

Trustees:

Although the UST Office in Phoenix engaged in a significant amount of outreach several years ago, we believe a reminder to attorneys, especially for the newer attorneys in the Bankruptcy Section, as well as trustees and their staff would be helpful. We are receiving numerous questions, which indicates there may be some confusion. To be clear:

Free language interpretation is available at 341 meetings for debtors with limited English proficiency, as well as free sign language interpretation for any hearing impaired debtor.

Effective April 2009, and as updated in October 2011, in accordance with the Language Assistance Plan, the United States Trustee Program offers, free of charge, telephonic interpreter services for persons with limited English proficiency at the mandatory section 341 meeting of creditors (11 USC Section 341). Interpretation is currently available in 196 languages. The list of languages is attached. More information is available on the UST Program's Internet site at: http://www.usdoj.gov/ust/eo/public_affairs/lep/index.htm.

Additionally, the United States Trustee Program offers, free of charge, sign language interpretation at section 341 meetings for any debtor who is hearing impaired. In such a case, the debtor's attorney should contact Lana Leduc in the Phoenix Office of the United States Trustee at 602-682-2609 or at Lana.R.Leduc@usdoj.gov seven (7) days in advance of the scheduled Section 341 meeting.

If you have any questions, please feel free to call me. Thank you for your support in ensuring all debtors' counsel are aware of these services. Ilene

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