic for youth age 13 to 25.
Organization	SISTA United Alliance
Address	12 North Street, Suite 6, Burlington, VT 05401
Phone	802-660-4875
Services Provided	A community-based organization in the Old North End, offering free and anonymous HIV testing and counseling. Hosts programs such as the SISTA Project, a CDC Behavioral Modification program that is culturally relevant for women of color, providing self-esteem building, assertiveness training, HIV/AIDS and STD prevention, safer sex negotiation, and coping skills.
Organization	Vermont CARES
Address	187 Saint Paul St., Burlington, VT 05401
Phone	802-863-2437; 800-649-2437
Fax	802-864-7730
Email	theresa@vtcares.org
Website	vtcares.org
Services Provided	Assists Vermonters with HIV in Grand Isle, Lamoille, Orleans, Essex, Caledonia, Addison, Rutland and Washington counties; offers community education, prevention and direct services to improve quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each person's unique needs.

Alcohol & Substance Abuse

Organization	Howard Center Act One/Bridge
Phone	802-488-6425
Services Provided	One to six day detoxification treatment for drugs and alcohol; drug and alcohol therapy; education, prevention, intervention; outpatient and intensive outpatient treatment; residential support services.

Organization	Alcoholics Anonymous
Address	P. O. Box 1212, Burlington, VT 05402
Phone	802-447-1285
Website	BurlingtonAA.org
Services Provided	Support groups for recovering alcoholics.
Organization	Howard Center: Chittenden Clinic San Remo Drive
Address	75 San Remo Dr South Burlington VT 05403
Phone	802-488-6450, option 1
Organization	Narcotics Anonymous
Address	P. O. Box 64714, Burlington, VT 05406
Hotline	802-862-4516
Email	CVANAVT@gmail.com
Services Provided	Support groups for recovering addicts.
Organization	Spectrum: Riverstone Counseling
Address	84 Pine Street, 2nd Floor, Burlington, VT 05401
Phone	802-864-7423
Fax	802-660-0576
Website	spectrumvt.org
Services Provided	Substance abuse assessment and treatment for youth; family counseling.
Organization	Stonecrop
Address	Manhattan Dr, Burlington VT 05401
Phone	802-999-6422
Email	info@stonecroprecovery.com
Services Provided	Women only. Structured sober living.
Organization	The Turning Point Center of Chittenden County
Address	191 Bank St #2 Burlington, VT 05401
Phone	802-861-3150
Organization	Vermont Department of Health Division of Alcohol and Drug Abuse Programs - District Office
Contact	Ryan Mitofsky
Address	P.O. Box 70, 108 Cherry Street, Burlington, VT 05401
Phone	888-253-8804; 802-863-7323
Email	AHS.VDOLHBurlington@vermont.gov
Services Provided	Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

Community Service Centers

Organization **Burlington Community Justice Center**
Address 200 Church Street, Burlington, VT 05401
Contact Rachel Jolly, Director
Phone 802-865-7155
Email rjolly@burlingtonvt.gov
Website burlingtoncjc.org
Services Provided Services include restorative justice processes and panels for youth and adults responsible for causing harm, Court Diversion, Pretrial Services, Tamarack, Driving with License Suspended, Offender Re-entry, and Victim Services including restorative justice victim liaisons and Parallel Justice for Victims of Crime (see page 47). Community forums can also be arranged for crime and harm-related issues.

Organization **Chittenden Community Action (CVOEO)**
Address 255 S. Champlain St, Burlington, VT 05401
Phone 802-863-6248
Website cvoeo.org
Services Provided Provides a broad base of services and programs for low-income families; emergency services include: fuel/utility assistance; housing assistance; transportation; pharmacy co-payments; Farm-to-Family coupons; assistance obtaining identification; furniture vouchers;; free plants, seeds and seedlings; other services include: advocacy; information and referral; forms assistance; food stamp outreach and eligibility screening; tax preparation; nutrition education activities for children and adults; car loan application assistance.

Organization **Essex Community Justice Center**
Address 137 Iroquois Avenue, Suite 101, Essex Jct., VT 05452
Phone 802-872-7690 (office)
Contact Director: Jill Evans
802-876-6791, jevans@essex.org
Website essexcjc.org
Services Provided The Essex Community Justice Center offers a listening ear to crime victims and connects victims to community resources. We also support victims who choose to participate in Regional Justice panels. Communication forums can also be arranged for victim-related issues.

Organization **Mercy Connections**
Address 255 South Champlain Street, Suite 8, Burlington, VT 05401
Contact Lisa Falcone, Executive Director
Phone 802-846-7063
Email lfalcone@mercyconnections.org
Services Provided Building restorative community through education, mentoring and entrepreneurship. Programs include those which mentor incarcerated women in re-entry, educate men and women for increased self-awareness and sustainable thinking and train women entrepreneurs to open businesses in Vermont.

Organization	South Burlington Community Justice Center
Address	19 Gregory Drive, South Burlington, VT 05403
Phone	802-846-4215
Contact	Josef Lavanway, CJC Director
Email	javanway@southburlingtonpolice.org
Services Provided	Through our Parallel Justice program, our services for crime victims include having someone to talk with about what happened to you even if you don't want to make a police report, referrals to needed resources, arranging a structured conversation with the offender to repair the harm done, and more. Community forums can also be arrange for victim-related issues. <i>See Statewide Resources for more information.</i>
Organization	Spectrum Youth & Family Services
Address	177 Pearl Street, Burlington, VT 05401
Phone	802-864-7423
Website	spectrumvt.org
Services Provided	Drop-In Center is a safe and welcoming space for youth 24 and under that offers meals, showers, clothing, hygiene items, and support.
Organization	Williston Community Justice Center
Contact	Cristalee McSweeney, Director
Address	7928 Williston Road, Williston, VT 05495
Phone	802-764-1151
Website	willistonjustice.org
Email	cmcsweeney@willistonvt.org

Counseling & Mental Health

Organization	Howard Center for Human Services
Address	208 Flynn Avenue, Burlington, VT 05401
Hotline	802-488-7777 (24-hour hotline to crisis services)
Phone	802-488-6000
Website	howardcenter.org
Services Provided	Provides mental health and human services for four northern Vermont counties. Programs include Adult Behavioral Health Services; Baird Center for Children and Families; Howard Community Services; and First Call (child, adolescent and family services, 802-488-7777). Services include mental health needs, drug and methadone treatment, support groups, and a wide range of child and family programs.
Organization	Howard Center Services: Pine Street Counseling
Address	855 Pine Street, Burlington, VT
Phone	802-488-6100
Services Provided	Counseling and case management for anyone with mental health, substance abuse, shelter issues.

Organization	Spectrum: Riverstone Counseling
Address	84 Pine Street, 2nd Floor, Burlington, VT 05401
Phone	802-864-7423
Fax	802-660-0576
Website	spectrumvt.org
Services Provided	Provides individual, family, and group counseling for adolescents, teens, and their families. Includes: treatment/counseling for substance use and mental health; relapse prevention and recovery; coordinated medical services; psychiatric evaluation; parent education; support and counseling for families and caregivers; coordinated educational/vocational services; and help with accessing Medicaid and other services.

Disability Services

Organization	Disability Rights Vermont
Address	141 Main Street, Suite 7, Montpelier, VT 05602
Phone	800-834-7890 (toll-free)
Fax	802-229-1359
Website	DisabilityRightsVT.org
Services Provided	A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

Organization	Vermont Legal Aid
	<i>See Vermont Legal Aid Section – page 171</i>

Domestic & Sexual Violence

Organization	H.O.P.E. Works (formerly Women's Rape Crisis Center)
Address	P.O. Box 92, Burlington, VT 05402
Hotline	802-863-1236 (24-hour); 800-489-7273 (toll-free)
Phone	802-864-0555
Email	lucy@hopeworksvt.org
Website	hopeworksvt.org
Services Provided	Free, confidential support for survivors of rape, child sexual abuse, and other forms of sexual violence, information and referrals on 24-hour hotline; options counseling; legal and medical advocacy; emergency safe housing; social services advocacy; and support groups. <i>Advocacy Program:</i> assist survivors in accessing other resources, services, and obtaining protection orders; accompaniment to hospital, court, or police departments; <i>Community Education Program:</i> addresses issues surrounding rape, sexual abuse, sexual harassment, consent, and healthy relationships for all learning levels.

Organization	SafeSpace – Pride Center of Vermont
Address	255 S. Champlain Street, Ste. 12, Burlington, VT 05401.
Phone	802-860-7812; 802-863-0003
Website	pridecentervt.org/safespace/

Services Provided	Peer counseling, legal advocacy, social services advocacy, hospital advocacy for sexual assault survivors; support groups and other services for lesbian, gay, bisexual, transgender, queer and questioning survivors of physical, sexual, emotional, or hate violence and their loved one. Program also offers provider training/education and outreach on behalf of LGBTQ survivors.
Organization	Sexual Assault Nurse Examiner Program
Address	(SANE) University of Vermont Medical Center 111 Colchester Avenue, Burlington, VT 05402
Phone	802-847-2434 (Emergency Department)
Website	fahc.org
Population Served	Victims and survivors of sexual assault
Services Provided	Comprehensive sexual assault examinations by specially trained, registered nurses; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.
Organization	Spectrum Youth & Family Services
Address	177 Pearl Street, Burlington, VT 05401
Phone	802-864-7423
Website	spectrumvt.org
Services Provided	Programs for youth ages 14-24; Drop-In Center, Shelter, Transitional Housing, Mental Health and Substance Abuse Counseling, Case Management.
Organization	Steps to End Domestic Violence
Address	294 N. Winooski Ave, Suite 214-A Burlington, VT 05402
Hotline	802-658-1996 (24-hour hotline); 800-ABUSE95 (domestic violence 24-hour emergency from anywhere in VT)
Phone	802-658-3131
Fax	802-658-3832
Email	steps@stepsvt.org
Website	stepsvt.org
Services Provided	All of our service program are free, confidential and open to anyone affected by domestic abuse in Chittenden County Vermont. Our programs: Support Group, Emergency Housing, Economic Justice, Transitional Housing, Legal Services and Clinic, Education and Outreach, Children and Youth, and the Chittenden County Safe at Work Network. Please visit our website for details.
Organization	Vermont Center for Prevention & Treatment of Sexual Abuse
Address	280 State Dr., Waterbury, VT 05671
Phone	802-241-0440
Population Served	Children, adolescents and adults; victims and offenders
Services Provided	Resource and referral service to prevent and treat sexual abuse of children, adolescents and adults.

Employment & Training

Organization	Vermont Department of Employment and Training
Phone	800-650-4152
Services Provided	Statewide resource centers for job placement, training and career counseling.
Website	labor.vermont.gov
Organization	Vermont Works for Women
Address	32A Malletts Bay Ave., Winooski, VT 05404
Phone	802-655-8900; 800-639-1472 (toll-free)
Fax	802-655-8922
Website	vtworksforwomen.org
Services Provided	Helps women and girls recognize their potential and explore, pursue, and excel in work that leads to economic independence.

Food Assistance

Organization	Feeding Chittenden
Address	228 North Winooski Avenue, Burlington, VT 05402
Phone	802-658-7939
Website	feedingchittenden.org
Services Provided	Provides hot meals M- F: 6:30 pm to 9:30 pm, Sunday, 8:30 pm to 11 pm; distributes groceries: M-F: 9 pm to 4:00 pm.
Organization	COTS Daystation
Address	95 North Ave, Burlington, VT 05401
Phone	802-862-5418
Services Provided	Daytime shelter for individuals over 18 years old. Lunch is served seven days a week at 12:30 pm
Organization	Hunger Free Vermont
Address	38 Eastwood Dr., South Burlington, VT 05403
Phone	802-865-0255
Organization	Joint Urban Ministry Project (J.U.M.P.)
Address	38 S. Winooski Ave, Burlington, VT 05401
Phone	802-862-4501
Organization	Salvation Army
Address	64 Main Street, Burlington, VT 05401
Phone	802-864-6991
Fax	802-864-9256
Services Provided	Distributes food Monday through Saturday, 5:30 pm to 6:30 pm
Organization	Spectrum Youth & Family Services
Address	177 Pearl St, Burlington, VT 05401
Phone	802-864-7423
Website	spectrumvt.org
Services Provided	Drop-in center provides meals Mon-Fri at 12:00 and 5:00 for youth ages 14-24.

Gender Identity

Organization	Outright Vermont
Address	241 North Winooski Ave, Burlington, VT 05402
Phone	802-865-9677
Website	outrightvt.org
Services Provided	Fosters sensitivity and understanding of the issues facing lesbian, gay, bisexual, transgender and questioning youth; through education and outreach, challenges stereotypes and prejudice; seeks an environment where young people can realize their potential, free from hate and fear; offers weekly support groups and one-on-one discussions; provides free HIV testing; sponsors substance-free events.
Organization	SafeSpace
	<i>See Domestic and Sexual Violence</i>
Organization	The Trevor Project
Phone	866-488-7386
Website	thetrevorproject.org
Services Provided	National 24-hour suicide hotline and web chat resources for LGBTQ youth.
Organization	UVM Women's Center
	<i>See Victim Assistance & Advocacy – page 48</i>

Health & Dental Care

Organization	Community Health Center of Burlington
Address	617 Riverside Avenue, Burlington, VT 05401
Phone	802-864-6309
Fax	802-860-4325
Services Provided	A non-profit family practice clinic that provides health and human services regardless of ability to pay; full range of services includes preventative health care; social work support; on-staff interpreters in Vietnamese and Bosnian; <i>Prescription Assistance Program</i> ; Dr. Dynasaur; accepts all insurances, including Medicaid; <i>see Safe Harbor under Shelters</i> .
Organization	Community Health Improvement – University of Vermont Medical Center
Address	128 Lakeside Ave, Burlington, VT 05401
Phone	802-847-2278
Fax	802-847-6545
Services Provided	Offers community health programs, events and classes on issues including: aging, parenting, substance abuse and general health; open to women, men and children.

Organization	Dental Health at UVM
Address	1060 Hinesburg Road, Suite 201, Burlington, VT 05405
Phone	802-847-1777
Fax	802-847-1958
Services Provided	Inexpensive teeth cleaning and x-rays for low-income families and individuals.
Organization	Lund Family Center
Address	76 Glen Rd, Burlington, VT 05401
Phone	802-864-7467; 800-639-1741 (toll-free)
Email	info@lundvt.org
Services Provided	Residential and outpatient support services for pregnant young women. Adoption, counseling, drug treatment, school, childcare.
Organization	Planned Parenthood of Northern New England
Address	173 Saint Paul Street, Burlington, VT 5401
Phone	866-476-1321; 800-238-7526 (toll-free)
Fax	802-660-9435
Services Provided	Birth control, reproductive health. With offices in Burlington and Williston.
Organization	Community Health Centers of Vermont - South End Health Center
Address	789 Pine Street, Burlington, VT
Phone	802-864-0693 (medical) 802-652-1050 (dental)
Services Provided	Offering medical, dental and counseling services, conveniently located in Burlington's South End district.

Housing & Tenant Resources

Organization	Burlington Housing Authority
Address	65 Main Street, Burlington, VT 05401
Phone	802-864-0538
Fax	802-658-1286
Website	burlingtonhousing.org
Services Provided	Provides affordable housing to individuals and families in the City of Burlington and surrounding communities.
Organization	Cathedral Square Corporation
Address	412 Farrell Street, Suite 100, South Burlington, VT 05403
Phone	802-863-2224; 800-253-0191 (TTT/TTD)
Fax	802-863-6661
Website	cathedralsquare.org
Services Provided	Nonprofit providing affordable housing to elders, low income persons and persons with disabilities; serves Addison, Bennington, Caledonia, Chittenden, Franklin, Lamoille, Rutland, Washington, Windham and Windsor counties.

Organization	Champlain Housing Trust
Address	88 King St., Burlington, VT 05402
Phone	802-862-6244; 802-864-2526 (TTY)
Fax	802-862-5054
Website	getahome.org
Services Provided	Provides a wide range of affordable Housing opportunities including homeownership, rental apartments, and co-op housing.
Organization	Housing Resource Center
Address	95 North Ave, Burlington, VT 05401
Phone	802-864-7402 (main); 802-861-0110

Legal Assistance

Organization	Steps to End Domestic Violence
Address	P. O. Box 1535, Burlington, VT 05402
Hotline	802-658-1996 (hotline and TDD)
Phone	802-658-3131
Fax	802-658-3832
Email	steps@stepsvt.org
Website	stepsvt.org
Services Provided	Assists battered women and their children, and sexual assault survivors in Chittenden County; <i>Legal Advocacy Program</i> provides support, assistance and information regarding legal needs such as obtaining protection orders, pressing charges and working with the police and courts.
Organization	Vermont Legal Aid
Address	294 North Winooski Avenue, Burlington, VT 05402
Hotline	802-863-5620 (hotline) or 800-889-2047 (toll-free)
Services Provided	A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities whose legal problems a from their disabilities.

Refugee Assistance

Organization	Interpretation Services - University of Vermont Medical Center
Contact	Mary Gordon; Lynette Reep, CI and CT
Address	111 Colchester Avenue, Brown 4, Burlington, VT 05401
Phone	802-847-5826; 802-847-0000 (after hours)
Services Provided	Offers free professional interpretational and translation for all non-English speaking patients. Our office also provides free interpreting services to Deaf and Hard of Hearing patients.

Organization	University of Vermont Children's Hospital
Contact	Andrea Green, MD
Address	One S. Prospect Street, University Health Center Campus, Burlington, VT 05401
Phone	802-847-4696
Fax	802-847-4612
Services Provided	This clinic serves school-age refugee children with primary pediatric care, including screenings, immunizations and family referrals. Call for appointment.
Organization	Vermont Refugee Resettlement Program
	<i>See page 137</i>

Shelters

Organization	ANew Place
Address	89 North Street, Burlington, VT 05401
Phone	802-862-9879, 802-340-1095 (after 5 pm)
Website	anewplacevt.org
Email	info@anewplacevt.org
Services Provided	Emergency shelter.
Organization	Committee on Temporary Shelter (COTS)
Address	95 North Avenue, Burlington, VT 05401
Phone	802-864-7402
Fax	802-864-2612
Email	info@cotsonline.org
Website	cotsonline.org
Services Provided	The Committee on Temporary Shelter (COTS) is the largest service provider for people who are homeless or at risk of becoming homeless in Vermont. COTS offers emergency shelter, prevention assistance, services, and transitional and permanent housing for those who are homeless and marginally housed. <i>We believe:</i> in the value and dignity of every human life; that housing is a fundamental human right; and that emergency shelter is not the solution to homelessness.
Organization	Spectrum Youth & Family Services
Address	177 Pearl St., Burlington, VT 05401
Phone	802-864-7423
Website	spectrumvt.org
Services Provided	8-bed youth shelter provides young men and women between the ages of 16-22 with short term housing.
Organization	Steps to End Domestic Violence Hotline
	<i>See Domestic and Sexual Violence</i>

Victim Assistance & Advocacy

Organization	Associations of Africans Living in Vermont (AALV)
Address	20 Allen St., 3rd floor, Burlington, VT 05401
Phone	802-985-3106
Website	aalv-vt.org
Organization	Burlington Police Department
Address	One North Avenue, Burlington, VT 05401
Phone	802-658-2704
Fax	802-865-7579
Services Provided	Advocate assists victims and survivors of domestic violence; provides support; information on restraining orders; referrals to other agencies; assists in filing for victim compensation.
Organization	Burlington Police Department DV Investigator
Address	One North Avenue, Burlington, VT 05401
Phone	802-540-2326
Organization	Chittenden County State's Attorney Office
Contact	Kathyria Ferrer (A-F) Karen Burns(G-O) Nietra Panagoulis (P-Z) Elizabeth Dziobek
Address	32 Cherry St, Suite 305, Burlington, VT 05401
Phone	802-863-2865 (general); 802-652-2069 (Kathyria direct); 802-652-0384 (Karen direct); 802-951-5155 (Nietra direct)
Fax	802-657-4261 (VA); 802-863-7440 (General)
Email	Kathyria.Ferrer@vermont.gov Karen.Burns@vermont.gov Nietra.Panagoulis@vermont.gov Elizabeth.Dziobek@vermont.gov
Organization	Compassionate Friends
Address	Cathedral of St. Paul, 2 Cherry St., Burlington, VT 05401
Email	Allanday88@gmail.com
Services Provided	Bereavement support group for parents. Meetings Info: 3rd Tuesday of each month 7:00 pm
Organization	Disability Rights Vermont
Address	141 Main Street, Suite 7, Montpelier, VT 05602
Phone	802-229-1355; 800-834-7890 (toll-free)
Fax	802-229-1359
Website	DisabilityRightsVT.org
Services Provided	A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

Organization	Burlington Community Justice Center - Parallel Justice
Phone	802-865-7155
Email	cjcfrofrontdesk@burlingtonvt.gov
Website	burlingtoncjc.org/parallel-justice
Services Provided	Parallel Justice provides information, resources, and support to people who have experienced by crime and harm in Burlington, even if the person responsible for causing the harm is is never identified or apprehended. We support people impacted by all crimes and frequently help those affected by vandalism, simple assault, and theft. Parallel Justice assistance can include emotional support, safety planning, referrals, information advocacy, and limited financial assistance to meet basic needs. * Police report NOT required in order to receive assistance.
Organization	SafeSpace <i>See Domestic & Sexual Violence</i>
Organization	U.S. Attorney's Office
Contact	Aimee Stearns, Victim Witness Coordinator
Address	P. O. Box 570, Burlington, VT 05402
Phone	802-951-6725; 802-652-1140 (TTY)
Fax	802-951-6540
Email	aimee.stearns@usdoj.gov
Services Provided	Assists victims of federal crimes in Vermont through the criminal justice process.
Organization	Victims Services Program, Dept. of Corrections
Address	280 State Dr., NOB 2 South, Waterbury, VT 05671-2000
Phone	888-810-1847 (toll-free); 802-557-1365 (Danielle direct)
Services Provided	Provides assistance to crime victims with related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.
Email	dhs.docvictimservices@vermont.gov
Organization	Winooski Police Department
Address	27 West Allen St., Winooski, VT 05404
Phone	802-655-0221

Organization	Women's Center at the University of Vermont - Victim Advocacy Program
Address	34 South Williams Street, Burlington, VT 05401
Phone	802-656-7892
Email	women@uvm.edu
Services Provided	Serves on and off-campus students, staff and faculty of UVM and/or their friends and family who are victims of sexual violence, stalking, or gender violence. Provides emotional crisis support, academic/residential relief, support with judicial proceedings on campus, criminal justice proceedings within the city of Burlington, and medical advocacy.
Organization	Steps to End Domestic Violence
Hotline	800-799-7233; 800-787-3224 (TTY)
Services Provided	Support of survivors of domestic abuse in Chittenden County.

Victim Assistance: Children and Youth

Organization	Chittenden Unit for Special Investigations - CUSI
Advocate	Elizabeth Dziobek, Director
Address	50 Cherry Street, Burlington, VT 05401
Phone	802-652-6800 (CUSI)
Email	elizabeth.dziobek@vermont.gov
Services Provided	Investigation, prosecution and advocacy services for sexual abuse.
Organization	DCF Family Services Local District Office
Address	White Cap Business Park, 426 Industrial Avenue, Suite 140, Williston, VT 05495
Phone	802-863-7370
Fax	802-863-7516
Services Provided	Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

Essex County

Alcohol & Substance Abuse

Organization	Northeast Kingdom Human Services (Formerly NEKMH)
Address	181 Crawford Road, Derby, VT 05829
Phone	802-334-6744; 800-696-4979 (toll-free)
Fax	802-334-7455
Email	info@nkhs.net
Services Provided	Offers outpatient, intensive outpatient and adolescent service to the tri-county residents of Orleans, Essex and Caledonia; oversees Project CRASH; provides outpatient substance abuse treatment; 24-hour emergency services and provides individual therapy; parental support and family consultation; assessment and treatment; offers Equine Facilitated Psychotherapy; New Friends Programs.
Organization	Vermont Department of Health – Newport District Office
Address	100 Main Street, Suite 220, Newport, VT 05855
Phone	802-952-2945
Email	AHS.VDHNepport@vermont.gov
Website	healthvermont.gov/local/newport/
Services Provided	Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

Domestic & Sexual Violence

Organization	The Advocacy Program at Umbrella
Address	95 East Main St., Suite 1, Newport VT 05855
Phone	802-334-0148
Email	advocate@umbrellanek.org
Website	umbrellanek.org
Services Provided	24-hour crisis support services for victims of intimate partner domestic violence, sexual violence and stalking and their children in Essex county; focus is on safety, intervention, support and prevention through intimate partner domestic violence/sexual violence support services.

Food Assistance

Organization	Northeast Kingdom Community Action (NEKCA)
Address	PO Box 234, 253 Gail Street, Canaan, VT 05903
Phone	802-334-7316
Email	info@nekcavt.org
Services Provided	Satellite offices that provide short-term help for food crisis situations.

Legal Assistance

Organization **Vermont Legal Aid**
See Vermont Legal Aid Section – page 171

Transportation

Organization **Rural Community Transportation**
Address 1677 Industrial Parkway, Lyndonville, Vermont 05851
Phone 802-748-8170
Website riderct.org
Services Provided A private nonprofit 501(c)(3) corporation that provides public transportation services throughout Caledonia, Orleans, Essex, and Lamoille Counties. .

Victim Assistance & Advocacy

Organization **Disability Rights Vermont**
Address 141 Main Street, Suite 7, Montpelier, VT 05602
Phone 802-229-1355, 800-834-7890 (toll-free)
Fax 802-229-1359
Website DisabilityRightsVT.org
Services Provided A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

Organization **Essex County State's Attorney's Office**
Contact Vicki Thibault (half-time): 802-745-7159
Address P.O.Box 226, 38 Water St, Orleans, VT 05860
Phone 802-754-2880
Fax 802-754-2881
Email Victoria.Thibault@vermont.gov

Organization **Step O.N.E.**
See Domestic and Sexual Violence

Organization **Victims Services Program, Dept. of Corrections**
Address 280 State Dr., NOB 2 South, Waterbury, VT 05671-2000
Phone 888-810-1847 (toll-free)
Email ahs.docvictimservices@vermont.gov
Services Provided Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

Victim Assistance: Children and Youth

Organization **Special Investigation Unit/Civil Service Commission**
*See Caledonia County for Southern Essex
 and Orleans County for Northern Essex.*

Franklin

Alcohol & Substance Abuse

Organization	Howard Center
Address	172 Fairfield Street, St. Albans, VT 05478
Phone	802-488-6000
Services Provided	Outpatient substance abuse services in a professional, confidential and goal-directed approach; assists those with alcohol and other drug problems.
Organization	Vermont Department of Health Division of Alcohol and Drug Abuse Programs – District Office
Contact	Judy Ashley, District Director
Address	27 Federal Street, Suite 201, St. Albans, VT 05478
Phone	802-524-7970; 888-253-8801 (toll-free)
Fax	802-527-5405
Email	AHS.VDH0LHStAlbans@vermont.gov
Services Provided	Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

Community Service Centers

Organization	Franklin Grand Isle Community Action
Address	5 Lemnah Dr., St. Albans, VT 05478
Phone	802-527-7392
Services Provided	Provides a variety of free services to help low-income residents of the two counties including assistance with housing, fuel, food, landlord/tenant issues, food stamp applications, nutrition education, budget information and taxes.
Organization	Franklin/Grand Isle Community Partnership
Address	107 Fisher Pond Road (NCSS), St. Albans, VT 05478
Phone	802-527-7418
Email	info@fgiunitedway.org
Services Provided	Coordinates a community based, family-focused system of resources for residents of the two counties. Meets first Wednesday of each month from 8:30-10:30 at 107 Fisher Pond Road.
Organization	Franklin Grand Isle Restorative Justice Center
Contact	Harmony Bourgeois
Address	120 North Main Street, St. Albans, VT 05478
Phone	802-524-7006
Website	fgirjc.org
Services Provided	Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can be arranged for victim-related issues. <i>See Statewide Resources for more information.</i>

Counseling & Mental Health

Organization	Northwestern Counseling & Support Services
Address	107 Fisher Pond Road, St. Albans, VT 05478
Phone	802-524-6554; 800-834-7793 (toll-free)
Fax	802-527-7801
Website	ncssinc.org
Services Provided	Community behavioral health and development disabilities agency serving residents of Franklin and Grand Isle counties; provides a range of programs and services.

Disability Services

Organization	Disability Rights Vermont
Address	141 Main Street, Suite 7, Montpelier, VT 05602
Phone	802-229-1355; 800-834-7890 (toll-free)
Fax	802-229-1359
Website	DisabilityRightsVT.org
Services Provided	A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

Domestic & Sexual Violence

Organization	Sexual Assault Nurse Examiner Program (SANE) Northwestern Medical Center
Address	133 Fairfield Street, St. Albans, VT 05478
Phone	802-524-5911; 800-696-0321 (toll-free)
Website	northwesternmedicalcenter.org
Population Served	Victims and survivors of sexual assault
Services Provided	Comprehensive sexual assault examinations by specially trained, registered nurses; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.
Organization	Northwest Unit for Special Investigations (NUSI)
Contact	Kelly Woodward
Address	5 Lemnah Drive, St. Albans, VT 05478
Phone	802-524-7989 (office)
Services Provided	A multi disciplinary task force that provides victim services and conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses in Franklin and Grand Isle counties; consists of Victim Advocates, Therapists, Special Prosecutors and Special Investigators designated to work only on these types of crimes. NUSI is a child Advocacy Center.

Organization	Voices Against Violence/Laurie's House
Address	P. O. Box 72, St. Albans, VT 05478
Hotline	802-524-6575
Phone	800-288-7395 (domestic violence); 800-489-7273 (sexual assault)
Email	voices@cvoeo.org
Website	voicesagainstviolence.org
Services Provided	On a case by case basis, transportation vouchers and passes can be provided. Serves victims/survivors of domestic and sexual violence and their children in Franklin and Grand Isle counties; offers support, emergency safe shelter, social services, advocacy services, hospital advocacy for domestic and sexual assault survivors, support groups; engages in public awareness, social change and prevention activities through a coordinated community effort.

Employment & Training

Organization	Vermont Department of Labor Career Resource Center
Address	27 Federal Street, Suite 100, St. Albans, VT 05478
Phone	802-524-6585
Website	labor.vermont.gov
Services Provided	Free employment and training services.
Organization	Vermont Employment Agency
Address	12 Kingman St., St. Albans, VT 05478
Phone	844-782-8255

Health & Dental Care

Organization	Enosburg Health Center
Address	382 Main Street, Enosburg Falls, VT 05450
Phone	802-933-5831
Fax	802-933-2362
Services Provided	Family health center.
Organization	Franklin County Home Health Agency
Address	3 Home Health Circle, St. Albans, VT 05478
Phone	802-527-7531
Fax	802-527-7533
Email	info@fchha.org
Website	fchha.org
Services Provided	Provides high quality health care programs and related support services in a community setting, including <i>First Steps Childbirth Education and Healthy Babies, Kids & Families</i> .
Organization	Richford Health Center
Address	44 Main Street, Suite 200, Richford, VT 05476
Phone	802-255-5500
Fax	802-255-5511
Website	https://notchvt.org/health-center-locations/richford/
Services Provided	Family healthcare and dental center.

Housing

Organization	Champlain Housing Trust
Address	13 Lake Street, St. Albans, VT 05478
Phone	802-527-2361
Fax	802-527-2373
Website	getahome.org
Services Provided	Nonprofit organization devoted to the development, restoration and preservation of affordable rental housing and apartments within Chittenden, Franklin and Grand Isle counties.

Legal Assistance

Organization	Vermont Legal Aid
	<i>See Vermont Legal Aid Section – page 171</i>

Shelters

Organization	Tim's House (operated by Samaritan House, Inc.)
Contact	Ben Kaufmann, Director
Address	24 Kingman Street, Suite 1, St. Albans, VT 05478
Phone	802-527-0847
Fax	802-527-7906
Email	Ben.Kaufmann@samaritan-house.com
Website	samaritanhouseinc.com/tims-house
Services Provided	Emergency shelter to individuals temporarily homeless without other options or resources.
Organization	Voices Against Violence/Laurie's House
Hotline	802-524-6575
Services Provided	Emergency Safe Shelter for DV/SV Victims. <i>See Domestic & Sexual Violence</i>

Transportation

Organization	AmCare Ambulance Service
Address	P.O. Box 207, St. Albans, VT 05478
Phone	802-527-1244; 800-924-2345 (toll-free)
Email	cs@butlermedicaltransport.com
Services Provided	Provides emergency and non-emergency ambulance transport to residents of St. Albans Town, Fairfax and Georgia; long distance and air transport service available.

Victim Assistance & Advocacy

Organization	Franklin County State's Attorney's Office
Contact	Wendy Boyce, Victim Advocate Kelly Woodward, Victim Advocate
Address	5 Lemnah Drive, St. Albans, VT 05478
Phone	802-524-7920
Fax	802-524-7964
Email	Wendy.Boyce@vermont.gov Kelly.Woodward@vermont.gov
Organization	Victims Services Program, Dept. of Corrections
Address	280 State Dr., NOB 2 South, Waterbury, VT 05671-2000
Phone	888-810-1874
Services Provided	Provides assistance to crime victims with related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.
Email	ahh.docvictimservices@vermont.gov

Victim Assistance: Children And Youth

Organization	DCF Family Services Local District Office
Address	27 Federal Street, Suite 300, St. Albans, VT 05478-2247
Phone	802-527-7741
Fax	802-527-5404
Services Provided	Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.
Organization	Disability Rights Vermont
Address	141 Main Street, Suite 7, Montpelier, VT 05602
Phone	802-229-1355, 800-834-7890 (toll-free)
Fax	802-229-1359
Website	DisabilityRightsVT.org
Services Provided	A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

Organization	Northwest Unit for Special Investigations (NUSI)
Contact	Kelly Woodward
Address	5 Lemnah Drive, St. Albans, VT 05478
Phone	802-382-4658 (office)
Fax	802-524-7989
Email	Kelly.Woodward@vermont.gov
Services Provided	A multi disciplinary task force that provides victim services and conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses in Franklin and Grand Isle counties; consists of Victim Advocates, Therapists, Special Prosecutors and Special Investigators designated to work only on these types of crimes.

Grand Isle

Alcohol & Substance Abuse

Organization	Howard Center
Address	172 Fairfield Street, St. Albans, VT 05478
Phone	802-488-6000
Website	howardcenter.org
Services Provided	Outpatient substance abuse treatment services for adolescents, pregnant/postpartum women, DUI/DWI offenders; offers ASL or other assistance for hearing impaired, Bosnian, French, Hmong, Serbo-Croatian, Spanish, Vietnamese; sliding fee scale.

Community Service Centers

Organization	Franklin Grand Isle Community Action
Address	5 Lemnah Dr., St. Albans, VT 05478
Phone	802-527-7392
Services Provided	Provides a variety of free services to help low-income residents of the two counties including assistance with housing, fuel, food, landlord/tenant issues, food stamp applications, nutrition education, budget information and taxes.
Organization	Franklin Grand Isle Restorative Justice Center
Address	120 North Main St., St. Albans, VT 05478
Phone	802-524-7006
Website	fgirjc.org
Services Provided	Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can be arranged for victim-related issues. <i>See Statewide Resources for more information.</i>

Counseling & Mental Health

Organization	Alburgh Health Center
Address	64 Industrial Park Road, Alburg VT 05440
Phone	802-796-4414
Fax	802-\
Services Provided	Family health services.
Organization	Northwestern Counseling & Support Services
Address	107 Fisher Pond Road, St. Albans, VT 05478
Phone	802-524-6554; 800-834-7793 (toll-free)
Fax	802-527-7801
Website	ncssinc.org
Services Provided	Community behavioral health and development disabilities agency serving residents of Franklin and Grand Isle counties; provides a range of programs and services.

Disability Services

Organization	Champlain Community Services, Inc.
Address	512 Troy Ave, Colchester, VT 05446
Phone	802-655-0511
Organization	Champlain Islanders Developing Essential Resources (CIDER)
Address	12 Carter Lane, South Hero, VT 05486
Phone	802-372-6425
Fax	802-419-8008
Website	cidervt.org
Email	info@cidervt.org; info@cidervt.org
Services Provided	Serves seniors and those with disabilities; provides transportation; offers meal site and home delivered meals; newsletter.
Organization	Disability Rights Vermont
Address	141 Main Street, Suite 7, Montpelier, VT 05602
Phone	800-834-7890 (toll-free); 802-229-1355
Fax	802-229-1359
Website	DisabilityRightsVT.org
Services Provided	A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

Domestic & Sexual Violence

Organization	Voices Against Violence/Laurie's House
Address	P. O. Box 72, St. Albans, VT 05478
Hotline	802-524-6575
Email	voices@cvoeo.org
Website	voicesagainstviolence.org
Services Provided	Serves victims/survivors of domestic and sexual violence and their children in Franklin and Grand Isle counties; offers support, emergency safe shelter, social services, advocacy services, hospital advocacy for domestic and sexual assault survivors, support groups; engages in public awareness, social change and prevention activities through a coordinated community effort.

Housing

Organization	Champlain Housing Trust
Address	13 Lake St, St. Albans, VT 05478
Phone	802-527-2361
Fax	802-527-2373
Website	getahome.org
Services Provided	Nonprofit organization devoted to the development, restoration and preservation of affordable rental housing and apartments within Chittenden, Franklin and Grand Isle counties.

Legal Assistance

Organization	Vermont Legal Aid
	<i>See Vermont Legal Aid Section – page 171</i>

Medical & Dental

Organization	Community Health Centers of Burlington - Champlain Islands Health Center
Address	52 Community Lane, South Hero, VT 05486
Phone	802-372-4687

Shelters

Organization	Samaritan House/Tim's House
Address	20 Kingman St. #1, St. Albans, VT 05478
Phone	802-527-0847
Organization	Voices Against Violence/Laurie's House
Hotline	802-524-6575
Services Provided	Emergency Safe Shelter for DV/SV Victims.

Victim Assistance & Advocacy

Organization	Disability Rights Vermont
Address	141 Main Street, Suite 7, Montpelier, VT 05602
Phone	802-229-1355, 800-834-7890 (toll-free)
Fax	802-229-1359
Website	DisabilityRightsVT.org
Services Provided	A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.
Organization	Grand Isle County State's Attorney's Office
Contact	David Sicard
Address	59 Windridge Lane, North Hero, VT 05474
Phone	802-372-5422 (office); 802-372-3518 (direct)
Fax	802-372-5704
Email	David.Sicard@vermont.gov

Organization	Victims Services Program, Dept. of Corrections
Address	280 State Dr., NOB 2 South, Waterbury, VT 05671-2000
Phone	888-810-1847
Services Provided	Provides assistance to crime victims with related to offenders who are under the Department’s Supervision or incarcerated, such as information regarding the offender’s status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.
Email	danielle.levesque@vermont.gov
Organization	Voices Against Violence/Laurie’s House
	<i>See Domestic and Sexual Violence</i>

Victim Assistance: Children And Youth

Organization	DCF Family Services Local District Office
Address	27 Federal Street, Suite 300, St. Albans, VT 05478-2247
Phone	802-527-7741
Fax	802-527-5404
Services Provided	Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.
Organization	Northwest Unit for Special Investigations (NUSI)
Address	5 Lemah Dr., St. Albans, VT 05478
Phone	802-524-7961 (office)
Fax	802-524-7986
Email	Kelly.Woodward@vermont.gov
Services Provided	A multi disciplinary task force that provides victim services and conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses in Franklin and Grand Isle counties; consists of Victim Advocates, Therapists, Special Prosecutors and Special Investigators designated to work only on these types of crimes.

Lamoille County

Alcohol & Substance Abuse

Organization	Copley Hospital
Address	528 Washington Hwy, Morrisville, VT 05661
Phone	802-888-8888
Services Provided	Offers outpatient and adolescent programs and Project CRASH; provides screening, evaluation, counseling, therapy, and referral to other services for individuals or families with a problem stemming from the use or abuse of alcohol or drugs.
Organization	North Central Vermont Recovery Center
Address	275 Brooklyn St., Morrisville, VT 05661
Phone	802-851-8120
Organization	Vermont Department of Health Division of Alcohol & Drug Abuse Programs - District Office
Address	63 Professional Drive, Morrisville, VT 05661
Phone	802-888-7447
Fax	802-888-2576
Email	AHS.VDHOLHMorrisville@vermont.gov
Services Provided	Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

Community Service Centers

Organization	Agency of Human Services, Department for Children and Families, Economic Services Division
Address	63 Professional Drive, Suite 4, Morristown, VT 05661
Phone	800-479-6151
Fax	802-888-1343
Services Provided	Provides healthcare services; food stamps.
Organization	Behavioral Health & Wellness Center
Address	607 Washington Hwy, Morristown, VT 05661
Phone	802-888-8320
Services Provided	Outpatient counseling service.
Organization	Capstone Community Action (Formerly Community Action Office)
Address	250 Industrial Park Dr., Morrisville, VT 05661
Phone	800-639-1053 (toll-free); 802-749-1053
Services Provided	Operates in 56 towns, primarily in Washington, Orange and Lamoille counties; works to help people achieve economic sufficiency with dignity and to support individual and family development; offers crisis and emergency fuel; emergency shelter; transitional housing; emergency shelter for youth; Family Housing Partnership Program; rental assistance; case management; economic services; Family Community Support

Services; tax assistance; Head Start services; Farm Worker program; micro-business development program; tangible assets services; weatherization.

- Organization** **Lamoille Community House**
Address 103 Main Street in Hyde Park, VT 056655
Phone 802-521-7943
Services Provided A seasonal adult shelter, November – April serving Lamoille County. The shelter offers beds, hot showers, hot meals, laundry and access to social services based on need.
Hours of Operation 4:30 pm to 8:30 am
Email Kanetsberger@lamoilleshelter.org
- Organization** **Lamoille Family Center**
Address 480 Cady's Falls Road, Morrisville, VT 05661
Phone 800-639-1932; 802-888-5229 (toll-free)
Services Provided A community resource center for families in Lamoille County & Lamoille Valley.
Email info@lamoillefamilycenter.org
- Organization** **Lamoille Restorative Center**
Contact Heather Hobart
Address 221 Main Street, PO Box 148, Hyde Park, VT 05655
Phone 802-888-5871
Email info@lrcvt.org
Website lrcvt.org
Services Provided A community-based agency established to address unlawful behaviors, support victims of crime, and promote healthy families and communities within the Lamoille Valley.

Disability/Elder Services

- Organization** **Central VT Council on Aging**
Address 59 N. Main St, Suite 200, Barre, VT 05641
Phone 802-479-0531
Email info@cvcoa.org
Services Provided Support/advocacy for elders and people with disabilities.
- Organization** **Disability Rights Vermont**
Address 141 Main Street, Suite 7, Montpelier, VT 05602
Phone 802-229-1355
Fax 802-229-1359
Website DisabilityRightsVT.org
Services Provided A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

Organization Lamoille Home Health & Hospice
Address 54 Farr Ave. Morrisville, VT 05661
Phone 802-888-4651
Website lhha.org

Domestic & Sexual Violence

Organization Clarina Howard Nichols Center
Address P. O. Box 517, Morrisville, VT 05661
Hotline 802-888-5256 (24-hour)
Phone 802-888-2584
Website clarina.org
Services Provided Clarina provides advocacy programs, emergency shelter, support and direct services to survivors of domestic and sexual violence as well as community outreach and education programs.

Employment/Education

Organization Central Vermont Adult Basic Education
Address 65 Northgate Plaza, Suite 8, Morrisville, VT 05661
Phone 802-888-5531

Organization HireAbility Vermont
Address 63 Professional Dr, Morristown, VT 05661
Phone 802-888-5976
Website hireabilityvt.com

Organization VT Department of Labor-Morrisville Resource Center
Address 197 Harrel St, Morrisville, VT 05661
Phone 802-888-4545
Services Provided Employment counseling, training, placement.

Food And Fuel Assistance

Organization Cambridge Food Shelf/Clothing Bank
Address 16 Church Street, Jeffersonville, VT 05464
Phone 802-644-8911

Organization Hardwick Area Food Pantry
Address 39 West Church Street, Hardwick, VT 05843
Phone 802-472-5940
Hours of Operation Monday: 12 pm to 2 pm
 Thursday: 9 am - 11 am / Saturday 9 am - 11 am

Organization Johnson Food Shelf
Address 661 Railroad Street, Johnson, VT 05656
Phone 802-635-9003
Hours of Operation Tuesday: 9 am - 12 pm; Friday: 9 am -12 pm

Organization Lamoille County Food Share, Inc.
Address 197 Harrel Street, Morrisville, VT 05661
Phone 802-888-6550
Email lcfoodshare@gmail.com
Website lcfoodshare.org

Housing & Tenant Resources

Organization	Downstreet Housing & Community Development
Address	22 Keith Ave, Suite 100, Barre, VT 05641
Phone	802-476-4493; 877-320-0663 (toll-free)
Fax	802-479-0120
Website	downstreet.org
Services Provided	A nonprofit housing organization providing affordable housing, property management, homebuyer education, lending, and community development services to residents in Lamoille, Orange and Washington counties.
Organization	Lamoille Housing Partnership
Address	49 Brigham Street, PO Box 637, Morrisville, VT 05661
Phone	802-888-5714
Services Provided	Creates and maintains affordable housing in Lamoille County.

Legal Assistance

Organization	Vermont Legal Aid
	<i>See Vermont Legal Aid Section – page 171</i>

Shelters

Organization	Clarina Howard Nichols Center
Hotline	802-888-5256
Services Provided	Emergency safe shelter for Domestic and Sexual Violence Victims.

Survivor Support Services

Organization	Lamoille Home Health & Hospice
Address	54 Farr Avenue, Morrisville, VT 05661
Phone	802-888-4651
Email	info@lamoillesiu.org
Website	lhha.org
Services Provided	Bereavement support group.

Transportation

Organization	Rural Community Transportation
Address	1677 Industrial Parkway, Lyndonville, Vermont 05851
Phone	802-748-8170
Website	ridercr.org
Services Provided	A private nonprofit 501(c)(3) corporation that provides public transportation services throughout Caledonia, Orleans, Essex, and Lamoille Counties. .

Victim Assistance & Advocacy

Organization	Disability Rights Vermont
Phone	802-229-1355; 800-834-7890 (toll-free) <i>See Disability Services</i>
Organization	Lamoille County State's Attorney's Office
Contact	Siri Rooney and Holly Jones, Victim Advocates
Address	P.O. Box 38, Hyde Park, VT 05655
Phone	802-888-7945; 802-888-1302 (Siri); 802-888-0508 (Beth); 802-888-1302 (Siri and Holly)
Fax	802-888-2547
Email	siri.rooney@vermont.gov holly.jones@vermont.gov
Organization	Victims Services Program, Dept. of Corrections
Contact	Ashley Fisk, Victim Services Specialist
Address	280 State Dr., NOB 2 South, Waterbury, VT 05671-2000
Phone	888-810-1847 (toll-free); 802-505-1410
Email	ashley.fisk@vermont.gov
Services Provided	Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

Victim Assistance: Children And Youth

Organization	DCF Family Services Local District Office
Address	63 Professional Drive, Suite 3, Morrisville, VT 05661
Phone	802-888-4576
Fax	802-888-1343
Services Provided	Support and services for children and families when child abuse or neglect are concerns. Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.
Organization	Lamoille County Special Investigation Unit/CAC
Contact	Tracy Patnoe, Executive Director
Address	P.O. Box 16, 111 W. Main Street, Hyde Park, VT 05655
Phone	802-851-8116
Email	tpatnoe@lamoillesiu.org
Services Provided	A multi-disciplinary task force that provides victim services and conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses consisting of Victim Advocates, Therapists, Special Prosecutors and Special Investigators designated to work only on these types of crimes. Lamoille SIU is a Child Advocacy Center.

Orange County

Alcohol & Substance Abuse

Organization	Clara Martin Center
Address	11740 Lower Plain, Bradford, VT 05033 11 N. Main St, Randolph, VT 05060
Hotline	800-639-6360
Phone	802-222-4477 (Bradford); 802-728-4466 (Randolph)
Website	claramartin.org
Services Provided	Offers community outpatient mental health and substance abuse services; assists persons with co-occurring mental and substance abuse disorders, women, DUI/DWI offenders, criminal justice clients; sliding fee scale.

Community Service Centers

Organization	Capstone Community Action – Bradford
Address	22 Whistle Stop Way, P.O. Box 500, Bradford, VT 05033
Phone	802-222-5343; 800-639-1053 (toll-free)
Services Provided	Operates in 56 towns, primarily in Washington, Orange and Lamoille counties; works to help people in Orange County East achieve economic sufficiency with dignity and to support individual and family development; offers crisis and emergency fuel; emergency shelter; transitional housing; emergency shelter for youth; Family Housing Partnership Program; rental assistance; case management; economic services; Family Community Support Services; tax assistance; Head Start services; Farm Worker program; micro-business development program; tangible assets services; weatherization.
Organization	Capstone Community Action - Randolph
Address	12 Prince St. Suite A, PO Box 284, Randolph, VT 05060
Phone	802-728-9506; 800-846-9506 (toll-free)
Services Provided	See above; serves residents of Orange County West.
Organization	Kids Place, a program of The Orange County Parent Child Center
Contact	Lindsey Trombley, Executive Director
Address	639 VT Route 110, Tunbridge, VT 05077
Phone	802-685-2264
Fax	802-685-2278
Email	info@orangecountypcc.org
Area Served	Orange and Northern Windsor Counties
Services Provided	The Kids Place supervised visitation program provides a safe, neutral, and comfortable place for children and non-residential parents to visit and maintain family ties.

Counseling & Mental Health

Organization	Clara Martin Center <i>See Alcohol & Substance Abuse</i>
Organization	Confluence Behavioral Health
Address	1646 Gove Hill Rd., Thetford, VT 05075
Phone	802-727-0019
Organization	Little Rivers Health
Contact	Fran Clark, Director of Operations
Phone	802-222-4637 x116
Population Served	Provides counseling and mental health at our three practices in Wells River, Bradford and East Cornish. We offer outpatient mental health services, we accept most insurance and offer a sliding fee scale.
Organization	Upper Valley Services
Address	267 Waits River Rd., Bradford, VT 05033
Phone	802-222-9235

Domestic & Sexual Violence

Organization	Safeline, Inc.
Address	P.O. Box 368 Chelsea, VT 05038
Hotline	800-639-7233
Phone	802-685-7900
Email	safelineinfo@safelinevt.org
Website	safelinevt.org
Services Provided	A member program of the Vermont Network Against Domestic and Sexual Violence that serves victims and survivors of domestic and sexual violence in Orange and northern Windsor Counties. Offers free and confidential services, including 24-hour hotline, crisis counseling, safety planning, legal advocacy, hospital advocacy, economic advocacy, food shelf, public education and outreach.
Organization	Sexual Assault Nurse Examiner Program (SANE) Gifford Medical Center
Address	44 South Main Street, Randolph, VT 05060
Phone	802-728-2345 (Emergency Department)
Website	giffordhealthcare.org
Services Provided	Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

Food Assistance

Organization **Randolph Area Food Shelf**
Address 12 Prince St., Unit #3 Randolph VT 05060
Phone 802-431-0144
Email info@randolphareafoodshelf.org
Website randolphareafoodshelf.org
Services Provided Mon, Wed, Fri 3-5 pm / Tues 1-5 pm, Thu 5-7 pm.

Fuel Assistance

Organization **Capstone Community Action**
Phone 800-846-9506
 802-728-9506 (Randolph)
 802-222-5419 (Bradford)

Health & Dental Care

Organization **Chelsea Family Health Center**
Address 356 VT Rte. 110, PO Box 128, Chelsea, VT 05038
Phone 802-685-4400
Fax 802-685-4329
Services Provided Full-service care provider affiliated with Gifford Medical Center; services include preventive care, health exams, women’s health, family planning, newborn care, treatment of depression, assistance with end-of-life issues and much more.

Organization **Good Neighbor Health Clinic & Red Logan Dental Clinic**
Address 70 North Main Street, White River, VT 05001
Phone 802-295-1868 (medical);
 802-295-7573 (dental)
Email medical@goodnhc.org or
 dental@goodnhc.org
Website goodneighborhealthclinic.org
Services Provided Basic primary medical care available to all those in the Upper Valley in medical need but without the means to pay; wide range of services including referrals, colon cancer screening, mental health services, breast cancer screening, health education; dental and outreach programs.

Organization **Gifford Medical Center Financial Assistance Program**
Address 44 S. Main St. P.O. Box 2000, Randolph, VT 05060
Phone 802-728-2323
Fax 802-728-2776
Website giffordhealthcare.org/patients/financial-assistance/
Services Provided Complete health clinic services for uninsured or underinsured Vermonters in need of health care.

Organization	Planned Parenthood of Northern New England
Address	173 Saint Paul Street, Burlington, VT 05401
Hotline	800-230-7526
Phone	802-863-6326; 866-476-1321 (toll-free)
Fax	802-863-4951
Website	plannedparenthood.org
Services Provided	Assists women and families in need of family planning; offers annual exams and pap tests; breast exams and mammography referrals; birth control information and supplies; testing and treatment for urinary and vaginal infections; pregnancy testing; <i>Teen Walk-in Clinic</i> ; adult immunization for flu, hepatitis B and other vaccine preventable diseases. With offices in Burlington and Williston.

Housing

Organization	Barre Housing Authority
Address	30 Washington St. #1, Barre, VT 05641
Phone	802-476-3185
Website	barrehousingauthority.com
Organization	Downstreet Housing & Community Development
Address	22 Keith Ave., Ste. 100, Barre, VT 05641
Phone	802-476-4493; 877-320-0663 (toll-free)
Fax	802-479-0120
Website	downstreet.org
Services Provided	A nonprofit housing organization providing affordable housing, property management, homebuyer education, lending, and community development services to residents in Lamoille, Orange and Washington counties.

Legal Assistance

Organization	South Royalton Legal Clinic
Address	190 Chelsea St., P.O. Box 117, South Royalton, VT 05068
Phone	802-831-1500
Fax	802-831-1115
Email	srhc@vermontlaw.edu
Services Provided	Legal assistance provided by Vermont Law School's civil poverty clinic for eligible Vermonters; provides counsel in areas such as family law, juvenile law and children's rights, consumer protection, bankruptcy, contracts, wills, immigration, and housing issues. This program is grant-funded to provide assistance primarily to domestic violence victims/victims of crime; children; immigrants; and veterans.

Shelters

Organization	Good Samaritan
Address	105 N. Seminary St, Barre, VT 05641
Phone	802-479-2294
Organization	Safe Haven
Address	4 Highland Avenue, Randolph VT 05060
Phone	802-728-4466
Website	claramartin.org/safe-haven
Services Provided	Serves homeless, labeled mentally ill, in the counties of Washington, Orange, and upper Windsor; licensed Therapeutic Community Residence.

Transportation

Organization	Big Yellow Taxi
Phone	802-281-8294
Services Provided	Taxi service.
Organization	Good News Garage
Address	331 North Winooski Ave, Burlington, VT 05401
Phone	802-864-3667
Website	goodnewsgarage.org
Services Provided	Sells second hand vehicles.

Victim Assistance & Advocacy

Organization	Disability Rights Vermont
Address	141 Main Street, Suite 7, Montpelier, VT 05602
Phone	802-229-1355; 800-834-7890 (toll-free)
Fax	802-229-1359
Website	DisabilityRightsVT.org
Services Provided	A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

Organization **Orange County State's Attorney's Office**

Contact Kelly Doyle, Victim Advocate
Address P.O. Box 116, Chelsea, VT 05038
Phone 802-685-3036; 802-685-2187 (direct)
Fax 802-685-3836
Email Kelly.Doyle@vermont.gov

Organization **Victims Services Program, Dept. of Corrections**

Contact Ashley Fisk, Victim Services Specialist
Address 280 State Dr., NOB 2 South, Waterbury, VT 05671-2000
Phone 802-505-1410
Email ashley.fisk@vermont.gov

Services Provided Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

Orleans

Alcohol & Drug Abuse

Organization	BAART
Address	475 Union St., Newport, VT 05855
Phone	802-334-0110
Services Provided	Medication assisted treatment program.
Organization	Northeast Kingdom Human Services (formerly NEKMH)
Address	181 Crawford Road, Derby, VT 05829
Phone	800-696-4979
Services Provided	Offers outpatient, intensive outpatient and adolescent services to the tri-county resident of Orleans, Essex and Calendonía; oversees Project CRASH; provides outpatient substance abuse treatment; 24-hour emergency services and provides individual therapy; parental support and family consultations; assessment and treatment; offers Equine Facilitated Psychotherapy; New Friends Program.

Community Service Centers

Organization	Northeast Kingdom Community Action (NEKCA)
Address	70 Main Street, P. O. Box 346, Newport, VT 05855
Phone	800-639-4065 (toll-free); 802-334-7316
Fax	802-334-5249
Website	nekcavt.org
Email	info@nekcavt.org
Services Provided	Assists those in need of emergency food assistance, shelter and fuel; NEKCA's Food Pantries provide short-term help in times of crisis; employment counseling; health insurance; crisis management, career planning.
Organization	Orleans County Restorative Justice Center
Address	79 Coventry St. Suite 4A & 4B, Newport, VT 05855
Phone	802-487-9327
Website	kingdomjustice.org
Email	info@kingdomjustice.org
Services Provided	We provide a lawyer-staffed pro bono legal clinic once per month for non-criminal issues, for Orleans County residents. By appointment only. 802-487-9293. See <i>Statewide Resources for more information.</i>

Counseling & Mental Health

Organization	Northeast Kingdom Human Services (Formerly NEKMH)
Address	181 Crawford Road, Derby, VT 05829
Phone	800-696-4979
Services Provided	Offers outpatient, intensive outpatient and adolescent service to the tri-county residents of Orleans, Essex and Caledonia; oversees Project CRASH; provides outpatient substance abuse treatment; 24-hour emergency services and provides individual therapy; parental support and family consultation; assessment and treatment; offers Equine Facilitated Psychotherapy; New Friends Programs.

Domestic & Sexual Violence

Organization	The Advocacy Program at Umbrella
Address	95 East Main St, Suite 1, Newport, VT 05855
Phone	802-748-1992
Fax	802-748-1405
Email	advocate@umbrellanek.org
Services Provided	24-hour crisis support services for victims of intimate partner domestic violence, sexual violence and stalking and their children in Orleans County; focus is on safety, intervention, support and prevention through intimate partner violence and sexual violence support services.

Organization	AWARE
Address	P. O. Box 307, Hardwick, VT 05843
Phone	802-472-6463 (office); 800-228-7395 (toll-free)
Fax	802-472-3504
Email	aware@vtlink.net
Website	awarevt.org
Services Provided	Serves victims of domestic and sexual violence in the Hardwick area and the towns of Craftsbury and Greensboro; crisis intervention; law enforcement liaison; court advocacy; safety planning; safe housing or shelter referral; housing assistance; transportation; educational and prevention programs; support groups for children, teens and adults.

Organization	Orleans County Special Investigations Unit
Contact	Ryan Bierue, Executive Director
Address	42 Central Street Suite 101, Newport, VT 05855
Phone	802-334-6002
Website	occacvt.org
Services Provided	Support services for victims of sexual abuse and their supporting families, including counseling for victims and case management services for families. Serves Orleans and Northern Essex Counties

Organization **Pride Center of Vermont Safespace Program (LGBTQH)**
Address 255 South Champlain St., Suite 12, Burlington, VT 05401
Hotline 802-860-7812
Phone 802-863-0003

Organization **Sexual Assault Nurse Examiner Program (SANE)**
 North Country Hospital

Address 189 Prouty Drive, Newport, VT 05855

Phone 802-334-7331

Website nchsi.org

Services Provided Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

Legal Assistance

Organization **Disability Rights Vermont**

Address 141 Main Street, Suite 7, Montpelier, VT 05602

Phone 802-229-1355; 800-834-7890 (toll-free)

Fax 802-229-1359

Website DisabilityRightsVT.org

Services Provided A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

Organization **Orleans County State's Attorney's Office**

Contact Vicki Thibault

Address 217 Main Street, Ste. 2, Newport, VT 05855

Phone 802-334-2037 (Amanda direct); 802-334-4323 (Vicki direct)

Fax 802-334-3319

Email Amanda.Jensen@vermont.gov

Victoria.Thibault@vermont.gov

Organization **Vermont Legal Aid**

See Vermont Legal Aid Section – page 171

Organization **VT State Police - Derby Barracks**

Address 35 Crawford Rd, Derby, VT 05829

Phone 802-334-8881

Transportation

Organization **Rural Community Transportation**

Address 1677 Industrial Parkway, Lyndonville, Vermont 05851

Phone 802-748-8170

Website riderct.org

Services Provided A private nonprofit 501(c)(3) corporation that provides public transportation services throughout Caledonia, Orleans, Essex, and Lamoille Counties.

Victim Assistance & Advocacy

Organization	Victims Services Program, Dept. of Corrections
Contact	Ashley Fisk, Victim Services Specialist
Address	280 State Dr., NOB 2 South, Waterbury, VT 05671-2000
Phone	802-505-1410
Email	ashley.fisk@vermont.gov
Services Provided	Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

Victim Assistance: Children And Youth

Organization	The Advocacy Program at Umbrella
Address	95 East Main St, Suite 1, Newport, VT 05855
Phone	802-748-1992
Fax	802-334-0148
Email	advocate@umbrellanek.org
Services Provided	24-hour crisis support services for victims of intimate partner domestic violence, sexual violence and stalking and their children in Orleans County; focus is on safety, intervention, support and prevention through intimate partner violence and sexual violence support services.

Organization	DCF Family Services Local District Office
Address	100 Main Street, Suite 230, Newport, VT 05855-4898
Phone	802-334-6723
Fax	802-334-3371
Services Provided	Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

Organization	Northeast Kingdom Community Action - NEKCA
Address	70 Main Street, P.O. Box 346, Newport, VT 05855
Phone	802-334-7316
Fax	802-334-5249
Email	info@nekcvvt.org
Website	nekcvvt.org

Organization	Orleans County Child Advocacy Center Special Investigation Unit
Address	55 Seymour Lane, Newport, VT 05855
Phone	802-225-8357; 802-334-6002
Website	occavvt.org
Services Provided	Provides a place for children who may have been abused to talk to specially trained investigators.

Rutland County

Aids/Hiv & Sexually Transmitted Diseases

Organization	Vermont CARES
Address	131 Woodstock Ave, Suite 3, Rutland, VT 05701
Phone	802-775-5884; 800-649-2437 (toll-free)
Fax	802-864-7730
Website	vtcares.org
Services Provided	Services Vermonters with HIV+ in Grand Isle, Lamoille, Orleans, Essex, Caledonia, Addison, Rutland and Washington counties; offers community education, prevention and direct services to improve quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each person's unique needs.

Alcohol & Substance Abuse

Organization	Alcoholics Anonymous
Address	Rutland, VT
Phone	802-775-0402
Services Provided	Support groups for recovering alcoholics.
Organization	Alcoholics Anonymous, Al-anon & Alateen
Phone	802-972-5266
Population Served	Recovering alcoholics, friends and families of alcoholics.
Services Provided	Support groups for recovering alcoholics.
Organization	Evergreen Substance Abuse Service
Address	135 Granger St., Rutland, VT 05701
Phone	802-747-3588
Services Provided	Outpatient, intensive outpatient, Project CRASH.
Organization	Grace House
Address	35 Washington St., Rutland, VT 05701
Phone	802-775-3476
Organization	Green Mouintain Area Narcotic Anonymous
Phone	802-265-6414
Services Provided	Support groups for recovering drug addicts.

Organization Evergreen Substance Use Disorder Treatment & Recovery
Hotline 802-775-1000 (24/7)
Address 45 Union Street, Rutland, VT 05701
Phone 802-775-2381
Website rmhscn.org/evergreen-substance-recovery/

Organization Serenity House
Address 98 Church Street, Wallingford, VT 05773
Phone 802-446-2640
Fax 802-446-2636
Email info@recoveryhousevt.org
Services Provided Provides detoxification and intensive drug rehabilitation and addiction treatment to Vermonters over 18 years of age with substance abuse issues; outpatient and residential; offers an intensive inpatient program and a residential program; one-to-one counseling; group therapy; educational groups; daily access to AA/NA meetings and family meetings; referral to outpatient counseling; aftercare planning; serves all adult Vermonters regardless of ability to pay.

Organization Turning Point Center of Rutland
Address 141 State St., Rutland, VT 05101
Phone 802-773-6010

Organization Vermont Department of Health Division of Alcohol & Drug Abuse Programs - District Office
Address 300 Asa Bloomer State Office Building,
8 Merchants Row Rutland, VT 05701
Phone 802-786-5811
Services Provided Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

Organization West Ridge Center
Address Howe Center, 1 Scale Ave, Rutland, VT 05101
Phone 802-776-5800

Community Services

Organization	Rutland County Community Justice Center at BROC Community Action
Address	45 Union Street, Rutland, VT 05701
Phone	800-717-BROC (toll-free); 802-775-0878
Email	Dbarnes@broc.org
Website	broc.org/community-justice-center
Services Provided	Services address conflict and crime utilizing restorative justice practices. Programs focus on providing support to the offender, the victims, and the community in order to ensure a safer future for Rutland County. <i>See Victim Assistance & Advocacy for more information.</i>
Organization	Child First Advocacy Center & Rutland Unit for Special Investigation
	<i>See Victim Assistance: Children/Youth for more information.</i>
Organization	Rutland Regional Medical Center
Address	160 Allen Street, Rutland, VT 05701
Phone	802-775-7111
Website	rrmc.org
Services Provided	Provides community information center and support groups.

Counseling & Mental Health

Organization	Clara Martin Center
Address	39 Fogg Farm Rd, P.O. Box 816, Wilder, VT 05088
Phone	802-295-1311
Services Provided	A community mental health agency; services include outpatient care, walk-in clinic, respite care, school and home based services, crisis intervention and support groups for women.
Organization	Rutland Mental Health Services
Address	78 South Main Street, P. O. Box 222, Rutland, VT 05702
Phone	802-775-2381; 802-775-1000 (24-hour emergency)
Services Provided	Addresses mental health care needs; offers recovery group and support group for anxiety.
Organization	Rutland Regional Behavioral Health
Address	1 Commons St, Rutland, VT 05701
Phone	802-747-1857
Organization	Spring Lake Ranch
Address	1169 Spring Lake Rd., Cuttingsville, VT 05702
Phone	802-492-3322
Website	springlakeranch.org

Domestic & Sexual Violence

Organization	Rutland Unit for Special Investigations at the Child First Advocacy Center
Address	80 West Street, Suite 203, PO Box 6822, Rutland, VT 05702
Phone	802-747-0200 or 802-747-7060
Email	advocate@childfirstadvocacycenter.org
Services Provided	A multi-disciplinary team that provides victim services and conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses. The program is designed to coordinate services with Law Enforcement, Mental Health services, Medical providers, Victim Advocacy and Prosecution. In addition, our facility provides specialized forensically sound interviews and referral services.
Organization	NewStory Center
Address	92 Grove St., Box 313, Rutland, VT 05702
Hotline	802-775-3232
Phone	802-775-6788
Fax	802-747-0470
Website	nscvt.org
Services Provided	24-hour crisis hotline for battered women and sexual assault survivors; assistance with relief from abuse orders; legal advocacy including referrals to attorneys and public assistance specialists; emergency safe housing; social services advocacy; hospital advocacy for sexual assault survivors; support groups.
Organization	NewStory Center Rape Crisis Center
Address	101 Grove St., Rutland, VT 05701
Phone	802-775-3232
Organization	Safer Society Program & Press
Address	P. O. 340, Brandon, VT 05733
Phone	802-247-3132
Fax	802-247-4233
Website	saferociety.org
Services Provided	Nonprofit agency for the prevention and treatment of sexual abuse.
Organization	Sexual Assault Nurse Examiner Program (SANE) Rutland Regional Medical Center
Address	160 Allen Street, Rutland, VT 05701
Phone	802-747-3606 (Emergency Department)
Website	rrmc.org
Services Provided	Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

Food Assistance

Organization	Brandon Emergency Food Shelf
Address	Rt. 7 & Union St, Brandon, VT 05733
Phone	802-247-6720
Organization	BROC Community Action - BROC Community Food Shelf
Address	45 Union St, Rutland, VT 05701
Phone	802-775-0878; 800-717-2762 (toll-free)
Organization	Castleton Food Shelf
Address	504 Main Street, Castleton, VT 05733
Phone	802-468-2444
Organization	Danby Food Shelf
Address	130 Brook Road, Danby, VT 05739
Phone	802-293-5136
Organization	Meals on Wheels
Address	80 Belden Road, Rutland, VT 05701
Phone	800-639-1522 (helpline); 802-775-0133
Services Provided	Home delivered meals.
Organization	Pawlet Food Shelf
Address	38 Route 133, Pawlet, VT 05761 - Pawlet Community Church
Phone	802-325-3022
Organization	Pittsford Food Shelf
Address	4209 Route 7 Pittsford, VT 05763
Phone	802-725-0220
Organization	Poultney Emergency Food Shelf
Address	66 Beaman Street, Poultney, VT
Phone	802-287-9558
Organization	Rutland Community Cupboard
Address	65 River Street, Rutland, VT 05701
Phone	802-747-6119
Website	rutlandcommunitycupboard.org
Organization	Upper Valley Haven
Address	713 Hartford Avenue, White River, VT 05001
Phone	802-295-6500
Website	uppervalleyhaven.org

Health & Dental Services

Organization	Good Neighbor Health Clinic and Red Logan Dental Clinic
Address	70 North Main St, White River Junction, VT 05001
Phone	802-295-1868 (medical); 802-295-7573 (dental)
Email	medical@goodnhc.org; dental@goodnhc.org
Population Served	Uninsured or underinsured Vermonters in need of health care
Services Provided	Complete health clinic services and dental care.

Organization	Park Street Healthshare, Inc. dba Rutland Free Clinic
Address	145 State Street, Rutland, VT 05701
Phone	802-775-1360
Services Provided	Complete health clinic services for uninsured or underinsured Vermonters.
Organization	Rutland Area Visiting Nurses
Address	7 Albert Cree Dr, Rutland, VT 05701
Phone	802-775-0568; 800-545-3323 (TDD toll-free)
Fax	802-775-2304
Website	vermontvisitingnurses.org
Services Provided	Home visits for those in need of medical assistance.

Housing Assistance

Organization	BROC Community Action - BROC Community Food Shelf
Address	45 Union St, Rutland, VT 05701
Phone	802-775-0878; 800-717-2762 (toll-free)
Organization	Housing Trust of Rutland County
Address	27 Wales St., Suite 201, Rutland, VT 05701
Phone	802-775-3139; 800-545-7989 (toll-free)
Fax	802-775-0434
Email	info@housingrutland.org
Website	housingrutland.org
Services Provided	Provides affordable housing
Organization	The Homeless Prevention Center
Address	56 Howe St - Patch Place. Building A. Box 7. Rutland. VT 05701
Phone	802-775-9286
Fax	802-775-7436
Organization	NeighborWorks of Western Vermont
Address	110 Marble St, West Rutland, VT 05777
Phone	802-438-2303
Email	info@nwwvt.org
Organization	Rutland County Housing Coalition
Address	46 Evelyn St., #201 Rutland, VT 05701
Phone	802-775-9286
Organization	Rutland Housing Authority
Address	5 Tremont St, Rutland, VT 05701
Phone	802-775-2926
Services Provided	Provides affordable housing.

Organization	Twin Pines Housing Trust
Address	226 Holiday Drive, Suite 20, White River Junction, VT 05001
Phone	802-291-7000
Fax	802-291-7273
Email	info@tpitrust.org
Website	tpitrust.org
Services Provided	Nonprofit housing developer located in the Upper Connecticut River Valley dedicated to perpetual affordable housing; offers a variety of housing options including rental apartments, single-family homes and mobile home parks for those with low and moderate incomes.

Legal Assistance

Organization	Have Justice-Will Travel
Address	P.O. Box 1537 Bennington, VT
Phone	802-447-8500 (office); 877-447-8100 (toll-free)
Email	bennington@havejusticewilltravel.org
Website	havejusticewilltravel.org
Services Provided	Have Justice-Will Travel provides legal assistance in RFA matters every Friday in family court in Rutland.

Organization	Vermont Legal Aid
Address	57 North Main Street, Rutland, VT 05819
Phone	802-775-0021 (office); 800-889-2047 (toll-free)
Services Provided	A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities whose legal problems arise from their disabilities.

Shelters

Organization	New Story Center
Address	P.O. Box 313, Rutland, VT 05702
Hotline	802-775-3232
Phone	802-775-6788
Fax	802-747-0470
Services Provided	24-hour crisis hotline for battered women and sexual assault survivors; assistance with relief from abuse orders; legal advocacy including referrals to attorneys and public assistance specialists; emergency safe housing; social services advocacy; hospital advocacy for sexual assault survivors; support groups.

Organization	Upper Valley Haven
Address	713 Hartford Avenue, White River Junction, VT 05001
Phone	802-295-6500
Email	info@uppervalleyhaven.org
Website	uppervalleyhaven.org
Services Provided	Private, non-profit human services organization offering emergency shelter for families, a food shelf, clothing room and educational programming to those struggling to meet their basic needs; all services are provided free of charge to those with a demonstrated need.

Victim Assistance & Advocacy

Organization	Rutland County Community Justice Center at BROC Community Action
Contact	Lisa Ryan
Address	45 Union Street, Rutland, VT 05701
Phone	802-665-1746
Email	smcphail@broc.org
Website	broc.org/community-justice-center
Services Provided	The Victim Liaison is dedicated to exclusively support victims and accept both self-referrals and referrals from targeted community partners to provide services. The Victim Liaison employs restorative justice methodologies, such as circle processes, to meet and understand the needs of victims of crime.
Organization	Child First Advocacy Center & Rutland Unit for Special Investigation
Address	80 West Street, Rutland, VT 05701
Phone	802-747-0200
Organization	Disability Rights Vermont
Address	1 Scale Ave., Suite 23, Howe Center, Bldg. 14, Rutland, VT 05701
Phone	802-773-3944; 800-834-7890 (toll-free)
Fax	802-773-4994
Website	DisabilityRightsVT.org
Services Provided	A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.
Organization	New Story Center
Address	80 West Street, Suite 203, PO Box 6822, Rutland, VT 05702
Phone	802-747-0200 or 802-747-7060
Email	advocate@childfirstadvocacycenter.org
Services Provided	A multi-disciplinary team that provides victim services and conducts criminal investigations in response to reports of sexual assaults, child sexual abuse and other child-related offenses. The program is designed to coordinate services with Law Enforcement, Mental Health services, Medical providers, Victim Advocacy and Prosecution. In addition, our facility provides specialized forensically sound interviews and referral services.
Organization	Rutland County State's Attorney's Office
Contact	Victim advocates: Sierra Boutin, Alessandra Gaiotti
Address	400 Asa Bloomer State Building, Rutland, VT 05702
Phone	802-786-2531
Fax	802-786-5851

Organization	Victims Services Program, Dept. of Corrections
Address	280 State Dr., NOB 2 South, Waterbury, VT 05671-2000
Phone	802-241-2442
Services Provided	Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

Victim Assistance: Children And Youth

Organization	Child First Advocacy Center & Rutland Unit for Special Investigation
Address	80 West Street, P.O. Box 6822, Rutland, VT 05702
Phone	802-747-0200
Fax	802-747-7060
Email	advocate@childfirstadvocacycenter.org
Website	childfirstvermont.org
Services Provided	A safe child-friendly environment designed to meet the needs of children and adult survivors of sexual abuse, sexual assault, physical abuse and domestic violence. Our multi-disciplinary team is designed to provide coordinated services with specially trained Law Enforcement Officers, Department for Children and Family Investigators, Victim Advocacy, and Prosecution to determine if abuse has occurred. In addition, our facility provides specialized forensically sound interviews and referral services.
Organization	DCF Family Services Local District Office
Address	220 Asa Bloomer Bldg, 88 Merchants Row, Rutland, VT 05701-3449
Phone	802-786-5817
Fax	802-786-8827
Services Provided	Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.
Organization	Rutland County Parent Child Center
Address	61 Pleasant Street, Rutland, VT 05701-3449
Phone	802-775-9711; 800-480-9711 (toll-free)
Fax	802-775-5473
Website	rcpcc.org
Organization	Vermont Achievement Center
Address	88 Park Street, Rutland, VT 05701
Phone	802-775-2395
Fax	802-773-9656
Website	vacvt.org

Washington County

Alcohol & Substance Abuse

- Organization

Al-Anon & Alateen
- Phone

866-972-5266
- Services Provided

Hope and help for families and friends of alcoholics.
- Organization

Alcoholics Anonymous
- Address

Montpelier, VT
- Phone

802-504-6974
- Services Provided

Serving central Vermont
- Organization

Alcoholic Crisis Program at Central Vermont Substance Abuse Services
- Address

100 Hospitality Drive, Berlin, VT 05641
- Phone

802-223-4156; 802-229-0591 (Emergency)
- Website

cvsas.org
- Services Provided

Outpatient substance abuse treatment for adolescents, pregnant/postpartum women, women, DUI/DWI offenders with substance abuse issues; sliding fee scale based on income and payment assistance; special language assistance: ASL, hearing impaired, Bosnian.
- Organization

Friends of Recovery VT
- Address

100 State St., Suite 352, Montpelier, VT 05602
- Phone

802-223-6263
- Organization

Maple Leaf Counseling
- Address

167 North Main St., Wallingford, VT 05773
- Phone

802-446-3377
- Services Provided

Intensive outpatient substance abuse counseling.
- Organization

Treatment Associates
- Address

73 Main St. #39, Montpelier, VT 05602
- Phone

802-225-8355
- Organization

Turning Point Center of Central Vermont
- Address

489 North Main St, Barre, VT 03641
- Phone

802-479-7373

Community Service Centers

- Organization

Vermont Department of Health
- Division of Alcohol & Drug Abuse Programs - District Office
- Contact

Joan Marie Misek
- Address

Barre Local Health Office, Suite 250, 5 Perry Street,
Barre, VT 05641
- Phone

802-479-4200; 888-253-8786 (toll-free)
- Fax

802-479-4230
- Email

AHS.VDHOLHBarre@vermont.gov
- Services Provided

Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

Organization	Brain Injury Alliance of VT (BIAVT)
Address	1 Derby Lane, Suite 2, P.O. Box 482, Waterbury, VT 05676
Phone	877-856-1772 (help line); 802-244-6850
Fax	802-244-4005
Email	support@biavt.org
Website	biavt.org
Services Provided	The Brain Injury Association of VT is a statewide, non-profit organization. It was established in 1999 to assist individuals with brain injury and their support network. BIAVT staff a toll-free Help Line (877-856-1772) and coordinates brain injury support groups around the state. BIAVT provides navigation services throughout the NeuroResource Facilitation/Options Counseling Program, education on brain injury topics, advocacy in the legislative arena and an annual conference.
Organization	Capstone (formerly Central Vermont Community Action Council)
Address	20 Gable Place, Barre, VT 05641
Phone	802-479-1053; 800-639-1053 (toll-free)
Website	capstonevt.org
Services Provided	Operates in 56 towns, primarily in Washington, Orange and Lamoille counties; works to help people in Orange County East achieve economic sufficiency with dignity and to support individual and family development; offers crisis and emergency fuel; transitional housing; Family Housing Partnership Program; rental assistance; case management; economic services; Family Community Support Services; tax assistance; micro-business development program; tangible assets services; weatherization.
Organization	Barre Community Justice Center
Address	30 Keith Avenue, Suite One, Barre, VT 05641
Phone	802-476-0276
Website	barrecjc.org
Services Provided	Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim related issues. A car window/tire replacement program is offered to victims whose auto has been damaged by crime and fall within an eligible income level. <i>See Statewide Resources for more information.</i>
Organization	Montpelier Community Justice Center
Contact	Carol Plante, Director
Address	39 Main Street, Lower Level, Montpelier, VT 05602
Phone	802-223-9606; 802-522-5566 (Carole direct line)
Email	cplante@montpelier-vt.org
Services Provided	Services range from simply listening to arranging a structured conversation with the offender, with the focus on reparation for harm done. Community forums can also be arranged for victim-related issues. <i>See Statewide Resources for more information.</i>

Organization Disability Rights Vermont (DRVT)
Address 141 Main Street, Suite 7, Montpelier, VT 05602
Phone 802-229-1355; 800-834-7890 (toll-free)
Fax 802-229-1359
Email info@DisabilityRightsVT.org
Website DisabilityRightsVT.org
Services Provided A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

Organization National Alliance for the Mentally Ill (NAMI-VT)
Address 600 Blair Park Rd, Suite 301 Williston, VT 05495
Hotline 800-639-6480 (24-hour)
Phone 802-876-7949
Email info@namitv.org
Website namitv.org
Population Served Mentally ill individuals and their families
Services Provided A member-supported organization whose primary mission is to provide advocacy, public education and support to those who suffer from serious mental illness and their families; concerned citizens and mental health professionals are encouraged to join, whether or not they have an ill family member.

Organization Washington County Mental Health Services, Inc. (Vermont Care Partners)
Address 174 Hospital Loop, Berlin. P.O. Box 647, Montpelier, VT 05602
Hotline 802-229-0591 (24-hour crisis/intake)
Phone 802-229-1399
Fax 802-223-5523
Website wcmhs.org
Services Provided Washington County Mental Health Services (WCMHS) provides a wide variety of support and treatment opportunities for children, adolescents, families, and adults living with the challenges of mental illness, emotional and behavioral issues, and developmental disabilities. These services are both office and community-based through outreach. The range of services offered includes prevention and wellness, assessment and stabilization, and 24-hours a day, 7 days a week emergency response.

Disability Services

Organization	AWARE
Address	P. O. Box 307, Hardwick, VT 05843
Phone	802-472-6463 (office); 800-228-7395 (toll-free)
Fax	802-472-3504
Website	awarevt.org
Services Provided	Serves victims of domestic and sexual violence in the town of Woodbury; crisis intervention; law enforcement liaison; court advocacy; safety planning; safe housing or shelter referral; housing assistance; transportation; educational and prevention programs; support groups for children, teens and adults.
Organization	Prevent Child Abuse Vermont
	<i>See listing - page 119</i>

Domestic & Sexual Violence

Organization	Circle
Address	P.O. Box 652, Barre, VT 05641
Hotline	877-543-9498 (toll-free, 24-hour)
Website	CircleVT.com
Email	info@circlevt.org
Services Provided	Shelter for battered women and their children, victims and survivors of domestic abuse; 24-hour toll-free hotline; legal and social advocacy; information, referrals; support groups; educational and prevention presentations to schools, community groups and businesses; youth advocacy.
Organization	Mosaic Vermont (formerly SACT)
Address	4 Cottage Street, Barre VT 05641
Hotline	802-479-5577
Phone	802-476-1388
Fax	802-476-1381
Services Provided	Services include a 24-hour helpline, accompaniment to Sexual Assault Nurse Examinations; assistance with emergency needs following an assault, court advocacy, emergency shelter, prevention work, support in accessing community resources, support through healing process, and much more.
Organization	Sexual Assault Nurse Examiner Program (SANE)
	Central Vermont Medical Center
Address	130 FisherRd, Barre, VT 05641
Phone	802-371-4100
Services Provided	Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

Organization	Washington County SA Domestic Violence Unit Team
Address	255 North Main Street, Suite 7, Barre, VT 05641
Hotline	877-543-9498 (domestic violence)
Phone	802-479-4220 (office/domestic violence)
Fax	802-479-1660 (domestic violence or sexual assault)
Services Provided	Provides timely, effective and victim-centered criminal justice responses to crimes against women; victims/survivors receive assistance in understanding the criminal justice process and victims' rights; addresses safety concerns and provides assistance in applying for victim compensation and other financial and housing needs.

Employment & Training

Organization	Vermont Department of Labor
Phone	802-828-4000
Services Provided	Statewide resource centers for job placement, training and career counseling.

Food Assistance

Organization	Barre Evangelical Free Church
Address	17 S. Main Street, Barre, VT 05641
Phone	802-476-5344
Organization	Capstone Food Shelf
Address	20 Gable Place, Barre, VT 05641
Phone	802-479-1053
Services Provided	Mondays, Wednesdays & Fridays from 9-12 pm and 1-3 pm.
Organization	Circle
Address	P.O. Box 652, Barre, VT 05641
Hotline	877-543-9498 (24-hour toll-free)
Fax	802-479-9310
Email	info@circlevt.org
Services Provided	Shelter and assisting residents with basic needs for battered women and their children, victims and survivors of domestic abuse; 24-hour toll-free hotline.

OrganizationHedding United Methodist Church

Address	40 Washington St., Barre, VT 05641
Phone	802-476-8156

Organization	Salvation Army – Food Shelf
Address	25 Keith Avenue, Barre, VT 05641
Phone	802-476-5301

Fuel Assistance

Organization	Fuel Assistance at Capstone Community Action
Phone	800-639-1053; 877-295-7998 (after-hours emergency)

Health & Dental Care

Organization	People's Health and Wellness Clinic
Address	51 Church St., Barre, VT 05641
Phone	802-479-1229
Services Provided	Full free clinic health care services for the uninsured and underinsured. Expert assistance is applying for health insurance through Vermont Health Connect. By appointment only - no walk-ins. Call 802-479-1229. Serving all of Washington County and neighboring towns.

Housing

Organization	Barre Housing Authority
Address	30 Washington St. #1, Barre, VT 05641
Phone	802-476-3185
Organization	Downstreet Housing & Community Development
Address	2 Keith Ave., Ste. 100, Barre, VT 05641
Phone	802-476-4493; 877-320-0663 (toll-free)
Fax	802-479-0120
Website	downstreet.org
Services Provided	A nonprofit housing organization providing affordable housing, property management, homebuyer education, lending, and community development services to residents in Lamoille, Orange and Washington counties.
Organization	Montpelier Housing Authority
Address	155 Main St A, Montpelier, VT 05602
Phone	802-229-9232

Legal Assistance

Organization	Vermont Legal Aid
Address	56 College St., Montpelier, VT 05701
Phone	802-223-6377 (office); 800-889-2047 (toll-free)
Services Provided	A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities whose legal problems arise from their disabilities.
Organization	Vermont State Housing Authority
Address	1 Prospect St., #1., Montpelier, VT 05602
Phone	802-828-3295

Shelters

Organization	Circle
Address	P.O. Box 652, Barre, VT 05641
Hotline	877-543-9498 (24-hour toll-free)
Fax	802-479-9310
Email	info@circlevt.org
Services Provided	Shelter for battered women and their children, victims and survivors of domestic abuse; 24-hour toll-free hotline; legal and social advocacy; information, referrals; support groups; educational and prevention presentations to schools, community groups and businesses; youth advocacy.
Organization	Good Samaritan Haven
Address	105 North Seminary Street, Barre, VT 05641
Phone	802-479-2294
Services Provided	Homeless shelter for the elderly and disabled.
Organization	Mosaic
Address	4 Cottage Street, Barre VT 05641
Hotline	802-479-5577 (24-helpline))
Phone	802-476-1388
Fax	802-476-1381
Email	info@mosaic-vt.org
Website	mosaic-vt.org
Services Provided	Shelter for victims of sexual violence and male victims of domestic violence. Our shelter is inclusive of all non-offending human beings and offers ADA shelter space.

Victim Assistance & Advocacy

Organization	Disability Rights Vermont
Address	141 Main Street, Suite 7, Montpelier, VT 05602
Phone	802-229-1355; 800-834-7890 (toll-free)
Fax	802-229-1359
Website	DisabilityRightsVT.org
Services Provided	A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.
Organization	Circle
	<i>See Domestic and Sexual Violence</i>
Organization	Sexual Assault Crisis Team (SACT)
	<i>See Domestic and Sexual Violence</i>
Organization	Victims Services Program, Dept. of Corrections
Contact	Ashley Fisk, Victim Services Specialist
Address	280 State Dr., NOB 2 South, Waterbury, VT 05671-2000
Phone	802-505-1410
Email	ashley.fisk@vermont.gov

Services Provided	Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.
Organization	Washington County State's Attorney's Office
Contact	Holly Leach: Holly.Leach@vermont.gov Melissa Bickelman: Melissa.Bickelman@vermont.gov
Address	255 North Main Street, Suite 9, Barre, VT 05641
Phone	802-479-4220; 802-479-4222 (direct line)
Fax	802-479-4408

Victim Assistance: Children And Youth

Organization	OUR House of Central Vermont, Inc. CAC/SIU
Contact	Rebecca Duranleau, Executive Director
Address	38 Summer Street, Barre, VT 05641
Phone	802-622-0821
Website	ourhousecentralvt.org
Services Provided	O.U.R. House, which stands for One Unified Response, is a nonprofit Children's Advocacy Center and Special Investigations Unit. O.U.R House is an accredited member of the National Children's Alliance and an active member of The Vermont Children's Alliance. O.U.R House Provides a safe setting for child victims and adult survivors of sexual abuse and assault, as well as their non-offending care-givers. O.U.R. House coordinates with trauma trained detectives and investigators from the Department for Children and Families in addition to CVMC, advocacy groups and mental health providers. In addition to hosting forensic interviews which are paramount to investigations, O.U.R. House offers referrals for therapy sessions, educational programs, and advocacy services.
Organization	DCF Family Services Local District Office
Address	255 North Main Street, Suite 7, Barre, VT 05641-4189
Phone	802-479-4260
Fax	802-476-1660
Services Provided	Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.
Organization	Elevate Youth Services
Address	652 Granger Rd., Suite 2, P.O. Box 627, Barre, VT 05641
Phone	802-229-0591 (24-hour helpline); 802-229-9151
Fax	802-229-2508
Website	elevateyouthvt.org

Aids/Hiv & Sexually Transmitted Diseases

Organization	AIDS Project of Southern Vermont
Address	15 Grove Street, PO Box 1486, Brattleboro, VT 05302
Phone	802-254-8263
Fax	802-254-3613
Services Provided	Provides direct services, including education to promote understanding of AIDS and prevent its spread; programs for women include: Imagine a Woman – a training program for women addressing AIDS prevention, domestic violence, substance abuse, self-esteem and women's health.

Alcohol & Substance Abuse

Organization	Alcoholic Anonymous
Phone	802-257-5801
Organization	Brattleboro Retreat
Address	Anna Marsh Lane, PO Box 803, Brattleboro, VT 05303
Phone	800-738-7328 (helpline); 802-258-3700 (admissions); 802-258-3737 (main)
Services Provided	Nonprofit, regional, specialty psychiatric hospital and addictions treatment center, providing a full range of diagnostic, therapeutic and rehabilitation services for individuals of all ages and their families; state hospital for children; the Adult Inpatient program is a short-term, specialized 24-hour care program for adults 18 and older with severe emotional, behavioral, and/or addictions disorders; average length of stay is seven to 10 days; child and adolescent services.
Organization	Habit OPCO
Address	16 Town Crier Dr, Brattleboro, VT 05304
Phone	802-258-4623
Organization	Healthcare and Rehabilitation Services of Southeastern Vermont
Phone	800-622-4235 (emergency) 802-886-4500 (Springfield); 802-254-6028 (Brattleboro); 802-295-3031 (Hartford)
Services Provided	Nonprofit community mental health center serving residents of Windham and Windsor counties; assists and advocates for individuals, families, and children who are living with mental illness, developmental disabilities and substance use disorders.
Organization	Narcotics Anonymous
Phone	802-245-6414

Organization	Starting Now Program at Brattleboro Retreat
Phone	802-258-3700
Services Provided	An outpatient addictions treatment program dedicated to helping individuals whose lives are adversely affected by alcohol or drug use reach recovery.
Organization	Turning Point of Windham County
Address	39 Elm St., Brattleboro, VT 05301
Phone	802-257-5600
Organization	VT Department of Health, Division of Alcohol & Drug Abuse – District Office
Address	232 Main Street, Suite 3, Brattleboro, VT 05301
Phone	802-257-2880; 888-254-8805 (toll-free)
Fax	802-257-2850
Email	AHS.VDHOLHBattleboro@vermont.gov
Services Provided	Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

Community Service Centers

Organization	Parks Place Community Resource Center
Address	44 School St. Bellows Falls, VT 05101
Phone	802-463-9927
Fax	802-463-8138
Organization	Southeastern Vermont Community Action
Address	91 Buck Drive, Westminster, VT 05158
Phone	802-722-4575; 800-464-9951 (toll-free)
Website	sevca.org
Services Provided	Serving southeastern Vermont; fuel and utility assistance; weatherization; micro-business development; Head Start; thrift store; referrals; budgeting assistance.
Organization	Healthcare and Rehabilitation Services
Phone	800-622-4235 (emergency)
Services Provided	Assistance to people with developmental disabilities, mental health or substance abuse issues in Bellows Falls area.

Counseling & Mental Health

- Organization

Brattleboro Retreat

See Alcohol & Substance Abuse
- Organization

Healthcare and Rehabilitation Services of Southeastern Vermont

Address

PO Box 709, 49 School Street, Hartford, VT 05047

Phone

802-295-3031; 800-622-4235 (emergency)

Fax

802-293-0820

Email

bellowsfallsoffice@hcrs.org

See Alcohol & Substance Abuse
- Organization

Healthcare and Rehabilitation Services of Southeastern Vermont

Address

51 Fairview Street, Brattleboro, VT 05301

Phone

802-254-6028

Fax

802-254-7501

See Alcohol & Substance Abuse

Domestic & Sexual Violence

- Organization

Sexual Assault Nurse Examiner Program (SANE)

Grace Cottage Hospital

Address

185 Grafton Rd, Townshend, VT 05353

Phone

802-365-7357

Email

info@gracecottage.org

Website

gracecottage.org

Services Provided

Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.
- Organization

Sexual Assault Nurse Examiner Program (SANE)

Brattleboro Memorial Hospital

Address

17 Belmont Drive, Brattleboro, VT 05301

Phone

802-257-0341

Website

bmhvt.org

Organization	Women's Freedom Center
	Serving Windham & Southern Windsor Counties
Address	P.O. Box 933, Brattleboro, VT 05302
Hotline	802-254-6954 (Windham); 802-885-2050 (Southern Windsor)
Phone	802-257-7364 (Windham); 802-885-2368 (Windsor)
Fax	802-257-1683
Email	advocates@womensfreedomcenter.net
Website	womensfreedomcenter.net
Services Provided	Support and shelter for women and their children who are victims of domestic or sexual assault in Windham County. We offer emotional support; advocacy; safety planning; emergency assistance; legal and welfare advocacy; individual and group support; hospital advocacy & support; referrals; community education.

Food Assistance

Organization	Agape Christian Fellowship
Address	30 Canal Street, Brattleboro, VT 05301
Phone	802-257-4069
Organization	Community Bible Chapel
Address	107 Atwood St, Brattleboro, VT 05301
Phone	802-254-2910
Organization	Deerfield Valley Food Pantry
Address	7 Church Street, Wilmington, VT 05363
Phone	802-464-0148
Services Provided	Food Shelf, free clothing and furniture to Bellows Falls area residents; outreach programs to assist with obtaining vouchers; a welcoming place to enjoy coffee or a meal; 3rd Saturday of each month.
Organization	Groundworks Collaborative Foodworks Food Shelf
Address	141 Canal Street, PO Box 370, Brattleboro, VT 05301
Phone	802-257-5415
Population Served	Brattleboro
Services Provided	Food Shelf, free clothing and furniture, outreach programs to assist with obtaining vouchers; a welcoming place to enjoy coffee or a meal.
Organization	Guilford Food Pantry
Address	3490 Guilford Center Rd, Brattleboro, VT 05301
Phone	802-579-1350
Organization	Jamaica/Wardsboro Community Food Pantry
Address	134 Main St, Wardsboro, VT 05355
Phone	802-874-7434

Organization	Our Place Drop-In Center
Address	6 Island Street, Bellows Falls, VT
Phone	802-463-2217
Email	info@ourplacevermont.org
Population Served	Bellows Falls
Services Provided	Prepared delicious and nourishing food served free (both breakfast and lunch) to the community Mondays-Fridays. Food pantry open Monday, Tuesday, Wednesday, and Friday. Our Place also helps people navigate social services such as applying for SNAP (food stamps), WIC, Commodity Supplemental Food Program, and Medicaid.

Organization	Putney Food Shelf
Address	10 Christian Square, Putney, VT 05346
Phone	802-387-8551
Website	putneyfoodshelf.org

Fuel Assistance

Organization	Southeastern Vermont Community Action
Address	226 Holiday Drive, White River Junction, VT 05001
Phone	802-722-4575
Services Provided	Fuel and utility assistance; weatherization; micro-business development; Head Start; thrift store; referrals; budgeting assistance.

Health Care & Dental

Organization	Brattleboro Walk-In Clinic
Address	191 Clark Ave, Brattleboro, VT
Phone	802-251-8484
Email	brattleborowalkinclinic@gmail.com
Website	brattleborowalkinclinic.org
Services Provided	Free medical care services for residents of southeastern Vermont.

Organization	Health Care and Rehabilitation Service (HCRS)
Address	390 River Street, Springfield, VT 05156
Phone	802-886-4550
Fax	802-886-4580
Email	springfieldoffice@hcrs.org
Services Provided	Mental Health, substance abuse, and developmental services
Population Served	All of Windsor and Windham counties, all age groups.

Housing Resources

Organization	Brattleboro Area Affordable Housing
Address	P. O. Box 1284, Brattleboro, VT 05302
Phone	802-246-2224
Email	info@baahvermont.org
Website	baahvermont.org
Services Provided	Affordable housing assistance.

Organization	Brattleboro Housing Partnerships
Address	224 Melrose Street, PO Box 2275, Brattleboro, VT 05303
Phone	802-254-6071
Email	bhp@brattleborohousing.org
Services Provided	Affordable housing assistance.
Organization	Westgate Apartments
Address	50 Westgate Dr, #43a, Brattleboro, VT 05301
Phone	802-257-7616
Services Provided	Housing based on income.
Organization	Windham & Windsor Housing Trust
Address	68 Birge Street, Brattleboro, VT
Phone	802-254-4604
Email	info@homemattershere.org
Website	homemattershere.org
Services Provided	Assistance in housing for low-income families; acquires and holds land and housing in trust in order to provide permanent access to decent and affordable housing for low and moderate income residents of Windham County.

Legal Assistance

Organization	Vermont Legal Aid
	<i>See Legal Aid in Statewide Section – page 171</i>

Shelters

Organization	Groundworks Shelter
Address	81 Royal Road, P.O. Box 370, Brattleboro, VT 05302
Phone	802-257-0066
Services Provided	Temporary housing for men, women and children.
Organization	Women's Freedom Center
	<i>See Domestic and Sexual Violence</i>

Victim Assistance & Advocacy

Organization	Disability Rights Vermont
Address	141 Main Street, Suite 7, Montpelier, VT 05602
Phone	802-229-1355; 800-834-7890 (toll-free)
Fax	802-229-1359
Website	DisabilityRightsVT.org
Services Provided	A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.

Organization **Victims Services Program, Dept. of Corrections**
Address 280 State Dr., NOB 2 South, Waterbury, VT 05671-2000
Phone 802-241-2442
Email lucinda.brewer@vermont.gov
Services Provided Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.

Organization **Windham County Safe Place Child Advocacy Center (SUSI)**
Address 62 Black Mountain Rd., Brattleboro, VT 05301
Phone 802-579-1358
Fax 802-579-1692
Email SafePlaceCAC@gmail.com
Website safeplacecac.net
Services Provided Investigates reports of sexual assault, and crimes against children and offers aftercare supports to these victims as well as their families.

Organization **Windham County State's Attorneys' Office**
Contact Carol Scott; Kati Sell-Knapp; Christopher Lukasik
Address P.O. Box 785, Brattleboro, VT 05301
Phone 802-257-2860
Fax 802-257-2864
Email Carol.Scott@vermont.gov

Organization **Women's Freedom Center**
See Domestic and Sexual Violence

Victim Assistance: Children And Youth

Organization **DCF Family Services Local District Office**
Address 232 Main Street, 2nd Floor, Brattleboro, VT 05301-2879
Phone 802-257-2888
Fax 802-254-6341
Services Provided Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

Organization **Windham County Safe Place CAC/SUSI**
Address 62 Black Mountain Rd., Brattleboro, VT 05301
Phone 802-579-1358

Organization	Youth Services, Inc. of Windham County
Contact	Julie Davenson, Board Member
Address	32 Walnut Street, PO Box 6008, Brattleboro, VT 05301
Phone	802-257-0361
Fax	802-257-2171
Email	info@youthservicesinc.org
Website	youthservicesinc.org

Alcohol & Substance Abuse

Organization	Al-Anon & Al-Ateen
Phone	866-972-5266 (toll-free)
Services Provided	Hope and help for families and friends of alcoholics.
Organization	Alcoholic Anonymous
Phone	802-885-8281
Organization	Clara Martin Center
Address	39 Fogg Farm Rd, P. O. Box 816, Wilder VT 05088
Hotline	800-639-6360
Phone	802-295-1311
Services Provided	Offers community outpatient mental health and substance abuse services for persons with co-occurring mental and substance abuse disorders; women; DUI/DWI offenders; criminal justice clients; sliding fee scale.
Organization	Health Care & Rehabilitation Services of Southeastern Vermont
Address	390 River St, Springfield, VT 05156
Phone	802-886-4500
Services Provided	Nonprofit community mental health center serving residents of Windham and Windsor counties; assists and advocates for individuals, families, and children who are living with mental illness, developmental disabilities and substance use disorders.
Organization	Springfield Prevention Coalition
Address	56 Main St., Springfield, VT 05156
Phone	802-885-8706
Organization	Turning Point Recovery Center
Address	7 Morgan St, Springfield, VT 05156
Phone	802-234-1010 (24/7 helpline); 802-885-4668
Organization	Upper Valley Turning Point
Address	200 Olcott Dr., White River Junction, VT 05001
Phone	802-295-5206

Organization	Vermont Department of Health Division of Alcohol and Drug Abuse Programs – District Office
Contact	Claudia; Prevention Specialist
Address	118 Prospect Street, Suite 300, White River Junction, VT 05001
Phone	802-295-8835; 888-253-8799 (toll-free)
Email	AHS.VDHOLHWhiteRiverJunction@vermont.gov
Services Provided	Substance Abuse Prevention Consultants. Offering information and referral, training and consultation on substance abuse, prevention best practices and community organizing.

Community Service Centers

Organization	Hartford Community Restorative Justice Center
Address	58 N. Main Street, Suite 102, White River Junction, VT 05001
Phone	802-291-7173
Website	hartfordjusticecenter.org
Services Provided	Programs focusing on offenders accountability and repairing harm to victims and the community.

Counseling & Mental Health

Organization	Clara Martin Center <i>See Alcohol & Substance Abuse</i>
Organization	CT Valley Recovery Services
Address	141 Etta Frasier Dr, Windsor, VT 05089
Phone	802-674-9400

Domestic & Sexual Violence

Organization	Military Sexual Trauma
Address	VA Medical Center, White River Junction, VT
Phone	802-295-9363, ext. 5766 or 866-687-8387, ext. 5766 (toll-free)
Services Provided	Point of contact in Vermont VA area of service to assist with eligibility concerns, facilitation to treatment and other benefits for men and women survivors of sexual harassment/assault during military service.
Organization	Safeline, Inc.
Address	P.O. Box 368 Chelsea, VT 05038
Hotline	800-639-7233
Phone	802-685-7900
Fax	802-685-7902
Email	safelineinfo@safelinevt.org
Website	safelinevt.org

Services Provided A member program of the Vermont Network Against Domestic and Sexual Violence that serves victims and survivors of domestic and sexual violence in Orange and northern Windsor Counties. Offers free and confidential services, including 24 hour hotline, crisis counseling, safety planning, legal advocacy, hospital advocacy, economic advocacy, food shelf, public education and outreach.

Organization Sexual Assault Nurse Examiner Program (SANE)

Mt. Ascutney Hospital & Health Center

Address 289 Country Road, Windsor, VT 05089

Phone 802-674-6711

Website mtascutneyhospital.org

Services Provided Comprehensive sexual assault examinations by specially trained, registered nurses for victims and survivors of sexual assault; provides information, resources, professional referrals and follow-up care while maintaining confidentiality and respect for the victim and his or her family.

Organization Sexual Assault Nurse Examiner Program (SANE)

Springfield Hospital

Address 25 Ridgewood Road, Springfield, VT 05156

Phone 802-885-2151

Website springfieldhospital.org

Services Provided See above.

Organization Women's Freedom Center

Phone 802-885-2050 (hotline); 802-254-6954 (office)

Website womensfreedomcenter.net

Organization WISE

Address 38 Bank Street, Lebanon NH 03766

Hotline 866-348-9473 (toll-free)

Phone 603-448-5922

Fax 603-448-2799

Contact Abby Tassel, Director

Email abby.tassel@wiseuv.org

Website wiseuv.org

Services Provided Crisis and ongoing support for victims/survivors of domestic and sexual violence and stalking in northern Windsor County including 24-hour crisis line, police, hospital and legal advocacy and court accompaniment support groups, emergency safe housing, and transitional housing.

Employment/Financial Assistance

Organization Reach-UP DFC/Economic Services
Address Springfield, VT
Phone 800-479-6151

Organization Vermont Department of Labor
Address Springfield, VT
Phone 802-257-2544 (Springfield);
 802-289-0999 (White River Junction)

Food Assistance

Organization Bethel Food Shelf
Address 129 Church St., Bethel, VT 05032
Phone 802-234-5513
Email bethelvtfoodshelf@gmail.com
Website bethelvtfoodshelf.org
Population Served Towns Served: Bethel, East Bethel, Gaysville, Stockbridge, Pittsfield and Barnard.

Organization Orleans Community Food Shelf
Address 24 School St, Orleans, VT 05860
Phone 802-754-6486
Services Provided Food shelf open Monday 8:30 am -10:30 am; food available to anyone in need in the community at anytime during the month.

Organization Meals on Wheels
Address 139 Main St, Springfield, VT 05156
Phone 802-885-5879

Organization Southeastern Vermont Community Action
Address 107 Park St, Suite 2, Springfield, VT 05156
Phone 800-464-9951 (toll-free); 802-722-4575

Organization Windsor Food Shelf
Address 44 Main St, Windsor, VT 05089
Phone 802-674-6781

Organization The Upper Valley Haven
Address 713 Hartford Ave, White River Junction, VT 05001
Phone 802-295-6500

Health Services

Organization	Windsor Connection Resource Health Center
Address	1 Railroad Ave., Windsor, VT 05089
Phone	802-674-2900
Organization	Bethel Health Center
Address	1823 VT Route 107, Bethel, VT 05032
Phone	802-234-9913 (main office); 802-728-7000 (after hours)
Services Provided	Full-service care provider affiliated with Gifford Medical Center; services include preventive care, health exams, women's health, family planning, newborn care, treatment of depression, assistance with end-of-life issues and much more.
Organization	Good Neighbor Health Clinic & Red Logan Dental Clinic
Address	70 North Main St, White River Junction, VT 05001
Phone	802-295-1868 (medical); 802-295-7573 (dental)
Organization	South Royalton Health Center
Address	79 S Windsor St, PO Box 119, South Royalton, VT 05068
Phone	802-763-7575
Services Provided	Wide range of health care services for low income families.
Organization	Valley Health Connection
Address	268 River Street, Springfield, VT 05156
Phone	802-885-1616
Services Provided	Health clinic services for uninsured or underinsured.
Organization	Windsor Community Health Clinic
Address	Mt. Ascutney Hospital and Health Center, 289 County Road, Windsor VT 05089
Phone	802-674-7213
Services Provided	Health clinic services for uninsured or underinsured. Hours are Monday through Friday from 8:30 AM to 3:30 PM.

Housing

Organization	Union Square Apartments
Address	7-11 Union St, Windsor, VT 05089
Phone	802-674-9455
Email	dgelsi@stewartproperty.net
Organization	Springfield Supportive Housing Program
Address	56 Main Street, Suite 209 B, P.O. Box 178, Springfield, VT 05156
Phone	802-885-3034
Organization	Rockingham Area Community Land Trust
Address	90 Main St, Ste 1, Springfield, VT 05156
Phone	802-885-3220
Services Provided	Provides safe, healthy and affordable housing for low and moderate income residents.

Legal Assistance

Organization	South Royalton Legal Clinic
Address	P. O. Box 117, South Royalton, VT 05068
Phone	802-831-1500
Fax	802-831-1115
Email	srhc@vermontlaw.edu
Services Provided	Provides help for persons otherwise unable to afford counsel in areas such as family law, juvenile law and children's rights, Social Security, welfare and unemployment compensation, civil rights and civil liberties, landlord-tenant relations, consumer protection, bankruptcy, contracts, wills, and federally subsidized health care, immigration law; project of the Vermont Law School.
Organization	Vermont Legal Aid
Address	56 Main Street, Suite 301, Springfield, VT 05156
Phone	802-885-5181; 800-769-7459 (toll-free)
Services Provided	A non-profit law firm that assists low income, elderly, disabled Vermonters with legal, non-criminal problems statewide; also maintains the Disability Law Project that assists those with disabilities whose legal problems arise from their disabilities.

Shelters

Organization	Windsor County Youth Services / Mountainside House
Address	6 Mill St., Ludlow, VT 05149
Phone	802-228-6880 (males); 802-226-7500 (females)
Services Provided	A shelter for homeless and runaway youths.
Organization	The Upper Valley Haven
Address	713 Hartford Ave, White River Junction, VT 05001
Phone	802-295-6500
Email	info@uppervalleyhaven.org
Website	uppervalleyhaven.org
Organization	Women's Information Service (WISE)
	<i>See Domestic & Sexual Violence</i>

Victim Assistance & Advocacy

Organization	Disability Rights Vermont
Address	141 Main Street, Suite 7, Montpelier, VT 05602
Phone	802-229-1355; 800-834-7890 (toll-free)
Fax	802-229-1359
Website	DisabilityRightsVT.org
Services Provided	A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.
Organization	Safeline
	<i>See Domestic & Sexual Violence</i>

Organization	Victims Services Program, Dept. of Corrections
Contact	Ashley Fisk, Victim Services Specialist
Address	280 State Dr., NOB 2 South, Waterbury, VT 05671-2000
Phone	802-505-1410
Email	ashley.fisk@vermont.gov
Services Provided	Provides assistance to crime victims with concerns related to offenders who are under the Department's Supervision or incarcerated, such as information regarding the offender's status; help with safety planning; accompaniment to Parole Board hearings; and assistance in preparing for offender reentry.
Organization	Windsor County State's Attorney's Office
Contact	Ali Moore: 802-478-4642
Address	5 South Main St, Suite 208, White River Junction VT 05001
Phone	802-295-8870
Fax	802-295-8878
Email	Ali.Moore@vermont.gov
Organization	Women's Information Service
	<i>See Domestic & Sexual Violence</i>

Victim Assistance: Children And Youth

Organization	The CAC at the Springfield Area Parent Child Center
Address	80 Jack and Jill Lane, North Springfield, VT 05150
Phone	802-886-5242
Website	sapcc-vt.org
Services Provided	Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.
Organization	DCF Family Services Local District Office
Address	100 Mineral Street, Suite 101, Springfield, VT 05156-3166
Phone	802-289-0648
Fax	802-885-8921
Services Provided	Support and services for children and families when child abuse or neglect are concerns, Offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

Organization DCF Family Services Local District Office
Address 118 Prospect Street, Suite #400,
 White River Junction, VT 05001-2024
Phone 802-295-8840
Fax 802-295-4101
Services Provided Support and services for children and families when child abuse or neglect are concerns, offers foster care and adoption resources, juvenile justice resources, referrals to parenting and child-centered programs. Contact them to report child abuse or neglect.

Organization The Family Place
Address 319 US Route 5 South, Norwich,VT 05055
Phone 802-649-3268; 800-639-0039 (toll-free)
Email info@the-family-place.org
Website the-family-place.org
Services Provided Support services for victims of sexual abuse and their families, including counseling for victims and case management services for families. Serves Orange/No.Windsor area.

Organization Windsor County Mentors
Address 54 Main St, Windsor, VT 05089
Phone 802-674-5101

Organization Windsor County Youth Services
Address 6 Mill Street, Ludlow, VT 05149
Phone 802-228-6880; 802-226-7500
Website wcysvt.org

Transportation

Organization Volunteers in Action (VIA)
Address 1 Railroad Ave., Windsor, VT 05089
Phone 802-674-5971
Services Provided Provides rides for people in need, be it medical, hair appointments or shopping.

Adoption & Foster Care

Organization	Friends in Adoption
Address	49 Castleton Meadows Lane, Suite 103, VT 05735
Phone	800-982-3678
Organization	Lund Family Center
Address	76 Glen Road, Burlington, VT 05406
Phone	802-864-7467 (office); 800-639-1741 (toll-free)
Fax	802-864-1619
Email	info@lundvt.org
Website	lundvt.org
Services Provided	Offers broad range of services statewide including confidential adoption services to pregnant and parenting teens, women and families; teen pregnancy prevention education programs for schools and youth groups; residential program for pregnant women; resource and referral information; in Chittenden County: offers affordable childcare for birth to three year olds; playgroups, preschools and before and after school programs in rural communities; free parenting education workshops; Boot Camp for new dads; Reach Up offers life skills; home visiting programs; sliding fee scale.
Organization	Vermont Foster Parents
Phone	800-746-7000; 802-479-4260 (Barre); 802-442-8138 (Bennington); 802-257-2888 (Brattleboro); 802-863-7370 (Burlington); 802-295-8840 (Hartford); 802-388-4660 (Middlebury); 802-888-4576 (Morrisville); 802-334-6723 (Newport); 802-786-5817 (Rutland); 802-527-7741 (St. Albans); 802-748-8374 (St. Johnsbury); 802-289-0648 (Springfield)
Services Provided	Adoption services
Organization	Vermont Department for Children and Families (DCF)
	Child Protection Hotline
Phone	800-649-5285 (hotline)

Aids/HIV & Sexually Transmitted Diseases

Organization	AIDS Project of Southern Vermont
Hotline	800-882-2437
Phone	Brattleboro: 802-254-4444 Bennington: 802-447-8007
Organization	The Infectious Disease Unit (The Comprehensive Care Clinic) at University of Vermont Medical Center
Address	Medical Center Campus, Smith 0648 111 Colchester Ave., Burlington, VT 05401
Phone	802-847-4594
Services Provided	Offers anonymous and confidential HIV testing. Provides treatment for sexually transmitted infections. Provides full-service medical care for persons diagnosed with HIV infection. Counseling and follow-up for sexual assault victims being treated to prevent HIV transmission.
Organization	Pride Center of Vermont
Address	255 S. Champlain St, Suite 12, Burlington, VT 05401
Phone	802-860-7812; 802-863-003
Organization	Vermont CARES
Address	187 Saint Paul St., Burlington, VT 05401
Phone	802-863-2437; 800-649-2437 (toll-free); 802-371-6222 (Montpelier); 802-775-5884 (Rutland); 802-749-9061 (St. Johnsbury)
Fax	802-864-7730
Email	peter@vtcares.org
Website	vtcares.org
Population Served	Vermonters with HIV
Services Provided	Offers community education; prevention; direct services to improve quality of life, create compassionate communities and prevent spread of HIV; all services are free and tailored to each person's unique needs. Residential program; counseling; peer outreach, advocacy, women's program.
Organization	Vermont Department of Health
Address	108 Cherry Street, Burlington VT 05401
Hotlines	800-464-4343 (VT)
Phone	802-863-7200, 800-319-3141 (TTY)
Fax	802-865-7754
Population Served	Vermonters sexually at risk.
Services Provided	Provides information on sexually transmitted diseases, transmission and risk factors; testing; information on confidential and anonymous HIV testing sites.

Alcohol & Substance Abuse

Organization	Alcoholics Anonymous
Address	P.O. Box 1210, Bennington, VT 05201
Phone	802-447-1285; 802-257-5801
Website	aavt.org
Services Provided	Support groups for recovering alcoholics.
Organization	DayOne at University of Vermont Medical Center
Address	3rd Floor, 1 South Prospect Street, Burlington. VT 05401
Phone	802-847-3333
Services Provided	Offers outpatient treatment for substance use and co-occurring disorders. Provides screening, assessment, treatment and referral for addictions, utilizing master-level clinicians and an addiction psychiatrist, an Intensive Outpatient Program (IOP), group and individual counseling, psychiatric services and psychopharmacology.
Organization	Drug Abuse Hotline
Hotline	800-821-4357
Organization	Jenna' Promise
Contact	Dawn Tatro, Director
Phone	802-343-8741
Address	PO Box 575, Johnson, VT 05656
Email	info@jennaapromise.org
Website	jennaspromise.org
Services Provided	An organization dedicated to the pursuit of substance use prevention. It will endeavor to help organizations which use evidence-based methods to help people that are suffering from substance use disorder as well as assisting thier families through the treatment and wellness process. Includes JP Rae of Hope Sober Home, a 6-bed facility for women in recovery. Financial assistance available.
Organization	Recovery House VT
Phone	802-446-2640
Address	98 Church Street Wallingford, VT 05773
Email	info@recvoeryhousevt.org
Website	recoveryhousevt.org
Services Provided	Provide person-centered, evidenced based, individualized treatment plans designed to give clients the tools necessary to maintain a substance free lifestyle within a framework of community-based supports.Includes Grace House, a low intensity residential treatment unit aimed at providing continued care for those struggling to maintain sobriety outside of a 24/7 treatment setting and Serenity House, a facility for both detoxification and treatment services with onsite counselors to help residents build long lasting treatment plans and strategies.

Organization	Brattleboro Retreat
Contact	Linda Rossi, MPA, Interim CEO: 802-257-7785
Phone	802-258-3737; Patient Advocate: 802-258-6118
Address	1 Anna Marsh Ln, Brattleboro, VT 05301
Website	brattlebororetreat.org
Services Provided	The Brattleboro Retreat provides specialized diagnosis and treatment services for children, adolescents, and adults suffering from a wide range of psychiatric and addiction challenges.
Organization	Central Vermont Substance Abuse Services (CVSAS)
Phone	802-223-4156
Address	100 Hospitality Drive, Berlin, VT 05602
Website	vtaddictionservices.org
Services Provided	CVSAS is the designated substance abuse service agency providing effective alcohol and other drug outpatient and intensive treatment services for the Greater Washington County area.
Organization	Institute for Trauma Recovery and Resiliency
Phone	(802) 661-4376
Address	162 Hegeman Ave, Colchester, VT 05446
Services Provided	Intensive Outpatient Program Services, Community Mental Health Training, Consultation Services for Substance Use and Mental Health Agencies
Organization	Rutland Mental Health Services
Phone	802-775-1000
Services Provided	Provides an array of mental health and substance abuse treatment services in the Rutland, Vermont area. Professional staff available 24 hours per day, 7 days per week for phone or face-to-face crisis intervention.
Organization	Turning Point Centers (State-Wide)
Phone	802-861-3150; 802-773-6010 (Rutland); 802-442-9700 (Bennington); 802-479-7373 (Barre); 802-388-4249 (Addison County)
Address	179 S. Winooski Ave., Burlington, VT 05401; 141 State St., Rutland, VT 05701; 160 Benmont Ave, Suite C481, Bennington, VT 05201 489 N. Main St. Barre, VT 05641 54 A Creek Rd, Middlebury, VT 05753
Website	turningpointcenters.com
Services Provided	The Turning Point Centers of Vermont provides space for peer-to-peer recovery activities, fellowship, events, games, fitness, stress management, recovery related programs, various 12-step meetings, and 1-on-1 Recovery Coaching. There are various Turning Point Center locations throughout Vermont.

Organization	Valley Vista
Phone	802-222-5201
Address	23 Upper Plain, Bradford, VT 05033 1 Alden Pl, Vergennes, VT 05491
Email	admissions@vvista.net
Website	vvista.net
Services Provided	Valley Vista is an 80 bed Alcohol and Chemical Dependency Treatment Center, offering comprehensive services for men, women, adolescents, and their families.
Organization	Adult and Teen Challenge VT
Contact	Richard Welch, Sr. Director: rwelch@tcvermont.org Melissa Olivera, Assitant Director
Phone	802-635-7807
Address	1296 Collins Hill Rd, Johnson, VT 05656
Website	tcvermont.org
Organization	Howard Center
Hotline	802-488-7777
Contact	Catarina Campbell, Director of Diversity, Equity, and Inclusion
Phone	802-488-6000
Fax	802-488-6901
Address	208 Flynn Ave. Ste 3 J, Burlington, VT 05401
Website	howardcenter.org
Services Provided	We help people and communities thrive by providing supports and services to address mental health, substance use, and developmental needs.
Organization	First Step Recovery House
Contact	Ashley Cross, Director: 802-497-7854
Phone	802-355-3797
Address	1174 North Ave., Burlington, VT 05408
Website	firststeprecoveryhouseinc.org
Services Provided	Providing people who suffer from alcohol and drug addiction housing to further develop their recovery. Providing a safe and structured environment along with group and community meetings we can help to sustain and individual's recovery through personal and spiritual growth.
Organization	Second Wind Foundation - Upper Valley Turning Point
Phone	802-295-5206
Address	200 Olcott Drive, White River Junction, VT 05001
Website	uppervalleyturningpoint.org
Services Provided	Providing a safe, substance-free environment for people in recovery from substance use disorder and other addictive behavior with two transitional residences for those in the early stages of recovery. Adult females/Medicare/Medicaid/Private Insurance/Self-pay.

Organization	Second Growth
Phone	802-295-9800
Address	205 Billings Farm Rd., Building 1, White River Junction, VT 05001
Website	secondgrowth.org
Services Provided	Second Growth's mission is to reduce substance abuse and violence for adolescents. We work in schools and in the community to provide training, individual counseling, group support, and prevention education for young people.
Organization	Phoenix House
Phone	888-392-7867 (toll-free); 401-441-6107
Email	accessphne@.phoenixhousene.org
Website	phoenixhousene.org
Services Provided	Every day, our courageous patients and expert staff work together to fight addiction and related mental health disorders. Since no two people are the same, we believe no two treatments plans should be identical. We tailor care to meet individual needs, taking into account biological, social, and psychological factors. RISE PROGRAMS: • Brattleboro Women's RISE The only women's RISE facility in Vermont is located on the beautiful Winston Prouty campus in Brattleboro, with access to numerous outdoor recreational activities, including picturesque hiking trails. • Brattleboro Men's RISE The first and largest of the RISE facilities, serving up to 24 adult men at a homlike location on Western Avenue. • Burlington Men's RISE Located in beautiful downtown Burlington near Church Street, the Burlington RISE provides transitional living for men in the northern part of the state.
Organization	River Rock Treatment
Phone	888-308-2624 (toll-free)
Address	125 College St., 5th Floor, Burlington, VT 05401
Email	info@riverrocktreatment.com
Website	riverrocktreatment.com
Services Provided	River Rock Treatment is a new beginning for those struggling from substance abuse, mental health, and addiction in the State of Vermont. River Rock is the only private outpatient treatment center currently in Vermont. Our staff is highly experienced and qualified in evidence-based trauma informed care practices that are the foundation of the program.
Organization	The Tobacco Cessation Program at University of Vermont Medical Center
Phone	800-784-8669 (toll-free)
Services Provided	Individual, confidential services provided by a trained tobacco treatment specialist, free nicotine replacement (gum, patch, lozenge) to assist in the quitting process.
Website	802quits.org

Organization	Vermont Department of Health – Division of Alcohol and Drug Abuse Programs
Address	108 Cherry Street, Suite 102, P. O. Box 70, Burlington, VT 05401
Phone	802-863-7323; 888-253-8803 (toll-free)
Email	AHS.VDHOLHBurlington@vermont.gov
Services Provided	Provides information and referral for substance abuse issues to help Vermonters prevent and eliminate the problems caused by alcohol and other drug use; offers community and school-based substance abuse programs; maintains 10 regional offices throughout the state; plans, supports and evaluates a comprehensive system in partnership with other public and private organizations to provide education, prevention, intervention, treatment, recovery and research services.

Blind & Visually Impaired

Organization	Department of Disabilities, Aging and Independent Living (DAIL)
Address	HC2 South, 280 State Dr., Waterbury, VT 05671
Phone	802-241-2401
Fax	802-241-0386
Website	dail.vermont.gov
Services Provided	Operates offices statewide to assist blind and visually impaired of all ages, regardless of income; offers a wide range of services and vocational rehabilitation to help Vermonters achieve or maintain fullest economic independence, self-reliance and social integration.

Organization	Vermont Association for the Blind and Visually Impaired
Contact	Steven P. Pouliot, Executive Director
Address	60 Kimball Avenue, South Burlington, VT 05403
Phone	802-863-1358; 800-639-5861 (toll-free)
Fax	802-863-1481
Email	general@vabvi.org
Website	vabvi.org
Services Provided	The Vermont Association for the Blind and Visually Impaired (VABVI), a non-profit organization founded in 1926, is the only private agency to offer Daily Living Skills Training, Orientation and Mobility, Educational Support, Peer Assisted Learning and Support Groups, Training in Adaptive Technology, Recreation and Leisure Activities and Volunteer Services to visually impaired Vermonters. Each year we served hundreds of children from birth to age 22 and adults age 55 and over. Our mission is to enable Vermonters with vision problems, whether blindness or impairments, to achieve and maintain independence.

Child Abuse

Organization	Center for Crime Victim Services
Address	58 South St, Suite 1, Waterbury, VT 05676
Phone	802-241-1250; 800-750-1213 (toll-free VT only)
Organization	Prevent Child Abuse (PCA) VT Programs
Contact	Michelle Richling, Family Support Programs Director: 802-498-0623, mrichling@pcavt.org
Address	P.O. Box 829, Montpelier, VT 05601
Phone	800-CHILDREN (toll-free); 802-229-5724;
Fax	802-223-5567
Email	familysupport@pcavt.org
Website	pcavt.org
Services Provided	Provides parent's helpline; weekly self-help support groups; programs and training on parenting and providing safe environments for children and teens; programs include Shaken Baby Syndrome Prevention Trainings, Sexual Abuse Free Environment for Teens (SAFE-T), understanding and Responding to the Sexual Behavioral of Children and Care for Kids; free resource directory updated annually; <i>Vermont Parents' Home Companion</i> . Also provides the following programs and support groups for parents and families: Circle of Parents: Professionally facilitated peer-led self-help support groups for parents and other caregivers. Nurturing Parenting Programs: Curriculum-based programs that work with the entire family focused on family life skills including healthy communication, discipline, how to have family meetings, developing empathy, preventing child sexual abuse, substance abuse, dealing with anger, etc. Strengthening Families Programs: Evidence-based parenting and life skills training programs designed to improve outcomes for parents with substance use disorders and to prevent substance use in their children. Studies over the years show that, in addition to being very effective in preventing substance use in children, the program also improves family functioning, reduces violence and abuse, and has positive impacts on children's mental health.
Organization	Vermont Center for Prevention & Treatment of Sexual Abuse
Phone	802-241-0440
Population Served	Children, adolescents and adults
Services Provided	Resource and referral service to prevent and treat sexual abuse of children, adolescents and adults.

Organization	Vermont Children's Alliance
Address	P.O. Box 543, Bennington, VT 05201
Phone	(802) 353-1623 (main)
Website	vtchildrensalliance.org
Services Provided	The Vermont Children's Alliance is a non-profit network of children's advocacy centers, all of which are committed to working together to improve the way Vermont supports and responds to victims of child abuse and child sexual abuse. Our Alliance Programs can be found throughout Vermont and currently serve abused children and their families in almost every county.
Organization	Vermont Department for Children and Families Services
Address	280 State Drive, Waterbury, VT 05671
Phone	802-241-2131; 800-649-5285 (after hours emergency services)
Website	dcf.vermont.gov
Population Served	Children
Services Provided	Child Welfare and Youth Justice Division is responsible for child protection, juvenile justice and residential licensing; investigates reports of child abuse; provides treatment or out-of-home care for abused, neglected or delinquent youth.
Organization	Vermont Network Against Domestic and Sexual Violence
Address	P.O. Box 405 Montpelier, VT 05601
Phone	802-223-1302
Website	vtnetwork.org

Children & Families

Organization	American Red Cross, Vermont Chapter
Address	32 N Prospect Street, Burlington, VT 05401
Phone	800-464-6692
Services Provided	Provides a wide range of community services to families including survivor support for disaster victims; HIV support; offers courses in first aid, CPR, babysitting; swimming and life guarding for adults and youth.
Organization	Windsor County Youth Services: House at 20 Mile Stream
Address	756 Main St., Cavendish, VT 05153
Phone	802-226-7500
Organization	Children with Special Healthcare Needs
Address	108 Cherry St., Burlington, VT 05401
Phone	802-863-7333
Organization	Children's Integrated Services (CIS)
Website	https://dcf.vermont.gov/services/cis

Services Provided	Services include: Early Intervention, Specialized Childcare, Early Childhood and Family Mental Health and the Strong Families – Nursing and Family Support. All CIS services share strategies for strengthening families and are closely tied with other supports like DCF, child care and schools. See <i>website for CIS Coordinators by district</i> . dcf.vermont.gov/partners/cis
Organization	Lund Family Center
Address	76 Glen Road, Burlington, VT 05406
Phone	802-864-7467; 800-639-1741 (toll-free)
Email	info@lundvt.org
Website	lundvt.org
Services Provided	Offers broad range of services statewide for pregnant and parenting teens including confidential adoption services, teen pregnancy prevention education programs for schools and youth groups; resource and referral information.
Organization	Reach Up
Phone	800-479-6151
Address	McFarland Office Building, Suite 150, 5 Perry St., Barre, VT 05641 (Barre District Office) 200 Veteran's Memorial Drive, Sutie 6, bennington, VT 05201 (Bennington District Office) 232 Main Street, Second Floor, Brattleboro, VT 05302 (Brattleboro District Office) 119 Pearl Street, John Zampieri State Office Building, Burlington, VT 05401-4405 (Burlington District Office) 118 Prospect Street, White River Junction, VT 05753 (Hartford District Office) 56 South Village Green, Suite 201, Middlebury, VT 05753 (Middlebury District Office) 63 Professional Drive, Suite 4, Morrisville, VT 05661 (Morrisville District Office) 100 Main Street, Suite 240, Newport, VT 05855 (Newport District Office) 320 Asa Bloomer Building, 88 Merchants Row, Rutland, VT 05701 (Rutland District Office) 100 Mineral Street, Suite 201, Springfield, VT 05156 (Springfield District Office) 27 Federal Street, Suite 400, St. Albans, VT 05478 (St. Albans District Office) 1016 US Route 5, Suite 03, St. Johnsbury, Vermont 05819 (St. Johnsbury District Office)
Website	dcf.vermont.gov/benefits/reachup
Services Provided	Economic Sevices Division (ESD) District Offices are open during regular business hours - 7:45 am to 4:35 pm, Monday through Friday. You may visit any District office in person.

Organization	Vermont Family Network
Address	600 Blair Park Road, Suite 240, Williston, VT 05495
Phone	802-876-5315; 800-800-4005 (toll-free)
Fax	802-876-6291
Email	info@vtfn.org
Website	VermontFamilyNetwork.org
Services Provided	Helps families with children with special needs find support from other parents, healthcare professionals, and the communities in which they live.
Organization	Vermont Agency of Human Services - Office of Child Support
Address	280 State Drive, Waterbury, VT 05671
Phone	802-241-0929; 800-786-3214 (toll-free)
Services Provided	Helps Vermonters establish and enforce child support court orders; locates missing parents; ensures the steady flow of economic support to Vermont children.
Organization	Vermont Department for Children and Families - Child Development Division
Address	280 State Drive, Waterbury, VT 05671
Phone	800-649-2642 (toll-free); 802-241-3110
Website	dfc.vermont.gov/cdd
Services Provided	Advocates for children, licenses childcare homes and facilities; provides fee scale subsidy for childcare, protective services and family support childcare; oversees a statewide system that promotes and supports safe, accessible, quality child care for Vermont families.
Organization	Vermont Department for Children and Families - Economic Services Division (formerly PATH)
Address	280 State Drive, HC 1 South, Waterbury, VT 05671
Phone	800-479-6151
Website	dcf.vermont.gov/esd
Services Provided	Promote the social, emotional, physical and economic well-being and the safety of Vermont's children and families through the provision of protective, developmental, therapeutic, probation, economic, and other support services for children and families in partnership with schools, businesses, community leaders, service providers, families, and youths statewide. Oversees the Food Stamp program, Welfare-to-Work (Reach Up), Home Heating Assistance, General and Emergency Assistance, The Essential Person Program (AABD), and Health Care Eligibility (Medicaid).

Organization	Vermont Department for Children and Families - Family Services (formerly SRS)
Address	280 State Drive, HC 1 North, Waterbury, VT 05676
Phone	802-241-2131; 800-649-5285 (child abuse hotline); 800-479-6151 (benefits service center); 800-786-3214 (child support)
Website	dcf.vermont.gov/fds
Services Provided	Administers Juvenile Justice (Woodside, Juvenile Justice Services), Child Welfare Services (Permanency Planning, Residential Licensing, Quality Assurance, Policy and Planning, ICPC/ICJ), a Resources Unit (Foster Care, Residential Services, Transitional Services, Adoption, and Contracted Services), and the Child Safety Unit (ESP, SIU).
Organization	Vermont Department of Health - Division for Children with Special Needs
Address	108 Cherry Street, Burlington, VT 05482
Phone	802-863-7333; 800-660-4427 (voice/TTY)
Website	healthvermont.gov
Population Served	Families and children
Services Provided	Provides evaluation and diagnostic services; offers limited financial assistance to children with chronic or disabling conditions or with developmental problems.
Organization	Vermont Family Network <i>See Disability Services</i>
Organization	VT Federation of Families for Children Mental Health <i>See Counseling of Mental Health</i>
Organization	Prevent Child Abuse Vermont <i>See Child Abuse</i>

Counseling & Mental Health

Organization	Health Care & Rehabilitation Services: Alternatives
Phone	802-885-7280
Organization	Alyssum: Mental Health Crisis Respite
Address	927 Rt. 100 North, Rochester, VT 05767
Phone	802-767-6000
Organization	Collaborative Solutions Corporation
Address	118 Clark Rd, Williamstown, VT 05679 or 1071 VT Route 15, Westford, VT 05694
Phone	802-433-6183

Organization	Day One at University of Vermont Medical Center
Address	3rd Floor, 1 South Prospect Street, Burlington. VT 05401
Phone	802-847-3333
Services Provided	Offers outpatient treatment for substance use and co-occurring disorders. Provides screening, assessment, treatment and referral for addictions, utilizing master-level clinicians and an addiction psychiatrist, an Intensive Outpatient Program (IOP), group and individual counseling, psychiatric services and psychopharmacology.
Organization	Medical Psychology Services
	at the University of Vermont Medical Center
Address	111 Colchester Avenue, Level 4, Burlington, VT 05401
Phone	802-847-3634
Services Provided	Counseling and psychotherapy, with a particular focus on supporting children, adolescents, adults, and families addressing major medical problems.
Organization	National Alliance on Mental Illness Vermont (NAMI-VT)
Address	600 Blair Park Road, Suite 301, Williston VT 05495
Hotline	800-639-6480 (toll-free)
Phone	802-876-7949
Email	info@namivt.org
Website	namivt.org
Population Served	Mentally ill individuals and their families
Services Provided	A member-supported organization whose primary mission is to provide advocacy, public education and support to those who suffer from serious mental illness and their families; concerned citizens and mental health professionals are encouraged to join, whether or not they have an ill family member.
Organization	Seneca Center at University of Vermont Medical Center
Address	1 South Prospect Street, St. Joseph, Level 6, Burlington, VT 05401
Phone	802-847-3333
Fax	802-847-1424
Services Provided	Combined cognitive behavioral therapy and medication management for Mood Disorders and Anxiety Disorders. An intensive Outpatient Program for people who need higher level of services, and a Partial Hospital Program for people who would otherwise require hospital care.
Organization	Vermont Association for Mental Health & Addiction Recovery
Address	100 State Street, Suite 352, Montpelier VT 05602
Email	info@recoveryvermont.org
Website	vamhar.org
Services Provided	Promotes mental health and substance abuse issues.

Organization	The Vermont Center for Children, Youth and Families at the University of Vermont Medical Center
Address	UHC Campus, Arnold 3, 1 South Prospect Burlington, VT 05401
Phone	802-847-4563
Fax	802-847-7998
Website	http://www.med.uvm.edu/vccyf/home
Services Provided	Comprehensive evaluation and treatment of children and adolescents through the Vermont Family Based Approach to improving health and mental health.
Organization	Vermont Department of Mental Health
Address	280 State Drive, NOB 2 North, Waterbury, VT 05671
Phone	802-241-0090; In crisis text "VT" to 741741
Organization	Vermont Federation of Families for Children's Mental Health
Address	P. O. Box 1571, Williston, VT 05495
Phone	802-876-7021; 800-639-6071 (toll-free)
Fax	802-828-2159
Website	vffcmh.org
Services Provided	Parent run organization focused on the needs of children and youth with emotional, behavioral or mental disorders and their families.
Organization	Vermont Psychiatric Survivors
Address	128 Merchants Row, Suite 601-608, Rutland, VT 05701
Phone	800-475-4907 (toll-free) 802-775-6834 (Rutland)

Deaf & Hard Of Hearing

Organization	Deaf Independence Program via Vermont Center of Independent Living
Address	11 East St, Montpelier, VT 05602 (central office)
Phone	802-229-0501
Organization	Deaf Vermonters Advocacy Services
Address	P. O. Box 171, Vernon, VT 05354
Phone	802-461-4707 (videophone/voice) 720-249-0345 (text messaging)
Fax	802-479-9446
Email	rebeccadavis@dvas.org
Website	dvas.org
Services Provided	Provides advocacy for deaf and hard of hearing victims of abuse, as well as information and referral for area agencies; advocates for legal, medical or whatever issues are necessary; provides trainings to Domestic Violence agencies, court personnel, EMTs and police on how to communicate with deaf people.
Organization	ICanConnect Vermont
Address	13 Overlook Drive, Suite 1, Berlin, VT 05641
Phone	877-350-8838
Services	Equipment and devices for indivuals who are deaf or blind.
Organization	Vermont Center for Independent Living
Services	<i>See listing under Disability Services.</i>

Disability Services

Organization	Agency of Human Services - Department of Disabilities, Aging and Independent Living
Address	HC2 South, 280 State Dr, Waterbury, VT 05671
Phone	802-241-2401
Website	dail.vermont.gov
Services Provided	Offers programs to assist older persons, children and adults with disabilities to live as independently as possible.
Organization	Developmental Disabilities Service Division
Address	280 State Dr., HC2, South Waterbury, VT 05671
Phone	802-241-0304
Organization	Disability Determination Services
Address	93 Pilgrim Park Rd, Suite 6, Waterbury, VT 05676
Phone	802-241-2463

Organization	Disability Rights Vermont
Address	141 Main Street, Suite 7, Montpelier, VT 05602
Phone	802-229-1355; 800-834-7890 (toll-free)
Fax	802-229-1359
Website	DisabilityRightsVT.org
Services Provided	A statewide agency dedicated to defending and advancing the rights of people with disabilities and mental health issues. Advocacy, legal services, and support for crime victims with disabilities by phone or in person. Services are free and confidential.
Organization	Vermont Center for Independent Living
Address	11 East State Street, Montpelier, VT 05602
Phone	802-229-0501; 800-639-1522 (toll-free); 802-662-1153 (Videophone)
Fax	802-229-0503
Email	info@vcil.org
Website	vcil.org
Services Provided	Provides advocacy counseling for Vermont residents with disabilities, including one-on-one support; counsels on how to problem solve and enhance the ability to advocate; provides Meals on Wheels, the Home Access Program and other services.

Domestic & Sexual Violence

Organization	Domestic Violence
Hotline	800-799-7233 (national); 802-787-3224
Organization	Love is Respect: Teen Dating Abuse
Phone	866-331-9474
Organization	Military Sexual Trauma
Contact	Rebecca Robinson, LMHC, MST Coordinator
Address	VA Medical Center, 215 North Main St, White River Junction, VT
Phone	802-295-9363; 866-687-8387, ext. 5766 (toll-free)
Services Provided	Point of contact in Vermont VA area of service for assistance with eligibility concerns, facilitation to treatment and other benefits for men and women survivors of sexual harassment/assault during military service.

Organization Safe at Home Program
Address P.O. Box 1568, Montpelier, VT 05601-1568

Hotline 800-489-7273

Phone 802-828-0586; 800-439-8683 (VT only)

Email safeathome@sec.state.vt.us

Website sec.state.vt.us/safe-at-home/Contactus.aspx

Services Provided The Safe at Home Program is part of an overall safety plan for victims of domestic violence, sexual assault and stalking (and their children). Participants includes those who live in a location unknown to the abuser. The program provides participants with a substitute mailing address to be used as their legal residence, work and/or school address. First-class mail is sent to a substitute post office box, where it is then forward, at no cost, by the Safe at Home program to the participant's confidential location. The program provides a substitute address so abusers cannot locate victims through the public record system (i.e., voter registration, motor vehicle records, marriage or birth records.) The program also permits participants to vote in their districts as "blind ballot" absentee voters. You may apply to the program by contacting a domestic violence/sexual assault program in your community. Please call Safe at Home or check our website for a listing of advocates in the program.

Organization Spectrum Youth & Family Services
Address 177 Pearl Street, Burlington, VT 05401

Phone 802-864-7423

Email info@spectrumvt.org

Website spectrumvt.org

Services Provided Programs for youth ages 14-24; Drop-In Center, Shelter, Transitional Housing, Mental Health and Substance Abuse Counseling, Case Management.

Organization Vermont Adult Protective Services
Phone 800-564-1612; 802-241-0345

Organization Vermont Center for Prevention & Treatment of Sexual Abuse
Address 280 State Drive, Waterbury, VT, 05671

Phone 802-241-0440

Services Provided Resource and referral service to prevent and treat sexual abuse of children, adolescents and adults.

Organization	Vermont National Guard, Sexual Assault Prevention and Response Office
Address	789 National Guard Road, Colchester VT 05446
Phone	802-338-3149
Services Provided	Confidential and Non-Confidential support services to members of the Vermont National Guard and their dependants. Services include reporting options within the Vermont National Guard, Victim advocacy services, assistance throughout the medical process - to include line of duty determinations, and referrals to chaplains, medical providers, law enforcement, behavioral health resources, and specific military sexual assault resources.
Organization	Vermont Network Against Domestic and Sexual Violence
Address	P. O. Box 405, Montpelier, VT 05601
Phone	802-223-1302
Fax	802-223-6943
Website	vtnetwork.org
Services Provided	A network of 14 rape crisis and battered women’s organizations statewide whose mission is to end the abuse of women and children; provides victims and survivors of domestic violence and sexual assault with services and referrals including court and legal advocacy; hospital, housing and social service advocacy; shelter; emotional support and counseling; sponsors support groups; conducts community education programs; coordinates public policy, statewide trainings, consultation. <i>See Statewide Resources for list of local programs</i>

Elder Abuse, Eder Fraud & Elder Resources

Organization	Adult Protective Services
Address	HC 2 South, 280 State Drive, Waterbury, VT 05671
Phone	802-871-3317; 800-564-1612 (toll-free)
Website	dlp.vermont.gov/aps
Services Provided	Investigates allegations of domestic, sexual or institutional abuse of people with disabilities over the age of 60 years old.
Organization	Consumer Assistance Program
Phone	800-649-2424
Address	109 State St. Montpelier, VT 05609-1001
Services Provided	Supporting consumers to solve problems with businesses and find appropriate resources. The complaint-handling branch of Vermont Attorney General's Consumer Protection Division that enforces the Consumer Fraud Act; mediates complaints relating to allegedly unfair and deceptive practices related to goods or services purchased, from car repair to mail order.
Organization	Vermont Department of Financial Regulation – Insurance Division
Phone	802-828-3302
Website	https://dfr.vermont.gov/insurance
Services Provided	Protecting consumers against unfair and unlawful insurance business practices.
Organization	Vermont Department of Financial Regulation – Securities Division
Phone	802-828-3420
Website	https://dfr.vermont.gov/securities
Services Provided	Protecting consumers against unfair and unlawful business practices in the areas of securities and personal investments.
Organization	FAST of Vermont
Phone	802-765-2004
Website	fastofvermont.org
Services Provided	Financial abuse specialist team with elder abuse victim advocate
Organization	Federal Trade Commision
Phone	877-FTC-HELP (877-382-4357)
Website	ftc.gov
Organization	National Elder Fraud Hotline
Hotline	833-FRAUD-11 (833-372-8311)
Organization	Seniors Solutions
Address	38 Pleasant St, Springfield, VT 05156
Phone	802-885-2662
Organization	Vermont Social Security Offices
Phone	877-840-5776 (Burlington); 877-505-4542 (Montpelier); 866-690-1944 (Rutland)
Website	ssa.gov

Employee Assistance

Organization	Department of Labor
Address	5 Green Mountain Drive, Montpelier, VT 05602
Phone	802-828-4000
Website	labor.vermont.gov
Services Provided	Job Placement and Training.

Organization	Vermont Employment Agency
Phone	802-448-3957 (South Burlington office); 802-782-8255 (Saint Albans office)
Address	1944 Williston Rd. South Burlington, VT 05403 12 Kingman St. Saint Albans, VT 05478
Website	vtemploymentagency.com
Services Provided	The Vermont Employment Agency provides services to both the employee and the employer by finding, hiring, training, and managing staff in order to adequately support and assist in the development of local Vermont Businesses.

Organization	Individual Career Advancement Network (ICAN)
Website	dcf.vermont.gov/benefits/ican
Services Provided	Eligible if you qualify for 3Squares. Apply through Vermont Department of Children and Families. ICAN can help you: • Gain new job skills and work experience • Work towards industry certification • Learn job-landing skills like resume writing & interviewing • Access the internet, printers, and copiers • Conduct job searches • Connect to employers who are hiring • Find and get ready for the right job • Pay for things like child care, clothes, school supplies, and transportation • Meet your monthly 3SquaresVT work requirement if you have one.

Gender Identity

- Organization

Address

Phone

Email

Website

Services Provided
- Outright Vermont

P.O. Box 5235, 241 N. Winooski Avenue, Burlington, VT 05402

802-865-9677

info@outrightvt.org

outrightvt.org

Fosters sensitivity and understanding of the issues facing lesbian, gay, bisexual, transgender and questioning youth; challenges stereotypes and prejudice through education and outreach; seeks an environment where young people can realize their potential, free from hate and fear; offers weekly support groups and one-on-one discussions; provides free HIV testing; sponsors substance-free events.
- Organization

Address

Phone

Email

Website

Services Provided
- Pride Center of Vermont

See AIDS/HIV Sexually Transmitted Diseases

Hate Crimes & Civil Rights Violations

- Organization

Address

Phone

Email

Website

Services Provided
- American Civil Liberties Union (ACLU)

PO Box 277, Montpelier, VT 05602

802-223-6304

info@acluvt.org

acluvt.org

The ACLU protects and enhances the civil liberties of all Vermonters. Services are free.
- Organization

Address

Phone

Email

Website

Services Provided
- CVOEO Fair Housing Project

255 South Champlain St., Suite #9, Burlington, VT 05401

802-660-3456 ext. 106; 800-287-7971 (toll-free)

fhp@cvoeo.org

vtfairhousing.org

A non-profit community action agency working to eradicate housing discrimination in Vermont through education, outreach and enforcement of fair housing laws; assists victims of discrimination and hate crimes, investigates complaints, and works with attorneys to pursue litigation when necessary; provides information on housing-based hate crimes.
- Organization

Address

Phone

Email

Website

Services Provided
- Vermont Human Rights Commission

12 Baldwin Street, Montpelier, VT 05633

802-828-2480

human.rights@vermont.gov

hrc.vermont.gov

Population Served	Vermonters whose civil rights have been violated
Services Provided	Investigates discrimination claims in areas of housing, state government and public accommodations; helps parties resolve disputes; takes legal action in the courts when necessary; conducts workshops on civil rights issues; provides information and referral services.
Organization	Office of the Attorney General – Civil Rights Unit
Address	109 State Street, Montpelier, VT 05609
Phone	802-828-3657; 888-745-9195 (toll-free)
Fax	802-828-2154
Website	ago.vermont.gov
Services Provided	Assists victims of hate crimes with injunctions and those with employment discrimination complaints; offers hate crime training.

Health & Dental Care

Organization	Blue Cross Blue Shield of Vermont
Address	445 Industrial Ln, Berlin, VT
Phone	800-255-4550; 802-223-6131; 800-535-2227 (TTY/TDD)
Website	bluecrossvt.org
Services Provided	Offers wide range of programs to support families and children including, Eat Smart Vermont, Bear Hugs, Domestic Violence Program, heroin addition support and Youth Improvement Initiatives.
Organization	Dr. Dynasaur (Vermont Health Connect)
Address	280 State Dr, Waterbury, VT 05671
Phone	855-899-9600 (helpline); 802-250-8427
Services Provided	Affordable/Free healthcare coverage for children under 19 of low income working families.
Organization	The Frymoyer Community Health Resource Center at University of Vermont Medical Center
Phone	802-847-8821
Email	frymoyerresourcecenter@uvmhealth.org
Services Provided	Offers access to the most current health information, including free access to online medical journals, databases, and books. Email access available for patients and family members; staff will answer questions via phone and help locate health information.
Organization	The Health Assistance Program at University of Vermont Medical Center

Address	111 Colchester Avenue, I South Prospect Street Campus, Burlington, VT 05401
Phone	888-739-5183 (toll-free); 802-847-6984
Email	healthassistanceprogram@uvmhealth.org
Website	uvmhealth.org/health-wellness/health-assistance-program
Services Provided	Provides assistance with obtaining ongoing healthcare at reduced cost or free, access to affordable medications, medical equipment and supplies. Referrals to community resources and state programs. Staff provides case management regarding health concerns.
Organization	University of Vermont Extension – Migrant Health Programs
Contact	Naomi Wolcott-MacCausland, Migrant Health Programs Lead: 802-503-2078, nwolcott@uvm.edu
Address	327 US Route 302, Suite 1, Barre, VT 05641
Phone	802-656-7626
Website	uvm.edu/extension/agriculture/migrant-health-programs
Services Provided	Provides health care access information, care coordination, interpretation and education.
Population Served	Latino migrant farm workers and their children.

Housing, Tenant, and Transportation Resources

Organization	Cathedral Square Corporation
Address	412 Farrell Street, Suite 100, South Burlington, VT 05403
Phone	802-863-2224; 800-253-0191 (TTY/TTD)
Fax	802-863-6661
Email	info@cathedralsquare.org
Website	cathedralsquare.org
Services Provided	Nonprofit providing affordable housing to elders, low income persons and persons with disabilities; serves Addison, Bennington, Caledonia, Chittenden, Franklin, Lamoille, Rutland, Washington, Windham and Windsor counties.
Organization	Green Mountain Transit
Phone	800-223-7287
Organization	Greyhound
Website	greyhound.com
Phone	800-231-2222

Organization	Good News Garage
Address	331 N. Winooski Avenue, Burlington, VT 05401
Phone	802-864-3667, 877-GIVE-AUTO
Fax	802-864-6033
Website	goodnewsgarage.org
Services Provided	Jump Start, a vehicle purchase program for low-income Vermonters, offers cars for about half of their retail value (averaging about \$3,000 per car). This program has a contract with Vermont Reach Up Program; participants in Reach Up should contact their case managers for information. The Ready to Go statewide ride service program is also for low-income Vermonters, providing non-emergency medical transportation to Reach Up and Vocational Rehabilitation participants, and to Medicaid recipients in Chittenden and Franklin Counties.
Organization	Housing Resource Center
Address	95 North Ave., Burlington, VT 05401
Phone	802-861-0110
Organization	Evernorth
Address	100 Bank St, Suite 400, Burlington, VT 05401
Phone	802-863-8424
Fax	802-660-9034
Website	evernorthus.org
Services Provided	Nonprofit syndication and development company creating permanently affordable rental housing for Vermonters through partnerships with local organizations, public agencies and the private sector.
Organization	Vermont Affordable Housing
Address	275 Northgate Rd, Burlington, VT 05408
Phone	802-660-9484
Organization	Vermont State Housing Authority (VSHA)
Address	1 Prospect Street, Montpelier, VT 05602
Phone	802-828-3295; 800-798-3318 (TDD)
Fax	802-828-3248
Email	contact@vsha.org
Website	vsha.org
Services Provided	Provides affordable housing to families in need; pursues opportunities to make housing more accessible and affordable for Vermonters.

Organization	Vermont Tenant's Association
Hotline	802-864-0099; 800-287-7971 (toll-free) (24-hour message service; calls returned 9 pm- 4 pm)
Services Provided	Provides information about tenant's rights under the Vermont Landlord-Tenant law; the publication, "Renting in Vermont", can be ordered by calling above number; does not provide legal representation.

Human Trafficking Services

Organization	Give Way to Freedom
Phone	888-373-7888 (hotline)
Website	givewaytofreedom.org
Services Provided	Advocacy, Care, and Empowerment for Trafficked Persons. Give Way to Freedom, Inc. is a private foundation that promotes awareness of Human Trafficking and support hands on projects that provide care and empowerment for people who have been trafficked.

Organization	Vermont Rapid Response Support System (RRSS)
Phone	211
Services Provided	Ensures emergency support including shelter, transportation, food and other basic needs to victims and potential victims of human trafficking at the earliest possible point after having been identified by a First Responder (such as law enforcement or emergency medical providers). Response Facilitators for the RRSS are trained in trauma-informed support, and equipped with comprehensive resources to assist individuals in understanding their rights and options, providing them their basic needs, and connecting them to longer term support services should they wish to do so.

Organization	Refugee Resettlement
	<i>See page 137</i>

Organization	South Royalton Legal Clinic
	<i>See page 112</i>

Organization	Spectrum
	<i>See page 38</i>

Organization	U.S. Attorney's Office
	<i>See page 47</i>

- Organization
Contact
Phone
Email
Contact
Email
Phone

VT Center for Crime Victim Services
Katie G, Human Trafficking Case Manager, Northern Vermont
802-557-1029
knewell@southburlingtonpolice.org
Megan Clark, Human Trafficking Case Manager, Southern Vermont
Megan.Clark@vermont.gov
802-236-5907
- Services Provided

Available to offer wrap around services to victims of human trafficking or consultation
- Organization

VT Network Against Domestic Violence & Sexual Assault
See page 172
- Organization
Address
Phone
Website

Vermont Worker’s Center
179 s. Winooski Ave., Burlington, VT 05401
802-861-4892
workerscenter.org
- Organization
Address
Phone
Fax

Women’s Freedom Center
Brattleboro, VT
802-254-6954
802-257-1683

Law Enforcement

See Vermont Police Agencies

Legal Assistance

- Organization

American Civil Liberties Union
See Hate Crimes
- Organization
Contact
Address
Phone
Fax
Email

Attorney General's Office
Amy Farr: 802-828-5512
109 State Street, Montpelier, VT 05609
802-828-3171
802-828-2164
ago.info@vermont.gov

Organization	Consumer Assistance Program
Address	109 State St. Montpelier, VT 05609-1001
Phone	802-656-3183; 800-649-2424 (toll-free)
Fax	802-304-1014
Website	AGO.CAP@vermont.gov
Population Served	Victims of consumer fraud
Services Provided	Complaint-handling branch of Vermont Attorney General's Consumer Protection Division that enforces the Consumer Fraud Act; mediates complaints relating to allegedly unfair and deceptive practices related to goods or services purchased, from car repair to mail order.
Organization	Have Justice Will Travel
Address	9580 Vermont Route 113, Vershire, VT 05079
Phone	802-685-7809; 877-496-8100 (toll-free)
Fax	802-685-4663
Email	info@havejusticewilltravel.org
Website	havejusticewilltravel.org
Services Provided	Legal and supportive services for battered, low-income women and their children; innovative, mobile, multi-service program that assists victims of domestic abuse through the legal process.
Organization	Human Rights Commission
	<i>See Hate Crimes & Civil Rights Violations</i>
Organization	South Royalton Legal Clinic
Address	P.O. Box 117, Chelsea Street, South Royalton, VT 05068
Phone	802-831-1500
Fax	802-881-1115
Email	smee@vermontlaw.edu
Services Provided	Provides legal assistance to victims of trafficking in Vermont.
Organization	Vermont Legal Aid
	<i>See Vermont Legal Aid – page 171</i>
Organization	Vermont Volunteer Lawyers Project
Phone	802-863-7153

Refugee & Minority Resources

Organization	AALV Association of Africans Living in Vermont
Address	20 Allen St. 3rd Floor, Burlington, VT 05462
Phone	802-985-3106
Fax	802-881-0521
Website	aalv-vt.org
Services Provided	AALV helps new Americans from all parts of the world gain independence in their new communities through a range of free integrations services, including bridging case management, workforce development, behavioral health awareness, and interpreter service programming. With support from out multicultural, multilingual staff, our clients are able to smoothly transition to living to working in vermont.
Organization	Abenaki Self Help Association
Address	100 Grand Avenue, Swanton, VT 05488
Phone	802-868-6255; 802-868-2559
Organization	Champlain Area National Association for the Advancement of Colored People
Address	P.O. Box 3282, Burlington, VT 05408
Phone	802-489-7755
Organization	The Govenor's Workforce Equality & Diversity Council
Phone	802-522-6635
Organization	Radical Justice and Equality Project at The Peace & Justice Center
Address	60 Lake St, Burlington, VT 05401
Phone	802-863-2345
Organization	South Royalton Legal Clinic/Vermont Immigration Assistance (VIA)
Address	P.O. Box 117, South Royalton, VT 05068
Phone	802-831-1500
Services Provided	Protects the rights of immigrants in domestic violence, human rights, and general civil rights in critical immigration procedures. VIA provides free legal services for low-income immigrants and refugees.

Organization	University of Vermont Extension – Migrant Health Programs
Phone	802-656-7626
Website	uvm.edu/extension/agriculture/migrant-health-programs
Services Provided	Provides health care access information, care coordination, interpretation and education.
Population Served	Latino migrant farm workers and their children.
Organization	Vermont Refugee Resettlement Program A Field Office of US Committee on Refugees and Immigrants (USCRI)
Address	462 Hegemann Ave, Suite #101, Colchester, VT 05446
Phone	802-655-1963
Fax	802-655-4020
Email	vrrp@uscrvt.org
Website	refugees.org/field-office/vermont/
Population Served	Aids documented refugees, immigrants, asylees resettling in Vermont.
Services Provided	Case management; financial assistance; support and settlement services; immigration and family reunification; interpreter and translation services; employment services; English language training and ESL classes for adults and children; volunteer programs; citizenship programs; social adjustment and mental health services; community education. Also both VRRP and the Association of Africans Living in Vermont (AALV) provide spoken language interpretation services.
Organization	Migrant Justice
Address	179 S Winooski Ave #202, Burlington, VT 05401
Phone	802-540-8370
Email	info@migrantjustice.net
Address	migrantjustice.net

Suicide Awareness Resources

Organization	Suicide Prevention Center
Address	28 Vernon St, Suite 319, Brattleboro, VT 05301
Phone	802-254-6590
Organization	American Foundation for Suicide Prevention – Vermont Chapter
Contact	Heather White, Area Director, Western MA and Vermont
Phone	413-387-3770; 800-273-8255 (hotline)
Email	hwhite@afsp.org
Website	afsp.org/chapter/vermont
Services Provided	Offers two support groups per month (Burlington and Montpelier) Library of suicide prevention resources.

Victim Assistance & Advocacy

Organization	Deaf Victims Advocacy Services <i>See Deaf & Hard of Hearing</i>
Organization	Disability Rights Vermont (formerly Vermont Protection and Advocacy)
Address	141 Main Street, Suite 7, Montpelier, VT 05602
Phone	802-229-1355; 800-834-7890 (toll-free)
Services Provided	Private statewide agency dedicated to advancing the rights of people with mental health and disabilities issues; investigates com- plaints of abuse and neglect, including physical and sexual assault, restraint and seclusion, forced treatment, and harassment.
Organization	Human Rights Commission
Address	14-16 Baldwin St, Montpelier, VT 05633
Phone	802-828-1625; 800-416-2010 (VT toll-free)
Fax	802-828-2481
Email	human.rights@vermont.gov
Services Provided	Investigates civil rights discrimination claims in areas of housing, state government and public accommodations; helps parties resolve disputes; takes legal action in the courts when necessary; conducts workshops on civil rights issues; provides information and referral services.

Organization **Victim Services Unit**
Vermont State Police HQ

Contact Kate Brayton, LICSW, Victim Services Director: 802-585-9605
Amy Farr, MSW, Victim Services Specialist: 802-798-9148

Address 45 State Drive. Waterbury, VT 05671

Phone 802-241-5601

Fax 802-241-5551

Email Kathryn.Brayton@Vermont.gov

Services Provided Statewide, on-scene clinical case management services for Vermont State Police in the Major Crime Unit investigations, specializing in homicide, missing persons and cold cases.

Organization **Safe at Home**

See Domestic & Sexual Violence

Organization **VANS (Vermont Automated Notification Service)**

Phone 866-976-8267 (toll-free)

Website vinelink.com

Services Provided When it comes to an offender's status, EVERYONE has the right to know. Free access to information and notifications will allow you to track the custody status of an incarcerated offender. Notifications include release, transfer, escape and parole hearings. A service provided by the Department of Corrections Victim Services Program at 888-810-1847.

Organization **Vermont Center for Crime Victim Services**

Address 58 South Main Street, Suite 1, Waterbury, VT 05676

Phone 802-241-1250; 800-750-1213 (toll-free VT only)

Fax 802-241-4337

Website ccvs.vermont.gov

Services Provided Supports victims of crime; coordinates victim advocacy; Victim Compensation Program provides limited financial assistance to victims of violent crime who have experienced financial loss as a direct result of the crime and have no other means of reimbursement, such as insurance; Victim Assistance Program provides assistance, advocacy and information to crime victims; Victim Advocates guide victims through all aspects of the criminal justice process and acts as liaison with the State's Attorney and other criminal justice agencies; also provides community outreach to educate and increase awareness of crime victims. *See State's Attorney Victim Advocacy section for further services*

Organization **The Vermont Children's Alliance**

Contact Wendy Loomis, Executive Director

Address P.O. Box 543, Bennington, VT 05201

Phone 802-353-1623

Contact Patti Randall, Assistance Director

Phone 802-379-8846

Email contact@vtchildrensalliance.org

Website vtchildrensalliance.org

Women's Health & Pregnancy

Organization	Free Legal Clinic at The CRJC
Address	576 Railroad St. Suite #2, St. Johnsbury, VT 05819
Phone	802-748-2977
Email	office@communityrjc.org
Website	communityrjc.org
Services Provided	1st Monday of the month. Serving the Northeast Kingdom. 6-8 pm. Call for an appointment.
Organization	You First
Address	108 Cherry St, Burlington, VT 05401
Phone	800-508-2222
Website	healthvermont.gov/wellness/you-first
Services Provided	Free program to help anyone with breasts or a cervix and meeting income guidelines to cover the cost of breast and cervical cancer screenings and diagnostic follow-up. Also offering help with navigating the health care system and providing healthy lifestyle perks for members 35-64 such as heart health screenings and benefits such as one-on-one health coaching, fitness memberships, nutrition programs, passes to Vermont's state parks, coupons for local farmers markets, and more.
Organization	Lund Family Center <i>See Children & Families</i>
Organization	Planned Parenthood of Northern New England
Address	1183 Saint Paul Street, Burlington, VT 05401
Phone	802-863-6326; 800-230-7526 (toll-free)
Fax	802-863-4951
Website	ppnne.org
Services Provided	Assists women and families in need of family planning; offers annual exams and pap tests; breast exams and mammography referrals; birth control information and supplies; testing and treatment for urinary and vaginal infections; pregnancy testing; <i>Teen Walk-in Clinic</i> ; adult immunization for flu, hepatitis B and other vaccine preventable diseases. With offices in Burlington and Williston.
Organization	Vermont Commission on Women
Address	126 State Street, 2nd Floor, Montpelier, VT 05633-6801
Phone	802-828-2851; 800-881-1561 (toll-free)
Email	VCW.info@vermont.gov
Website	women.vermont.gov
Services Provided	Healthcare consumer concern line for pregnant women.

Women's Services

Organization	Vermont Department of Health
Address	108 Cherry Street, Burlington, VT 05482
Phone	802-863-7200; 800-464-4343 (toll-free)
Website	healthvermont.gov
Services Provided	Provides a wide range of programs to promote healthy lifestyles and healthy families including Healthy Babies, Kids and Families, Dr. Dynasaur, Ladies First, Healthy Homes, Breast and Cervical Screening Program; immunization; lead screening; Medicaid outreach; alcohol, tobacco education; AIDS and communicable diseases education; programs for children with special needs.

Youth Services

Organization	SafeArt
Address	292 VT 110, PO Box 251, Chelsea, VT
Phone	802-685-3138
Fax	802-685-3138
Email	info@safearart.org
Website	safearart.org
Services Provided	Engages the transformative power of the arts in the prevention and healing of abuse and other trauma, including crimes. SafeArt offers group and individual sessions, unique performances, creative workshops, and leader training, all designed to educate, inspire, and heal people and their communities. Drama, dance, music, poetry and visual arts. No artistic experience necessary.

Organization	Vermont Afterschool
Address	150 Kennedy South Burlington, VT 05403
Phone	802-448-3464
Email	info@vermontafterschool.org

Organization	The Vermont Coalition of Runaway and Homeless Youth Programs (VCRHYP)
Address	652 Granger Rd., Berlin, VT 05641
Phone	802-229-9151
Fax	802-229-2508
Website	vcrhyp.org
Services Provided	VCRHYP is a statewide Coalition of 14 member agencies throughout Vermont that create a safety net for runaway, homeless, and other youth in distress. VCRHYP programs provide runaway and family stabilization services for youth up to age 18, providing youth with 24-hour access to safe, temporary shelter, basic life needs and counseling, family medication and other support services to help stabilize and reunify families. In addition, VCRHYP programs also provide Transitional Living Program services for youth ages 16-22, offering longer term housing supports and access to safe, stable housing options, employment and education supports, and life skills education to help youth achieve self-sufficiency.

Vermont Department of Health Alcohol & Drug Abuse Programs

Substance Abuse Prevention Consultants Community & School Based Substance Abuse Prevention

Barre

Joan Marie Misek (District Director)
McFarland Office Building
5 Perry Street, Suite 250
Barre, VT 05641-4272
Phone 802-497-4807
Fax 802-479-4230
Email joanmarie.misek@vermont.gov

Bennington

Alcohol & Drug Abuse Programs
324 Main Street, Suite 2
Bennington, VT 05201
Phone 802-447-3531
Email ahs.vdhbennington@vermont.gov

Brattleboro

Alcohol & Drug Abuse Programs
232 Main Street
No. Brattleboro, VT 05304
Phone 802-257-2885
Fax 802-257-2850
Email ahs.vdhbrattleboro@vermont.gov

Burlington

Heather Danis (District Director)
Alcohol & Drug Abuse Programs
108 Cherry Street
Burlington, VT 05401
Phone 802-951-0061
Email heather.danis@vermont.gov

Morrisville

Prevention Consultant
Alcohol & Drug Abuse Programs
63 Professional Drive
Morrisville, VT 05661
Phone 802-888-2581; 802-888-7447 (office)
Fax 802-888-2576
Email ahs.vdhadap@vermont.gov

Newport

Jennifer Woolard
Emory Hebard State Office Building,
100 Main Street, Suite 220,
Newport, VT 05855
Phone 802-334-4391
Email jennifer.woolard@state.vt.us

Rutland/Middlebury

Sarah Roy
Alcohol & Drug Abuse Programs
300 Asa Bloomer State Office Building
Rutland, VT 05701
Phone 802-786-5876
Fax 802-786-5180
Email Sarah.Roy@state.vt.us

St. Albans

Mary Pickener
Alcohol & Drug Abuse Programs
20 Houghton Street, Room 312
St. Albans, VT 05478
Phone 802-524-7918
Fax 802-527-5405
Email Mary.Pickener@state.vt.us

St. Johnsbury

Alcohol & Drug Abuse Programs
10 Eastern Avenue, Suite 9
St. Johnsbury, VT 05819
Phone 802-751-0170
Email ahs.vdhjohnsbury@vermont.gov

White River Junction / Springfield

Claudia Marieb
Vermont Department of Health
226 Holiday Drive, Suite 22
White River Jct., VT 05001-2024
Phone 802-295-8835
Fax 802-295-8832
Email Claudia.Marieb@state.vt.us

Area Agencies on Aging

V4A, Vermont's Association of Area Agencies on Aging, is an association of the five area agencies on aging located throughout Vermont. Our mission is to provide advocacy, leadership, and a voice for Vermont's aging network.

Helpline 800-642-5119 (toll-free)

Website vermont4a.org

Vermont's five Area Agencies on Aging are private, non-profit organizations that provide free information, assistance and support for adults age 60 and older (and their family caregivers). Services include senior meals, case management, health insurance counseling, transportation, caregiver support and respite, legal services, assistance with public benefits and other programs that promote the health, safety and wellbeing of older adults. Agency staff work closely with APS investigators, and respond to allegations of self-neglect involving individuals over the age of sixty. Contact them through the Senior Helpline, 800-642-5119, or at the local numbers listed below.

Central Vermont Council on Aging

59 N. Main St, Suite 200

Barre, Vermont 05641

Helpline 800-642-5119

Phone 802-479-0531

Email info@cvcoa.org

Website cvcoa.org

Age Well

875 Roosevelt Highway, Suite 210

Colchester, Vermont 05446

Phone 802-865-0360; 802-876-5065

Website agewellvt.org

Senior Solutions

38 Pleasant Street

Springfield, Vermont 05156

Phone 802-885-2655

Email info@seniorsolutionsvt.org

Website seniorsolutionsvt.org

Northeast Kingdom Council on Aging

481 Summer Street, Suite 101

St. Johnsbury, Vermont 05819

Phone 802-748-5182

Email info@NEKCouncil.org

Website nekccouncil.org

Southwestern Vermont Council on Aging

143 Maple Street

Rutland, Vermont 05701

Phone 802-786-5990

Email infoandassistance@svcoa.net

Website svcoa.org

Attorney General's Office

A Legal Resource for Crime Victims and Survivors

109 State Street

Montpelier, VT 05609-1001

Phone 802-828-3171 (office); 802-828-3171 (TTY/TDD)

Fax 802-828-2154

Email ago.info@vermont.gov

Website ago.vermont.gov

The Criminal Division

The Criminal Division focuses resources on the following areas: homicide, drug trafficking, violent crimes & fraudulent crimes against vulnerable populations, public corruption, crimes involving computers and major environmental crimes. The division also reviews all instances in which a police officer uses deadly force.

Victim Services

The Victim Advocate provides assistance and information to crime victims, including information on the status of the court case, notification of hearings, preparation of victims for depositions and trial, establishing restitution amounts, assistance in filling impact statements, and applications for compensation.

The Medicaid Fraud & Residential Abuse Unit

This unit focuses its resources on patient abuse, which primarily includes the abuse, neglect and exploitation of the elderly and disabled adults and Medicaid provider fraud. The Unit has jurisdiction when the crime occurs in any Medicaid funded facility, including nursing homes or hospitals, or in any Medicaid-funded program or setting, such as in home health care or community care home settings.

Community Action Agencies

BROC Community Action

45 Union Street

Rutland, VT 05701

Phone 802-775-0878; 800-717-2762 (toll-free)

Website broc.org

Capstone Community Action (CCA)

20 Gable Place

Barre, VT 05641

Phone 802-479-1053; 800-639-1053 (Barre); 800-846-9506; 802-728-9506 (Randolph);

800-639-8710; 802-888-7993 (Morrisville); 802-222-5419 (Bradford);

802-496-6900 (Waitsfield)

Website capstonevt.org

Champlain Valley Office of Economic Opportunity, Inc. (CVOEO)

255 S Champlain Street/PO Box 1630

Burlington, VT 05402

Phone 802-862-2771; 800-287-7971 (toll-free)

Website cvoeo.org

North East Kingdom Community Action, Inc. (NEKCA)

70 Main Street/PO Box 346

Newport, VT 05855

Phone 802-334-7316; 800-639-4065 (toll-free); 802-748-6040 (St. Johnsbury);

802-266-7134 (Canaan); 802-723-5276 (Island Pond)

Email info@nekcavt.org

Website nekcavt.org

Southeastern Vermont Community Action, Inc. (SEVCA)

91 Buck Drive

Westminster, VT 05158-9618

Phone 802-722-4575; 800-464-9951 (toll-free);

802-254-2795 | 802-579-1314 (Brattleboro);

802-885-6153 | 802-885-1019 (Springfield);

802-295-5215 (White River Junction)

Email sevca@sevca.org

Website sevca.org

For more information please contact:

VT Agency of Human Services

Office of Economic Opportunity

280 State Drive, NOB2 North

Waterbury, VT 05671

Phone 802-241-0935

Community Restorative Justice Centers

In Vermont, restorative justice panels are held by Community Justice Centers and Court Diversion programs for both adults and youth, and by Balance and Restorative Justice Programs (BARJ) for youth adjudicated in Family Court. There are 20 Community Justice Centers, 14 county-based Diversion programs, and 12 BARJ providers. Law enforcement, state's attorneys (prosecutors), courts and the Department of Corrections may refer people to one of these programs at different points in the criminal justice process - before a person is charged, after the person is charged but not convicted, after the person is convicted, or after the person is released from prison.

Regardless of what level of involvement in the criminal justice system, the Community Justice Centers/Programs, the Court Diversion Programs, and BARJ providers strive to operate based on the following principles.

1. Crime is a violation of people and relationships.

- While crime is a violation of law—an act against the state—the primary concern is the physical, emotional, and social impact crime has on people and relationships.
- Crime harms and affects people—victims, family members, community members, offenders and others—damages relationships, and disrupts peace in the community.

2. Violations create obligations.

- Each situation is complex and creates obligations to repair harm and to put things as right as possible, as defined by all parties.
- Offenders have a responsibility for their actions—to gain insight into how their actions have affected others, to make amends, and to learn ways to avoid future re-offense.
- The community has a responsibility to its members, including supporting victims' needs and offenders' responsibility to make amends for the harm they've caused.

3. Restorative Justice engages victims, offenders, and community members—all those affected by the crime—in an effort to put things right.

- All parties—those affected, those whose actions affected them, and the community—are “provided meaningful opportunities to participate, shape the process, and make decisions.
- Those involved are in the best position to know what it means to put things right for them in their particular situation.
- Victims determine their level of participation in any restorative process.
- Victims have the opportunity to talk about the crime from their perspective, identify how their needs may be best met to make things as right as possible for them, and plan for a safe environment.
- Putting things right includes follow-through and satisfaction with the outcome.

Addison

Addison County Restorative Justice Services
282 Boardman Street (PO Box 881)
Middlebury, VT 05753
Jean Stone, Director
Phone 802-388-3888
Email jean@acrjs.org
Website ACRJS.org

Barre

Greater Barre Community Justice Center
30 Keith Ave., Suite 1
Barre, VT 05641
Jeannie Macleod, Director
Phone 802-476-0276
Email jmacleod@barrecjc.org
Website gbcjc.org

Bennington

Bennington County Center for Restorative Justice
439 Main Street, Suite 2
Bennington, VT 05201
Leitha Cipriano, Director
Phone 802-447-1595
Email Leitha@bcrj.org
Website bcrj.org

Brattleboro

Brattleboro Community Justice Center
32 Walnut Street
Brattleboro, VT 05301
Russell Bradbury-Carlin, Director
Phone 802-257-0361
Email russell.bradburycarlin@youthservices.org
Website brattleborocjc.org

Burlington

Burlington Community Justice Center
200 Church Street
Burlington, VT 05401
Bella Sankareh, Coordinator
Phone 802-865-7155
Website burlingtoncjc.org

Essex

Essex Community Justice Center
137 Iroquois Avenue, Suite 101
Essex Junction, VT 05452 J
Jill Evans, Director
Krista Nunn, Restorative
Re-entry Coordinator
Phone 802-872-7690;
802-876-6793 (Krista Nunn)
Email jill@essex.org
Website essexrjc.org

Hardwick/Caledonia/Orleans

Hardwick Area Community Justice Center
576 Railroad Street, Suite 2
St. Johnsbury, VT 05810
Omara Rivera Vazquez, Director
Phone 802-888-5871
Email orivera-vazquez@communityrjc.org
Website communityrjc.org

Lamoille

Lamoille Restorative Center
221 Main Street, P.O. Box 148
Hyde Park, VT 05655
Heather Hobart, Director
Phone 802-888-5871
Email hhobart@lrcvt.org
Website lrcvt.org

Montpelier

Montpelier Community Justice Center
City Hall, 39 Main Street
Montpelier, VT 05602
Carol Plante, Director
Phone 802-522-5566
Email cplante@montpelier-vt.org
Website montpelier-vt.org/justice_center

Newport

Orleans County Restorative Justice Center
79 Coventry Street, Suite 4A & 4B
Newport, VT 05855
Lynn Gatt
Phone 802-487-9327
Email info@kingdomjustice.org
Website kingdomjustice.org

Rutland

Rutland County Community Justice Center BROCC Community Action

45 Union Street
Rutland, VT 05701
Damien, Director
Phone 802-775-0878
Email dbarnes@brocc.org
Website brocc.org/community-justice-center

South Burlington

South Burlington Community Justice Center

19 Gregory Drive
South Burlington, VT 05403
Lisa Bedinger, Director
Phone 802-846-4215
Email lbedinger@southburlingtonpolice.org
Website sburl.com/cjc

Springfield

Springfield Restorative Justice Center

96 Main Street, Suite 1
Springfield, VT 05156
Phone 802-885-8707
Email springfieldrjc@vermontel.net
Website springfieldrjc.org

St. Albans

Franklin Grand Isle Restorative Justice Center

120 North Main Street
St. Albans, VT 05478
Harmony Bourgeois
Phone 802-524-7006
Email harmony@fgirjc.org
Website fgirjc.org

St. Johnsbury

St. Johnsbury Community Justice Center

576 Railroad St. Suite 2
St. Johnsbury, VT 05819
Omara Rivera Vazquez, Director
Phone 802-888-5871
Email orivera-vazquez@communityrjc.org
Website communityrjc.org

Williston

Williston Community Justice Center

7928 Williston Road
Williston, VT 05495
Cristalee McSweeney, Director
Phone 802-764-1151
Website town.williston.vt.us

Bellows Falls

Greater Falls Community Justice Center

39 Village Square
Bellows Falls, VT 05101
John Ungerleider
Phone 802-518-0302
Email john@gfcjc.org
Website greaterfallsjc.org

Court Diversion Programs



Responding to the needs of crime victims is part of Court Diversion's mission. Court Diversion is a restorative alternative to the court process for individuals charged with a crime in Criminal Division or a delinquency in Family Division. If completed successfully, there is no criminal conviction.

The State's Attorney refers eligible offenders (called 'Diversion participants') to Court Diversion. Diversion participants do not go through the standard court process.

Diversion participants must:

- Accept responsibility for their actions.
- Be willing to take steps to repair harm caused.
- Agree to share relevant case information with the victim.

Victims are informed if their case is referred to Diversion. Diversion gives victims choices around the information they can receive and the degree to which they want to be involved. Victims can receive information on meeting dates with the Diversion participant, status of the case and relevant requirements, and whether the Diversion participant completed the program successfully or was returned to court. Diversion programs want to hear from victims. If victims would like to share how the crime impacted them, they can speak to a case manager, send in a Victim Impact Statement or actively participate in the process to discuss what a Diversion participant must do in order to complete the program. It is important that Diversion Programs have current contact information for each victim. For more information, please visit: vtcourtdiversion.org/information-for-victims

Court Diversion also operates the Youth Substance Abuse Safety Program (underage possession of alcohol or marijuana civil violations) and the Civil DLS Diversion Program. These programs are run by non-profit agencies that receive funding from Vermont's Attorney General to provide the services as well as Pretrial Services. All of the programs are members of the Vermont Association of Court Diversion and Pretrial Services (VACDP). For more information, please visit vtcourtdiversion.org

County Programs:

Addison County Restorative Justice Services	Jean Stone	802-388-3888
Bennington County: Center for Restorative Justice	Leitha Cipriano	802-447-1595
Caledonia & Essex Counties: Northeast Kingdom Youth Services		802-748-8732
Chittenden County: Burlington Community Justice Center		802-865-7155
Franklin-Grand Isle Restorative Justice Center	Harmony Bourgeois	802-527-7006
Lamoille Restorative Center	Heather Hobart	802-888-5871
Orange County Restorative Justice Center		802-685-3172
Orleans County: Northeast Kingdom Community Action		802-334-8224
Rutland County Restorative Justice Center	Damien Bernes	802-775-0878
Washington County Diversion Program		802-479-1900
Windham County: Youth Services		802-257-0361
Windsor County: Valley Court Diversion Programs		802-295-5078

Vermont Association of Court Diversion and Pretrial Services
c/o Willa Farrell, Court Diversion & Pretrial Services Director
Office of the Attorney General

Phone 802-828-1360

Email willa.farrell@vermont.gov

District and Family Courts

District Court is responsible for hearing nearly all criminal cases, some civil cases, civil suspension, fish and wildlife violations, appeals of traffic tickets and municipal ordinance violation decisions.

Family Court is responsible for the divorce actions, other domestic actions (primarily parentage) and post judgment actions filed each year. Most of the post-judgment actions involve attempts by parents to modify or enforce child support, visitation or custody orders.

The Family Court is also responsible for motions to establish, modify or enforce child support; juvenile delinquency cases; cases involving the abuse and neglect of children; cases in which the state seeks to terminate parental rights; and petitions for relief from domestic abuse and other family matters, including how the state should care for persons with mental illness and developmental disabilities.

Addison

District Court

7 Mahady Court
Middlebury, VT 05753
Phone 802-388-7741

Family Court

7 Mahady Court
Middlebury, VT 05753
Phone 802-388-7741

Bennington

District Court

200 Veterans Memorial Drive, Suite 13
Bennington, VT 05201
Phone 802-447-2727

Family Court

207 South St.
Bennington, VT 05201
Phone 802-447-2700

Caledonia

District Court

1126 Main Street, Suite 1
St. Johnsbury, VT 05819
Phone 802-748-6600

Family Court

1126 Main Street, Suite 1
St. Johnsbury, VT 05819
Phone 802-748-6600

Chittenden

District Court

32 Cherry St., Suite 300
Burlington, VT 05401
Phone 802-651-1950

Family Court

32 Cherry St., Suite 303
Burlington, VT 05401
Phone 802-951-1740

Essex

District Court

75 Courthouse Drive
Guildhall, VT 05905
Phone 802-676-3910

Family Court

75 Courthouse Drive
Guildhall, VT 05905
Phone 802-676-3910

Franklin

District Court

17 Church Street
St. Albans, VT 05478
Phone 802-524-7993

Family Court

36 Lake St.
St. Albans, VT 05478
Phone 802-524-7997

800-540-9990

**Statewide 24-hour toll-free number to reach Family Court
in your county to obtain a Relief from Abuse Order**

Grand Isle

District Court

Grand Isle Court House
P.O. Box 7
North Hero, VT 05474
Phone 802-372-8350

Family Court

P.O. Box 7
North Hero, VT 05474
Phone 802-372-8350

Lamoille

District Court

154 Main Street
Hyde Park, VT 05655
Phone 802-888-3887

Family Court

154 Main Street
Hyde Park, VT 05655
Phone 802-888-3887

Orange

District Court

5 Court St.
Chelsea, VT 05038
Phone 802-685-4610

Family Court

5 Court St.
Chelsea, VT 05038
Phone 802-685-4610

Orleans

District Court

217 Main St.
Newport, VT 05855
Phone 802-334-3325

Family Court

247 Main St.
Newport, VT 05855
Phone 802-334-3305

Rutland

District Court

83 Center St
Rutland, VT 05701
802-786-5880; 802-775-4394

Family Court

9 Merchants Road
Rutland 05701
Phone 802-786-5856

Washington

District Court

65 State St
Barre, VT 05641
Phone 802-828-2091

Family Court

255 N. Main St., Suite 1
Barre, VT 05641
Phone 802-479-4205

Windham

District Court

7 Court St
Newfane, VT 05345
Phone 802-365-7979

Family Court

30 Putney Road, Suite 1
Brattleboro, VT 05301
Phone 802-257-2830

Windsor

District Court

82 Railroad Row
White River Junction, VT 05001
Phone 802-295-8865

Family Court

82 Railroad Row
White River Junction, VT 05001
Phone 802-295-8865;
802-241-0877

Vermont Department for Children and Families Domestic Violence Unit

State Office Complex, Waterbury

Phone 802-241-0877; 802-793-4767

Email Ellie.Breitmaier@vermont.gov

Website dcf.vermont.gov/fsd/resources/dv

The Domestic Violence Unit of the VT Department for Children and Families (DCF) offers consultation and advocacy to families and service providers when there are concerns about domestic violence and child maltreatment within the same family. They assist in identifying domestic violence within child abuse cases, assess the safety of child and adult victims, and intervene to increase the safety and support of those victims. They accept referrals from local community programs, other advocates, counselors, and service users. Cases do not have to involve DCF to be referred to the DV Unit.

Free Health Clinics

Bennington Free Clinic

601 Main Street
Bennington, VT 05201
Phone 802-447-3700
Email bennfreeclinic@gmail.com
Hours Thursdays, 6 - 9 PM

Gifford Medical Center

44 South Main Street
Randolph, VT 05060
Phone 802-728-7000; 802-728-2323
Email affordablecare@giffordmed.org

Good Neighbor Health Clinic & Red Logan Dental

70 North Main Street
White River Junction, VT 05001
Phone 802-295-1868 (medical);
802-295-7573 (dental)
Email medical@goodnhc.org
Website dental@goodnhc.org

Mt Ascutney Hospital and Health Center - Windsor Community Health Clinic

289 Country Road
Windsor, VT 05089
Phone 802-674-7155
Hours Monday to Friday, 8:30am - 3:30pm

People's Health and Wellness Clinic

553 N. Main St.
Barre, VT 05641
Clinic Open Monday and Thursday
evenings 5:30 to 8:30 pm
Phone 802-479-1229
Email phwc@sover.net
Hours Monday through Thursday, 9:00 pm to 5:00 pm
Call for an appointment.

The Open Door Clinic Middlebury

Phone 802-388-0137
100 Porter Drive
Middlebury, VT 05753
Hours Tuesday evenings 6:00 pm to 9:00 pm
Website opendoormidd.org

Vergennes

10 North Street
Little City Family Practice
Vergennes, VT 05491
Phone 802-388-0137; 802-989-6872
Email odc@opendoormidd.org
Hours Every other Thursday evening,
6:00 pm to 9:00 pm
Website ooendoormidd.org

**Rutland Free Clinic -
Medical & Dental Clinics**

145 State St.
Rutland, VT 05701
Phone 802-775-1360
Email pskhealthshare@yahoo.com
*Appointment required. Rutland Free
Clinic does not offer emergency services.*

**University of Vermont Medical Center -
Community Health Improvement**

128 Lakeside Avenue, Suite 106
Burlington, VT
(Appointments Preferred)
Phone 802-847-6984
Email HealthAssistanceProgram@
Website vtmednet.org
Hours 8:00 am - 5:30 pm Monday to Friday

Valley Health Connections

268 River Street
Springfield, VT 05156
Phone 802-855-1616
Hours 9 am - 4 pm, Monday - Friday
Email valleyhealth@vermontel.net

Hospitals

Brattleboro Memorial Hospital

17 Belmont Avenue
Brattleboro, VT 05301
Phone 802-257-0341
Website bmhvt.org

Brattleboro Retreat

1 Anna Marsh Lane, PO Box 803
Brattleboro, VT 05301
Phone 802-257-7785
Website brattlebororetreat.org

Central Vermont Medical Center*

130 Fisher Rd., PO Box 547
Berlin, VT 05602
Phone 802-371-4100
Website cvmc.org

Copley Hospital *

528 Washington Highway
Morrisville, VT 05661
Phone 802-888-4231
Website copleyvt.org

University of Vermont Medical Center

111 Colchester Avenue
Burlington, VT 05401
Phone 802-847-0000
Website uvmhealth.org/MedCenter

Gifford Medical Center*

44 South Main Street
Randolph, VT 05060
Phone 802-728-7000
Website giffordhealthcare.org

Grace Cottage Hospital*

185 Grafton Road
Townshend, VT 05353-0216
Phone 802-365-7357
Website gracecottage.org

Mt. Ascutney Hospital and Health Center

289 County Road
Windsor VT 05089
Phone 802-674-6711; 802-674-7213
Website mtascutneyhospital.org

North Country Hospital*

189 Prouty Drive
Newport, VT 05855
Phone 802-334-7331
Website nchsi.org

Northeastern VT Regional Hospital*

1315 Hospital Drive, P. O. Box 905
St. Johnsbury, VT 05819
Phone 802-748-8141
Website nvrh.org

Northwestern Medical Center*

133 Fairfield Street
St. Albans, VT 05478
Phone 802-524-5911; 800-696-0321
Website northwesternmedicalcenter.org

Porter Medical Center*

115 Porter Drive
Middlebury, VT 05753
Phone 802-388-4701
Website portermedical.org

Rutland Regional Medical Center*

160 Allen Street
Rutland, VT 05701
Phone 802-775-7111
Website rrmc.org

Southwestern VT Medical Center*

100 Hospital Drive
Bennington, VT 05201
Phone 802-442-6361
Website svhealthcare.org

Springfield Hospital*

25 Ridgewood Rd., PO Box 2003
Springfield VT 05156
Phone 802-885-2151
Website springfieldhospital.org

White River Junction VA Medical Center

163 Veterans Drive
White River Jct., VT 05001
Phone 802-295-9363
Website whiteriver.va.gov

*Sexual Assault Nurse Examiner Program (SANE) – Advocacy for Victims of Sexual Assault

The Sexual Assault Nurse Examiner program provides specially trained nurse examiners to care for and assist the victims of sexual assault through the examination process. A focus of SANE is to increase community awareness and education regarding sexual assault issues.

Housing Authorities

To assist Vermonters in need of safe, clean, affordable housing.

Vermont State Housing Authority

1 Prospect Street
Montpelier, VT 05602-3556
Phone 802-828-3295; 800-798-3118 (TDD)
Fax 802-828-3248
Website vsha.org

Barre Housing Authority

30 Washington St, #1
Barre, VT 05641-4529
Phone 802-476-3185
Fax 802-476-3113
Email dianna@barrehousing.org

Bennington Housing Authority

22 Willow Road
Bennington, VT 05201
Phone 802-442-8000
Fax 802-442-7301
Email info@benningtonhousingauthority.org

Brattleboro Housing Authority

224 Melrose St.
Brattleboro, VT 05301
Phone 802-254-6071
Fax 802-254-5590
Email bhp@brattleborohousing.org

Burlington Housing Authority

65 Main St.
Burlington, VT 05401
Phone 802-864-0538
Fax 802-658-1286
Website burlingtonhousing.org

Montpelier Housing Authority

155 Main Street
Montpelier, VT 05602
Phone 802-229-9232

Rutland Housing Authority

5 Tremont Street
Rutland, VT 05701
Phone 802-775-2926
Email Info@rhavt.org

St. Albans City Housing Authority

48 Lower Newton Street
St. Albans, VT 05478
Phone 802-527-1490

Springfield Housing Authority

80 Main Street
Springfield, VT 05156
Phone 802-885-4905
Fax 802-885-5857

Winooski Housing Authority

83 Barlow Street
Winooski, VT 05404
Phone 802-655-2360
Fax 802-655-5540
Website winooskihousing.org

Interpreter Referral Services

Please note: There is a fee for securing interpreters and for interpretation and translation services. Interpreters charge by the hour and for travel/mileage for on-site interpretation. Translation of documents can be done electronically.

Vermont Interpreting and Translation Services

Phone 802-636-7827

Foreign language interpretation and translation

Association of Africans Living in Vermont and AALVInterpret

20 Allen St. #3

Burlington, VT 05401

Phone 802-985-3106

AALVInterpret

Email aalvinterpret@yahoo.com

Website aalv-vt.org

Provides language-appropriate referrals and case management, among other services, for those who have a link to the African Continent. The case team can support those who have been victims of crime or need support with the legal system. The Association of Africans Living in Vermont (AALV) also runs an interpreting service, AALVInterpret, which provides interpretation in African Languages, French, and others.

Interpreting and translation services for African languages, plus French, Bosnian, and others.

Law Enforcement (Sherrifs & Local Police)

Dial 911 in an Emergency

Addison County Sheriff's Office

35 Court Street
Middlebury, VT 05753
Phone 802-388-2981
Fax 802-388-2249

Bennington County Sheriff's Office

811 US Rte 7 South, P.O. Box 4207
Bennington, VT 05201
Phone 802-442-4900
Fax 802-442-7282

Caledonia County Sheriff's Office

1126 Main St Suite 2
St. Johnsbury VT 05819
Phone 802-748-6666
Fax 802-748-1684

Chittenden County Sheriff's Office

70 Ethan Allen Drive, P.O. Box 1426
South Burlington, VT 05402-1426
Phone 802-863-4341
Fax 802-863-7445

Essex County Sheriff's Office

91 Courthouse Drive
Guildhall, VT 05905
Phone 802-676-3500
Fax 802-676-3400

Franklin County Sheriff's Office

387 Lake Rd, P.O. Box 367
St. Albans, VT 05478-0367
Phone 802-524-2121
Fax 802-524-7947

Grand Isle County Sheriff's Office

P.O. Box 168
North Hero, VT 05474
Phone 802-372-4482
Fax 802-372-5771

Lamoille County Sheriff's Office

962 Commonwealth Ave, P.O. Box 96
Hyde Park, VT 05655-0096
Phone 802-888-3502
Fax 802-888-2562

Orange County Sheriff's Office

11 VT RT 113
Chelsea, VT 05038
Phone 802-685-4875
Fax 802-685-3204

Orleans County Sheriff's Office

5578 US Rte 5, P.O. Box 355
Derby, VT 05855
Phone 802-334-3333
Fax 802-334-3307

Rutland County Sheriff's Office

108 Wales Street, P.O. Box 303
Rutland, VT 05702
Phone 802-775-8002
Fax 802-775-1794

Washington County Sheriff's Office

10 Elm Street, P.O. Box 678
Montpelier, VT 05601
Phone 802-223-3001
Fax 802-828-3611

Windham County Sheriff's Office

11 Jail Street, P.O. Box 266
Newfane, VT 05345
Phone 802-365-4942
Fax 802-365-4945

Windsor County Sheriff's Office

62 Pleasant Street, P.O. Box 478
Woodstock, VT 05091
Phone 802-457-2331
Fax 802-457-5215

Barre City Police Department

15 4th Street
Barre, VT 05641
Phone 802-476-6613
Fax 802-476-0249

Barre Town Police Department

149 Websterville Road
Municipal Building
Websterville, VT 05678
Phone 802-479-0509 (8 am - 4 pm)
802-479-0508 (after hours)
Fax 802-479-9332

Bellows Falls Police Department

170 Rockingham St.
Bellows Falls, VT 05101-0063
Phone 802-463-1234
Fax 802-463-4574

Bennington Police Department

118 South Street
Bennington, VT 05201-1563
Phone 802-442-1030
Fax 802-442-1067

Berlin Police Department

108 Shed Road
Berlin, VT 05602
Phone 802-223-4401
Fax 802-223-4402

Bradford Police Department

172 North Main St., P.O. Box 339
Bradford, VT 05033
Phone 802-222-4727
Fax 802-222-3520

Brandon Police Department

49 Center St.
Brandon, VT 05733
Phone 802-247-3635
Fax 802-247-5481

Brattleboro Police Department

62 Black Mountain Rd
Brattleboro, VT 05301
Phone 802-257-7950
Fax 802-257-2303

Brighton Police Department

825 Railroad St
Island Pond, VT 05846
Phone 802-334-8881

Bristol Police Department

1 South St, P.O. Box 249
Bristol, VT 05443-0249
Phone 802-453-2533
Fax 802-453-5188

Burlington Police Dept.

Mary McAllister
One North Ave.
Burlington, VT 05401
Phone 802-658-2704, ext. 2392
Fax 802-865-7579
Email mmcallister@bpdvt.org

Canaan Police Department

318 Christian Hill Road, P.O. Box 15
Canaan, VT 05903
Phone 802-266-9619
Fax 802-266-8253

Castleton Police Department

573 Main Street
Castleton, VT 05735
Phone 802-468-5012
Fax 802-468-5482

Chester Police Department

556 Elm St
Chester, VT 05143-0370
Phone 802-875-2035
Fax 802-875-2036

Colchester Police Department

835 Blakely Rd
Colchester, VT 05446-0037
Phone 802-246-5555
Fax 802-264-5561

Dover Police Department

264 Rt. 100, P.O. Box 124
West Dover, VT 05356-0124
Phone 802-464-2020
Fax 802-464-8915

Essex Police Department

145 Maple St
Essex Junction, VT 05452
Phone 802-878-8331
Fax 802-878-1340

Fair Haven Police Department

3 North Park Place
Fair Haven, VT 05743
Phone 802-265-7839
Fax 802-265-8293

Fairlee Police Department

75 Town Common Rd, P.O. Box 95
Fairlee, VT 05045
Phone 802-522-8468
Fax 802-222-3581

Hardwick-Greensboro Police Dept.

56 High Street, P.O. Box 447
Hardwick, VT 05843
Phone 802-472-5475
Fax 802-472-6865

Hartford Police Department

812 V. A. Cutoff Road
White River Junction, VT 05001-3331
Phone 802-295-9425
Fax 802-295-5146

Hinesburg Police Department

10322 Rt 116, P.O. Box 1
Hinesburg, VT 05461
Phone 802-482-3397
Fax 802-482-3448

Killington Department

2706 River Road
Killington, VT 05751
Phone 802-422-3200
Fax 802-422-3030

Ludlow Police Department

P.O. Box 359
Ludlow, VT 05149
Phone 802-228-4411
Fax 802-228-5505

Lyndonville Police Department

P.O. Box 167
Lyndonville, VT 05851
Phone 802-626-1271
Fax 802-626-1274

Manchester Police Department

6039 Main Street
Manchester, VT 05255-0909
Phone 802-362-2121
Fax 362-0202

Middlebury Police Department

1 Lucius Shaw Lane
Middlebury, VT 05753
Phone 802-388-3191
Fax 388-4363

Milton Police Department

37 Bombardier Road
Milton, VT 05468
Phone 802-893-6171
Fax 802-893-6032

Montpelier Police Department

1 Pitkin Court
Montpelier, VT 05602
Phone 802-223-3445
Fax 802-223-9518

Morristown Police Department

P.O. Box 665
121 Lower Main Street
Morrisville, VT 05661
Phone 802-888-4211
Fax 802-888-4044

Mount Tabor Police Department

P. O. Box 245
Mt Tabor, VT 05739
Phone 802-293-5282
Fax 802-293-5287

Newport Police Department

222 Main Street
Newport, VT 05855
Phone 802-334-6733
Fax 334-2818

Northfield Police Department

51 South Main Street
Northfield, VT 05663
Phone 802-485-9181
Fax 802-485-4188

Norwich Police Department

P.O. Box 311
Norwich VT 05055
Phone 802-649-1460
Fax 802-649-1775

Pittsford Police Department

426 Plans Road
Pittsford, VT 05763
Phone 802-483-6580
Fax 802-483-0037

Randolph Police Department

6 Salisbury Street
Randolph, VT 05060
Phone 802-728-3737
Fax 802-728-2512

Richmond Police Department

P.O. Box 285
Richmond, VT 05477
Phone 802-434-2156
Fax 802-434-5570

Royalton Police Department

2460 VT Rt. 14, P.O. Box 44
South Royalton, VT 05068
Phone 802-763-7776
Fax 802-763-7711

Rutland City Police Department

108 Wales Street
Rutland, VT 05701
Phone 802-773-1816

Rutland Town Police Department

181 Business Rt. 4
P.O. Box 255
Rutland, VT 05736
Phone 802-236-7767
Fax 802-773-7295

St. Albans Police Department

30 Lower Welden Street
St. Albans VT 05478
Phone 802-524-2166
Fax 802-527-7778

St. Johnsbury Police Department

1187 Main Street, Suite 1
St. Johnsbury, VT 05819
Phone 802-748-2314
Fax 802-748-1268

Shelburne Police Department

P.O. Box 58
Shelburne, VT 05482
Phone 802-985-8051
Fax 802-985-5114

Springfield Police Department

201 Clinton St.
Springfield, VT 05156
Phone 802-885-2113
Fax 802-885-2235

South Burlington Police Department

19 Gregory Drive
South Burlington, VT 05403
Phone 802-846-4111
Fax 802-846-4102
Website bit.ly/2uslFKr

Stowe Police Department

350 S. Main St.
Stowe VT 05672-0907
Phone 802-253-7126
Fax 802-253-2584

Swanton Police Department

120 First St.
Swanton, VT 05488
Phone 802-868-4100
Fax 802-868-3930

Thetford Police Department

P.O. Box 126
Thetford Center, VT 05075
Phone 802-785-2200
Fax 802-785-4365

UVM Police Services

284 East Avenue
Burlington, VT 05405
Phone 802-656-3473
Fax 802-656-8077

Vergennes Police Department

P.O. Box 35
Vergennes, VT 05491
Phone 802-877-2201
Fax 802-877-1155

Vernon Police Department

P.O. Box 63
Vernon, VT 05354-0063
Phone 802-257-2638
Fax 802-258-2328

Waterbury Police Department

46 South Main St.
Waterbury, VT 05676
Phone 802-244-7339
Fax 802-244-1015

Weathersfield Police Department

5259 US Rt. 5, P.O. Box 550
Ascutney, VT 05030-0048
Phone 802-674-2185
Fax 802-674-1082

Williston Police Department

7928 Williston Road
Williston, VT 05495
Phone 802-878-6611
Fax 802-764-1157

Wilmington Police Department

P.O. Box 217
Wilmington, VT 05363-0217
Phone 802-464-8593
Fax 802-464-8595

Windsor Police Department

29 Union St.
Windsor, VT 05089
Phone 802-674-2183
Fax 802-674-5189

Winhall Police Department

P.O. Box 139

Bondville, VT 05340-0139

Phone 802-297-2121

Fax 802-297-1195

Winooski Police Dept.

27 West Allen St.

Winooski, VT 05404

Phone 802-655-0221

Fax 802-655-6427

Woodstock Police Department

P.O. Box 212

Woodstock, VT 05091-0212

Phone 802-457-3327

Fax 802-457-4790

Law Enforcement (State Police)

Westminster Barracks - Troop B

1330 Westminster Heights Rd
 Putney, VT, 05346
 Phone 802-722-4600
 Fax 802-722-4690

Royalton Barracks - Troop B

2011 VT Route 107
 Bethel, VT, 05032
 Phone 802-234-9933
 Fax 802-234-6520

Shaftsbury Barracks - Troop B

96 Airport Road
 Shaftsbury, VT, 05262
 Phone 802-442-5421
 Fax 802-442-3263

Rutland Barracks - Troop B

124 State Place
 Rutland, VT, 05701-9332
 Phone 802-773-9101
 Fax 802-775-6968

New Haven Barracks - Troop B

P.O. Box 83
 New Haven, VT, 05472
 Phone 802-388-4919
 Fax 802-453-7918

Williston Barracks - Troop A

2777 St George Rd
 Williston, VT, 05495
 Phone 802-878-7111
 Fax 802-878-2742

St Albans Barracks - Troop A

140 Fisher Pond Road
 St Albans, VT, 05478
 Phone 802-524-5993
 Fax 802-527-1150

Middlesex Barracks - Troop A

1080 US Route 2
 Middlesex, VT, 05602
 Phone 802-229-9191
 Fax 802-229-2648

St. Johnsbury Barracks - Troop A

1068 US Route 5, Suite #1
 St Johnsbury, VT, 05819
 Phone 802-748-3111
 Fax 802-748-1585

Derby Barracks - Troop A

35 Crawford Road PO Box 410
 Derby, VT, 05829
 Phone 802-334-8881
 Fax 802-334-4740

Victim Services Director

Kate Brayton, MSW
 Vermont State Police, Major Crime Unit
 Phone 802-585-9605
 Email Kathryn.brayton@vermont.gov
Services Provided: Statewide, on-scene clinical case management services for Vermont State Police in the Major Crime Unit investigations, specializing in homicide, missing persons and cold cases.

State of Vermont Restitution Unit

P. O. Box 10
Waterbury, VT 05676

The State of Vermont Restitution Unit and Restitution Special Fund was created by the Vermont legislature on July 1, 2004 to address the financial hardship caused to crime victims waiting for an offender to pay restitution. Restitution Order enforcement, collection and Special Fund administration is done by the Restitution Unit. Restitution ordered on behalf of an individual victim on or after July 1, 2004 may be advanced to the victim from the Restitution Special Fund if their loss is fund eligible and can be documented.

Advance payment from the Restitution Special Fund is capped at \$5,000.00. Restitution ordered to an individual over the \$5,000 cap, or to a business, State Agency, or for a loss not eligible for advance from the Restitution Special Fund will be paid to the victim as the Restitution Unit is able to collect from the offender.

If you have questions about court-ordered offender restitution, or about the Restitution Unit, please call 800-584-3485 or 802-241-4688.

Vermont Secretary of State's Office Safe at Home Program

P.O. Box 1568
Montpelier, VT 05601-1568
Phone 802-828-0586; 800-439-8683 (toll-free VT only)
Email safeathome@sec.state.vt.us
Website sos.vermont.gov/secretary-of-state-services/safe-at-home/

The Safe at Home Program is part of an overall safety plan for victims of domestic violence, sexual assault and stalking (and their children). Participants include those who live in a location unknown to the abuser, have recently moved or who intend to relocate in the near future to a safe place unknown to the abuser.

The program provides participants with a substitute mailing address to be used as their legal residence, work and/or school address. First-class mail is sent to a substitute post office box, where it is then forwarded, at no cost, by the Safe at Home program to the participant's confidential location.

The program provides a substitute address so abusers cannot locate victims through the public record system (i.e., voter registration, motor vehicle records, marriage or birth records). The program also permits participants to vote in their districts as "blind ballot" absentee voters.

You may apply to the program by contacting a domestic violence/sexual assault program in your community. Please call Safe at Home or check our website for a listing of advocates in the program.

Department of Public Safety Sex Offender Registry

Sex Offender Registry Coordinator
Department of Public Safety
40 State Drive, Waterbury, VT 05671
Phone 802-241-5400
Email DPS.SOR@vermont.gov
Website vcic.vermont.gov

The Vermont Department of Public Safety maintains the Sex Offender Registry. Generally, offenders who have been convicted of sexual offenses, as defined by law, on or after July 1, 1996 or released on or after that date, in Vermont or any other state, are required to register.

If you have been the victim of sexual violence and your offender has been convicted and sentenced for the crime, you have the right to be notified by the Vermont Sex Offender Registry in writing of the offender's current address. This notification is to be made promptly, both when the offender initially registers with the Vermont Sex Offender Registry and anytime the offender changes his/her address.

To be notified of the offender's location, you must complete a Victim Notification Form and return it to the Vermont Sex Offender Registry. To receive a notification form, contact the Sex Offender Registry Coordinator or visit the Department of Public Safety's website.

The Department of Public Safety plans to post information about certain classes of sex offenders on its website, including current photographs of offenders, the type of crime for which he/she was convicted, where he/she currently resides and the contact information for his/her supervising correctional officer. After registering with a user name and password, anyone 18 years of age or older will have access to this website. For more information, visit the Department of Public Safety website.

Vermont Center for Crime Victim Services Sexual Assault Information

You do not need to report the sexual assault to the police to receive these free services.

Call 800-489-7273 for immediate help.

Sexual assault is a serious crime. As a victim of this crime, you have rights, as well as access to people who can help you. An advocate from a rape crisis center is available to accompany you to the hospital or to a doctor, and to assist you with legal, police and social services.

Trained SANE (Sexual Assault Nurse Examiner) nurses are available at every hospital in Vermont. They provide medical care, perform a sexual assault exam, give you information, and gather medical evidence. **The exam should be performed within 72 hours (3 days) of the sexual assault.** Follow-up care is also available. *As of July 1, 2008, free counseling is available for sexual assault survivors.*

If you are worried about HIV exposure through sexual assault, you need to be evaluated immediately by a medical professional, such as a SANE nurse. **The hospital emergency room is the best place to go.**

In some instances, drugs can prevent HIV infection after you have been exposed to the virus. However, **for the drugs to be effective, you must take them within 72 hours (3 days) after the sexual assault.**

Free counseling, testing, treatment and support services for HIV infection prevention are available for sexual assault survivors.

Payment for these services is made by the Vermont Center for Crime Victim Services.

Vermont Center for Crime Victim Services

Sexual Assault Program

58 South Main Street, Suite 1

Waterbury, VT 05676-1599

Phone 802-241-1250 ext. 104 or 800-750-1213 (toll-free VT only)

State Agencies

VT Attorney General's Office

109 State Street
Montpelier, VT 05609-1001
Phone 802-828-3171
Fax 802-828-2154

VT Department of Corrections

Contact: Jessica Door,
Victim Services Director:
jessica.door@vermont.gov;
802-241-0019
103 South Main Street
Waterbury, VT 05671-1001
Phone 802-241-2442

VT Department of Fish & Wildlife

1 National Life Dr., Davis 2
Montpelier, VT 05620
Phone 802-828-1000
Fax 802-241-3295

VT Department of Liquor Control

Education, Licensing
& Enforcement Division
13 Green Mountain Drive
Montpelier, VT 05620-4501
Phone 802-828-2339
Fax 802-828-2803

VT Department of Motor Vehicles

120 State Street
Montpelier, VT 05603
Phone 802-828-2121
Fax 802-828-2145

VT Department of Public Safety

45 State Dr.
Waterbury, VT 05671-2101
Phone 802-241-5000

Vermont State House (Capitol)

115 State Street
Montpelier, VT 05633-5501
Phone 802-828-2228

VT States Attorneys' & Sheriffs' Office

110 State St
Montpelier, VT 05633-6401
Phone 802-828-2891
Fax 802-828-2881

VT Department of Health

108 Cherry Street
P.O. Box 70
Burlington, VT, 05402
Phone 800-464-4343
Fax 802-865-7754

VT Secretary of State's Office

128 State Street.
Redstone Building- Drawer 9
Montpelier, VT 05633-1101
Phone 802-828-2363
Fax 802-828-2496

Vermont's Child Advocacy Centers and Special Investigation Units

Addison County

Addison County Unit
for Special Investigations
Martha Bowdish, Victim Advocate
1590 Route 7 South, Middlebury, VT 05753
Phone 802-989-7438

Bennington County

Bennington County Child Advocacy Center
& Special Investigations Unit
Jenna Caslin, Executive Director
129 Elm St., Bennington VT 05201
Phone 802-442-5107

Caledonia and Southern Essex County

Caledonia County SIU
Christopher St.Cyr, Executive Director
P.O. Box 272, Saint Johnsbury, VT 05819
Phone 802-424-1227

Chittenden County

The Child Advocacy Center at CUSE CUSI
Veronica Rathgeb, Executive Director
50 Cherry Street, Suite 102
Burlington, VT 05401
Phone 802-652-0391

Franklin & Grand Isle Counties

Northwest Unit for Special Investigations
NUSI/CAC
Kelley Woodward
5 Lemnah Drive, St. Albans, VT 05478
Phone 802-524-7961

Lamoille County

Lamoille County Special Investigation Unit
Tracy Patnoe, Executive Director
P.O. Box 16, Hyde Park, VT 05655
Phone 802-851-8116

Orange County

Orange County SIU
Monique Braman
354 VT Rte 110 / P.O. Box 254
Chelsea, VT 57465
Phone 802-685-4712

Orleans County

Child Advocacy Center
The Orleans County Child Advocacy
Center/ NE Kingdom Special
Investigations Unit
Ryan Bjerke, Director
42 Central Street
Newport, VT 05855
Phone 802-334-6002; 802-225-8357
Email director@orleanscac.org

Rutland County

Child First Advocacy Center/ Rutland
Office for Special Investigations
Wendy Loomis, Executive Director
80 West Street, P.O. Box 6822
Rutland, VT 05702
Phone 802-747-0200
Email info@childfirstadvocacycenter.org

Washington County

OUR House of Central Vermont, Inc.
CAC/SIU
Rebecca Duranleau
38 Summer Street
Barre, VT 05641
Phone 802-476-8825

Windham County

Windham County Safe Place CAC/ SUI
Alyssa Todd, Executive Director
62 Blaca Mountain Road
Brattleboro, VT 05301
Phone 802-579-1358

Windsor County

The Child Advocacy Center at the Family
Place/ Windsor County SIU
Nancy Bloomfield, Director
319 US Route 5, South
Norwich, VT 05055
Phone 802-649-3268
The Child Advocacy Center
at the Springfield Area Parent Child Center
Donna Barre, Director
80 Jack and Jill Lane
North Springfield, VT 05150
Phone 802-886-5242

Vermont Legal Aid

Phone 800-747-2047 (Statewide)

Burlington

264 North Winooski Avenue

Burlington VT 05402

Phone 802-863-5620

Fax 802-863-7152

Montpelier

56 College Street

Montpelier VT 05602

Phone 802-223-6377

Fax 802-223-7281

Mental Health Law Project

(referrals from the court only)

Montpelier VT

Phone 802-241-3222

Fax 802-223-1621

Rutland

57 North Main Street, Suite 2

Rutland VT 05701

Phone 802-775-0021

Fax 802-775-0022

Springfield

56 Main Street, Suite 301

Springfield VT 05156

Phone 802-885-5181

Fax 802-885-5754

St. Johnsbury

177 Western Avenue, Suite 1

St. Johnsbury VT 05819

Phone 802-748-8721

Fax 802-748-4610

Vermont Network Against Domestic and Sexual Violence

The Vermont Network Against Domestic and Sexual Violence is a coalition of 14 organizations working together to reduce or eliminate domestic and sexual violence in Vermont. The programs of the Vermont Network provide services and referrals to victims and survivors of domestic violence and sexual assault, including: court and legal advocacy; hospital, housing and social services advocacy; shelter; individual emotional support and counseling; support groups, including parenting support, groups for children and teens; community education

To connect to a local program, call the 24-hour statewide hotlines:

Domestic Violence 800-228-7395

Sexual Assault 800-489-7273 (*confidential to anonymous callers*)

The Vermont Network Against Domestic and Sexual Violence

P. O. Box 405

Montpelier, VT 05601

Phone 802-223-1302

Fax 802-223-6943

Email vtNetwork@vtnetwork.org

Website vtnetwork.org/get-help/

Vermont Network Member Organizations

Services of the Member Organizations

Private Help

Network member organizations will not share any information about you unless you allow them to.*

Hotlines/Support Lines

Pride Center of Vermont Safespace program provides a support line 5 days a week. All other member organizations staff a free 24-hour hotline every day.

Help to Meet Basic Needs

Staff help people learn about resources to meet their basic needs.

Legal Help

Staff give information about legal issues and go with victims to court.

Help at the Hospital

Staff can meet people at the hospital after a sexual or physical assault.

Shelter

Staff help find short-term shelter.

** Some staff are "mandated reporters." This means they must report to the state if they believe a child has been abused or neglected. You can ask to speak to someone who is not a "mandated reporter." You can also speak to someone on the hotline without giving your name.*

*** Organization with a shelter**

Statewide

SafeSpace - Pride Center of Vermont

255 S. Champlain Street, Ste. 12,
Burlington, VT 05401.

Phone 802-860-7812

Website pridecentervt.org

Addison

Womensafe

P.O. Box 67, Middlebury, VT 05753

Hotline: 800-388-4205 (toll-free)

Phone 802-388-9180 (TTY)

Fax 802-388-3438

Email info@womensafe.net

Website womensafe.net

Bennington

Project Against Violent Encounters (PAVE)*

P.O. Box 227, Bennington, VT 05201

Hotline 802-442-2111

Phone 802-442-2370 (office)

Fax 802-442-6162

Email pave@pavebennington.com

Caledonia

AWARE, Inc.

P. O. Box 307

Hardwick, VT 05843

Hotline 802-228-7395

Phone 802-472-6463

Fax 802-472-3504

Email aware@vtlink.net

Advocacy Program At Umbrella*

1330 Main Street, Suite C,
St. Johnsbury, VT 05819

Hotline 802-748-1992

Fax 802-748-1405

Email info@umbrellanek.org

Website umbrellanek.org

Chittenden

Steps to End Domestic Violence*

P. O. Box 1535, Burlington, VT 05402

Hotline 802-658-1996

Phone 802-658-3131

Fax 802-658-3832

Email steps@stepsvt.org

Website stepsvt.org

H.O.P.E. Works

P. O. Box 92, Burlington, VT 05402

Hotline 802-863-1236

Phone 802-864-0555; 800-489-7273 (TTY)

Fax 802-863-8449

Email lucy@hopeworks.org

Website hopeworks.org

Essex

Advocacy Program At Umbrella*

(Serving Northern Essex County)

1330 Main Street, Suite C,

St. Johnsbury, VT 05819

Hotline 802-748-1992

Fax 802-748-1405

Email info@umbrellanek.org

Website umbrellanek.org

Franklin & Grand Isle

Voices Against Violence*

P. O. Box 72, St. Albans, VT 05478

Hotline 802-524-6575

Phone 802-524-8538

Fax 802-524-8539

Email voices@cvoeo.org

Website voicesagainstviolence.org

Lamoille

Clarina Howard Nichols Center*

P.O. Box 517, Morrisville, VT 05661

Hotline 802-888-5256

Phone 802-888-2584

Email info@clarina.org

Orange

Safeline

P.O. Box 368, Chelsea, VT 05038

Hotline 800-639-7233

Phone 802-685-7900 (office)

Email safelineinfo@safelinevt.org

Website safelinevt.org

WISE*

(Serving towns of Thetford & Fairlee)

38 Bank St., Lebanon, NH 03766

Hotline 603-448-5525 or 866-348-WISE

Phone 603-448-5922 (office)

Fax 603-448-2799 (fax)

Email wise@wiseoftheuppervalley.org

Website WISEUV.org

Womensafe

(Serving town of Rochester)
P.O. Box 67, Middlebury, VT 05753
Hotline: 800-388-4205 (toll-free)
Phone 802-388-3438; 802-388-9181 (TTY)
Fax 802-388-3438
Email info@womensafe.net
Website womensafe.net

Orleans & Northern Essex

AWARE, Inc.
P. O. Box 307
Hardwick, VT 05843
Hotline 802-472-6463
Phone 802-472-6463
Fax 802-472-3504
Email aware@vtlink.net

The Advocacy Program at Umbrella*

93 East Main St., Newport, VT 05855
Hotline 802-472-6463
Fax 802-334-0148

Rutland

New Story Center*

Box 313, Rutland, VT 05702
Hotline 802-775-3232
Phone 802-775-6788 (office)
Fax 802-747-0470
Website nscvt.org

Washington

AWARE, Inc.
P. O. Box 307
Hardwick, VT 05843
Hotline 802-472-6463
Phone 802-472-6463
Fax 802-472-3504
Email aware@vtlink.net

Circle*

P. O. Box 652, Barre, VT 05641
Hotline 877-543-9498
Fax 802-479-9310 (fax)
Email info@circlevt.org
Website circlevt.org

Mosaic Vermont

(formerly Sexual Assault Crisis Team)*

4 Cottage Street, Barre, VT 05641
Hotline 802-479-5577
Phone 802-476-1388 (office)
Fax 802-476-1381 (fax)
Website sactvt.org

Windham

Women's Freedom Center*

P.O. Box 933, Brattleboro, VT 05302
Hotline 802-254-6954
800-773-0689 (toll-free)
Phone 802-855-2050; 802-257-7364
Fax 802-257-1683
Website womensfreedomcenter.net

Windsor

WISE*

(Serving Central Windsor County)
38 Bank St., Lebanon, NH 03766
Hotline 603-448-5525 or 866-348-WISE
Phone 603-448-5922 (office)
Fax 603-448-2799 (fax)
Email wise@wiseoftheuppervalley.org
Website WISEUV.org

Safeline

(Serving Northern Windsor County)
P.O. Box 368, Chelsea, VT 05038
Hotline 800-639-7233
Phone 802-685-7900 (office)
Email safelineinfo@safelinevt.org
Website safelinevt.org

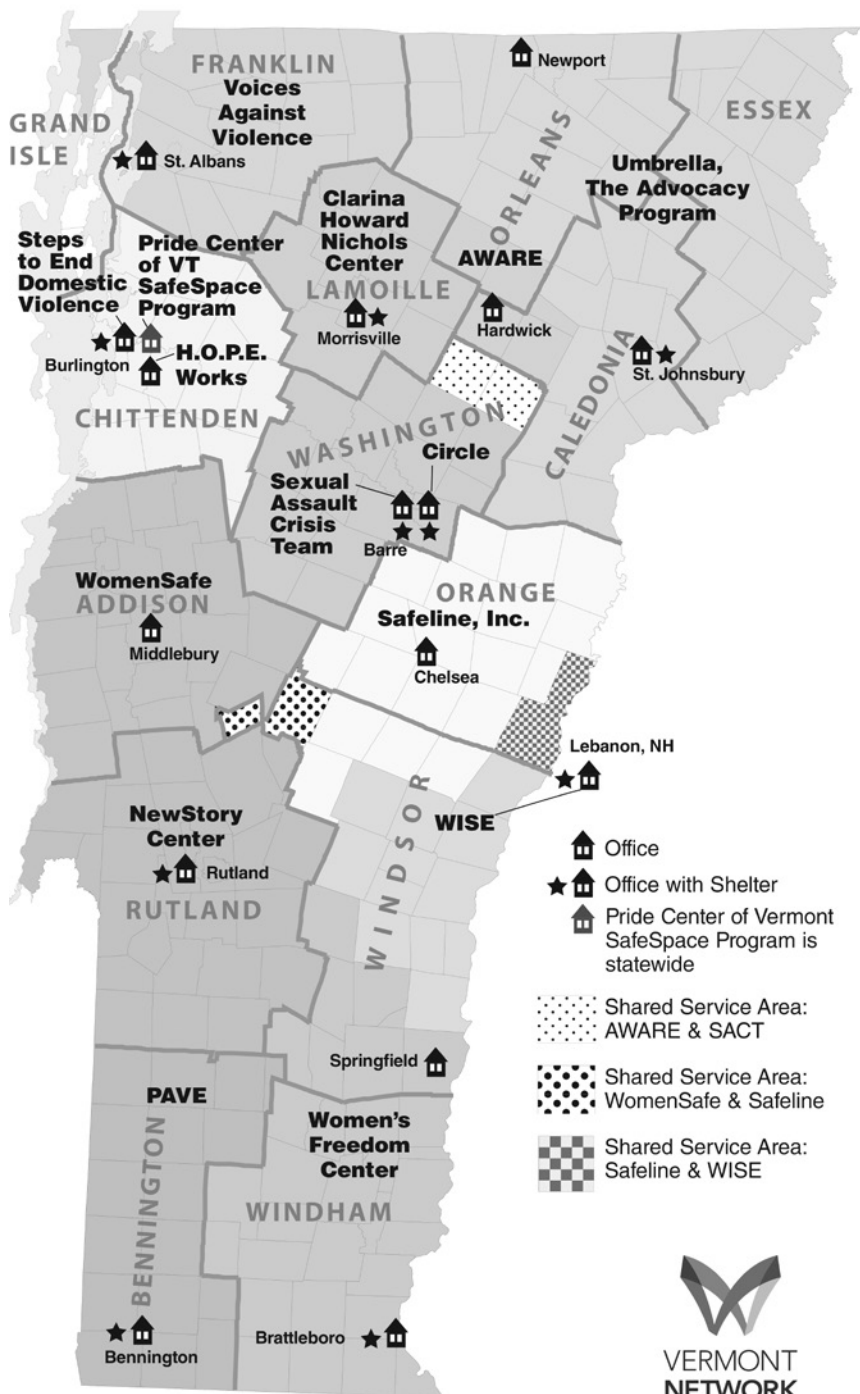
Women's Freedom Center*

(Serving Southern Windsor County)
P.O. Box 933, Brattleboro, VT 05302
Hotline 802-254-6954
800-773-0689 (toll-free)
Phone 802-855-2050; 802-257-7364
Fax 802-257-1683
Website womensfreedomcenter.net

Other Network Programs

DVAS (Deaf Vermonters Advocacy Services)
Videophone & Hearing 802-661-4091

DIVAS (Discussing Intimate Violence and Accessing Support)
Support for women incarcerated in Vermont.
Email divas@vtnetwork.org



Vermont Probation and Parole Officers

Barre Probation and Parole

255 North Main Street, Suite 6
Barre, Vermont 05641
Phone 802-479-4242

Community Corrections
District Manager: Michael Sweeney
Phone 802-479-4244

Community Corrections
Program Supervisors: Caron Slayton,
Dawn Fleury, Cassidy Renfrew

Bennington Probation and Parole

200 Veterans Memorial Drive, Suite 12
Bennington, Vermont 05201
Phone 802-447-2777

Community Corrections
District Manager: Daniel Charron
Phone 802-447-6441

Community Corrections
Program Supervisors: Ryan Nolan & Gina Condo

Brattleboro Probation and Parole

41 Spring Tree Road
Brattleboro, Vermont 05301
Phone 802-251-2060

Community Corrections
District Manager: Lesa Trowt
Phone 802-254-6377

Community Corrections
Program Supervisors: Mike Arace & Beth McLean

Burlington Probation and Parole

50 Cherry Street
Burlington, Vermont 05401
Phone 802-254-5911

Community Corrections
District Manager: Glenn Boyde
Phone 802-863-7454

Community Corrections
District Manager Assistant: Walter Coble

Community Corrections
Program Supervisors: Douglas Densmore, Brandon Bushey, Glenn Boyde,
Maria Godleski, Shaun McCuin, Andrea Foster

Hartford Probation and Parole

118 Prospect St, Suite 200
White River Jct., Vermont 05001-2097
Phone 802-295-8810
Fax 802-295-8816

Community Corrections
District Manager: David Nesbitt
Phone 802-295-8815

Community Corrections
Program Supervisors: David Fitts; Jeff Perry

Morrisville Probation and Parole (Sub Office of Barre P&P)

197 Harrell Street, Suite 4
Morrisville, Vermont 05661
Phone 802-888-2520

District Manager: Michael Sweeney
Phone 802-479-4242

Community Corrections
Program Supervisor: Shawn Barrow

Newport Probation and Parole

1 Main Street, Suite 2
Newport, Vermont 05855
Phone 802-334-3311

Community Corrections
District Manager: Arthur Gibney

Community Corrections
Program Supervisor: Alisha Coffey, Shelila Martin

Rutland Probation and Parole

*(Middlebury Office is an out-post at court house located:
7 Mahady Court, Suite 5, 802-353-2782)*

92 State Rd., P.O. Box 175
Rutland, Vermont 05702
Phone 802-786-5808

Community Corrections
District Manager: Richard Eckrote
Phone 802-786-5099

Community Corrections
Program Supervisors: Justin Hanson, Amy Mott,
Dave Zauistaski

St. Albans Probation and Parole

27 Federal St., Ste 101
St. Albans, Vermont 05478
Phone 802-524-6523

Community Corrections
District Manager: Sherry Tenney Caforia

Community Corrections
Program Supervisors: Kris Porter, Brad Dansereau

St. Johnsbury Probation and Parole

1016 US Route 5, Suite 1
St. Johnsbury, Vermont 05918
Phone 802-748-6602
Fax 802-748-6614

Community Corrections
District Manager: Lynn Bushey
Phone 802-751-3284

Community Corrections Program Supervisors:
Arthur Gibney 802-751-3280
Miranda "Mindy" Windrow 802-751-3220

Springfield Probation and Parole

100 Mineral Street, Suite 102
Springfield, Vermont 05156
Phone 802-289-0329

Community Corrections
District Manager:
Joseph C. Sampsell
Phone 802-289-0340
Email joe.sampsell@vermont.gov

Community Corrections
Program Supervisors:
Kathleen "Kat" Tkaczyk
& Nicholas Merrill

Vermont Supervised Visitation Programs

Program All About Kids

Address P.O. Box 1092, St. Albans, VT 05478

Phone 802-370-2851

Fax 802-524-8539

Email allboutkids@cvoeo.org

County Served/Town Franklin and Grand Isle Counties. Located in St. Albans

Program Family Time at PAVE

Address P.O. Box 227, Bennington, VT 05201

Contact Christine Williams, Director

Phone 802-442-7007

Fax 802-442-6162

Email familytime05201@myfairpoint.net

County Served/Town Bennington Co: Bennington, Readsboro, Manchester.

Program Family Tree Access Center

Address 1 Scale Avenue, Suite 62, Rutland, VT 05701

Contact Laurie Casey, Director Rutland

Phone 802-775-0068

Fax 802-775-0054

Email lcaseyftac@aol.com

County Served/Town Rutland Co: Located in Rutland

Program Kids Place

Address 361 VT Rte. 110, Chelsea, VT 05038

Phone 802-685-2264

Fax 802-685-2278

Email Lindsey@orangecountyocc.org

County Served/Town Orange Co: Randolph, Bradford, Chelsea

Program E=MC2

Address 215 Bridge St, P.O. Box 181, Morrisville, VT

Phone 802-521-7948

Email info@eemc2.com

Services Provided E=MC2 (Everyone Equals Morristown Community Center) is a community center in Morrisville, Vermont that provides space for a wide variety of activities for people of all ages. Please call for scheduling information about the Supervised Visitation hours. E=MC2 is committed to creating and maintaining a community that respects and values diverse life experiences.

Program The Family Room - Umbrella

Address 1330 Main Street, Suite 302
 St. Johnsbury, VT 05819

Phone 802-535-0817

Fax 802-748-1405

Email familyroom@umbrellavt.org

County Served/Town Caledonia, Orleans, and Essex Counties

Program The Supervised Visitation Program@WomenSafe

Address P.O. Box 67, Middlebury, VT 05753

Contact Heather Harrington, Coordinator

Phone 802-388-6783

Fax 802-388-3438

Email hh@womensafe.net

County Served/Town Addison County: Located in Middlebury

State's Attorney's Offices Victim Advocates

The Vermont Victim Assistance Program maintains 24 advocates in the Attorney General's and State's Attorneys' offices throughout Vermont's 14 counties. Victim advocates guide victims through the criminal justice process and serve as a liaison with the State's Attorneys and other criminal justice agencies. Many counties have "specialized" advocates who focus solely on cases of domestic violence, sexual assault, or child abuse.

Victim advocates provide information on the status of court cases, notify victims of hearings, prepare victims to testify, and assist victims with applications for Victims Compensation. They also assist victims with completing Victim Impact Statements, requesting restitution and requesting notification of their offender's release. In addition, advocates provide short-term counseling and emotional support to victims, accompany them to court, and help to ensure that they are not re-victimized by the criminal justice process.

Advocates are involved in local task forces and provide outreach and training to other state and community agencies working with victims of crime. Through their hard work and dedication, the advocates of Vermont's Victim Assistance Program have created many positive changes impacting Vermont's crime victims.

If you have any questions, please call the Victim Assistance Program Coordinator at the Center for Crime Victim Services at 802-241-1426.

Addison County

Katie Dutton: 802-382-7059

Martha Bowdish (DV & SV only):
802-388-4600

7 Mahady Dr., Ste.4
Middlebury VT 05753

Phone 802-388-7931

Fax 802-388-4653

Email Katie.dutton@vermont.gov
Martha.bowdish@vermont.gov

Bennington County

Whitney Kalinowski: 802-440-2085

Tammy Loveland: 802-440-2132

200 Veterans Memorial Drive, Suite 10
Bennington VT 05201

Phone 802-442-8116

Fax 802-447-2775

Email Whitney.Kalinowski@vermont.gov
Tammy.Loveland@vermont.gov

Caledonia County

Tina Colby: 802-745-7167

Vicki Thibault (half-time): 802-745-9622
211 Eastern Ave. Suite 102

St. Johnsbury VT 05819

Phone 802-748-6657

Fax 802-748-6659

Email Tina.Colby@vermont.gov
Teresa.gould@vermont.gov

Chittenden County

Kathyria Ferrer (A-F): 802-557-1523

Karen Burns (G-O): 802-557-1473

Nietra Panagoulis (P-Z): 802-557-1386

Elizabeth Dziobek: 802-557-2007

32 Cherry Street, Suite 305

Burlington VT 05401

Phone 802-863-2865

Fax 802-863-7440

Email Kathyria.Ferrer@vermont.gov

Karen.Burns@vermont.gov

Nietra.Panagoulis@vermont.gov

Elizabeth.Dziobek@vermont.gov

Essex County

Vicki Thibault (half-time): 802-745-7159
 38 Water Street
 PO Box 226
 Orleans VT 05860-0226
Phone 802-754-2880
Fax 802-754-2881
Email Victoria.Thibault@vermont.gov

Franklin County

Kelly Woodward (A-K): 802-309-4935
 Wendy Boyce (DV, General: L-Z):
 802-309-3624
 5 Lemnah Drive
 St. Albans VT 05478
Phone 802-524-7920
Fax 802-524-7964
Email Kelly.Woodward@vermont.gov
 Wendy.Boyce@vermont.gov

Grand Isle

David Sicard: 802-370-6133
 59 Windridge Lane
 North Hero VT 05474
Phone 802-372-5422
Fax 802-372-5704
Email David.Sicard@vermont.gov

Lamoille County

Siri Rooney: 802-760-9088
 Holly Jones: 802-760-9374
 PO Box 38
 Hyde Park, VT 05655
Phone 802-888-7945
Fax 802-888-2547
Email siri.rooney@vermont.gov
 holly.jones@vermont.gov

Orange County

Kelly Doyle: 802-461-5335
 PO Box 116
 Chelsea VT 05038
Phone 802-685-3036
Fax 802-685-3836
Email Kelly.Doyle@vermont.gov

Orleans County

John Harrington
 Vicki Thibault (half-time): 802-745-7159
 217 Main Street, Suite 2
 Newport VT 05855
Phone 802-334-2037
Fax 802-334-3319
Email John.harrington@vermont.gov
 Victoria.Thibault@vermont.gov

Rutland County

Sierra Boutin: 802-417-7283
 Allessandra Gaiotti: 802-417-7199
 400 Asa Bloomer State Office Building
 Rutland VT 05701
Phone 802-786-2531
Fax 802-786-5851
Email Sierra.Boutin@vermont.gov
 Allessandra.Gaiotti@vermont.gov

Washington County

Holly Leach: 802-522-8639
 Melissa Bickelman: 802-522-2613
 255 North Main Street, Suite 9
 Barre VT 05641
Phone 802-479-4220
Fax 802-479-4408
Email Holly.Leach@vermont.gov
 Melissa.Bickelman@vermont.gov

Windham County

Carol Scott: 802-689-9019
 Christopher Lukasik: 802-689-9000
 Kati Sell-Knapp: 802-689-9001
 PO Box 785
 Brattleboro VT 05302
Phone 802-257-2860
Fax 802-257-2864
Email Carol.Scott@vermont.gov
 Christopher.Lukasik@vermont.gov
 Kati.Sell-Knapp@vermont.gov

Windsor County

Ali Moore: 802-478-4642
 5 South Main Street, Suite 208
 White River Junction, VT 05001
Phone 802-295-8870
Fax 802-295-8878
Email Ali.Moore@vermont.gov

Specialized Advocates

CUSI

Elizabeth Dziobek: 802-557-2007

50 Cherry St., Suite 102

Burlington, VT 05401

Phone 802-652-6800 (CUSI)

Fax 802-652-4167

Email Elizabeth.Dziobek@vermont.gov

NUSI

Kelly Woodward (A-K, SA & Kids): 802-309-4935

5 Lemnah Dr., St. Albans, VT 05478

Phone 802-582-4658

Fax 802-524-7989

Email Kelly.Woodward@vermont.gov

Windham Cty DV Unit

Kati Sell-Knapp: 802-257-2507

PO Box 785, Brattleboro, VT 05302

Phone 802-257-2860

Fax 802-257-2864

Email Kati.Sell-Knapp@vermont.gov

Statewide Advocates

Attorney General's Office

Armina Medic

109 State St., Montpelier, VT 05609

Phone 802-828-3171

Fax 802-828-2154

Email Armina.Medic@vermont.gov

U.S. Attorney's Office

Aimee Stearns: 802-651-8261

PO Box 570, Burlington, VT 05402-0570

Phone 802-951-6725

Fax 802-951-6540

Email aimee.stearns@usdoj.gov

Major Crime Unit

Vermont State Police HQ

Kate Brayton, MSW

Victim Services Director: 802-585-9605 (cell)

45 State Drive. Waterbury, VT 05671

Phone 802-241-5601

Fax 802-241-5551

Email Kathryn.Brayton@Vermont.gov

Dept. of Corrections

DOC- NOB 2 South, 280 State Dr.
Waterbury, VT 05671-2000
Phone 888-810-1847
Email ahs.docvictimservices@vermont.gov

Human Trafficking Advocates

South Burlington P.D.

Katie Newell
Phone 802-557-1029
Email Katie.Newell@southburlingtonpolice.org

Parallel Justice Advocates

Burlington CJC - PJ

Lauren Monaco Eddings
179 S. Winooski Ave., Suite 2
Burlington, VT 05401-4594
Phone 802-503-2997
Fax 802-865-7117
Email LMonacoEddings@burlingtonvt.gov

Burlington P.D. - PJ

Bridgid Blazek: 802-557-7232
1 North Ave., Burlington, VT 05401
Phone 802-540-2122
Fax 802-865-7579
Email BBlazek@bpdvt.gov

St. Albans P.D. - PJ

Alisha Miles (Dispatch Supervisor)
120 North Main St. St. Albans, VT 05478
Fax 802-865-7579
Email Alisha.miles@stalbanspd.com
Website Stalbanspd.com/contact/

Vermont Center for Crime Victim Services

Victims Compensation Program

58 South Main Street, Suite 1

Waterbury, VT 05676-1599

Phone 802-241-1250 or 800-750-1213 (toll-free VT only)

Website ccvs.vermont.gov

The Victims Compensation Program provides limited financial assistance to victims of crime who have experienced a financial loss as the direct result of the crime, as long as the loss is not reimbursable through other sources, such as insurance.

Eligibility Requirements:

- The crime has been reported to a law enforcement officer, who must conclude that a crime was committed.
- The victim has suffered physical injury or emotional harm as a direct result of a crime.
- The crime was committed in Vermont, or was committed against a Vermont resident in a state or country that does not have a Compensation Program.
- The crime was committed after July 1, 1987.
- The victim did not violate a criminal law of this state that caused or contributed to his or her injuries or death.
- Family members of a homicide victim also are eligible.

Where appropriate, money is available to pay for the following expenses, as long as they have not been paid already by other sources:

- Medical and dental care.
- Counseling for victims and family members.
- Funeral expenses.
- Lost wages due to time missed from work
- Other expenses such as prescriptions, eyeglasses and limited transportation costs.
- If death occurs as a result of the crime, legal dependents may receive temporary living expenses.
- Limited relocation assistance.
- Property losses generally not covered.

Vermont Department of Corrections Victim Services Program

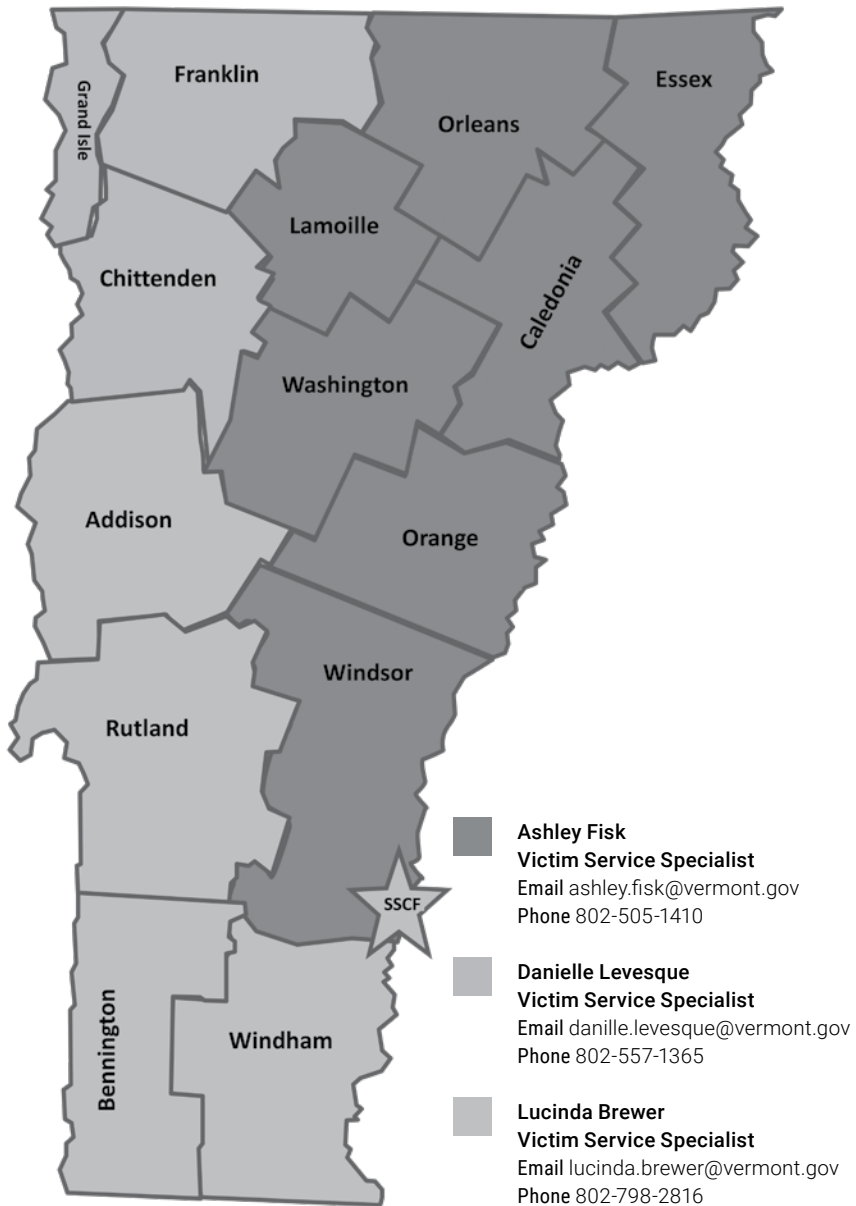
Cecile Martin, Administrative Assitant
280 State Dr. NOB 2 South
Waterbury, VT 05671-2000

These services and programs include:

- Information and notification through the *Vermont Automated Notification Service (VANS)*
- Providing information about the offender and the Department of Corrections
- Assisting with safety planning
- Assisting the victim who wishes to participate in the offender release process and/or a parole hearing
- Reviewing requests for victims to visit an offender as well as requests for no contact
- Referrals to community resources.
- The Victim-Offender Dialogue Program
- Apology Letter Bank

Email ahs.docvictimservices@vermont.gov
Phone 888-810-1847
Website doc.vermont.gov

Victim Service Specialists (VSS) Coverage Areas



Updated 1/15/20

For victim assistance, please contact the VSS covering the county where the OFFENDER is assigned, or is planning to be released, if these differ.

Vermont Coalition to End Homelessness



Looking for Help to Get or Keep Housing? Call the Lead Agency in Your Area to Get Connected.

Paving the way for more efficient housing assistance, Coordinated Entry (CE) is a process that ensures people experiencing a housing crisis have fair and equal access and are quickly identified, assessed for, referred and connected to housing assistance based on their strengths and needs. Through the “No Wrong Door” approach to Coordinated Entry that VCEH is implementing, Vermonters experiencing or at risk of homelessness are able to quickly access the assistance they need, without having to call or be turned away.

Addison County

Charter House

Annie Ryan

Email info@chcvt.org

Phone 802-989-8621

Bennington County

BROC - Community

Action in Southwestern Vermontt

Jan Demers

Email jandemers@cvceo.org

Phone 802-445-7515

Brattleboro Area

Groundworks Collaborative

Karli Schrade

Email kschrade@groundworksvt.org

Phone 802-490-8178

Caledonia, Essex, Orleans Counties

Northeast Kingdom Community Action

Phone 855-663-5244

Newport

Kathy Griffin

Email kmetras@nekcavt.org

Phone 802-334-7316

St. Johnsbury

Jillian Ruggles

Email jruggles@nekcavt.org

Phone 802-748-6040

Chittenden County

Champlain Valley Office of Economic Opportunity

Paul Dragon

Email pdragon@cvoeo.org

Phone 802-862-2771

Franklin/Grand Isle Counties

Champlain Valley Office of Economic Opportunity (CVOEO)

Paul Dragon

Email pdragon@cvoeo.org

Phone 802-862-2771

Hartford Area

Upper Valley Haven

Cherry Sullivan

Email info@uppervalleyhaven.org

Phone 802-295-6500

Lamoille County

Sue Minter

Email sminter@capstonevt.org

Phone 802-888-7993; 800-639-8710 (toll-free)

Rutland County

Homeless Prevention Center

Angus Chaney

Email angus@hpcvt.org

Phone 802-775-9286

Springfield Area

Springfield Supported Housing

Lee Trapeni

Email ltrapeni@sshpvt.org

Phone 802-885-3034

Washington County

Capstone Community Action

Sue Minter

Email sminter@capstonevt.org

Phone 802-888-7993; 800-639-8710(toll-free)

Looking for a warm, safe place to sleep tonight?

Call 2-1-1 to find a shelter near you.

Other State Resources

Temp Agencies

Organization	Adecco Staffing (Bennington)
Address	210 South St, Ste 5, Bennington, VT, 05201-2894
Phone	802-440-8111
Website	adeccousa.com
Services Provided	Adecco is a temp agency that provides both short and long term employment opportunities. You can either apply for one of the jobs listed on the website, or send in your application and let them handle the job search for you.
Organization	Adecco Staffing (Burlington)
Address	30 Kimball Ave, Ste 304, Burlington, VT, 05403-6825
Phone	802-658-9111
Organization	Adecco Staffing (St. Albans)
Address	274 N Main St, Saint Albans, VT, 05478-2500
Phone	802-527-0006
Organization	Kelly Services (Burlington)
Address	56 W Twin Oaks Ter, Ste 3, South Burlington, VT 05403-7138
Phone	802-658-3877
Fax	802-862-6138
Email	6011@kellyservices.com
Website	kellyservices.us
Services Provided	As a global leader in providing workforce solutions, Kelly Services, Inc. and its subsidiaries, offer a comprehensive array of outsourcing and consulting services as well as world-class staffing on a temporary, temporary-to-hire, and direct-hire basis.
Organization	Kelly Services (Montpelier)
Address	338 River St, Montpelier, VT 05602-8242
Phone	802-229-5082
Fax	802-229-1858
Email	6012@kellyservices.com
Organization	Kelly Services (Rutland)
Address	71 N Main St, Rutland, VT 05701-2423
Phone	802-747-4831
Fax	802-747-4889
Email	6025@kellyservices.com

Organization **Leddy Group****Address** 164 Woodstock Avenue, Suite 1B, Rutland, VT 05701**Phone** 802-786-2222**Fax** 802-786-2223**Email** rutland@leddygroup.com**Website** leddygroup.com**Services Provided** Leddy Group is a temp agency that offers short-term or long-term opportunities, as well as full-time or part-time hours.**Organization** **Spherion South Burlington****Address** 110 Kimball Ave, Suite #250, South Burlington, VT 05403**Phone** 802-864-5900 x221**Fax** 802-862-8795**Website** spherion.com**Services Provided** Locally owned, Spherion's team has connections to the area's most respected employers and insight into up-and-coming career opportunities. Partnering together, you'll have a team of experienced staffing professionals working on your behalf to give you a real advantage in your job pursuits.**Organization** **Technical Connection Inc****Address** 1 Steele St # 205, Burlington, VT 05401**Phone** 802-658-8324**Email** vermontjobs@gmail.com**Website** vttechjobs.com**Services Provided** The Technical Connection understands the complex human capital needs of Vermont businesses and has been specializing in professional placement services for over 20 years. Whether your company needs a contract employee to get the project done, or a find a permanent employee we have the experience and resources you need to maintain a competitive advantage. Technical Connection has been helping career-driven technical candidates secure employment with the best companies in Northern New England.**Organization** **Vermont Department of Labor****Phone** 802-828-4000**Website** vermontjoblink.com**Services Provided** Vermont JobLink is a web-based job-matching and labor market information system. Vermont JobLink provides job seekers, employers, and training providers with easy-to-use tools that support a wide range of activities. As a service of the public workforce system, Vermont JobLink is completely free for you to use.

Organization	Westaff (Barre)
Address	136 North Main Street, Suite 7, Barre, VT 05641
Phone	802-477-4700
Website	westaff.com
Services Provided	Serving the staffing industry since 1948, Westaff matches talent with opportunity. Whether you're a job seeker looking for work or a business with recruiting needs, we've got you covered. At Westaff, we understand what it takes to help people get a great job that matches their interests and career goals. We know how to recruit top performers for our clients that will minimize workforce costs and protect their bottom lines. It is through our industry-leading expertise in on-site programs, risk management, human resources, and employment law that we are able to do all of this. As a leader of staffing services, we provide our clients and associates with the most up-to-date technology and practices. We are the first to offer video resume technology, a service that benefits both our job seekers and clients by allowing a shorter interview process and allowing candidates to stand out among competition.
Organization	Westaff (Williston)
Address	147 Knight Lane, Williston, VT 05495
Phone	802-862-6500
Organization	Westaff (Lyndonville)
Address	61 Depot Street 1st Floor, P.O. Box 1125, Lyndonville, VT 05851
Phone	802-751-8100
Organization	Westaff (St. Albans)
Address	544 Highgate Commons Road, Suite 102, St. Albans VT 05478
Phone	802-527-7226
Organization	Working Fields
Address	1889 Williston Rd., Suite 1, South Burlington, VT 05403
Phone	802-348-4610
Email	secondchances@workingfields.com
Website	workingfields.com
Services Provided	A staffing agency that specializes in connecting employers in need of high quality and dedicated staff to prospective employees who, for various reasons, are looking to improve their lives through the securing of sustainable employment.

Food Resources

Organization	3Squares VT
Address	Barre District Office: McFarland Office Building, Suite 150, 5 Perry St. Barre, VT 05641 Bennington District Office: 200 Veteran's Memorial Drive, Suite 6, Bennington, VT 05201 Brattleboro District Office: 232 Main Street, Second Floor, Brattleboro, VT 05302 Burlington District Office: 119 Pearl Street, John Zampieri State Office Building, Burlington, VT 05401-4405 Hartford District Office: 118 Prospect Street, White River Junction, VT 05001 Middlebury District Office: 56 South Village Green, Suite 201, Middlebury, VT 05753 Morrisville District Office: 63 Professional Drive, Suite 4, Morrisville, VT 05661 Newport District Office: 100 Main Street, Suite 240, Newport, VT 05855 Rutland District Office: 320 Asa Bloomer Building, 88 Merchants Row, Rutland, VT 05701 Springfield District Office: 100 Mineral Street, Suite 201, Springfield, VT 05156 St. Albans District Office: 27 Federal Street, Suite 400, St. Albans, VT 05478 St. Johnsbury District Office: 1016 US Route 5, Suite 03, St. Johnsbury, VT 05819
Phone	800-479-6151
Website	dcf.vermont.gov/benefits/3SquaresVT
Services Provided	A federal USDA program that helps put healthy foods on your table every day! Economic Services Division (ESD) District offices are open during regular business hours - 7:45 am to 4:30 pm, Monday through Friday for calls or in person visits.

Organization	Vermont Foodbank
Contact	Sarah Carter, 3SquaresVT Resource Specialist: 802-249-0874, scarter@vtfoodbank.org ; Emily Cohen, Director of Community Resources: 802-477-4136, ecohen@vtfoodbank.org ; Rachel Worthington, Manager of Food Access Programs: 802-477-4126, rworthington@vtfoodbank.org
Address	33 Parker Rd., Barre, VT 05641
Phone	800-5885-2265
Email	info@vtfoodbank.org
Website	vtfoodbank.org

Organization	WIC (Women Infants and Children) in Vermont
Phone	Barre: 888-253-8786 (toll-free); 802-479-4200 Bennington: 800-637-7347 (toll-free); 802-447-3531 Brattleboro: 888-253-8805 (toll-free); 802-257-2880 Burlington: 888-253-8803 (toll-free); 802-863-7323 Middlebury: 888-253-8804 (toll-free); 802-388-4644 Morrisville: 888-253-8798 (toll-free); 802-888-7447 Newport: 800-952-2945 (toll-free); 802-334-6707 Rutland: 888-253-8802 (toll-free); 802-786-5811 St. Albans: 888-253-8801 (toll-free); 802-524-7970 St. Johnsbury: 800-952-2936 (toll-free); 802-748-5151 Springfield: 888-296-8151 (toll-free); 802-289-0600 White River Junction: 888-253-8799 (toll-free); 802-295-8820
Website	fns.usda.gov/wic
Services Provided	WIC is the USDA Special Supplemental Nutrition Program for Women, Infants and Children, WIC provides food benefits, nutrition education, breastfeeding support, counseling and programs for pregnant Vermonters, parents and caregivers with children under 5.
Organization	Hunger Free Vermont
Contact	Anore Horton, Executive Director; Gretchen Stern, Operations Director
Address	38 Eastwood Drive, Suite 100, South Burlington, VT 05403
Phone	802-865-0255
Email	info@hungerfreevt.org
Website	hungerfreevt.org

Clothing Banks

Organization	Cambridge Food Shelf & Clothing Bank
Address	16 Church Street, Jeffersonville, VT 05464
Phone	802-644-8911
Website	cambridgevtfs.wixsite.com/my-site
Services Provided	Cambridge Community Food Shelf and Clothing Bank is a volunteer based non-profit organization whose purpose is: To collect and disperse food, clothing and other necessary items to those temporarily in need within the communities of Cambridge, Jeffersonville, Fletcher, Waterville and Belvidere, Vermont; to inform and educate the people in the area of the existence of this food shelf and the need for their ongoing support.

Organization	CERV
Address	31 Dog River Drive, Northfield, VT 05663
Phone	802-485-4293
Services Provided	Located under the Economy Store, the CERV clothing shelf makes available good quality used clothing to families in need. Hours are Saturday 9 AM to Noon. In Spring-Fall CERV volunteers work at the shelf and solicit additional donations of clothing throughout the year. (Please only 1-2 clear bags per person for drop off. Also, the Clothing Shelf is closed during the winter when snow prohibits entry to the facility.)
Organization	H.O.P.E.(Helping Overcome Poverty's Effects)
Address	282 Boardman Street Middlebury, VT 05753
Phone	802-388-3608
Website	hope-vt.org
Services Provided	Assistance to homeless people including camping gear, emergency hotel rooms, laundry vouchers, referrals and service coordination; budget counseling for people who want to better manage their limited incomes; help with urgent medical and dental needs; and job-related assistance including tools, uniforms, tests and other items needed to get or keep paid employment.
Organization	The Giving Closet
Address	Town of Greensboro, PO Box 119, Greensboro, VT 05841
Phone	802-533-2911
Fax	802-533-2191
Email	townclerk@greensborovt.org
Services Provided	Collect clothes, goods, etc. gives away for free. Mon-Thurs from 9 am-4 pm.
Organization	ReSOURCE Essential Goods Program
Contact	Carly Gilligan, Director
Phone	802-857-4344; 802-851-8333 (Hyde Park); 802-477-7800 (Barre); 802-857-4361 (Williston); 802-846-4015 (Burlington)
Address	Hyde Park: 590 E. Main St, Hyde Park VT Barre: 30 Granite St. Barre, VT 05641 Williston: 329 Harvest Ln, Suite 200, Williston, VT 05495 Burlington: 339 Pine St, Burlington VT 05401
Email	essentialgoods@resourcevt.org
Website	resourcevt.org/essential-goods-program/
Services Provided	Vouchers for essential goods can be obtained from over 30 partner agencies across the state. Those agencies will help identify your immediate needs and issue vouchers to help meet those needs. Vouchers can be redemmed at any ReSOURCE retail location for essential goods. While we do not provide vouchers to nonprofit organizations, they are eligible for a 25% discount on all purchases.

Diaper Banks

Organization	Parks Place
Address	44 School St, Bellows Falls, VT
Phone	802-463-9927
Email	christine@parksplacevt.org
Website	parksplacevt.org
Services Provided	Monday through Friday 8:30 am until 5 pm
Organization	JUMP
Address	38 South Winooski Ave., Burlington, VT 05401
Phone	802-862-4501
Website	jumpvt.org
Services Provided	Financial assistance through vouchers used at local businesses for food, gasoline, bus passes, laundromat, identification, utility payments, prescription co-pays, and more; much needed toiletries, diapers, household supplies and non-perishable, nutritious food items.
Organization	Joseph's House
Address	Cathedral of the Immaculate Conception, 113 Elmwood Avenue, Burlington, VT
Phone	802-951-4290
Website	josephshousevt.org
Services Provided	Offers assistance with: utility disconnects, back rent, food and laundry vouchers, clothing vouchers, hygiene items, baby items, photo IDs, local bus passes. Clients can call Joseph's House at 802-951-4290 to schedule an appointment. Please note: appointments are scheduled during office hours. Office hours are from 10:00 to 12:00 on Tuesdays, Wednesdays, and Thursdays.

Adult High School Diploma & Ged Programs

Organization	Central Vermont Adult Basic Education (CVABE)
Address	46 Washington Street, Suite 100 Barre, VT 05641
Phone	802-476-4588
Fax	802-476-5860
Email	info@cvabe.org
Website	cvabe.org
Services Provided	Provides basic skills such as reading, writing, math, computer literacy; English Language Learning and preparation for U.S. citizenship; High school diploma and GED credential programs; Career and college readiness.
Organization	CVABE (Montpelier Learning Center-temporary location)
Address	100 State Street Montpelier VT 05602
Phone	802-223-3403
Organization	CVABE (Waterbury Learning Center)
Address	31 North Main Street Waterbury, VT 05676
Phone	802-244-8765
Organization	CVABE (Bradford Learning Center)
Address	24 Barton St. PO Box 917 Bradford VT 05033
Phone	802-222-3282
Organization	CVABE (Randolph Learning Center)
Address	10 S. Main St., PO Box 84 Randolph VT 05060
Phone	802-728-4492
Organization	CVABE (Morrisville Learning Center)
Address	52 Portland St., PO Box 478, Morrisville VT 05661
Phone	802-888-5531

Organization	Vermont Adult Learning (Windham County)
Address	90 Birge Street Brattleboro, VT 05301
Phone	802-257-9449
Fax	802-257-3762
Email	windhaminfo@vtadultlearning.org
Website	vtadultlearning.org
Services Provided	We are here to help you reach your goals with classes and programs designed for success. Our experienced staff is dedicated to working with you to design an educational plan that fits your needs.
Organization	Vermont Adult Learning (Addison County)
Address	HOPE, 282 Boardman Street, Suite 1A Middlebury, VT 05753
Phone	802-388-4392
Email	addisoninfo@vtadultlearning.org
Organization	Vermont Adult Learning (Chittenden County)
Address	29 Church Street Burlington, VT 05401
Phone	802-846-7245
Email	chittinfo@vtadultlearning.org
Organization	Vermont Adult Learning (Franklin & Grand Isle County)
Address	5 Lemnah Drive St. Albans, VT 05478
Phone	802-524-9233
Email	fgiinfo@vtadultlearning.org
Organization	Vermont Adult Learning (Rutland County)
Address	16 Evelyn Street Rutland, VT 05701
Phone	802-775-0617
Email	rutlandinfo@vtadultlearning.org
Organization	Vermont Adult Learning (Windsor County)
Address	Windsor Connection Resource Center, 1 Railroad Plaza, Windsor, VT 05089
Phone	802-674-2900
Email	windsorinfo@vtadultlearning.org

Lifeline

Lifeline helps low-income consumers connect to the nation's communications network so they can find jobs, access health care services, connect with family and call for help in an emergency. The Universal Service Administrative Company (USAC) has been contracted by the Federal Communications Commission (FCC) to oversee the Lifeline program across the country.

Eligibility

To find out if you are eligible for assistance please check the Universal Service Administrative Company (USAC) webpage [Do I Qualify?](https://lifelinesupport.org) at lifelinesupport.org or call the USAC Lifeline consumer support phone number at 800-234-9473

Current list of participating companies:

Burlington Telecom:

Phone 866-304-8434

Consolidated Communications:

Phone 844-968-7224

FairPoint Communications:

Phone 866-984-2001

Franklin Telephone Company:

Phone 888-396-9944

Im Telecom, LLC:

Phone 888-801-0012

Life Wireless (Telrite):

Phone 888-543-3620

OTT Communications (Shoreham):

Phone 866-746-3873

Q Link Wireless:

Phone 855-754-6543

Shoreham Telephone:

Phone 877-643-6246

TDS Telecom/Ludlow Telephone Company:

Phone 888-225-5837

TDS Telecom/Northfield Telephone Company:

Phone 888-225-5837

TDS Telecom/Perkinsville Telephone Company:

Phone 888-225-5837

Topsham Telephone Company:

Phone 802-885-9002

Vermont Telephone Company (VTel):

Phone 800-279-4049

Waitsfield-Fayston Telephone Company:

Phone 800-496-3391

Federal Agencies

ATF-Burlington Field Office

30 Main Street
Room 430
Burlington, VT 05401
Phone 802-865-4020
Fax 802-865-4021

Federal Bureau of Investigation -Burlington Resident Agency

Anna Holden
105 Westview Rd., Suite 300
Colchester, VT 05446
Phone 802-863-6316

Federal Public Defender

FPD Michael Desautels
95 Pine Street
Suite 150
Burlington, VT 05401
Phone 802-862-6990

ICE-Burlington Office of Investigations

188 Harvest Lane
Williston, VT 05495
Phone 802-782-6050

Postal Inspection Service

495 Summer St., Suite 600
Boston, MA 02210
Phone 617-556-0494

Secret Service-Vermont Domicile

95 St. Paul Street
Suite 410
Burlington, VT 05401
Phone 802-651-4091

Social Security Administration

128 Lakeside Ave, Suite 107
Burlington, VT 05401
Phone 877-840-5776

U.S. Citizenship and Immigration Services

Director Paul Novak;
Deputy Director Sandra Bushey
Vermont Service Center
75 Lower Weldon Street
St. Albans, VT 05479
Phone 802-527-4700

U.S. District Court - Burlington

Clerk of Court Jeff Eaton
P.O. Box 945
Elmwood Avenue, 5th Floor
Burlington, VT 05402
Phone 802-951-6301
Website vtd.uscourts.gov

U.S. Attorney - Burlington

U.S. Attorney
P.O. Box 570
Burlington, VT 05402
Phone 802-951-6725

U.S. Marshals Service-Burlington

11 Elmwood Avenue
Sixth Floor
Burlington, VT 05401
Phone 802-951-6271

U.S. Probation-Burlington

District Manager
Glenn Boyde
P.O. Box 432
11 Elmwood Avenue, 5th Floor
Burlington, VT 05402
Phone 802-652-3000

U.S. Probation-Brattleboro

P.O. Box 339
Brattleboro, VT 05302
Phone 802-652-3000

Many Thanks...

To the following people for their time and energy without which you would not be holding this useful guide in your hands:

Edgeworks Creative, LLC

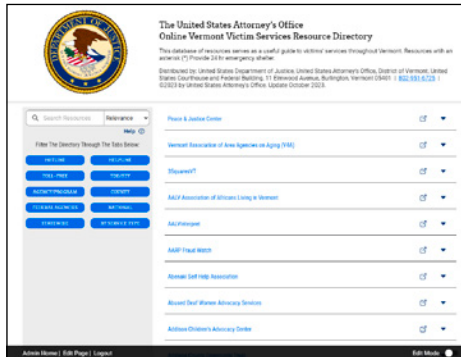
Aimée Stearns

Eliza Erman

We acknowledge that this Resource Directory is a work in progress and may have omissions and errors.

We hope you will contact us with corrections and updated information.

You can find the resource guide online at
vtvictimresources.com



The online resource is continually updated. It may be installed on your phone as an app to provide access to the resource during times when internet connectivity is not available by clicking the download icon in your browser url bar.



To request additional copies of this Resource Directory please email Aimee Stearns at Aimee.Stearns@usdoj.gov



U.S. Department of Justice

United States Attorney's Office
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